

# Veritas™ 5350 Appliance Product Description Guide

**VERITAS™**

# Veritas 5350 Appliance Product Description Guide

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[https://sort.veritas.com/data/support/SORT\\_Data\\_Sheet.pdf](https://sort.veritas.com/data/support/SORT_Data_Sheet.pdf)

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# About the Veritas 5350 Appliance

This chapter includes the following topics:

- [About the Veritas 5350 Appliance](#)
- [Features and components of the appliance](#)
- [Locating the appliance serial number](#)
- [Compute node disk drive configurations](#)
- [About the compute node front panel USB port](#)
- [About the compute node control panel](#)
- [About the compute node rear panel](#)
- [Appliance network interface card port assignments](#)
- [Veritas 5350 Appliance I/O configuration options](#)

## About the Veritas 5350 Appliance

The Veritas 5350 Appliance is a media server solution designed for large workloads. It provides high performance with multiple service offerings and gets deployed in less than 60 minutes.

The Veritas 5350 appliance is available as a single-node or a two-node appliance. The Veritas 5350 high availability (HA) configuration includes two compute nodes, one required Primary Storage Shelf, and up to three optional Expansion Storage Shelves.



The Veritas 5350 Appliance supports the following software:

- Veritas Flex Appliance 2.0.1 and above
- NetBackup Appliance software release 4.0 (revised) and above

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**Note:** This model uses a revised version of software release 4.0. This revised software version contains specific support for the 5350 hardware and the related software functionality that is not included in the previous 4.0 release. The minimum supported software version for the 5350 appliance is the revised 4.0 version that is shipped with each unit. If a re-image is ever necessary, you must use the revised 4.0 software version

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The Veritas 5350 Appliance is a hardware and software storage system that scales up to a total of 1,920TiB (2,111TB) of usable backup capacity. It consists of one 2U 5350 Appliance compute node and one required externally attached 5U84 Primary Storage Shelf, which is used for data storage purposes. By itself, the 5350 Appliance compute node does not provide internal disk space for data storage. You can add up to three optional 5U84 Expansion Storage Shelves if you require additional data storage space.

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**Note:** Total usable backup capacity depends on the hardware configuration you purchase.

See [“Available appliance storage options”](#) on page 35.

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SAS-3 cables connect the 5350 Appliance compute nodes to 5U84 Primary Storage Shelf RAID controllers. SAS-3 cables also connect 5U84 Primary Storage Shelves to the optional 5U84 Expansion Storage Shelves.

## Features and components of the appliance

This section describes the features and components of the Veritas 5350 Appliances.

**Table 1-1** Veritas 5350 Appliance features

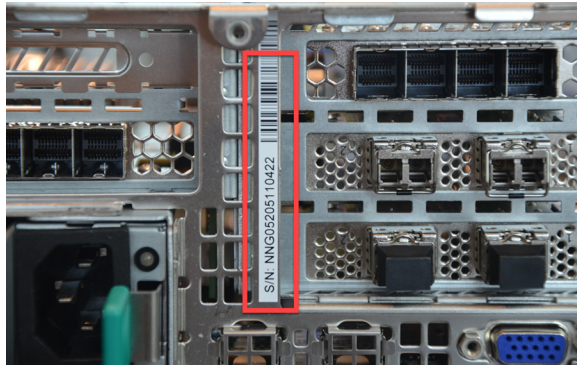
Technical Specification	Veritas 5350 Appliance system
Processor	Dual 2nd Generation Intel® Xeon® Scalable Processors
Performance and capacity	<ul style="list-style-type: none"> <li>■ Supports high-performance processors with low-power consumption</li> <li>■ Provides high efficiency and performance</li> </ul>
System memory (each Appliance compute node)	<p>Base memory capacity: 768 GB, expandable to 1.5 TB</p> <p><b>Note:</b> Higher memory capacities are capable depending on CPU population.</p> <p>Memory type: DDR4 RDIMM</p> <p>Configuration:</p> <ul style="list-style-type: none"> <li>■ 768 GB: 64 GB x 12 RDIMM modules on capacities less than 960 TB</li> <li>■ 1536 GB: 64 GB x 24 RDIMM modules on capacities of 960 TB or greater</li> </ul> <p><b>Note:</b> If you want to upgrade your capacity to 960 TB or more, you have to purchase a 768 GB memory upgrade kit.</p> <p>Operating voltage: 1.2V</p> <p>Configured clock speed: 2933 MHz</p>
Usable MSDP and AdvancedDisk usable storage capacity (TB)	<p>AdvancedDisk usable storage capacity: up to 1,920 TiB (2,111 TB)</p> <p>MSDP storage capacity: up to 960TiB (1,056TB)</p> <p>See <a href="#">“Available appliance storage options”</a> on page 35.</p>
SAS RAID mezzanine card	Yes

**Table 1-1** Veritas 5350 Appliance features (*continued*)

Technical Specification	Veritas 5350 Appliance system	
SAS RAID PCIe card installed in a appliance compute node PCIe riser assembly	No	
RAID levels	RAID1 (mirroring) and RAID6 (block level striping with double distributed parity) are used as follows: <ul style="list-style-type: none"> <li>■ RAID1: Appliance compute node system disks</li> <li>■ RAID6 and RAID10: 5U84 Primary Storage Shelf and 5U84 Expansion Storage Shelf data storage disks</li> </ul>	
Maximum number of storage shelves	4 One required 5U84 Primary Storage Shelf and three optional 5U84 Expansion Storage Shelves See <a href="#">“Available appliance storage options”</a> on page 35.	
I/O Ports See <a href="#">“Available PCIe-based I/O configurations”</a> on page 23. See <a href="#">“Total I/O on-board and PCIe ports”</a> on page 24.	12 Gb SAS-3 ports (PCIe-based)	4 Used to connect the Veritas Appliance compute node to the 5U84 Primary Storage Shelf
	10/25 GbE Ethernet/iSCSI-capable ports (PCIe-based)	Up to 8, depending on the appliance I/O configuration
	16 Gb Fibre Channel ports (PCIe-based)	Up to six, depending on the appliance I/O configuration
	1Gb Ethernet ports (on-board)	4

## Locating the appliance serial number

A vertical bar on the rear panel of the appliance compute node contains the serial number.



The appliance serial number is also located on a plastic pull-out tab directly above the front disk drives.

## Compute node disk drive configurations

The Veritas 5350 Appliance compute node contains three 1.92 TB SATA SSDs. Each SSD is accessible from the compute node's front panel. An embedded RAID controller on the compute node's mainboard configures two of the three SATA SSDs into a RAID1 volume.

The two RAID1 volumes contain the appliance operating system, the operating system swap file, the NetBackup application, and the logs. You can hot-swap one of these disk drives at a time if a drive becomes problematic. However, you cannot operate the appliance if both disk drives are removed.

The disk drives in slot 1 and slot 2 are configured as RAID1 with slot 3 as the hot spare. If a disk drive in the RAID volume experiences a hardware error, the appliance automatically initiates a RAID rebuild operation. During the rebuild operation, the appliance dynamically accesses the hot-spare disk and uses it to rebuild the RAID volume.

**Figure 1-1** Veritas 5350 Appliance front disk drive assignments



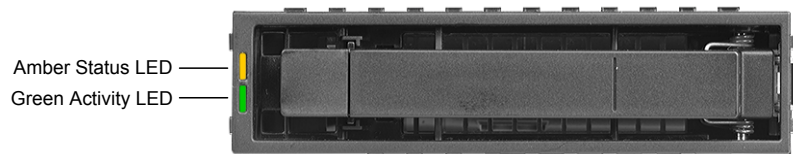
**Table 1-2** Veritas 5350 Appliance compute node front panel disk drive configurations

Slot	RAID level	Disk drive size (TB)	Disk drive role
0, 1	RAID1	1.92 TB	Operating system and log volume
2	RAID1	1.92 TB	Operating system/log hot spare
3-7	RAID1	-	blank

## About the compute node disk drive LEDs

Each 5350 Appliance compute node disk drive module contains two LEDs on the left side of each module.

**Figure 1-2** 5350 Appliance compute node disk drive module LEDs



The LED Status descriptions are described in the following table.

**Table 1-3** 5350 Appliance compute node disk drive LED Status descriptions

Number	Description	LED behavior	Condition
1	Amber Status LED	Off	No disk drive access and no disk drive faults
		Solid amber	A disk drive fault has occurred
		Blinking amber	A RAID rebuild is in progress (1Hz blink) Locating / identifying the disk drive (4Hz blink)

**Table 1-3** 5350 Appliance compute node disk drive LED Status descriptions  
*(continued)*

Number	Description	LED behavior	Condition
2	Green Activity LED	Off	Power on - the disk drive has spun down
		Solid green	Power on - no disk drive activity
		Blinking green	Power on - the disk drive is processing a command  or Power on - the disk drive is spinning up

**Note:** Disk drive modules that do not contain disk drives also have LEDs. Although there may not be disk drive activity, some colored lights may still be seen through the disk modules.

## About the compute node front panel USB port

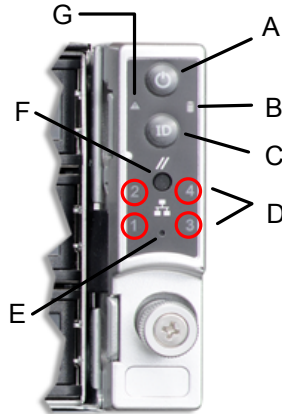
The 5350 Appliance compute node front panel includes a USB 2.0-compliant port that supports a data transfer rate of up to 480 Mb/second.





# About the compute node control panel

**Figure 1-3** Control panel



**Table 1-4** Control panel system LED descriptions

Label	LED	System information
A	Power button with integrated LED	The Power button toggles the system on and off. See <a href="#">“About the Power button LED states”</a> on page 18.
B	Drive Activity LED	The drive activity LED on the front panel indicates drive activity from the on-board hard disk controllers for the M.2 SSD (for security).
C	System ID button with integrated LED	The System ID button toggles the integrated ID LED and the blue server board LED on and off. The system ID LED identifies the system for maintenance when it is racked with similar server systems.

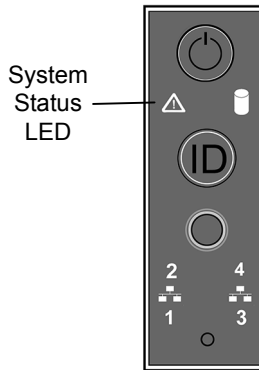
**Table 1-4** Control panel system LED descriptions (*continued*)

Label	LED	System information
D	Network Activity LEDs	<p>The front control panel includes four activity LED indicators for each on-board network interface controller (NIC).</p> <ul style="list-style-type: none"> <li>■ NIC-1 represents network interface controller 1</li> <li>■ NIC-2 represents network interface controller 2</li> </ul> <p>When network links are detected on the controllers, the LEDs are activated and remain on. The LEDs blink when network activity occurs, and the rate at which they blink is determined by the amount of network activity that occurs.</p>
E	NMI button (recessed, tool required for use)	<p>When it is depressed, the NMI button puts the appliance in a halt state, issues a non-maskable interrupt (NMI), and then triggers the non-maskable interrupt. All server data can be lost.</p> <p>Veritas recommends that you do not enable NMI by pressing the NMI button.</p>
F	System Cold Reset Button (recessed, tool required for use on non-storage models)	<p>When depressed, the System Cold Reset button re-boots and re-initializes the appliance.</p>
G	System Status LED	<p>The System Status LED is bi-color indicator that uses the colors green and amber to display the current health of the appliance.</p> <p>Two locations are provided for you to monitor the health of the system. You can find the first location on the front control panel, while the second location is located on the back edge of the server board. It is viewable from the rear of the appliance. Both LEDs show the same state of health.</p> <p>See <a href="#">“About the System Status LED states”</a> on page 14.</p>

## About the System Status LED states

The System Status LED is a bi-color (Green/Amber) indicator that shows the current health of the system. The appliance provides two locations for this feature. The first location is on the Front Control Panel, while the second location is on the back edge of the server board.

**Figure 1-4** System Status LED control panel location



The following table provides a description of each LED state.

**Table 1-5** System Status LED states

Color	State	Criticality	Description
No color	Off - The system is not operating.	Not ready	<ul style="list-style-type: none"> <li>■ System power is off (AC and/or DC)</li> <li>■ System is in EuP Lot6 Off Mode</li> <li>■ System is in S5 Soft-Off State</li> </ul>
Green	Solid on (SO)	Healthy	Indicates that the system is running (in S0 State) and its status is "Healthy". The system is not exhibiting any errors. AC power is present and BMC has booted and manageability functionality is up and running.

**Table 1-5** System Status LED states (*continued*)

Color	State	Criticality	Description
Green	~1 Hz blink	Degraded  The system is operating in a degraded state although still functional.  or  The system is operating in a redundant state but with an impending failure warning.	System degraded: <ul style="list-style-type: none"> <li>■ Redundant loss, such as power supply or fan. Applies only if the associated platform sub-system has redundancy capabilities.</li> <li>■ Fan warning or failure when the number of fully operational fans is more than minimum number needed to cool the system.</li> <li>■ Non-critical threshold crossed: Temperature (including HSBP temp), voltage, input power to power supply, output current for main power rail from power supply and Processor Thermal Control (Therm Ctrl) sensors.</li> <li>■ Power supply predictive failure occurred while redundant power supply configuration was present.</li> <li>■ Unable to use all of the installed memory (one or more DIMMs failed/disabled but functional memory remains available).</li> <li>■ Battery failure</li> <li>■ BMC executing in uBoot. (Indicated by Chassis ID blinking at 3Hz). System in degraded state (no manageability). BMC uBoot is running but has not transferred control to the BMC Linux. Server will be in this state 6-8 seconds after BMC reset while it pulls the Linux image into flash.</li> </ul>
Green	~1 Hz blink	Degraded (continued)	System degraded (continued): <ul style="list-style-type: none"> <li>■ BMC booting Linux. (Indicated by Chassis ID solid ON). System in degraded state (no manageability). Control has been passed from BMC uBoot to BMC Linux itself. It will be in this state for 10-20 seconds.</li> <li>■ BMC Watchdog has reset the BMC.</li> <li>■ Power unit sensor offset for configuration error is asserted.</li> <li>■ Hard disk drive HSC is off-line or degraded.</li> </ul>

**Table 1-5** System Status LED states (*continued*)

Color	State	Criticality	Description
Amber	~1 Hz blink	Non-critical  The system is operating in a degraded state with an impending failure warning. However, the system is still functioning.	Non-fatal, although the system is likely to fail due to the following issues: <ul style="list-style-type: none"> <li>■ Critical threshold crossed – Voltage, temperature (including HSBP temp), input power to power supply, output current for main power rail from power supply and PROCHOT (Therm Ctrl) sensors.</li> <li>■ VRD Hot asserted</li> <li>■ Minimum number of fans to cool the system not present or failed</li> <li>■ Hard drive fault</li> <li>■ Power Unit Redundancy sensor – Insufficient resources offset (indicates not enough power supplies present)</li> <li>■ Correctable memory error threshold has been reached for a failing DIMM when the system is operating in a non-redundant mode.</li> </ul>
Amber	Solid on	Critical, non-recoverable – System is halted	Fatal alarm – system has failed or shutdown: <ul style="list-style-type: none"> <li>■ CPU CATERR signal asserted</li> <li>■ MSID mismatch detected (CATERR also asserts for this case)</li> <li>■ CPU1 is missing</li> <li>■ CPU Thermal Trip</li> <li>■ No power – power fault</li> <li>■ DIMM failure when there is only one DIMM present; no other good DIMM memory present</li> <li>■ Runtime memory uncorrectable error in non-redundant mode.</li> </ul>

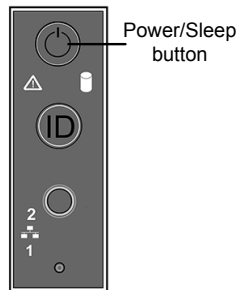
**Table 1-5** System Status LED states (*continued*)

Color	State	Criticality	Description
Amber	Solid on	Critical, non-recoverable – System is halted	<ul style="list-style-type: none"> <li>■ Uncorrectable Runtime memory error in non-redundant mode</li> <li>■ DIMM Thermal Trip or equivalent</li> <li>■ CPU ERR2 signal is asserted</li> <li>■ BMC/Video memory test failed (Chassis ID shows blue/solid-on for this condition)</li> <li>■ SBB Thermal Trip or equivalent</li> <li>■ 240VA fault</li> <li>■ Both uBoot BMC FW images are bad (Chassis ID shows blue/solid-on for this condition)</li> <li>■ Fatal Error in processor initialization:                             <ul style="list-style-type: none"> <li>■ Processor family not identical</li> <li>■ Processor model not identical</li> <li>■ Processor core/thread counts not identical</li> <li>■ Processor cache size not identical</li> <li>■ Unable to synchronize processor frequency</li> <li>■ Unable to synchronize QPI link frequency</li> </ul> </li> </ul>

## About the Power button LED states

**Figure 1-5**

Power button control panel location



The following table provides a description of each power state.

**Table 1-6** Power button LED states

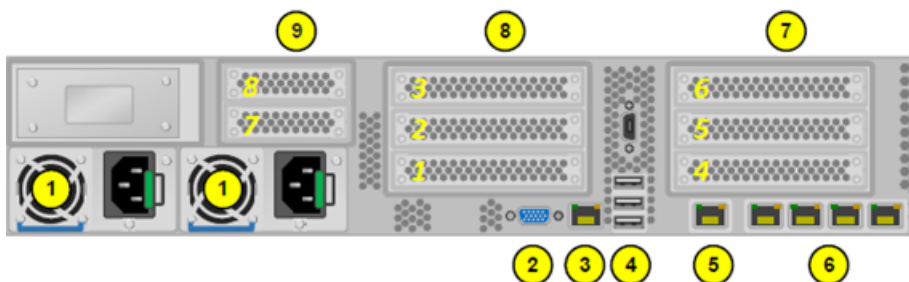
State	Power Mode	LED	Description
Power - off	Non-ACPI	Off	The system power is off, and the BIOS has not initialized the chipset.
Power - on	Non-ACPI	On	The system power is on and the green Power button LED is active.
S0	ACPI (Advanced Configuration and Power Interface)	Steady on	The system and the operating system are up and running.
S1-S3	ACPI	Slow blink	DC power is still on. The operating system has saved context and gone into a level of low-power state.
S4	ACPI	Off	Mechanical is off. The operating system has saved context to the hard disk
S5	ACPI	Off	Mechanical is off and the operating system has not saved any context to the hard disk drive.

## About the compute node rear panel

The rear panel of the appliance compute node has several access ports and other features.

The rear panel of the Veritas 5350 Appliance contains three PCIe riser card assemblies. PCIe riser card assemblies 1 and 2 each support three standard PCIe cards, while PCIe riser card assembly 3 supports two low profile PCIe cards.

**Figure 1-6** Veritas 5350 Appliance rear panel overview



**Table 1-7** Veritas 5350 Appliance rear panel features and connectors

Number	Function
1	Power Supply 1 and Power Supply 2 - Dual, redundant, and hot-swappable power supply modules
2	DB-15 VGA monitor connector
3	Serial port - Serial connection for Veritas Technical Support use only
4	Three stacked USB 3.0 Type A serial ports for general use
5	IPMI port - An external RJ45 port used for appliance remote management purposes
6	OCP 1Gbps Ports
7	PCIe Riser # 1
8	PCIe Riser # 2
9	PCIe Riser # 3

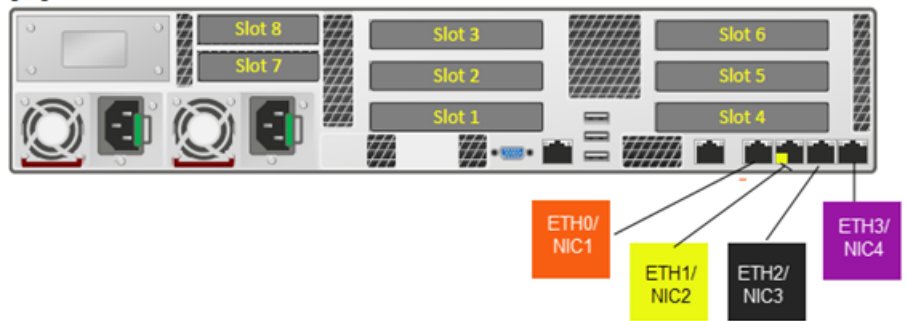
Veritas appliances may include grounding studs in case your lab environment has such a requirement. The studs are located on the rear panel of the appliance. You can use standard grounding practices to connect grounding wires to the studs.

The serial number is located on a vertical bar on the rear panel of the appliance.

The ports on the rear panel are color-coded for easy identification.



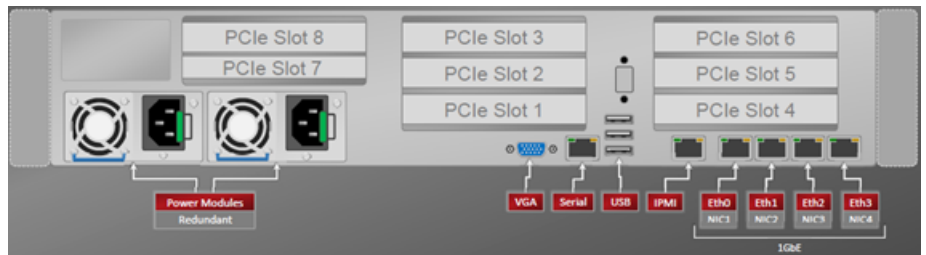
Figure 1-7 5350 Appliance rear port color codes



## Appliance network interface card port assignments

The following section describes the on-board 1Gb network interface card (NIC) port and Ethernet (eth) port assignments. It also describes the PCIe-based 10Gb NIC port and Ethernet port assignments for each 5350 Appliance.

Figure 1-8 Veritas 5350 Appliance rear panel details



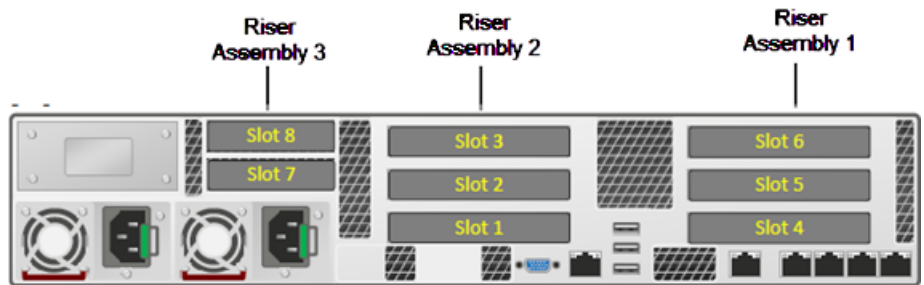
**Table 1-8** Appliance compute node network interface port information

Port	Function
eth0/NIC1/host1 (copper/RJ45 connector)	<ul style="list-style-type: none"> <li>■ NetBackup Appliance (eth0/NIC1): Used for the initial configuration of the appliance. After completing the initial configuration, you can connect NIC1 (eth0) to an administrative network that does not provide any backup data transfer. For more information, see the <i>NetBackup™ 53xx Appliance Initial Configuration Guide</i>.</li> <li>■ Flex Appliance (host1): A 1-GbE port copper connector that you can connect to an administrative network to manage the 5350 Appliance system. It is bonded with host0 during initial configuration as bond mgmt0.</li> </ul> <p><b>Note:</b> Veritas does not support forming a NIC bond using eth0/NIC1 with other eth/NIC ports.</p>
eth1/NIC2/host0 (copper/RJ45 connector)	<ul style="list-style-type: none"> <li>■ NetBackup Appliance (eth1/NIC2): A 1-GbE port for general use.</li> <li>■ Flex Appliance (host0): A 1-GbE port copper connector that you can connect to an administrative network to manage the 5350 Appliance system. It is bonded with host1 during initial configuration as bond mgmt0.</li> </ul>
eth2/NIC3/privnic1 (copper/RJ45 connector)	<ul style="list-style-type: none"> <li>■ NetBackup Appliance (eth2/NIC3): A 1-GbE port for general use.</li> <li>■ Flex Appliance (privnic1): A 1-GbE Private Low Latency Transport port that is used for connections between the two appliance compute nodes.</li> </ul>
eth3/NIC4/privnic0 (copper/RJ45 connector)	<ul style="list-style-type: none"> <li>■ NetBackup Appliance (eth3/NIC4): A 1-GbE port for general use.</li> <li>■ Flex Appliance (privnic0): A 1-GbE Private Low Latency Transport port that is used for connections between the two appliance compute nodes.</li> </ul>
eth ports 4-13 NIC ports 0-7 (Fibre connector; slot2 right port)	<ul style="list-style-type: none"> <li>■ NetBackup Appliance (eth ports 4-13): A 10/25GbE port for general use.</li> <li>■ Flex Appliance (NIC ports 0-7): A 10/25GbE port for Flex instance communication</li> </ul>

# Veritas 5350 Appliance I/O configuration options

The rear panel of the Veritas 5350 Appliance contains three PCIe riser card assemblies. There are eight PCIe slots. The slots are labeled 1 to 8. Slots 1, 2, and 3 are located in PCIe riser card assembly 2. Slots 4, 5, and 6 are located in PCIe riser card assembly 1, while slots 7 and 8 are located in PCIe riser card assembly 3.

**Figure 1-9** Rear panel riser assembly locations and PCIe slot number assignments



## Available PCIe-based I/O configurations

The Veritas 5350 Appliance supports multiple PCIe-based I/O configuration options. The following table shows the total number of I/O ports that are available with each 5350 Appliance I/O configuration.

**Table 1-9** Available Veritas 5350 Appliance PCIe-based I/O configuration options

I/O configuration option	Slot 1	Slot 2	Slot 3	Slot 4	Slot 5	Slot 6	Slot 7	Slot 8
A	25/10 GbE NIC	25/10 GbE NIC	Reserved SAS CTRL	25/10 GbE NIC	25/10 GbE NIC	16 Gb FC HBA	Reserved SAS CTRL	-
B	25/10 GbE NIC	25/10 GbE NIC	Reserved SAS CTRL	25/10 GbE NIC	16 Gb FC HBA	16 Gb FC HBA	Reserved SAS CTRL	-

**Table 1-9** Available Veritas 5350 Appliance PCIe-based I/O configuration options (*continued*)

I/O configuration option	Slot 1	Slot 2	Slot 3	Slot 4	Slot 5	Slot 6	Slot 7	Slot 8
C	25/10 GbE NIC	25/10 GbE NIC	Reserved SAS CTRL	16 Gb FC HBA	16 Gb FC HBA	16 Gb FC HBA	Reserved SAS CTRL	-

## Total I/O on-board and PCIe ports

The following table shows the total I/O on-board and PCIe ports options that are available in the Veritas 5350 Appliance.

**Table 1-10** Total number of on-board and PCIe I/O ports for each I/O configuration

I/O Configuration option	1Gb Ethernet ports (copper)	10/25 Gb Ethernet PCIe ports (optical/SFP)	16 Gb Fibre Channel PCIe ports (optical/SFP)
A	4 on-board	8	2
B	4 on-board	6	4
C	4 on-board	4	6

Cable connection types:

copper = Standard copper cable

optical = Fiber optic cable

## Available I/O configurations by slot for Veritas 5350 Appliance installations

You can use the supported Veritas 5350 Appliance I/O configurations to best serve the needs of your particular environment. The controller is installed in both non-shelf and with-shelf configurations

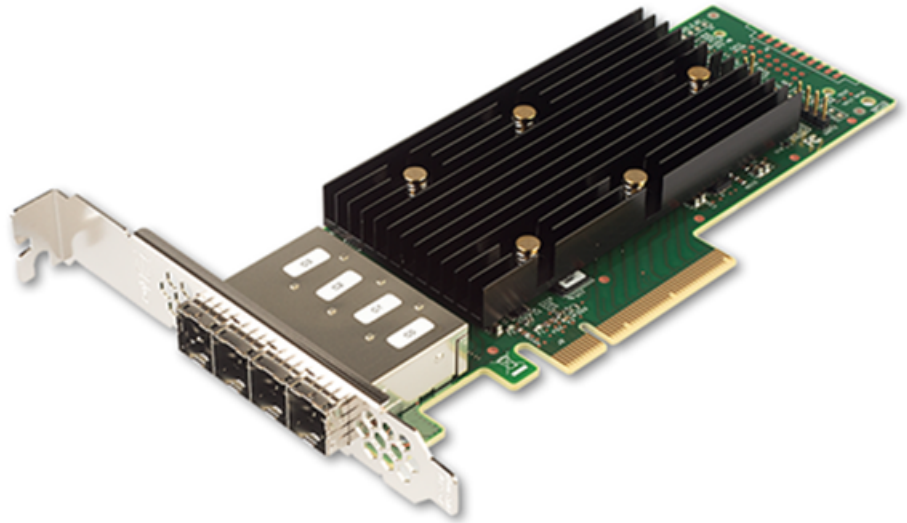
The following table provides information on the make and model of each the PCIe cards that are available for use in each appliance I/O slot.

**Table 1-11** Acceptable PCIe-based I/O cards for each appliance I/O slot

Slot	Acceptable PCIe I/O card	Comment
1	Mellanox ConnectX-4 Lx EN MCX4121A-ACAT Ethernet card Broadcom P225p Ethernet card	PCIe-based 25/10Gb network interface card PCIe based 10/25 Gb Ethernet card
2	Mellanox ConnectX-4 Lx EN MCX4121A-ACAT Ethernet card Broadcom P225p Ethernet card	PCIe-based 25/10Gb network interface card PCIe based 10/25 Gb Ethernet card
3	Intel RSP3GD016J SAS-3 Host Bus Adapter Intel RS3P4GF016J Storage Adapter	PCIe-based 4 x 4 ea 12Gb lane per port SAS-3 Host Bus Adapter PCIe-based 16-port SAS HBA storage adapter and external controller.
4	Mellanox ConnectX-4 Lx EN MCX4121A-ACAT Ethernet card Broadcom P225p Ethernet card Marvell QLE2692 dual-port 16Gb Fibre Channel Host Bus Adapter	PCIe-based 25/10Gb network interface cards PCIe based 10/25 Gb Ethernet card PCIe-based 16Gb Fibre Channel Host Bus Adapter
5	Mellanox ConnectX-4 Lx EN MCX4121A-ACAT Ethernet card Broadcom P225p Ethernet card Marvell QLE2692 dual-port 16Gb Fibre Channel host bus adapter	PCIe-based 25/10Gb network interface card PCIe based 10/25 Gb Ethernet card PCIe-based 16Gb Fibre Channel Host Bus Adapter
6	Marvell QLE2692 dual-port 16Gb Fibre Channel Host Bus Adapter	PCIe-based 16Gb Fibre Channel Host Bus Adapter
7	Intel RSP3GD016J SAS-3 Host Bus Adapter. Intel RS3P4GF016J Storage Adapter	PCIe-based 4 x 4 ea 12Gb lane per port SAS-3 Host Bus Adapter PCIe-based 16-port SAS HBA storage adapter and external controller.
8	Open	Open

## RSP3GD016J storage adapter

The RSP3GD016J storage adapter is an entry level tri-mode storage controller with 16 internal ports.

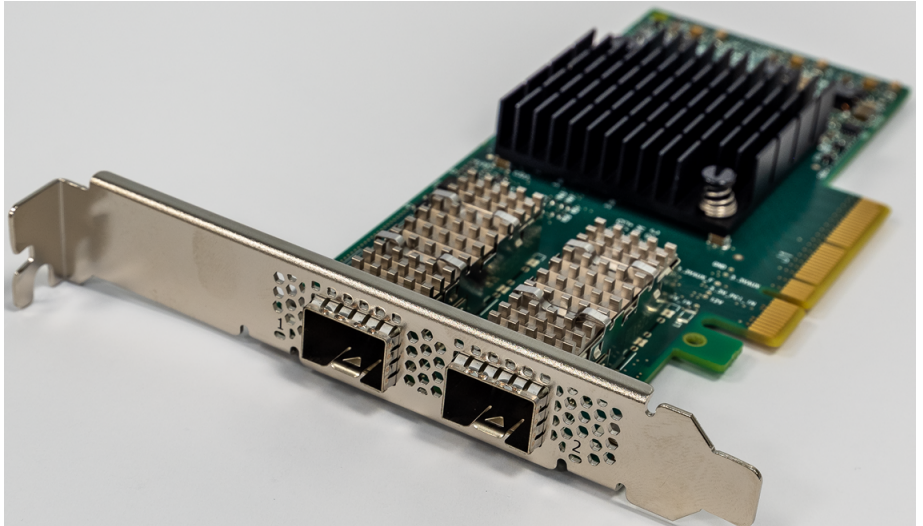


**Table 1-12** RSP3GD016J storage adapter specifications

Item	Specification
Bracket height	Low Profile Full Height
Power consumption	Typical: 10.57 watts Maximum: 11.18 watts
Operating temperature	10°C to 55°C (50 F to 131 F)
Storage temperature	-40°C to +70°C (-40°F to +158°F)
Storage humidity	90% RH (operating, non-operating)
System interface type	PCIe v3.0
Speed and slot width	8.0 GT/s (gigatransfers per second), 8-Lane
Data rate supported per port	10
Air Flow (minimum)	300 LFM (linear feet per minute)

## Mellanox ConnectX-4 Lx EN MCX4121A-ACAT Ethernet card

The Mellanox ConnectX-4 Lx EN Ethernet card supports both optical (short wave and long wave optics) and copper (twinax) traffic at 10Gbps Ethernet line rate speeds.



**Note:** Veritas recommends that you use Finisar FTLX8574D3BCV SFP part for 10G connectivity and Mellanox MMA2P00-AS SFP part for 25G connectivity.

**Table 1-13** Mellanox ConnectX-4 Lx EN MCX4121A-ACAT Ethernet card specifications

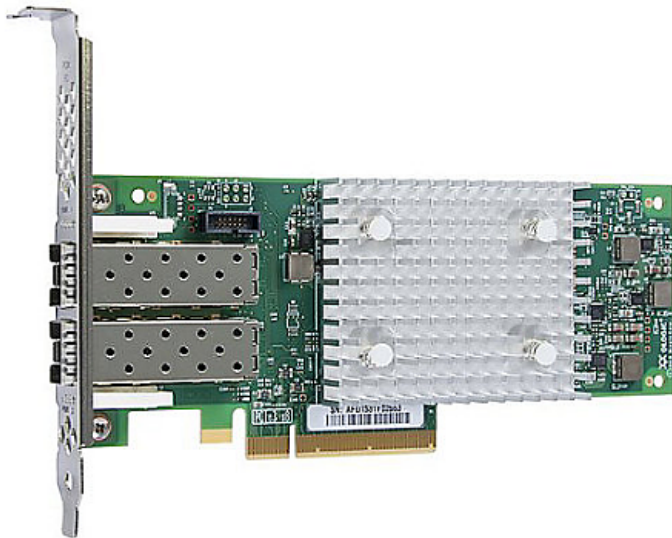
Item	Specification
Bracket height	Full Height
Power consumption	Typical: 9.6 watts Maximum: 15.0 watts
Operating temperature	0°C to 55°C (32 F to 131 F)
Storage temperature	-40°C to +70°C (-40°F to +158°F)
Storage humidity	90% RH (operating, non-operating)
System interface type	PCIe v3.0
Speed and slot width	8.0 GT/s (gigatransfers per second), 8-Lane

**Table 1-13** Mellanox ConnectX-4 Lx EN MCX4121A-ACAT Ethernet card specifications (*continued*)

Item	Specification
Data rate supported per port	10
Air Flow (minimum)	300 LFM (linear feet per minute)

## QLE2692 dual-port 16Gb Fibre Channel host bus adapter

The QLE2692 dual-port 16Gb Fibre Channel (FC) host bus adapter connects the appliance compute node to the 5U84 Primary Storage Shelf.



**Table 1-14** QLE2692 dual-port 16Gb Fibre Channel host bus adapter specifications

Item	Description
Bracket height	Full Height
Form factor	Low-profile PCIe card (6.6 inches × 2.731 inches)



**Table 1-14** QLE2692 dual-port 16Gb Fibre Channel host bus adapter specifications (*continued*)

Item	Description				
Power consumption (watts)	9.3 W				
Operating temperature	0°C to 55°C (32°F to 131°F)				
Storage temperature	-20°C to 70°C (-4°F to 158°F)				
Operating humidity	10% to 90%				
Storage humidity	5% to 95%				
System interface type	PCIe v3.0				
Certifications	UL, CSA, TUV, CB, FCC, VCCI				
Maximum cable distances	<b>Rate</b>	<b>Cable and Distance (m)</b> (multimode optic cable)			
		<b>OM1</b>	<b>OM2</b>	<b>OM3</b>	<b>OM4</b>
	4Gbps	70	150	380	400
	8Gbps	21	50	150	190
16Gbps	*	35	100	125	

\* Not supported

The following table describes the Fibre Channel host bus adapter LED indicator status activity.

**Table 1-15** QLE2692 dual-port 16Gb Fibre Channel host bus adapter LED indicator status activity

Yellow LED	Green LED	Amber LED	Activity
Off	Off	Off	Power off

**Table 1-15** QLE2692 dual-port 16Gb Fibre Channel host bus adapter LED indicator status activity (*continued*)

Yellow LED	Green LED	Amber LED	Activity
On	On	On	Power on (pre-firmware initialization)
Blink	Blink	Blink	Power on (post-firmware initialization )
Blink alternately	Blink alternately	Blink alternately	Firmware error
Off	Off	On/Blink	4Gbps link / input-output (I/O) activity
Off	On/Blink	Off	8Gbps link / input-output (I/O) activity
On/Blink	Off	Off	16Gbps link / input-output (I/O) activity

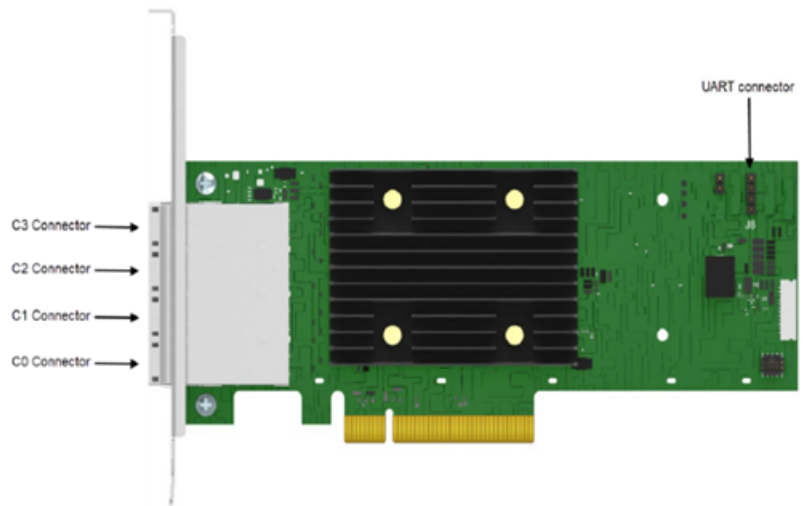
To purchase a QLE2692 dual-port 16Gb Fibre Channel host bus adapter for your appliance, contact your Veritas sales representative, or your Veritas Partner representative.

**QLE2692 dual-port 16Gb Fibre Channel host bus adapter**

SKU Number	Description
19441	QLOGIC 16Gb Fibre Channel host bus adapter

## Intel Storage Adapter RS3P4GF016J

The RS3P4GF016J is an Intel 16-port SAS HBA storage adapter and external controller.



**Table 1-16** RS3P4GF016J storage adapter specifications

Item	Specification
Bracket height	Low profile mounting bracket
Power consumption	Typical: 8.74 watts Maximum: 11.89 watts
Operating temperature	0°C to 55°C (32 F to 131 F)
Storage temperature	-45°C to +105°C (-49°F to +221°F)
Storage humidity	20-80% RH (operating) 05-95% RH (non-operating)
System interface type	PCIe v4.0 (x8 PCI Express* 4.0 PCIe*)
Speed and slot width	16 GT/s (gigatransfers per second), per lane
Data rate supported per port	12, 6, 3 Gbps per port SAS 6, 3 Gbps per port SATA
Air Flow (minimum)	200 LFM (linear feet per minute)

## Broadcom P225p 10/25Gb PCIe Ethernet card

The Broadcom® BCM957414A4142CC is a dual-port 25 Gb/s, PCI-Express Gen3 x8 Network Interface Card that supports both SFP28/SFP+ optical modules and copper direct attach cable. The card uses the Broadcom BCM57414 25GbE MAC controller with the integrated dual channel 25GbE SFI transceiver.

By default, a 10 GB SFP is shipped with the appliance.



**Note:** Veritas recommends that you use Finisar FTLX8574D3BCV SFP part for 10G connectivity and Mellanox MMA2P00-AS SFP part for 25G connectivity.

**Table 1-17** Broadcom P225p NIC adapter specifications

Item	Specification
Bracket height	Full height
Power consumption	Typical: 12.5 watts Maximum: 12.9 watts
Operating temperature	0°C to 55°C (32 F to 131 F)
Storage temperature	-40°C to +70°C (-49°F to +221°F)
Storage humidity	90% at 35°C
System interface type	PCIe v3.0
Speed and slot width	8.0 GT/s (gigatransfers per second), 8-Lane

**Table 1-17**      Broadcom P225p NIC adapter specifications (*continued*)

Item	Specification
Data rate supported per port	10/25Gb
Air Flow (minimum)	150 LFM (linear feet per minute)

# About the Veritas 5U84 Storage Shelves

This chapter includes the following topics:

- [About Veritas 5350 Appliance storage shelves](#)
- [About the 5U84 Primary Storage Shelf and 5U84 Expansion Storage Shelf rear components](#)

## About Veritas 5350 Appliance storage shelves

Veritas offers two external storage shelf models for the Veritas 5350 Appliance.

These include the:

- Veritas 5U84 Primary Storage Shelf (required)
- Veritas 5U84 Expansion Storage Shelf (optional)

Both of the 5U84 Storage Shelf chassis include a set of common internal core components, along with a set of plug-in modules.

The core components include:

- Two sliding disk drawers that contain Disk Drive In Carrier (DDIC) modules
- A front operations panel
- A front bezel
- Mid-plane printed circuit boards (PCB) that interface with controllers on the 5U84 Primary Storage Shelf and the 5U84 Expansion Storage Shelf.

In addition to the core components, the storage shelves also incorporate the following plug-in modules:

- Two 12Gb SAS-3 RAID controller modules (*5U84 Primary Storage Shelf only*)

- Two Storage Bay Bridge 2.1-compliant Expansion I/O controller modules (*5U84 Expansion Storage Shelf only*)
- Two power supply units (PSUs)
- Five fan modules
- Up to 84 Disk Drive In Carrier (DDIC) modules with drives installed
- A rail kit for rack mounting

The 5U84 Primary Storage Shelf and the 5U84 Expansion Storage Shelf each use a 5U chassis. Each chassis contains two sliding disk drive drawers that are located in the front of the storage shelf. Each drawer holds 42 Disk Drive In Carrier (DDIC) modules. The DDIC modules are installed in the drive drawer slots, which hold a total of 84 disk drives. Each DDIC module holds SAS-3, 7200 rpm hard disk drives, in either 4TB or 8TB capacities. The disk drives and the DDIC modules are hot-swappable and can be replaced on-site while the storage shelf is operational.

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**Note:** Whether you use 4TB or 8TB disk drives in the storage shelves, each storage shelf drawer must be populated with disk drives of the same capacities.

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In each storage shelf, two disk drives are used as global hot spares. Four of the disk drives provide storage space for a dedicated RAID 10 metadata volume group. When 4TB disk drives are used, the storage shelf provides 7.27TBs of metadata storage capacity. When 8TB disk drives are used, the storage shelf provides 15.75TBs of metadata storage capacity. The remaining disks are configured in a storage group that uses RAID 6 disk array technology. These disks are used for MSDP and AdvancedDisk data storage purposes. Depending on the storage configuration you purchase, the Appliance storage system supports up to 1,920TiBs of usable data storage space.

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**Note:** RAID10 is also known as RAID 1+0. It combines disk mirroring and disk striping to protect data.

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## Available appliance storage options

The Veritas 5350 Appliance compute nodes do not contain internal disk space on which to store data. Instead, the 5350 Appliance uses the required Veritas 5U84 Primary Storage Shelf as the main data storage device. The 5U84 Primary Storage Shelf connects to the 5350 Appliance compute nodes and uses RAID 6 drive sets to protect the stored data.

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**Note:** RAID 6 is also known as double-parity RAID. It uses two parity stripes on each disk to protect data. RAID 6 allows for two hard disk failures within the RAID disk array before any data is lost.

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If additional data storage space is required, you can connect up to three optional Veritas 5U84 Expansion Storage Shelves to the existing 5U84 Primary Storage Shelf. The 5U84 Expansion Storage Shelves connect to the 5U84 Primary Storage Shelf using SAS-3 data cables. After connecting the shelves, the disk drives in the 5U84 Expansion Storage Shelf use RAID 6 sets that are controlled by the 5U84 Primary Storage Shelf to protect the stored data.

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**Note:** Veritas does not support mixing 4TB and 8TB disk drives within a storage shelf.

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**Table 2-1** Usable *Veritas 5350 Appliance* 5U84 Storage Shelf storage capacities by disk drive capacities

Usable storage capacities (4-TB Drives)	Usable storage capacities (8-TB Drives)
132TB (120TiB)	264TB (240TiB)
264TB (240TiB)	528TB (480TiB)
396TB (360TiB)	792TB (720TiB)
528TB (480TiB)	1,056TB (960TiB)* **
660TB (600TiB)	1,320TB (1200TiB)* **
792TB (720TiB)	1,583TB (1440TiB)* **
924TB (840TiB)	1,847TB (1680TiB)* **



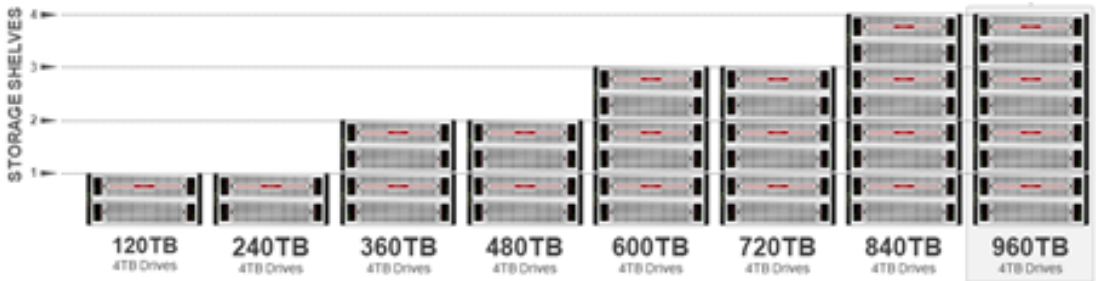
**Table 2-1** Usable *Veritas 5350 Appliance* 5U84 Storage Shelf storage capacities by disk drive capacities (*continued*)

Usable storage capacities (4-TB Drives)	Usable storage capacities (8-TB Drives)
1,056TB (960TiB) <sup>**</sup>	2,111TB (1920TiB) <sup>**</sup>

<sup>^</sup>Veritas 5350 Appliance supports up to 1,056TB (960TiB) of usable MSDP storage capacity. For all storage configurations with an aggregate total of all MSDP pools equaling 960TB or larger, Veritas strongly recommends upgrading the memory capacity to 1536GB.

<sup>\*\*</sup> For these storage shelf configurations, Veritas strongly recommends that you upgrade the memory capacity to 1.5TB due to the increased resource requirements from updated MSDP encryption standards.

**Figure 2-1** 5U84 Storage Shelf (capacity with 4TB drives (half and full))



**Figure 2-2** 5U84 Storage Shelf (capacity with 8TB drives (half and full))



**Note:** The storage capacity for the storage partitions created on the 5350 Appliance RAID 6 disks is charged according to the appliance licensed storage capacity.

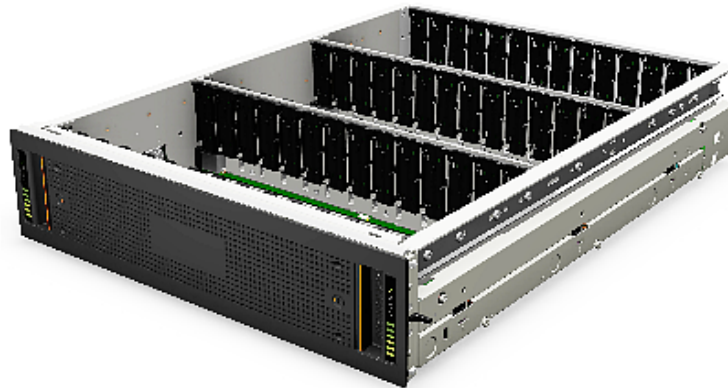
To determine the hardware configuration for the storage capacities that your environment requires, contact your Veritas sales representative, or your Veritas Partner representative.

## About the Veritas 5U84 Storage Shelf disk drive drawers

This section discusses the 5U84 Primary Storage Shelf and 5U84 Expansion Storage Shelf disk drive drawers and the components that comprise the drawers.

### Disk drive drawers

**Figure 2-3** 5U84 Primary Storage Shelf/5U84 Expansion Storage Shelf disk drive drawer



The 5U84 Primary Storage Shelf and the 5U84 Expansion Storage Shelf each use a 5U chassis. Each chassis contains two sliding drawers that are accessible from the front of the storage shelves. Each drawer holds 42 Disk Drive In Carrier (DDIC) modules. The DDIC modules are installed in each of the drive drawer slots, which can hold a total of 84 disk drives. Each DDIC module holds one 3.5" SAS-3, 7200 rpm hard disk drive, in either 4-TB or 8-TB capacities. The disk drives and the DDIC modules are hot-swappable and can be replaced on-site while the storage shelf is operational.

## Disk drive slot numbering

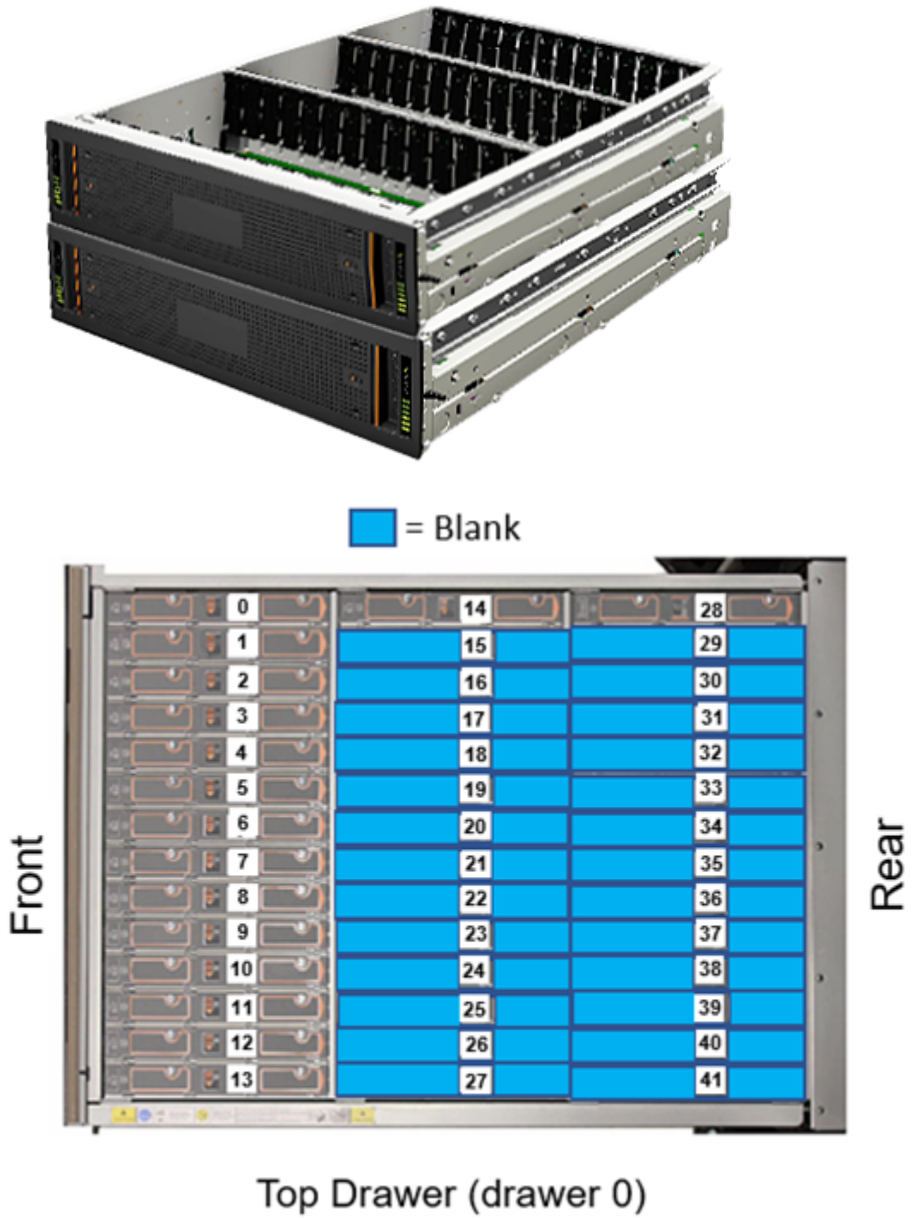
Each disk drive drawer in a 5U84 storage shelf is divided into three compartments. The compartments contain the individual drive slots that hold the DDIC modules and the disk drives.

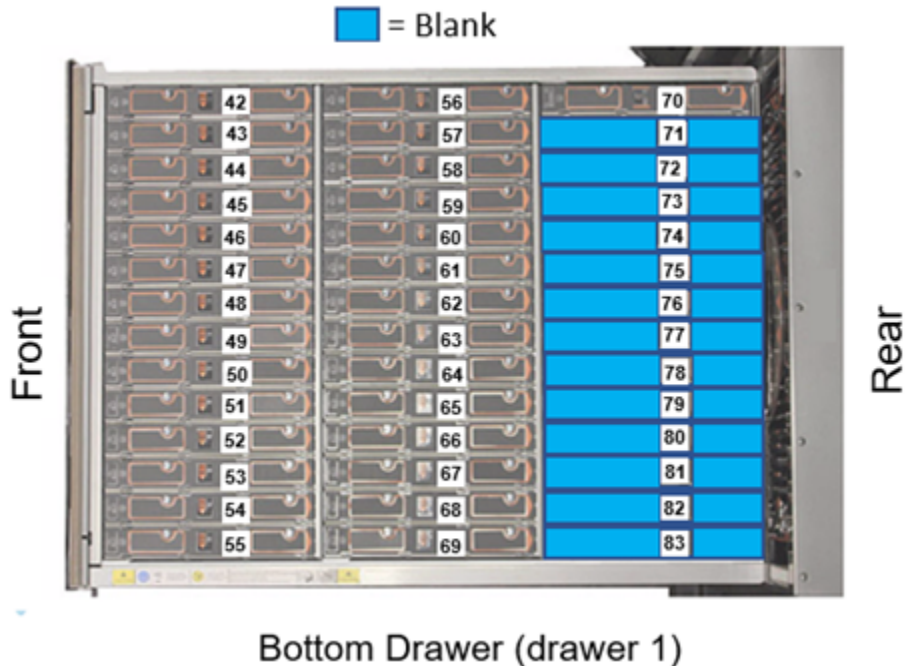
In the top drive drawer, the drive slots are numbered from left to right, beginning with the first compartment that is closest to the front panel. The drive slots in this compartment are numbered 0 to 13. The drive slots in the second compartment are in the middle of the drive drawer. These slots are numbered 14 to 27. The drive slots in third compartment are closest to the rear of the shelf. These slots are numbered 28 to 41.

In the bottom drive drawer, the drive slots are numbered from left to right, beginning with the first compartment that is closest to the front panel. The drive slots in this compartment are numbered 42 to 55. The drive slots in the second compartment are in the middle of the drive drawer. These slots are numbered 56 to 69. The drive slots in third compartment are closest to the rear of the shelf. These slots are numbered 70 to 83.

See [Figure 2-4](#) on page 40.

Figure 2-4 Disk drive slot numbering of a half-populated storage shelf





## Disk Drive In Carrier (DDIC) modules

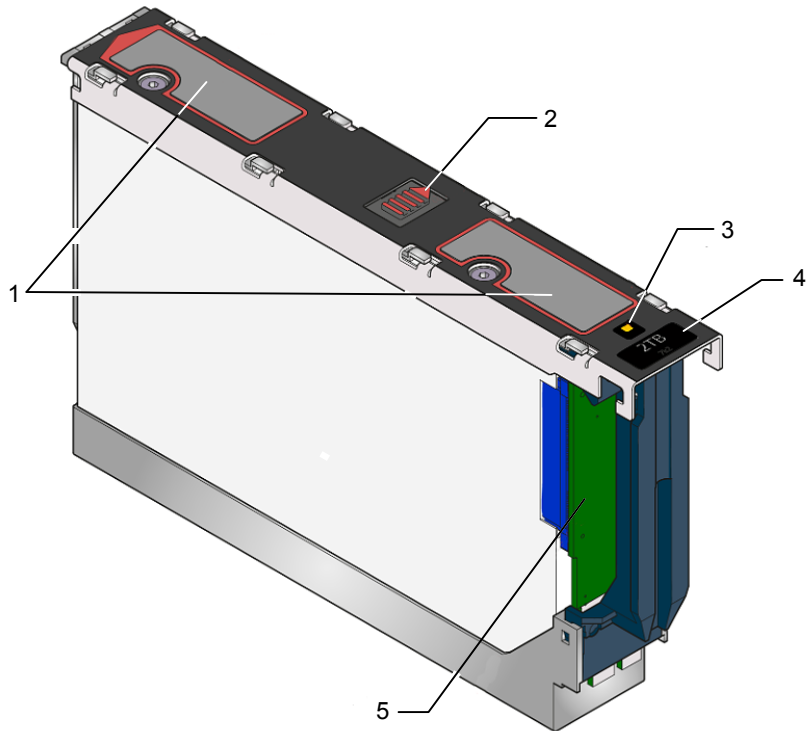
All storage shelf hard disk drives are housed in DDIC modules. Each disk drive drawer accepts a Disk Drive In Carrier (DDIC) module for each disk drive slot in the drawer. DDIC modules enable disk drives to be quickly inserted and removed without turning off the 5U84 storage shelves. In addition, each DDIC prevents mis-alignment and damage to the disk drive connectors during the disk drive insertion and removal process.

For troubleshooting purposes, DDIC modules provide one amber drive fault LED indicator per disk drive. The fault indicator enables you to easily identify a failed drive carrier in the drive drawer. You can see drive fault LED indicator when the disk drive drawer is open.

**Figure 2-5** Disk Drive In Carrier (DDIC) module



**Figure 2-6** Disk Drive In Carrier (DDIC) module components and locations



**Table 2-2** 5U84 Storage Shelf DDIC component locations

Number	Component
1	Touch points <b>Note:</b> Touch points are used to facilitate the removal of the DDIC module from the storage shelf drawer.
2	Latch button
3	Drive Fault LED
4	Disk drive capacity label
5	Dongle

## Disk Drive Drawer printed circuit board (PCB) assemblies

Each disk drive drawer in a 5U84 storage shelf uses a printed circuit board (PCB) assembly to provide the electrical connectivity to the drawer's disk drives.

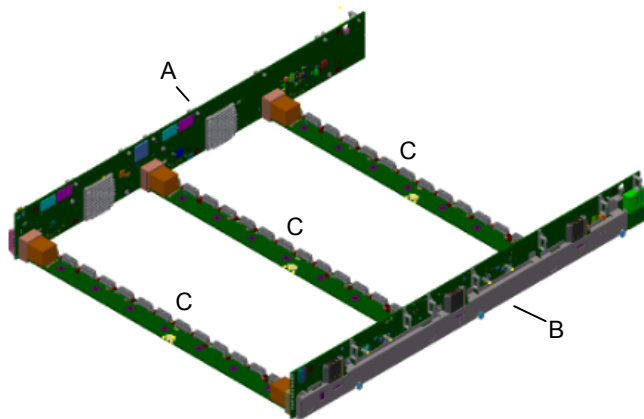
Along with providing the electrical connectivity to the disk drives, PCB assemblies also provide:

- Mounting platforms for the drawer cabling system
- Redundant power paths to each disk drive
- Redundant 12Gb/s SAS signal paths to each disk drive
- Provide technical feedback to the system when a drawer is opened or closed.

PCB assemblies include the following components:

- Three drawer Baseplane cards
- One right side Drawer Sideplane card
- One left side Drawer Sideplane card

**Figure 2-7** Disk Drive Drawer PCB assembly



**Table 2-3** Disk drive drawer PCB assembly components

Label	Item
A	Drawer Sideplane card (left)
B	Drawer Sideplane card (right)
C	Baseplane card



Each PCB assembly contains two Drawer Sideplane cards. One Sideplane card mounts on the right side of the disk drawer, while the other card mounts on the left side of the drawer.

Drawer Sideplane cards provide power paths to the drawer Baseplanes and the DDICs and their installed disk drives. Sideplane cards also provide 12Gb/s SAS connections.

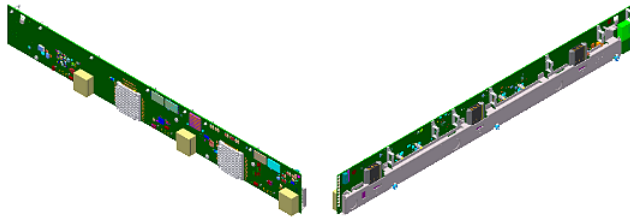
Sideplane cards are hot swappable and replaceable by service personnel while the storage shelf is running in a rack.

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**Note:** Removing the Sideplane upper metal cover removes power to the Sideplane, which enables the faulty Sideplane to be hot-swapped.

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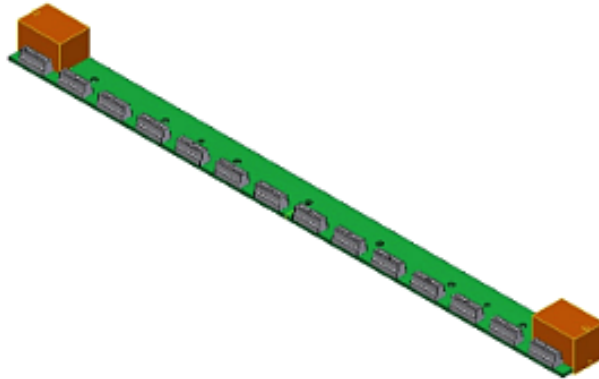
**Figure 2-8** Inside and outside views of a right side Sideplane card



Three Drawer Baseplanes comprise each PCB assembly. Drawer Baseplanes provide a dual path for 12Gb/s SAS connectivity between the Drawer Sideplane cards and the DDICs. They also provide power to the DDICs from either the right or the left Drawer Sideplane cards.

The Drawer Baseplanes also provide four remote temperature sensing diodes that monitor disk drive temperatures within the disk drive drawers.

**Figure 2-9** Drawer Baseplane example



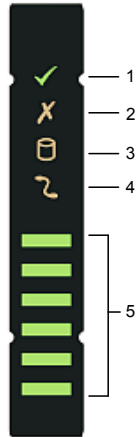
### Drawer Sideplane Status panels

Drawer Sideplane Status panels are located on the front of the 5U84 storage shelves. These panels provide status and the activity information about the Sideplane card.

**Figure 2-10** Drawer Sideplane Status panel locations



**Figure 2-11** 5U84 Primary Storage Shelf / 5U84 Expansion Storage Shelf  
 Drawer Sideplane Status panel



**Table 2-4** Drawer Sideplane Status panel descriptions

Number	Item
1	Sideplane card OK / Power good
2	Sideplane card Fault
3	Logical Fault
4	Cable Fault
5	Activity Bar Graph

The following table describes the Drawer Sideplane LED statuses.

**Table 2-5** Drawer Sideplane LED statuses

Status	Power (Green)	Drawer Fault (Amber)	Cable Fault (Amber)	Logical Fault (Amber)	Activity Bar Graph (Green)
Drawer Sideplane card OK / Power Good	On	Off	Off	Off	X
Drawer Sideplane card Fault	Off	On	X	X	Off

**Table 2-5** Drawer Sideplane LED statuses (*continued*)

Status	Power (Green)	Drawer Fault (Amber)	Cable Fault (Amber)	Logical Fault (Amber)	Activity Bar Graph (Green)
Drive failure has occurred causing loss of availability or redundancy	On	On	X	X	X
Array in impacted state (SES) Indicated	On	X	X	Flashing	X
Cable Fault	Off	X	On	X	Off
Drive Activity	On	Off	Off	Off	On *

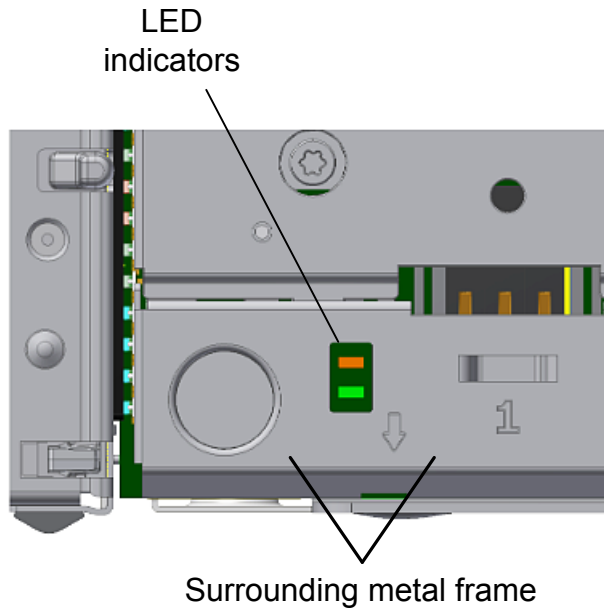
X = Disregard

\* The Activity Bar Graph is a six-segment indicator that shows activity of the SAS disk drive interface to the Sideplane. If none of the segments are lit, then there is no SAS disk drive activity occurring. Increasing disk drive activity is measured upward, starting with the bottom segment. When full disk drive activity occurs, all six segments are lit.

## Drawer Sideplane hot swap LED indicators

Drawer Sideplane hot-swap LED indicator lights are mounted on each drawer's Sideplane printed circuit board assembly. They are visible through each Sideplane's metal frame when the drawer is open.

**Figure 2-12** Drawer Sideplane hot-swap LED location



The following table describes the Drawer hot-swap Sideplane LED indicator statuses.

**Table 2-6** Drawer Sideplane Hot-swap LED indicator statuses

Status	12V Power LED (Green)	Power disabled LED (Amber)
Sideplane 12V power present (DO NOT hot-swap the sideplane)	On	X
Sideplane 12V is disabled (OK to hot-swap the Sideplane)	Off	On

X = Disregard

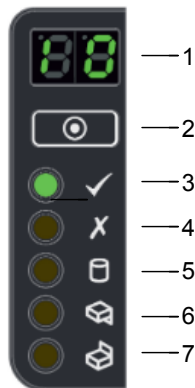
## 5U84 Primary Storage Shelf and the 5U84 Expansion Storage Shelf control panel

The control panel is installed on the left side of both the 5U84 Primary Storage Shelf and the 5U84 Expansion Storage Shelf. It is functionally the same for both systems.

**Figure 2-13** Control panel location



**Figure 2-14** Control panel



The following table describes the control panel functions.

**Table 2-7** Control panel functions and descriptions

Number	Function	Description
1	Unit Identification Display	The Unit Identification Display is a dual digit display that provides information about the storage shelf. Its primary function is to assist in the configuration of multiple storage shelves that are connected to the appliance.
2	Input button	The Input button enables you to set the Unit Identification display number.
3	Power On / Standby LED (Green or Amber)	The Power On/Standby LED shows Amber when only standby power is available. Otherwise, the LED shows Green when system power is available.
4	Module Fault LED (Power Cooling Module, I/O module status) (Amber)	The Module Fault LED illuminates when there is a system hardware fault. The system hardware fault may be associated with a fault LED on a Power Cooling Module (PCM) or on an I/O module.
5	Logical Fault LED (Amber)	The Logical Status LED shows a change of status or a fault. Typically these changes of status or faults are associated with the shelf's disk drives. However, the Logical Status LED can also indicate an issue with an internal RAID controller or external RAID controller, or with a host bus adapter.
6	Top Drawer Fault (Amber)	The Top Drawer Fault LED (drawer 1) shows a change of status or a fault with the top disk drive drawer in the storage shelf.
7	Bottom Drawer Fault (Amber)	The Bottom Drawer Fault LED (drawer 2) shows a change of status or a fault with the bottom disk drive drawer in the storage shelf.

## About the 5U84 Primary Storage Shelf and 5U84 Expansion Storage Shelf rear components

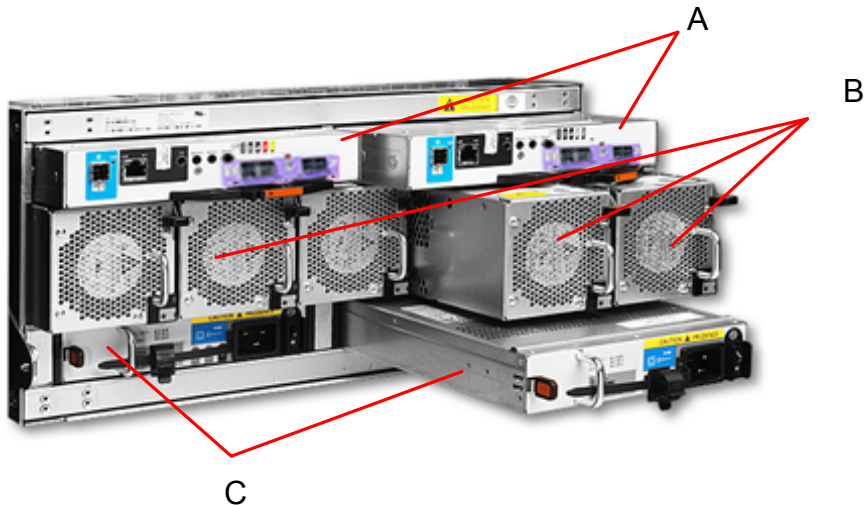
This section describes the rear components of the 5U84 Primary Storage Shelf and 5U84 Expansion Storage Shelf.

The 5U84 Primary Storage Shelf and the 5U84 Expansion Storage Shelf contain the following removable rear components:

- SAS-3 RAID Controllers (*5U84 Primary Storage Shelf only*)
- Expansion I/O modules (*5U84 Expansion Storage Shelf only*)

- Fan modules
- Power Supply Units (PSUs)

**Figure 2-15** 5U84 Primary Storage Shelf rear components

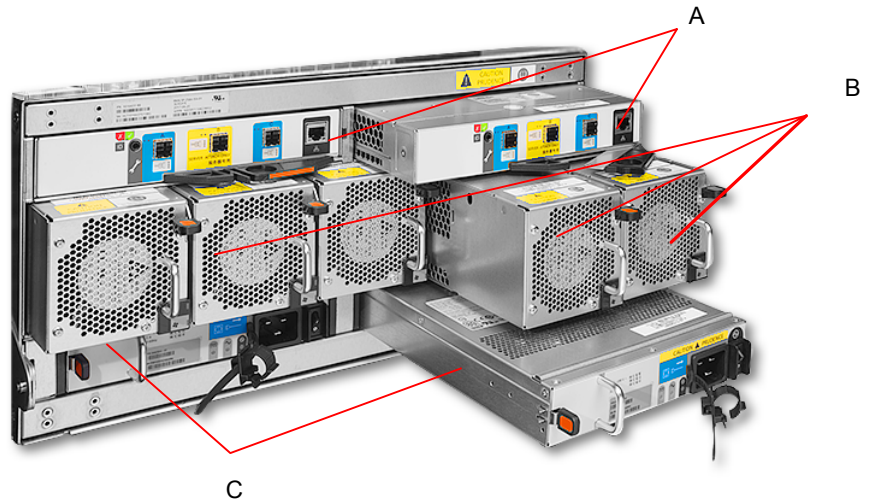


**Table 2-8** 5U84 Primary Storage Shelf rear component locations

Letter	Item
A	RAID Controllers (from left to right) RAID Controller A, RAID Controller B
B	Fan modules (from left to right) Fan Module 0, Fan Module 1, Fan Module 2, Fan Module 3, and Fan Module 4
C	Power Supply Units (from left to right) PSU 0, PSU 1



**Figure 2-16** 5U84 Expansion Storage Shelf rear components



**Table 2-9** 5U84 Expansion Storage Shelf rear component locations

Letter	Item
A	Expansion I/O modules (from left to right) Expansion I/O Module A, Expansion I/O Module B
B	Fan modules (from left to right) Fan Module 0, Fan Module 1, Fan Module 2, Fan Module 3, and Fan Module 4
C	Power Supply Units (from left to right) PSU 0, PSU 1

## 5U84 Primary Storage Shelf

The 5U84 Primary Storage Shelf uses two SAS-3 RAID controllers, which are located in the top two slots of the back panel. The RAID controllers provide RAID data protection technology for the data that is stored on the 5U84 Primary Storage Shelf disk drives. The RAID controllers also provide RAID data protection technology for the optional 5U84 Expansion Storage Shelves that you connect to the 5U84 Primary Storage Shelf.

SAS-3 copper cables connect the 5350 Appliance compute nodes to the 5U84 Primary Storage Shelf through the storage shelf's RAID controllers.

Five high performance fan modules connect to the storage shelf's midplane connector through the middle slots. Each fan module contains two contra-rotating high performance fans, along with separate power and control circuits for each internal fan.

Two redundant Power Supply Units (PSUs) are located in slots beneath the fan modules.

To operate, the 5U84 Primary Storage Shelf must have at least one functioning RAID controller, one functioning power supply unit, and four functioning fan modules.

## **5U84 Expansion Storage Shelf**

The 5U84 Expansion Storage Shelf uses two Expansion I/O modules, which are located in the top two slots of the back panel. The Expansion I/O modules provide SAS-3 I/O data transfers between the 5U84 Primary Storage Shelf and the 5U84 Expansion Storage Shelf. The Expansion I/O modules also provide I/O data transfers between the first 5U84 Expansion Storage Shelf and up to two additional 5U84 Expansion Storage Shelves.

SAS-3 cables connect the 5U84 Expansion Storage Shelf to the 5U84 Primary Storage Shelf through the 5U84 Expansion Storage Shelf's Expansion I/O modules. SAS-3 cables are also used to daisy chain up to two additional 5U84 Expansion Storage Shelves to the first 5U84 Expansion Storage Shelf.

Five high performance fan modules connect to the storage shelf's midplane connector through the middle slots. Each fan module contains two contra-rotating, high performance fans, along with separate power and control circuits for each internal fan. The device must have at least one functioning RAID controller, one functioning power supply module, and one functioning fan module.

Two redundant Power Supply Units (PSUs) are located in slots beneath the fan modules.

To operate, the 5U84 Expansion Storage Shelf must have at least one functioning Expansion I/O module, one functioning PSU, and four functioning fan modules.

See ["Veritas 5U84 Expansion Storage Shelf Expansion I/O modules"](#) on page 58.

## **Veritas 5U84 Primary Storage Shelf RAID controllers**

The Veritas 5U84 Primary Storage Shelf uses dual, hot swappable SAS-3 RAID controllers. These controllers create and manage the 5U84 Primary Storage Shelf disk drive RAID sets that contain backed up data. They also create and manage the RAID sets on 5U84 Expansion Storage Shelves when those are attached to the 5U84 Primary Storage Shelf.

The SAS-3 RAID controllers run RAID level 6 on the storage shelf. RAID 6 offers the highest level of data protection. It allows simultaneous write operations, while

also allocating two sets of parity data across the drives that comprise the RAID 6 array.

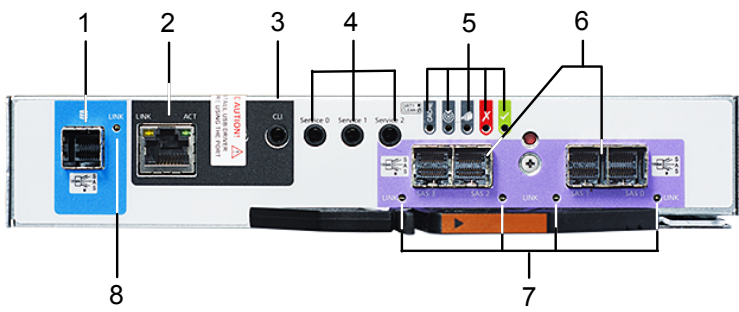
The SAS-3 RAID controllers also provides an additional SAS-3 port. The SAS-3 port enables data to flow at SAS-3 data transfer rates between the 5U84 Primary Storage Shelf and the first optional 5U84 Expansion Storage Shelf.

**Figure 2-17** Veritas 5U84 Primary Storage Shelf SAS-3 RAID controllers



The following figure and table provides component details for the Veritas 5U84 Primary Storage Shelf SAS-3 RAID controller modules.

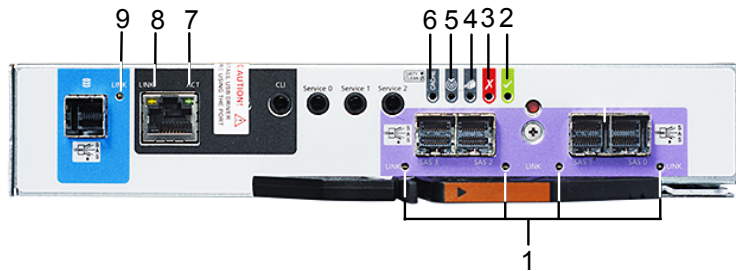
**Figure 2-18** Veritas 5U84 Primary Storage Shelf SAS-3 RAID Controller components and locations



**Table 2-10** Veritas 5U84 Primary Storage Shelf SAS-3 RAID Controller components

Number	Component
1	Expansion SAS port
2	Ethernet port <b>Note:</b> Veritas does not use or support the Ethernet port.
3	USB port
4	Serial ports (Service only)
5	Indicator LEDs
6	SAS-3 RAID ports - connects to the 5350 Appliance compute nodes
7	Activity LEDs
8	Expansion SAS port Status

**Figure 2-19** Veritas 5U84 Primary Storage Shelf SAS-3 RAID Controller indicator LED details



**Table 2-11** Veritas 5U84 Primary Storage Shelf SAS-3 RAID Controller indicator LED details

LED	Description	Definition
1	Host 12Gb SAS-3 Link Status/Link Activity	Off - No link detected. Green- The port is connected and the link is up. Amber - Partial link exists (one or more lanes are down) Blinking green or amber- The link has I/O activity.

**Table 2-11** Veritas 5U84 Primary Storage Shelf SAS-3 RAID Controller indicator LED details (*continued*)

LED	Description	Definition
2	OK	Off - A controller issue has been detected, or the controller is turned off.  Blinking green - The system is starting.  Green - The controller is operating normally.
3	Fault	Off - The controller is operating normally.  Amber - A controller fault has been detected or a service action is required.  Blinking amber - Hardware-controller power on error, or a cache flush or restore error.
4	OK to Remove	Off - The controller is not prepared for removal.  Blue - The controller is prepared for removal.
5	Identify	White - The controller is being identified.
6	Cache Status	Off - In a working controller, the cache is clean (contains no unwritten data). This is an occasional condition that occurs while the system is booting.  Green - The cache is dirty (contains unwritten data) and the operation is normal. The unwritten information can be the log data or the debug data that remains in the cache. By itself, a Green cache status LED does not indicate that any user data is at risk or that any action is necessary.  Blinking Green - A Compact Flash flush or a cache self-refresh is in progress, indicating cache activity.
7	Network Port Link Activity Status *	Off - The Ethernet link is not established, or the link is down.  Green - The Ethernet link is up (applies to all negotiated link speeds).
8	Network Port Link Speed *	Off - The link is up at 10/100base-T negotiated speeds.  Amber - The link is up and negotiated at 1000base-T speed.
9	SAS-3 Expansion Port Status	Off - The port is empty or the link is down.  Green - The port is connected and the link is up.

**Table 2-11** Veritas 5U84 Primary Storage Shelf SAS-3 RAID Controller indicator LED details (*continued*)

LED	Description	Definition
* When port is down, both LEDs are off		

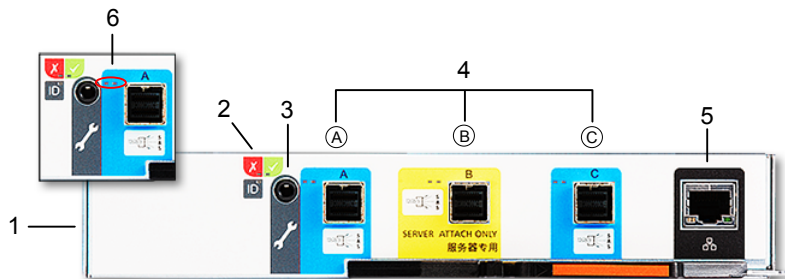
## Veritas 5U84 Expansion Storage Shelf Expansion I/O modules

Veritas 5U84 Expansion Storage Shelf Expansion I/O modules provide SAS-3 data throughput and communications between one or more 5U84 Expansion Storage Shelves.

**Figure 2-20** Veritas 5U84 Expansion Storage Shelf Expansion I/O module



**Figure 2-21** Veritas 5U84 Expansion Storage Shelf Expansion I/O module



**Table 2-12** Expansion I/O module components and locations

Number	Component
1	Expansion I/O module
2	Expansion I/O module Status LEDs
3	RS232 jack (debugging purposes only)
4	SAS-3 ports - A, B, and C
5	Ethernet port <b>Note:</b> Veritas does not use or support the Ethernet port.
6	SAS Activity LEDs

### Expansion I/O module Status LED location and conditions


This section discusses the location of the Status LEDs on the Expansion I/O modules and the Status LED conditions.

**Figure 2-22** Expansion I/O module Status indicator LED location



I/O module Status LED location



**Table 2-13** Expansion I/O module icon and Status LED conditions

Condition	Activity LED (green)	Fault LED (amber)
 Module Fault (amber)	On Off	The Expansion I/O module has encountered a fault condition.  The Expansion I/O module is operating normally.

**Table 2-13** Expansion I/O module icon and Status LED conditions (*continued*)

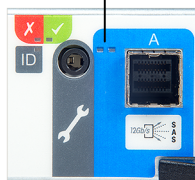
Condition	Activity LED (green)	Fault LED (amber)
 Power (green)	On Off	The Expansion I/O module is on. The Expansion I/O module is off.
 ID (blue)	On	The Expansion I/O module is being identified.

## Expansion I/O module SAS Activity LED location and conditions

This section discusses the location of the SAS Activity LEDs on the Expansion I/O modules and the SAS Activity LED conditions.

**Figure 2-23** Expansion I/O module SAS Activity LED location

SAS Activity LED location



**Table 2-14** Expansion I/O module SAS Activity LED conditions

Condition	Activity LED (green)	Fault LED (amber)
No Cable Present	Off	Off
Cable Present All links up, no activity.	On	Off
Cable Present All links up.	Flash with aggregate port activity	Off



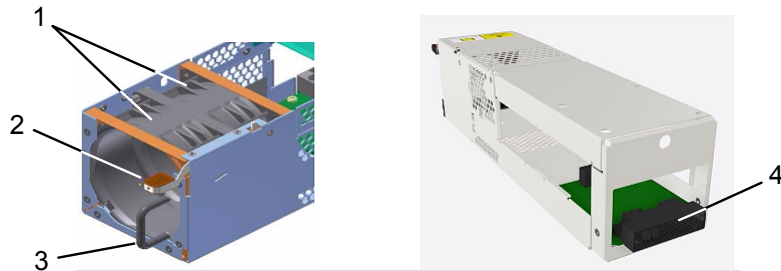
**Table 2-14** Expansion I/O module SAS Activity LED conditions (*continued*)

Condition	Activity LED (green)	Fault LED (amber)
<p>Critical Fault</p> <ul style="list-style-type: none"> <li>■ Any fault which causes operation of the cable to cease or fail to start For example, an OVERCURRENT trip.</li> <li>■ No connection detected at the opposite end of the SAS cable</li> </ul>	Off	On
<p>Non-Critical Fault</p> <p>Any fault which does not cause the connection to cease operation.</p> <p>For example, not all links established; OVERTEMPERATURE condition detected.</p>	Flash with aggregate port activity	Flashing - One second on; one second off

## Veritas 5U84 Storage Shelf cooling modules

The Veritas 5U84 Storage Shelves include five cooling modules. The cooling modules provide cooling to the entire unit, which is suitable to maintain the internal component temperatures below each components maximum temperature limits.

**Figure 2-24** Veritas 5U84 Storage Shelf cooling module components



**Table 2-15** Veritas 5U84 Storage Shelf cooling module component locations

Number	Component
1	High performance, contra-rotating cooling fans
2	Release latch
3	Handle
4	Mid-plane connector

Cooling modules provide the following features:

- Fast removal and replacement times without the need to turn off the storage shelf.
- Electronic fan speed control to the fans.
- Redundant serial interface connections to the rest of the storage shelf system.
- Cooling module redundancy
- Redundancy includes:
  - Maintaining the cooling function of the cooling module in the event of a single fan rotor failure.
  - Maintaining the normal operation of the cooling module if one cooling control or fan controller module fails.
  - Automatically switching fan speeds to Full/High mode if the cooling module control unit fails.
  - Maintaining the normal operation of the storage shelf for two minutes when a cooling module is swapped out due to a failure.

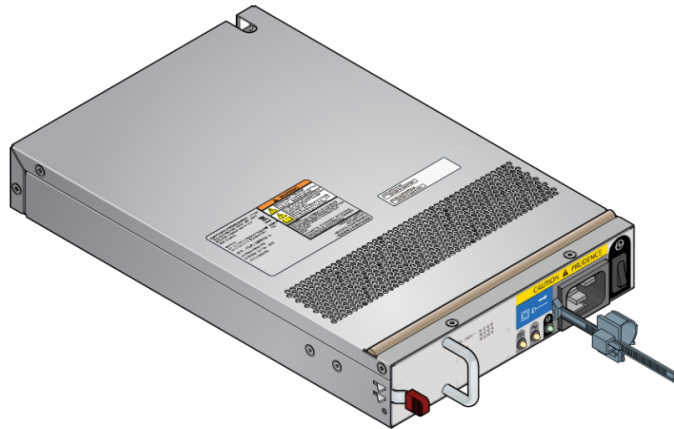
## 5U84 Storage Shelf Power Supply Units

Veritas 5U84 Storage Shelves includes dual Power Supply Units (PSU) that provide redundant power to the storage shelves. If one PSU fails, the storage shelves continue to operate as the second PSU continues to supply the storage shelf with power.

PSUs are hot-swappable. You can replace a faulty PSU while the storage shelf is running. However, you must complete the PSU replacement procedure within **two minutes** after you remove the faulty PSU.

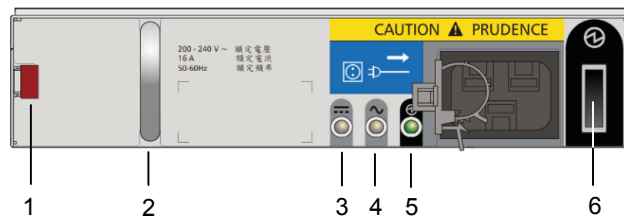
Veritas 5U84 Storage Shelf chassis are keyed to prevent PSUs from being inserted upside down.

**Figure 2-25** 5U84 Storage Shelf Power Supply Unit



The rear panel of the PSU includes a power switch, three status LEDs, and an AC socket for the power cord. The rear panel also includes a handle that you use during the PSU insertion and removal process.

**Figure 2-26** 5U84 Storage Shelf Power Supply Unit



**Table 2-16** 5U84 Storage Shelf Power Supply Unit component locations

Number	Component
1	Release latch
2	Handle
3	PSU Fail LED
4	AC Fail LED
5	Power OK LED
6	Power switch

# Veritas 5350 Appliance and 5U84 Storage Shelf cables

This chapter includes the following topics:

- [Power cables](#)
- [Network cable](#)
- [SAS-3 cable](#)
- [Twinaxial copper cables](#)

## Power cables

Each of the AC power modules in both the Veritas 5350 Appliance and the required Veritas 5U84 Primary Storage Shelf accept one AC power cable. The optional 5U84 Expansion Storage Shelf also uses one AC power cord in each of its AC power modules. One end of the AC power cable connects to the power supply on the appliance or the storage device. The other end of the cable connects to an external Power Distribution Unit (PDU) on the rack.

Power cables include a live line, a neutral line, and a grounding line.

## Veritas 5350 Appliance AC power cable

**Figure 3-1** AC power cable - Veritas 5350 Appliance Appliance



- A AC power connector (IEC-60320-C14) to an external power supply such as a Power Distribution Unit (PDU) on a rack.
- B AC power connector (IEC-60320-C13) to an appliance.

Cable rating: 15A 250V

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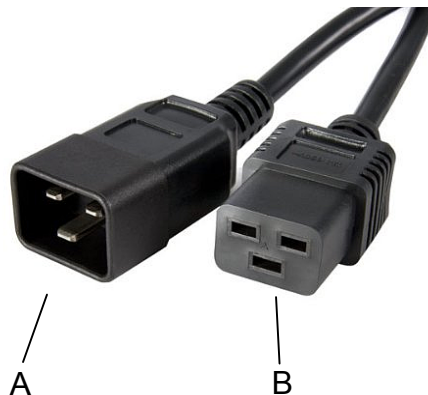
**Note:** If your power distribution unit is not compatible with the IEC-60320-C14 plug, Veritas recommends that you purchase your power cable locally. Make sure that the power cable meets or exceeds the indicated power rating.

See [“Veritas 5350 compute node technical specifications”](#) on page 71.

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## Veritas 5U84 Primary Storage Shelf / Expansion Storage Shelf AC power cable

**Figure 3-2** AC power cable - Veritas 5U84 Primary Storage Shelf / Expansion Storage Shelf



- A AC power connector (IEC-60320-C20) to an external power supply such as a Power Distribution Unit (PDU) on a rack.
- B AC power connector (IEC-60320-C19) to storage shelf.

Cable rating: 20A 250V

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**Note:** If your power distribution unit is not compatible with the IEC-60320-C20 plug, Veritas recommends that you purchase your power cable locally. Make sure that the power cable meets or exceeds the indicated power rating.

See [“Veritas 5U84 Storage Shelf technical specifications”](#) on page 73.

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See [“Network cable”](#) on page 67.

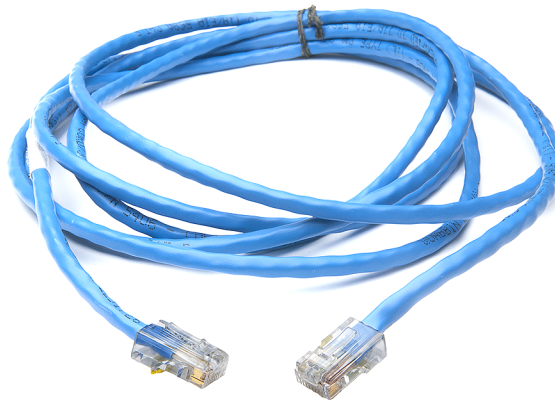
See [“SAS-3 cable”](#) on page 67.

See [“Twinaxial copper cables”](#) on page 68.

## Network cable

The appliance communicates with the Ethernet networks through an Ethernet network cable. One end of the network cable connects to the management network port or service network port of the appliance. The other end of the cable connects to the network switch or an external gateway. Both ends of the cable are RJ45 connectors.

**Figure 3-3** Network cable



See [“Power cables”](#) on page 64.

See [“SAS-3 cable”](#) on page 67.

See [“Twinaxial copper cables”](#) on page 68.

## SAS-3 cable

SAS-3 data cables are used to connect the Veritas 5U84 Primary Storage Shelf to the 5350 Appliance compute nodes. SAS-3 cables also connect multiple 5U84 Expansion Storage Shelves to each other. SAS-3 cables have SAS-3 connectors on both ends. SAS-3 cables ship with each Veritas Appliance, and with each Veritas 5U84 Expansion Storage Shelf.

**Figure 3-4**

SAS-3 cable



See [“Power cables”](#) on page 64.

See [“Network cable”](#) on page 67.

See [“Twinaxial copper cables”](#) on page 68.

## Twinaxial copper cables

The Veritas 5350 Appliance communicates with Ethernet networks through high speed Twinaxial copper cables. If you configure the appliance to communicate with 25 Gb or 10 Gb Ethernet networks, these cables connect to the Ethernet cards in the appliance.

These cables are also known as Direct-Access Copper (DAC) cables, and are available in 1-meter, 3-meter, 5-meter and 7-meter lengths.





See [“Power cables”](#) on page 64.

See [“Network cable”](#) on page 67.

See [“SAS-3 cable”](#) on page 67.

# Technical specifications, Environmental/Protocol standards, and Compliance standards

This appendix includes the following topics:

- [Veritas 5350 compute node technical specifications](#)
- [Veritas 5U84 Storage Shelf technical specifications](#)
- [Environmental specifications](#)
- [Protocol standards](#)
- [Regulatory, compliance, and certification information](#)
- [Product regulatory compliance](#)
- [Country approvals](#)
- [Product safety compliance](#)
- [Product EMC Compliance - Class A Compliance](#)
- [Product environmental compliance](#)

# Veritas 5350 compute node technical specifications

**Table A-1** 5350 Appliance compute node technical specifications

Technical Specification	5350 Appliance compute node
Rack information	19" EIA standard  The rack rails that are provided for the 5350 Appliance compute node are extensible to 32" (813mm). This distance is the maximum depth that is allowed between rack posts. If the distance between rack posts is longer than 32" (813mm) the rails and the appliance cannot be properly installed.
Processor	Dual 2nd Generation Intel® Xeon® Scalable Processors
CPU speed	2.1 GHz (Turbo: 4.00 GHz)
Cores (each appliance compute node)	52 (26 per processor)
Memory type and configuration (RDIMMs)	Base memory capacity: 768 GB, expandable to 1.5 TB Memory type: DDR4 RDIMM Configuration: <ul style="list-style-type: none"> <li>■ 768 GB: 64 GB x 12 RDIMM modules on capacities less than 960 TB</li> <li>■ 1536 GB: 64 GB x 24 RDIMM modules on capacities of 960 TB or greater</li> </ul> <b>Note:</b> If you want to upgrade your capacity to 960 TB or more, you have to purchase a 768 GB memory upgrade kit.  Operating voltage: 1.2V Configured clock speed: 2933 MHz
Cache (each appliance compute node)	71.5 MB (35.75 MB per processor) <b>Note:</b> Two processors are installed in a compute node.
RAID cache (each appliance compute node)	32 GB
SAS RAID mezzanine card	Yes
SAS RAID PCIe card installed in a appliance compute node PCIe riser assembly	No

**Table A-1** 5350 Appliance compute node technical specifications (*continued*)

Technical Specification	5350 Appliance compute node
RAID levels	RAID1: Veritas 5350 Appliance compute node system disks
Usable MSDP and AdvancedDisk storage capacity (TB)	<p>AdvancedDisk storage capacity: up to 1,920 TiB (2,111 TB)</p> <p>MSDP storage capacity: up to 960 TiB (1,056 TB)</p> <p>See <a href="#">“Available appliance storage options”</a> on page 35.</p>
Maximum number of storage shelves	<p>4</p> <p>One Veritas 5U84 Primary Storage Shelf; three Veritas 5U84 Expansion Storage Shelves.</p>
Dimensions (IEC rack compliant)	<p><b>Compute node</b></p> <ul style="list-style-type: none"> <li>■ Height: 8.89cm (3.5") (approximately 2U)</li> <li>■ Width: 48.26cm (19")</li> <li>■ Depth: 79.38cm (31.25")</li> </ul> <p><b>Note:</b> The Veritas 5U84 Primary Storage Shelf and the 5U84 Expansion Storage Shelf are longer than what a standard IEC-compliant rack normally supports. Due to the additional length, the rack-based PDU hardware may need to be installed on the outside of the rack to accommodate the storage shelves.</p>
Maximum weight	23.26 kg (51.28 lbs)
AC power requirements	110 VAC - 220 VAC @ 3.1 A
Power factor	> 90%
AC power cable	<p>Specification: IEC-60320-C14 to IEC-60320-C13, 15A/250V, Black, 4ft</p> <p>The IEC-60320-C14 plugs into a Power Distribution Unit. The IEC-60320-C13 plugs into an appliance or storage shelf power supply.</p> <p><b>Note:</b> If your power distribution unit is not compatible with the IEC-60320-C14 plug, Veritas recommends that you purchase your power cable locally. Make sure the power cable meets or exceed the indicated power rating.</p> <p>See <a href="#">“Power cables”</a> on page 64.</p>
AC Frequency range	50/60Hz
Typical power consumption	300 watts
Maximum power consumption	600 watts

**Table A-1** 5350 Appliance compute node technical specifications (*continued*)

Technical Specification	5350 Appliance compute node
Typical power consumption with a maximum of four external storage shelves	4,300 watts (2.2 watts per TB)
Maximum power consumption with a maximum of four external storage shelves	5,800 watts (3.0 watts per TB)
System cooling requirement (heat dissipation)  (Appliance with maximum storage shelves attached)	Typical: <ul style="list-style-type: none"> <li>■ 14,408 BTU/hour</li> </ul> Maximum: <ul style="list-style-type: none"> <li>■ 19,267 BTU/hour</li> </ul>
Operating voltage	100V - 127 VAC  200V - 240 VAC
Power conversion efficiency	90% +
Acoustic noise	70 dBA

## Veritas 5U84 Storage Shelf technical specifications

The following table provides technical specifications for both the Veritas 5U84 Primary Storage Shelf and the Veritas 5U84 Expansion Storage Shelf.

**Table A-2** Veritas 5U84 Primary Storage Shelf / 5U84 Expansion Storage Shelf technical specifications

Technical specification	Description
Rack information	The rack installation height is the space occupied by a storage shelf in a rack cabinet. The shelf fits into a 5U rack space. Install the storage shelf in a rack cabinet that is 19 inches (483mm) wide.

**Table A-2** Veritas 5U84 Primary Storage Shelf / 5U84 Expansion Storage Shelf technical specifications (*continued*)

Technical specification	Description
Dimensions (IEC rack compliant)	<p>For more information on rack installation, refer to the <i>Dimensions and determining rack locations</i> section in the <i>Veritas 5350 Hardware Installation Guide</i>.</p> <p><b>Note:</b> The Veritas 5U84 Primary Storage Shelf and the 5U84 Expansion Storage Shelf are longer than what a standard IEC-compliant rack normally supports. Due to the additional length, the rack-based PDU hardware may need to be installed on the outside of the rack to accommodate the storage shelves.</p>
Hot swappable components	Disk drives, power supply units (PSUs), cooling modules, SAS Controllers, Expansion I/O modules
Usable storage capacity	<p>Up to 1,920 TiB (2,111 TB), depending on the hardware configuration you purchase</p> <p>See <a href="#">“Available appliance storage options”</a> on page 35.</p>
Maximum weight	<p>5U84 Primary Storage Shelf: 135 kg (298 lbs) with drives; no rail kit</p> <p>5U84 Expansion Storage Shelf: 135 kg (298 lbs) with drives; no rail kit</p>
Device types supported	Dual ported 12Gb/s SAS
Maximum drives per storage shelf	84
Typical power consumption	<p>1000 watts per storage shelf</p> <p><b>Note:</b> You can connect a maximum of four storage shelves to the 5350 Appliance compute nodes.</p>
Maximum power consumption	1300 watts per storage shelf
Supported RAID level	RAID6 and RAID10: 5U84 Primary Storage Shelf and 5U84 Expansion Storage Shelf data storage disks
Controllers	<p>5U84 Primary Storage Shelf: Dual RealStor 5005 12Gb SAS RAID controllers per storage shelf</p> <p>5U84 Expansion Storage Shelf: Dual Storage Bridge Bay (SBB) 2.1 compatible Expansion I/O modules per storage shelf</p>

**Table A-2** Veritas 5U84 Primary Storage Shelf / 5U84 Expansion Storage Shelf technical specifications (*continued*)

Technical specification	Description
Host/Expansion Interface	Three universal x4 12Gb mini-SAS connectors (SFF-8644) per Expansion I/O module
Maximum output power	1300 watts maximum continuous output power at high line voltage  You can connect up to four storage shelves to the 5350 Appliance compute nodes.
AC power requirements	200 - 240 VAC @ 6.67 A
Operating voltage	200V - 240 VAC
AC power cable	Specification: IEC-60320-C20 to IEC-60320-C19, 20A/250V, Black, 4ft  The IEC-60320-C20 plugs into a Power Distribution Unit (PDU) on a rack. The IEC-60320-C19 plugs into an appliance or a storage shelf power supply.  <b>Note:</b> If your power distribution unit is not compatible with the IEC-60320-C20 plug, Veritas recommends that you purchase your power cable locally. Make sure the power cable meets or exceed the indicated power rating.
AC Frequency range	50/60Hz
Power conversion efficiency	81% @ 10% load  89% @ 20% load  93% @ 50% load  90% @ 100% load
Temperature range	Operating: 5° to 35°C (de-rate 5°C above 2,133m (7,000')) (41°F TO 95°F)  Non-operating: -40°C to 70°C (-40°F TO 158°F)
Relative humidity	Operating: 20%rh to 80%rh non-condensing  Non-operating: 5%rh to 100%rh non-condensing
Acoustic noise	82 dBA  Sound Power Operating ≤ 8.0 Bels LWAd @ 23°

**Table A-2** Veritas 5U84 Primary Storage Shelf / 5U84 Expansion Storage Shelf technical specifications (*continued*)

Technical specification	Description
Operating altitude	-30 to 3048m ( -100 to 10000ft) De-rate 5°C above 2134m (7000ft)
Non-operating altitude	-305 to 12192m ( -1000 to 40000ft)
Operational vibration	0.21gRMS 5-500Hz Random
Operational shock	5g10ms ½ Sine
Relocation vibration (Non-operational)	0.3g2-200-2Hz Swept Sine.
Non-operational vibration	1.04 gRMS 2-200Hz Random.
Non-operational shock	30g10ms ½ Sine (Z-axis) 20g10ms ½ Sine(X-and Y-axes)

See “[Veritas 5350 compute node technical specifications](#)” on page 71.

See “[Environmental specifications](#)” on page 76.

See “[Protocol standards](#)” on page 77.

See “[Regulatory, compliance, and certification information](#)” on page 78.

## Environmental specifications

### Veritas Appliance compute node environmental specifications

**Table A-3** Veritas Appliance compute node environmental specifications

Specification	Appliance compute node
Operating temperature	ASHRAE A2 (10°C to 35°C ) (50°F to 95°F)



**Table A-3** Veritas Appliance compute node environmental specifications  
*(continued)*

Specification	Appliance compute node
Non-operating temperature	-25°C to 70°C (-14°F to 158°F)  The non-operating temperature is defined as the temperature of the system when the system is turned off. It is also referred to as the storage temperature.  Veritas recommends that you do not store the system in an environment where the temperatures fall outside of the listed temperature range.
Operating humidity (RH)	20% RH to 80% RH
Non-operating humidity	8% RH to 90% RH
Operating altitude (feet)	-30 to 3000 m with ASHRAE A2 class derating (0 to 10,000 ft)
Temperature gradient (per hour)	10°C/h (50°F/h)

See [“Veritas 5350 compute node technical specifications”](#) on page 71.

See [“Veritas 5U84 Storage Shelf technical specifications”](#) on page 73.

See [“Protocol standards”](#) on page 77.

See [“Regulatory, compliance, and certification information”](#) on page 78.

## Protocol standards

The following table provides standards with which the Veritas 5350 Appliance and the Veritas 5U84 Primary/Expansion Storage Shelf comply.

**Table A-4** Veritas Appliance / Veritas 5U84 Primary/Expansion Storage Shelf standards compliance

Standard	Version
IPMI 2.0	Intelligent Platform Management Interface Specification Second Generation v2.0, Document Revision 1.0
SMBIOS	System Management BIOS (SMBIOS) Reference Specification, Version 2.5

**Table A-4** Veritas Appliance / Veritas 5U84 Primary/Expansion Storage Shelf standards compliance (*continued*)

Standard	Version
SAS	SAS-3
ACPI	Advanced Configuration and Power Interface Specification, Revision 3.0, September 2
IP	RFC0791: Internet Protocol
PCIe	PCIe 3.0

See [“Veritas 5350 compute node technical specifications”](#) on page 71.

See [“Veritas 5U84 Storage Shelf technical specifications”](#) on page 73.

See [“Environmental specifications”](#) on page 76.

See [“Regulatory, compliance, and certification information”](#) on page 78.

## Regulatory, compliance, and certification information

The following sections give information about the product regulations and compliance.



### WARNING

To ensure regulatory compliance, you must adhere to the assembly instructions in this guide to ensure and maintain compliance with existing product certifications and approvals. Use only the described, regulated components that are specified in this guide. Use of other products or components may void the regulatory approvals of the product. The result is noncompliance with product regulations in the region in which the product is sold.

Alterations to the configuration of your appliance may require additional compliance testing.

This product is an FCC Class A device. Integration of it into a Class B system does not result in a Class B device.

# Product regulatory compliance

The appliance, when correctly integrated per this guide, complies with the following safety and electromagnetic compatibility (EMC) regulations.

**Intended Application** - This product was evaluated as Information Technology Equipment (ITE), which may be installed in offices, schools, computer rooms, and similar commercial type locations. The suitability of this product for other product categories and environments, other than an ITE application, may require further evaluation. Other product categories and environments may include medical, industrial, telecommunications, NEBS, residential, alarm systems, and test equipment.

## Country approvals

- US/Canada
- CE - European Union (EU)
- Australia / New Zealand
- KCC South Korea
- EACU Certification
- IRAM Certification (Argentina)
- CCC Certification (China)
- BIS India
- NOM Mexico
- InMetro Brazil
- NRCS & SABS South Africa
- BSMI Taiwan
- VCCI Japan
- KVALITET Serbia

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**Note:** Other countries are either based on these requirements or do not require certification. For more regulatory compliance information please refer to this link: [Regulatory Compliance / Homologation](#)

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## Product safety compliance

The following is a list of product safety compliance norms for different countries:

- UL60950 - CSA 60950 (USA / Canada)
- EN 62368-1:2014 + AC:2015
- EU Directive: Low Voltage 2014/35/EU
- CSA C22.2 No. 62368-1
- EN60950 (EU)
- CB Certificate & Report, IEC60950 & IEC62368-1 (report to include all country deviations)

## Product EMC Compliance - Class A Compliance

The following is a list of EMC compliance norms for different countries:

- EU Directive: EMC 2014/30/EU
- EN 55032:2015 +A11:2020
- EN 55024:2010
- EN 61000-3-2:2014
- EN 61000-3-3:2013
- FCC /ICES-003 - Emissions (USA/Canada) Verification
- VCCI Emissions (Japan)
- AS/NZS 3548 Emissions (Australia / New Zealand)
- BSMI CNS13438 Emissions (Taiwan)

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**Note:** For a complete list of regulatory notices please refer to this link:

[Veritas Safety and Compliance Guide](#)

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## Product environmental compliance

Use of banned substances are restricted in accordance with world-wide regulatory requirements. Restrictions include quantity limitations on the following:

- Quantity limit of 0.1% by mass (1000 PPM) for: Lead, Mercury, Cadmium, Hexavalent Chromium, Polybrominated Biphenyls Diphenyl-Ethers (PBB/PBDE),

Bis (2-ethylhexyl) phthalate (DEHP), Benzyl butyl phthalate (BBP), Dibutyl phthalate (DBP), Diisobutyl phthalate (DiBP).

- Quantity limit of 0.01% by mass (100 PPM) for: Cadmium
- California Code of Regulations, Title 22, Division 4.5, Chapter 33: Best Management Practices for Perchlorate Materials
- China - Restriction of Hazardous Substances (China RoHS)
- India RoHS
- EU WEEE Directive
- EU Packaging Directive
- EU Batteries Directive
- EU Commission Regulation (EU) 2019/424 of 15 March 2019
- EU REACH Regulation

Product environmental declarations of compliance are available in this [link](#).