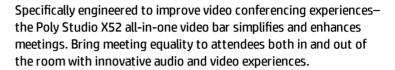
Overview

Dramatically improve meetings





Choose how you join a call

Provide users all the flexibility they need to join any cloud video call with built-in apps, standards-based protocols, or by using their personal devices connected to the room system.

Everyone is seen and heard

Ensure everyone is represented equally on the call with quality audio and video paired innovative technologies by Poly that include pinpoint-accurate AI-enhanced automatic framing and smart audio filtering.

Enterprise-grade management

Poly Lens, remote device management, gives you better visibility into workspaces across the entire organization. IT professionals can remotely monitor and troubleshoot Poly devices as well as streamline applying bulk software and policies.

Features

Sharp and clear optics

Zoom in and see the smallest details with 20MP 4K UltraHD 95-degree FOV camera that's thoughtfully designed for medium spaces. Always present in the best light in spaces with sharp clear optics, true color, and low light compensation.

Everyone is seen at the table

Encourage meeting engagement with intelligent video experiences that help remote participants feel connected. Poly DirectorAl smart camera technology creates an equitable experience for your hybrid meetings.

Get going in minutes

Mid-sized rooms can be up and running in minutes, with the simple setup and all-in-one design. And with the powerful camera, mics, speakers, and built-in cloud video apps — you'll have everything you need to cover conferencing spaces.

Hear and be heard

Surround meeting participants with rich and immersive sound from built-in stereo speakers. Clearly pick up voices at the far end of the table and remove distractions from your meeting with Poly NoiseBlockAI and Acoustic Fence technologies.

Join the way you want to

Connect to nearly any cloud video service using builtin cloud video apps. Use the Poly Video App to connect into cloud video services through H.323 and SIP or connect to any cloud video platform from your PC by connecting over USB.

Easy management via Poly Lens

Take control of your deployment from anywhere via remote management with Poly Lens cloud-based device management software.

Additional specifications

| Audio | Full duplex audio; Acoustic echo cancellation; Poly NoiseBlockAI technology; Poly Acoustic Fence technology |
|------------------------------------|--|
| Audio standards | 22 kHz with Polycom Siren 22 technology; 20 kHz with G.719 (M- Mode) and Polycom Siren 22 technology; 14 kHz with Polycom Siren 14 technology, G.722.1 Annex C; 7 kHz with G.722, G.722.1; 3.4 kHz with G.711, G.728, G.729A |
| Camera range (imperial) | Up to 20 ft |
| Camera range (metric) | Up to 6.1 m |
| Camera resolution | 2160p, 4K UHD (3840 x 2160) |
| Camera type | Single-lens |
| Cartons per layer | 4 |
| Cartons per pallet | 28 |
| Certified collaboration software | Zoom; Microsoft Teams; Google Meet |
| Color | White |
| Content video resolution (input) | UHD (3840 x 2160); HD (1920 x 1080); WSXGA+ (1680 x 1050); UXGA (1600 x 1200); SXGA (1280 x 1024); WXGA (1280 x 768); HD (1280 x 720); XGA (1024 x 768); SVGA (800 x 600) |
| Content video resolution (output) | UHD (3840 x 2160); HD (1920 x 1080); WSXGA+ (1680 x 1050); SXGA+ (1400 x 1050); SXGA (1280 x 1024); HD (1280 x 720); XGA (1024 x 768) |
| Country of origin | Made in Laos |
| Diagonal field of view (dFoV) | 110° |
| Horizontal field of view (hFoV) | 95° |
| Interoperability | All cloud service providers through Poly Video App mode; USB Device mode; Support for native 3rd party applications including Zoom; Microsoft Teams, Google Meet, Dialpad, GoToRoom and RingCentral |
| Lens cover capabilites | Attachable |
| Management Software | Poly Lens |
| Manufacturer Warranty | Poly standard one-year limited warranty |
| Microphone pickup range (imperial) | Up to 20 ft |
| Microphone pickup range (metric) | Up to 6.09 m |
| Microphone type | Two MEMS microphones; Two second-order microphones |
| Minimum dimensions (W x D x H) | 769.5 x 115.2 x 103 mm |
| Minimum dimensions (W x D x H) | 30.3 x 4.5 x 4 in |
| Minimum order quantity | 1 |
| Network capabilities | IPv4; IPv6; 1x 10/100/1G Ethernet; Auto-MDIX; H.323 and/or SIP up to 6 Mbps in Poly App video mode; Polycom Lost Packet Recovery (LPR) technology; Dynamic bandwidth allocation; Reconfigurable MTU size; Web proxy support: basic, digest, and NTLM |

| Non-Operating Humidity Range | 5 to 95% |
|---|---|
| Non-operating temperature - Celsius | -40 to 70 °C |
| Non-operating temperature - fahrenheit | -40 to 158 °F |
| Operating altitude | 4,877 m |
| Operating altitude | 16,000 ft |
| Operating humidity range | 15 to 80% |
| Operating temperature range | 0 to 40 °C |
| Operating temperature range | 32 to 104 °F |
| Pallet (layers) | 7 |
| Pallet dimensions | 40 x 48 x 58.66 in |
| Pallet dimensions (W \times D \times H) | 101.6 x 121.9 x 149 cm |
| Pallet weight | 357 kg |
| Pallet weight | 787.05 lb |
| People video resolution | 4K, 30 fps (TX and RX) from 2048 Kbps; 1080p, 60 fps from 1740 Kbps; 1080p, 30 fps from 1024 Kbps; 720p, 60 fps from 832 Kbps; 720p, 30 fps from 512 Kbps |
| Physical security | Standard Kensington lock slot |
| Ports | 1 HDMI-in 2.0 (video and audio); 2 HDMI-out 2.0 (video); 1 USB Type-C® 5Gbps signaling rate; 2 USB Type-A 5Gbps signaling rate; 1 RJ-45; 1 line in (optional microphone) |
| Power | 65 BTU h; 37 VA, 120 V 60 Hz; 37 VA, 230 V 50/60 Hz |
| Power supply type | External |
| Products per pallet | 280 |
| Products per pallet layer | 40 |
| Security management | AES 128 bits encryption; AES 256 bits encryption; H.235.6 support; Authenticated access to admin menus, web interface, and APIs; Local account password policy configuration; Security profiles; Local account and login port lockout; Secure defaults; Remote logging with support for TLS; Active directory external authentication |
| Sensitivity (speaker) | 79 dB |
| Smart camera technology | Poly DirectorAl with speaker framing; People framing; Group framing; Presenter tracking; DirectorAl perimeter |
| Speaker output power | 1 x 20 W (RMS); 1 x 40 W (maximum) |
| Speaker type | Stereo speakers |
| Total camera resolution (megapixels) | 20 MP |
| UNSPSC code | 45111902 |
| UPC number | 197497192070 |
| Video frame rate | 5–60 fps (up to 4K resolution at 15 fps in call) |
| | |

| Video standards | H.264 AVC; H.264 High Profile; H.265; H.239 |
|-----------------------|---|
| Weight | 5.6 lb |
| Weight | 2.54 kg |
| What's in the box | Ethernet cable; Monitor clamp; AC power adapter; HDMI cable; Power cable; Poly Studio X52 |
| Wireless technologies | Bluetooth® 5.0; Wi-Fi 802.11a/b/g/n/ac/ax (MIMO) Multi-channel Concurrency ^[1] |
| Zoom capability | 5x digital |
| | |

[1] TAA, JITC and no radio versions available.

Services

Poly Services ★: Recommended

Poly Support Services

| 3 Year Poly+ Studio X52 | P87620312 ★ |
|--|-------------|
| 1 Year Partner Poly+ Onsite Studio X52 | P87620158 |
| 1 Year Partner Poly+ Studio X52 | P87620160 |
| 1 Year Poly Elite Onsite Studio X52 | E87620114 |
| 1 Year Poly Elite Studio X52 | E87620112 |
| 1 Year Poly+ Onsite Studio X52 | P87620114 |
| 1 Year Poly+ Studio X52 | P87620112 |
| 3 Year Partner Poly+ Onsite Studio X52 | P87620358 |
| 3 Year Partner Poly+ Studio X52 | P87620362 |
| 3 Year Poly Elite Studio X52 | E87620312 |
| 3 Year Poly+ Onsite Studio X52 | P87620314 |
| Service Reactivation fee Studio X52 for product less than one year out of support coverage | R87620801 |
| Service Reactivation fee Studio X52 for product one year or more out of support coverage | R87620802 |
| Upgrade from embedded 1yr Poly+ to 1yr Poly Elite Studio X52 | E87620912 |
| Upgrade from embedded 1yr Poly+ to 1yr Poly+ Onsite Studio X52 | P87620102 |
| Upgrade from embedded 1yr Poly+ to 3yr Partner Poly+ Onsite Studio X52 | P87620788 |
| Upgrade from embedded 1yr Poly+ to 3yr Partner Poly+ Studio X52 | P87620351 |
| Upgrade from embedded 1yr Poly+ to 3yr Poly+ Onsite Studio X52 | P87620309 |
| Upgrade from embedded 1yr Poly+ to 3yr Poly+ Studio X52 | P87620103 |
| Upgrade from embedded 3yr Partner Poly+ to 3yr Partner Poly+ Onsite Studio X52 | P87620555 |
| Upgrade from embedded 3yr Partner Poly+ to 3yr Poly+ Onsite Studio X52 | P87620444 |
| Upgrade from embedded 3yr Partner Poly+ to 3yr Poly+ Studio X52 | P87620333 |

Hybrid Work Solutions

Video ★: Recommended

Video Accessories

| Poly G7500 Studio X Bluetooth Remote Control | 874R8AA | |
|--|---------|----------|
| Poly Studio X50/X52/X70/USB Expansion Microphone Cable Extender Pack | 875M4AA | |
| Poly Studio X50/X70/USB Expansion Microphone | 875M8AA | obsolete |
| Poly Studio X52 Front Panel Replacement | 977L8AA | |
| Poly Studio X52 Table Stand | 875M0AA | |
| Poly Studio X52 VESA Mount | 875L9AA | |
| Poly Studio X52 Wall Mount | 875L8AA | |
| Poly TC10 Touch Controller | 875K5AA | |

Voice

Conference Phones

| Poly Trio C60 IP Conference Phone Full Radio and PoE-enabled | 849B4AA |
|--|---------|
|--|---------|

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