



HP 3y Onsite Notebook Support (U86DVE)



HP Care Pack

Overview

3 years onsite support wherever work happens

Depend on HP to troubleshoot PC issues with remote support and convenient onsite repairs. Optional device insights help HP quickly remediate issues.

Additional support, affordable price

Rely on remote support during regular business hours and onsite tech support wherever work happens.

Optional device health insights

Choose to enable device-level data that helps HP identify, diagnose and remediate PC issues.

Additional specifications

Care Pack Subtype	BASE
Care Pack type	Electronic
Coverage period (month)	36
Coverage window	Standard workdays - 9 hours
Datasheet publication number	4AA5-6385
Duration	3 years
Place of service	Onsite
Response time	Next business day response
Service features, header	Onsite repair or replacement, anywhere work happens
Service features, header	Remote problem diagnosis and support
Service features, header	Opt into device-level data that helps diagnose and remediate PC issues
Service method	Onsite repair
Service type	ELECTRONIC CARE PACK
Support type	Onsite repair
UNSPSC code	81111812
Warranty coverage	In warranty

Generated by Dynamic Collateral Tool – (ww-en) – Jul 04, 2025 4:29 AM UTC+0000