Overview

Freedom to work your way

The Blackwire 3200 Series provides a quality audio experience in a headset that's built for enterprise needs. With a sleek design and flexible microphone boom for a customizable fit, what's not to love?

Poly signature audio quality

Experience the high-quality audio you expect from Poly with a headset that offers PC wideband, a noise-canceling mic, and hi-fi stereo sound options. Dynamic EQ optimizes call quality and automatically adjusts the settings for listening to multimedia.

Advanced connectivity

Ideal for managing calls on your PC, mobile phone, or tablet combined with the comfort and durability of a corded headset for greater flexibility.

Long-lasting comfort and portability

Relax while you talk knowing your headset is secure- lightweight metal headband offers durability plus a custom fit. Leatherette ear cushions fold flat for easy portability.

Features

Enhanced call quality

Dynamic EQ optimizes the quality of your voice on calls, and automatically adjusts the EQ settings when you want high-quality sound for listening to music or for multimedia playback.

Connectivity options

Enhanced connectivity for your devices with a USB Type-C® cord and tethered USB-A adapter.

Wearing style

Monaural wearing style for those who prefer to leave one ear open.

Lightweight design

A lightweight metal headband offers durability and a comfortable custom fit.

Simple call management

Use the intuitive inline controls to answer/end calls, control volume, and mute to simplify call management. Conveniently placed indicator lights provide helpful but unobtrusive user call, mute, and volume status.

Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.

Additional specifications

Acoustic protection technology	SoundGuard ^[1]
Audio	Dynamic EQ optimized; Digital signal processing (DSP); Noise cancellation (NC)
Boom mic length (ft)	0.43 ft
Boom mic length (mm)	130 mm
Boom mic rotation	270°
Button user controls	Call answer/ignore/end/hold; Redial; Mute; Volume +/-
Cable length	79 cm (inline module to headset); 90 cm (USB to inline module); 161 cm (total USB to headset)
Cable length (imperial)	2.59 ft (inline module to headset); 2.95 ft (USB to inline module); 5.28 ft (total USB to headset)
Certified collaboration software	Skype for Business; Cisco Jabber; Avaya
Color	Black
Compatibility	Compatible with PCs via USB/USB Type-C®, connects to mobile devices and tablets via 3.5 mm and devices that support USB Type-C®
Compatible Operating Systems	Windows 11; Windows 10; macOS
Connection type	USB Type-A; Wired USB Type-C®
Ear cushions	Artificial leather (surface material)
Headphone type	On-ear (monoaural)
Impedance	32 ohms
Management Software	HP Headset Control Center
Manufacturer Warranty	Poly standard two-year limited warranty
Microphone bandwidth	100 Hz to 10 kHz
Microphone type	Omnidirectional
Minimum dimensions (W x D x H)	6.1 x 1.25 x 7.1 in
Minimum dimensions (W x D x H)	155 x 32 x 178 mm
Package dimensions (W x D x H)	185 x 56 x 207 mm
Package dimensions (W x D x H)	7.28 x 2.2 x 8.14 in
Package weight	221 g
Package weight	0.48 lb
Sensitivity (microphone)	-38 dBV/Pa
Sensitivity (speaker)	90 dB
Signal-to-noise ratio	>118 dB
Speaker size	28 mm
Special features	Adjustable headband; Voice alerts

UNSPSC code	43191638
Weight	0.23 lb (with cable); 0.14 lb (without cable)
Weight	97 g (with cable); 64 g (without cable)
What's in the box	Headset; USB Type-C® cable; USB Type-C® to USB Type-A adapter

[1] Protects against Acoustic Shock by limiting sounds to below 118 dBA.

Services

Poly Services ★: Recommended

Poly Support Services

3 year Poly+ Blackwire Service	PBLKWIRE312 ★
3 year Next Business Day Hardware Advance Replacement Blackwire Poly DaaS Service	DBLKWIREDS3
3 year Partner Poly+ Blackwire Service	PBLKWIRE362

Hybrid Work Solutions

Audio ★: Recommended

Audio Accessories

Poly Blackwire 3200 Leatherette Ear Cushions (2 Pieces)	85S24AA
Poly Blackwire 3200 USB-A Inline Controls	85R03AA
Poly Blackwire 3200 USB-C Inline Controls	85R04AA
Poly Blackwire 3300 Case	85R06AA
Poly Blackwire 3310/3320 Foam Ear Cushions (2 Pieces)	85S23AA
Poly Blackwire 3315/3325 Leatherette Ear Cushions (2 Pieces)	85S22AA
Poly Blackwire 5000 Leatherette Ear Cushions (2 Pieces)	85S19AA
Poly Blackwire 5200 USB-A Inline Controls	85Q62AA
Poly Blackwire 5200 USB-C Inline Controls	85Q64AA
Poly Blackwire 5200 Y Training Cable	85S08AA
Poly Blackwire 7225 Case	85Q69AA
Poly Blackwire 8225 Leatherette Ear Cushions (2 Pieces)	783Q9AA
Poly USB-A to USB-C Adapter	85Q48AA
Poly USB-C to USB-A Adapter	85Q49AA

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