

LIMITED WARRANTY USA ONE (1) YEAR

SPEECH
PROCESSING
SOLUTIONS

WARRANTY COVERAGE

Speech Processing Solutions USA (SPS-USA) warranty obligation is limited to the terms set forth below.

WHO IS COVERED:

SPS-USA warrants the product to the original purchaser or the person receiving the product as a gift against defects in materials and workmanship for one (1) year from the date of original purchase ("Warranty Period") from an Authorized Dealer. The original sales receipt showing the product name, the purchase date and the serial number from an Authorized Dealer is considered such proof.

WHAT IS COVERED:

Warranty coverage begins the day that you buy the product. SPS-USA's warranty covers new products if a defect in material or workmanship occurs and a valid claim is received by SPS-USA within the Warranty Period. At its option, SPS-USA will either:

- (1) repair the product at no charge, using new or refurbished replacement parts, or
- (2) exchange the product with a product that is new or which has been manufactured from new, or serviceable used parts and is at least functionally equivalent or most comparable to the original product in SPS-USA's current inventory, or
- (3) refund the original purchase price of the product.

SPS-USA warrants replacement products provided under this warranty against defects in materials and workmanship from the date of the replacement or repair for ninety (90) days or for the remaining portion of the original product's warranty, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes SPS-USA's property. When a refund is given, your product becomes SPS-USA's property.

Note: Any product sold and identified as refurbished or renewed carries a ninety (90) day limited warranty. Replacement product can only be sent if all warranty requirements are met. Failure to follow all requirements can result in delay.

WHAT IS NOT COVERED—EXCLUSIONS AND LIMITATIONS:

This Limited Warranty applies only to the new products manufactured by or for SPS-USA that can be identified by the trademark, trade name, or logo affixed to it. This Limited Warranty does not apply to any non-Philips hardware product or any software, even if packaged or sold with the product. Non-Philips manufacturers, suppliers, or publishers may provide a separate warranty for their own products packaged with the hardware product.

SPS-USA is not liable for any damage to or loss of any programs, data, or other information stored on any media contained within the product, or any non-Speech Processing Solutions USA's product or part not covered by this warranty. Recovery or reinstatement of programs, data or other information is not covered under this Limited Warranty.

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This Limited Warranty does not cover:

- Shipping charges to return defective product to SPS-USA or Authorized Dealer.
- Labor charges for installation or setup of the product, adjustment of continuous controls on the product, and installation or repair of antenna/signal source systems outside of the product.
- If any product serial number has been removed or defaced.
- Product, accessories or consumables sold "AS IS" without warranty of any kind by including refurbished Philips product sold "AS IS" by some dealers.
- Product repair and/or part replacement because of improper installation or maintenance, accident, neglect, misuse, misapplication, abuse, power line surge, lightning damage, product cosmetic appearance items normal wear and tear, unauthorized repair or other cause not within the control of SPS-USA or its Authorized Dealer.
- To damage caused by service performed by anyone other than SPS-USA or SPS-USA Authorized Service Location.
- Damage or claims for products not being available for use, or for lost data or lost software.
- Damage from mishandled shipments or transit accidents when returning product to SPS-USA or Authorized Dealer.
- A product that requires modification or adaptation to enable it to operate in any country other than the countries for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications.
- A product used for commercial or institutional purposes (including but not limited to rental purposes).
- Product lost in shipment and no signature verification receipt can be provided.
- Operation outside of Owner's Manual specifications.

MAKE SURE YOU KEEP

Please keep your sales receipt or other documents showing proof of date of purchase. Attached it to the owner's manual. Also keep the original box and packing material in case you need to return your product.

BEFORE RETURNING YOUR PRODUCT

Please check your Owner's Manual. Adjustments discussed there may save you time and money.

TO OBTAIN ASSISTANCE IN THE USA...

Contact your Authorized Dealer

or

SPS-USA at <http://www.philips.com/dictation>

LIMITATION OF LIABILITY AND REMEDY

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE SOLE AND EXCLUSIVE REMEDY. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS WARRANTY. IN NO EVENT SHALL SPS-USA BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights. You may have other rights which vary from state/province to state/province. Please consult below the model and serial number and also fill out and mail your warranty registration card promptly. It will be easier for us to notify you if necessary.

MODEL # _____

SERIAL # _____