



Product Compliance Datasheet

MARKETING NAME/MODEL NO.....: Wyse 5470 AIO

REGULATORY MODEL.....: N2A

REGULATORY TYPE.....: N2A001

EMC EMISSIONS CLASS.....: B

EFFECTIVE DATE.....: August 19, 2019

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I. Statement of Compliance

This product has been determined to be compliant with the applicable standards, regulations, and directives for the countries where the product is marketed. The product is affixed with regulatory marking and text as necessary for the country/agency. Dell manufacturers and markets Multimedia Equipment (MME), Information Technology Equipment (ITE), Audio Visual Equipment (A/V), Industrial, Scientific, Medical Equipment (ISM) or combinations of these. Generally, products Electromagnetic Compatibility (EMC) and Product Safety compliance is based on International IEC and CISPR standards and their national equivalent along with national standards for Radio (wireless), Telecommunications (Modem) and Energy. Dell products have been verified to comply with the Restriction of Hazardous Substances (RoHS) Directive 2011/65/EU of the European Parliament and the Council. Dell product does not contain any of the restricted substances in concentrations and applications not permitted by the RoHS Directive.

EMC Emissions Class refers to one of the following use environments:

- EMC Class B product is intended for use in residential/domestic environments but may also be used in nonresidential/non-domestic environments.
- EMC Class A product is intended for use in non-residential/non-domestic environments. Class A product may also be utilized in residential/domestic environments but may cause interference and require the user to take adequate corrective measures.

For Product Safety and EMC compliance, this product has been assigned a unique regulatory model and regulatory type that is imprinted on the product regulatory labeling to provide traceability to the regulatory approvals noted on this datasheet. This datasheet applies to any product that utilizes the assigned regulatory model and type including marketing names other than those listed on this datasheet. Dell products with the CE marking have been verified to comply with Energy Related Products (ErP) Directive 2009/125/EC of the European Parliament and of the Council. https://www.dell.com/ErP_User_Information. REACH (Registration, Evaluation, Authorization and Restriction of Chemicals), Regulation (EC) 1907/2006 of the European Parliament and of the Council is the European Union's (EU) chemical substances regulatory framework. Dell complies with the REACH regulation. For information on SVHC (Substances of Very High Concern), see www.dell.com/REACH. This products compliance documentation, such as this datasheet and the European Union Declaration of Conformity are available on the product support page, manuals tab <http://www.dell.com/support>. Additional compliance documentation for the product is available upon submitting a request at <https://support.dellproductcompliance.com> Please include product identifiers such as marketing name, regulatory model, regulatory type, and country that compliance information is needed in the email request.

II. Global Environmental Information

Environmental (Voluntary Marks)		
Country	Approval	Compliance
Global	ENERGY STAR (Configuration Dependent)	<i>Computer, Version 8.0</i>
China	CECP	Yes
China	CEC	Yes
Varies by Country See EPEAT.net	EPEAT (Configuration Dependent)	Refer to EPEAT.net for specific registration levels and countries



Adapter Certification and Declarations	
Country	Authority/Mark
Australia/New Zealand	Australia/NZ MEPS
Canada	NRCan
US – California Energy Commission	Adapter & Battery Charger
European Union	Regulation EC No 278/2009
South Korea	South Korea MEPS

III. Declaration of Similarity

Object of the Declaration	
Product Type	Thin Client
Regulatory Model Number	N2A
Regulatory Type Number	N2A001
Trade Name/ Trademark	DELL
Marketing Name(s)	Wyse 5470 AIO

Dell Inc. hereby declares that the products identified by the product designations listed in this declaration are strictly identical in design (shape, opening, etc.) components, materials, manufacturing process, and markings except for product designation – Trade Name and/or Trade Mark as specified in this declaration.

The products may have very minor differences which do not impact the level of conformity. All products identified by the product designations in this declaration have the same level of conformity according to the certificate(s) provided.

The Trade Name / Trademark and/or Marketing Name(s) are the property of Dell Inc. Any differences in the product designation are for marketing purposes only.

Date of Issue	August 19, 2019	Signature on behalf of Dell Inc.	Dell Inc. Dell Global Product Compliance and Environmental Affairs
Title	Dell Global Product Compliance and Environmental Affairs		

IV. Power Cords and User Documentation

Dell products are provided with the power cord and user documentation suitable for the intended country of delivery. Products that are relocated to other countries should use nationally certified power cords and plugs to ensure safe operation of the product. Contact Dell to determine if alternate power cords or user documentation in other languages is available for your market.



V. Trade (Import/Export) Compliance Data

For any questions related to importing & exporting classification of Dell products, please obtain information from the following link: <http://www.dell.com/learn/us/en/uscorp1/import-export> or send email request to WW_Export_Compliance@dell.com. Please include product identifiers such as marketing name, regulatory model, regulatory type, and country that compliance information is needed in the email request.

VI. Product Dimensions and Weight

Depth, mm/cm	Width, mm/cm	Height, mm/cm	Weight, kg
54 mm	576.2 mm	385.3mm	5.7 Kg (depending upon installed options)

For Display & Client Peripherals products please refer to the edoc/user manual /spec on Dell.com support for weight and dimension information.

VII. Product Energy Performance Data

ErP Lot 3, Lot 26 and ErP Lot 9 information is in Appendices A, B and C respectively.

For additional information on how Dell's commitment to energy efficiency benefits you go to: [Reducing your Footprint](#)

For additional information on ENERGY STAR models refer to the following database: [ENERGY STAR Product Finder](#)

Energy Consumption¹

Energy efficiency benefits the environment and lowers the total cost of equipment ownership by reducing power consumption. Click [here](#) for Dell's Energy efficient products.

*Energy Consumption results are based solely upon the laboratory testing of the System Configuration and in accordance to the described service level. Energy consumption is tested at 230 Volts / 50 Hz.

Declared noise emission values in accordance with ISO 9296. Testing performed in compliance with ISO 7779 with operating modes defined by ECMA-74.

VIII. Product Materials Information

Information on Dell's material use is available [here](#).

Dell's Restricted Material for Use guidance document is available [here](#).

¹ This document is informational only and reflects laboratory performance. Your product may perform differently, depending on the software, components, and peripherals you ordered. Accordingly, the customer should not rely upon this information in making decisions about electrical tolerances or otherwise. No warranty as to accuracy or completeness is expressed or implied. For more details visit <https://www.dell.com/learn/us/en/uscorp1/dell-environment>



Mechanical plastic parts ¹ are BFR/PVC free	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA
Marking of plastics parts is in accordance with ISO 11469 (see below)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA
Printed circuit boards (without components) >0.5g are BFR PVC free ¹	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> NA
Insulation materials of external electrical cables are PVC free	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> NA
Product is BFR/PVC Free (Accessories & Options may not be BFR/PVC-Free)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Postconsumer recycled Plastics (ITE-Derived) ¹ material content is used in the product If yes, indicate the percentage of the postconsumer recycled material per total plastic weight of the product ²	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> NA 12.9 % PCR (Post Consumer Recycled) material in total plastic of product
Biobased Plastic material ³ content is used in the product. If yes, either indicate the percentage of the biobased plastic material per total plastic weight of the product Or	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> NA

Flame Retardants Used in Motherboard

Part	List the Flame Retardants
PCB ⁴	TBBPA

Flame Retardants Used in Mechanical Plastic Parts

The case material is >Plastic(ABS)<

Resin Material Name	Plastic Part Marking per ISO 11469:2016	Flame Retardant Marking per ISO 1043-4 (i.e. FR(16), FR(40), etc.)	List the Flame Retardants used on (i.e. BPA, etc)	List applicable R-Phrase(s) or Hazard Statement(s) per EU Directive 67/548/EEG or 1272/2008
PA757	>ABS<	N/A	N/A	N/A
NC30	>PC+ABS(REC30)-FR(40)<	FR(40)	Organo Phosphate	NA
C6200	>PC+ABS FR(40)<	FR(40)	Organo Phosphate	NA

¹ This product contains x% post-consumer recycled plastic and/or closed loop recycled plastics (ITE-derived)*
*(Measured as a percentage of total amount of plastic (by weight) in the product as per guidance in TCO standard as applies to plastic parts.)

² % May be the same as declared in ENV0025 for Display

³ Bio-based plastics are fully or partially made from biological resources, rather than fossil raw materials. They are not necessarily compostable or biodegradable. It is important to examine the full life cycle of bio-based plastics, to ensure that they are beneficial to the environment beyond the reduction in use of fossil resources. This includes littering and changes in land use

⁴ A PCB is a blank circuit board with no electronic components attached



Mercury Information

Number of bulbs	Average per bulb
If none, enter 0	0 mg

Additional information:

- Refer to Dell Technologies' [Chemical Use Policy](#) for more information on RoHS and REACH.
- Products MSDS (Material Safety Data Sheets):
 - Batteries: [Battery MSDS Documentation and Declaration](#)
 - Printer Toner and Ink: [MSDS Documentation](#)

IX. Packaging

Information on Dell's sustainable packaging effort available [here](#). Additional materials restricted in Packaging as per Dell's Material Restricted for Use Standard document can be found at www.dell.com/restrictedsubstanceslist.

Packaging Materials	Total Weight, (g)	Sustainable Material Content[1] (e.g Recycled content *,bio-based, Sustainable Forested materials)	% Sustainable Material		
			APJ region	DAO region	EMEA region
Corrugated Fiberboard	1338.9	Recycled Content	Min 35%	Min 35%	Min 35%
Molded paper pulp	1196	Recycled content	100%	100%	100%

X. Batteries

Below is a listing of batteries that could be present in the product:

Battery Description – Batteries	Battery Type	Battery Weight (kg)	Rating
CR-2032 coin cell	Lithium Metal	0.0032	3V

XI. Design for Environment

Dell systems are, when applicable, designed for easy assembly, disassembly, and servicing. For more information on Dell's Environmental product attributes click [here](#).

XII. Recycling / End-of-Life Service Information

Take back and recycling services are offered for this product in certain countries. If you want to dispose of system components, please visit [How to Recycle | Dell Technologies US](#) and select the relevant country.

XIII. Helpful Links

- **Environmental Policy**
https://i.dell.com/sites/csdocuments/Corporate_corp-Comm_Documents/en/dell-global-environmental-policy.pdf
- **Social Impact - Progress Made Real**
<https://corporate.delltechnologies.com/en-id/social-impact.htm>
- **Advancing Sustainability**



- <https://corporate.delltechnologies.com/en-us/social-impact/advancing-sustainability.htm>
- **ISO 14001 Certification**
[ISO Certification Certificate Environmental 14001 \(delltechnologies.com\)](#)
- **Materials Restricted for Use**
www.dell.com/restrictedsubstanceslist
- **Chemical Use Policy**
<http://i.dell.com/sites/doccontent/corporate/environment/en/Documents/chemical-use-policy.pdf>
- **Product Carbon Footprint**
<https://corporate.delltechnologies.com/en-us/social-impact/advancing-sustainability/sustainable-products-and-services/product-carbon-footprints.htm>
- **RoHS Compliance**
- <https://dellproductcompliance.atlassian.net/servicedesk/customer/portal/6/topic/4ef197b3-28bb-4ff8-96ce-0fcb642ecf8f/article/10289411>
- **REACH Compliance**
www.dell.com/REACH
- **Recycling Information**
<http://www.dell.com/recycling>
- **Supplier Responsibility – Champion the Many People**
<https://corporate.delltechnologies.com/en-us/social-impact/advancing-sustainability/champion-the-many-people.htm>



Appendix A: ErP Lot 3 Product Energy Consumption Information

European Union (EU) ErP Lot 3 (Commission Regulation (EC) No. 617/2013)

The ErP Lot 3 regulation includes requirements for certain product specific information to be provided by the manufacturer. This is applicable to Desktops, Integrated Desktops (All-in-One), Notebooks, Tablets, Slates, Notebook Thin Clients, Desktop Thin Clients, Workstations, Mobile Workstations, and Small-Scale Servers.

ErP Lot 3 provides certain exclusions based upon product type, screen size, and/or the amount of power consumed in idle mode. Product energy and acoustic information might be reported for products that are out of scope of ErP Lot 3 for informational purposes only.

Additional information on ErP Lot 3, Lot 7 & Lot 26 available [here](#).

Category	Category B	Category D
Processor Speed in GHz	1.5	1.5
Number of Cores	2	4
Total Installed System Memory in GB	8	8
Graphics	Integrated	Integrated
WOL enabled in "Sleep" Mode	Yes	Yes
WOL enabled in "Off" Mode	Yes	Yes
<i>As Tested: Lowest Power State</i>	0.27	0.27
<i>As Tested: Poff(W) WOL Disabled</i>	0.27	0.27
<i>As Tested: Poff(W) WOL Enabled</i>	0.80	0.80
<i>As Tested: Psleep(W) WOL Disabled</i>	0.86	0.86
<i>As Tested: Psleep(W) WOL Enabled</i>	1.36	1.37
<i>As Tested: Pidle(W)</i>	15.10	15.30
Base TEC Limit (kWh)	112	150.00
TEC Adders Limit (kWh)	31.00	29.00
Base + Adders TEC Limit (kWh)	143.00	179.00
Results TEC	57.36	58.07

Power Supply Model #	Internal or External	Link to efficiency report
DA90PM190	External	https://oee.nrcan.gc.ca/pml-imp/index.cfm?action=app.formHandler&operation=details-details&ref=34247977&appliance=EPS&nr=1
HA90PM190	External	https://oee.nrcan.gc.ca/pml-imp/index.cfm?action=app.formHandler&operation=details-details&ref=33610954&appliance=EPS&nr=1
DA90PM190	External	https://oee.nrcan.gc.ca/pml-imp/index.cfm?action=app.formHandler&operation=details-details&ref=34247977&appliance=EPS&nr=1
LA90PM111	External	https://oee.nrcan.gc.ca/pml-imp/index.cfm?action=app.formHandler&operation=details-details&ref=14419075&appliance=EPS&nr=1

* **Energy Consumption** results are based solely upon the laboratory testing of the **System Configuration** listed above. Energy consumption is tested at 230 Volts / 50 Hz.



Energy Consumption⁵

Energy efficiency benefits the environment and lowers the total cost of equipment ownership by reducing power consumption. Click [here](#) for Dell's Energy efficient products

Declared Noise Emissions in accordance with ISO 9296. Testing performed in accordance with ISO 7779 at operating modes defined by ECMA 74. Your product may perform differently, depending on the software, components, and peripherals you ordered. No warranty as to accuracy or completeness is expressed or implied.

Service Level	Sound Power (L_{WAd}, bels) (1 bel=10 decibels, re 10^{-12} Watts)
Hard Drive Accessing	2.5
Optical Drive Accessing	NA
Idle	2.5

⁵ This document is informational only and reflects laboratory performance. Your product may perform differently, depending on the software, components, and peripherals you ordered. Accordingly, the customer should not rely upon this information in making decisions about electrical tolerances or otherwise. No warranty as to accuracy or completeness is expressed or implied.



Appendix B: ErP Lot 26 Network Standby Energy Consumption Information

European Union (EU) ErP Lot 26 (Commission Regulation (EC) No 801/2013)

The ErP Lot 26 regulation includes Network Standby power requirements to be provided by the manufacturer. This is applicable to multiple product categories. If no information is reported, it's assumed it is out of scope of ErP Lot 26.



Appendix E: France – Consumer Information about product environmental qualities and characteristics

Fiche produit relative aux qualités ou caractéristiques environnementales Product Sheet relating to Environmental Qualities or Characteristics	
(cf. Articles R. 541-221 et R. 541-222 du Code de l'environnement) (See Articles R.541-221 and R.541-222 of the Environmental Code)	
Référence du modèle donnée par le producteur ou l'importateur (Model reference given by Producer or importer)	N2A
Qualité / caractéristique environnementale (Quality/Environmental Characteristic)	
Incorporation de matière recyclée (Incorporation of recycled material)	
Produit (Product)	Produit comportant au moins 4% de matières recyclées. Voir la section 'Product Materials Information' du présent document pour plus de détails (en anglais) Product containing at least 4% of recycled materials. See the 'Product Materials information' section of this document for more details
Emballage (Packaging)	Emballage comportant au moins 0% et jusqu'à 80% de matières recyclées. Voir la section 'Packaging' du présent document pour plus de détails (en anglais) Packaging containing at least 0% and up to 80% recycled materials. See the 'Packaging' section of this document for more details.
Batterie (Battery)	Batterie comportant au moins 0% de matières recyclées Battery with at least 0% recycled content
Recyclabilité (Recyclable)	
Produit (Product)	Produit majoritairement recyclable Majority of the Product recyclable
Emballage (Packaging)	Emballage majoritairement recyclable Majority of the Packaging recyclable
Présence de métaux précieux (Presence of Precious Metals)	Contient au moins 1 milligramme de métaux précieux Contains at least 1 milligram of precious metals
Présence de terres rares (Presence of rare earths)	Contient au moins 1 milligramme de terres rares Contains at least 1 milligram of rare earths
Présence de substances dangereuses (Presence of Hazardous substances)	Contient des substances extrêmement préoccupantes, voir www.dell.com/reach Contains Substances of Very High Concern, see www.dell.com/reach

