

CE Declaration

Complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2014/30/EC), Low Voltage Directive (2014/35/EU) and General Product Safety Directive (2001/95/EC).

This declaration applies to all specimens manufactured identical to the model submitted for testing/evaluation.

EN 55032:2015 + A1:2020 + A11:2020
EN 55035:2017 + A11:2020
EN IEC 62368-1:2020 + A11:2020

RoHS Compliance

This product is in compliance with Directives 2011/65/EU and 2015/683 of the European Parliament and of the Council of 18th December 2006, on the restriction of the use of hazardous substances in electrical and electronic equipment (RoHS) and its amendments. Substances of Very High Concern (SVHC) including 235 substances contained in Candidate List of June 14th 2023 are not present in this product range above permitted levels.

WEEE Notice



The Directive on Waste Electrical and Electronic Equipment (WEEE), which entered into force as European law on 13th February 2003, resulted in a major change in the treatment of electrical equipment at end-of-life. The WEEE logo (shown at the left) on the product or on its box indicates that this product must not be disposed of or dumped with your other household waste.

For more information about electronic and electrical waste equipment disposal, recovery, and collection points, contact your local municipal household waste disposal service or shop from where you purchased the equipment.

Triman (Only for France)



The product and packaging materials are recyclable, dispose of it separately for better waste treatment. The Triman logo is valid in France only.



Technical Support and Documentation

- ☞ To download the user manual, access frequently asked questions or contact the Verbatim support team, please go to – www.verbatim.com/support.
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- EUROPE/MIDDLE EAST/AFRICA: Verbatim GmbH, Düsseldorfer Straße 13, 65760 Eschborn, Germany
- AMERICAS: USA Verbatim Americas LLC, Charlotte, NC 28262
- AUSTRALIA/ NEW ZEALAND: Verbatim Australia Pty Ltd, Unit 6, 450 Princes Highway, Noble Park, Victoria, 3174 Australia
- ASIA: Verbatim Hong Kong Ltd, Unit 1101-02, 11/F, Energy Plaza, No. 92 Granville Road, Tsimshatsui East, Kowloon, Hong Kong
- Japan: Verbatim Japan LTD., 2-15-4 Kandatsukasazamachi, Chiyoda-ku, Tokyo 101-0048, Japan



Rev.2310

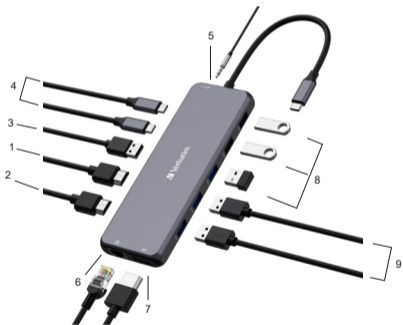


QUICK START GUIDE

USB-C® Pro Multiport Hub 13 Port CMH-13

How it works

1. HDMI 1
2. HDMI 2
3. USB-A 3.2 Gen2, up to 10Gb/s
4. 2x USB-C Data and PD, up to 10Gb/s and 100W
5. 3.5 mm Audio in/out
6. RJ45 Ethernet
7. Display Port
8. 3x USB-A 3.2 Gen1, up to 5Gb/s
9. 2x USB 2.0, up to 480Mb/s



Specifications

Connections

1. HDMI 1 video output: 8K 30Hz / 7680x4320
2. HDMI 2 video output: 8K 30Hz / 7680x4320
3. USB-A 3.2 Gen2, up to 10Gbps data speed & maximum power output 5V/0.9A, backwards compatible with USB 3.2 Gen1 / USB 2.0.
4. USB-C PD + Data: Support 100W power in, charging limited to 87-96W for safety. Up to 10Gbps data speed.
5. 3.5mm Audio & Microphone (CTIA Standard)
6. RJ45 Gigabit Ethernet: Up to 1000Mbps, stable wired access for high-speed connectivity.
7. DP: 8K 30Hz / 7680x4320
8. 3x USB-A 3.2 Gen1, up to 5Gbps data speed & maximum power output 5V/0.9A, backwards compatible with USB 2.0.
9. 2x USB-A 2.0, up to 480Mbps data speed. Designed for the connection of 2.4 GHz wireless devices, such as wireless keyboards/mouse adapters etc.

Supported systems: Windows 10/11, MacOS 10.2 above.

Environmental Working Temperature: 0°C to 40°C (32°F to 104°F)

Storage Temperature: -20°C to 85°C (-4°F to 185°F)

Environmental Working Humidity: 20%-90%RH

Storage Humidity: 5%-95%RH

Dimensions (WxHxD): 160.2 mm (W) x 55.4 mm (H) x 15 mm (D)

Net Weight: 150 g

Frame Material: Aluminum

Important Notes

1. For HDMI output, the host USB-C port from your device must support video output.
2. USB-A ports will not support Apple SuperDrive/ Nintendo Switch or charge iPads and other tablets.
3. Due to power output limitations of some laptops, it is recommended to connect only one HDD/SSD at a time.
4. For safety, please use your original or a third-party certified charger and cable to charge your Laptop/MacBook.
5. For stable work it is recommended to attach a power supply.

FAQ

1. Why there is no video output?
 - a. Please make sure your USB-C source devices support video output.
 - b. Please check the connection is good.
 - c. Please use standard HDMI cable.

2. Why can't I extend to Multiple displays in MacOS?
 - a. Mac OS only supports extending to one display all further displays can only mirror the first. For Windows there is no limitation.
3. Why there is no audio output from HDMI port?
 - a. Please make sure that there is audio output function on the monitor.
 - b. Please set the external monitor as default audio output device.
4. Why don't USB 3.2 Gen1 or card reader work on my mobile device?
 - a. Make sure your mobile USB-C supports OTG.
5. Sometimes WiFi stops working while HDD is connected to the Hub, what can be done?
 - a. 2.4G networks are easily disturbed, Switch to 5G or adjust the placement of your HDD to reduce impact of disturbing frequencies.
6. What to do on Windows 10 systems if one display is not shown.
 - a. Right click desktop > Graphics Settings > Select one or more active displays
7. What if display stops working after connecting high power devices like HDD?
 - a. Please connect power supply to provide enough power and reconnect devices.
8. Why does the output not reach 8K 30Hz?
 - a. Please make sure your monitor supports 8K 30Hz.
 - b. Please make sure the video source is 8K 30Hz.
 - c. Please make sure to use a 2.0 or higher version video cable.
 - d. Please make sure your computer specification supports DP1.4 signal output.

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