

# smartzone™ups

# **User Manual**

**UPS Network Management Card** 

Version 1.1

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# **Section 1 – System Overview**

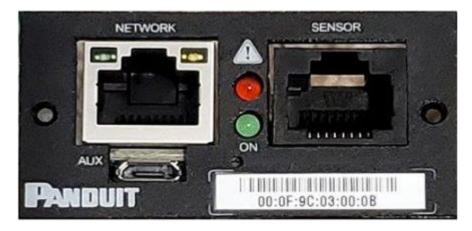
#### **NMC Controller**

All Panduit Intelligent NMCs feature a Hot Swappable NMC Controller. This centralized piece of intelligent hardware receives an IP address, contains a Graphical Web Interface and is addressable over the network.

# **Connecting the NMC via Ethernet Port**

Connecting the NMC to a LAN provides communication through an Internet or Intranet connection enabling monitoring and control over the intelligent power distribution unit.

- 1. Connect an Ethernet cable to the Network port on the NMC (see Figure 1).
- 2. Connect the other end of the cable to the Network port on the router (or another LAN device).



**Figure 1: Ethernet Port for Network Connection** 

From the factory the NMC defaults to DHCP and HTTPS connection. If you are connected to a network with a DHCP server, the NMC automatically receives an IP address. If there is no DHCP server, the NMC will assign an IP (Auto IP). The Auto IP address will be a link-local IP address, and it can be obtained using the instructions in Appendix C: Direct connect to the UPS via Ethernet without Bonjour. The NMC supports mDNS to discover the DHCP IP or the Auto IP. The mDNS address format is "panduit-ups-nmc-<macaddress>.local". For example, the mDNS address for Figure 1 corresponds to "panduit-ups-nmc-000F9C03000B.local" The address is a unique address based on the NMC MAC address.



# Connecting the NMC to a Computer Serial Port

If unable to connect to a network, you can retrieve the network setting using the serial interface.

To discover the network setting, perform the following steps:

- 1. Connect PC to the NMC USB port. See Figure 2: Serial In Port.
- 2. Using a Terminal emulator program, send read CLI command
  - Refer to Appendix D: Command Line Interface for CLI configuration and password change
- 3. Enter "read status.netStatus.\*"



Figure 2: Serial In Port



Figure 3: Network information from CLI



# Section 2 – Web Graphical User Interface (GUI)

# **Internet Protocol (IP) Addressing**

After the NMC receives an IP address, login to the Web interface to configure the NMC and assign a static IP address (if desired).

#### Web Connection

#### Supported Web Browsers

The supported Web browsers are Google Chrome (mobile and desktop), Mozilla Firefox, Microsoft Edge and Apple Safari (mobile and desktop).

#### Logging in to the Web Interface

- Open a supported web browser and enter the IP address of the NMC (HTTPS)
- If browser displays "refused to connect" please double check that you are using the "https://" protocol not "http://"

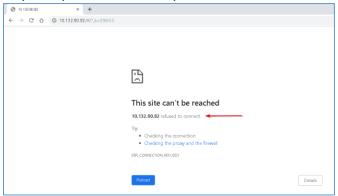
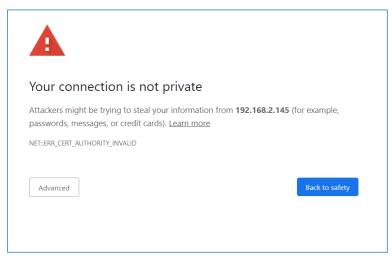


Figure 4: Refused Connection Example

 By default, the Web Interface uses a self-signed certificate. Until a CA signed certificate / key is installed, browsers will display a security error. In Chrome browser, click advanced, then click the "Proceed to" link.





**Figure 5: Certificate Warning** 

- If username and password have NOT been configured, use the default username: admin and password: admin. For security purposes, a change of password is required upon initial login.
- o If admin credentials are lost use Appendix C to factory reset the NMC.



Figure 6: Login Page

#### Changing Your Password

At initial login, you are required to change the default password:

- 1. Enter the username, current password, and new password twice to confirm. The passwords must be between 8 and 40 characters and follow three of the following four rules:
  - a. Contain at least one lowercase character.
  - b. Contain at least one uppercase character.



- c. Contain at least one number.
- d. Contain at least one special character.



Figure 7: Changing Your Password

2. Click **Log In** to complete the password change.

After the initial login, change the password by the following steps:

1. Click on the username and select **Change Password**.



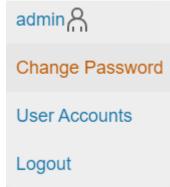


Figure 8: After Login

- 2. The **Change Password** window opens.
- 3. Follow the previous instructions in **Changing Your Password** and Figure 7:



## **Changing Your Password**

## Introduction to the Web GUI

Remember: https:// must be used (for initial login)

## Landing Page/Dashboard

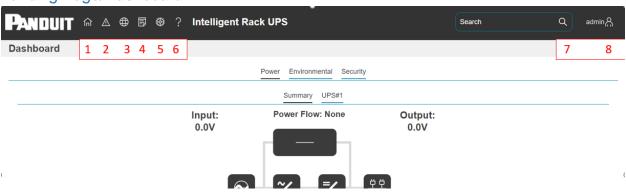


Figure 9: Landing Page/Dashboard

Number	Icon	Description
1	乍	The home icon provides an overview of the UPS with access to the Dashboard, Identification, and Control & Manage.
2	$\leq$	The Alarm icon provides details of the active alarms.
3	$\bigoplus$	This icon lets you select a Language. There are seven languages available to choose from: English, French, German, and Spanish
4		This icon provides the logs of the UPS, which can be viewed and downloaded.
5	鑅	The settings icon allows a user to setup the Network Settings, System Management, SNMP Manager, Email Setup, Trap Receiver, User Accounts and Thresholds.
6		Information about the UPS can be found using this icon. You also can also click user guide and license to ask for help.
7	Q	The search icon allows you to input key words and search for the related results.



Number	Icon	Description
8	3	This icon shows who is logged in (user or admin). Account passwords can be changed, and user accounts managed through this page.

## Menu Dropdowns

Overview	Alarms	Language	Logs	Setting	Help	User
<b>I</b> ni	$\triangle$	<b>(</b>	圓	•	?	admin
Dashboard	Active Alarms	English	Event Log	Network Settings	Support	Change Password
Identification		Françcais	Data Log	System Management		User Accounts
Control & Manage		Deutsch		SNMP Manager		Logout
		Español		· ·		
				Email Setup		
				Trap Receiver		
				User Accounts		
				Thresholds		



# Introduction to the Dashboard

Power Summary Page

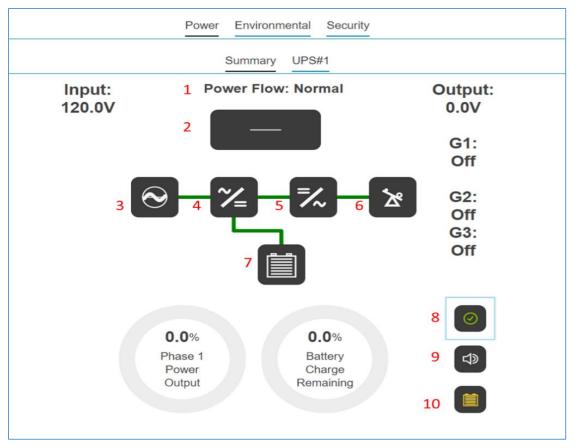


Figure 10: Power Summary Page

NUMBER	DESCRIPTION
1	Power flow of the system. The state will be Normal, Bypass or On Battery, None
2	The bypass component of the UPS
3	The AC input source
4	The AC to DC converter (Rectifier)



5	The DC to AC converter (Inverter)
6	The Output Load
7	The Battery
8	Alert Summary. Clicking on the icon will give a summary of the system.
9	Speaker Status. If the audible alarm is enabled.
10	Battery Status

# **UPS Monitoring Page**



Figure 11: UPS Monitoring Page



⊘OK

⊘ok

**⊘**OK

29.0°C

24.0°C

29.0%RH

#### Environmental Monitoring Page

Temperature

Temperature

Humidity

	P:	ower Environmenta	Security	
	Internal	Sensors		
	Temperatui	re (°C)		
	30			
xternal Sen	sors			
Туре	Sensor Name	Serial Number	Value	Status
Temperature		CN0145911B T1	23.0°C	⊘oк

CN0145911B T2

CN0145911B T3

CN0145911B RH

Figure 12: Environmental Monitoring Page

PARAMETER	DESCRIPTION
Туре	Temperature, Humidity, Water
Sensor Name	User configurable sensor name
Serial Number	Sensor Serial number
Value	Sensor reading
Status	Normal, Exceeds Thresholds, Alarms

## Security Monitoring Page



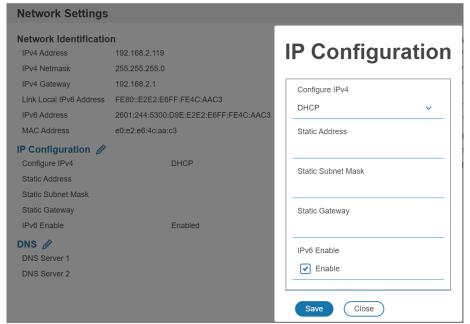
Figure 13: Security Monitoring Page



# **Network Settings**

The Network Settings allow management of IP Configuration, DNS, Web Access, SSH Configuration, Syslog Configuration, Network Time Protocol (NTP), Date/Time Configuration and Time Zone Configuration.

## IP Configuration:



**Figure 14: IP Configuration** 



#### DNS configuration:

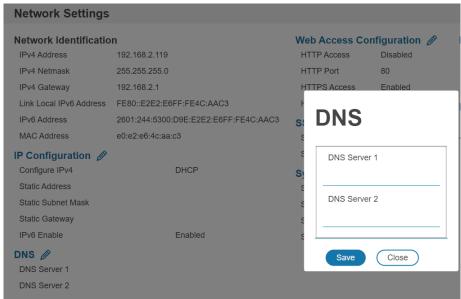
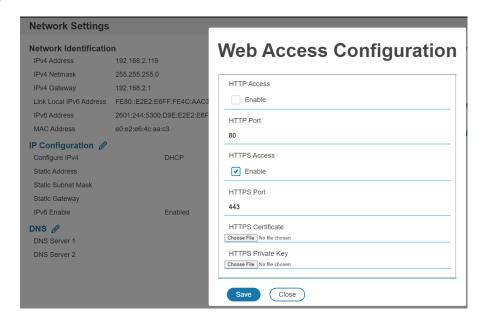


Figure 15: DNS Configuration

#### Web Access Configuration

Web Access Configuration is used to set HTTP and HTTPS. Also, this section will be used to upload HTTPS Certificates.



**Figure 16: Web Access Configuration** 



# SSH Configuration:

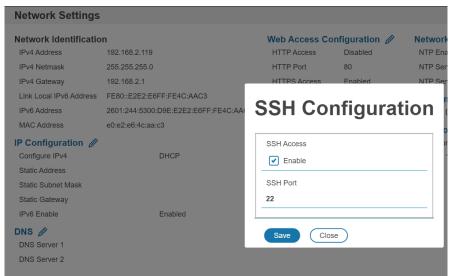
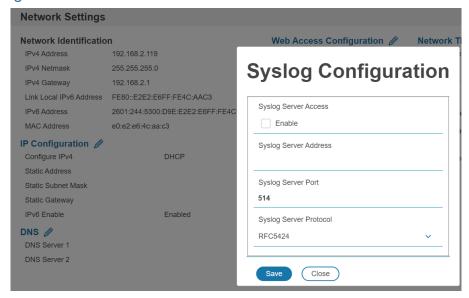


Figure 17: SSH Configuration

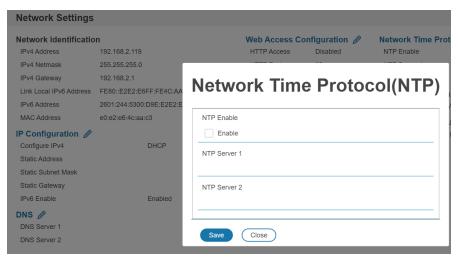
## Syslog Configuration:



**Figure 18: Syslog Configuration** 

Network Time Protocol (NTP)





**Figure 19: Network Time Protocol** 

## Date/Time Configuration:

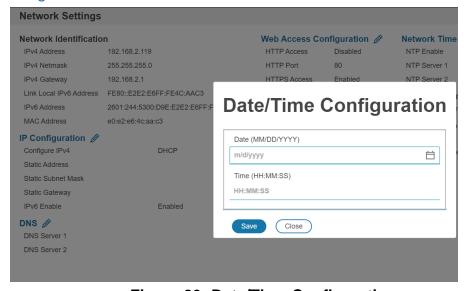


Figure 20: Date/Time Configuration



#### Time Zone Configuration:

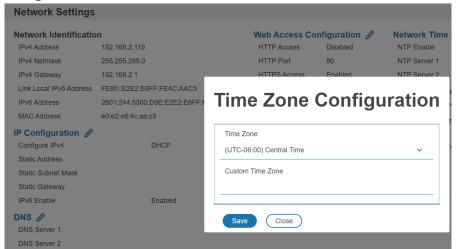
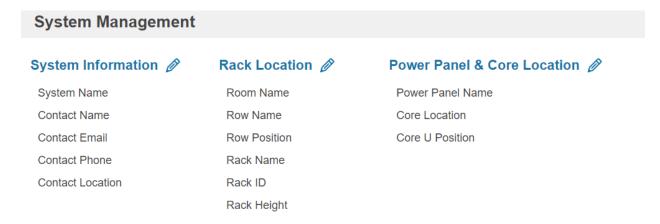


Figure 21: Time Zone Configuration

# System Management Information

The system management information is a way to distinguish the UPS system's name and location inside the data center.

To configure the system management information, select **System Management** under the **gear** icon.



**Figure 22: System Management** 

#### System Info

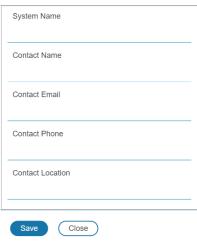
The system information includes the name of the UPS system and information of the person to contact in case an issue arises. Follow the steps below to set up the system



#### information:

1. Select the **pencil** icon next to **System Management.** 

# System Information



**Figure 23: System Information Configuration** 

- 2. Enter the **System Name**
- 3. Enter the name of the person who should be contacted if there is a problem with the system into the **Contact Name** section.
- 4. Enter the email of the contact person into the **Contact Email**.
- 5. Enter the phone number of the contact person into **Contact Phone**.
- 6. Enter the location of the contact person into the **Contact Location**.
- 7. Press Save.

#### Rack Location

The rack location describes the physical location of the rack or cabinet where the UPS system resides. To setup the system information, follow these steps.

1. Select the **pencil** icon next to **Rack Location**.



#### **Rack Location**



Figure 24: Rack Location Configuration

- 2. Enter the room location of the rack or cabinet that contains the NMC system into **Room Name.**
- Enter the name of row where the NMC is located in Row Name.
- 4. Enter the position of the row where the NMC is positioned in **Row Position**.
- 5. Enter the ID of the rack/cabinet where the NMC is located into **Rack ID**.
- 6. Enter the height of the rack/cabinet where the NMC is located into **Rack Height**.
- 7. Press Save.

#### Power Panel & Core Location

The **Power Panel & Core Location** describes the name of each NMC that is part of the NMC system. It also indicates the location of the NMCs inside the rack or cabinet. To configure, follow these steps:

1. Select the **pencil** icon next to **Power Panel & Core Location**.



## **Power Panel & Core Location**



Figure 25: Power Panel & Core Location

- 2. Enter the name of the NMC in the **Power Panel Name**.
- Select Front or Back for the Core Location. The Core Location is the side of the rack/cabinet where the NMCs are installed. For vertical NMCs, they are typically installed in the back.
- 4. Enter the rack unit (RU) location into the **Core U Position**. Vertical NMCs are usually installed in the 0 RU space.
- 5. Press Save.

# **Setting Time and Date on the NMC**

You can set the internal clock manually or link to a Network Time Protocol (NTP) server and set the date and time:

#### Manually Setting Time and Date

Go to Network Settings and select Date/Time Configuration.

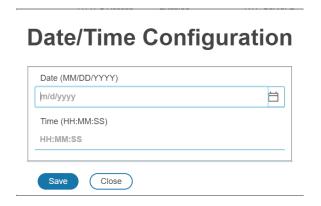


Figure 26: Setting the Date and Time



- 2. Enter the date using the MM/DD/YYYY format or use the calendar icon to select a date.
- 3. Enter the time in the three fields provided: the hour in the first field, minutes in the next field, and seconds in the third field. Time is measured in 24-hour format. Enter 13 for 1:00pm, 14 for 2:00pm, etc.
- 4. Press Save.

#### Configure Network Time Protocol (NTP)

1. Go to **Network Settings** and select **Network Time Protocol** (NTP).

# **Network Time Protocol(NTP)**



Figure 27: NTP Configuration

- 2. Click Enable to enable NTP.
- Enter the hostname or IP address of the primary NTP server in the **Primary NTP** Server field.
- 4. Enter the hostname IP address of the primary NTP server in the **Secondary NTP Server** field.
- 5. Press Save.

#### Time Zone Configuration

1. Go to **Network Settings** and select **Time Zone Configuration**.



# **Time Zone Configuration**



Figure 28: Daylight Saving Time Zone Configuration

- 2. Select a predefined time zone from the pull-down menu.
- 3. If the desired time zone is not in pull down menu, enter the POSIX time zone in the **Custom Time Zone**:
  - The POSIX format is local\_timezone,date/time,date/time
  - For more information on the POSIX time zone formats see Appendix F: POSIX Time Zone Information.

# **Control & Manage**

The control and manage section of the Web GUI will allow a user to control the functionality of the system. These areas include the audible alarm, outlet control and battery test. Control & Manage also include management of Panduit's Smart Load Shedding.

To access the control & manage section select Control & Manage from the Home Icon.



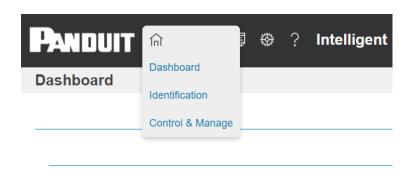


Figure 29: Control & Manage

#### Audible Alarm

The UPS will emit an audible alarm from certain conditions on the system. To see the list of reasons and the behavior of the audible alarm review the UPS specific user manual. The audible alarm can be enabled of disabled through the Web GUI. Disabling the audible alarm will silence any alarm at the UPS.

- Select the Home Icon then Control & Manage from the drop-down menu in the Web GUI
- 2. From the UPS tab select pencil next to **Audible Alarm.**





Figure 30: Audible Alarm Configuration

- 3. Select Enable or Disable.
- 4. Then select Save

#### **Bypass**

Some UPSes support bypass functionality for maintenance purposes.

#### Manually Enter Bypass

- Select the Home Icon then Control & Manage from the drop-down menu in the Web GUI
- 2. Select the **Actions** drop-down menu and choose **Enter Bypass Mode.**





Figure 31: Enter Bypass Example

- 3. The user will be asked to confirm they want to enter bypass.
- 4. Select **YES** to enter bypass or select **No** to cancel.

#### **Restore Normal Operation**

When the user desired the UPS to transition back to normal operation, the user can exit bypass.

- Select the Home Icon then Control & Manage from the drop-down menu in the Web GUI
- 2. Select the **Actions** drop-down menu and choose **Exit Bypass Mode.**
- 3. The user will be asked to confirm they want to exit bypass.
- 4. Select **YES** to resume normal operation or select **No** to remain in bypass.





Figure 32: Exit Bypass Example

#### **Battery Test**

#### Manual Battery Test

Running the manual battery test is a two-step process. The user must first configure the type of the test to run and then initiate the test.

#### Manual Test Configuration

- Select the Home Icon then Control & Manage from the drop-down menu in the Web GUI
- 2. From the UPS tab select pencil next to UPS Manual Test.

# **UPS Manual Test**

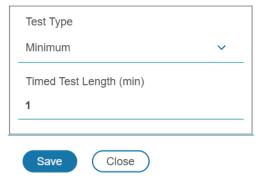


Figure 33: UPS Manual Test Configuration

- 3. Select the **Test Type** from the pull-down menu. The options are
  - a. **Minimum**: This is a quick test of the battery
  - b. **Timed**: Test the battery for the configured time.
  - c. **Full Discharge**: Places the system on the battery for a full discharge.



**Note**: The **Full Discharge** test leaves the battery in the low charge state.

- 4. If the test selected is **Timed** select the number of minutes to run the test.
- 5. Then select Save

#### Manual Test Start

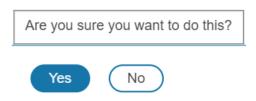
- Select the Home Icon then Control & Manage from the drop-down menu in the Web GUI
- 2. Select the **Actions** drop-down menu and choose **Start Test.**



Figure 34: Start Test Example

3. The user will be asked to confirm they want to start the battery test.





**Figure 35: Start Test Confirmation** 

4. Select **YES** to start the test or select **No** to cancel.

#### Cancel In progress Manual Test

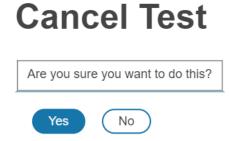
- Select the Home Icon then Control & Manage from the drop-down menu in the Web GUI
- 2. Select the **Actions** drop-down menu and choose **Start Test.**





Figure 36: Cancel Test Example

3. The user will be asked to confirm they want to cancel the in progress battery test.



**Figure 37: Cancel Test Confirmation** 

4. Select **YES** to cancel the test or select **No** to continue with the in-progress test.

Running the manual battery test is a two-step process. The user must first configure the type of the test to run and then initiate the test.

#### **Periodic Battery Test**

The system can be enabled to automatically run a periodic battery test. When the test is schedule to execute, the system will run the minimum battery test.

#### **Battery Test Configuration**

- 1. Select the Home Icon then **Control & Manage** from the drop-down menu in the Web GUI
- 2. From the UPS tab select pencil next to **Battery Test.**
- 3. To enable the test, click on the box next to enabled. Leaving the box unclicked will leave the test disabled.
- 4. Enter a **Period** for the test. The period will be the number of days between the test executions.
- 5. Then select Save.



# **Battery Test**



Figure 38: Battery Test Configuration

#### **UPS Main Output Mode**

The Output Mode setting controls mode of operation during normal operation. Output mode is overridden if the UPS is in bypass or running on battery. See the specific UPS user manual for details on each mode.

- Select the Home Icon then Control & Manage from the drop-down menu in the Web GUI.
- 2. From the UPS tab select pencil next to **UPS Main Output.**
- 3. Select the desired mode from the drop-down menu.
- 4. Then select Save.



Figure 39: UPS Mode Example

# **Outlet Group Control**

Naming an Outlet Group

For Panduit UPS with outlet group control, you can customize each outlet group through the Web GUI.

- Select the Home Icon then Control & Manage from the drop-down menu in the Web GUI
- 2. In the Control & Manage and select, the **Outlet Groups** tab.



# **Edit Outlet Group**

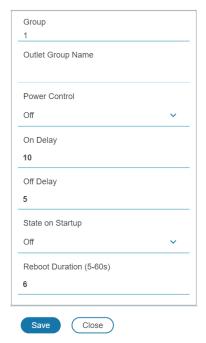


Figure 40: Edit Outlet Group

- 3. Select the outlet group by clicking on the pencil icon on the right. In the data panel, select the value field for the **Outlet Group Name**.
- 4. Delete the default name and type the new name.
- 5. Press Save.

#### Setting the Outlet Group Default State

Setting the Outlet Default State on Panduit UPSs with outlet level control allows the user to determine the initial power status of an individual outlet upon UPS power up.

- Select the Home Icon then Control & Manage from the drop-down menu in the Web GUI
- 2. In the Control & Manage and select, the **Outlet Groups** tab.
- 3. Select the outlet group by clicking on the pencil icon on the right.
- 4. In the settings dialog box, choose a selection from the **State on Startup** dropdown menu:
  - On: this will turn an outlet group on upon initial startup
  - Off: this will turn an outlet group off upon initial startup
  - Last: this will restore outlets to the last known power states before the device was shut down

**Note**: If outlet group 1 is off, all other outlet groups will automatically be turned off.



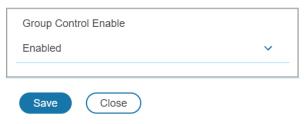
#### Switching an Outlet Group On or Off

This is only applicable to outlet group switched UPSs. Outlets Groups on the switched UPS models are easily switched on, switched off, or rebooted. This action requires the user to have Administrator or Controller Privileges.

**Enabling Manual Outlet Group Control** 

- Select the Home Icon then Control & Manage from the drop-down menu in the Web GUI
- 2. In the Control & Manage and select, the **Outlet Groups** tab.
- 3. Select the pencil next to **Outlet Group Control**

# **Outlet Group Control**



**Figure 41: Outlet Group Control** 

4. Select **Enable** in the pull down to enable manual outlet group control or **Disabled** to disable manual outlet control

Changing the state of the outlet group

- Select the Home Icon then Control & Manage from the drop-down menu in the Web GUI
- 2. In the Control & Manage and select, the **Outlet Groups** tab.
- Select the outlet group by clicking on the pencil icon on the right.
- 4. Select the desired **Power Control** from the dropdown menu.
- Select Save.

**Note**: If outlet group 1 is off, all other outlet groups will automatically be turned off. For example, if you reboot outlet group 1, outlet group 2 will be rebooted.

Available power control options:

Off Orderly: Send shutdown commands to all smart loads on the outlet group, wait "Off Delay", then remove power from the outlet group.

Off: Immediately remove power from the outlet group.

Off Delayed: Wait "Off Delay" then remove power from the outlet group.



Reboot Orderly: Send shutdown commands to all smart loads on the outlet group, wait the programmed delay, then remove power from the outlet group. Wait "Reboot Duration" then restore power to the outlet group.

Reboot Delayed: Wait "Off Delay" then remove power from the outlet group. Wait "Reboot Duration" then restore power to the outlet group.

Reboot Immediately: Immediately remove power from the outlet group. Wait "Reboot Duration" then restore power to the outlet group.

On: Immediately restore power to the outlet group.

On Delayed: Wait "On Delay" then restore power to the outlet group.

# Setting the Outlet Power On/Off Delay for Panduit NMCs

This is only applicable to outlet group switched UPS.

- 1. Select the **Home Icon** then **Control & Manage** from the drop-down menu in the Web GUI.
- 2. Select the outlet(s) for which to set a delay by clicking on the pencil icon.
- 3. Configure the length of the delay and/or length of reboot.
- 4. Select Save.

# **Outlet Power Sequence Setup**

The outlet groups can be programmed to have a pre-determined on delay or off delay. (e.g. On Delay can be used to implement power on sequencing to avoid surge spikes or circuit breaker overload associated with IT equipment all being turned on at the same time.)

- Select the Home Icon then Control & Manage from the drop-down menu in the Web GUI
- 2. For each Outlet Group select the **Edit** pencil.

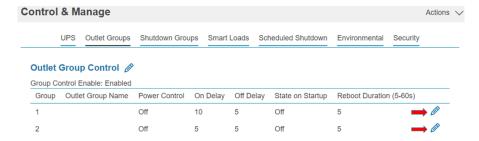


Figure 42: Edit Outlets



3. In the Edit Outlet window enter the **On-Delay** time (0-7200 seconds) then select **Save**.

# Group 1 Outlet Group Name Power Control Off On Delay 10 Off Delay 5 State on Startup Off Reboot Duration (5-60s) 5

# **Edit Outlet Group**

Figure 43: One Delay Time

4. Your Outlet Power Sequence has been set.

**Note**: If outlet group 1 is off, all other outlet groups will be automatically turned off. Setting a delay of outlet group 1 longer than outlet group 2 will keep outlet group 2 off until outlet group 1 is turned on.

# Panduit's Smart Load Shedding

Panduit's Smart Load shedding allows the UPS to be configured to shed different loads depending on the configuration of the Shutdown Groups in order to maintain the battery for higher priority equipment.

# Panduit's Smart Load Shedding Configuration Overview

The first step is to decide how the devices will be grouped into Shutdown groups in the system. Each shutdown group will be the group of devices with similar priorities and connected to the same outlet group.

Once the groupings are decided, configure the shutdown groups to maximize the UPS battery to mission critical devices. Groups with lower priorities should be configured to turn off sooner than groups with higher priorities.



Next, configure any Smart Loads connected to the system to be properly shut down. A Smart Load is a device that can be shut down by a CLI command over an SSH connection or a Windows device running the Panduit Shutdown Agent.

Finally, add the Smart Load to the correct Shutdown Group.

# Panduit's Smart Load Shedding Workflow

Once the criteria for the shutdown are met, the Shutdown Group will begin the process of shutting down the Shutdown Group.

First, it will shut down all the Smart Loads associated to the group. The UPS will connect to each of the Smart Loads associated with the Smart Group via SSH and issue the shutdown command.

After all Smart Loads are shutdown, the Shutdown Group will look at the associated outlet group. If the Shutdown Group is the last remaining Shutdown Group turned on associated with the outlet group and any of the Shutdown Groups associated to that outlet have "Request Group Off" enabled, the outlet group will be immediately turned off.

**Note:** If outlet group 1 is off, all other outlet groups will be automatically turned off. If outlet group 2 is on, outlet group 1 will not be turned off until outlet group 2 is turned off.

Once the system is up and running a normal state, the shutdown groups can be restored. If any of the shutdown groups that were shut down are marked "Restore After Shutdown", the power will be restored to the outlet group after the system returns to a normal state.

# Shutdown Groups Configuration

To configure the Shutdown groups, follow these simple steps.

- Select the Home Icon then Control & Manage from the drop-down menu in the Web GUI
- 2. Select the **Shutdown Groups** tab.
- 3. For each Shutdown Group select the **Edit** pencil.



# **Edit Shutdown Group**

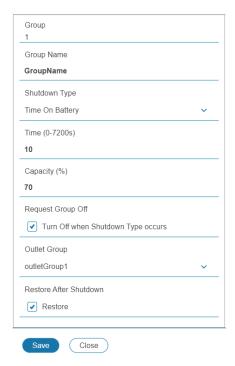


Figure 44: Shutdown Group Configuration

- 4. Name the group. The **Group Name** is the name of the shutdown group to allow the user to denote the type of devices in the group.
- 5. Select the **Shutdown Type**. The Shutdown Type is ether **Time on Battery** or **Battery Capacity.** 
  - a. **Time on Battery –** The Shutdown Group will be shut down after the configured time.
  - b. **Battery Capacity** The Shutdown Group will be shut down when the capacity drops below the configured capacity.
- Set the **Time.** Time is the number of seconds after the system switches to the battery the Shutdown Group with be shut down, if it is configured to Shutdown Type of Time on battery.
- Set the Capacity. The Shutdown Group will be shut down if the battery capacity falls below the configured thresholf, if it is configured to Shutdown Type of Battery Capacity.
- 8. If **Request Group Off** is selected, the associated Outlet Group will be shut down when the Shutdown group is shutdown.



- 9. Select the **Outlet Group** that is associated with the Shutdown Group.
- 10. If **Restore After Shutdown** is selected, the associated Outlet Group will be toggle when the system transitions off the battery.

# **Smart Loads Configuration**

Smart Loads are connected devices to the UPS that would need to be shutdown gracefully before the system's battery is depleted. To configure the Smart Loads, follow these simple steps.

- Select the Home Icon then Control & Manage from the drop-down menu in the Web GUI
- Select the Smart Loads tab.
- For each Smart Load select the Edit pencil.



# **Edit Smart Load**

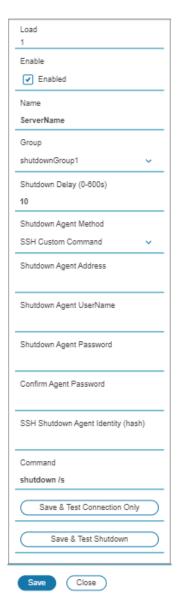


Figure 45: Smart Load Configuration

- 4. Enable the Smart Load by selecting **Enable.** If the Smart Load is not enabled, it will not be shut down when the associated shutdown group is shut down.
- The Name will allow the user to associate a more meaningful name to the device.
- 6. Under Group, select which Shutdown Group is associated to this Smart Load.
- 7. The **Shutdown Delay** is the number of seconds the device requires to shutdown after the NMC sends the shutdown command. This number should include extra margin so there is no risk the device will lose power before shutdown is



complete.

- 8. For ease of operation, you can select one of the common agent shutdown commands. Select one of the following options from the pull down menu.11
  - a. SSH Windows This sends a "shutdown /s" to the remote server.
  - b. SSH Linux This sends "shutdown -P 0" to the remote server.
  - c. SSH Linux use sudo This sends "sudo shutdown -P 0" to the remote server.
  - d. SSH Custom Command This is used to define a custom command. If this is set, the system will send the string defined in **Command.**
- 9. Next configure the information on how to SSH to the server.
  - a. **Shutdown Agent Address –** The address/hostname of the server.
  - Shutdown Agent UserName The username of the user that will connect to the Smart Load and issue the shutdown command.
  - c. **Shutdown Agent Password –** The password of the Shutdown Agent UserName. The password will need to be entered twice.
  - d. **SSH Shutdown Agent Identity** The SSH fingerprint. For the highest level of security, manually enter the SSH fingerprint. It will be automatically updated after the first connection if left blank.
- 10. Finally, you can test the configuration.
  - a. Save & Test Connection Only This option will save modified settings and verify the configured user can connect to the configured device and can log in but will not issue the shutdown command.
  - b. **Save & Test Shutdown -** This option will save modified settings and verify the configured user can connect to the device, log in, and then issue the shutdown command. **NOTE:** The configured device will shutdown.
  - c. **Save –** The data will be saved to the database without testing the connection.

### Scheduled Shutdown

Shutdown groups can be schedule to be shutdown.

- 1. Select the Home Icon then Control & Manage from the drop-down menu in the Web GUI
- 2. Select the Scheduled Shutdown tab.
- 3. For each scheduled shutdown, select the **Edit** pencil.



# **Edit Shutdown Schedule**

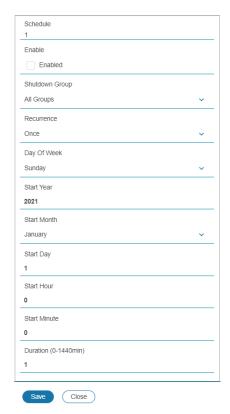


Figure 46: Shutdown Schedule Configuration

- 4. Enable the schedule shutdown by selecting **Enable.** If the schedule is not enabled, it will not be shut down.
- 5. Select the associated shutdown groups. The user can select an individual group or **All Groups**
- Select how often this shutdown will occur.
  - a. Once The shutdown will happen once at the configured date and time.
  - b. **Daily –** The shutdown will happen every day at the configured time.
  - c. **Weekly** The shutdown will happen once a week at the configured time and day of week.
  - d. First Week, Second Week, Third Week, Fourth Week, and Last Week The shutdown will occur once a month at the selected week at the configured time and day of week.
- 7. Configure the date, time, and day of week that the event should first occur.
  - a. Day of Week If the recurrence is Weekly, First Week, Second Week, Third Week, Fourth Week, or Last Week the Day of Week will determine



- which day of the week the shutdown will occur
- b. **Start Year, Start Month,** and **Start Day –** The configured day of the first occurrence of the scheduled shutdown.
- c. **Start Hour** and **Start Minute –** The configured start time of the first occurrence of the scheduled shutdown.
- 8. Finally, the **Duration.** The duration is how long the shutdown group will remain shutdown.

# **Email Setup**

The Panduit UPS NMC can be configured to send emails to specific users when an event occurs. To do this, the information about the SMTP (Simple Mail Transfer Protocol) server needs to be configured.

1. From the top ribbon of the dashboard, go to the gear settings and select **Email Setup**.



Figure 47: Email Setup

Select the pencil icon next to SMTP Account Settings and begin filling out the Edit screen.



# **SMTP Account Settings**

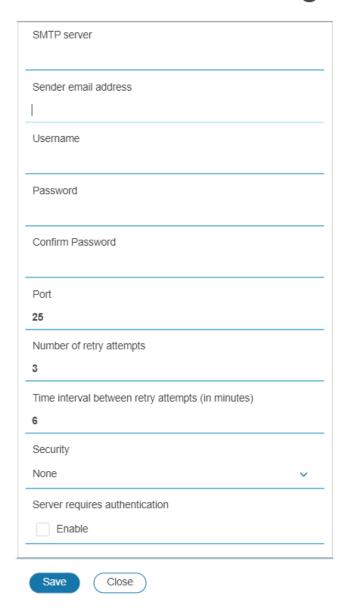


Figure 48: SMTP Account Settings

- Set the **SMTP server**. This is the address of the SMTP relay server that is going to accept the messages.
- Set the **Sender email address.** This is the email address that the email is sent from. You could use a unique email address on each UPS or the same email address across all UPSs.



- Configure the **Port** number. The port number is the communication endpoint on the server. The default is 25. Other common SMTP ports are 587 and 465
- If the SMTP server requires authentication, enter the username and password. These will be determined by the configuration on the SMTP server.
- Set Number of Sending Retries. This will be the number of times the UPS will attempt to resend a message if the message fails. The default setting is 3.
- Set Time Interval Between Sending Retires (In Minutes). This is the time, in minutes, the NMC will wait before retrying to send a failed message. The default setting is 6 minutes.
- Set the transmission Security.
  - None The connection is insecure.
  - STARTTLS the client uses the STARTTLS command to upgrade a connection to an encrypted one
  - TLS the client will establish a secure connection (also known as SMTPS.)
- Choose whether Server Requires Password Authentication is needed or not. If the SMTP server requires a username and password, this option needs to be selected.
- 3. Press Save when done.

Next, fill out the Email Recipients list.

1. Select the pencil icon to display the **Email Recipients** screen.



# **Edit Email Recipient**

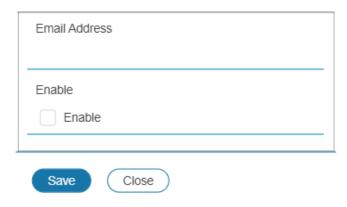


Figure 49: Email Recipient

- 2. Enter the desired email address and press **Enable**.
- 3. Press Save.

Note: A maximum of 5 users can be entered to receive email alerts.

# **Event Log**

UPS events and NMC events or alarms are recorded in the event log. Syslog can also be configured to report this to remotely.

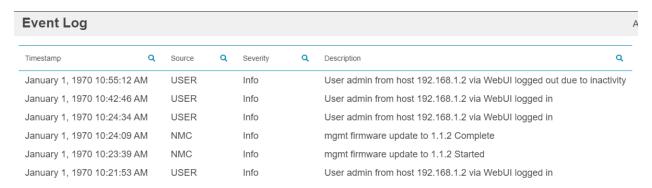


Figure 50: Event log

Event log can be downloaded or cleared from Actions menu.



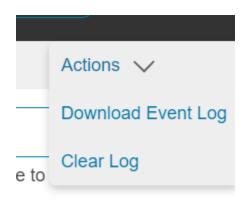


Figure 51: Event log Actions menu

# **Data Log**

The period visible in the data log at any one time depends on the time between data log entries. The time range of each record can be configured from 1 to 1440 minutes. (As an example, if a data log is in an interval of 60 minutes, the entire data log contains 1000 records with up to 41.67 days of data.) Once the data log reaches the maximum of 1000 records, the oldest entries are overwritten by the newer entries.

1. Go to **Logs** and select **Data Log**.



Figure 52: Data Log

2. Select the **Actions** drop-down menu and choose **Data Log Configuration**.



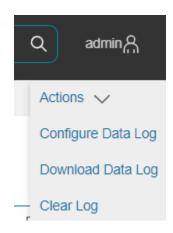


Figure 53: Data Log Configuration

3. **Enable** must be selected and enter an interval number in the **Log Interval** field. (Valid range is from 1 to 1440 minutes. The default time is 60 minutes.)

# **Data Log Configuration**

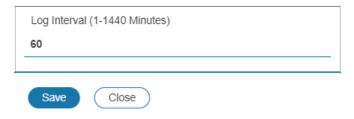


Figure 54: Data Log Configuration Panel

4. Select Save.

# **Web Interface Access**

# Logging Out

Users should logout after each session to prevent unauthorized changes to the system.

- 1. Click the **user name icon** in the top right corner of the screen (see Introduction to the Web Menu).
- 2. Click **Log Out** in the drop-down menu.

# Access Types

The UPS comes with an **Admin**, **Controller** and **Viewer** profile. The **Admin** role is typically the system administrator and has the Administrator Privileges with full operating permissions. The **Viewer** role is a Read Only profile. All other users must



be added by a user with administrator privileges. The **Controller** role can control the UPS functionality, like outlet control and battery test, but cannot change the system settings. Users are defined by their unique login credentials and by their user role. The level of access privilege determines what the user will see and what actions the user can perform. The level of access privilege determines which menu items the user can access, or which fields display on individual setting and configuration dialogs. Before setting up users, determine the Roles that will be required. Each user must be given a Role. These Roles define the permissions granted to the user.

Role	Default Permissions
admin	Full permissions that cannot be modified or deleted.
controller	Can control the UPS system but cannot change any configuration
viewer	Read-only permissions. Can monitor the system but cannot change any configuration

# **User Accounts**

Add a user with the following steps:

- 1. Go to **Settings** and select **User Accounts**.
- 2. Click on the pencil next to empty username field to create a new user profile.
- 3. Use the Settings tab to enter the following information:
  - Username (required)
  - Role (required)
  - Password (required)
  - Confirm Password (required)
  - Select Enabled to activate user
  - Select Must Change Password at next Log In to force the user to update their password on the next login.

**NOTE:** Passwords must be between 8 and 40 characters and follow three of the following four rules:



- a. Contain at least one lowercase character.
- b. Contain at least one uppercase character.
- c. Contain at least one number.
- d. Contain at least one special character.
- 4. Select **Save** to save the new user profile.

# Modify user profile:

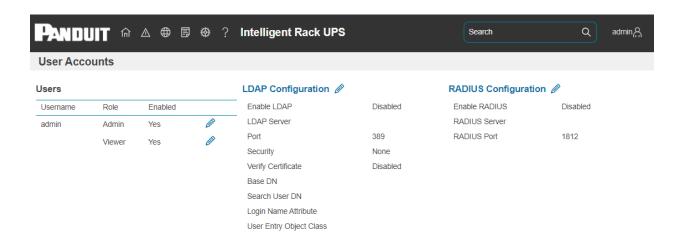
- Go to Settings and select Users.
- 2. Click on the pencil next to the user to modify.
- Select Edit. Make changes to the user profile.
- 4. Select Save.

# Delete user profile with the following steps:

- Go to Settings and select Users.
- 2. Click on the pencil next to the user to modify.
- 3. Delete the username.
- 4. Select Save.

# **Setting Up the System for RADIUS Authentication**

1. Go to **User Accounts** in the settings menu.





# Figure 55: User Accounts

2. Go to **RADIUS Configuration** and click the edit pencil.

# **RADIUS Configuration**

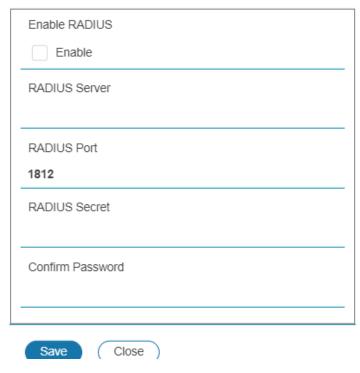


Figure 56: RADIUS Configuration

- Select the Enable button.
- 4. Enter Server IP address field, Port number field, and Secret field.
- 5. Click save and your Radius authentication is complete.

Note: By default, a RADIUS user will have the "viewer" Role if one is not specified. The administrator of the RADIUS server may configure a Panduit vendor (19536) dictionary, with a "User-Role" integer attribute set to User (1) or Admin (2) or Control(3). For complete details, see Appendix E: RADIUS Server Configuration

# Configuring the system with LDAP Server Settings

To setup LDAP to access the Active Directory (AD) and provide authentication when logging into the NMC via the Web Interface:

1. Go to User Accounts (under the Settings) > LDAP Configuration.



- 2. Select the LDAP Enable checkbox.
- 3. Use the drop-down menu to choose the Type of LDAP Server. Choose Microsoft Active Directory.
- 4. Enter an IP Address of the domain controller/Active Directory (AD) Server.
  - e.g. 192.168.1.101
- 5. Enter a Port.
  - **Note**: For Microsoft, this is typically 389.
- 6. Enter the Security. None for unencrypted transmission. StartTLS to upgrade the connection after connect to a TLS connection. TLS to start with TLS connection
- 7. In the Base DN field, enter in the account to be used to access AD.
  - e.g. CN=myuser,CN=Users,DC=EMEA,DC=mydomain,DC=com
- 8. Enter the password in the Bind Password and Confirm Password fields.
- 9. In the Search User DN field:
  - e.g. DC=subdomain,DC=mydomain,DC=com
- 10. In the Login Name Attribute field, enter **sAMAccountName** (typically).
- 11. In the User Entry Object Class field, enter **person**.



With these LDAP settings configured, the Bind is complete.

# Enable LDAP Enable LDAP Server Port 389 Security None Verify Certificate Verify (only valid if using TLS/startTLS) Base DN BIND Password Confirm Password Search User DN Login Name Attribute User Entry Object Class

# **LDAP Configuration**

Figure 57: LDAP Configuration

Once LDAP is configured, the UPS must understand for which group authentication occurs. A role must be created on the UPS to reference a group within the Active Directory (AD).

1. Within the Active Directory, create a group for the users that you wish to be NMC administrators. *i.e.* admins

**Note:** There are no limits to the number of admins that the UPS imposes. However, there may be limits by the LDAP server.

- 2. Within the UPS Web GUI, go to **User Accounts** (under Setting) > **Roles**. Enter the **Role Name** that was created in AD. e.g. *admins*
- 3. Enable role privileges as needed (pictured below).



# **Edit Role**

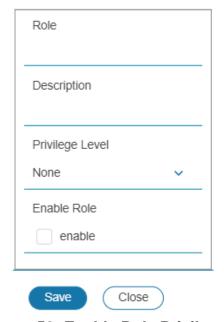


Figure 58: Enable Role Privileges

4. LDAP authentication is ready to use.

# Section 3 – Simple Network Management Protocol (SNMP)

# **SNMP Management Configuration**

# Setup SNMP

- 1. Access the Web interface and login.
- 2. Under SNMP Managers, select SNMP General (or type SNMP in the search). The SNMP General page displays.

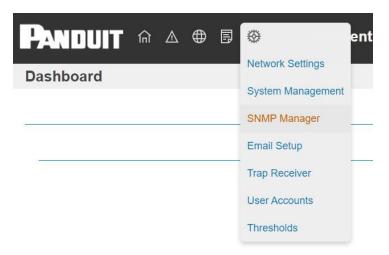


Figure 59: SNMP Management



3. The SNMP General includes SNMP Access and Version.

# **SNMP General**

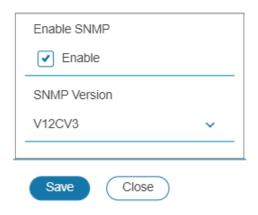


Figure 60: SNMP General

# Setup SNMP Port

- 1. Access the Web interface and log in.
  - 2. Under SNMP Managers, select **SNMP Port**. The SNMP Port page displays.



Figure 61: SNMP Port

3. Set up SNMP Port and SNMP Trap Port.



# **SNMP Port**

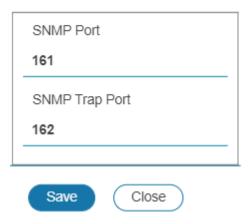


Figure 62: Setup SNMP Port and Trap Port

# Configuring Users for SNMP V1/V2c

- 1. Access the Web interface and log in.
- 2. Under SNMP Manager, select SNMP V1/V2c.
- 3. In the SNMP V1/V2c panel, select the SNMP V1/V2c manager to configure. Select the **pencil** icon.

# SNMP v1/v2c Manager

IP Address	Read Community	Write Community	Enabled	
0.0.0.0	public	private	Enabled	0
0.0.0.0	public	private	Disabled	0
0.0.0.0	public	private	Disabled	0
0.0.0.0	public	private	Disabled	0
0.0.0.0	public	private	Disabled	0

Figure 63: Define SNMP V1/V2c User



4. The **Edit** panel pop up displays.



Figure 64: Edit V1/2c Manager

- 5. Set the following options:
  - IP Address: the IP address of the host for this SNMP V1/V2 manager. Only requests from this address will be acted upon.

**Note**: An IP address configured to 0.0.0.0 will act as a wildcard and all requests will be acted upon.

- Read Community: the read-only community string to allow an SNMP V1/V2c manager to read a SNMMP object.
- Write Community: the write-only community string to allow an SNMP V1/V2c manager to write an SNMMP object.
- Click Enable and Save.

# Configuring Users for SNMP v3

- 1. Access the Web interface and log in.
- Under Settings, select SNMP Manager.
- In the SNMP v3 Manager panel, select the SNMP v3 manager to configure. Select the pencil icon in the last column.



# **SNMP v3 Manager**

Username	Security Level	Authentication Algorithm	Privacy Algorithm	Enabled	
jim	NoAuthNoPriv	SHA	AES128	Enabled	0
test	AuthNoPriv	MD5	AES128	Enabled	0
	AuthPriv	SHA	AES128	Disabled	0
	AuthPriv	SHA	AES128	Disabled	0
	AuthPriv	SHA	AES128	Disabled	0

Figure 65: SNMP v3 Manager

4. The Edit panel pop-up displaying the configurable options.

# Edit v3 User

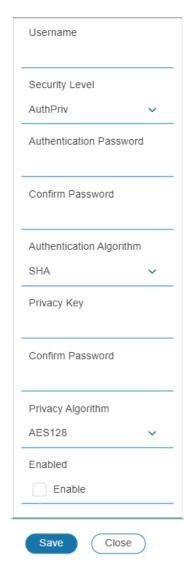


Figure 66: SNMP V3 Edit

- 5. Configure the SNMP username
- 6. Choose a Security Level from the dropdown menu
  - NoAuthNoPriv: No authentication and no privacy. This is the default.
  - AuthNoPriv: Authentication and no privacy.



- AuthPriv: Authentication and privacy.
- 7. Enter a new unique **Authentication Password** to be used for authentication. Repeat the authentication password below it in **Confirm Password**.
- 8. Select the desired authentication algorithm.
  - MD5
  - SHA
- 9. Enter a new unique Privacy Key to be used with the privacy algorithm. Repeat the privacy key below it in **Confirm Password**.
- 10. Select the desired privacy algorithm.
  - AES-128
  - AES-192
  - AES-256
- 11. Click **Enable** and **Save**.

# **Configuring SNMP Traps**

The NMC keeps an internal log of all events. These events can be used to send SNMP traps to a third-party manager. To set up the NMC to send SNMP traps, follow the following procedure:

# Configuring SNMP v1 Trap Settings

- 1. Go to Settings > Trap Receiver
- 2. Click the pencil next to SNMPV2c Trap Receiver you want to update.



# Edit v2c Trap



Figure 67: SNMPv2c Trap Receiver Configuration Information

- 3. Enter the **Name**, **Host**, and a **Community** name in the fields provided.
  - a. The name is a user assigned name to help distinguish the different receivers.
  - b. The host name is the IP Address to which the traps are sent by the SNMP system agent.
  - c. Community is the password on the SNMP management stations.
- 4. Select **Enable** to enable the receiver.
- 5. Select **Save** to save and exit.

# Configuring SNMP v3 Trap Settings

- 1. Go to Settings > Trap Receiver
- 2. Click the pencil next to SNMPV3 Trap Server you want to update.



# Edit v3 Trap

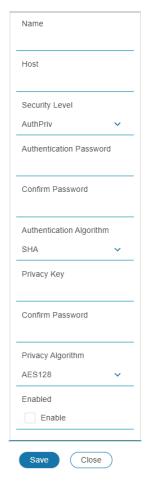


Figure 68: SNMPv3 Trap Server configuration Information.

- Enter the Name and Host name in the fields provided.
  - a. The name is a user assigned name to help distinguish the different receivers.
  - b. The host name is the IP Address to which the traps are sent by the SNMP system agent.
- 4. Choose a Security Level from the dropdown menu
  - NoAuthNoPriv: No authentication and no privacy. This is the default.
  - AuthNoPriv: Authentication and no privacy.
  - AuthPriv: Authentication and privacy.



- Enter the Authentication Password from the SNMP Server to be used for authentication. Repeat the authentication password below it in Confirm Password.
- 6. Select the desired authentication algorithm.
  - MD5
  - SHA
- 7. Enter the **Privacy Key** from the SNMP Server for privacy algorithm. Repeat the privacy key below it in **Confirm Password**.
- 8. Select the desired privacy algorithm.
  - AES-128
  - AES-192
  - AES-256
- 9. Select **Enable** to enable the receiver.
- 10. Select **Save** to save and exit.



# **Section 4 – Network Management Controller**

# Status LED

The LED will change colors depending on the state of the UPS.

LED State	Description
Green LED On / Red LED off	Normal operation
Red LED on	NMC Initialization or
	NMC internal error condition

# **Network LED**

The LED will change colors depending on the Ethernet link status and the speed. Hardware version can be checked under Identification page.

# Hardware

LED State	Description
Green blink	Link Status / Network activity
Yellow On	100 Mbps link
Yellow Off	10 Mbps link

# Legacy Hardware (v01.00.00)

LED State	Description
Green blink	Network activity
Yellow On	Link Status



# Section 5 – SmartZone G5 Accessories

# **Hardware Overview**

Monitoring critical attributes (such as temperature, humidity, leak detection, and intrusion) are all vital aspects of maintaining an efficient-working data center or IT room atmosphere.

The SmartZone G5 accessories are specially designed to interoperate The UPS NMC controller. Connecting unapproved sensors to the NMC controller or connecting SmartZone G5 Sensors to 3<sup>rd</sup> party controllers may result in damage.

**Note**: A maximum of 8 sensors can be managed by the Panduit NMC controller. Sensors may be installed with NMCs powered on.

The following table lists available sensors as well as sensor count:

Sensor Description		Sensor Count
Temperature Sensor (EA001)	Monitors the temperature in the rack.	1
Temperature + Humidity Sensor (EB001)	Monitors the temperature and relative humidity in the rack.	2
Three Temperature + Humidity Sensor (EC001)	•	
Door Sensor (ACA01)	Monitors intrusion when a door on which the sensor is installed has been opened greater than 10 mm.	1
Water - Rope Sensor (ED001)	Monitors leak detection of liquid with a resistivity of less than 2 megaohms (including distilled water).	1
Water – Spot Sensor (EE001)	Monitors leak detection of liquid with a resistivity of less than 2 megaohms (including distilled water) in the monitored area.	1



Sensor	Description	Sensor Count
Sensor Port Hub (EF001)	Passive hub allowing for three additional sensors to be connected.	N/A
Leak Detection Sensor Extension (EG001)	Extends the Rope type leak detector by an additional 6m. A total of four extensions can be added to the leak detection sensor for a total length of 30m.	N/A
SmartZone G5 Dry Contact Sensor (ACC01)	Input to the UPS NMC and designed to monitor a change in contact state.	1



Figure 69: Sensor Port

# **Configuring Temperature Scale**

To configure the temperature scale (Celsius or Fahrenheit) of the temperature sensors:

1. Go to User Accounts.





Figure 70: User Accounts

2. Select the pencil next to Region

# Region



Figure 71: Temperature Units Setting

3. Select the correct units and select Save.

# **Configuring Environmental Sensors**

To configure the sensor location, alarms, notifications, and details, open the WEB Interface:

- 1. Open the **Settings**.
- View the Threshold section on the Settings page. Select Threshold to configure sensors.



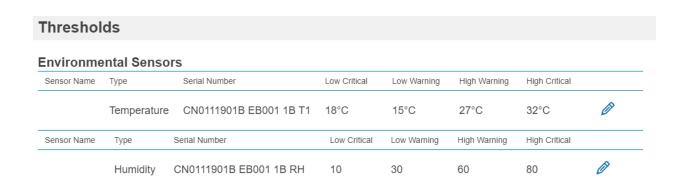


Figure 72: Environmental Sensor Threshold Configuration View

- Select pencil next to the desired sensors.
- 4. In the **Edit** dialog box, type the name of the sensor
- 5. Type value of high critical, high warning, low warning, and low critical and check Enable box.
- 6. Select Save to exit the sensor setup

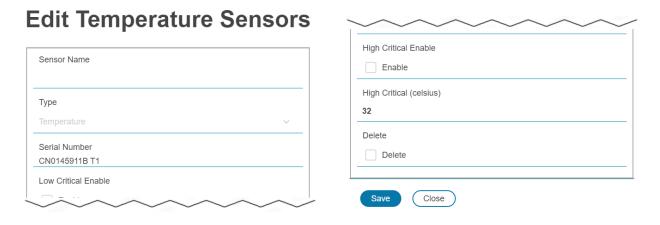


Figure 73: Temperature Sensor Edit dialog

# **Configuring Security Sensors**

To configure the sensor location, alarms, notifications, and details, open the WEB Interface:

1. Open the **Settings**.



2. View the Threshold section on the Settings page. Select **Threshold** to configure sensors.

Security Sensors

Sensor Name	Туре	Serial Number	A	Alarm Enable	Alarm Level	
	Door	CN0048966C DOOR SWITCH	E	Enabled	CRITICAL	Ø
Sensor Name	Туре	Serial Number	Alarm Enabl	e Alarm Level	Alarm State	
	Dry	CN0140914E DRYCONTACT	Enabled	CRITICAL	Open	0

Figure 74: Security Sensor Alarm Configuration view

- 3. Select pencil next to the desired sensors.
- 4. In the **Edit** dialog box, type the name of the sensor
- 5. Set Alarm Level and State.
- 6. Select **Save** to exit the sensor setup



# **Edit Dry Contact Sensor**

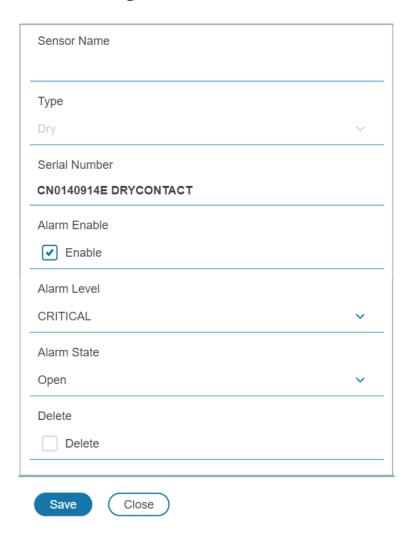


Figure 75: Dry Contact Sensor Edit dialog

# **Deleting Sensors**

- 1. Select Threshold from Settings menus
- 2. Select pencil next to the desired sensors
- 3. Check **Delete** box, then save.



# **Section 6 – Security**

This product contains software that stores user entered data. All data entered by the user is stored in non-volatile storage on the system running the software.

## Non-volatile Storage

- The product uses encrypted non-volatile storage to store all configuration information.
- The product uses industry standard encryption algorithms to protect non-volatile data. It uses an AES-XTS algorithm similar to the disk encryption storage standard IEEE P1619. A 32-byte encryption key and a 32-byte tweak key protect the data. The keys are stored in an encrypted non-volatile storage.
- The product uses industry standard encryption algorithms to protect the executable code stored on the device. The bootloader, partition table, and firmware update images are stored on encrypted flash. The flash encryption algorithm is AES-256, where the key is 'tweaked' with the offset address of each 32-byte block of flash. This means that every 32-byte block (two consecutive 16-byte AES blocks) is encrypted with a unique key derived from the flash encryption key.
- The product disables the JTAG debugger.

## **Authentication Data**

- Usernames are stored in non-volatile memory and are available to 'administrator' role users, for the purpose of managing access to the system.
- Passwords used for managing the software are stored as a one-way bcrypt hash.
- Passwords that the user enters are not returned to the customer. (They are 'write only' from a user perspective.)
- External service authentication credentials (RADIUS, LDAP) that must be provided in plain-text, are stored on encrypted non-volatile storage.
- SNMP v1/v2c community strings are stored on encrypted non-volatile storage.
- SNMP v3 usernames and passwords are stored on encrypted non-volatile storage.
- The product only communicates with user configured remote servers/devices.



## **Network Transport Security**

- The product generates a random SSH RSA 2048-bit private host key the first time the product starts up.
- The product has a randomly generated RSA 2048-bit private key configured by the factory. This key is used to generate a HTTPS certificate the first time the product starts up.
- The user may upload a custom HTTPS certificate and private key.
  - o The HTTPS certificate should use a SHA-256 signature.
  - The private key should be RSA 2048-bit or prime256v1 (SECP256R1).
  - Other private key types may work, but performance may be negatively impacted if greater private key sizes are used: RSA 3072-bit, RSA 4096-bit; ECC curves: SECP192R1, SECP224R1, SECP256R1, SECP384R1, SECP521R1, SECP192K1, SECP224K1, SECP256K1, BP256R1, BP384R1, BP512R1, CURVE25519.
- The product uses TLS 1.2 to communicate with HTTPS web browser clients.
- The product uses TLS 1.2 to communicate with LDAPS servers.
- The product uses TLS 1.2 to communicate with SMTP+STARTTLS and SMTPS servers.
- The product provides a SSH server with these algorithms to communicate with SSH clients:
  - Key exchange algorithms:
    - curve25519-sha256, curve25519-sha256@libssh.org, diffiehellman-group-exchange-sha256 (2048-bit), diffie-hellmangroup16-sha512, diffie-hellman-group18-sha512, diffie-hellmangroup14-sha256
    - For compatibility: ecdh-sha2-nistp256, ecdh-sha2-nistp384, ecdh-sha2-nistp521
  - Host key algorithms:
    - rsa-sha2-512 (3072-bit), rsa-sha2-256 (3072-bit), ssh-ed25519
    - For compatibility: ssh-rsa (3072-bit), ecdsa-sha2-nistp256
  - Encryption algorithms:
    - chacha20-poly1305@openssh.com, aes128-ctr, aes192-ctr, aes256-ctr, aes128-gcm@openssh.com, aes256gcm@openssh.com
  - MAC algorithms:
    - umac-128-etm@openssh.com, hmac-sha2-256etm@openssh.com, hmac-sha2-512-etm@openssh.com
    - For compatibility: umac-64-etm@openssh.com, hmac-sha1-etm@openssh.com, umac-64@openssh.com, umac-128@openssh.com, hmac-sha2-256, hmac-sha2-512, hmac-sha1-



- The product connects to user configured SSH servers using these algorithms:
  - Key exchange algorithms:
    - ecdh-sha2-nistp256, ecdh-sha2-nistp384, ecdh-sha2-nistp521, diffie-hellman-group-exchange-sha256, diffie-hellman-group16sha512, diffie-hellman-group18-sha512, diffie-hellman-group14sha256, diffie-hellman-group14-sha1, diffie-hellman-group1-sha1, diffie-hellman-group-exchange-sha1
  - Host key algorithms:
    - ecdsa-sha2-nistp256
  - Encryption algorithms:
    - aes128-ctr, aes192-ctr, aes256-ctr, aes256-cbc, rijndaelcbc@lysator.liu.se, aes192-cbc, aes128-cbc, blowfish-cbc, arcfour128, arcfour, 3des-cbc
  - o MAC algorithms:
    - hmac-sha2-256, hmac-sha2-512, hmac-sha1, hmac-sha1-96, hmac-md5, hmac-md5-96, hmac-ripemd160, hmacripemd160@openssh.com
- Network Configuration, including Static IP addresses and addresses obtained by DHCP are exposed on "Identification" page and on a Network Configuration page, to aid in network management of the product.
- The product implements an internal authentication mechanism, authorization events generate "Event Logs" containing the IP address and username of successful logins, and the IP address of failed logins.

## **External Authorization Mechanisms**

- The product collects and verifies a fingerprint (hash) of the public key of the remote SSH shutdown agent to establish authenticity of the shutdown agent.
- LDAP & RADIUS username & password are stored on encrypted non-volatile storage.
- LDAP is not encrypted over the network.
- LDAPS is encrypted over the network.
- The remote LDAP server authenticity (fingerprint) is not validated.
- The Radius protocol is designed to only transmit hashed and obfuscated passwords over the network.



#### **Secure Boot Protection**

- The product uses industry standard code signature algorithms to protect firmware booted by the device.
- A signature block is appended to the bootloader.
- The signature block contains a signature of the bootloader and the RSA 3072-bit public key.
- A digest of the RSA 3072-bit public key is stored in a write-once eFuse (which cannot be read or written to after being set) and used to verify the signature block.
- The public key signature is verified against the signature block and a digest of the bootloader to establish authenticity and integrity of the bootloader.
- The bootloader continues the chain of trust by verifying the authenticity and integrity of the application executable, by applying the same algorithm as used by the ROM bootloader to load the bootloader.

## **Firmware Update Protection**

- The product uses industry standard cryptography to verify a firmware update package, to establish authenticity and integrity.
- The package contains a manifest describes items contained in the package payload.
- The items are described as a chunk size and a SHA256 hash of each sub-item and the payload container in the package.
- The manifest is hashed using SHA256 and signed using an RSA 4096 bit key.
- The package contains the signature of the hash of the manifest.
- The package contains a payload container holding the sub-items.
- The signature of the payload is verified before parsing the content of the manifest or the payload.

## **Other Features**

 The product includes a real-time clock and a capacitor that maintains time for a short amount of time when no power is applied. When combined with NTP, accurate timestamps on logs are provided.

## Secure deployment

To maintain the highest level of security from, Panduit recommends the user configures



the NMC with the following settings.

#### **Upload Certificate**

Certificates ensure that in a secure connection, the user is authorized to access the device. It is recommended that X.509 SSL certificate is uploaded the to the NMC and that the certificate use a RSA 2048-bit key. The HTTPS Certificate and HTTPS Private Key can be accessed from **Settings**  $\rightarrow$  **Network settings**  $\rightarrow$  **Web Access Configuration** 

# 

Figure 76: SSL Certificate Load Screen

#### Use SNMPv3c

The Panduit UPS NMC comes with support for both SNMPv2c and SNMPv3. For a higher security deployment, it is recommended to disable SNMPv2c. Another recommendation is to configure all SNMPv3 user and traps receiver with an "Auth Priv" security level, authentication algorithm of SHA and a privacy algorithm of AES256.

#### Disabling unused interfaces

The default setting is to have HTTPS and SSH enabled. If these interfaces are not in use, it is recommended to disable these interfaces.

Unused physical ports may be protected using "lock out" plugs.



### Review Session management

The NMC gives the customer the flexibility to change session management settings.



# **Warranty and Regulatory Information**

# **Warranty Information**

(https://www.panduit.com)

## **Regulatory Information**

#### Safety and regulatory compliance

For important safety, environmental, and regulatory information, see *Safety and Compliance Information* at the Panduit website (<a href="https://www.panduit.com">https://www.panduit.com</a>)



# **Panduit Support and Other Resources**

Majority of your support needs can be met by visiting Panduit.com and navigating to the respective product page. If you require additional assistance; we are here to help.

## **Accessing Panduit Support**

### **North America**

#### **Customer Service**

- Price & Availability
- Expedites

800-777-3300 or cs@panduit.com

## **UPS Technical Support:**

- UPS Selection
- Competitor Cross references
- Product Documentation
- Technical Issues

Email: TechSupport@panduit.com

## **Europe / Middle East**

#### **Customer Service**

- Price & Availability
- Expedites

0044-(0)208-6017219 or EMEA-

CustomerServices@panduit.com

## **UPS Technical Support:**

- UPS Selection
- Competitor Cross references
- Product Documentation
- Technical Issues

Email: TechSupportEMEA@panduit.com

https://www.panduit.com/en/support/contact-us.html



# **Acronyms and Abbreviations**

A LAN

Amps/Amperes Local Area Network

AC LCD

Alternating Current Liquid-Crystal Display

AES LDAP

Advanced Encryption Standard Lightweight Directory Access Protocol

CLI SHA

Command Line Interface Secure Hash Algorithms

DHCP SNMP

Dynamic Host Configuration Protocol Simple Network Management Protocol

GUI TCP/IP

Graphical User Interface Transmission Control Protocol/Internet

Protocol

UPS Internet Protocol

Uninterruptible Power Supply

USB

Universal Serial Bus

kW V

Volts

kWh

W Kilowatt Hour

Watts

PANDIIIT<sup>™</sup>

IΡ

kVA

Kilowatts

Kilo-Volt-Ampere

# **Appendix A: Firmware Update Procedure**

The firmware upgrade procedure verifies the image by validating the signature of the images. If the signature does not match, the firmware upgrade procedure will ignore the image and remain on the current version. Updating the firmware does not affect the configuration or outlet state of the intelligent NMC. Also, the firmware can be updated with SmartZone *m*Power tool, and the firmware can be bulk updated with the *m*Power tool

- 1. Open the User interface in a web browser by entering the NMC IP address.
- 2. Login to with Administration credentials.
- 3. Go to Settings > System Management > Actions > Update Firmware.
- 4. In the Firmware Update dialog box, click on 'Choose File', then browse to the firmware file.

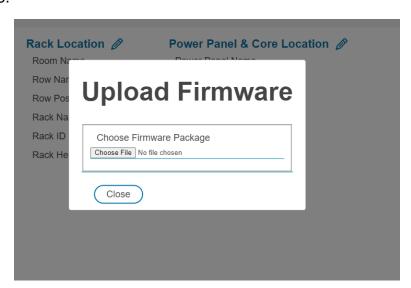


Figure 77: Upload Firmware

- 5. The system will update after selecting the file.
- 6. When the upload is finished, the system will reboot automatically.



# **Appendix B: System Reset or Password Recovery**

Press and hold the Reset Button for 8 seconds to recover from a NMC controller communication failure. The green LED will flash slowly indicating the controller will reset. This will cause a reset of the NMC controller, all configuration(s) will be retained.

To Default the controller to factory settings, press and hold the Reset Button for at least 20 seconds. The green LED will flash fast indicating the controller will reset to the factory default. This will cause a reset of the NMC controller erasing all existing configurations, including username(s) and password(s).



# Appendix C: Direct connect to the UPS via Ethernet without Bonjour

**Note**: Instructions refer specifically to Windows 10. Please refer to your operating system documentation if you are not using Windows 10.

1. Type **control** into Windows Search and select **Control Panel**.

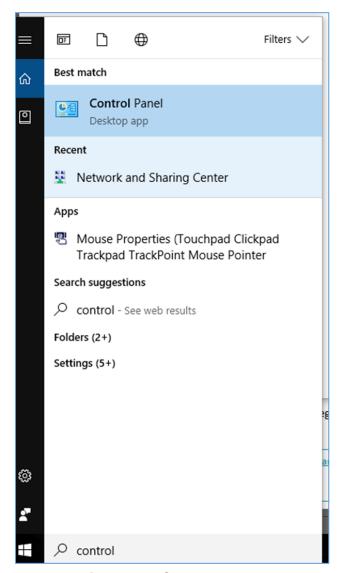


Figure 78: Control Panel



2. In the Control Panel window, select **Network and Sharing Center**.

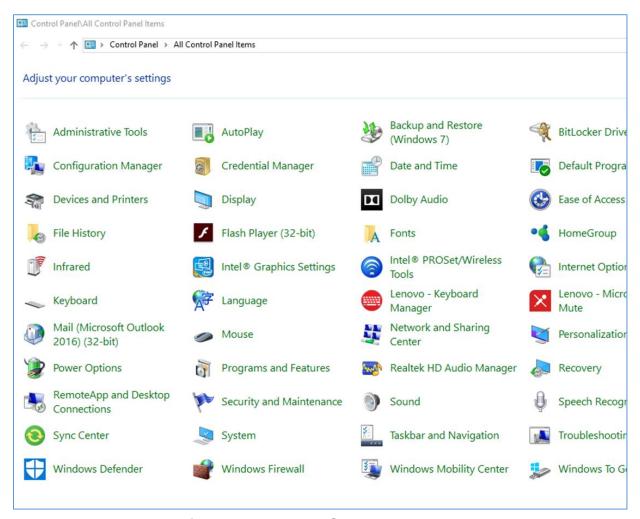


Figure 79: Network Status and Tasks

Select Change adapter settings from the menu on the left.



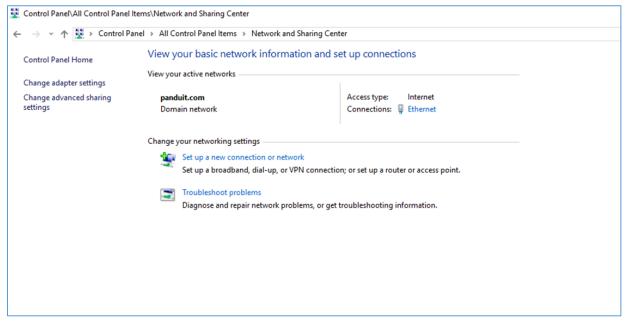


Figure 80: Change Adapter Settings

4. Right-click **Ethernet** and select **Properties**.

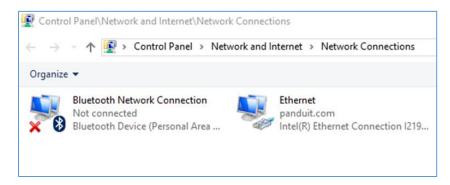
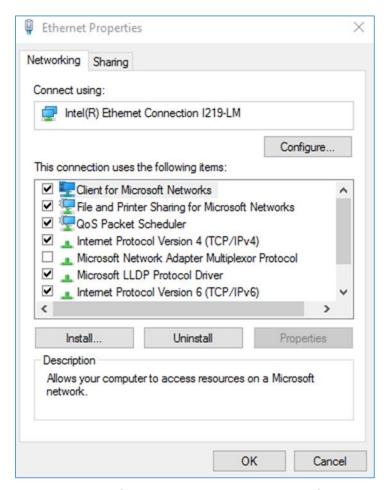


Figure 81: Properties





**Figure 82: Ethernet Properties** 

5. Select Internet Protocol (TCP/IP) Version 4 (you may need to scroll down). Then click the Properties button.



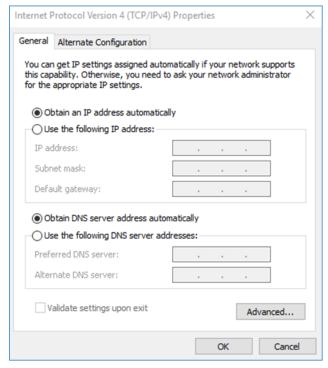


Figure 83: Internet Protocol Version 4

- 6. If not already selected, select the **Obtain an IP address** radio button and the **Obtain DNS server address automatically** radio button.
- 7. Click **OK** to accept the configuration.
- Connect the NMC network connection directly to the PC's Ethernet card using a patch cable.
- 9. Power the NMC unit.
- 10. Wait 10 seconds.
- 11. The MAC address of the NMC is printed on a label on the NMC. If you have the MAC address of the NMC, skip to Step 12.
  - a. From the Start menu, Run cmd.exe.
  - b. In the Command Shell (cmd.exe), run the command: arp -a | findstr /R " 00-0f-9c-.\*dynamic"
  - c. The command returns the IP address as the first item in the line: 169.254.4.1 00-0f-9c-03-01-03 dynamic
  - d. The IP Address of this device is 169.254.4.1.
- 12. Open a web browser on the PC.
- 13. In web browser address bar, replace the 169.254.4.1 with the IP Address of the



NMC and type: https://169.254.4.1/

- 14. Use the Enter key to navigate to the web site.
- 15. A Privacy Error or an error explaining that the certificate (cert) authority is invalid. This message is presented when a device has the initial certificate in-use. You may proceed as this error is expected.



# **Appendix D: Command Line Interface**

The NMC provides command line interface through USB port and SSH network protocol. The command line interface allows the user to read or write to NMC data model.

#### Logging in using USB port

- Connect USB cable between a PC and to the NMC USB port
- Open a terminal emulator program such as Tera Term
- Set 115200 baud rate, 8 bit data, no parity, 1 stop bit, no flow control
- Connect corresponding COM port
- Use the same credential from web UI

#### Logging in using SSH protocol

- Identify IP address of the NMC
- Open a SSH program such as Putty
- Open connection to the NMC
- Use the same credential from web UI

#### Changing Your Password

At initial login, you are required to change the default password if not changed from web UI. The default username is admin and the default password is admin

Enter the username, current password, and new password twice to confirm. The passwords must be between 8 and 40 characters and follow three of the following four rules:

- Contain at least one lowercase character
- Contain at least one uppercase character
- Contain at least one number
- Contain at least one special character



#### Command list

After logging in 'PANDUIT>' prompt is shown and waiting for commands. Only following commands are accepted.

#### read

Read stored data from the data model. Parameter can be object name or individual item. When queried with object name, it will display all items in the object.

Example: read status.mfgData

```
M COM12-TeraTerm VT

File Edit Setup Control Window KanjiCode Help

PANDUIT>read status.mfgData

118.0: status.mfgData.ethMacAddr: 00:0f:9c:03:3f:b7

118.1: status.mfgData.partNum: CN221R0002

118.2: status.mfgData.partNum: UNCPOI

118.3: status.mfgData.buildDate: 1646690419(0x62268073)

118.5: status.mfgData.buildDate: 1646690419(0x62268073)

118.5: status.mfgData.hwVersion: 65539(0x010003)

118.7: status.mfgData.hwVersionStr: v01.00.03

118.7: status.mfgData.hwVersionStr: v01.00.03

118.9: status.mfgData.fwVersionStr: v01.01.02

118.10: status.mfgData.brand: PANDUIT

PANDUIT>read status.mfgData.partNum

118.2: status.mfgData.partNum: UNCP01

PANDUIT>

■ Comparison of the property of the pro
```

Figure 84: Reading from CLI

#### write

Set a value to an individual item in the data model

Example: write config.systemInfo.systemName DC1-UPSA1



Figure 85: Writing from CLI

• Is

List all objects in the data model

help, ?

Display all command list and usage

logout, quit

Log out the user



# **Appendix E: RADIUS Server Configuration**

To allow users to login as the admin User-Role

This example demonstrates how to configure freeradius with users that can login as the admin User-Role. It assumes a clean installation of freeradius on Ubuntu or and equivalent installation.

- 1. Install freeradius or start with a pre-existing installation.
- 2. Create authorized client configuration statements in /etc/freeradius/3.0/clients.conf that are configured for your security requirements.
- 3. Create a dictionary at /usr/share/freeradius/dictionary.Panduit containing:

```
# -*- text -*-
VENDOR
              Panduit
                              19536
BEGIN-VENDOR
              Panduit
ATTRIBUTE
              Panduit-User-Role
                                             integer
              Panduit-User-Role
VALUE
                                    User
                                             1
              Panduit-User-Role
VALUE
                                     Admin
VALUE
              Panduit-User-Role
                                     Control 3
END-VENDOR
              Panduit
```

4. Load dictionary.Panduit by appending the following line to /etc/freeradius/3.0/dictionary:

```
$INCLUDE /usr/share/freeradius/dictionary.Panduit
```

- 5. Add authorized users to /etc/freeradius/3.0/mods-config/files/authorize with the desired role. (Note: the 'users' file location may vary based on unique customizations or different package managers.) When specified, the User-Role MUST be the first attribute of the user. Use passwords that are configured for your security requirements.
  - a. User-Role is not specified: (This user logs in as the default "viewer" Role)

```
raduser Cleartext-Password := "23456789"
Service-Type = 1
```

b. User-Role is set to Admin: (This user logs in as the "admin" Role)

c. User-Role is set to User: (This user logs in as the "viewer" Role)

```
radroleuser Cleartext-Password := "45678901"
Panduit-User-Role = User,
Service-Type = 1
```



6. Restart the RADIUS server for the configuration changes to take effect.

```
systemctl stop freeradius systemctl start freeradius
```

7. Verify the server is able to perform authentication and returns the configured User-Role. Note: You may need to change this example based on any client restrictions that are enforced.



# **Appendix F: POSIX Time Zone Information**

The custom time zone format is:

STD Offset DST DstOffset, DSTStart, DSTEnd

(Spaces added for clarity should be removed as shown in the examples below)

STD is the time zone abbreviation used when in standard time.

Offset is the standard time offset from UTC

DST is the time zone abbreviation used when in daylight-savings time.

DstOffset is the daylight-savings time offset from UTC

(May be omitted if DST is one hour less than STD)

DSTStart and DSTEnd are in format:

Mm.n.d/H:MM:SS

- m (1-12) for 12 months
- n (1-5) 1 for the first week and 5 for the last week in the month
- d (0-6) 0 for Sunday and 6 for Saturday
- H (0-24) hour
- MM (00-60) minute
- SS (00-60) second

#### Example 1: The US Central timezone is specified as follows:

```
CST6CDT, M3.2.0/2:00:00, M11.1.0/2:00:00
```

CST is the time zone abbreviation when daylight savings time is off.

6 is the number of hours difference from UTC

CDT is the timezone abbreviation when daylight savings time is on

M3.2.0/2:00:00 specifies DST starts on the second Sunday of March at 2AM

M11.1.0/2:00:00 specifies DST end on the first Sunday of November at 2AM

#### Example 2: China time is specified as follows:

CST-8

CST is the time zone abbreviation for China Time

-8 is the number of hours diffence from UTC

(There is no daylight savings time in China, so the remaining fields are omitted)

