# HP DeskJet 2855e All-in-One Printer (588S5A)

## Overview

**The leader for simple, stress-free printing.[1]**

Effortlessly print, scan, and copy with this compact, wireless home printer paired with the best and easiest-to-use print app. From return labels to your favorite recipes, enjoy a seamless experience from the World's #1 Printer Company.[2,3]

### Simple setup with the easiest-to-use print app

Get started fast by following simple steps on the best and easiest-to-use print app.[2]

### Save up to 70% on ink and never run out[5,6]

With an Instant Ink subscription, you can get ink delivered directly to your door before you run out.[6]

### Stay connected with our most reliable Wi-Fi®[4]

Be always ready to print with our most reliable Wi-Fi® that automatically reconnects if connection is lost.[4]

### Driving innovation with 60% recycled plastic[9]

Choose printers made with at least 60% recycled plastic.[9]

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[1] Based on 2023 CYQ1 shipments in the IDC Worldwide Quarterly Hardcopy Peripherals Tracker®, 2023 CYQ1 Release. Includes shipments of all HP Deskjet in-class printers.

[2] Compared to OEM printing apps for the majority of top-selling, network-capable inkjet/laser printers and all-in-ones for the home and office, priced ≤$450 USD. Printers selected by market share as reported by IDC Quarterly Hardcopy Peripherals Tracker – Final Historical CYQ1 2023. Claim based on research of printer manufacturer's print apps and Keypoint Intelligence hands-on testing and study commissioned by HP, July 2023. For details, please see: keypointintelligence.com/HPSmartapp . Requires HP app download available at www.hp.com/go/mobileprinting . Certain features are available in English language only, and may vary by printer model/country, and between desktop/mobile applications. HP reserves the right to introduce charges for use of functionality facilitated by the HP app. Internet access required and may not be available in all countries. HP account required for full functionality. Fax capabilities are for sending a fax only. List of supported operating systems available in app stores. See details at www.hpsmart.com .

[3] Based on 2022 Q4 shipments in the IDC Worldwide Quarterly Hardcopy Peripherals Tracker®, 2022 Q4 Release. Includes shipments of all printing devices (inkjet printers, laser printers, copiers and multifunction devices, including production units).

# Specifications

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| **Print quality black (best)** | Up to 1200 x 1200 rendered dpi |
| **Print quality color (best)** | Up to 4800 x 1200 optimized dpi color (when printing from a computer on selected HP photo papers and 1200 input dpi) |
| **Print speed black (ISO, A4)** | Up to 7.5 ppm |
| **Print Speed Color (ISO)** | Up to 5.5 ppm |
| **Print speed** | Print speed up to 7.5 ppm (black) and 5.5 ppm (color) |
| **Functions** | Print, copy, scan |
| **Duplex printing** | Manual (driver support provided) |
| **Duty cycle (monthly, A4)** | Up to 1000 pages |
| **Duty cycle (monthly, letter)** | Up to 1,000 pages |
| **Replacement cartridges** | HP 67 Black Original Ink Cartridge (~120 pages yield) 3YM56AN; HP 67XL Black High Yield Original Ink Cartridge (~240 pages yield) 3YM57AN; HP 67 Tri-Color Original Ink Cartridge (~100 pages yield) 3YM55AN; HP 67XL Tri-Color High-Yield Original Ink Cartridge (~200 pages yield) 3YM58AN; Actual yield varies considerably based on content of printed pages and other factors. For details see http://www.hp.com/go/learnaboutsupplies[4] |
| **Connectivity, standard** | 1 Hi-Speed USB 2.0 (device); 1 Wi-Fi 802.11b/g/n |
| **Network capabilities** | Wi-Fi 802.11b/g/n |
| **Wireless capability** | Yes, built-in Wi-Fi 802.11b/g/n |
| **Mobile printing capability** | HP app; Apple AirPrint; Chrome OS; Mopria-certified |
| **Software included** | HP Printer Software, available online |
| **Compatible Operating Systems** | Windows 11; Windows 10; macOS 10.14 Mojave; macOS 10.15 Catalina; macOS 11 Big Sur; macOS 13 Ventura; macOS 12 Monterey; Chrome OS |
| **Sustainable impact specifications** | 60% post-consumer recycled plastic |
| **Digital sending standard features** | No |
| **Faxing** | No |
| **Display** | Icon LCD display |
| **Minimum dimensions (W x D x H)** | 425 x 304 x 154 mm *(Dimensions vary as per configuration)* |
| **Minimum dimensions (W x D x H)** | 16.7 x 11.97 x 6.06 in |
| **Weight** | 3.42 kg *(Weight varies as per configuration)* |
| **Weight** | 7.55 lb *(Weight varies as per configuration)* |

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| **Power consumption** | 2.8 W (ready), 1.4 W (sleep), 0.3 W (auto-off), 0.3 W (off);  For China: 2.8 W (ready), 1.4 W (sleep), 0.3 W (auto-off), 0.3 W (off).[2]<br><br>*(Power requirements and consumption are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty.)* |
| **Power supply type** | Internal |
| **What's in the box** | HP DeskJet 2855e All-in-One; HP 67 Setup Black Cartridge; HP 67 Setup Tri-color Cartridge; Regulatory flyer; Setup guide; Reference guide; Power cord [For ink volume and page yield information, visit http://hp.com/go/learnaboutsupplies ][7] |
| **Manufacturer Warranty** | One-year limited warranty. For more info please visit us at http://support.hp.com .For full terms and conditions visit: www.hp.com/go/orderdocuments .Warranty and support options vary by product, country, and local legal requirements |

# Additional specifications

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| **Accessories** | None |
| **Acoustic power emissions (active, printing)** | 6.1 B(A) |
| **Acoustic pressure emissions** | 54 dB(A) |
| **Automatic document feeder capacity** | No |
| **Automatic paper sensor** | No |
| **Borderless printing** | No |
| **Bottom margin (A4)** | 12.7 mm |
| **Cable included** | AP EM only: Yes 1.0m (USB) cable; AMS, EMEA: No, please purchase (USB) cable separately |
| **Camera phone supported** | No |
| **Cartons per layer** | 12 |
| **Color copy capability** | Yes |
| **Color or black** | Color |
| **Color(s) of printing supplies** | Black; Cyan; Magenta; Yellow |
| **Compatible Network Operating Systems** | Windows 11; Windows 10; macOS 10.14 Mojave; macOS 10.15 Catalina; macOS 11 Big Sur; macOS 12 Monterey; macOS 13 Ventura; Chrome OS |
| **Compliance alliances** | None |
| **Control panel** | Icon LCD display, 7 buttons (Power, Cancel, Resume, Wi-Fi, Info, Color Copy & Black Copy) 5 LED indicator light (Power, Ink, Resume, Wi-Fi & Info) |
| **Copier settings** | Auto-enlarge |
| **Copies, maximum** | Up to 9 copies |
| **Copy resolution (black graphics)** | Up to 300 x 300 dpi |
| **Copy resolution (black text)** | Up to 300 x 300 dpi |
| **Copy resolution (color text and graphics)** | Up to 300 x 300 dpi |
| **Copy speed black (ISO)** | Up to 6 cpm |
| **Copy speed color (ISO)** | Up to 3 cpm |
| **Count of layers in pallet** | 6 NA/EMEA/LAR;  5 AP, except Japan;  4 JAPAN |
| **Country of origin** | Made in China |
| **Dimensions with trays up (W x D x H)** | 425.2 x 546.6 x 250 mm |
| **Dynamic security** | Dynamic security enabled printer |

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| Electromagnetic compatibility | EN 55032:2015+A11:2020 CLASS B, IEC 61000-4-2:2008,EC 61000-4-2:2008, IEC 61000-4-3:2020,IEC 61000-4-4:2012, IEC 61000-4-5:2014+A1:2017, IEC 61000-4-6:2013, IEC 61000-4-8:2009, IEC 61000-4-11:2004+A1:2017, EN 301 489-1 V2.2.3,EN 301 489-17 V3.2.4, FCC CFR 47 PART 15, ICES-003, ISSUE 7 |
| Envelope Feeder | No |
| Fax phone TAM interface supported | No |
| Finished output handling | Sheetfed |
| First page out black (A4, ready) | As fast as 15 sec |
| First page out color (A4, ready) | As fast as 19 sec |
| Ink types | Pigment-based (black); Dye-based (color) |
| Input capacity | Up to 60 sheets |
| Internal Storage | No |
| Left margin (A4) | 3 mm |
| Mac compatible | Yes |
| Maximum Input Capacity (envelopes) | Up to 5 envelopes |
| Maximum Memory | 64 MB DDR1; 24 MB Flash |
| Maximum dimensions (W x D x H) | 425 x 546 x 250 mm (Output Extension fully out) |
| Maximum dimensions (W x D x H) | 16.7 x 21.5 x 9.8 inch (Output Extension fully out) |
| Maximum input capacity (10x15cm photos) | Up to 20 sheets |
| Maximum input capacity (4x6 photo) | Up to 20 sheets |
| Maximum input capacity (cards) | Up to 20 cards |
| Maximum input capacity (labels) | Up to 10 sheets |
| Maximum input capacity (photo paper) | Up to 20 sheets |
| Maximum input capacity (sheets) | Up to 60 sheets |
| Maximum output capacity (cards) | Up to 20 cards |
| Maximum output capacity (envelopes) | Up to 5 envelopes |
| Maximum output capacity (labels) | Up to 10 sheets |
| Maximum output capacity (photo paper) | Up to 20 sheets |
| Maximum output capacity (sheets) | Up to 25 sheets |
| Maximum print area | 209.9 x 349.6 mm |
| Media sizes supported | A4; B5; A6; DL envelope |
| Media sizes supported | Letter; legal; 4 x 6 in; 5 x 7 in; 8 x 10 in; No. 10 envelopes |

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| Media sizes supported, key | 10 x 15 cm; A4; Envelopes |
| Media sizes supported, key | 4 x 6 in; Letter; Legal; Envelopes |
| Media sizes, custom | 76 x 127 to 215 x 355 mm |
| Media sizes, custom | 3 x 5 to 8.5 x 14 in |
| Media types | Plain paper, photo paper, brochure paper, envelopes and other specialty inkjet papers |
| Media weight, recommended | 20 lb |
| Media weight, recommended | 75 g/m² |
| Media weight, supported | A4: 60 to 90 g/m²; HP envelopes: 75 to 90 g/m²; HP cards: up to 200 g/m²; HP 10 x 15 cm photo paper: up to 300 g/m² |
| Media weight, supported | Letter: 16 to 32 lb; HP envelopes: 20 to 24 lb; HP cards: up to 110 lb; HP 4 x 6 inch photo paper: up to 145 lb |
| Memory | 64 MB DDR1 |
| Memory Slots | None |
| Minimum System Requirements | Windows 10, 11, : 1 GHz 32-bit (x86) or 64-bit (x64) processor, 2 GB available hard disk space, Internet connection, Internet Explorer. |
| Minimum System Requirements for Macintosh | macOS V10.14 Mojave, macOS 10.15 Catalina, macOS 11 Big Sur, macOS 12 Monterey, macOS 13 Ventura; 2 GB HD; Internet required |
| Multitasking supported | No |
| Non-Operating Humidity Range | 5 to 90% RH (non-condensing) |
| Number of print cartridges | 2 (1 each black, tri-color) |
| Number of users | 1-3 Users |
| Operating altitude | Up to 10,000 ft |
| Operating altitude | Up to 3,000 m |
| Operating humidity range | 15 to 80% RH (non-condensing) |
| Operating temperature range | 41 to 104°F |
| Operating temperature range | 5 to 40°C |
| Orderable supplies | HP 67 Black Original Ink Cartridge 3YM56A; HP 67XL Black High Yield Original Ink Cartridge 3YM57A; HP 67 Tri-Color Original Ink Cartridge 3YM55A; HP 67XL Tri-Color High-Yield Original Ink Cartridge 3YM58A |
| Output capacity | Up to 25 sheets |
| Package dimensions (W x D x H) | 475 x 191 x 354 mm |
| Package dimensions (W x D x H) | 18.70 x 7.52 x 13.94 in |
| Package weight | 10.10 lb |
| Package weight | 4.58 kg |
| Page yield (set-up/inbox cartridges) | ~100 pages black, ~50 pages tri-color |
| Pallet dimensions | AMS: 48 x 40 x 89.01 in; EMEA: 47 x 39.37 x 89.02 in; AP: 48 x 40 x 75.08 in |

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|---|---|
| Pallet dimensions (W x D x H) | AMS 1219.2 x 1016 x 2261 mm; EMEA: 1200 x 1000 x 2261 mm; AP: 1219.2 x 1016 x 1907 mm |
| Pallet weight | 773 lb NA, EMEA, LAR;  652 lb AP except Japan;  241 lb JAPAN |
| Pallet weight | 351kg NA, EMEA, LAR;  296kg AP, except Japan;  241kg JAPAN |
| Paper handling input, standard | 60-sheet input tray |
| Paper handling output, standard | 25-sheet output tray |
| Paper trays, maximum | 1 |
| Paper trays, standard | 1 |
| Photo proofsheets supported | No |
| Power | Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz (+/- 3 Hz), 350mA. India input voltage: 200 to 240 VAC (+/- 10%), 50/60 Hz (+/- 3 Hz), 350mA. |
| Print Technology | Ink |
| Print colors | Yes |
| Print colors maximum | 4 |
| Print head nozzles | 328 (black), 588 (color) |
| Print heads | 2 (1 each black, tri-color) |
| Print languages | HP PCL 3 GUI; HP PCLm (HP Apps/UPD); URF (AirPrint) |
| Print speed black (ISO) | Up to 7.5 ppm |
| Print speed black (draft, A4) | Up to 20 ppm |
| Print speed color (ISO) | Up to 5.5 ppm |
| Print speed color (draft, A4) | Up to 16 ppm |
| Print speed color (normal, 10x15 photo) | As fast as 65 sec |
| Print speed color (normal, 4x6 photo) | As fast as 65 sec |
| Print technology | HP Thermal Inkjet |
| Printer drivers included | HP PCL 3 GUI |
| Processor speed | 1.0 GHz |
| Product logos | High speed USB, Works with Microsoft Vista; Windows 10; Mac Simley, Mac Universal; Chromebook Certified, Mopria, Wi-Fi Certified, Bluetooth, Airprint, ColorLock, Instant Ink (for countries that apply),WeChat (for countries that apply), Energy Star (For countries that apply), Recycle, Fragile, keep out of rain, this side up, PAP20 (for countries that apply), HP Total Care, Smart Way (for countries that apply), Stack height (NA:6, EMEA 6, AP 5), CE (for countries that apply), Green Dot (for countries that apply), Tidy Man (for countries that apply), EAC Logo (for countries that apply), KCCC Logo + approval number (Korea), AP Language bubble (AP only), RMN (regulatory model number), Regionalize mobius loop |
| Product name (back) | HP DeskJet 2855e All-in-One Printer |
| Product name (front) | HP DeskJet 2855e All-in-One Printer |

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|---|---|
| **Product name (primary)** | HP DeskJet 2855e All-in-One Printer |
| **Product name (secondary)** | HP DeskJet 2855e All-in-One Printer |
| **Product short name specifications** | HP DeskJet 2855e All-in-One Printer, Color, Printer for Home, Print, copy, scan, Scan to PDF |
| **Quantity per pallet** | 72  NA/EMEA/LAR;  60 AP except Japan;  48 Japan |
| **RMN number** | VCVRA-2201-01 |
| **Recommended Macintosh system requirements** | macOS V10.14 Mojave, macOS 10.15 Catalina, macOS 11 Big Sur, macOS 12 Monterey, macOS 13 Ventura; 2 GB HD; Internet required |
| **Recommended monthly page volume** | 50 to 100 |
| **Recommended operating humidity range** | 20 to 80% RH (non-condensing) |
| **Recommended operating temperature range** | 15 to 30℃ |
| **Recommended operating temperature range** | 59 to 86℉ |
| **Right margin (A4)** | 3 mm |
| **Safety** | IEC 60950-1:2005 +A1:2009 +A2:2013, IEC 62368-1:2014, IEC 62368-1:2018, EN IEC 62368-1:2020 +A11:2020, EN 62311:2008, EN 50663:2017, EN 50665:2017 |
| **Scan resolution, hardware** | Up to 1200 x 1200 dpi |
| **Scan resolution, optical** | Up to 1200 dpi |
| **Segment (filter)** | Home |
| **Send to email capability** | No |
| **Service & support options** | With services, software, solutions and support from HP, you can use, protect and enjoy your HP technology. Free technical support during warranty period.  Access to world-class support services through http://www.hp.com/support . |
| **Standard input capacity (cards)** | Up to 20 cards |
| **Standard input capacity (envelopes)** | Up to 5 |
| **Standard input capacity (legal)** | Up to 60 sheets |
| **Standard media sizes (duplex)** | Not Applicable |
| **Standard media sizes (duplex, imperial)** | Not Applicable |
| **Standard output capacity (cards)** | Up to 20 cards |
| **Standard output capacity (envelopes)** | Up to 5 envelopes |
| **Standard output capacity (labels)** | Up to 10 sheets |
| **Standard output capacity (legal)** | Up to 25 sheets |
| **Storage altitude** | 15,000 ft |

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|---|---|
| Storage altitude | 4500 m |
| Storage device and direct print support | Storage devices not supported |
| Storage temperature range | -40 to 140°F |
| Storage temperature range | -40 to 60°C |
| Sub-brand name | Deskjet |
| System requirements, recommended | Windows 10, 11, : 1 GHz 32-bit (x86) or 64-bit (x64) processor, 2 GB available hard disk space, Internet connection, Internet Explorer. |
| Target user and print volume | For teams up to 3 users; Prints up to 100 pages/month |
| Tariff numbers | 8443310000 |
| Top key features | Scan to PDF |
| Top margin (A4) | 3 mm |
| Twain version | Version 2.4 |
| UNSPSC code | 43212104 |
| UPC number | 196337380097 |
| Vertical alignment accuracy | +/- 0.042 mm |
| Vertical alignment accuracy | +/- 0.00167 in |
| Video action printing supported | No |
| Wireless technologies | 802.11b/g/n |

[2] Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty.

[4] Average based on ISO/IEC 24711 or HP testing methodology and continuous printing. Actual yield varies considerably based on content of printed pages and other factors. For details see http://hp.com/go/learnaboutsupplies

[7] For more information about page yields for replacement cartridges see http://hp.com/go/learnaboutsupplies for setup cartridges click on Setup supplies link on the same page.

# Ink/Toner/Paper/Printer Supplies

## Ink Supplies

★ : Recommended

### HP Inkjet Printer Cartridges and Ink Supplies

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|---|---|
| HP 305 Black Original Ink Cartridge | 3YM61AE |
| HP 305 Tri-color Original Ink Cartridge | 3YM60AE |
| HP 305XL High Yield Black Original Ink Cartridge | 3YM62AE |
| HP 305XL High Yield Tri-color Original Ink Cartridge | 3YM63AE |
| HP 67 Black Original Ink Cartridge | 3YM56AN |
| HP 67 Tri-color Original Ink Cartridge | 3YM55AN |
| HP 67XL High Yield Black Original Ink Cartridge | 3YM57AN |
| HP 67XL High Yield Tri-color Original Ink Cartridge | 3YM58AN |
| HP 805 Black Original Ink Cartridge | 3YM73AA |
| HP 805 Tri-color Original Ink Cartridge | 3YM72AA |
| HP 805XL High Yield Black Original Ink Cartridge | 3YM71AA |
| HP 805XL High Yield Tri-color Original Ink Cartridge | 3YM70AA |

## HP Business Papers

### HP Business Papers for inkjet

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|---|---|
| HP Enhanced Business Paper, Matte, 40 lb, 8.5 x 11 in (216 x 279 mm), 150 sheets | 9ZE20A |

## HP Photo Papers

### HP Photo Papers for inkjet

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|---|---|
| HP Matte Photo Paper, 180 g/m2, 10 x 15 cm (101 x 152 mm), 25 sheets | 7HF70A |
| HP Matte Photo Paper, 48 lb, 4 x 6 in. (101 x 152 mm), 25 sheets | 6QH46A |

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