



## Product Release Information

**Product Name(s):** Emerald Remote App

**Software Version:** 3.0.0\_r25070

**Date Modified:** 28 July 2025

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### This document outlines:

1. Product Description
2. Firmware Installation
3. Notes on Release

### Product Description:

The Emerald Ecosystem is a high-performance KVM over IP switching solution designed to connect both physical and virtual machines. Within this ecosystem, the Emerald™ Remote App software allows users to extend their Emerald connections—physical or virtual—enhancing mobility, device accessibility, and monitoring with full HD video on the Emerald System.

### Firmware Versions:

**3.0.0\_r25070** – Emerald Remote App on MAC platforms using MacOS

This release is supported on following platforms

- Operating system                      macOS 15.X (Sequoia)
- Processor                                Apple M1 to M4 chip

This release is compatible with the following product software versions:

- Boxilla Manager                      5.1.5
- Appliance                                6.11.0
- Gateway                                 3.1.0

### Key Features added:

- Remote APP support on platforms using MacOS
  - Managed KVM Connection with Virtual Machines
  - Unmanaged KVM Connection with Virtual Machines
  - Managed KVM Connection to Physical machines using Emerald Transmitters
  - Unmanaged KVM Connection to Physical machines using Emerald Transmitters
  - Dual head support for Virtual Machines connection
  - Audio mute/unmute on all active connections
  - Clip board Copy/paste is supported



- Auto save, Auto login, Auto Connection

### **Defects Resolved:**

- Not Applicable. First release on MAC platforms using MacOS

### **Known issues/Limitations:**

- This release does not support platforms having Windows OS.
- A maximum of 10 connections can be configured in unmanaged mode.
- CLI functionality is not supported.
- File copying from VM is not supported.
- Audio feature is not supported when sharing a VM connection using Emerald Gateway.
- Seamless cluster failover is not supported.
- Smart sizing feature is not supported for VM connection.

### **Firmware Installation**

#### **Supported upgrade paths**

Not Applicable. First release on MAC platforms using MacOS

#### **Documentation**

For downloading the manuals or getting Black Box support – please go to: <https://www.blackbox.com/>

### **Previous Release Information**

Not Applicable. First release on MAC platforms using MacOS.