# ThinkStation P5 User Guide



#### **Read this first**

Before using this documentation and the product it supports, ensure that you read and understand the following:

- Safety and Warranty Guide
- <u>Generic Safety and Compliance Notices</u>
- Setup Guide

Fourth Edition (January 2024)

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# **Discover your Lenovo computer**

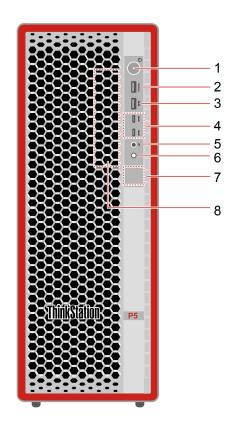
#### Thank you for choosing a Lenovo computer! We are dedicated to delivering the best solution to you.

Before starting your tour, please read the following information:

- Illustrations in this documentation might look different from your product.
- Depending on the model, some optional accessories, features, software programs, and user interface instructions might not be applicable to your computer.
- Documentation content is subject to change without notice. To get the latest documentation, go to <a href="https://pcsupport.lenovo.com">https://pcsupport.lenovo.com</a>.

# Chapter 1. Meet your computer

Front



Item	Description	Item	Description
1	Power button with power indicator	2	Always on USB-A 3.2 Gen 2 connector*
3	USB-A 3.2 Gen 2 connector*	4	USB-C (3.2 Gen 2) connectors*
5	Combo audio jack	6	Four-digit diagnostic display button
7	Diagnostic LCD	8	Flex bay*

\* for selected models

#### Statement on USB transfer rate

Depending on many factors such as the processing capability of the host and peripheral devices, file attributes, and other factors related to system configuration and operating environments, the actual transfer rate using the various USB connectors on this device will vary and will be slower than the data rate listed below for each corresponding device.

USB device	Data rate (Gbit/s)
3.2 Gen 1	5
3.2 Gen 2	10
3.2 Gen 2 × 2	20
Thunderbolt 3	40
Thunderbolt 4	40

#### **Power indicator**

Show the system status of your computer.

- **On:** The computer is starting up or working.
- **Off:** The computer is off or in hibernation mode.
- Blinking slowly: The computer is in sleep mode.

#### **Diagnostic LCD switch**

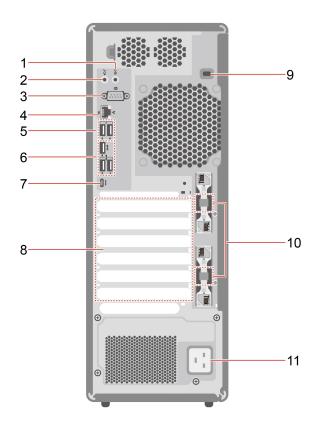
Use the diagnostic LCD switch to turn on or turn off the diagnostic LCD, and handle occurred events.

Status	Behavior and function
No event	<b>Short press:</b> Turn on or turn off the diagnostic LCD. Date and time will be displayed on the LCD when it is turned on. The LCD will turn off automatically if idle for three minutes.
	The diagnostic LCD will turn on automatically when an error event occurs.
Error events occur	• Short press (when multiple events occur): Switch among error events and display the corresponding QR code of the selected event.
	Long press (about 3 seconds): Clear the selected event.

#### **Related topics**

• "USB specifications" on page 8.

### Rear



Item	Description	Item	Description
1	Audio line-in connector	2	Audio line-out connector
3	Serial connector*	4	Ethernet connector (1G)
5	USB-A 2.0 connectors	6	USB-A 3.2 Gen 2 connectors
7	USB-C (3.2 Gen 2x2) connector	8	PCI-Express card area
9	Security-lock slot	10	Lock kits*
11	Power connector		

\* for selected models

#### **Serial connector**

Connect an external modem, a serial printer, or other devices that use a serial connector.

#### **Related topics**

- "Lock the computer" on page 9.
- "Connect an external display" on page 9.
- "USB specifications" on page 8.

# **Specifications**

Specifications	Description
Dimensions	<ul> <li>Width: 165 mm (6.5 inches)</li> <li>Height: 440 mm (17.3 inches) with feet</li> <li>Depth: 453.9 mm (17.9 inches)</li> </ul>
Weight (without packaging)	Maximum configuration as shipped: 19 kg (41.89 lb)
Hardware configuration	<ol> <li>Open the system menu from the top-right corner and click Settings.</li> <li>Click About.</li> </ol>
Power supply	<ul><li>750-watt automatic voltage-sensing power supply</li><li>1000-watt automatic voltage-sensing power supply</li></ul>
Electrical input	<ul><li>Input voltage: From 100 V ac to 240 V ac</li><li>Input frequency: 50/60 Hz</li></ul>
Adaptability for power supply	<ul> <li>Mainland China: 220 V±22 V, 50 Hz±1 Hz</li> <li>Adaptive voltage positioning: 90 V to 264 V, 50/60 Hz</li> <li>With voltage selection switch: 90 V to 264 V, 50 Hz±1 Hz</li> </ul>
Microprocessor	To view the microprocessor information of your computer, enter <b>Settings</b> and click <b>About</b> .
Memory	Double data rate 5 (DDR5) error correction code (ECC) registered dual in-line memory module (RDIMMs) Maximum memory capacity: Up to 512 GB (8 x 64 GB if available)
Storage device	<ul> <li>3.5-inch hard disk drive</li> <li>M.2 solid-state drive</li> <li>Type Disks in the search box and use the <b>Disks</b> application to view the storage drive capacity of your computer.</li> <li><b>Note:</b> The storage drive capacity indicated by the system is less than the nominal</li> </ul>
Expansion	<ul> <li>capacity.</li> <li>Memory slots</li> <li>Optional storage drive bay*</li> <li>Flex bay*</li> <li>Storage drive bay</li> <li>Onboard M.2 solid-state drive slots</li> <li>PCI-Express slots</li> </ul>
Network features	<ul> <li>Bluetooth*</li> <li>Ethernet LAN</li> <li>Wireless LAN*</li> </ul>

\* for selected models

#### **Operating environment**

#### Maximum altitude (without pressurization)

- Operating: From 0 m (0 ft) to 3048 m (10 000 ft)
- Storage: From 0 m (0 ft) to 12192 m (40 000 ft)

#### Temperature

- Operating: From 10°C (50°F) to 35°C (95°F)
- Storage: From -40°C (-40°F) to 60°C (140°F)

#### **Relative humidity**

- Operating: 20%-80% (non-condensing)
- Storage: 10%–90% (non-condensing)

#### System memory speed

The Intel Xeon<sup>®</sup> or Intel Core<sup>™</sup> microprocessor families compatible with this ThinkStation computer feature an integrated memory controller. The memory controller provides the microprocessor with direct access to the system memory. Therefore, the system memory speed will be determined by the memory module type, frequency, size (capacity), the number of memory modules installed, and the microprocessor model.

#### Notes:

- Your computer comes with 4800 MT/s memory modules and will run at lower speed due to platform limitations.
- The actual system memory speed of the memory modules varies depending on the microprocessor model. For example, your computer comes with 4800 MT/s memory modules, but the microprocessor only supports up to 4400 MT/s memory modules. Then the system memory speed will be no faster than 4400 MT/s.
- The microprocessor models supported in your computer might vary. For a list of supported microprocessor models, contact the Lenovo Customer Support Center.
- Ensure that you use the same type and capacity for memory modules and follow the installation order shown in the following illustration.

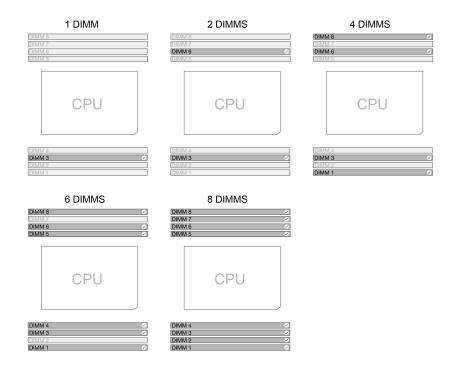


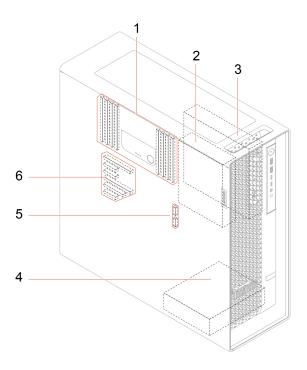
Figure 1. Memory module order

Refer to the following information about the system memory speed:

- Memory module types:
  - DDR5 ECC RDIMMs
- Memory module speed:
  - 1 x DIMM / 2 x DIMMs / 4 x DIMMs configurations run at DDR5-4800;
  - 6 x DIMMs / 8 x DIMMs configurations run at DDR5-4400.

### Expand your computer

You can enhance your computer capacity and performance by adding various devices according to the following rules:



Item	Description
1. Memory slots	Depending on your computer model, you can install up to eight memory modules in the memory slots.
	You can install a 3.5-inch hard disk drive in the optional storage drive bay.
2. Optional storage drive bay	<b>Note:</b> If you want to install a storage drive into the optional-storage-drive bay, contact the Lenovo Customer Support Center for help.
	In flex bay, you can install one of the following devices:
	One 15-in-1 media card reader
3. Flex bay	One flex module
	In the flex module, you can install a M.2 solid-state drive (hot-swappable).
4. Storage drive bay	You can install one or two 3.5-inch hard disk drives in the storage drive bay.
5. Onboard M.2 solid-state drive slots	You can install one or two M.2 solid-state drives are installed in onboard M.2 solid-state drive slots.
6. PCI-Express slot	You can install compatible PCIe cards (up to six) in the PCIe card slots.

\* for selected models

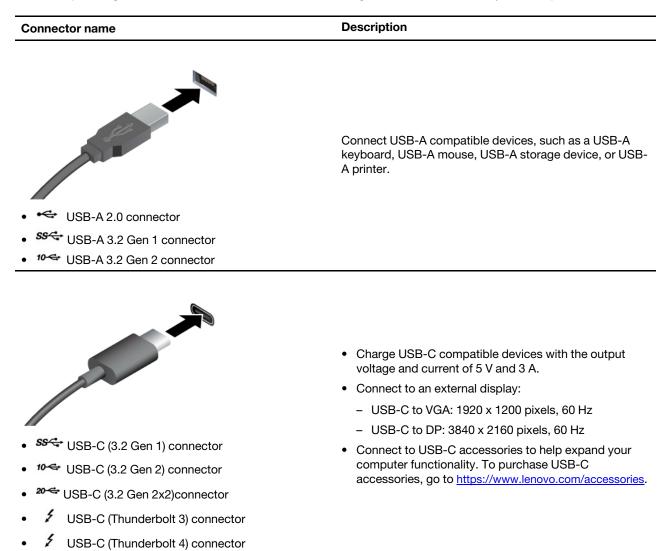
#### **Related topics**

• "Memory module" on page 31.

- "Optional hard disk drive and its cage" on page 34.
- "Flex module" on page 36.
- "Flex bay cage" on page 35.
- "15-in-1 media card reader" on page 37.
- "M.2 solid-state drive in flex module" on page 38.
- "Onboard M.2 solid-state drive and its heatsink kit" on page 62.
- "PCIe card" on page 51.

### **USB** specifications

Note: Depending on the model, some USB connectors might not be available on your computer.



# Chapter 2. Get started with your computer

### **Connect an external display**

Connect a projector or a monitor to your computer to give presentations or expand your workspace.

#### Change display settings

Right-click a blank area on the desktop and select **Display settings**. Then, you can change display settings as you prefer.

### Lock the computer

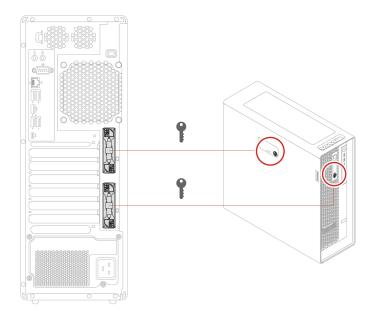
**Note:** Lenovo makes no comments, judgments, or warranties about the function, quality, or performance of the locking device and security feature. You can purchase computer locks from Lenovo.

#### Key lock

Locking the side cover or the flex module through a key lock prevents unauthorized access to the inside of your computer. The keys for the key lock are attached to the rear of the machine. For security, store the keys in a secure place when you are not using them.

#### Notes:

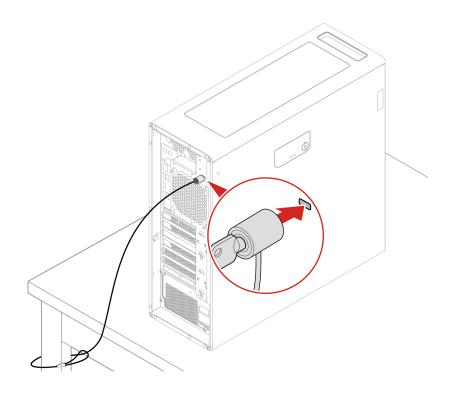
- You can install or replace a storage drive in the flex module. The flex module supports hot-swappable, which means that you can install or replace the drive without even turning off your computer. Therefore, lock the flex module to prevent the unexpected removal.
- The key can be common or random, that is, use one key for multiple locks or one key for one lock. For details, see the table below:



Lock location	Key description
Side cover	The key for the side cover might be one of the following:
	<ul> <li>Common key carved with 00: The same key can open locks for side cover on the same P5 computer.</li> </ul>
	<ul> <li>Random key carved with R and xx, for example, 01, 02, and 03: The same key can open locks for side cover on the same computer, but cannot open locks for side covers on other P5 computers.</li> </ul>
Flex module	Common key carved with <b>00</b> : The same key can open locks for multiple flex modules on the same P5 computer.

#### **Security lock**

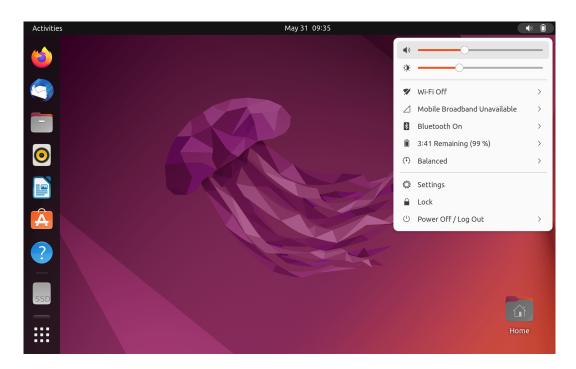
Lock your computer to a desk, table, or other fixtures through a security lock.



### Get started with Ubuntu Desktop

Learn the basics of Ubuntu and start working with it right away. For more information about Ubuntu, see the Ubuntu documentation site at: <u>https://help.ubuntu.com/lts/ubuntu-help/index.html</u>.

The Gnome desktop is installed by default and is designed to be simple and easy to use. Details on using Gnome are available by launching the Help application or online at <a href="https://help.gnome.org/users/">https://help.gnome.org/users/</a>.



#### Launch an app

- Press the Super key (with the Windows logo) or open the Activities menu on the top left and type in the name of the application you want to launch.
- Click the **Show Applications** button on the lower left, and select the application you want to launch.

#### Launch settings

Open the system menu from the top-right corner and click Settings.

### Access networks

This section helps you access networks through connecting to a wired or wireless network.

### **Connect to the wired Ethernet**

Connect your computer to a local network through the Ethernet connector on your computer with an Ethernet cable.

### Connect to Wi-Fi networks (for selected models)

If your computer includes a wireless LAN module, you can connect your computer to Wi-Fi®networks.

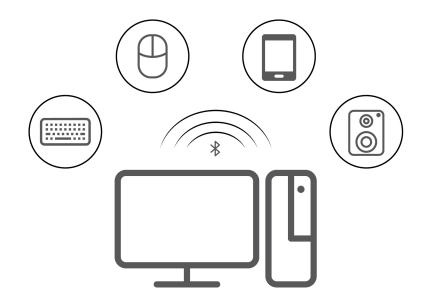
- 1. Open the system menu from the top-right corner and expand the Wi-Fi section of the menu.
- 2. Click Select Network. A list of available wireless networks is displayed.
- 3. Select a network available for connection. Provide required information, if needed.

### Transfer data

Quickly share your files using the built-in Bluetooth technology among devices with the same features. You also can install a disc or media card to transfer data.

### Connect to a Bluetooth-enabled device (for selected models)

You can connect all types of Bluetooth-enabled devices to your computer, such as a keyboard, a mouse, a smartphone, or speakers. Place the device that you are attempting to connect to less than 10 meters (33 feet) from the computer.



- 1. Turn on Bluetooth on the computer.
  - a. Open the system menu from the top-right corner and then click **Settings → Bluetooth**.
  - b. In the Bluetooth section enable Bluetooth with the toggle button at the top.
- 2. Any discoverable devices will be shown in the **Devices** list.
- 3. Select a Bluetooth device, and then follow the on-screen instructions.

### Use a media card (for selected models)

If your computer has an SD-card slot, read the following information.

#### Install a media card

- 1. Locate the SD-card slot.
- 2. Ensure that the metal contacts on the card are facing the ones in the SD-card slot. Insert the card firmly into the SD-card slot until it is secured in place.

#### Remove a media card

**Attention:** Before removing a media card, unmount the card from the operating system first. Otherwise, data on the card might get corrupted or lost.

- 1. Launch the Files application.
- 2. Select the unmount icon next to the card and unmount the card from the operating system.
- 3. Press the card and remove it from your computer. Store the card safely for future use.

# Chapter 3. Advanced configurations

### Set the power plan

For ENERGY STAR<sup>®</sup> compliant computers, the following power plan takes effect when your computers have been idle for a specified duration:

- Turn off the display: After 5 minutes
- Put the computer to sleep: After 20 minutes

To awaken the computer from Sleep mode, press any key on your keyboard.

To reset the power plan to achieve the best balance between performance and power saving:

- 1. Open the system menu from the top-right corner and click Settings.
- 2. Click **Power**.
- 3. Choose or customize a power plan of your preference.

### **UEFI BIOS passwords**

You can set passwords in UEFI (Unified Extensible Firmware Interface) BIOS (Basic Input/Output System) to strengthen the security of your computer.

#### **Password types**

You can set a power-on password, supervisor password, system management password, or hard disk password in UEFI BIOS to prevent unauthorized access to your computer. However, you are not prompted to enter any UEFI BIOS password when your computer resumes from sleep mode.

• Power-on password

When a power-on password is set, you are prompted to enter a valid password each time the computer is turned on.

• Supervisor password

Setting a supervisor password deters unauthorized users from changing configuration settings. If you are responsible for maintaining the configuration settings of several computers, you might want to set a supervisor password.

When a supervisor password is set, you are prompted to enter a valid password each time you try to enter the BIOS menu.

If both the power-on password and supervisor password are set, you can enter either password. However, you must use your supervisor password to change any configuration settings.

• Hard disk password

Setting a hard disk password prevents unauthorized access to the data on the storage drive. When a hard disk password is set, you are prompted to enter a valid password each time you try to access the storage drive.

**Note:** After you set a hard disk password, your data on the storage drive is protected even if the storage drive is removed from one computer and installed in another.

• System management password (for selected models)

You can enable the system management password to have the same authority as the supervisor password to control security related features. To customize the authority of the system management password through the UEFI BIOS menu:

- 1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
- 2. Select Security -> System Management Password Access Control.
- 3. Follow the on-screen instructions.

If you have set both the supervisor password and the system management password, the supervisor password overrides the system management password.

#### Set, change, and remove a password

Before you start, print these instructions.

- 1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
- 2. Select Security.
- 3. Depending on the password type, select **Set Supervisor Password**, **Set Power-On Password**, **Set System Management Password**, or **Hard Disk Password** and press Enter.
- 4. Follow the on-screen instructions to set, change, or remove a password.
- 5. Press F10 or Fn+F10 to save the changes and exit.

You should record your passwords and store them in a safe place. If you forget the passwords, contact a Lenovo-authorized service provider.

**Note:** If the hard disk password is forgotten, Lenovo cannot remove the password or recover data from the storage drive.

### **Use BIOS security solutions**

This section provides BIOS solutions to secure your computer and information.

### Wipe the storage drive data

It is recommended that you wipe the storage drive data before recycling the storage drive or the computer.

To wipe the storage drive data:

- 1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
- 2. Select **Security**  $\rightarrow$  **secure wipe**  $\rightarrow$  **Enabled**.
- 3. Press F10 or Fn+F10 to save the changes and exit.
- 4. Restart the computer. When the logo screen is displayed, press F12 or Fn+F12.
- 5. Select **App Menu** → **secure wipe** and press Enter.
- 6. Select the storage drive you will wipe and click **NEXT**.
- 7. Select the entire storage drive or partition to wipe as desired.
- 8. Select the method as desired and click **NEXT**.
- 9. Click Yes to confirm your option when the prompting window is displayed.
- 10. If you have set a hard disk password for the storage drive, enter the password. Otherwise, set a temporary password following the on-screen instructions. Then, click **NEXT**. The wiping process begins.

Note: Duration of the wiping process varies depending on the storage drive capacity.

- 11. Click **Reboot** when you are prompted to reset the system, and then one of the following will happen:
  - If the system storage drive data is wiped, you will be prompted that no operating system is found.

• If the non-system storage drive data is wiped, the computer restarts automatically.

### **Cover presence switch**

The cover presence switch prevents the computer from logging in to the operating system when the computer cover is not properly installed or closed.

To enable the cover presence switch connector on the system board:

- 1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
- 2. Select Security → Cover Tamper Detected and press Enter.
- 3. Select **Enabled** and press Enter.
- 4. Press F10 or Fn+F10 to save the changes and exit.

If the cover presence switch is enabled and the computer cover is not correctly installed or closed, an error message will be displayed when you turn on the computer. To bypass the error message and log in to the operating system:

- 1. Properly install or close the computer cover.
- 2. Enter the BIOS menu, save and then exit.

### **Intel BIOS guard**

The Intel BIOS Guard module cryptographically verifies all BIOS updates. This hardware-based security helps prevent software and malware attacks on the computers BIOS.

### **Smart USB Protection**

The Smart USB Protection function is a security function that helps prevent data from being copied from the computer to USB storage devices connected to the computer. You can set the Smart USB Protection function to one of the following modes:

- Disabled (default setting): You can use the USB storage devices without limitation.
- **Read Only**: You cannot copy data from the computer to the USB storage devices. However, you can access data on the USB storage devices.
- No Access: You cannot access the USB storage devices from the computer.

To configure the Smart USB Protection function:

- 1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
- 2. Select Security → Smart USB Protection and press Enter.
- 3. Select the desired setting and press Enter.
- 4. Press F10 or Fn+F10 to save the changes and exit.

### What is UEFI BIOS

Note: The operating system settings might override any similar settings in UEFI BIOS.

UEFI BIOS is the first program that the computer runs when the computer is turned on. UEFI BIOS initializes the hardware components and loads the operating system and other programs. Your computer comes with a setup program with which you can change UEFI BIOS settings.

### Enter the BIOS menu

Restart the computer. When the logo screen is displayed, press F1 or Fn+F1 to enter the BIOS menu.

**Note:** If you have set BIOS passwords, enter the correct passwords when prompted. You also can select **No** or press Esc to skip the password prompt and enter the BIOS menu. However, you cannot change the system configurations that are protected by passwords.

### Navigate in the BIOS interface

**Attention:** The default configurations are already optimized for you in **boldface**. Improper change of the configurations might cause unexpected results.

Depending on your keyboard, you can navigate in the BIOS interface by pressing the following keys, or combinations of Fn and the following keys:

Кеу	Function	
F1 or Fn+F1	General Help	
Esc or Fn+Esc	Exit the submenu	
↑↓ or Fn+↑↓	Locate an item	
$\leftarrow \rightarrow \text{ or } Fn+\leftarrow \rightarrow$	Move keyboard focus	
+/- or Fn++/-	Change value	
Enter	Enter the submenu	
F9 or Fn+F9	Setup Defaults	
F10 or Fn+F10	Save and exit	

### Change the display language of UEFI BIOS

UEFI BIOS supports three or four display languages: English, French, simplified Chinese, and Russian (for selected models).

To change the display language of UEFI BIOS:

- 1. Select Main → Language and press Enter.
- 2. Set the display language as desired.

### Change the display mode of UEFI BIOS (for selected models)

You can use UEFI BIOS in the graphic mode or the text mode according to your needs.

The keys on the keyboard used to perform various tasks are displayed at the bottom of the screen. In addition to the keyboard, you also can use the mouse to make selections.

To change the display mode of UEFI BIOS:

- 1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
- 2. Select Main → Setup Mode Select and press Enter.
- 3. Set the display mode as desired.

### Set the system date and time

- 1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
- 2. Select Main → System Time & Date and press Enter.
- 3. Set the system date and time as desired.
- 4. Press F10 or Fn+F10 to save the changes and exit.

### Change the priority boot order

If the computer does not boot from a device as expected, you can change the boot priority order permanently or select a temporary boot device.

#### Change the priority boot order permanently

- 1. Depending on the type of the storage device, do one of the following:
  - If the storage device is internal, go to step 2.
  - If the storage device is a disc, ensure that the computer is on or turn on the computer. Then, insert the disc into the optical drive.
  - If the storage device is an external device other than a disc, connect the storage device to the computer.
- 2. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
- 3. Select **Startup → Priority Boot Order**, and then follow the on-screen instructions to change the boot priority order.
- 4. You can also select the first priority device group by selecting Startup → First Boot Device, and then follow the on-screen instructions to select the first boot device within this group. Your computer will boot from the first boot device before trying the boot priority order you set in the previous step.
- 5. Press F10 or Fn+F10 to save the changes and exit.

#### Select a temporary boot device

Note: Not all discs and storage drives are bootable.

- 1. Depending on the type of the storage device, do one of the following:
  - If the storage device is internal, go to step 2.
  - If the storage device is a disc, ensure that the computer is on or turn on the computer. Then, insert the disc into the optical drive.
  - If the storage device is an external device other than a disc, connect the storage device to the computer.
- 2. Restart the computer. When the logo screen is displayed, press F12 or Fn+F12.
- 3. Select the storage device as desired and press Enter.

If you want to change the boot priority order permanently, select **Enter Setup** on Startup Device Menu and press Enter to enter the BIOS menu.

### Enable or disable the configuration change detection feature

If you enable configuration change detection, when the POST detects configuration changes of some hardware devices (such as storage drives or memory modules), an error message will be displayed when you turn on the computer.

To enable or disable the configuration change detection feature:

- 1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
- 2. Select Security -> Configuration Change Detection and press Enter.
- 3. Enable or disable the feature as desired.
- 4. Press F10 or Fn+F10 to save the changes and exit.

To bypass the error message and log in to the operating system, press F2 or Fn+F2. To clear the error message, enter the BIOS menu, save and then exit.

### Enable or disable the automatic power-on feature

The Automatic Power On item in UEFI BIOS provides various options for you to make your computer start up automatically.

To enable or disable the automatic power-on feature:

- 1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
- 2. Select **Power → Automatic Power On** and press Enter.
- 3. Select the feature as desired and press Enter.
- 4. Enable or disable the feature as desired.
- 5. Press F10 or Fn+F10 to save the changes and exit.

### Enable or disable the ErP LPS compliance mode

Lenovo computers meet the eco-design requirements of the ErP Lot 3 regulation. For more information, go to:

https://www.lenovo.com/us/en/compliance/eco-declaration

You can enable the ErP LPS compliance mode to reduce the consumption of electricity when the computer is off or in sleep mode.

To enable or disable the ErP LPS compliance mode:

- 1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
- 2. Select Power → Enhanced Power Saving Mode and press Enter.
- 3. Depending on whether you select **Enabled** or **Disabled**, do one of the following:
  - If you select **Enabled**, press Enter. Then, select **Power → Automatic Power On** and press Enter. Check whether the Wake on LAN feature is disabled automatically. If no, disable it.
  - If you select **Disabled**, press Enter. Then, go to the next step.
- 4. Press F10 or Fn+F10 to save the changes and exit.

When the ErP LPS compliance mode is enabled, you can wake up the computer by doing one of the following:

- Press the power button.
- Enable the Wake Up on Alarm feature to make the computer wake up at a set time.

### Change BIOS settings before installing a new operating system

BIOS settings vary by operating system. Change the BIOS settings before installing a new operating system.

To change the BIOS settings:

- 1. Restart the computer. When the logo screen is displayed, press F1 or Fn+F1.
- 2. From the main interface, select **Security**  $\rightarrow$  **Secure Boot** and press Enter.
- 3. Depending on the operating system to be installed, do one of the following:
  - To install the Windows 10 (64-bit) and most of Linux operating system, select **Enabled** for **Secure Boot**.
  - To install an operating system that does not support secure boot, select **Disabled** for **Secure Boot**.
- 4. Press F10 or Fn+F10 to save the changes and exit.

### **Update UEFI BIOS**

When you install a new program, device driver, or hardware component, you might need to update UEFI BIOS. You can update the BIOS from your operating system or a flash update disc (supported only on selected models).

Download and install the latest UEFI BIOS update package by one of the following methods:

• Using the built-in software update service:

Ubuntu software update will check the LVFS site for any firmware updates and notify you when updates are available.

- From the Lenovo Support Web site:
  - 1. Go to https://pcsupport.lenovo.com.
  - 2. Download the flash BIOS update driver for the operating system version or the ISO image version (used to create a flash update disc). Then, download the installation instructions for the flash BIOS update driver you have downloaded.
  - 3. Print the installation instructions and follow the instructions to update the BIOS.

### Reset system to factory default

This feature allows you to reset the UEFI BIOS to the factory default settings, including all UEFI BIOS settings and internal data. It helps you wipe user data in case that you want to dispose of or reuse your computer.

- 1. Restart the computer. When the logo screen is displayed, press F1 to enter the UEFI BIOS menu.
- 2. Select Security -> Reset system to Factory Default and press Enter.
- 3. Several warning windows might be displayed. Do the following before resetting the system to the factory default settings:
  - a. Deactivate the Absolute Persistence Module.
  - b. Remove the NVMe password if your have set one.
- 4. For computer models with RAID settings, a window is displayed to remind you of data damage. Select **Yes** to proceed.
- 5. A window is displayed to confirm all UEFI BIOS settings will be reset. Select **Yes** to proceed.

Note: If the Intel AMT control and Absolute Persistence(R) Module are permanently disabled, these settings cannot be reset successfully.

6. Enter the supervisor password, system management password or power-on password in the window prompted.

Your computer will restart immediately. It takes a few minutes to complete the initialization process. Your computer screen might be blank during this process. This is normal and you should not interrupt it.

### **View UEFI BIOS Event logs**

The UEFI BIOS Event log viewer provides the brief information about UEFI BIOS events. Do the following to view the logs:

- 1. Restart the computer. When the logo screen is displayed, press F1.
- 2. Select Main → BIOS Event log. Then, press Enter. The UEFI BIOS Event log interface is displayed.
- 3. Navigate the interface by pressing the following keys, and then check details by selecting each item.
  - 1 1: Move keyboard focus
  - PgUp / PgDn: Scroll page
  - Enter: Select
  - F3: Exit

The following UEFI BIOS event logs might be listed on your screen depending on UEFI BIOS activities. Each log consists of a date, a time, and a description of the event.

- **Power On** event: This log shows the Power On Self Test (POST) routine has started with the power-on process. It includes the power-on reason, the boot mode, and the shutdown reason.
- **Subcomponent Code Measurement** event: This log shows the subcomponent code measurement has worked. It includes the validation result of each component.
- System Preboot Authentication event: This log shows what credential is provided to gain preboot authentication. It includes the installed password, the password type, the input device, and the authentication result.
- **BIOS Password Change** event: This log shows the change history of the UEFI BIOS passwords. It includes the password type, the type and result of the event.
- **Subcomponent Self-healing** event: This log shows the information about the subcomponent where the recovery event occurred. It includes the cause and result of the event, and the recovered firmware version.
- **BIOS Setup Configuration Change** event: This log shows the change history of the UEFI BIOS Setup configuration. It includes the item name and value.
- Device Change event: This log shows the change history of devices. It includes the cause and type of the event.
- System Boot event: This log shows which device was utilized to boot the system. It includes the boot option, the description, and the file path list.
- **System Tamper** event: This log shows the occurrence of system tamper events. It includes the cause and type of the event.
- **POST Error** event: This log shows the occurrence of errors during the POST routine. It includes the error code.
- Flash Update event: This log shows the occurrence of flash update. It includes the cause and result of the event, and the updated firmware version.
- **Capsule Update** event: This log shows the occurrence of UEFI capsule firmware update. It includes the cause and result of the event, and the updated firmware version.
- Log Cleared event: This log shows UEFI BIOS event logs are cleared. It includes the cause and result of the event.
- **Shutdown / Reboot** event: This log shows the UEFI BIOS is successfully shut down or the system is rebooted. It includes the cause and type of the event.

# Chapter 4. CRU replacement

Customer Replaceable Units (CRUs) are parts that can be replaced by the customer. Lenovo computers contain the following types of CRUs:

- Self-service CRUs: Refer to parts that can be replaced easily by customer themselves or by trained service technicians at an additional cost.
- **Optional-service CRUs:** Refer to parts that can be replaced by customers with a greater skill level. Trained service technicians can also provide service to replace the parts under the type of warranty designated for the customer's machine.

If you intend on installing the CRU, Lenovo will ship the CRU to you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. You might be required to return the defective part that is replaced by the CRU. When return is required: (1) return instructions, a prepaid shipping label, and a container will be included with the replacement CRU; and (2) you might be charged for the replacement CRU if Lenovo does not receive the defective CRU within thirty (30) days of your receipt of the replacement CRU. For full details, see the Lenovo Limited Warranty documentation at:

https://www.lenovo.com/warranty/llw\_02

### **CRU** list

The following is the CRU list of your computer.

#### Self-service CRUs

- Common key lock for side cover
- Customized PCIe extender\*
- Fiber modules of NVIDIA ConnectX-6 Ethernet Adapter card\*
- Flex bay cage\*
- Flex bay dummy cover\*
- Flex bay fan\*
- Flex module\*
- Front fan
- Hard disk drive\*
- Hard disk drive bracket\*
- Hard disk drive fan\*
- ID badge
- Keyboard\*
- M.2 solid-state drive\*
- M.2 solid-state drive and box\*
- M.2 solid-state drive heatsink kit\*
- M.2 solid-state drive holder\*
- Memory module
- Memory fan duct
- Memory fan

- Mouse\*
- NVLINK retainer
- Optional hard disk drive cage\*
- Optional hard disk drive cage bracket\*
- PCIe bracket
- PCle card
- Power cord
- Power distribution board and bracket
- Power supply assembly\*
- Power supply unit cover\*
- Random key lock for side cover
- Rear fan
- Side cover
- Top cover
- Think LED holder
- Think LED cable
- ThinkStation logo badge

#### **Optional-service CRUs**

- 15-in-1 media card reader module\*
- 15-in-1 media card reader module box\*
- Front panel I/O assembly\*
- Internal Speaker
- NVLINK Bridge\*
- \* for selected models

### System board

Note: The system board might look slightly different from the illustration.

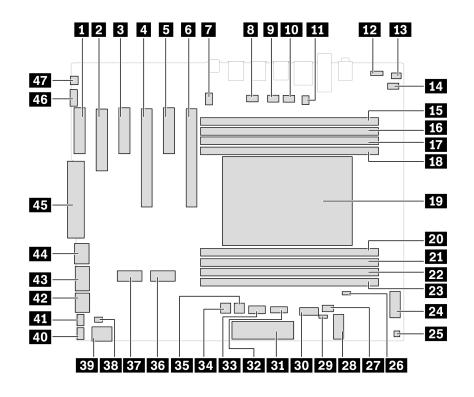


Figure 2. System board part locations

Item	Description	Item	Description
1	PCIe x4 card slot	2	PCIe x8 card slot
3	PCIe x4 card slot	4	PCIe x16 card slot
5	PCIe x4 card slot	6	PCIe x16 card slot
7	CPU fan connector	8	Rear fan connector
9	Memory duct fan connector 1	10	Memory duct fan connector 2
11	Serial port connector	12	VROC connector
13	Speaker connector	14	Cover presence switch connector
15	Memory slot 1	16	Memory slot 2
17	Memory slot 3	18	Memory slot 4
19	CPU socket	20	Memory slot 5
21	Memory slot 6	22	Memory slot 7
23	Memory slot 8	24	Flex bay connector
25	Thermal sensor connector	26	Clear CMOS connector
27	Flex bay fan connector	28	Wi-Fi card connector
29	Recovery jumper	30	SATA 3 connector
31	Front panel connector	32	ALT_TPM slot
33	15-in-1 media card reader connector	34	HDD power connector 1

Item	Description	Item	Description
35	HDD power connector 2	36	M.2 card slot 1
37	M.2 card slot 2	38	Think LED logo connector
39	SATA 2 connector	40	Front fan connector
41	HDD Fan connector	42	SATA 1 connector
43	750-watt PSU power connector	44	CPU power connector
45	Auxiliary power connector	46	Thunderbolt cable connector
47	Thunderbolt power connector		

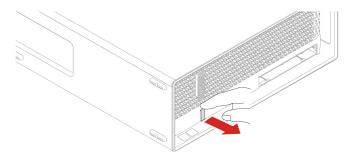
### ID badge

### Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

### **Removal steps**

Remove the ID badge.



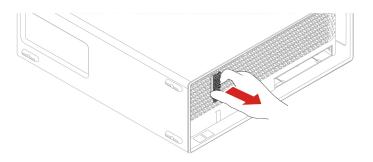
# ThinkStation logo badge

#### Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

### **Removal steps**

Remove the ThinkStation logo badge.



### Side cover

#### Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.



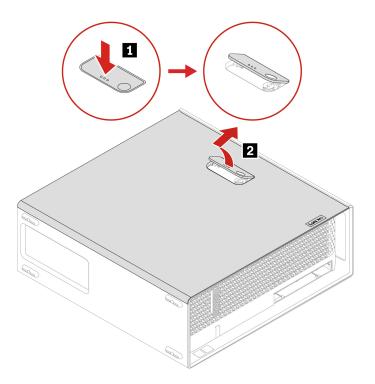
Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

For access, do the following:

- 1. Turn off the computer and remove all connected devices and cables.
- 2. Unlock any locking device that secures the computer cover.
- 3. Place a soft, clean towel or cloth on the desk or surface. Hold the sides of your computer and gently lay it down so that the screen is against the surface and the computer cover is facing up.
- 4. Press the handle of the side cover so that the handle is lifted.

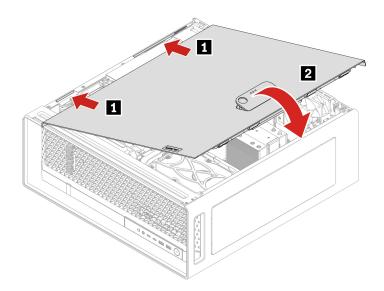
#### **Removal steps**

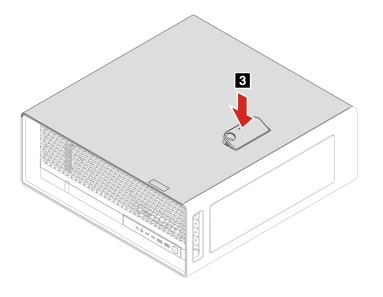
Remove the side cover.



### Installation steps

Install the side cover.





#### Notes:

- If a locking device is available, use it to lock the computer after installing the computer cover.
- Depending on your computer model, some of the hardware parts in the replacing section might not be available.

### **NVLINK** retainer

#### Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.



Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

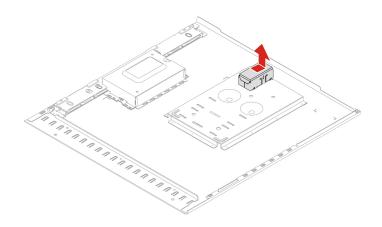
For access, do the following:

1. Remove the side cover. See "Side cover" on page 25.

#### **Removal steps**

Remove the NVLINK retainer.

Note: The NVLINK retainer is only available on some Graphics cards.



### **Top cover**

### Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.



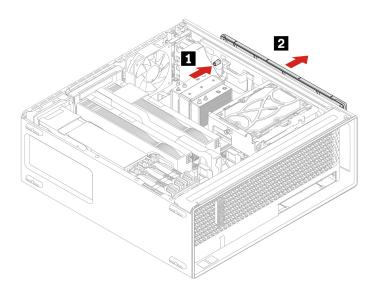
Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 25.

#### **Removal steps**

Remove the top cover.



### **Rear fan**

#### Prerequisite

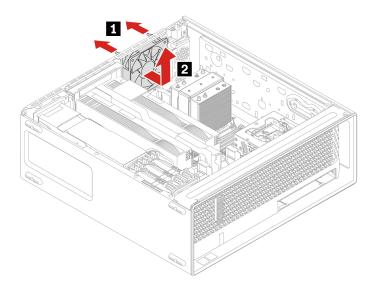
Before you start, read <u>Generic Safety and Compliance Notices</u>, and print the following instructions.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 25.

#### **Removal steps**

Remove the rear fan.



### Memory fan duct

#### Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.



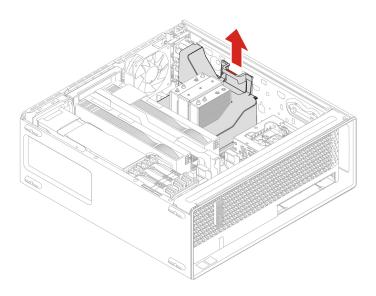
Before you touch the memory fan duct, wait several minutes until the component is cool.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 25.

#### **Removal steps**

Remove the memory fan duct.



## **Memory module**

#### Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

#### Notes:

- Make sure to remove or install memory module at least one minute after disconnecting power cords from the system. It allows the system to be completely discharged of electricity and safe for handling memory module.
- Ensure that you follow the installation order for memory modules shown in the following illustration.

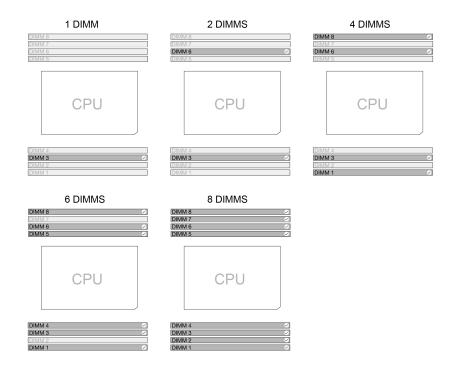


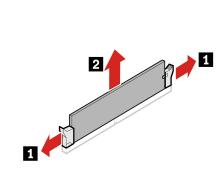
Figure 3. Memory module order

For access, do the following:

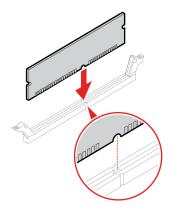
- 1. Remove the side cover. See "Side cover" on page 25.
- 2. Remove the memory fan duct. See "Memory fan duct" on page 30.

#### **Removal steps**

Remove the memory module.



Installation steps Install the memory module.



## Memory fan

### Prerequisite

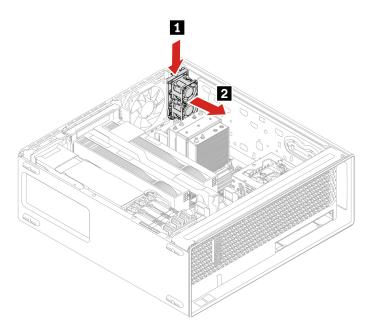
Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

For access, do the following:

- 1. Remove the side cover. See "Side cover" on page 25.
- 2. Remove the memory fan duct. See "Memory fan duct" on page 30.

### **Removal steps**

Remove the memory fan.



## Optional hard disk drive and its cage

### Prerequisite

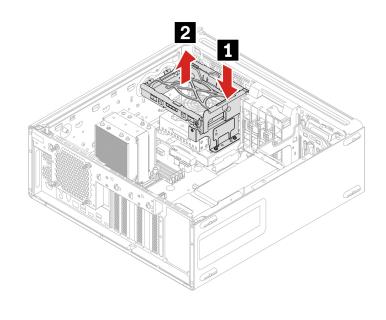
Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

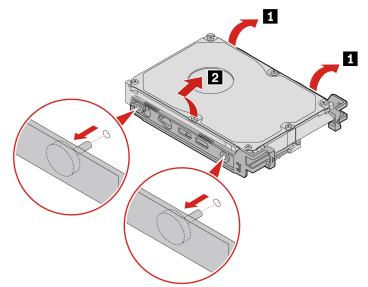
For access, do the following:

- 1. Remove any media from the drives and turn off all connected devices and the computer.
- 2. Disconnect all power cords from electrical outlets and disconnect all cables from the computer.
- 3. Remove the side cover. See "Side cover" on page 25.

#### **Removal steps**

Remove the optional hard disk drive.





## Flex bay fan

#### Prerequisite

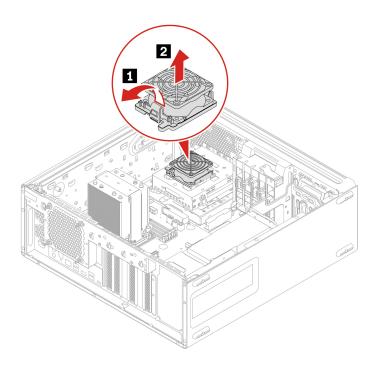
Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

For access, do the following:

- 1. Remove any media from the drives and turn off all connected devices and the computer.
- 2. Disconnect all power cords from electrical outlets and disconnect all cables from the computer.
- 3. Remove the side cover. See "Side cover" on page 25.
- 4. Remove the optional hard disk drive and its cage. See "Optional hard disk drive and its cage" on page 34.

### **Removal steps**

Remove the flex bay fan.



## Flex bay cage

#### Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

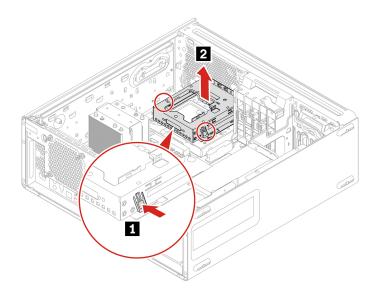
For access, do the following:

- 1. Remove any media from the drives and turn off all connected devices and the computer.
- 2. Disconnect all power cords from electrical outlets and disconnect all cables from the computer.

- 3. Remove the side cover. See "Side cover" on page 25.
- 4. Remove the optional hard disk drive and its cage. See "Optional hard disk drive and its cage" on page 34.
- 5. Remove the flex bay fan. See "Flex bay fan" on page 35.
- 6. Remove the flex module. See "Flex module" on page 36.
- 7. Remove the 15-in-1 media card reader if any. See "15-in-1 media card reader" on page 37.

### **Removal steps**

Remove the flex bay cage.



## **Flex module**

#### Prerequisite

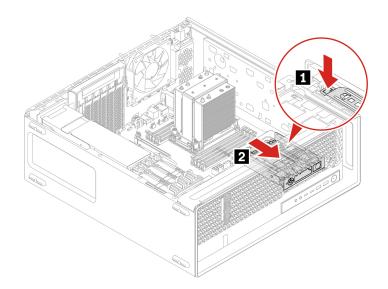
Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

For access, do the following:

- 1. Remove any media from the drives and turn off all connected devices and the computer.
- 2. Disconnect all power cords from electrical outlets and disconnect all cables from the computer.
- 3. Remove the side cover. See "Side cover" on page 25.
- Remove the optional hard disk drive and its cage. See "Optional hard disk drive and its cage" on page 34.
- 5. Remove the flex bay fan. See "Flex bay fan" on page 35.

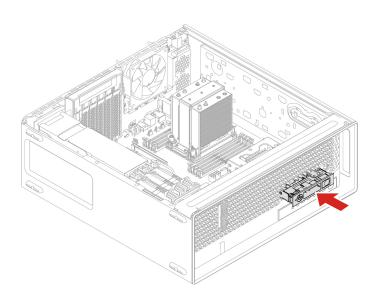
#### **Removal steps**

Remove the flex module.



### Installation steps

Install the flex module.



## 15-in-1 media card reader

### Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

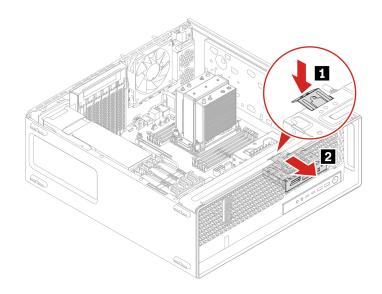
For access, do the following:

- 1. Remove any media from the drives and turn off all connected devices and the computer.
- 2. Disconnect all power cords from electrical outlets and disconnect all cables from the computer.
- 3. Remove the side cover. See "Side cover" on page 25.
- 4. Remove the optional hard disk drive and its cage. See "Optional hard disk drive and its cage" on page 34.

5. Remove the flex bay fan. See "Flex bay fan" on page 35.

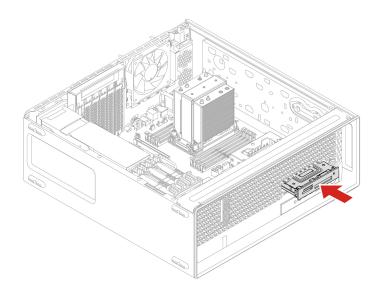
### **Removal steps**

Remove the 15-in-1 media card reader.



### Installation steps

Install the 15-in-1 media card reader.



## M.2 solid-state drive in flex module

## Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.



Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

**Attention:** The internal storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the internal storage drive, observe the following guidelines:

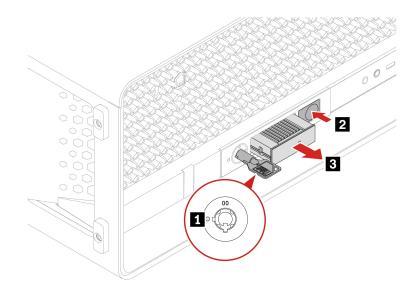
- Replace the internal storage drive only for repair. The internal storage drive is not designed for frequent changes or replacement.
- Before replacing the internal storage drive, make a backup copy of all the data that you want to keep.
- Do not touch the contact edge of the internal storage drive. Otherwise, the internal storage drive might get damaged.
- Do not apply pressure to the internal storage drive.
- Do not make the internal storage drive subject to physical shocks or vibration. Put the internal storage drive on a soft material, such as cloth, to absorb physical shocks.

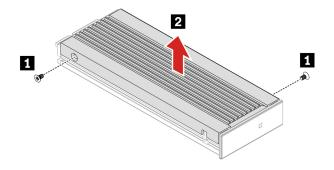
You can install or replace a storage drive in the flex module. The flex module supports hot-swappable, which means that you can install or replace the drive without even turning off your computer. Therefore, lock the flex module to prevent the unexpected removal. The keys are attached to the rear of the machine. For security, store the keys in a secure place when you are not using them.

**Note:** The storage drive in the flex module is hot-swappable only when the operating system of your computer does not reside on the storage drive installed in the flex module. If the requirements is not met, do not remove or install the storage drive when the computer is turned on. Otherwise, data on the storage drive might get damaged.

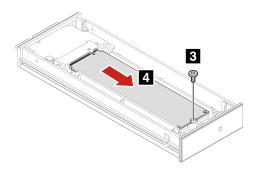
#### **Removal steps**

Remove the M.2 solid-state drive.





Screw (quantity)	Color	Torque
M2 x 3.6 mm, Zn coated(2)	Blue	1.5 ± 0.2 lb/in



Screw (quantity)	Color	Torque
M2 x 4.5 mm, Zn coated(1)	Black	1.5 ± 0.2 lb/in

# Front panel I/O assembly

## Prerequisite

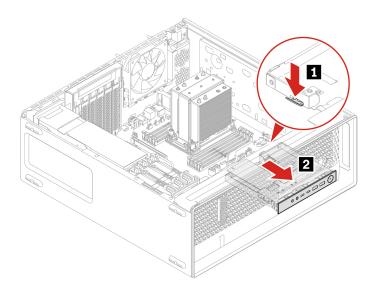
Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

For access, do the following:

- 1. Remove the side cover. See "Side cover" on page 25.
- 2. Remove the optional hard disk drive and its cage. See "Optional hard disk drive and its cage" on page 34.
- 3. Remove the flex bay fan. See "Flex bay fan" on page 35.

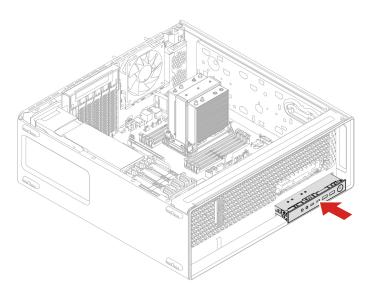
### **Removal steps**

Remove the front panel I/O assembly.



### Installation steps

Install the front panel I/O assembly.



## **Internal speaker**

#### Prerequisite

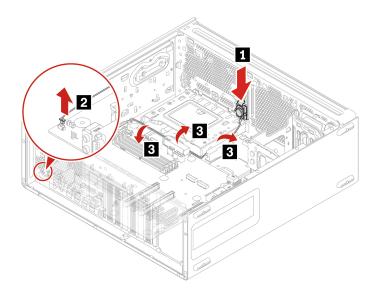
Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

For access, do the following:

- 1. Remove the side cover. See "Side cover" on page 25.
- 2. Remove the rear fan. See "Rear fan" on page 29.

#### **Removal steps**

Remove the internal speaker.



## **Front fan**

### Prerequisite

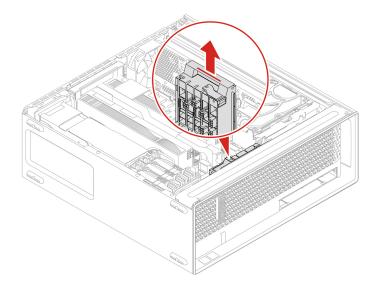
Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

For access, do the following:

- 1. Remove the side cover. See "Side cover" on page 25.
- 2. Remove the PCIe card. See "PCIe card" on page 51.

### **Removal steps**

Remove the front fan.



## Hard disk drive and its bracket

### Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

**Attention:** The internal storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the internal storage drive, observe the following guidelines:

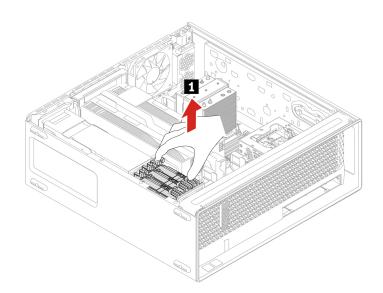
- Replace the internal storage drive only for repair. The internal storage drive is not designed for frequent changes or replacement.
- Before replacing the internal storage drive, make a backup copy of all the data that you want to keep.
- Do not touch the contact edge of the internal storage drive. Otherwise, the internal storage drive might get damaged.
- Do not apply pressure to the internal storage drive.
- Do not make the internal storage drive subject to physical shocks or vibration. Put the internal storage drive on a soft material, such as cloth, to absorb physical shocks.

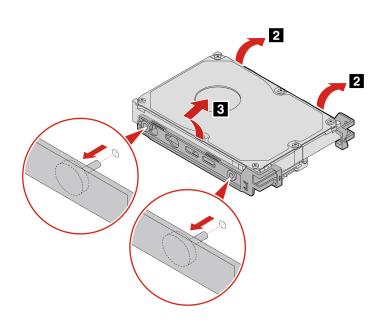
For access, do the following:

1. Remove the side cover. See "Side cover" on page 25.

### **Removal steps**

Remove the hard disk drive and its bracket.





## Hard disk drive fan

## Prerequisite

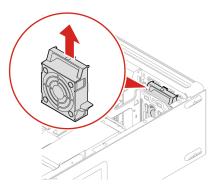
Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 25.

### **Removal steps**

Remove the hard disk drive fan.



## **Think LED cable**

### Prerequisite

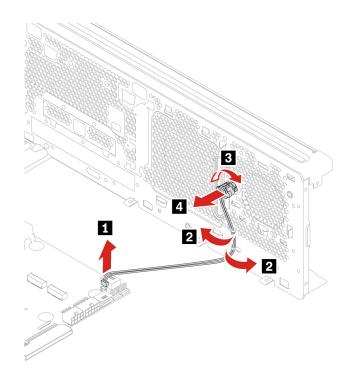
Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

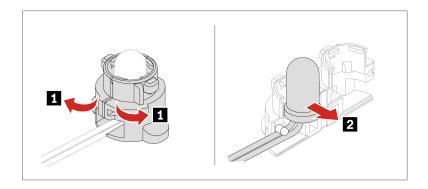
For access, do the following:

- 1. Remove the side cover. See "Side cover" on page 25.
- 2. Remove the front fan. See "Front fan" on page 42.

### **Removal steps**

Remove the Think LED cable.





# Power supply assembly

#### Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

Although there are no moving parts in the computer after the power cord has been disconnected, the following warnings are required for your safety.



Keep fingers and other parts of your body away from hazardous, moving parts. If you suffer an injury, seek medical care immediately. Never remove the cover on a power supply or any part that has the following label attached.



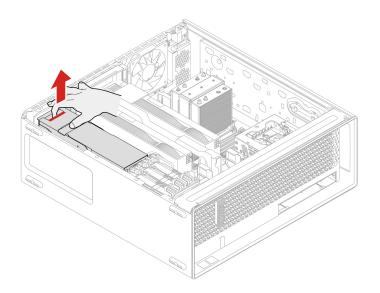
Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

For access, do the following:

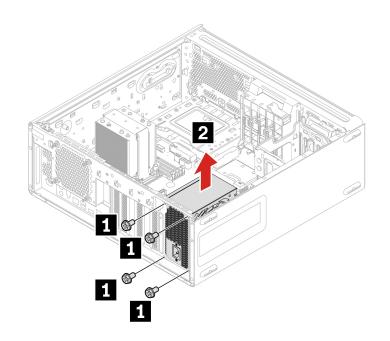
1. Remove the side cover. See "Side cover" on page 25.

#### **Removal steps**

• For 1000–watt power supply assembly:



• For 750–Watt power supply assembly:



Screw (quantity)	Color	Torque
M3 x 5 mm, Nickel coated (4)	Black	5.0 ± 0.5 lb/in

## Power supply unit cover

#### Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.



Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

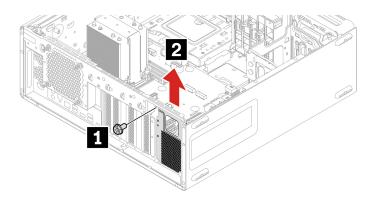
For access, do the following:

- 1. Remove the side cover. See "Side cover" on page 25.
- 2. Remove the power supply assembly. See "Power supply assembly" on page 46.

#### **Removal steps**

Remove the power supply unit cover.

**Note:** Depending on your computer model, the power supply unit cover only comes with 1000–watt power supply assembly.



Screw (quantity)	Color	Torque	
M3 x 5 mm, Nickel coated (1)	Black	5.0 ± 0.5 lb/in	

## Power distribution board and bracket

#### Prerequisite

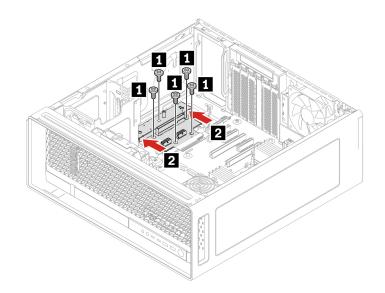
Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

For access, do the following:

- 1. Remove the side cover. See "Side cover" on page 25.
- 2. Remove the power supply assembly. See "Power supply assembly" on page 46.

### **Removal steps**

Remove the power distribution board and bracket.



Screw (quantity)	Color	Torque	
M3 x 5 mm, Nickel coated (4)	Black	5.0 ± 0.5 lb/in	

## **NVLINK** bridge

#### Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

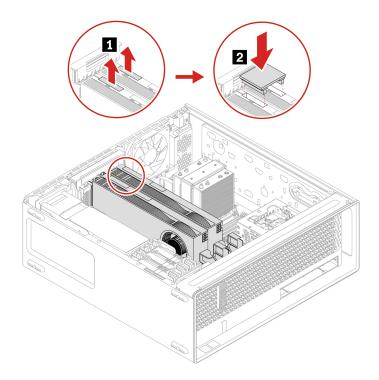
**Note:** The NVLINK bridge is shipped in an accessary box within the computer carton box. You need to take it out from the packaging and install it by yourself.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 25.

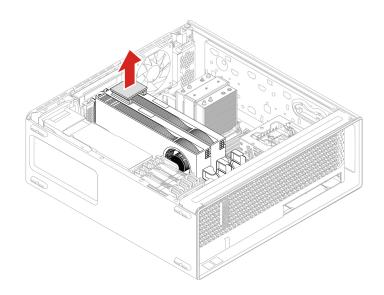
#### Installation steps

Install the NVLINK bridge.



## **Removal steps**

Remove the NVLINK bridge.



# **PCIe bracket**

## Prerequisite

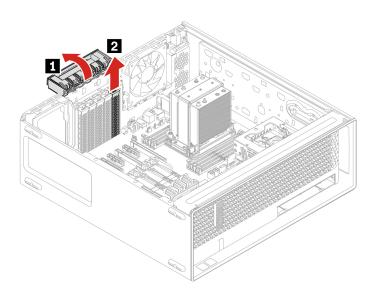
Before you start, read <u>Generic Safety and Compliance Notices</u>, and print the following instructions.

For access, do the following:

1. Remove the side cover. See "Side cover" on page 25.

### **Removal steps**

Remove the PCIe bracket.

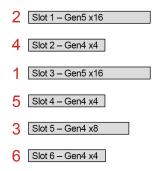


## PCIe card

## Prerequisite

Before you start, read <u>Generic Safety and Compliance Notices</u>, and print the following instructions.

Install PCIe cards according to the corresponding slot types and the following illustrated installation order:



#### Figure 4. PCIe card installation order

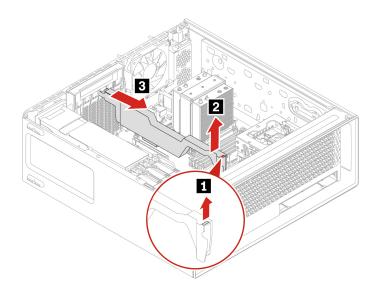
**Note:** Do not change the graphics card slot installation location if you replace a Geforce RTX 40X0 graphics card.

For access, do the following:

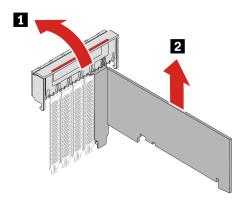
- 1. Remove the side cover. See "Side cover" on page 25.
- 2. Remove the NVLINK bridge if any. See "NVLINK bridge" on page 49.
- 3. Remove the PCIe bracket if any. See "PCIe bracket" on page 50.

#### **Removal steps for half-length PCIe card**

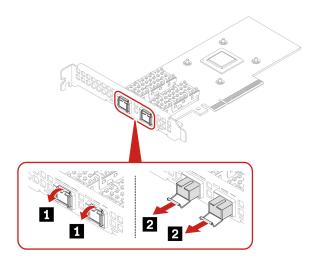
1. Remove the PCIe card retainer. The PCIe card retainer is only available on some PCIe cards.



2. Remove the PCIe card. The card might fit tightly into the slot. If necessary, alternately move each side of the card a small amount until the card is removed from the slot.

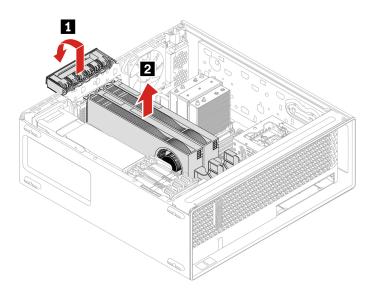


**Note:** For NVIDIA ConnectX-6 Ethernet Adapter card, the following fiber modules can be removed.



### Removal steps for full-length PCIe card

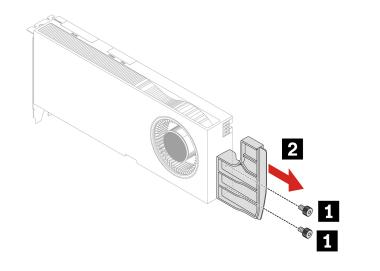
1. Open the handle and remove the PCIe card. The card might fit tightly into the slot. If necessary, alternately move each side of the card a small amount until the card is removed from the slot.



2. Remove the PCIe extender if needed.

#### Notes:

- For computer models with GFX RTX 4000 Ada, the graphics card and the PCIe card extender work as a CRU assembly. Do not try to remove the extender.
- For computer models with double-width or wider graphics cards (such as NVIDIA RTX 6000 Ada and GeForce RTX 4080), the PCIe card extender is a customized CRU part. You can remove it according to the following illustration.
- If you want to install a double-width or wider graphics card, install the customized PCIe card extender first.



Screw (quantity)	Color	Torque
M3 x 5.5 mm, Nickel coated (2)	Black	3 ~ 3.5 lb/in

### Cable connection

When installing a PCIe card, follow the cable connection rule if need.

Note: The connectors on the cards or system board might look slightly different from the illustrations.

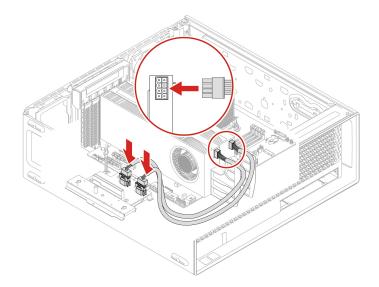
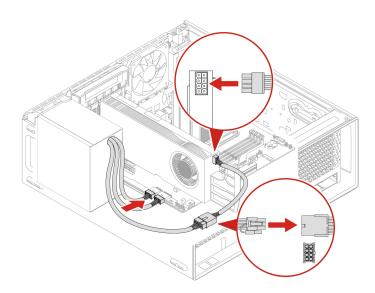
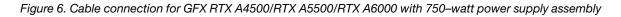


Figure 5. Cable connection for GFX RTX A4500/RTX A5500/RTX A6000 with 1000–watt power supply assembly





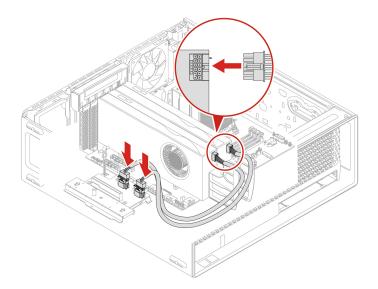


Figure 7. Cable connection for GFX RTX 4000 Ada /RTX 4500 Ada /RTX 5000 Ada with 1000–watt power supply assembly

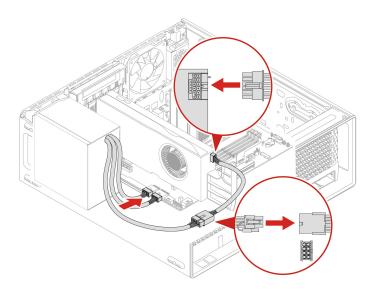


Figure 8. Cable connection for GFX RTX 4000 Ada /RTX 4500 Ada /RTX 5000 Ada with 750–watt power supply assembly

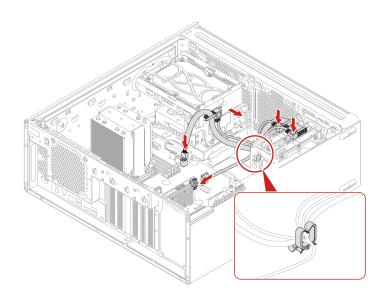


Figure 9. Cable connection for Broadcom 9540-8i Raid card

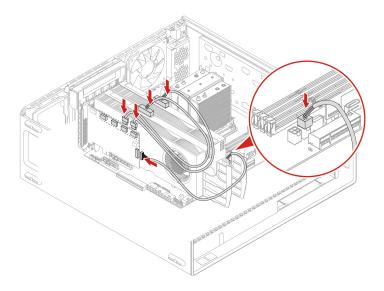


Figure 10. Cable connection for NVIDIA Quadro SYNC II card

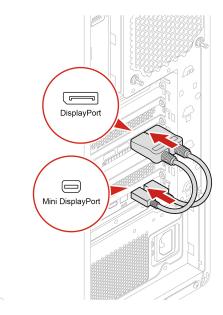


Figure 11. Cable connection for Thunderbolt card

## M.2 solid-state drive on an M.2 solid-state drive PCIe adapter

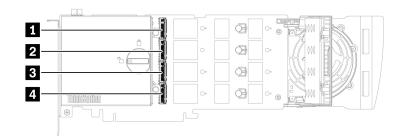
#### Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.

**Attention:** The internal storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the internal storage drive, observe the following guidelines:

- Replace the internal storage drive only for repair. The internal storage drive is not designed for frequent changes or replacement.
- Before replacing the internal storage drive, make a backup copy of all the data that you want to keep.
- Do not touch the contact edge of the internal storage drive. Otherwise, the internal storage drive might get damaged.
- Do not apply pressure to the internal storage drive.
- Do not make the internal storage drive subject to physical shocks or vibration. Put the internal storage drive on a soft material, such as cloth, to absorb physical shocks.

Install M.2 solid-state drives in the following order as shown:

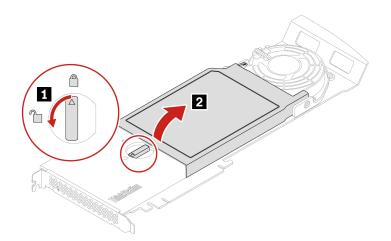


For access, do the following:

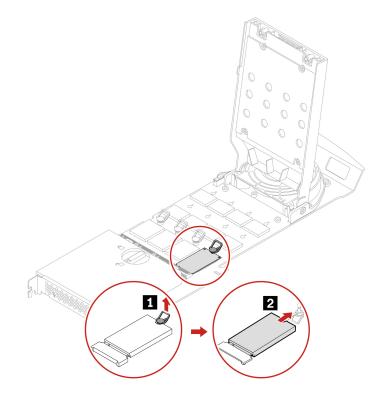
- 1. Remove the side cover. See "Side cover" on page 25.
- 2. Remove the NVLINK bridge if any. See "NVLINK bridge" on page 49.
- 3. Remove the PCIe bracket if any. See "PCIe bracket" on page 50.

### **Removal steps**

1. Rotate the lock to the open position to open the cover.

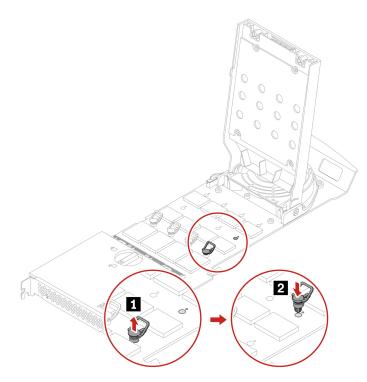


2. Pull the handle of the retention latch outward to release the M.2 solid-state drive. Then, remove the M.2 solid-state drive from the PCIe adapter.

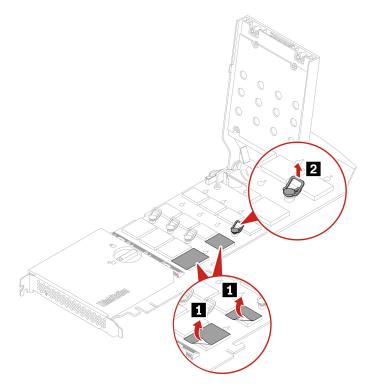


#### Installation steps

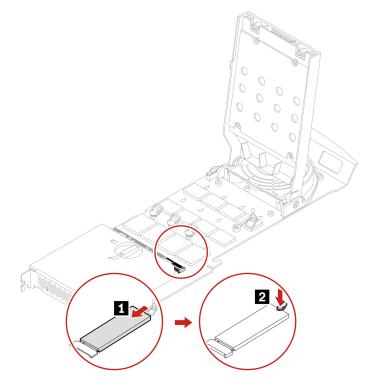
1. If necessary, move the retention latch to an appropriate location to suit the length of the new M.2 solidstate drive.



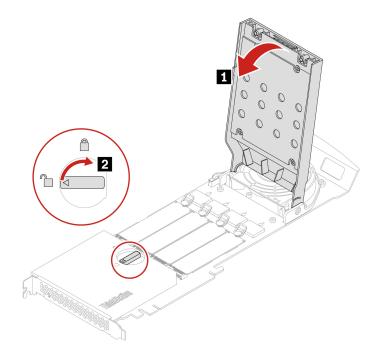
Remove the film on the thermal pad on which you want to install the M.2 solid-state drive. Pull the handle of the retention latch outward to the open position.



2. Install the M.2 solid-state drive. Then, insert the plug of the retention latch into the hole to secure the new drive. Do not touch the circuit board of the M.2 solid-state drive.



3. Rotate the lock to the close position to close the cover.



**Note:** Install the M.2 solid-state drive PCIe adapter in a PCIe x16 card slot on the system board. See "System board" on page 22.

## Onboard M.2 solid-state drive and its heatsink kit

#### Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.



The heat sink of M.2 solid-state drive might be very hot. Before you open the computer cover, turn off the computer and wait several minutes until the component is cool.

**Attention:** The internal storage drive is sensitive. Inappropriate handling might cause damage and permanent loss of data. When handling the internal storage drive, observe the following guidelines:

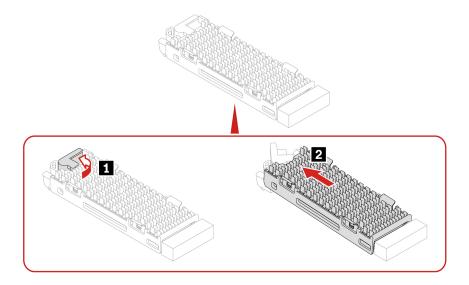
- To replace the Intel Optane memory, go to <a href="https://support.lenovo.com/docs/tg\_ssd">https://support.lenovo.com/docs/tg\_ssd</a>.
- Do not attempt to replace the Intel Optane memory in the M.2 solid-state drive slot. Replacement of the Intel Optane memory must be done by a Lenovo-authorized repair facility or technician.
- Replace the internal storage drive only for repair. The internal storage drive is not designed for frequent changes or replacement.
- Before replacing the internal storage drive, make a backup copy of all the data that you want to keep.
- Do not touch the contact edge of the internal storage drive. Otherwise, the internal storage drive might get damaged.
- Do not apply pressure to the internal storage drive.
- Do not make the internal storage drive subject to physical shocks or vibration. Put the internal storage drive on a soft material, such as cloth, to absorb physical shocks.

For access, do the following:

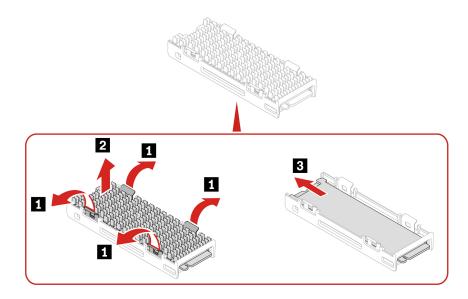
- 1. Remove the side cover. See "Side cover" on page 25.
- 2. Remove the PCIe card. See "PCIe card" on page 51.

#### **Removal steps**

1. Remove the M.2 solid-state drive with its heatsink kit.



2. Remove the M.2 solid-state drive from its heatsink kit.



Note: Remove the film that covers the thermal pad (if any) when installing the M.2 solid-state drive.

## M.2 solid-state drive holder

### Prerequisite

Before you start, read Generic Safety and Compliance Notices, and print the following instructions.



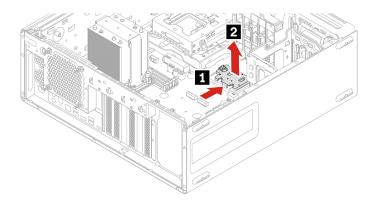
Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.

For access, do the following:

- 1. Remove the side cover. See "Side cover" on page 25.
- 2. Remove the PCIe card. See "PCIe card" on page 51.
- 3. Remove the M.2 solid-state drive. See "M.2 solid-state drive" on page 62.

### **Removal steps**

Remove the M.2 solid-state drive holder.



# Chapter 5. Help and support

## **Self-help resources**

Use the following self-help resources to learn more about the computer and troubleshoot problems.

Resources	How to access?
Product documentation:	
Safety and Warranty Guide	
Generic Safety and Compliance Notices	Go to https://pcsupport.lenovo.com. Then, follow the on-
Setup Guide	screen instructions to filter out the documentation you want.
This User Guide	
Regulatory Notice	
Lenovo Support Web site with the latest support information of the following:	
Drivers and software	
Diagnostic solutions	https://pcsupport.lenovo.com
Product and service warranty	
Product and parts details	
Knowledge base and frequently asked questions	
Ubuntu help information	https://help.ubuntu.com/lts/ubuntu-help/index.html

## Lenovo diagnostic tools

Use diagnostic solutions to test hardware components and report operating-system-controlled settings that interfere with the correct operation of your computer. If a four-digit error code is displayed on the diagnostic LCD (for selected models) on the front panel or the diagnostic indicator on the front panel turns on:

- 1. Use your smartphone to scan the QR code displayed on the diagnostic LCD to open <u>https://www.thinkworkstationsoftware.com/codes</u>.
- 2. Decode the error according to the four-digit error code displayed on the diagnostic LCD.

For more information, go to https://www.thinkworkstationsoftware.com/diags.

## **Call Lenovo**

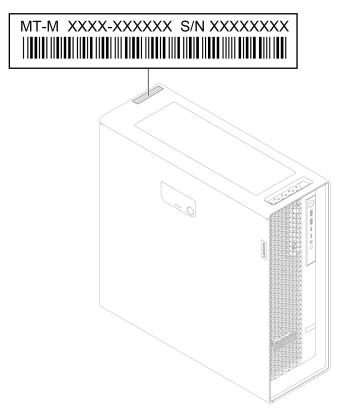
If you have tried to correct the problem yourself and still need help, you can call Lenovo Customer Support Center.

## Before you contact Lenovo

Prepare the following before you contact Lenovo:

- 1. Record the problem symptoms and details:
  - What is the problem? Is it continuous or intermittent?
  - Any error message or error code?
  - What operating system are you using? Which version?
  - Which software applications were running at the time of the problem?
  - Can the problem be reproduced? If so, how?
- 2. Record the system information:
  - Product name
  - Machine type and serial number

The following illustration shows where to find the machine type and serial number of your computer.



## Lenovo Customer Support Center

During the warranty period, you can call Lenovo Customer Support Center for help.

### **Telephone numbers**

For a list of the Lenovo Support phone numbers for your country or region, go to: <u>https://pcsupport.lenovo.com/supportphonelist</u>

**Note:** Phone numbers are subject to change without notice. If the number for your country or region is not provided, contact your Lenovo reseller or Lenovo marketing representative.

#### Services available during the warranty period

- Problem determination Trained personnel are available to assist you with determining if you have a hardware problem and deciding what action is necessary to fix the problem.
- Lenovo hardware repair If the problem is determined to be caused by Lenovo hardware under warranty, trained service personnel are available to provide the applicable level of service.
- Engineering change management Occasionally, there might be changes that are required after a product has been sold. Lenovo or your reseller, if authorized by Lenovo, will make selected Engineering Changes (ECs) that apply to your hardware available.

#### Services not covered

- · Replacement or use of parts not manufactured for or by Lenovo or nonwarranted parts
- Identification of software problem sources
- Configuration of UEFI BIOS as part of an installation or upgrade
- · Changes, modifications, or upgrades to device drivers
- Installation and maintenance of network operating systems (NOS)
- Installation and maintenance of programs

For the terms and conditions of the Lenovo Limited Warranty that apply to your Lenovo hardware product, see *Safety and Warranty Guide* that comes with your computer.

## **Certification-related information**

Product name: ThinkStation P5

Machine types: 30G9, 30GA, 30GB and 30GF

Further compliance information related to your product is available at <a href="https://www.lenovo.com/compliance">https://www.lenovo.com/compliance</a>.

## **Compliance information**

For more compliance information, refer to *Regulatory Notice* at <u>https://pcsupport.lenovo.com</u> and *Generic Safety and Compliance Notices* at <u>https://pcsupport.lenovo.com/docs/generic\_notices</u>.

## **Purchase additional services**

During and after the warranty period, you can purchase additional services from Lenovo at: <a href="https://pcsupport.lenovo.com/warrantyupgrade">https://pcsupport.lenovo.com/warrantyupgrade</a>

Service availability and service name might vary by country or region.

## **Purchase accessories**

Lenovo has a number of hardware accessories and upgrades to help expand the capabilities of your computer. Options include memory modules, storage devices, network cards, power adapters, keyboards, mice, and more.

To shop at Lenovo, go to https://www.lenovo.com/accessories.

# Appendix A. Supplemental information about the Ubuntu operating system

In limited countries or regions, Lenovo offers customers an option to order computers with the preinstalled Ubuntu<sup>®</sup> operating system.

If the Ubuntu operating system is available on your computer, read the following information before you use the computer. Ignore any information related to Windows-based programs, utilities, and Lenovo preinstalled applications in this documentation.

#### Access the Lenovo Limited Warranty

This product is covered by the terms of the Lenovo Limited Warranty (LLW), version L505-0010-02 08/2011. You can view the LLW in a number of languages from the following Web site. Read the Lenovo Limited Warranty at:

https://www.lenovo.com/warranty/llw 02

The LLW also is preinstalled on the computer. To access the LLW, go to the following directory:

/opt/Lenovo

If you cannot view the LLW either from the Web site or from your computer, contact your local Lenovo office or reseller to obtain a printed version of the LLW.

#### Access the Ubuntu help system

The Ubuntu help system provides information about how to use the Ubuntu operating system. To access the help system from Home Screen, move your pointer to the Launch bar, and then click the Help icon. If you cannot find the **Help** icon from the Launch bar, click the **Search** icon on the bottom left, and type Help to search it.

To learn more about the Ubuntu operating system, go to: https://www.ubuntu.com

#### Get support information

If you need help, service, technical assistance, or more information about the Ubuntu operating system or other applications, contact the provider of the Ubuntu operating system or the provider of the application. If you need the service and support for hardware components shipped with your computer, contact Lenovo. For more information about how to contact Lenovo, refer to the User Guide and Safety and Warranty Guide.

To access the latest User Guide and Safety and Warranty Guide, go to: https://pcsupport.lenovo.com

#### Access open-source information

This device includes software made publicly available by Lenovo, including software licensed under the General Public License and/or the Lesser General Public License (the open source software).

You may obtain a copy of the corresponding source code for any such open source software licensed under the General Public License and/or the Lesser General Public License (or any other license requiring us to make a written offer to provide corresponding source code to you) from Lenovo for a period of three years without charge except for the cost of media, shipping, and handling, upon written request to Lenovo. This offer is valid to anyone in receipt of this device.

You may send your request in writing to the address below accompanied by a check or money order for \$15 to:

Lenovo Legal Department Attn: Open Source Team / Source Code Requests 8001 Development Dr. Morrisville, NC 27560

Please include the version of the OS and the version of the Linux Kernel pre-shipped on this Device as part of your request. Be sure to provide a return address.

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# Appendix B. Notices and trademarks

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