

**Meet your
modem.**

insee**go**

GLOBAL MODEM USB8

About your modem



NOTE: Hardware and software are constantly evolving—the images and icons you see here are for reference only.

System requirements

Supported platforms:

- Windows 7 or higher
- Mac OS 10.8 or higher
- Linux OS
- Chrome OS

Compatible browsers:

- Microsoft Internet Explorer 7 or higher
- Mozilla Firefox 3.6 or higher
- Google Chrome 9 or higher
- Apple Safari 5 or higher
- Opera 9 or higher

You will also need the following:

- USB Port 2.0 or higher
- Wireless data plan
- 4FF nano SIM card

For information, refer to the USB8 User guide, found online at: go.inseego.com/USB8.

CAUTION: Do not bend or scratch your SIM card. Avoid exposing your SIM card to static electricity, water or dirt.

Installing the SIM card

Follow these instructions to install your nano-SIM card:



1. Open the protective door by pressing on the cover with your thumb and sliding the door off.
2. Insert the new SIM card with the gold contacts facing down.
4. Push the SIM card until the card remains securely in the slot.
5. Replace the back cover and snap into place.

NOTE: The SIM card must remain in the wireless modem when in use.

Connecting to the internet

Your modem is set to automatically connect to the internet.

Turn on your computer and insert the modem into a USB port. While the modem is starting up, the status LED slowly blinks green.

When the status LED is solid green, the modem is connected to the internet.



Removing your modem

When it's not in use, you can safely remove the USB modem by gently gripping it by the edges and pulling it out of the USB port.





Status indicator LED

When not connected:

Color	Status	Description
Green 	Blinking	Modem powering up
Red 	Solid	No network available No SIM, SIM locked, SIM error

When connected:

Color	Status	Description
Green 	Solid	Modem ready to use Home network No data being transferred
	Blinking	Home network available Data being transferred
Amber 	Solid	Roaming network available No data being transferred
	Blinking	Roaming Data being transferred Software update in progress

PIN protecting the SIM card

Launch the web UI at <http://my.usb/> and go to **Settings > SIM**.

Resetting the device

Caution: If you reset the device to factory settings, all of your custom settings will be lost.

To reset the device to its original factory settings:

1. Launch the web UI at <http://my.usb/> and go to **Settings > Preferences**.
2. Click the **Restore Factory Defaults** button.

-OR-

1. Remove the back cover from the device and locate the small pinhole labeled **"Reset"**.
2. Insert a small pointed object into the hole and press for several seconds.

Technical support

Contact your service provider or reseller for customer service.

More information

Documentation for your USB8 is available online. Go to go.inseego.com/USB8.