



# Partner Marketing Kit



**GHP Series Hotel Phones**

# GHP Series Hotel Phones

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# GHP Series Hotel Phones



The GHP Series of hotel phones feature easy-to-use IP phones for any hotel room that can be programmed and customized based on the needs of hotels and their guests. The GHP Series is supported by Grandstream's Device Management System (GDMS), which provides a centralized interface to configure, provision, manage and monitor deployments of Grandstream endpoints. GHP series IP phones can be installed on desktop or wall-mounted and contain Wi-Fi adjacent models equipped with integrated dual-band Wi-Fi to support wireless deployments. Thanks to a sleek and compact design, the series is the ideal fit for not only hotels but also apartments, dormitories, hospitals, retail and much more.

# GHP Series Hotel Phones

## *Presentation*

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## Translations

[English \(PowerPoint\)](#)

[English \(PDF\)](#)

[Spanish \(PowerPoint\)](#)

[Spanish \(PDF\)](#)

# GHP Series Hotel Phones

## Product Messaging - GHP Series

<b>Tagline</b>	Compact Hotel Phones		
<b>Subhead</b>	The GHP Series are simple, sleek and easy-to-use IP phones that can be programmed and customized based on the needs of hotels and their guests.		
<b>Target Audience</b>	Hotels and resorts in addition to any setting that needs a simple IP phone, including apartments, dormitories, hospitals, retail stores, and more		
<b>Product Description</b>	The GHP Series are compact IP phones that feature a sleek design and streamlined interface to be ideal for hotel deployments. This Series includes 8 models that all support 2 lines/SIP accounts, 3-way audio conferencing, cloud management and enterprise-grade security features while providing an HD speakerphone. The GHP610/610W and GHP611/611W provide a thinner design with all hard keys on the handset, while the GHP620/620W and GHP621/621W offers a traditional table-top phone design. To support wireless deployment, the GHP610W, GHP611W, GHP620W and GHP621W provide built-in dual band Wi-Fi. With both white and black model options that also feature swappable faceplates for logo customization, the GHP Series provides the ideal option to match the decor of any hotel. These Compact Hotel IP Phones are supported by Grandstream's Device Management System (GDMS), which provide as a centralized cloud interface to configure, provision, manage and monitor deployments of Grandstream endpoints. Thanks to a sleek and compact design, the GHP Series are the ideal fit for hotels as well as apartments, dormitories, hospitals, retail and more.		
<b>Customer Challenges</b>	A hotel needs a compact and simple-to-use IP phone with a sleek design and affordable cost to deploy in guest rooms. The phones need to be able to be cloud provisioned and managed, provide high-end security protection and be easily customizable.	An apartment building or college/ university dormitory needs simple-to-use, secure and affordable IP phones to provide quick and easy communication for apartments, dorm rooms, common areas, hallways, and more.	A hospital or medical facility needs secure and easy-to-use phones for patient rooms and consultation rooms to allow patients to easily communicate with family and nurses/doctors while also ensuring staff can quickly and easily communicate.
<b>Customer Solutions</b>	The GHP Series are simple, sleek and easy-to-use IP phones that can be programmed and customized based on the needs of hotels and their guests. The Series features 8 model options to fit all needs with available built-in Wi-Fi, white and black color options, faceplates that can be customized with any logo, and more. The GHP Series can be easily deployed and managed from the cloud with GDMS.	With a compact and streamlined design, a variety of model options and an affordable cost, the GHP Series is also ideal for any residential facility. Ensure seamless communication access throughout any residential facility with the easy-to-use and simply design GHP Series. They can be wirelessly deployed using the Wi-Fi models, fit any decor with white and black model options, can be centrally managed from the cloud with GDMS, and more.	The GHP Series is also ideal for medical deployments as it provides a compact, seamless and easy-to-use interface that makes communicating simple. With built-in 3-way voice conferencing, an HD speakerphone and 8 model options that offer available Wi-Fi support, black and white color options, and more, the GHP Series are ideal for every medical facility. The GHP Series can be easily deployed and managed from the cloud with GDMS.

# GHP Series Hotel Phones

## GHP610(W) & GHP611(W)



### Compact Hotel Phone

GHP610 • GHP610W • GHP611 • GHP611W

The GHP610/GHP610W and GHP611/GHP611W are compact IP phones that provide an HD speaker on the handset, 2 SIP accounts/lines, 10 speed dial keys and 3 programmable keys. Part of the GHP Series of Hotel Phones, these simple IP phones are also ideal for hospitals, apartments, dormitories, retail and more. This Series includes 2 models with integrated dual-band Wi-Fi support (GHP610W and GHP611W), provides 3-way voice conferencing, supports full-band OPUS voice codec and features an advanced jitter-resilience algorithm that tolerates up to 30% packet loss without impacting voice quality. The GHP Series is supported by Grandstream's Device Management System (GDMS), which provides a centralized interface to configure, provision, manage and monitor deployments of Grandstream endpoints. Thanks to a compact design that can be easily used on a desktop or wall-mounted, the GHP610/GHP610W and GHP611/GHP611W are ideal for hotel deployments as well as many other similar environments.



2 SIP accounts, 2 lines



GDMS online device management and provisioning



3-way audio conferencing for easy conference calls



Integrated dual-band 2.4GHz & 5GHz 802.11 a/b/g/n/ac (GHP610W & GHP611W only)



Includes one 100Mbps network port with PoE (GHP610 & GHP611 only)



Speed dial label and swappable faceplate to allow for easy customization



Hearing Aid Compatibility (HAC)



Enterprise-level protection including secure boot, dual firmware images and encrypted data storage

<b>Protocols/Standards</b>	SIP: SIP RFC3261, TCP/IP/UDP, RTP/RTCP, RTCP-XR, TLS, SRTP Network: IPv4, IPv6, HTTP/HTTPS, ARP, ICMP, DNS/A record, SRV, NAPTR, DHCP, SSH, TFTP, NTP, STUN, LLDP, TR-069, 802.1x
<b>Network Interfaces</b>	One auto-negotiation 10/100 Mbps ethernet port integrated PoE Class 2 (GHP610/GHP611)
<b>Wi-Fi</b>	GHP610W/GHP611W integrated dual-band 2.4GHz & 5GHz 802.11 a/b/g/n/ac
<b>Feature Keys</b>	23 keys, including 3 programmable keys, 12 Standard Phone Digits keys (0-9), speed dial keys configuration on web page, *, #), 5 Function keys (Flash, Redial, Hands-free, Voice Mail, Hold), 3 Volume Control keys, Up/Down/Mute(with red color LED)
<b>HD Audio</b>	One HD handset support for wide band audio
<b>Voice Conferencing</b>	2 SIP accounts and lines, up to 3-way conference
<b>Voice Codex and Capabilities</b>	Support for G.729A/B, G.711µ/a-law, G.726, G.722 (wide-band), G.723, iLBC, and full band OPUS. In-band and out-of-band DTMF (in audio, RFC2833, SIP INFO), VAD, AEC, CNG, PLC, AGC, AEC, AEC
<b>Telephony Features</b>	Dial, Answer, Transfer, Conference, Redial, Flash, Hands-free, Voice Mail (with the server) Hold / Unhold, Mute /Unmute, flexible dial plan, Speed dial server redundancy & fail-over Call out.
<b>Advanced Features</b>	Support for multicast paging and E911 service Support for advanced jitter-resilience algorithm Supports GDS Door Opening
<b>Wall Installation</b>	1 Wall Mountable Base
<b>QoS</b>	Layer 2 QoS (802.1Q, 802.1p) and Layer 3 (ToS, DiffServ, MPLS) QoS
<b>Security</b>	Secure boot, random default password, unique security certificate per device, administrator level passwords, 256-bit AES encrypted configuration file, SRTP, TLS, 802.1x media access control
<b>Multi-language</b>	English and Chinese
<b>Upgrade/Provisioning</b>	Firmware upgrade via TFTP/FTP / HTTP / HTTPS, fast boot in 15 seconds, mass provisioning using GDMS/TR-069 or AES encrypted XML configuration file
<b>Power &amp; Green Energy Efficiency</b>	Universal power adapter (GHP610W/GHP611W): Input: 100-240Vac 50-60Hz Output: 12V/0.5A(6W)
<b>Temperature and Humidity</b>	Operation: 0°C to 40°C Storage: -10°C to 60°C Humidity: 10% to 90% (Non-condensing)
<b>Package Content</b>	GHP61X phone, handset with cord, base, universal power supply (GHP610W & GHP611W), Quick Installation Guide
<b>Color</b>	White (GHP610 & GHP610W), Black (GHP611 & GHP611W)
<b>Physical</b>	211mm(L)*53mm(W)*44mm(H) (with handset) Unit weight: 300g (GHP610/GHP611), 350g (GHP610W/GHP611W US), 360g (GHP610W/GHP611W World) Package weight: 445g (GHP610/GHP611), 515g (GHP610W/GHP611W US), 525g (GHP610W/GHP611W World)
<b>GHP610 &amp; GHP611 Compliance</b>	FCC: Part 15 Subpart B, Class B; Part 68, 316/317; CE: EN 55032, EN 55035, EN IEC 61000-3-2; EN IEC 62368-1; UKCA: BS EN 55032; BS EN 55035; BS EN IEC 61000-3-2; BS EN 61000-3-3; BS EN 62368-1; RCM: AS/NZS CISPR32; AS/NZS 62368.1; AS/CA 5004, AS/CA 5040. IC: ICES-003; CS-03 Part V.
<b>GHP610W &amp; GHP611W Compliance</b>	FCC: Part 15 Subpart B, Class B; Part 15 Subpart C, 15.247; Part 15 Subpart E, 15.407; Part 68, 316/317; CE: EN 55032; EN 55035; EN IEC 61000-3-2; EN 61000-3-3; EN IEC 62368-1; ETSI EN 301489-1/-17; ETSI EN 300 328; ETSI EN 301 893; EN 50360; EN 50566; EN 50663; EN 62209-1; EN 62209-2; EN 62479; EN IEC 62311; UKCA: BS EN 55032; BS EN 55035; BS EN IEC 61000-3-2; BS EN 61000-3-3; BS EN 62368-1; ETSI EN 301489-1/-17; ETSI EN 300 328; ETSI EN 301 893; BS EN 50360; BS EN 50566; BS EN 50663; BS EN 62209-1; BS EN 62209-2; BS EN 62479; BS EN IEC 62311; RCM: AS/NZS CISPR32; AS/NZS 4268; AS/NZS 2772.2; AS/NZS 62368.1; AS/CA 5004; AS/CA 5040. IC: RSS-247; RSS-Gen; RSS-102; ICES-003; CS-03 Part V.

## Translations

[English](#)

[French](#)

[German](#)

[Italian](#)

[Polish](#)

[Portuguese](#)

[Russian](#)

[Spanish](#)

[www.grandstream.com](http://www.grandstream.com)

[www.grandstream.com](http://www.grandstream.com)

10.2022.01

# GHP Series Hotel Phones

## GHP620(W) & GHP621(W)



Compact Hotel Phone  
GHP620 • GHP620W • GHP621 • GHP621W

The GHP Series of hotel phones feature the GHP620/GHP620W and GHP621/GHP621W, easy-to-use IP phones for any hotel room that can be programmed and customized based on the needs of hotels and their guests. The GHP620W and GHP621W models are equipped with integrated dual-band Wi-Fi to support wireless deployments. This Series features an HD speaker, 2 SIP accounts/lines, 6 programmable keys, 10 speed dial keys, 3-way voice conferencing, supports the full-band OPUS voice codec and provides an advanced jitter-resilience algorithm that tolerates up to 30% packet loss without impacting voice quality. The GHP Series is supported by Grandstream's Device Management System (GDMs), which provides a centralized interface to configure, provision, manage and monitor deployments of Grandstream endpoints. GHP Series IP phones can be installed on desktop or wall-mounted and can be powered by PoE (GHP620/GHP621), power adapter (GHP620W/GHP621W), and USB Type-C charger. Thanks to a sleek and compact design, the GHP620/GHP620W and GHP621/GHP621W are the ideal fit for not only hotels but also apartments, dormitories, hospitals, retail and much more.

 <b>2 LINES</b> 2 SIP accounts, 2 lines	 GDMs online device management and provisioning	 3-way audio conferencing for easy conference calls	 Integrated dual-band 2.4GHz & 5GHz 802.11 a/b/g/n/ac (GHP620W & GHP621W only)
 Includes one 100Mbps network port with PoE (GHP620 & GHP621 only)	 Swappable faceplate to allow for easy logo customization	 Hearing Aid Compatibility (HAC)	 Enterprise-level protection including secure boot, dual firmware images and encrypted data storage

<b>Protocols/Standards</b>	SIP: SIP RFC3261, TCP/IP/UDP, RTP/RTCP, RTCP-XR, TLS, SRTP Network: IPv4, IPv6, HTTP/HTTPS, ARP, ICMP, DNS/A record, SRV, NAPTR, DHCP, SSH, FTP, NTP, STUN, LLDP, TR-069, 802.1x
<b>Network Interfaces</b>	One auto-negotiation 10/100 Mbps ethernet port integrated PoE Class 2 (GHP620/GHP621)
<b>Wi-Fi</b>	GHP620W/GHP621W integrated dual-band 2.4GHz & 5GHz 802.11 a/b/g/n/ac
<b>Feature Keys</b>	26 keys, including: 6 programmable keys; 12 Standard Phone Digits keys (0-9) speed dial keys configuration on web page, *, #; 5 Function keys (Flash, Redial, Hands-free, Voice Mail, Hold); 3 Volume Control keys, Up/Down/Mute (with red color LED)
<b>HD Audio</b>	One HD handset support for wide band audio
<b>Voice Conferencing</b>	2 SIP accounts and lines, up to 3-way conference
<b>Voice Codes and Capabilities</b>	Support for G.729A/B, G.711µ/a-law, G.726, G.722 (wide-band), G.723, ILBC, full band Opus, In-band and out-of-band DTMF (in audio), RFC2833, SIP INFO), VAD, AEC, CNG, PLC, AGC, AJB
<b>Telephony Features</b>	Dial, Answer, Redial, Flash, Hands-free, Voice Mail(with the server), Transfer, Conference, Hold /Unhold, Mute /Unmute, flexible dial plan, Speed dial server redundancy & fail-over Call out
<b>Advanced Features</b>	Support for multicast paging and E911 service. Support GDS Door opening. Support for advanced jitter-resilience algorithm.
<b>USB</b>	USB Type-C port for charging external devices (500mA MAX)
<b>Wall Installation</b>	1 Wall Mountable Base
<b>QoS</b>	Layer 2 QoS (802.1Q, 802.1p) and Layer 3 (ToS, DiffServ, MPLS) QoS
<b>Security</b>	Secure boot, random default password, unique security certificate per device, administrator level passwords, 256-bit AES encrypted configuration file, SRTP, TLS, 802.1x, media access control
<b>Multi-language</b>	English and Chinese
<b>Upgrade/Provisioning</b>	Firmware upgrade via FTP / TFTP / HTTP / HTTPS, fast boot in 15 seconds, mass provisioning using GDMs/TR-069 or AES encrypted XML configuration file
<b>Power &amp; Green Energy Efficiency</b>	Universal power adapter (GHP620W/GHP621W): Input: 100-240Vac 50-60Hz Output: 12V/0.5A(6W)
<b>Temperature and Humidity</b>	Operation: 0°C to 40°C Storage: -10°C to 60°C Humidity: 10% to 90% (Non-condensing)
<b>Package Content</b>	GHP phone, handset with cord, Base Stand, universal power supply (GHP620W, GHP621W), faceplate, Quick-Installation Guide
<b>Color</b>	White (GHP620, GHP620W), Black (GHP621, GHP621W)
<b>Physical</b>	210mm(L)*132mm(W)*95.8mm(H) (with handset and base stand) Unit weight: 560g (GHP620/GHP621), 610g (GHP620W/GHP621W US), 620g (GHP620W/GHP621W World) Package weight: 860g (GHP620/GHP621), 910g (GHP620W/GHP621W US), 920g (GHP620W/GHP621W World)
<b>GHP620 &amp; GHP621 Compliance</b>	FCC: Part 15 Subpart B, Class B; Part 68, 316/317. CE: EN 55032; EN 55035; EN IEC 61000-3-2; EN 61000-3-3; EN IEC 62368-1. UKCA: BS EN 55032; BS EN 55035; BS EN IEC 61000-3-2; BS EN 61000-3-3; BS EN 62368-1. RoM: AS/NZS CISPR32; AS/NZS 62368-1; AS/CA 5004. IC: ICES-003; CS-03 Part V.
<b>GHP620W &amp; GHP621W Compliance</b>	FCC: Part 15 Subpart B, Class B; Part 15 Subpart C, 15.247; Part 15 Subpart E, 15.407; Part 68, 316/317. CE: EN 55032; EN 55035; EN IEC 61000-3-2; EN 61000-3-3; EN IEC 62368-1; ETSI EN 301489-11-17; ETSI EN 300 328; ETSI EN 301 893; EN IEC 62311. UKCA: BS EN 55032; BS EN 55035; BS EN IEC 61000-3-2; BS EN 61000-3-3; BS EN 62368-1; ETSI EN 301489-11-17; ETSI EN 300 328; ETSI EN 301 893; BS EN IEC 62311. RoM: AS/NZS CISPR32; AS/NZS 4268; AS/NZS 2772.2; AS/NZS 62368-1; AS/CA 5004. IC: RSS-247; RSS-Gen; RSS-102; ICES-003; CS-03 Part V.

## Translations

[English](#)

[French](#)

[German](#)

[Italian](#)

[Polish](#)

[Portuguese](#)

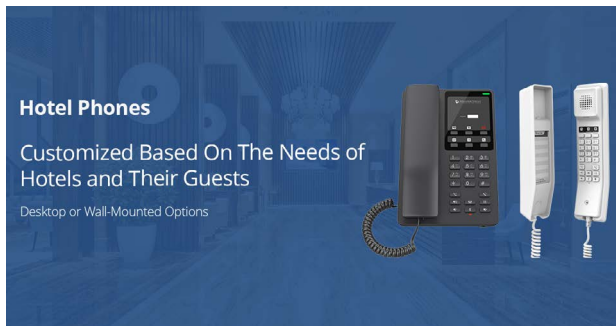
[Russian](#)

[Spanish](#)

# GHP Series Hotel Phones

## Social Graphics

Use the editable template to customize your own social image by adding your logo, or create your own using the elements provided below. Photoshop files as well as PNGs are provided for each product. For paid social promotion it is recommended to use social images with limited to no text.



### Social Image w/ Text

[GHP610 & GHP611 \(PSD\)](#)  
[GHP610 & GHP611 \(PNG\)](#)

[GHP620 & GHP621 \(PSD\)](#)  
[GHP620 & GHP621 \(PNG\)](#)

[GHP Series \(PNG\)](#)  
[GHP Series \(PSD\)](#)



### Social Image w/o Text

[GHP610 & GHP611 \(PNG\)](#)

[GHP620 & GHP621 \(PNG\)](#)

[GHP Series \(PNG\)](#)



### Suggested Social Post Copy

[GHP Series \(Word\)](#)



# GHP Series Hotel Phones

## Marketing Assets - GHP610(W) & GHP611(W)

### Product Images

- [GHP610\(W\) -1](#)
- [GHP610\(W\) -2](#)
- [GHP610\(W\) -3](#)
- [GHP610\(W\) -4](#)
- [GHP610\(W\) -5](#)



GHP610(W) -1



GHP610(W) -2



GHP610(W) -3



GHP610(W) -4



GHP610(W) -5

### Product Images

- [GHP611\(W\) -1](#)
- [GHP611\(W\) -2](#)
- [GHP611\(W\) -3](#)
- [GHP611\(W\) -4](#)
- [GHP611\(W\) -5](#)



GHP611(W) -1



GHP611(W) -2



GHP611(W) -3



GHP611(W) -4



GHP611(W) -5

# GHP Series Hotel Phones

## Marketing Assets - GHP620(W) & GHP621(W)

### Product Images

[GHP620\(W\) -1](#)

[GHP620\(W\) -2](#)

[GHP620\(W\) -3](#)

[GHP620\(W\) -4](#)

[GHP620\(W\) -5](#)



GHP620(W) -1



GHP620(W) -2



GHP620(W) -3



GHP620(W) -4



GHP620(W) -5

### Product Images

[GHP621\(W\) -1](#)

[GHP621\(W\) -2](#)

[GHP621\(W\) -3](#)

[GHP621\(W\) -4](#)

[GHP621\(W\) -5](#)



GHP621(W) -1



GHP621(W) -2



GHP621(W) -3



GHP621(W) -4



GHP621(W) -5

# GHP Series Hotel Phones

## Marketing Assets - Feature Icons

### Feature Icons

2 Lines

GDMS

3-way conferencing

Wi-Fi

Swappable Faceplate

PoE

Hearing Aid

Security



2 Lines



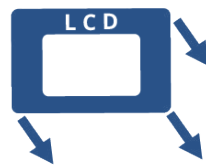
GDMS



3-Way Conferencing



Wi-Fi



Swappable Faceplate



PoE



Hearing Aid



Security