Poly VVX 250 4-Line IP Phone and PoE-enabled GSA/TAA (89B64AA)



Overview

For today's office

Quality sound is standard on the Poly VVX 250 IP desk phone. You'll appreciate all the smart features on non-stop call days, but equally love the color display. It's a win-win for today's office environments.

Conversations stay on track

Hear every nuance on the Poly VVX 250 IP desk phone with quality audio featuring Poly HD Voice. And reduce distracting background noise at the source with Poly Acoustic Fence technology.

Integrated protection [1]

Your phones stay cleaner for longer with integrated Microban® antimicrobial product protection [1] actively reducing the growth of bacteria 24/7.

Features

Lines

Stay productive with 4-line keys supporting up to 34-line key appearances with pagination for autodials and contacts.

LCD color display

A 2.8-inch backlight color display offers an engaging experience with all the information you need at a glance.

Keys

4-way navigation cluster with a center select key and a 12-key dial pad with controls for mute, speaker, and headset volume.

Add a Poly headset

Multiple Poly headset options are available to suit your style — in addition to the traditional handset.[2]

Ethernet ports

2 high-speed 10/100/1000 Ethernet ports with an integrated switch allow LAN connection for your phone with a pass-through connection to your PC. PoE reduces cable clutter on your desktop, eliminating the need for a separate power adapter.

---

[1] Microban antimicrobial product protection is a built-in active ingredient that enables products to resist the growth of microbes such as bacteria, mold, and mildew. Microban protection helps products stay cleaner, fresher, and last longer than products with untreated surfaces.

[2] Poly headsets sold separately. Poly Electronic Hook Switch (EHS) sold separately.

Additional specifications

Audio	Poly HD Voice; Poly Acoustic Clarity technology provides full duplex conversations, acoustic echo cancellation, and background noise suppression; Poly Acoustic Fence technology eliminates background noise when using a handset or wired headset; Poly Computer Audio Connector app installed on your PC (Windows only) enables selecting your phone for PC audio in/out to use the phones handset, optional headset and handsfree speakerphone with PC applications; Individual volume settings with visual feedback for each audio path; Voice activity detection; Comfort noise generation; DTMF tone generation (RFC 2833 and in-band); Low delay audio packet transmission; Adaptive jitter buffers
Audio codecs	G.711 (A-law and µ-law); G.722; G.729AB; iLBC; OPUS
Cartons per layer	8
Cartons per pallet	56
Certifications and compliances	Australia RCM; Brazil ANATEL; CAN/CSA C22.2 No. 62368-1-14EN 60950-1; EN 60950-1 & EN 62368-1; EN55024; EN55032 Class B; EN61000-3-2, EN61000-3-3; FCC Part 15 (CFR 47) Class B; ICES-003 Class B; IEC 60950-1 & IEC 62368-1; NZ Telepermit; ROHS compliant; So. Korea KC; So. Africa ICASA; Saudi Arabia CITC; UAE TRA; UL 60950-1 and UL 62368-1; VCCI Class B; Indonesia SDPPI; ISPR32 Class B; Korea KCC; LLDP-MED for VLAN discovery; Mexico NOM ANCE; RTP support; Russia CU
Color	Black
Country of origin	Made in Mexico
Datasheet photo 1	https://ssl-product-images.www8-hp.com/digmedialib/prodimg/lowres/c08633037.png
Datasheet photo 2	https://ssl-product-images.www8-hp.com/digmedialib/prodimg/lowres/c08633007.png
Datasheet photo 3	https://ssl-product-images.www8-hp.com/digmedialib/prodimg/lowres/c08632977.png
Display features	Digital picture frame
Display size (diagonal)	7.1 cm (2.8")
Display size (diagonal)	2.8"
Energy star certified	ENERGY STAR® certified
Headset and handset compatibility	Compatible with commercially available TTY adapter equipment; Compliant with ADA Section 508 Subpart B 1194.23 (all); Hearing aid compatibility to ITU-TP.370 and TIA 504A standards; Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids
Headset ports	1 RJ-9; 1 Electronic Hook Switch (EHS) port for optional adapter
Management Software	Poly Lens; Poly Zero Touch Provisioning; Polycom Device Management Service for Service Providers (PDMS-SP) Cloud Management; SDP
Manufacturer Warranty	Poly standard one-year limited warranty
Minimum order quantity	1
Native resolution	320 x 240

Network protocols, supported	10/100/1000 Base-TX across LAN and PC ports; Conforms to IEEE802.3-2005 (Clause 40) for physical media attachment; Conforms to IEEE802.3-2002 (Clause 28) for link partner auto-negotiation; Manual or dynamic host configuration protocol (DHCP) network setup
Operating humidity range	5 to 95%
Operating temperature range	32 to 104°F
Operating temperature range	0 to 40°C
Package dimensions (W x D x H)	9.17 x 9.25 x 2.2 in
Package dimensions (W x D x H)	23.5 x 23.3 x 5.6 cm
Package weight	890 g
Package weight	0.66 lb
Pallet (layers)	7
Pallet dimensions	39.37 x 47.24 x 77.16 in
Pallet dimensions (W x D x H)	100 x 120 x 196 cm
Pallet weight	1098.78 lb
Pallet weight	498.4 kg
Panel technology	Color LCD
Ports	1 USB 2.0 Type-A (for media, storage applications, headset, optional Wi-Fi adapter); 2 RJ-45 (10/100/1000BASE-TX Mbps)
Power	Built-in auto sensing IEEE 802.3af Power over Ethernet (Class 2); 4.5 W (maximum)[3]
Products per pallet	560
Products per pallet layer	80
Security management	802.1X Authentication and EAPOL Media encryption via SRTP; Digest authentication; Encrypted configuration files; HTTPS secure provisioning; Password login; Support for signed software executables; Support for URL syntax with password; Transport Layer Security (TLS); SRTP media encryption using AES 256 bits
Special features	Adjustable desk stand (2 positions); Unicode UTF-8 character support[2]
Storage temperature range	-40 to 158 °F
Storage temperature range	-40 to 70°C
Telephony and call handling features	4 line keys; Up to 16 line key assignments for lines, contacts, and features supported with pagination; Busy Lamp Field (BLF); Call timer and call waiting; Call transfer, hold, divert (forward), park, pickup; Called, calling, connected party information; Calling Party Identification (RFC8225 classifications — Trusted, Unknown, SPAM); Distinctive incoming call treatment/call waiting; Do not disturb function; Electronic hook switch capable; Enhanced Feature Keys make powerful feature shortcuts online key appearances or soft keys; Local three-way audio conferencing; Local configurable digit map/dial plan; One-touch speed dial, redial; Remote missed call notification; Reverse number lookup via LDAP; Shared call/bridged line appearance; Flexible line appearance (one or more line keys can be assigned for each line extension)[1]
UNSPSC code	43191511

UPC number	(ABA) 196188445549; (AC3) 198122145768
VoIP features	Up to 16 SIP line registrations with pagination key; IETF SIP (RFC 3261 and companion RFCs)
What's in the box	Console; Desk stand/wall mount hardware; Handset with handset cord; Network (LAN) cable-CAT-5E; Setup sheet

---

[1] Most software-enabled features must be supported by the service provider platform. Please contact your IP PBX/softswitch vendor or service provider for a list of supported features.

[2] Optional wall mount kit can be ordered separately.

[3] External universal AC/DC adapter, 5 VDC, 3 A, 15 W (sold separately).

Services

Poly Services

★ : Recommended

Poly Support Services

3 Year Poly+ VVX 250 Open SIP IP Phone Service	**P48820312 ★**
1 Year Partner Poly+ VVX 250 Open SIP IP Phone Service	P48820160
1 Year Poly Elite VVX 250 Open SIP Service	E48820112
1 Year Poly+ VVX 250 Open SIP IP Phone Service	P48820112
3 Year Partner Poly+ VVX 250 Open SIP IP Phone Service	P48820362
5 Year HW Extended Coverage VVX 250 Open SIP IP phone NBD Advance Replacement Poly DaaS	D48820C0V
5 Year HW Replacement for available VVX 250 Open SIP IP phone NBD advance replacement Poly DaaS	D48820DS5

Disclaimer — Copyright

© Copyright 2024 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

Generated by Dynamic Collateral Tool – (us-en) – Mar 25, 2024 2:08 PM UTC+0000