



## Public Sector Service Package

Enhance the efficiency of your mobile workforce with the Panasonic **Public Sector Service Package**. Specifically designed for the unique requirements of your government agency, enabling your team to do more for less:

- **Competitive Pricing**
- **Enhanced Technology**
- **Increased Availability**
- **Premier Service**
- **Device Deployment**
- **Engineering Support**
- **Optimized Configuration**
- **Software Management**
- **Lifecycle Services**

By purchasing a TOUGHBOOK® laptop or tablet with the Public Sector Service Package you'll get access to Panasonic premier services from deployment to warranty and repairs, all the way through end-of-life of your device. Panasonic's deployment services ensure that your TOUGHBOOK mobile computers arrive in the field ready to work and are customized for your environment. The Panasonic team works on validating your image for maximum capability, loading your image, integrating third-party accessories, asset-tagging every component, and producing reports filled with configuration and deployment details—data that you can feed into your asset management

system. We can also work with your organization to create a custom BIOS showing your agency name on the splash screen, set up security and other configuration options.

Panasonic's field engineering team will meet with you regularly to review service history, analyze trends, and consult on the latest changes that apply to your devices. A current copy of your image is kept on file at the Panasonic National Service Center, allowing our technicians to quickly and accurately re-create any issues experienced in the field. If a replacement hard drive is required, the current image is deployed prior to delivery. We know accidents happen and that is why Panasonic provides prompt repair or replacement of all major computer parts at no additional cost, and in cases when the damage is beyond repair, we will replace the entire device. With the Public Sector Service Package, your workers experience minimal disruption, and your IT staff is not sidetracked with surprise repairs.

To ensure the security of your organization's sensitive data, you keep the hard drive when we send out a replacement. This simplifies the technical support process for your users and reduces administrative costs associated with getting hard drive replacements out. When your TOUGHBOOK computers have served their useful life, Panasonic is there to help with end of life processing. Our team will consult with you to capture any remaining value in the devices and/or provide asset pick up, recycling, and disposal services.

**This is all included with your Panasonic Public Sector Service Package.**

**TOUGHBOOK®**

MOBILITY SOLUTIONS



## Public Sector Service Package includes the following services in addition to the TOUGHBOOK:

- Premier Deployment (3 Years)
- No Return Of Defective Drive (3 Years)
- Protection Plus Warranty (3 Years)
- Absolute (1 Year)



14" semi-rugged laptop

Each **TOUGHBOOK® 55** SKU includes the services listed on the top of the page and a TOUGHBOOK 55 with Win 10 Pro, Wi-Fi, Bluetooth, Infrared Webcam, Emissive Color-selectable Backlit Keyboard and the below features:

TOUGHBOOK 55	STANDARD	PREMIUM	ELITE
SKU	FZ-55A0-01VM	FZ-55C0-02VM	FZ-55CA-00VM
CPU vPro	Intel Core i5	Intel Core i5	Intel Core i7
Display	HD Display (non-touch)	FHD 1000 nit Touchscreen	FHD 1000 nit Touchscreen
Memory	8GB	8GB	16GB
SSD	512GB SSD	512GB SSD	512GB SSD
Antenna Pass Through	Dual Pass	Dual Pass	Dual Pass
GPS	WWAN-GPS	Dedicated GPS	Dedicated GPS
Mobile Broadband	4G LTE Band 14	4G LTE Band 14	4G LTE Band 14

## TOUGHBOOK 55 User-replaceable xPAK's:



UNIVERSAL BAY EXPANSION AREA (LEFT)					
FZ-VGT551W	FZ-VDM551W	FZ-VBD551W	FZ-VSC552W	FZ-VSD55151W	FZ-VSD551T1W
Dedicated Graphics	DVD Drive	Blu-ray Drive	Insertable SmartCard	2nd SSD (512GB)	2nd SSD (1TB)



FRONT EXPANSION AREA			
FZ-VFP551W	FZ-VNF551W	FZ-VSC551W	FZ-VZSU1HU
Fingerprint Reader	Contactless SmartCard	Insertable SmartCard	2nd Battery



REAR EXPANSION AREA		
FZ-VCN551W	FZ-VCN552W	FZ-VCN553W
VGA + True Serial + USB-A	VGA + True Serial + LAN	VGA + True Serial + Rugged Fischer USB



## Public Sector Service Package includes the following services in addition to the TOUGHBOOK:



10.1" fully rugged 2-in-1

- Premier Deployment (3 Years)
- Protection Plus Warranty (3 Years)
- No Return Of Defective Drive (3 Years)
- Absolute (1 Year) — TOUGHBOOK 20 (SKU's with 4G LTE Band 14 only)

Each **TOUGHBOOK® 20** SKU includes the services listed above and a TOUGHBOOK 20 with Win 10, Touch + Digitizer WUXGA Display, Infrared (IR) Webcam, 8MP Rear Camera, Bridge Battery, Wi-Fi, Bluetooth, Emissive White Backlit Keyboard and the below features:

TOUGHBOOK 20	STANDARD	STANDARD-Band 14	PREMIUM	PREMIUM-Band 14	ELITE RFID	ELITE FP
SKU	CF-20G5-05VM	CF-20GW-01VM	CF-20G5-00VM	CF-20GW-00VM	CF-20G5-01VM	CF-20G5-02VM
CPU vPro	Intel Core i5	Intel Core i5	Intel Core i5	Intel Core i5	Intel Core i5	Intel Core i5
Memory	8GB	<b>16GB</b>	8GB	<b>16GB</b>	8GB	8GB
SSD	256GB SSD	256GB SSD	256GB SSD	256GB SSD	256GB SSD	256GB SSD
Two-factor Authentication	—	—	—	—	<b>Contactless SmartCard</b>	<b>Fingerprint</b>
Barcode Reader	—	—	<b>1D/2D</b>	<b>1D/2D</b>	<b>1D/2D</b>	<b>1D/2D</b>
Antenna Pass Through	Dual Pass	Dual Pass	Dual Pass	Dual Pass	Dual Pass	Dual Pass
GPS	WWAN-GPS	WWAN-GPS	WWAN-GPS	WWAN-GPS	WWAN-GPS	WWAN-GPS
Mobile Broadband	4G LTE	4G LTE Band 14	4G LTE	4G LTE Band 14	4G LTE	4G LTE



10.1" fully rugged tablet

Each **TOUGHPAD FZ-G1** SKU includes the services listed on the top of the page and a TOUGHPAD FZ-G1 with Win 10 Pro, Touch + Digitizer Display, 8MP Rear Camera, Wi-Fi, Bluetooth, Rotating Hand Strap and the below features:

TOUGHPAD FZ-G1	STANDARD USB	STANDARD LAN	PREMIUM	ELITE GPS
SKU	FZ-G1U2-00VM	FZ-G1U6-01VM	FZ-G1U1-00VM	FZ-G1U2-01VM
CPU vPro	Intel Core i5	Intel Core i5	Intel Core i5	Intel Core i5
Memory	8GB	8GB	8GB	8GB
SSD	256GB SSD	256GB SSD	256GB SSD	256GB SSD
Camera(s)	Webcam & Rear Cam	<b>IR Webcam &amp; Rear Cam</b>	<b>IR Webcam &amp; Rear Cam</b>	Webcam & Rear Cam
Two-factor Authentication	—	—	—	<b>Contactless SmarCard</b>
Extra Feature	<b>2nd USB</b>	<b>LAN</b>	<b>1D/2D Barcode LED</b>	<b>Long Life Battery</b>
Antenna Pass Through	Dual Pass	Dual Pass	Dual Pass	Dual Pass
GPS	WWAN-GPS	WWAN-GPS	WWAN-GPS	<b>Dedicated GPS</b>
Mobile Broadband	4G LTE	4G LTE	4G LTE	4G LTE



## Public Sector Service Package includes the following services in addition to the TOUGHBOOK:

- Premier Deployment (3 Years)
- No Return Of Defective Drive (3 Years)
- Protection Plus Warranty (3 Years)
- Absolute (1 Year)
- Custom BIOS



12" fully rugged 2-in-1  
(keyboard sold separately)

Each **TOUGHBOOK® 33** SKU includes the services listed on the top of this page and a TOUGHBOOK 33 with Win 10, Touch + Digitizer Display, Infrared (IR) Webcam, 8MP Rear Camera, Wi-Fi, Bluetooth and the below features:

TOUGHBOOK 33	STANDARD	ELITE	ELITE XL
CONTACTLESS SMARTCARD SKU	CF-33RZ-0BVM	CF-33RZ-0DVM	CF-33SZ-0FVM
FINGERPRINT SKU	—	CF-33RZ-0EVM	CF-33SZ-0GVM
CPU vPro	Intel Core i5	Intel Core i5	Intel Core i7
Memory	16GB	16GB	16GB
SSD	512GB SSD	512GB SSD	512GB SSD
Barcode Reader	—	1D/2D	1D/2D
Antenna Pass Through	Dual Pass	Dual Pass	Dual Pass
GPS	Dedicated GPS	Dedicated GPS	Dedicated GPS
Mobile Broadband	4G LTE Band 14	4G LTE Band 14	4G LTE Band 14



12" fully rugged 2-in-1  
(tablet sold separately)

VEHICLE DOCK ADAPTOR (VDA) + LITE KEYBOARD BUNDLE	
SINGLE PASS (CF-VVK332M)	DUAL PASS (CF-VVK331M)
USB 2.0, Single RF	USB 2.0, Dual RF



PREMIUM KEYBOARD
<b>CF-VEK333LMP</b>
For use with Tablet or Laptop Vehicle Dock. Emissive Red Backlit Keyboard. Reverse-dockable to Convertible Mode. USB x3, SD, HDMI, VGA, Serial, LAN. 2.7 lbs.



LITE KEYBOARD
<b>CF-VKB331M</b>
For use with Tablet or Vehicle Dock Adaptor (VDA). Emissive Red Backlit keyboard. 1.4 lbs.

Please contact your Panasonic Account Manager or Reseller for full details on the Panasonic Public Sector Bundles.

**TOUGHBOOK®**

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