CREATIVE®

GETTING STARTED
WITH
SMARTCOMMS KIT

Multi-language leaflet is available for download on
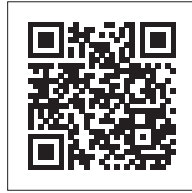**creative.com/support/sbplay4**

PN: 03SB186000001 Rev A

1. Getting Started

The SmartComms Kit is a suite of smart communication features for Windows PC (version 10 and above) users that helps to simplify the way you communicate during online calls. Get started right away in just two simple steps:

1. Plug Sound Blaster PLAY! 4 into an available USB-C port on your Windows PC.

   If your PC only has USB-A ports, don't worry, we have also included a USB-C to USB-A converter for your convenience.

2. Download the Creative app from **creative.com/support/sbplay4**, then follow the instructions to install and set up the application.
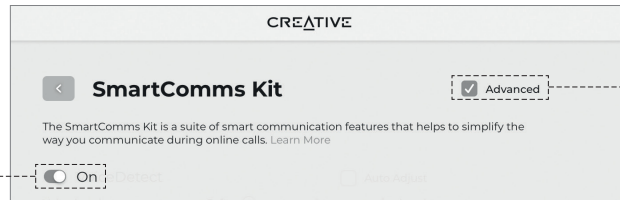
creative.com/support/sbplay4

2. Accessing SmartComms Kit in the Creative app
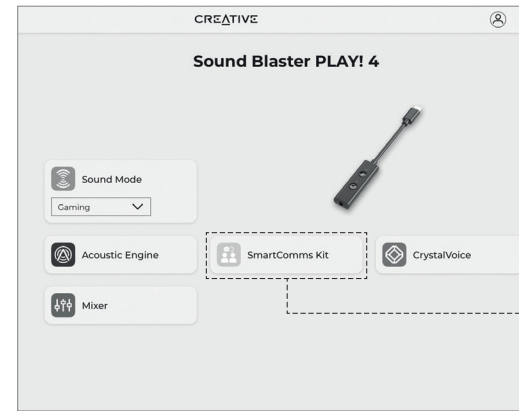
1 Click the SmartComms Kit module on the homepage.

3. Basic Settings – SmartComms Kit

2 On / off switch for SmartComms Kit. Ensure that this switch is turned on.

3 Check this box to view Advanced controls. Control or customize each SmartComms Kit feature individually here.

4. Advanced Settings – VoiceDetect

Auto Mic Mute / Unmute through Voice Detection
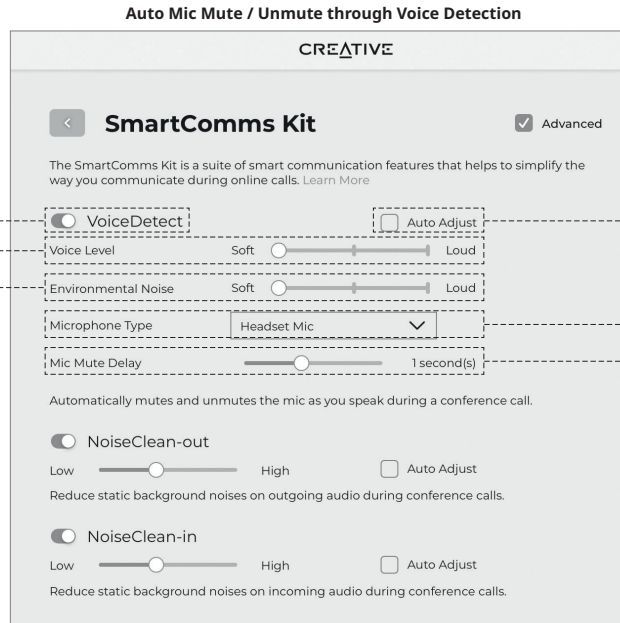
4 **VoiceDetect Feature:** Turn VoiceDetect on / off by clicking on this switch.

VoiceDetect requires your default microphone button to be unmuted in order for it to work. When unmuted, it will assume control over your microphone's outgoing audio to automatically unmute when you speak, and mute when you stop.

5 Set your speaking volume required to activate the VoiceDetect feature.

When set to 'Soft', VoiceDetect gets triggered easily, even when you're speaking softly. When set to 'Loud', you're required to speak louder in order to activate VoiceDetect's auto unmute.

6 Set the noise level that best describes your current environment noise when using this feature.

7 Check this box if your voice and background noise level vary.

This mode will automatically adjust its settings according to the changes in your voice and background noise as it happens.

8 Select the type of microphone you're using.

This allows for better accuracy in voice detection and pickup when you speak.

9 Set the amount of time it takes for your microphone to be automatically muted after you have stopped speaking.

Two-way Noise Cancellation – Your Background Noise to Others

(10) **NoiseClean-out Feature:** Turn this on to eliminate unwanted background noises from your environment during outgoing calls (what others will hear from you).

When activated, NoiseClean-out reduces static noises generated by your environment, so that others can hear you better without the static disruption.

(11) Set the level of noise that you wish to eliminate based on your current environment.

For example, if someone is using a hair dryer nearby, we recommend setting this to 'High'. If the noise source is from a distance and isn't loud, we recommend setting this to 'Low'.

(12) Check this box if your background noise level varies.

This mode will automatically adjust itself according to the changes in your background noise level as it happens.

The NoiseClean features work best for static background noises such as fans, air conditioning, air purifier, humidifiers, vacuum cleaners, hair dryers, electric shavers, and even lawn mowers.

Two-way Noise Cancellation – Background Noise from Others

(13) **NoiseClean-in Feature:** Turn this on to eliminate unwanted background noises from your co-worker's end during incoming calls.

When activated, NoiseClean-in cleans up your co-worker's voice and separates it from any background noises by filtering and allowing only their voice through into your headphones.

(14) Set the level of noise that you wish to eliminate based on the current background noises that you hear from the call.

For example, if the background noise in the call is loud, we recommend setting this to 'High'. Likewise, if the background noise sounds soft and from a distance, we recommend setting this to 'Low'.

(15) Check this box if the incoming background noise level varies.

This mode will automatically adjust itself according to the incoming background noise level from the call as it happens.