SAMSUNG

Simple User Guide

Thank you for purchasing this Samsung product.
To receive more complete service, please register your product at www.samsung.com
Model _____ Serial No. _____

The figures and illustrations in this Simple User Guide are provided for reference only and may differ from the actual product appearance.
The product design and specifications may change without notice.

Contact Samsung world wide

If you have any questions or comments relating to Samsung products, please contact the Samsung service centre.

Country/Region	Samsung Service Centre ☎	Website
SINGAPORE	1800 7267864 | 1800-SAMSUNG	www.samsung.com/sg/support
AUSTRALIA	1300 362 603	www.samsung.com/au/support
NEW ZEALAND	0800 726 7864 0800 726 786	www.samsung.com/nz/support
VIETNAM	Toll free numbers: 1800 588 889 Hotline: (028) 73056888	www.samsung.com/vn/support
MYANMAR	+95-1-2399-888	www.samsung.com/mm/support
CAMBODIA	1800-20-3232 (Toll free)	www.samsung.com/th/support
LAOS	+856-214-17333	
MALAYSIA	1800-88-9999 +603-7713 7420 (Overseas contact)	www.samsung.com/my/support
PHILIPPINES	1-800-10-7267864 [PLDT - Toll Free] 1-800-8-7267864 [Globe - Toll Free] 84222111 [Landline]	www.samsung.com/ph/support
INDIA	1800 40 SAMSUNG (1800 40 7267864) (Toll-Free) 1800 5 SAMSUNG (1800 5 7267864) (Toll-Free)	www.samsung.com/in/support
NEPAL	16600172667 (Toll Free for NTC Only) 9801572667 (Toll Free for Ncell users)	
BANGLADESH	08000-300-300 (Toll free) 09612-300-300	www.samsung.com/bd/support
SRI LANKA	011 SAMSUNG (011 7267864)	www.samsung.com/in/support
IRAN	021-8255 [CE]	www.samsung.com/iran/support

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BN68-23214A-00

Before Reading This Simple User Guide

This TV comes with this Simple User Guide and an embedded User guide.
(F6***F/H5***F: ⌂ > left directional button > ⚙ **Settings** > **Support** > **Open User guide**)
(Other models: ⌂ > left directional button > ⚙ **Settings** > **Support** > **Tips and User Guides** > **Open User guide**)
On the website (www.samsung.com), you can download the manuals and see its contents on your PC or mobile device.

Warning! Important Safety Instructions

Please read the Safety Instructions before using your TV. Refer to the table below for an explanation of symbols which may be on your Samsung product.

CAUTION	
RISK OF ELECTRIC SHOCK. DO NOT OPEN.	
CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). THERE ARE NO USER SERVICEABLE PARTS INSIDE. REFER ALL SERVICING TO QUALIFIED PERSONNEL.	
	This symbol indicates that high voltage is present inside. It is dangerous to make any kind of contact with any internal part of this product.
	This symbol indicates that this product has included important literature concerning operation and maintenance.
	Class II product: This symbol indicates that a safety connection to electrical earth (ground) is not required. If this symbol is not present on a product with a mains lead, the product MUST have a reliable connection to protective earth (ground).
	AC voltage: Rated voltage marked with this symbol is AC voltage.
	DC voltage: Rated voltage marked with this symbol is DC voltage.
	Caution. Consult instructions for use: This symbol instructs the user to consult the Simple User Guide for further safety related information.

Power

- Do not overload wall outlets, extension cords, or adapters beyond their voltage and capacity. It may cause fire or electric shock.
  Refer to the power specifications section of the manual or the power supply label on the product for voltage and amperage information.
- Power-supply cords should be placed so that they are not likely to be walked on or pinched by items placed upon or against them. Pay particular attention to cords at the plug end, at wall outlets, and at the point where they exit from the appliance.
- Never insert anything metallic into the open parts of this apparatus. This may cause electric shock.
- To avoid electric shock, never touch the inside of this apparatus. Only a qualified technician should open this apparatus.
- Be sure to plug in the power cord until it is firmly seated. When unplugging the power cord from a wall outlet, always pull on the power cord's plug. Never unplug it by pulling on the power cord. Do not touch the power cord with wet hands.
- If this apparatus does not operate normally - in particular, if there are any unusual sounds or smells coming from it - unplug it immediately and contact an authorised dealer or Samsung service centre.
- To protect this apparatus from a lightning storm, or to leave it unattended and unused for a long time, be sure to unplug it from the wall outlet and disconnect the antenna or cable system.
  - Accumulated dust can cause an electric shock, an electric leakage, or a fire by causing the power cord to generate sparks and heat or by causing the insulation to deteriorate.
- Use only a properly grounded plug and wall outlet.
  - An improper ground may cause electric shock or equipment damage. (Class l Equipment only.)
- To turn off this apparatus completely, disconnect it from the wall outlet. To ensure you can unplug this apparatus quickly if necessary, make sure that the wall outlet and power plug are readily accessible.

Installation

- Do not place this apparatus near or over a radiator or heat register, or where it is exposed to direct sunlight.
- Do not place vessels (vases etc.) containing water on this apparatus, as this can result in a fire or electric shock.
- Do not expose this apparatus to rain or moisture.
- Be sure to contact an authorised Samsung service centre for information if you intend to install your TV in a location with heavy dust, high or low temperatures, high humidity, chemical substances, or where it will operate 24 hours a day such as in an airport, a train station, etc. Failure to do so may lead to serious damage to your TV.
- Do not expose this apparatus to dripping or splashing.

Mounting the TV on a wall

If you mount this TV on a wall, follow the instructions exactly as set out by the manufacturer. If it is not correctly mounted, the TV may slide or fall and cause serious injury to a child or adult and serious damage to the TV.

- To order the Samsung wall mount kit, contact Samsung service centre.
- Samsung Electronics is not responsible for any damage to the product or injury to yourself or others if you choose to install the wall mount on your own.
- Samsung is not liable for product damage or personal injury when a non-VESA or non-specified wall mount is used or when the consumer fails to follow the product installation instructions.
- You can install your wall mount on a solid wall perpendicular to the floor. Before attaching the wall mount to surfaces other than plaster board, contact your nearest dealer for additional information. If you install the TV on a ceiling or slanted wall, it may fall and result in severe personal injury.
- When installing a wall mount kit, we recommend you fasten all four VESA screws.
- If you want to install a wall mount kit that attaches to the wall using two top screws only, be sure to use a Samsung wall mount kit that supports this type of installation. (You may not be able to purchase this type of wall mount kit, depending on the geographical area.)
- Do not mount the TV at more than a 15 degree tilt.
- Standard dimensions for wall mount kits are shown in the table on the Unpacking and Installation Guide.

Do not install your wall mount kit while your TV is turned on. This may result in personal injury from electric shock.

- Do not use screws that are longer than the standard dimension or do not comply with the VESA standard screw specifications. Screws that are too long may cause damage to the inside of the TV set.
- For wall mounts that do not comply with the VESA standard screw specifications, the length of the screws may differ depending on the wall mount specifications.
- Do not fasten the screws too firmly. This may damage the product or cause the product to fall, leading to personal injury. Samsung is not liable for these kinds of accidents.
- Always have two people mount the TV onto a wall.
  - For 82 inch or larger models, have four people mount the TV onto a wall.

Providing proper ventilation for your TV

When you install your TV *and One Connect Box, maintain a distance of at least 10 cm between the TV *and One Connect Box with other objects (walls, cabinet sides, etc.) to ensure proper ventilation. Failing to maintain proper ventilation may result in a fire or a problem with the product caused by an increase in its internal temperature.
*: One Connect Box Supported Model Only

- When you install your TV with a stand or a wall mount, we strongly recommend you use parts provided by Samsung Electronics only. Using parts provided by another manufacturer may cause difficulties with the product or result in injury caused by the product falling.

Safety Precaution



Caution: Pulling, pushing, or climbing on the TV may cause the TV to fall. In particular, do not hang on or destabilise the TV. This action may cause the TV to tip over, causing serious injuries or death. Follow all safety precautions provided in the Safety Flyer included with your TV. For added stability and safety, you can purchase and install the anti-fall device, referring to "Preventing the TV from falling".

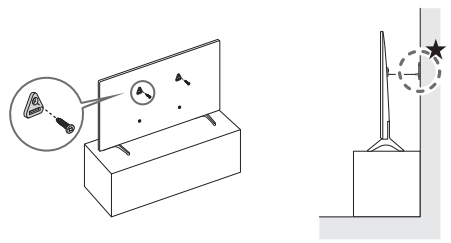
WARNING: Never place a television set in an unstable location. The television set may fall, causing serious personal injury or death. Many injuries can be avoided by taking simple precautions such as:

- Always use cabinets or stands or mounting methods recommended by Samsung.
- Always use furniture that can safely support the television set.
- Always ensure the television set is not overhanging the edge of the supporting furniture.
- Always educate about the dangers of climbing on furniture to reach the television set or its controls.
- Always route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.
- Never place a television set in an unstable location.
- Never place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Never place the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Never place items that might tempt to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.

If the existing television set is going to be retained and relocated, the same considerations as above should be applied.

- When you have to relocate or lift the TV for replacement or cleaning, be sure not to pull out the stand.

Preventing the TV from falling

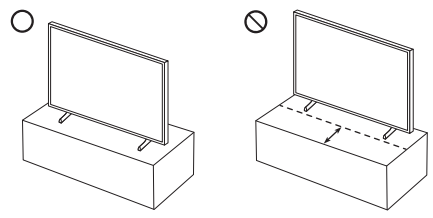


★ : Wall-anchor (not supplied)

1. Using the appropriate screws, firmly fasten a set of brackets to the wall. Confirm that the screws are firmly attached to the wall.
   - You may need additional material such as wall anchors depending on the type of wall.
2. Using the appropriately sized screws, firmly fasten a set of brackets to the TV.
   - For the screw specifications, refer to the standard screw part in the table on the Unpacking and Installation Guide.
3. Connect the brackets fixed to the TV and the brackets fixed to the wall with a durable, heavy-duty string, and then tie the string tightly.
   - Install the TV near the wall so that it does not fall backwards.
   - Connect the string so that the brackets fixed to the wall are at the same height as or lower than the brackets fixed to the TV.

Precautions when installing the TV with a stand

(The Frame only)
When you install the TV with a stand, avoid placing the stand on the back part of the table surface. Failure to do so may cause the motion sensor at the bottom of the TV not to work properly.



Operation

- This apparatus uses batteries. In your community, there might be environmental regulations that require you to dispose of these batteries properly. Please contact your local authorities for disposal or recycling information.
- Store the accessories (remote control, batteries, or etc.) in a location safely out of the reach.
- Do not drop or strike the product. If the product is damaged, disconnect the power cord and contact a Samsung service centre.
- Do not dispose of remote control or batteries in a fire.
- Do not short-circuit, disassemble, or overheat the batteries.
- After removing the screen protective film, never remove the Polarising film.
  - If the protective film removal label is not found, the protective film has already been removed.
- **CAUTION**: There is danger of an explosion if you replace the batteries used in the remote with the wrong type of battery. Replace only with the same or equivalent type.
- WARNING - Do not use liquid fumigators containing chemicals, such as mosquito repellent or air freshener, around the product.
  - If steam comes in contact with the product surface or enters the product, it may cause stains or malfunction.

- WARNING - TO PREVENT THE SPREAD OF FIRE, KEEP CANDLES AND OTHER ITEMS WITH OPEN FLAMES AWAY FROM THIS PRODUCT AT ALL TIMES.



Caring for the TV

- To clean this apparatus, unplug the power cord from the wall outlet and wipe the product with a soft, dry cloth. Do not use any chemicals such as wax, benzene, alcohol, thinners, insecticide, aerial fresheners, lubricants, or detergents. These chemicals can damage the appearance of the TV or erase the printing on the product.
- The exterior and screen of the TV can get scratched during cleaning. Be sure to wipe the exterior and screen carefully using a soft cloth to prevent scratches.
- Do not spray water or any liquid directly onto the TV. Any liquid that goes into the product may cause a failure, fire, or electric shock.

01 What's in the Box?

Make sure the following items are included with your TV. If any items are missing, contact your dealer.

- Simple User Guide
- Warranty Card / Regulatory Guide (Not available in some locations)
- *Samsung Smart Remote
- *Remote Control & Batteries
- *Standard Remote Control & Batteries
- *TV Power Cord
- *Wall Mount Adapter x 2
- *Slim Power Cord
- *CI Card Adapter (Depending on the country and model)
- **Power Box
- **Power Box Cable x 2
- **C-type Power Adapter
- **C to C Cable
- **Wireless One Connect Box
- **One Connect Box
- **One Connect Box Power Cord
- **One Connect Cable x 2
- **One Connect cable holder (for wall mount)

*: Some of the items specified above may not be included in the package, depending on the model or geographical area.

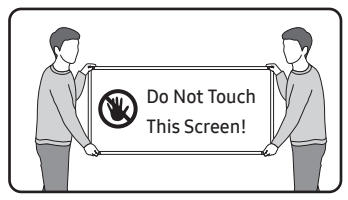
**: Some components may not be provided, depending on the One Connect connection method (wired or wireless connection).

**: The number of One Connect cables provided may differ depending on the model.

- The type of battery may vary depending on the model.
- The items' colours and shapes may vary depending on the models.
- Cables not included can be purchased separately.
- Check for any accessories hidden behind or in the packing materials when opening the box.
- 'One Invisible Connection' is communicated as 'One Clear Connection' in Australia and New Zealand.



Warning: Screens can be damaged from direct pressure when handled incorrectly. We recommend lifting the TV at the edges, as shown. For more information about handling, refer to the Unpacking and Installation Guide came with this product.



02 Connecting the TV to the One Connect Box

(One Connect Box Supported Model only)

For more information about how to connect via the One Connect Box, refer to Unpacking and Installation Guide.



- Do not use the One Connect Box in the upside-down or upright position.
- Take care not to subject the cable to any of the actions below. The One Connect Cable contains a power circuit.



Bending | Twisting | Pulling | Pressing on | Electric shock

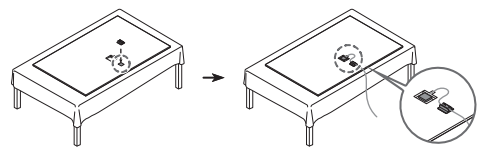
CLASS 1 LASER PRODUCT (The Frame (LS03FA) only)

- Caution - Invisible laser radiation when open. Do not stare into beam.
  - Do not bend the One Connect Cable excessively. Do not cut the cable.
  - Do not place heavy objects on the cable.
  - Do not disassemble either of the cable connectors.
- Caution - Use of controls, adjustments, or the performance of procedures other than those specified herein may result in hazardous radiation exposure.

Using the One Connect cable holder

(S95F, The Frame (LS03FA) only)

You can use the One Connect cable holder to tidy up the cables while installing the wall mount.



- The image may differ depending on the model.

03 Initial Setup

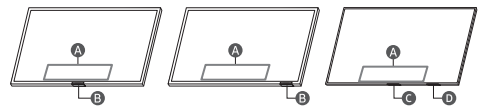
When you turn on your TV for the first time, it immediately starts the Initial Setup. Follow the instructions displayed on the screen and configure the TV's basic settings to suit your viewing environment.

- You will need a Samsung Account to access our network-based smart services. If you choose not to log in, you will only get a connection to terrestrial TV (applicable to devices with tuners only) and external devices, e.g. via HDMI.
- When installing the 43LS03F model as a wall mount, it can be installed vertically and used.
  - Some features may not support portrait mode or full screen.
  - The initial setup is optimised for landscape mode.

Using the TV Controller

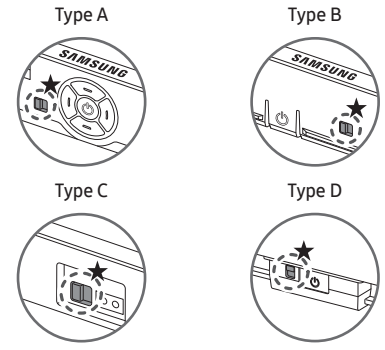
You can turn on the TV with the **TV Controller** button at the bottom of the TV, and then use the **Control menu**. The **Control menu** appears when the **TV Controller** button is pressed while the TV is On.

- The position and shape of the buttons at the bottom of the TV may differ depending on the model.
- The screen may dim if the protective film on the Samsung logo or the bottom of the TV is not detached. If protective film is attached, remove the film.
- On model LS03FW, the TV Control button / Remote Control Sensor may not be fixed in place and may move. This is not a defect, but part of the design to ensure smooth remote control sensing when a Customizable Frame is installed, which is sold separately.



Ⓐ **Control menu**
Ⓑ **TV Controller** button / **Remote control sensor** / **Microphone switch** / *Motion Sensor
Ⓒ **TV Controller** button / **Remote control sensor**
Ⓓ **Microphone switch**
*: The Frame only

How to turn on and off the Microphone



★ : On/Off Switch

You can turn on or off the microphone by using the switch at the bottom or rear bottom of the TV. If microphone is turned off, All voice and sound features using microphone are not available.

- This function is supported only in Q8F (except for 32Q8F)/QN7*F/QN*EF/QN8*F/QN9*F/QN9**F/S8*F/S9*F/The Frame.
- The position and shape of the microphone switch may differ depending on the model.
- During analysis using data from the microphone, the data is not saved.

04 Troubleshooting and Maintenance

Troubleshooting

For more information, refer to "**Troubleshooting**" in the User guide.
(F6***F/H5***F: ⌂ > left directional button > ⚙ **Settings** > **Support** > **Open User guide** > **Troubleshooting**)
(Other models: ⌂ > left directional button > ⚙ **Settings** > **Support** > **Tips and User Guides** > **Open User guide** > **Troubleshooting**)
If none of the troubleshooting tips apply, please visit "www.samsung.com" and click Support or contact the Samsung service centre.

- This panel is made up of sub pixels which require sophisticated technology to produce. There may be, however, a few bright or dark pixels on the screen. These pixels will have no impact on the performance of the product.
- To keep your TV in optimum condition, upgrade to the latest software. Use the **Update Now** or **Auto update** functions on the TV's menu (⌂ > left directional button > ⚙ **Settings** > **Support** > **Software Update** > **Update Now** or **Auto update**).

The TV won't turn on.

- Make sure that the power cord is securely plugged into the product and the wall outlet.
- Make sure that the wall outlet is working and the remote control sensor at the bottom of the TV is lit and glowing a solid red.
- Try pressing the **TV Controller** button at the bottom of the TV to make sure that the problem is not with the remote control. If the TV turns on, refer to "The remote control does not work".

The remote control does not work.

- Check if the remote control sensor at the bottom of the TV blinks when you press the ⏻ button on the remote control.
  - H5***F/HE50EF/F6***F/FE60EF/U7***F/U8***F/UE8**F/UE1**F/QEF1/QE1F/Q6F: If it does not blink, replace the remote control's batteries. Make sure that the batteries are installed with their poles (+/–) in the correct direction. Alkaline batteries are recommended for longer battery life.
  - Other models: When the remote's battery is discharged, charge the battery using the USB charging port (C-type), or turn over the remote to expose the solar cell to light.
- Try pointing the remote directly at the TV from 1.5-1.8 m away.
- If your TV came with a Samsung Smart Remote (Bluetooth Remote), make sure to pair the remote to the TV. To pair a Samsung Smart Remote, press the ⮌ and ⏯ buttons together for 3 seconds.

Eco Sensor and screen brightness

(except for H5***F, F6***F)

Eco Sensor adjusts the brightness of the TV automatically. This feature measures the light in your room and optimises the brightness of the TV automatically to reduce power consumption. If you want to turn this off, go to ⌂ > left directional button > ⚙ **Settings** > **All Settings** > **General & Privacy** > **Power and Energy Saving** > **Brightness Optimisation**.

- The eco sensor is located at the bottom of the TV. Do not block the sensor with any object. This can decrease picture brightness.

05 Specifications and Other Information

Specifications

Display Resolution
QN9**F: 7680 x 4320
F6***F: 1920 x 1080
H5***F: 1366 x 768
Other models: 3840 x 2160

Model Name
Singapore / Malaysia only: UA43F6000FK
UA32H5000FK LS32H5000FK UA43U8000FK
UA50U8000FK UA55U8000FK UA58U8000FK
UA65U8000FK UA70U8000FK UA75U8000FK
UA85U8000FK UA43U8500FK UA50U8500FK
UA55U8500FK UA65U8500FK UA75U8500FK
UA85U8500FK UA43UE100FK UA50UE100FK
UA55UE100FK UA65UE100FK UA75UE100FK
UA85UE100FK QA43QEF1AK QA50QEF1AK
QA55QEF1AK QA55Q6F5AK QA65Q6F5AK
QA65QEF1AK QA75QEF1AK QA85QEF1AK
QA55Q6FAAK QA65Q6FAAK QA75Q6FAAK
QA85Q6FAAK QA43Q7FAAK QA50Q7FAAK
QA55Q7FAAK QA65Q7FAAK QA75Q7FAAK
QA85Q7FAAK QA55Q7F5AK QA65Q7F5AK
QA55Q75FAK QA65Q75FAK QA43Q8FAAK
QA50Q8FAAK QA55Q8FAAK QA65Q8FAAK
QA75Q8FAAK QA85Q8FAAK QA43Q80FAK
QA50Q80FAK QA55Q80FAK QA65Q80FAK
QA75Q80FAK QA85Q80FAK QA55QN1EFAK
QA65QN1EFAK QA75QN1EFAK QA85QN1EFAK
QA55QN3EFAK QA65QN3EFAK QA55QN70FAK
QA65QN70FAK QA75QN70FAK QA85QN70FAK
QA50QN80FAK QA55QN80FAK QA65QN80FAK
QA75QN80FAK QA85QN80FAK QA100QN80FK
QA55QN85FAK QA65QN85FAK QA75QN85FAK
QA85QN85FAK QA43QN90FAK QA50QN90FAK
QA55QN90FAK QA65QN90FAK QA75QN90FAK
QA85QN90FAK QA98QN90FAK QA115QN90FK
QA65QN900FK QA75QN900FK QA85QN900FK
QA65QN990FK QA75QN990FK QA85QN990FK
QA98QN990FK QA55S85FAE QA65S85FAE
QA77S85FAE QA83S85FAE QA42S90FAE
QA48S90FAE QA55S90FAK QA65S90FAE
QA77S90FAE QA83S90FAE QA55S95FAK
QA65S95FAK QA77S95FAK QA83S95FAE
QA65LS03FWK QA75LS03FWK QA85LS03FWK
QA43LS03FAK QA50LS03FAK QA55LS03FAK
QA65LS03FAK
QA65QN990FK (POC8001F) QA75QN990FK (POC8002F)
QA85QN990FK (POC8003F) QA98QN990FK (POC8004F)
QA55S95FAK (SOC5001F) QA65S95FAK (SOC5002F)
QA77S95FAK (SOC5003F) QA83S95FAE (SOC5004F)
QA43LS03FAK (SOC1001F) QA50LS03FAK (SOC1001F)
QA55LS03FAK (SOC1001F) QA65LS03FAK (SOC1002F)

Sound (Output)
HE50EF/H5***F: 10 W
F6***F (32"): 10 W, FE60EF/F6***F (43"): 20 W
U8***F/UE8**F/UE1**F/QEF1/Q6F/Q7F/Q8F/Q80F/QN70F/QN1EF/S85F/S90F (42"): 20 W
QN80F/QN82F/QN83F: 30 W
QN85F/S90F (48"-83"): 40 W
QN90F (43"): 20 W, QN90F (50"): 40 W
QN3EF/QN90F (55"-115"): 60 W
S95F/QN900F: 70 W
QN950F: 90 W
QN990F (65"-85"): 90 W, QN990F (98"): 120 W
LS03FW: 40 W
LS03FA (43"-50"): 20 W, LS03FA (55"-85"): 40 W

Operating Temperature
50 °F to 104 °F (10 °C to 40 °C)

Operating Humidity
10 % to 80 %, non-condensing

Storage Temperature
-4 °F to 113 °F (-20 °C to 45 °C)

Storage Humidity
5 % to 95 %, non-condensing

Notes

- This device is a Class B digital apparatus.
- For information about the power supply, and more information about power consumption, refer to the information on the label attached to the product.
  - On most models, the label is attached to the back of the TV. (On some models, the label is inside the cover terminal.)
  - On One Connect Box models, the label is attached to the bottom of the One Connect Box.
- To connect a LAN cable, use a CAT 7 (*STP type) cable for the connection. (100/10 Mbps)
  * Shielded Twisted Pair
- The images and specifications of the Unpacking and Installation Guide may differ from the actual product.
- Operation of this product shall be limited to indoor use only.
  (QN900F, QN950F, QN990F, The Frame (LS03FW) only)

Decreasing power consumption

When you shut the TV off, it enters Standby mode. In Standby mode, it continues to draw a small amount of power. To decrease power consumption, unplug the power cord when you don't intend to use the TV for a long time.

For India only

This product is RoHS compliant.



This marking on the product, accessories or literature indicates that the product and its electronic accessories should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

For more information on safe disposal and recycling visit our website www.samsung.com/in or contact our Helpline numbers-1800 40 SAMSUNG(1800 40 7267864) (Toll-Free)

For India only

ATTENTION:
This product is qualified for the BEE Star rating in the 'Home' Mode. The Objectives of Star Labeling Program is designed to promote energy efficient products and practices.
When the television is initially set up, it is designed to meet the BEE Star Labeling requirements while maintaining optimum picture quality.

- Changes to certain functionalities of this television (TV Guide, Picture/sound etc) may change the power consumption.
- Depending upon such changed setting (eg., Retail mode), the power consumption may vary which possibly could exceed the stated energy consumption.

To reset the television to Star rating qualified settings, select 'Home' mode from the initial set-up procedure in 'factory settings' under the 'Set-up' menu.