



Model No. EB020
OSCILLATING CERAMIC TOWER HEATER
OWNER'S MANUAL



**PLEASE READ AND SAVE THESE
IMPORTANT SAFETY INSTRUCTIONS**

IMPORTANT INSTRUCTIONS

PLEASE READ ALL INSTRUCTIONS BEFORE USING THIS HEATER.

WHEN USING ELECTRICAL APPLIANCES, BASIC PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND PERSONAL INJURY, INCLUDING THE FOLLOWING:

When switching on the appliance for the first time, allow it to run at full power for about two hours to get rid of the unpleasant smell. Make sure that the room in which the appliance is located is well ventilated during this operation. It is normal for the appliance to emit small cracking sounds when you turn it on if the first time.

1. Read all instructions before using this heater.
2. This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Use handle when moving the unit. Keep flammable materials such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front and top of the heater and keep them away from the sides and rear of the heater. Keep the rear grille away from walls or drapes so as not to block the air intake.
3. Extreme caution and supervision is necessary when the heater is left operating and unattended. Keep the heater out of the reach of children.
4. Always unplug heater when not in use.
5. Do not use any heater with a damaged cord or plug or after the heater malfunctions or has been dropped or damaged in any manner. Discard heater or return to an authorized service facility for examination and/or repair.
6. Do not use outdoors.
7. This heater is not intended for use in bathrooms, laundry areas or other similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
8. Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic areas and place it where it will not be tripped over.
9. To disconnect heater, turn controls to off, then remove plug from outlet.
10. This appliance has a polarized plug (one blade is wider than the other). This plug is intended to fit a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, consult a qualified electrician. Do not connect the heater to extension cords, surge protectors, timers, direct breakers, or an outlet with other appliances connected to the same outlet. Risk of fire, overheat, malfunction, property damage, injury, or even death may result if not adhered to!
11. Connect to properly polarized outlets only.
12. Do not insert or allow foreign objects to enter ventilation or exhaust openings, as this may cause an electric shock or fire, or damage the heater.
13. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
14. A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
15. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, injury to persons or other damage to property.
16. This heater must be plugged into a 120V, 15 amp (or more) circuit of its own. Nothing else can be plugged into the same circuit. If unsure if your home meets this specification, consult a certified electrician prior to use. Risk of fire, overheat, malfunction, property damage, injury, or even death may result if not adhered to!
17. To prevent overload and blown fuses, be sure that no other appliance is plugged into the same outlet or into another outlet wired into the same circuit.
18. It is normal for the heater's plug and cord to feel warm to the touch. A plug or cord that becomes hot to the touch or becomes distorted in shape may be a result of a worn electrical outlet. Worn outlets or receptacles should be replaced prior to further use of the heater. Plugging heater into a worn outlet/receptacle may result in overheating of the power cord or fire.
19. Ensure the heater is on a stable, secure surface to eliminate the potential of tipping over.
20. Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet /power strip).
21. Be sure that the plug is fully inserted into appropriate receptacle. Please remember that receptacles also deteriorate due to aging and continuous use: check periodically for signs of overheating or deformations evidenced by the plug. Do not use the receptacle and CALL your electrician.
22. Check that neither the appliance nor the power cable has been damaged in any way during transportation.
23. Make sure that no pieces of polystyrene or other packaging material have been left between elements of the appliance. It may be necessary to pass over the appliance with a vacuum cleaner.
24. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

CAUTION: TO PREVENT ELECTRIC SHOCK, MATCH WIDE BLADE OF PLUG TO WIDE SLOT, FULLY INSERT.

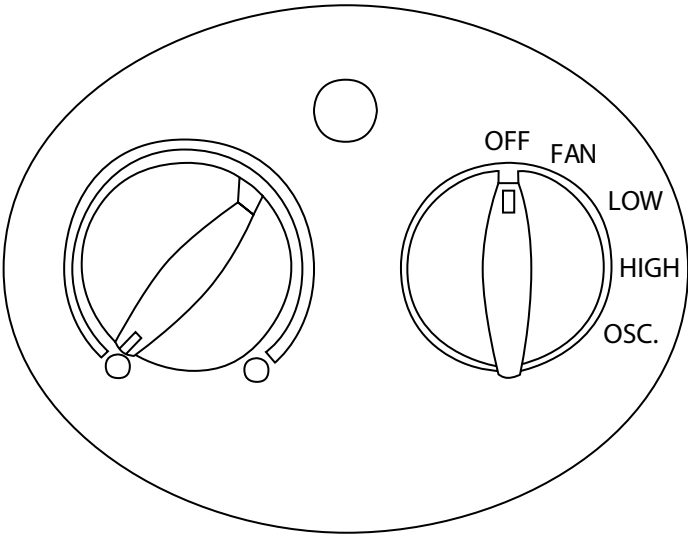
PET OWNERS WARNING: The health of some small pets including birds are extremely sensitive to the fumes produced during the first-time use of many appliances. These fumes are not harmful to humans but we recommended that you do not use your heater around birds and small pets during its initial use until the manufacturing corrosion (anti-corrosion) coatings burn off.

OPERATION INSTRUCTIONS

Be sure to plug into a 120V AC, 60Hz outlet. Check that the plug and the socket fit well, then it's safe to operate the heater.
This model is equipped with a POWER switch and an adjustable thermostat.

POWER SETTING CONTROL: This model is equipped with a 5-position power setting switch.

FIG.1 CONTROL PANEL



| SYMBOL | FUNCTION |
|-------------|----------------------|
| OFF (OFF) | POWER OFF |
| FAN (FAN) | FAN ONLY |
| LOW (LOW) | LOW HEAT (750 W) |
| HIGH (HIGH) | HIGH HEAT (1500 W) |
| OSC. (OSC.) | OSCILLATING (1500 W) |

Set the power and setting control switch to HIGH for fast warm-up of a room. Once the room is comfortable, select a lower power setting to prevent the room from becoming too warm.

TEMPERATURE SETTING (THERMOSTAT):

Adjust the thermostat clockwise to maximum () and select the desired power setting. Once the room is comfortable, rotate the thermostat counterclockwise to (), until the heater shuts off. The thermostat will now maintain the temperature by cycling the heater on or off. During particularly cold weather, the low power setting may be insufficient to satisfy the thermostat, you may then select the high setting for these periods.

OSCILLATION FUNCTION

This heater is equipped with an oscillation feature. If you want to obtain a wider area of heat circulation, set the power control switch to “OSC” for oscillation function.

PROTECTION SYSTEMS

OVERHEAT PROTECTION

This heater includes an overheat protection system that shuts the unit off when parts of the heater overheat. If this occurs, turn the heater off, unplug it, and inspect and remove any objects on or adjacent to the heater that may cause high temperatures. Wait 10 to 20 minutes for the unit to cool down. Then plug it back in, and resume the normal operation.

TIP-OVER SWITCH

Your heater is equipped with a tip-over switch, which is designed to automatically shut off unit when tipped forward or backwards. When returned to normal upright position, the heater will automatically power on again. This is a safety feature to avoid possibility of fire should the unit be accidentally tipped over.

POWER INDICATOR LIGHT

This heater is equipped with a power indicator light, which lights up whenever the heater is plugged in and turned on. It will continue to light up even if the thermostat has cycled the heating elements off. This feature is to prevent you from being unaware that the heater is in operation.

CLEANING AND MAINTENANCE

1. Before any cleaning, make sure that:
 - a. The heater is turned OFF
 - b. Disconnect power supply at source by removing plug from power outlet.
2. Regular cleaning:
 - a. Interior dust can often be removed by using a vacuum cleaner with a crevice tool attachment.
 - b. Do not use cleaning spray-on liquids or other chemicals on the unit
 - c. To clean enclosure, use a clean, soft and lightly damp cloth to gently wipe off the dirt from the surface of the unit.
Be sure not to wet the heating element and the switches. Allow the unit to dry completely before using it.

CAUTION: DO NOT ALLOW WATER TO RUN INTO THE INTERIOR OF THE HEATER AS THIS COULD CREATE A FIRE OR ELECTRIC SHOCK HAZARD.

STORAGE

1. Perform the cleaning procedures described in "CLEANING AND MAINTENANCE" section.
2. Wipe all parts to dry.
3. Pack the heater in a plastic bag and store it in a cool, dry place.

TROUBLESHOOTING

IF YOUR HEATER FAILS TO OPERATE, PLEASE FOLLOW THESE PROCEDURES PRIOR TO CONTACTING CUSTOMER SERVICE:

| PROBLEM | PROBABLE CAUSE | SOLUTION |
|---|--|--|
| Heater will not power on | Heater is not plugged into a 120V polarized outlet/receptacle. | Ensure unit is in OFF position. Plug in unit and attempt to turn it on again. |
| | Thermal Fuse has permanently disabled the unit's fuse due to extreme heat. | Do not attempt to fix the heater yourself. Contact customer service for repair information. |
| | Breaker/Fuse has been tripped. | Please check your electrical box to confirm the breaker has not been blown. This may occur if the unit is sharing a receptacle with another high power consuming appliance. Ensure unit is in OFF position. Plug in unit and attempt to turn on again. Attempt to plug unit into another independent output in the house. |
| The power indicator light is illuminated, but no heat disperses from the unit | Room temperature has been warmed up to thermostat setting | To resume heating, adjust thermostat temperature to a higher setting. Refer to THERMOSTAT section on page 3 for more information. |
| The heater is creating a burning smell | A drop of oil fell on the heating coil during the manufacturing process. It will quickly evaporate and should not occur again. | Ensure room in which heater is situated is well ventilated. |
| | Check & ensure there are no combustible materials within 3' (0.9 m) of the heater. | Remove the combustible materials preventing air intake into the heater. |

PLEASE DO NOT ATTEMPT TO OPEN OR REPAIR THE HEATER YOURSELF, DOING SO COULD VOID THE WARRANTY AND CAUSE DAMAGE OR PERSONAL INJURY.

LIMITED WARRANTY

Limitations on the Warranty

This warranty supersedes any and all manufacturer's warranties, written or implied. Our sole liability is limited to the repair or replacement of any product proven to be defective in material and/or workmanship and for which a warranty claim is made during the applicable warranty period.

This limited warranty does not cover: (a) normal wear and tear; (b) damage through abuse, neglect, misuse, or as a result of any accident or in any other manner; (c) damage from misapplication, overloading, or improper installation; (d) improper maintenance and repair; and (e) product alteration in any manner by anyone other than Us, with the sole exception of alterations made pursuant to product instructions and in a workmanlike manner.

Obligations of Purchaser

You must retain your product purchase receipt to verify date of purchase and that you are the original purchaser.

REPLACEMENT PARTS / RETURN POLICY

- For replacement parts, technical questions and returns please email info@matrixindustrialproducts.com.
- Not all product components are available for replacement. The illustrations provided are a convenient reference to the location and position of parts in the assembly sequence.
- When ordering parts, the following information will be required: item description, item model number, item serial number/item lot date code, and the replacement part reference number.
- The distributor reserves the rights to make design changes and improvements to product lines and manuals without notice.