Dell Pro 7-in-1 USB-C Travel Hub

DA326

User’s Guide

Regulatory Model: DA326u / DA326z
April 2026
Rev. A00

Notes, cautions, and warnings

NOTE: A NOTE indicates important information that helps you make better use of your product.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

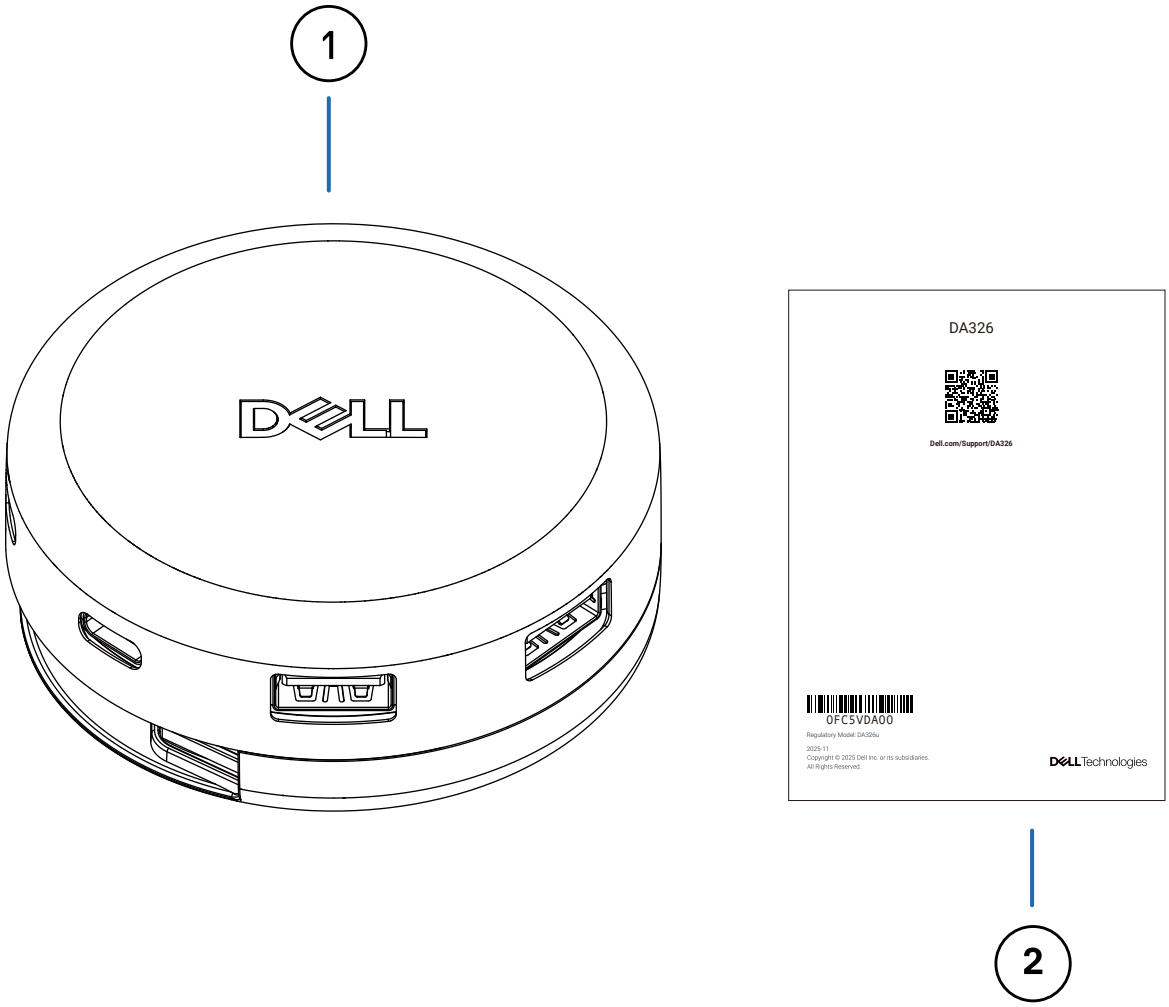
WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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What’s in the box



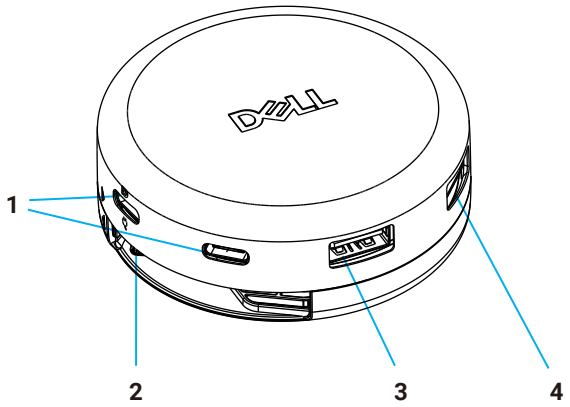
1. Dell Pro 7-in-1 USB-C Travel Hub : DA326u / DA326z
2. Document

NOTE: PPID and Regulatory label is located at the bottom of DA326

This page provides the list of components that are shipped with your travel hub. If any component is missing, contact Dell. For more information, see Contacting Dell.

Features

Front view



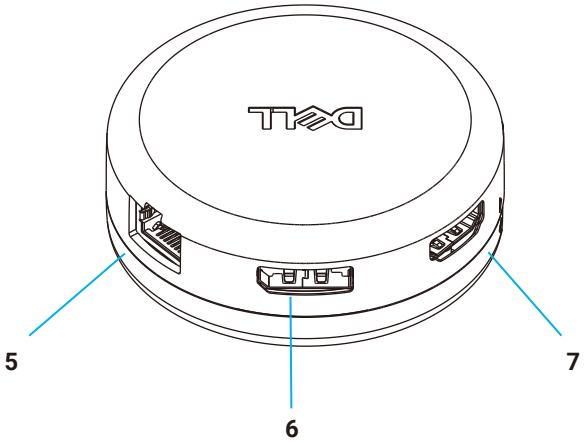
1 USB 3.2 Gen 2 (10 Gbps) USB-C port

2 USB-C cable

3 USB 3.2 Gen 2 (10 Gbps) USB-A port

4 USB 3.2 Gen 1 (5 Gbps) USB-A port

Back view

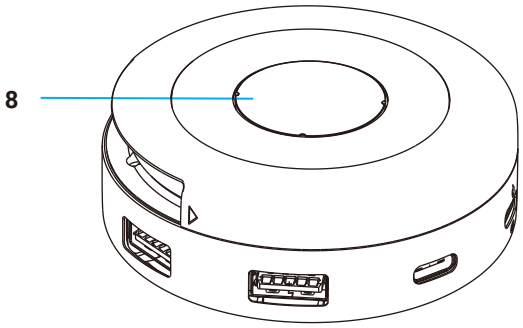


5 Ethernet port

6 DisplayPort

7 HDMI port

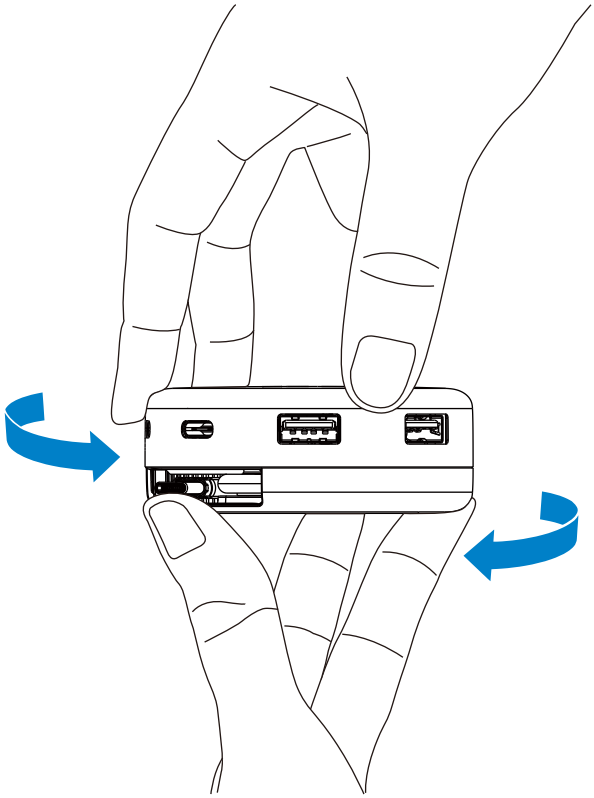
Bottom view



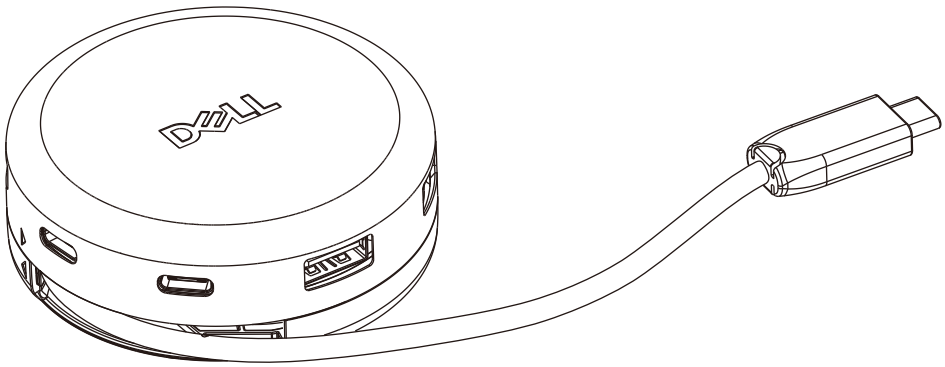
8 PPID and Regulatory label location

Setting up DA326 USB-C Travel Hub

1. Using your fingertips, hold the bottom section of DA326.

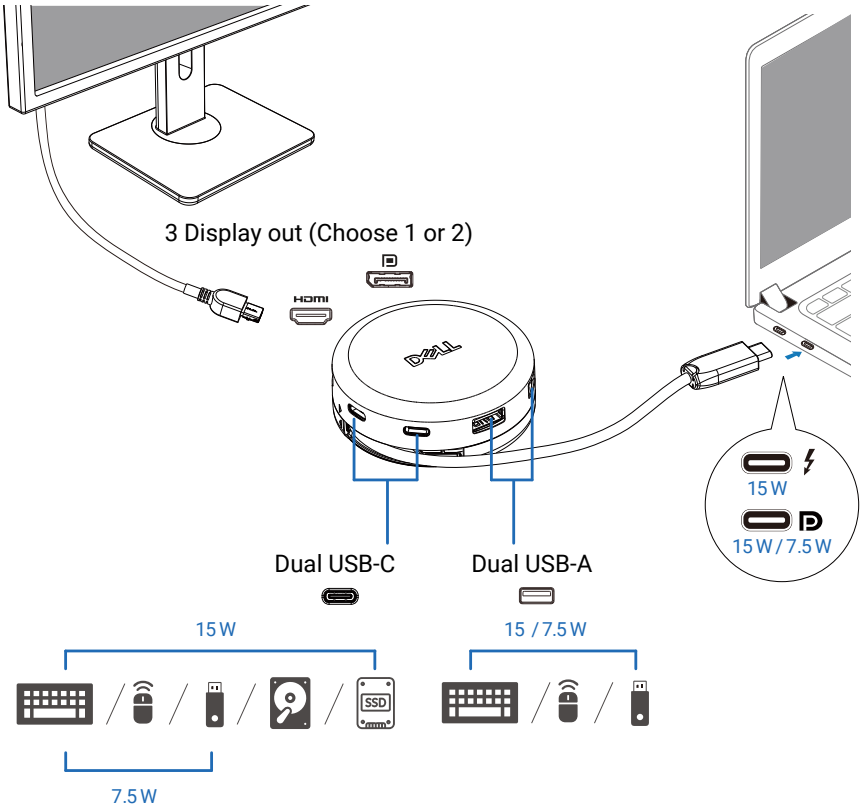


2. With the USB-C cable facing you, turn the top section to release the cable.



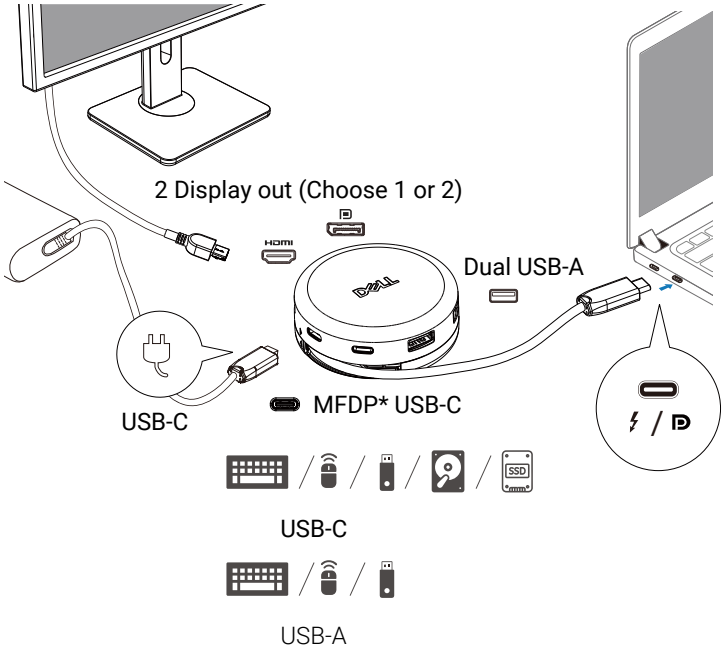
3. Connect the USB-C cable of your DA326 to the Thunderbolt port (15W) or USB-C (DisplayPort Alt Mode, 15W or 7.5W) port on your computer. Although the device features three output interfaces, it can only support two simultaneous outputs. The image below shows DA326 connected to several peripherals without.

Without Power Delivery Pass-Through

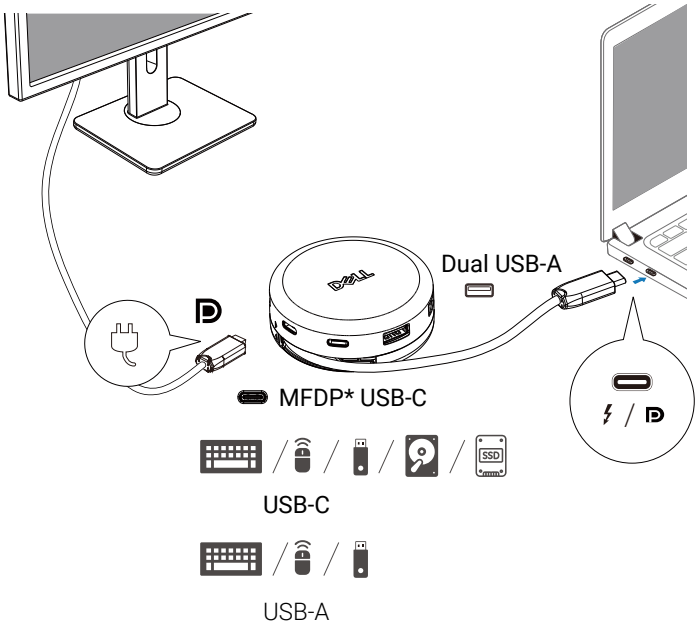


4. DA326 supports Power Delivery Pass-Through up to 100W when connected to the Thunderbolt or USB-C (Display Port Alt Mode) port of your computer. Power can be supplied by the USB-C power adapter or USB-C monitor with power delivery capability that supports charging feature.
The following two images show DA326 connected to an external power source via USB-C power adapter or USB-C monitor.

With Power Delivery Pass-Through Via USB-C Power Adapter



With Power Delivery Pass-Through Via USB-C Monitor



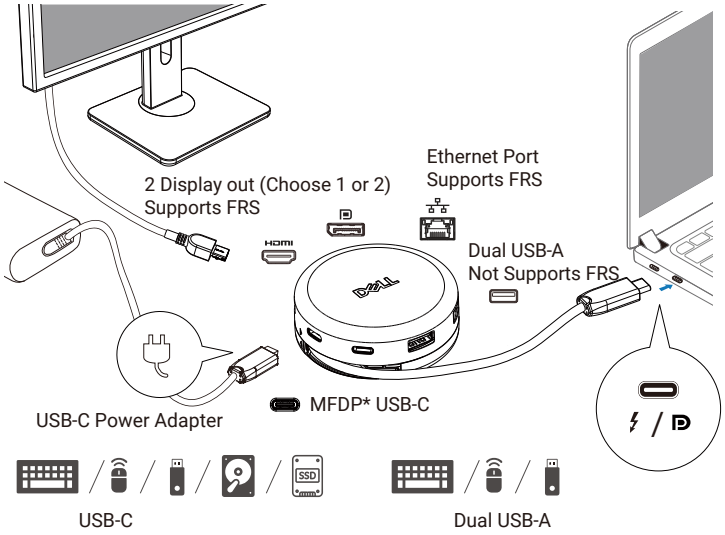
5. DA326 display ports and ethernet port support power FRS (Fast Role Swap).
• If DA326 is connected to a computer and a USB-C power adapter, and the user chooses to disconnect the USB-C power adapter from DA326, it will switch the power source from the USB-C power adapter to the computer instantly without affecting the functionality of the display ports and ethernet port.
• If DA326 is connected to a computer and a USB-C monitor with power delivery, and the user chooses to disconnect the USB-C monitor from DA326, it will switch the power source from the USB-C monitor to the computer instantly without affecting the functionality of ethernet port.

ⓘ **NOTE:** Display and ethernet ports on DA326 support FRS (Fast role swap).
The USB ports do not support FRS.

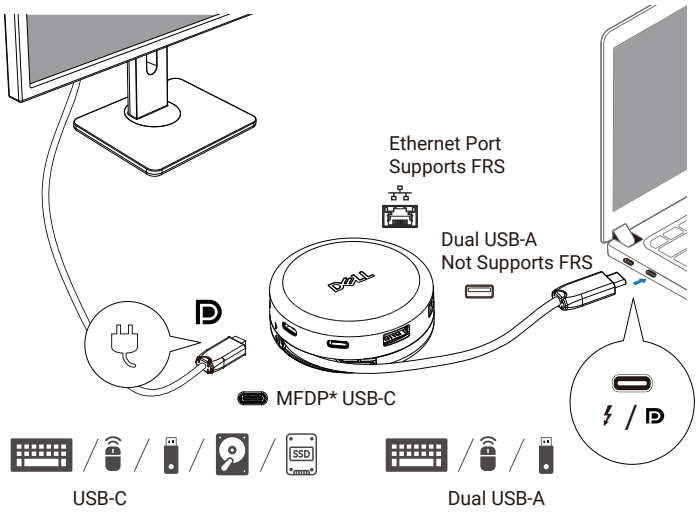
ⓘ **NOTE:** FRS is functional on DA326 only if the computer connected to it supports FRS.

ⓘ **NOTE:** USB-C plug must connect the computer with UL, IEC certification.

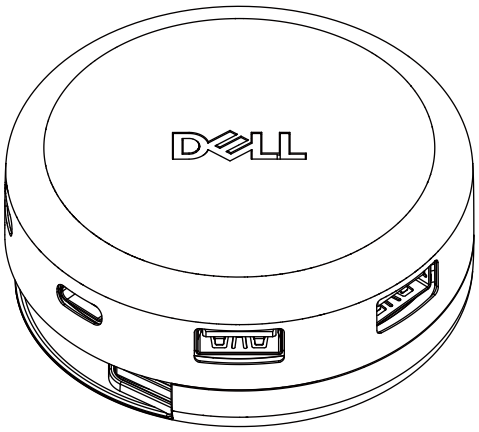
With Power Delivery Pass-Through Via USB-C Power Adapter

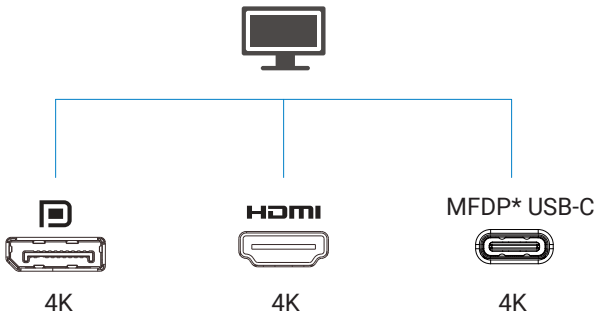


With Power Delivery Pass-Through Via USB-C Monitor



6. DA326 display



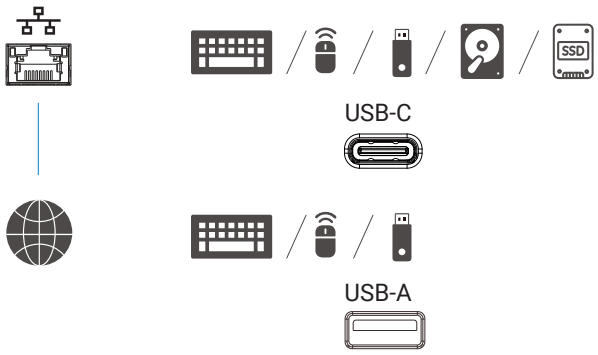


NOTE: DA326 supports up to single 6K display or up to two 4K displays.

1x 6K@60 Hz: Select any 1 from DA326 display port.

2x 4K@60 Hz: Select any 2 from DA326 display ports.

NOTE: Some versions of Apple iOS and Android OS do not support multi-display functionality, allowing only one display to be active at a time.



	Video port	Connect external displays or projectors.
	Ethernet port	Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or internet access.
	USB-C and USB-A ports	Connect peripherals such as keyboards, mice and external storage devices.

Specifications

Upstream input	• USB-C 250 ± 2mm
Downstream data ports	• Two USB 3.2 Gen 2 (10 Gbps) USB-C ports • One USB 3.2 Gen 2 (10 Gbps) USB-A port • One USB 3.2 Gen 1 (5 Gbps) USB-A port • One 2.5 Gigabit Ethernet RJ45 port
Downstream video out ports and resolutions supported	Single video out from one of the three ports: • One DisplayPort 1.4 port (6144x3456 max)/@60 Hz • One HDMI 2.1 port (6144x3456 max)/@60 Hz • One MFDP* USB-C port (6144x3456 max)/@60 Hz Two video out from two of the three ports: • DisplayPort 1.4 port (3840 x 2160 max)/@60 Hz • HDMI 2.0 port (3840 x 2160 max)/@60 Hz • MFDP* USB-C port (3840 x 2160 max)/@60 Hz *Multi-function DisplayPort (MFDP) : Integrated DisplayPort video, power delivery and USB 3.2 Gen 2 data connectivity via one USB-C port.

NOTE: A 6K resolution is supported on computers that have DisplayPort 1.4 or above (HBR3) with a monitor that is capable of 6K resolution at @60 Hz. On computers that support below DisplayPort 1.4, the maximum resolution supported is 6K at @30 Hz.

NOTE: DA326 is the marketing model number while DA326u & DA326z are the regulatory model number. The difference between DA326u & DA326z is only the manufacturer.

NOTE: DA326 is backward compatible with USB 3.1/ USB 3.0 Gen 1 & Gen 2, and USB 2.0/ USB 1.1 devices.

NOTE: DA326 downstream USB ports power

DA326 power source	Computer (Without Power Delivery Pass-Through)		USB-C power adapter or USB-C monitor (With Power Delivery)
	7.5W computer	15W computer	
DA326 downstream USB ports total power	2.5 Watts	10 Watts	10 Watts
DA326 downstream USB ports connection recommendation	Keyboards/Mice/USB flash drive only	Keyboards/Mice/USB flash drive + one external HDD/SSD/ODD	Keyboards/Mice/USB flash drive + one external HDD/SSD/ODD

Recommended system requirements Supported operating system	• Windows 11 • Mac OS • Chrome OS • Ubuntu • RHEL • IPad OS • Android
Operating temperature	Product working at maximum ambient temperature of 35°C.

Troubleshooting

Problem	Possible solutions
Is software support available?	• Yes, you can download the **Dell Display and Peripheral Manager** (DDPM) software from Dell Support.
DA326 does not work with the USB-A port on the computer.	• DA326 is only compatible with the USB-C port on the computer, i.e. Thunderbolt port or USB-C (DisplayPort Alt Mode) port.
Unable to read and write to an external SSD /HDD and optical (CD/DVD/Blu-ray) drive when connected to DA326	• Some external SSD/HDD/ODD devices require higher power than DA326 can supply. • When DA326 connects to 7.5W USB-C port of your computer and without Power Delivery Pass-Through charging, it is recommended that you connect external SSD/HDD/ODD to the computer directly. • When DA326 connects to 15W Thunderbolt or USB-C port of your computer and without Power Delivery Pass-Through charging, it is recommended that you connect only 1 external SSD/HDD/ODD drive to DA326. Additional devices can be connected to the computer directly. • When DA326 connects to your computer with power delivery charging Pass-Through (USB-C power adapter or USB-C monitor with power delivery capability), it is recommended that you connect only one external SSD/HDD/ ODD to DA326. Additional devices can be connected to the computer directly.
Power Surge message pops up when connecting a peripheral to DA326	• The peripheral connected to DA326 needs more power. • Disconnect other peripherals connected to DA326. • For peripherals that require higher power, it is recommended to connect the peripheral to the computer directly.
MAC address Pass-Through, Wake-On-LAN and PXE boot not working on DA326	• DA326 supports MAC address Pass-Through, Wake-On-LAN and PXE boot only if your computer's BIOS supports it. • If your computer's BIOS does not support MAC address Pass-Through, Wake-On-LAN and PXE boot, DA326 will be unable to support these features. • DA326 supports Wake-on-LAN while the computer is in Sleep mode.
Resolution on monitor is lower than 6K @60 Hz and 4K 60 Hz when connected to the HDMI, DP port of DA326	• Check and ensure the monitor is capable to support 6K @60 Hz. • 6K resolution at @60 Hz is supported on computers that supports DisplayPort 1.4 or above (HBR3) with a monitor that is capable of 6K resolution at @60 Hz. On computers that support below DisplayPort 1.4, the maximum resolution supported is 6K at 30 Hz. • 6K @60 Hz and 4K @60 Hz resolution requires DSC (Display Stream Compression) compatibility. • DA326 Type-C interface supports DP Alt Mode but does not support Thunderbolt (TBT) protocol. With certain TBT sources, it may not achieve 6K@60 Hz resolution.
PXE boot in UEFI/Legacy mode is not working	• PXE boot support depends on the BIOS of your computer. For more information, check the documentation for your computer.
Mobile device compatible with projection to HDMI/DP/MFDP ports	• Suggest attached on power adapter on DA326 USB-C charging port. It can be reference section Feature item 4. • If above still encounter the problem, please directly attached to the monitor by Type-C cable.
Video / Audio performance issues	• Check and update computer BIOS, graphic driver and audio driver for the latest version. • Check and update computer Thunderbolt firmware and driver to the latest version.
No video on the monitor connected to DA326	• Check the video cables and ensure they are connected correctly. • Disconnect the peripheral from DA326, wait for 10 seconds, then connect the peripheral.
DDPM still show available when the Type-C adapter is inserted into the USB-C2 port.	• The USB-C2 port is limited to data transfer only; therefore, products intended for non-data-transfer purposes will not be displayed on DDPM. • For power pass through, insert power adapter to MFDP port

Troubleshooting

Problem	Possible solutions
No video on the monitor connected to DA326	• Check the video cables and ensure they are connected correctly. • Check and update the video resolution under Control Panel > All Control Panel Items > Display > Screen Resolution..
The USB-C or USB-A port is either not recognized or not functioning properly.	• The peripheral connected to DA326 needs more power. • For peripherals that require higher power, it is recommended to connect them directly to the computer. • Your USB power budget has exceeded its full capacity. To ensure proper functionality, disconnect one or more devices.
Power Surge message pops up when connecting a peripheral to DA326	• The peripheral connected to DA326 needs more power. • Disconnect other peripherals connected to DA326. • For peripherals that require higher power, it is recommended to connect the peripheral to the computer directly.
Video on the attached monitor is not displayed in extended mode	• Change the setting under Control Panel > All Control Panel Items > Display > Screen Resolution. Switch modes by pressing the Windows Key + P.
DA326 is not charging your computer or is charging your computer slowly. You may also see a yellow triangle with an exclamation mark on the battery status icon.	• DA326 supports up to 100W Power Delivery Pass-Through when used with Dell notebook and Dell power adapter. When using a third-party power adapter, DA326 supports a maximum input of 100W and delivers up to 85W output. • DA326 with power Intelligent power allocation. The power budget for the remaining USB ports are dynamically allocated based on real-time power consumption of the connected USB devices. • By default, DA326 will reserve more power for the system. However, when the overall power consumption increases, DA326 will reserve 15W of power for itself and will notify the user through DDPM. Whether the system displays a slow charging message is determined by the system itself. • It is recommended to connect the power adapter to the directly. Alternatively, you may choose to connect a higher power rated USB-C power adapter to DA326. DA326 with USB-C power connected → Power delivery to computer (Pass-Through via DA326) 130 Watts → 100 Watts 100 Watts → 100-85 Watts 65 Watts → 65-50 Watts 60 Watts → 60-45 Watts 45 Watts → 45-30 Watts < 45 Watts → No power charging Your computer's charging may drop 15W or charging slower and even stop charging, depending on the platform's power requirements and system load.
Update your system's BIOS and DA326 firmware	• Update your system's BIOS, graphics and drivers from: https://www.dell.com/support/drivers Update your DA326 FW from: https://www.dell.com/support/drivers Need to connect DA326 to your computer before update FW.
USB-A Webcam devices might not work in the system	• As a high-power consumption of Webcam devices, suggest attached Webcam at DA326 Type-C port through USB-A to USB-C adapter for correct normal function usage.

Statutory information

Warranty

Limited warranty and return policies:

Dell Pro 7-in-1 USB-C Travel hub - DA326 carry 3-years limited hardware warranty. If purchased together with a Dell computer, it follows the computer's warranty.

For U.S. customers:

This purchase and your use of this product are subject to end user agreement of Dell, which you can nd at **Dell.com/terms.** This document contains a binding arbitration clause.

For European, Middle Eastern and African customers:

Dell-branded products that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which applies between you and the retailer) and Dell's end user contract terms.

Dell may also provide an additional hardware warranty—full details of the Dell end user contract and warranty terms can be found by going to **www.dell.com** , selecting your country from the list at the bottom of the "home" page and then clicking the "terms and conditions" link for the end user terms or the "support" link for the warranty terms.

For non-U.S. customers:

Dell-branded products that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which applies between of Dell and the retailer) and Dell's warranty terms. Dell may also provide an additional hardware warranty—full details of warranty terms of Dell, can be found by going to **Dell.com**, selecting your country or region from the list at the bottom of the "home" page and then clicking the "terms and conditions" link or the "support" link for the warranty terms.

Getting Help

Contact Dell

NOTE: If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some se rvices may not be available in your area. To contact Dell for sales, technical support, or customer service issues:

Steps

1. Go to **www.dell.com/support .**
2. Select your support category.
3. Verify your country or region in the Choose a Country/Region drop-down list at the bottom of the page.
4. Select the appropriate service or support link based on your need.

Revision History

The following table provides the revision history of this document:

Revision	Date	Description
A00	April 2026	Original publish date