Acer OLED Monitor Quick Start Guide (QSG)

Important safety instructions

Please read the following instructions carefully.

1. To clean the OLED monitor screen:
   - Turn off the OLED monitor and unplug the power cord.
   - Spray a non-solvent cleaning solution onto a rag and clean the screen gently.
2. Do not place the OLED monitor near a window. Exposing the monitor to rain, moisture or sunlight can severely damage it.
3. Do not apply pressure to the OLED screen. Excessive pressure may cause permanent damage to the display.
4. Do not remove the cover or attempt to service this unit yourself. An authorized technician should perform servicing of any nature.
5. Store the OLED monitor in a room with a temperature of -20°C to 60°C (-4°F to 140°F). Storing the OLED monitor outside this range may result in permanent damage.
6. Immediately unplug your monitor and call an authorized technician if any of the following circumstances occur:
   - Monitor-to-PC signal cable is frayed or damaged.
   - Liquid spills onto the OLED monitor or the monitor is exposed to rain.
   - The OLED monitor or case is damaged.
7. In order to prevent damage to the OLED panel, do not place the monitor face down on a surface.

English

Installing the Monitor Base

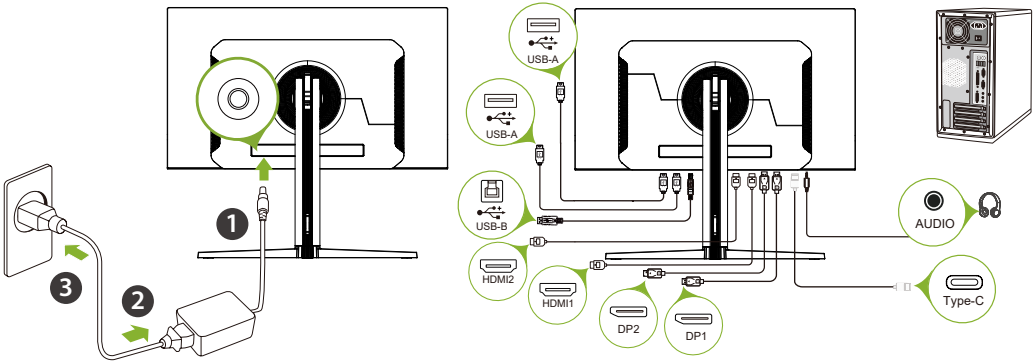
1. Remove the monitor from the packaging.
2. Attach the footstand to the base. (for selected models).
3. Turn clockwise to lock. Ensure that the base in locked onto the stand. (for selected models)
4. Secure the base to the stand by turning the screw using the intergrated tab or a suitable coin. (for selected models)

Connecting your monitor to a computer

1. Turn off your computer and unplug your computer's power cord.
2. Connect the signal cable to the DP (optional) and/or HDMI (optional) input socket of the monitor, and the DP (optional) and/or HDMI (optional) output socket of the graphics card on the computer.
3. Connect the USB Cable (Optional)
   Connect the USB 3.2 cable to port.
4. Connect the Type C Cable (Optional)
   Connect the Type C Cable to port for fast charge.
5. Insert the monitor power cable into the power port at the back of the monitor.
6. Plug the power cords of your computer and your monitor into a nearby electrical outlet.
7. Connecting HDMI/DP+USB-B to computer 1 and USB-C to computer 2 when Control up to 2 computers from a single set of keyboard and mouse connected to the monitor.

Note:

- Audio output is only for audio output model. Please check user manual for more instruction.
- The USB downstream port does not provide power while the monitor switch is off. USB output: 5V/0.9A
- If your computer USB-C do not have DP pls connect HDMI/DP to computer.

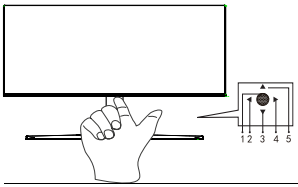


Variable Refresh Rate:

It allows a graphics source that supports AdaptiveSync, G-Sync Compatibility, and FreeSync to dynamically adjust the display's refresh rate in line with typical content frame rates, delivering power-efficient, smooth, and low-latency visual performance.

English

External controls



1	Power button	Press the key to turn on the monitor, while press more than 5 seconds to turn off .
2	Exit/Left button	Exit or return to the previous menu.
3	Down button	Move down in the menu.
4	Menu button	Enter sub-menus.
5	Up button	Move up in the menu.

Regulations and safety notices

FCC notices

This device has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful Interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.
- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

CE declaration of conformity

Hereby, Acer Inc., declares that this OLED monitor is in compliance with the essential requirements and other relevant provisions of EMC Directive 2014/30/EU, Low Voltage Directive 2014/35/EU, and RoHS Directive 2011/65/EU and Directive 2009/125/EC with regard to establishing a framework for the setting of ecodesign requirements for energy-related product.

Notice: Shielded cables

All connections to other computing devices must be made using shielded cables to maintain compliance with EMC regulations.

Notice: Peripheral devices

Only peripherals (input/output devices, terminals, printers, etc.) certified to comply with the Class B limits may be attached to this equipment. Operation with non-certified peripherals is likely to result in interference to radio and TV reception.

Caution

Changes or modifications not expressly approved by the manufacturer could void the user authority, which is granted by the Federal Communications Commission, to operate this product.

Operation conditions

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Notice: Canadian users

CAN ICES(B)/NMB(B)

Disposal of waste equipment by user in private household in the European Union



This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over it a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

* Acer monitor is purposed for video and visual display of information obtained from electronic devices.

CE

Declaration of Conformity

We,

Acer Incorporated
8F, 88, Sec. 1, Xintai 5th Rd., Xizhi, New Taipei City 221

And,

Acer Italy s.r.l.
Viale delle Industrie 1/A, 20044 Arese (MI), Italy
Tel: +39-02-939-921, Fax: +39-02 9399-2913
www.acer.it

Product:	**OLED Monitor**
Trade Name:	**acer**
Model Number:	**X27**
SKU Number:	X27 xxxxxxxx ("x" = 0~9, a ~ z, A ~ Z, or blank)

We, Acer Incorporated, hereby declare under our sole responsibility that the product described above is in conformity with the relevant Union harmonization legislations as below Directive and following harmonized standards and/or other relevant standards have been applied:

☒ **EMC Directive: 2014/30/EU**

☒ EN55032:2015+AC:2016 Class B	☒ EN61000-3-3:2013+A1: 2019
☒EN61000-3-2:2014 Class D	☒ EN 55035:2017+A11: 2020

☒ **LVD Directive: 2014/35/EU**

☒EN62368-1:2014+A11:2017

☒ **RoHS Directive: 2011/65/EU**

☒ EN IEC 63000:2018

☒ **ErP Directive: 2009/125/EC**

☒(EU)2019/2021; EN 50564:2011

Year to begin affixing CE marking: 2025.

RU Jan / Manager
Acer Incorporated (New Taipei City)

Apr. 20, 2025
Date

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San Jose, CA 95112
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Fax : (408) 533-4555

Federal Communications Commission
Declaration of Conformity

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The following local Manufacturer / Importer is responsible for this declaration:

Product:	OLED Monitor
Model Number:	X27
SKU Number:	**X27 xxxxxxxx** **("x" = 0~9, a ~ z, A ~ Z or blank)**
Name of Responsible Party:	Acer America Corporation
Address of Responsible Party:	1730 N First St Suite 400, San Jose, CA 95112 U. S. A.
Contact Person:	Acer Representative
Phone No.:	(408) 533-7700
Fax No.:	(408) 533-4555