

MAG Series OLED Monitor

MAG 271QPX QD-OLED (3CD8) MAG 321UPX QD-OLED (3DD3)

User Guide

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Revision

V1.0, 2023/12

Getting Started

This chapter provides you with the information on hardware setup procedures. While connecting devices, be careful in holding the devices and use a grounded wrist strap to avoid static electricity.

Package Contents

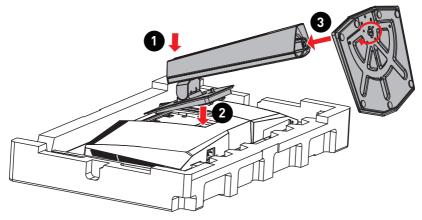
Monitor	MAG 271QPX QD-OLED		
Monitor	MAG 321UPX QD-OLED		
Documentation Quick Start Guide			
	Stand		
Accessories	Stand Base with Screw(s)		
Accessories	Screw(s) for Wall Mount Bracket(s)		
	Power Cord		
Cables	Ultra High Speed HDMI™ Cable (Optional)		

Important

- Contact your place of purchase or local distributor if any of the items is damaged or missing.
- Package contents may vary by country.
- The included power cord is exclusively for this monitor and should not be used with other products.

Installing the Monitor Stand

- 1. Leave the monitor in its protective packaging. Align the stand to the monitor groove.
- 2. Push the stand towards the monitor groove until it locks in place.
- 3. Connect the base to the stand and tighten the base screws to secure the base.
- **4.** Make sure the stand assembly is properly installed before setting the monitor upright.



🚺 Important

- Place the monitor on a soft, protected surface to avoid scratching the display panel.
- Do not use any sharp objects on the panel.
- The groove for installing the stand bracket can also be used for wall mount. Please contact your dealer for proper wall mount kit.
- This product comes with NO protective film to be removed by the user! Any mechanical damages to the product including removal of the polarizing film may affect the warranty!



Adjusting the Monitor

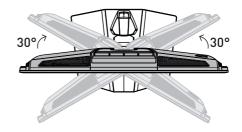
This monitor is designed to maximize your viewing comfort with its adjustment capabilities.

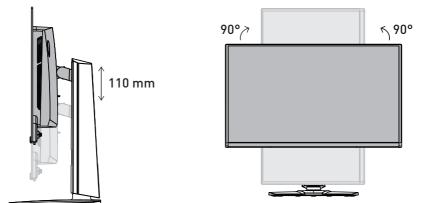
Important

- Avoid touching the display panel when adjusting the monitor.
- Please slightly tilt the monitor backwards before pivoting it.

MAG 271QPX QD-OLED

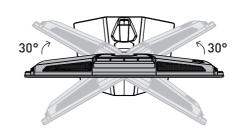


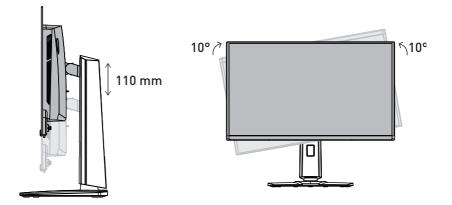




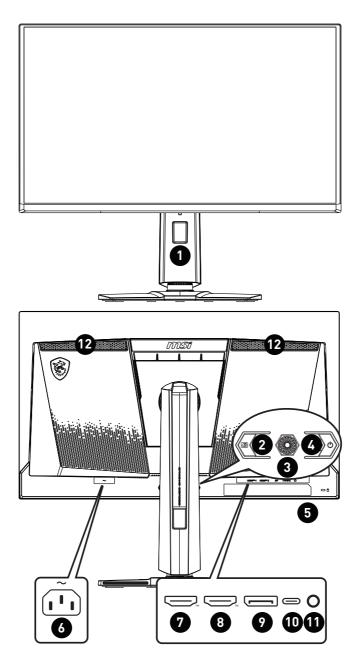
MAG 321UPX QD-OLED







Monitor Overview

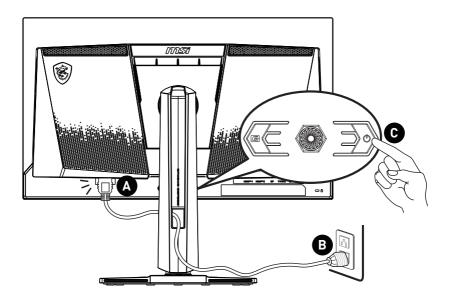


1	Cable Routing Hole
	Macro Key
2	To activate OSD Application.
6	
3	Navi Key
6	Power Button
5	Kensington Lock
6	Power Jack
0	
	(MAG 271QPX QD-OLED)
	Supports HDMI™ CEC, 2560x1440@360Hz as specified in HDMI™ 2.1.
	(MAG 321UPX QD-OLED)
	Supports HDMI™ CEC, 3840x2160@240Hz as specified in HDMI™ 2.1.
8	
	(MAG 271QPX QD-OLED)
	Supports 2560x1440@360Hz as specified in HDMI™ 2.1.
	(MAG 321UPX QD-OLED)
	Supports 3840x2160@240Hz as specified in HDMI™ 2.1.
9	DisplayPort
	(MAG 271QPX QD-OLED)
	Supports 2560x1440@360Hz as specified in DisplayPort 1.4.
	(MAG 321UPX QD-OLED)
	Supports 3840x2160@240Hz as specified in DisplayPort 1.4.
10	USB Type-C Port
	This port supports DisplayPort Alternate (DP Alt) Mode and up to 5V/3A (15W) power delivery.
	Important
	Your USB-C signal source and cable must support DisplayPort Alternate Mode to enable video output to the monitor.

1	Headphone Jack
12	Ventilator
U	The ventilator on the enclosure is used for air convection and to prevent the equipment from overheating. Do not cover the ventilator. Please remove the protective film.

Connecting the Monitor to PC

- 1. Turn off your computer.
- 2. Connect the video cable from the monitor to your computer.
- 3. Connect the power cord to the monitor power jack. (Figure A)
- 4. Plug the power cord into the electrical outlet. (Figure B)
- 5. Turn on the monitor. (Figure C)
- 6. Power on the computer and the monitor will auto detect the signal source.



OSD Setup

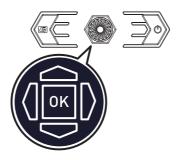
This chapter provides you with essential information on OSD Setup.



All information is subject to change without prior notice.

Navi Key

The monitor comes with a Navi Key, a multi-directional control that helps navigate the On-Screen Display (OSD) menu.



Up/Down/Left/Right:

- selecting function menus and items
- adjusting function values
- entering into/exiting from function menus

Press (OK):

- launching the On-Screen Display (OSD)
- entering submenus
- confirming a selection or setting

Hot Key

- Users may enter into preset function menus by moving the Navi Key up, down, left or right when the OSD menu is inactive.
- Users may customize their own Hot Keys to enter into different function menus.

OSD Menus

MAG 271QPX QD-OLED

n	nsi 🦊	2560x1440 60 Hz	•• Pro Mode Eco	• DR Adaptive FF OF	
MAG					
	G.I.	Smart	: Crosshair	🗸 Icon	
\mathfrak{s}	Gaming	Optix	Scope	Color	
☆	Professional			Position	Exit
	Image			Reset	
Ð	Input Source				Move
6	PIP/PBP				
ලි	Navi Key				
	\bigtriangledown				FW 1.0

MAG 321UPX QD-OLED

n	nsi 🗸	3840x2 ⁻ 60 Hz		• HDR OFF	• Adaptive-Sync OFF	HDMI 1	
	321U QD-OLED						7
ŝ	G.I.	\supset	Smart Crosshair	~	lcon		
\mathfrak{s}	Gaming		Optix Scope		Color		
☆	Professional				Position		
2	Image				Reset		
(\uparrow)	Input Source						
□	PIP/PBP						
ලි	Navi Key					Enter	
	\bigtriangledown						

\Lambda Important

The following settings will be grayed out when HDR signals are received:

- Night Vision
- Low Blue Light
- Brightness
- Contrast
- Color Temperature

12 OSD Menus

- Optix Scope
- Auto Brightness Control
- Ambient RGB Light
- PIP/PBP

G.I.

1st Level Menu	2nd/3rd Leve	l Menu	Description	
Smart Crosshair	Icon	None	 Through AI algorithm, this function enhan the visibility of in-game crosshair. Users can select the color and position or crosshair. 	ne crosshair.
		Red Auto		
	Position			
	Reset			
Optix Scope	Scope Size	Small	 The center point will zoom in when Optix Scope is enabled, user can adjust the details through the "Scope Size" and "Scope Ratio" 	
		Medium		
		Large	settings. • Smart Crosshair and Optix Scope can be enabled at the same time.	
	Scope Ratio	x1.5		
		x2	Activating Optix Scop	e will affect:
		x3 (for MAG 321UPX QD-OLED)	» Adaptive-Sync » PIP/PBP Set to OFF	Function Status
		x4 (for MAG 271QPX QD-OLED)		Set to OFF Set to Auto
	OFF	1		
	ON			

Gaming

1st Level Menu	2nd/3rd Level Menu	Description
Game Mode	Premium Color	Use Up or Down Button to select and preview
	User	mode effects.Press the OK Button to confirm and apply your
	FPS	mode type.
	Racing	
	RTS	
	RPG	

1st Level Menu	2nd/3rd Lev	el Menu	Description		
Night Vision	OFF			es background brightness	
	Normal		and is recommended for FPS games.		
	Strong				
	Strongest				
	A.I.				
A.I. Vision	OFF			mage quality by optimizing	
	ON		the contrast of image brightness.	s and background	
			Activating A.I. Vision v	vill affect:	
			Affected Function	Function Status	
			» Night Vision	Unable to select	
Refresh Rate	Location	Left Top	Location is adjustable	e in OSD Menu. Press the	
		Right Top		and apply your Refresh	
		Left Bottom		and works at the Operating	
		Right Bottom	 This monitor follows and works at the Operati System's preset Screen Refresh Rate. 		
		Customize	-		
	OFF				
	ON				
Alarm Clock	Location	Left Top	After setting the time	ing the time, press the OK Button to	
		Right Top	activate the timer.		
		Left Bottom	 Users have to manually restore their preset Alarm Clock after any AC power loss and 		
		Right Bottom	reconnection.		
		Customize			
	OFF		-		
	15:00	00:01 ~ 99:59	-		
	30:00				
	45:00				
	60:00				
Adaptive-Sync	0FF	I	Adaptive-Sync preven	ts screen tearing	
augure office	ON ON		Activating Adaptive-S	Ŭ	
			Affected Function	Function Status	
			» Screen Size 1:1	Set to Auto	
			» PIP/PBP	Set to OFF	
			» Optix Scope		

Professional

1st Level Menu	2nd Level Menu	Description
Pro Mode	Eco	• Use Up or Down Button to select and preview mode
	User	 effects. Press the OK Button to confirm and apply your mode
	Anti-Blue	type.
	Movie	The default setting "Eco" mode meets the
	Office	 requirements of TUV Rheinland's "Low Blue Light" standard.
	sRGB	• Activating sRGB, Adobe RGB, and Display P3 will affect:
	Adobe RGB	Affected Function Function Status
Low Blue Light	Display P3 OFF ON	 Color Temperature Low Blue Light Contrast Low Blue Light protects your eyes against blue light. When enabled, Low Blue Light adjusts the screen color temperature to a more yellow glow. When Pro Mode is set to Anti-Blue, it is mandatory to enable Low Blue Light. This monitor is a Low Blue Light monitor which will decrease the blue light emitted without adjusting the
Image Enhancement	OFF Weak Medium Strong Strongest	OSD settings. Image Enhancement enhances image edges to improve their acutance.

Image

1st Level Menu	2nd/3rd Level Menu		Description
Brightness	0-100		 Properly adjust Brightness according to the surrounding lighting.
Contrast	0-100		• Properly adjust Contrast to relax your eyes.
Sharpness	0-5		 Sharpness improves clarity and details of images.
Color Temperature	Cool		Use Up or Down Button to select and preview
	Normal		mode effects.
	Warm		 Press the OK Button to confirm and apply your mode type.
	Customization R (0-100) G (0-100)		Users can adjust Color Temperature in
			Customization mode.
		B (0-100)	

1st Level Menu	2nd/3rd Level Menu	Description		
Screen Size	Auto		een Size in any mode, any	
	4:3	resolution and any sc		
	16:9	Activating Screen Size	e 1:1 witt affect:	
	10:7	Affected Function	Function Status	
	16:10	» Adaptive-Sync	Set to OFF	
	1:1	» Optix Scope		
	» PIP/PBP			
			· · · · · · · · · · · · · · · · · · ·	
DisplayHDR	True Black 400		playHDR to True Black 400	
	Peak 1000 nits	or Peak 1000 nits.		

Input Source

1st Level Menu	2nd Level Menu	Description
HDMI™ 1		• Users can adjust Input Source in any mode.
HDMI™ 2		
DP		
Туре С		
Auto Scan	OFF	Users can use the Navi Key to select Input Source at
	ON	 below status: While "Auto Scan" is set to "OFF" with the monitor at power saving mode; While "No Signal" message box is shown on the monitor.

PIP/PBP

1st Level Menu	2nd/3rd Lev	el Menu	Description				
OFF			• PIP (Picture in Picture) allows users to				
PIP	Source	HDMI™ 1	 simultaneously display multiple video source on one screen. One program is displayed on full screen at the same time as one or more other programs are displayed in inset windo PBP (Picture by Picture) is a similar feature that displays two input sources side-by-side 				
		HDMI™ 2					
		DP					
		Туре С					
	PIP Size	Small	the screen.	s users to switch between			
		Medium	primary and seconda				
		Large	If there is only one signature				
	Location	Left Top		itch will be grayed out. ratio of window division by			
		Right Top	switching mode 1/ 2.				
		Left Bottom	Activating PIP will aff				
		Right Bottom	Affected Function	Function Status			
		Customize	 » Adaptive-Sync » Optix Scope 	Set to OFF			
	Display Swit	ch	» Screen Size 1:1/ Set to Auto & unable				
	Audio Switch	1	16:10	to select			
PBP	Mode 1		» HDMI™ CEC	Set to OFF & unable to select			
	Mode 2		» DisplayHDR	Unable to select			
	Customize		 Activating PBP will af 	ffect:			
	Source 1	HDMI™ 1	Affected Function	Function Status			
		HDMI™ 2	» Adaptive-Sync	Set to OFF			
		DP	» Optix Scope				
		Туре С	» Screen Size	Set to Auto & unable to select			
	Source 2	HDMI™ 1	» HDMI™ CEC	Set to OFF & unable to			
		HDMI™ 2	» DisplayHDR	select Unable to select			
		DP					
		Туре С					
	Display Swit	ch					
	Audio Switch	1					

Navi Key

1st Level Menu	2nd Level Menu	Description
Up	OFF	• All Navi Key items can be adjusted via OSD Menus.
Down Brightness Left Game Mode Right Smart Crosshai G Key Alarm Clock Input Source PIP/PBP Mode	Brightness	
	Game Mode	
	Smart Crosshair	
	Alarm Clock	
	Input Source	
	PIP/PBP Mode	
	Refresh Rate	
	Info. On Screen	
	Night Vision	
	Optix Scope	

Settings

1st Level Menu	2nd Level Menu	Description
Language	繁體中文	• Users have to press the OK Button to confirm
	English	and apply the Language setting.Language is an independent setting. Users'
	Français	own language setting will override the factory
	Deutsch	default. When users set Reset to Yes, Language will not be changed.
	Italiano	
	Español	
	한국어	
	日本語	
	Русский	
	Português	
	简体中文	
	Bahasa Indonesia	
	Türkçe	
	(More languages coming soon)	
Transparency	0~5	• Users can adjust Transparency in any mode.
OSD Time Out	5~30s	• Users can adjust OSD Time Out in any mode.
Power Button	OFF	• When set to OFF, users can press the power button to turn off the monitor.
	Standby	 When set to Standby, users can press the power button to turn off the panel and backlight.

1st Level Menu	2nd Level Menu	Description		
Info. On Screen	OFF	• The information of the monitor status will be		
	ON	shown on the right side of the screen.		
HDMI™ CEC	OFF	HDMI™ CEC (Consumer Electronics Control)		
	ON	supports Sony PlayStation®, Nintendo® Switch™, Xbox Series X S consoles and various audio-visual devices that are CEC-capable.		
		 If HDMI™ CEC is set to ON: 		
		 The monitor will automatically power on when the CEC device is turned on. The CEC device will enter power saving mode when the monitor is turned off. 		
		 When Sony PlayStation[®], Nintendo[®] Switch[™], or Xbox Series X S console is connected, Game Mode and Pro Mode will be automatically set to default modes and can be adjusted to users' preferred modes later. 		
Type C PD Charge	OFF	This function enables users to charge their		
	ON	 devices through a USB Type-C connector. Type C PD Charge enables users to charge their devices through a USB Type-C connector, which can deliver up to 15W (5V/3A). 		
Reset	YES	Users can Reset and restore settings to		
	NO	original OSD Default in any mode.		

MSI OLED Care

1st Level Menu	2nd/3rd Level Menu	Description	
Pixel Shift	Slow	• Pixel Shift moves the pixels of your screen at	
	Normal	regular intervals to reduce the possibility of screen burn-in or image retention.	
	Fast		
Panel Protect		• To maintain panel image quality, panel protect function will automatically activate when monitor using over 4 hours.	
		 This protect function may take several minutes to complete. 	
		 The power indicator will blink orange color until process done. 	
		 During process executing, please do not unplug the power cord from monitor. 	
		• During process executing, press power button again to cancel this function.	

1st Level Menu	2nd/3rd Leve	el Menu	Description	
Protect Notice	Auto		• When set to Auto, Protect Notice will pop up	
	Usage 16 hrs		when the panel exceeds 4 hours of cumulative usage.	
			 When set to Usage 16 hrs, Protect Notice will pop up when the panel exceeds 16 hours of cumulative usage. 	
			When Panel Protect is interrupted, Protect Notice will pop up upon next power-up.	
Static Screen	OFF		• If Static Screen Detection is set to ON:	
Detection	ON		 When detecting static visuals over long periods of time, the monitor reduces brightness to prevent screen burn-in. 	
			• Once detecting moving visuals, the monitor restores its previous brightness setting.	
	Starting in	50 Sec	• Starting in detects the time a static image	
		100 Sec	remains on the screen.	
	Time	120 Sec	• Time required specifies the time for brightness	
	required	240 Sec	reduction after detecting a static image for 50/100 seconds.	
			• The brightness reduction level depends on the setting of Reducing Level.	
	Reducing 1-7 Level		• Users can select a level for brightness reduction.	
			 Reducing effect depends on "Brightness" or "DisplayHDR" setting. 	
Multi Logo	OFF ON		This function helps prevent image sticking	
Detection			phenomenon. When set to ON, brightness reduction of multi logo areas will kick in if logos are detected.	
	Reducing Level	1-2	Users can select a level for brightness reduction.	
			• 1 : 10% redcution	
			• 2 : 20% reduction	
			 Reducing effect depends on Brightness/ DisplayHDR setting. 	
Taskbar Detection	OFF		This function helps prevent image sticking	
	ON		phenomenon. When set to ON, brightness reduction of taskbar areas will kick in if taskbars are detected.	
	Reducing Level	1-3	Users can select a level for brightness reduction.	
			• 1 : 10% redcution	
			 2:15% reduction 3:20% reduction 	
			 3: 20% reduction Reducing effect depends on Brightness/ DisplayHDR setting. 	

1st Level Menu	2nd/3rd Leve	l Menu	Description
Boundary Detection	OFF ON		 This function helps prevent image sticking phenomenon. When set to ON, brightness reduction of boundary areas will kick in if boundaries, such as letters, pillars and vertical lines, are detected.
	Reducing Level	1-3	 Users can select a level for brightness reduction. 1 : 10% redcution 2 : 15% reduction 3 : 20% reduction Reducing effect depends on Brightness/ DisplayHDR setting.
OLED Panel Info.			This field shows the information of MSI OLED Care.

* HDMITM VRR (Variable Refresh Rate) synchronizes with Adaptive-Sync (ON/ OFF). For VRR ON/OFF status, please check Adaptive-Sync.

** When VRR is set to ON, the monitor scaler will detect whether the graphics card is sending VRR content.

Specifications

Monitor	MAG 271QPX QD-OLED	MAG 321UPX QD-OLED		
Size	26.5 inch 31.5 inch			
Curvature	Flat			
Panel Type	QD-OLED			
Resolution	2560x1440 (WQHD)	3840x2160 (UHD)		
Aspect Ratio	16:9			
Prightnass	• Typical SDR: 250 nits			
Brightness	 Peak HDR: 1000 nits 			
Contrast Ratio	1500000:1			
Refresh Rate	360Hz	240Hz		
Response Time	0.03ms (GTG)			
	 HDMI[™] Connector x2 			
I/O	 DisplayPort x1 			
1/0	 USB Type-C Port x1 			
	 Headphone Jack x1 			
View Angles	178°(H) , 178°(V)			
DCI-P3*/ sRGB	99.1%/ 138.4% 99%/ 138.2%			
Surface Treatment	Anti-Reflection			
Display Colors	1.07B (10 bits)			
Monitor Power Options	100~240Vac, 50/60Hz, 2.7A			
.	Power On < 150W	Power On < 210W		
Power Consumption (Typical)	Standby < 0.5W	Standby < 0.5W		
	Power Off < 0.3W	Power Off < 0.3W		
Adjustment (Height)	0 ~ 110mm			
Adjustment (Tilt)	-5° ~ 20°	-5° ~ 15°		
Adjustment (Swivel)	-30° ~ 30°	-30° ~ 30°		
Adjustment (Pivot)	-90° ~ 90° -10° ~ 10°			
Kensington Lock	Yes			
	• Plate Type: 100 x 100 mm			
	• Screw Type: M4 x 10 mm			
VESA Mounting	 Thread Diameter: 4 mm 	ı		
	• Thread Pitch: 0.7 mm			
	• Thread Length: 10 mm			
Dimension (W x H x D)	609 x 416 x 242 mm	717 x 457 x 242 mm		

Monitor		MAG 271QPX QD-OLED MAG 321UPX QD-O		
Weight	Net	8.0 kg	9.1 kg	
weight	Gross	10.3 kg	11.4 kg	
		• Temperature: 0°C to 40°C		
	Operating	• Humidity: 20% to 90%, non-condensing		
Environment		• Altitude: 0 ~ 5000m		
	C 1	• Temperature: -20°C to 60°C		
	Storage	• Humidity: 10% to 90%, non-condensing		

* Based on CIE1976 test standards.

Preset Display Modes



All information is subject to change without prior notice.

MAG 271QPX QD-OLED

Standard	Resolution		Standard Mode		
Standard			HDMI™	DP	USB-C
Full HD	1920x1080	@60Hz	V	V	V
QHD	2560x1440	@60Hz	V	V	V
		@120Hz	V	V	V
		@240Hz	V	V	V
		@360Hz	V	V	V
Video Timing Resolution	720P		V	V	V
	1080P @60Hz	2	V	V	V
	1080P @120F	lz	V	V	V
	2160P @30Hz	<u>.</u>	V		
	2160P @60Hz		V		
	2160P @120Hz		V		
	HDMI™ VRR	for PS5	V		

Standard	Resolution		PIP Mode (Not Support HDR)		
Stalluaru			HDMI™	DP	USB-C
Full HD	1920x1080 @60Hz		V	V	V
QHD	2560x1440	@60Hz	V	V	V
		@120Hz	V	V	V
Video Timing Resolution	720P		V	V	V
	1080P @60Hz 2160P @30Hz 2160P @50Hz		V	V	V
			V	V	
			V	V	
	2160P @60Hz		V	V	

Standard	Resolution		PBP Mode 1 (Not Support HDR)		
			HDMI™	DP	USB-C
Video Timing Resolution	720P 1080P @60Hz		V	V	V
			V	V	V
Used for PBP Full Screen	1920x1440	@60Hz	V	V	V
	640x1440	@60Hz	V	V	V

Standard	Resolution		PBP Mode 2/ Customize (Not Support HDR)		
			HDMI™	DP	USB-C
Video Timing Resolution	720P 1080P @60Hz		V	V	V
			V	V	V
Used for PBP Full Screen	1280x1440	@60Hz	V	V	V

Standard	Resolution			Screen Size 16:10 (Not Support HDR)		
			HDMI™	DP	USB-C	
QHD+	2560x1600	@60Hz	V	V	V	
		@120Hz	V	V	V	
	@240Hz	V	V	V		
		@360Hz	V	V	V	

MAG 321UPX QD-OLED

Clandard	Resolution		Standard Mode			
Standard			HDMI™	DP	USB-C	
Full HD	1920x1080	@60Hz	V	V	V	
QHD	2560x1440	@60Hz	V	V	V	
		ି 120Hz	V	V	V	
UHD	3840x2160	@60Hz	V	V	V	
		ି 120Hz	V	V	V	
		@180Hz	V	V	V	
		ି 0240Hz	V	V	V	
Video Timing Resolution	720P		V	V	V	
	1080P @60Hz	2	V	V	V	
	1080P @120F	lz	V	V	V	
	2160P @30Hz 2160P @60Hz 2160P @120Hz		V			
			V	\square		
			V			
	HDMI™ VRR	for PS5	V			

Standard	Resolution		PIP Mode (Not Support HDR)			
Stanuaru			HDMI™	DP	USB-C	
Full HD	1920x1080	@60Hz	V	V	V	
QHD	2560x1440	@60Hz	V	V	V	
		ି 120Hz	V	V	V	
UHD	3840x2160	@60Hz	V	V	V	
		@120Hz	V	V	V	
Video Timing Resolution	720P		V	V	V	
	1080P @60Hz	2	V	V	V	
	1080P @120F	lz	V	V	V	
	2160P @30Hz 2160P @50Hz 2160P @60Hz		V	V		
			V	V		
			V	V		
	2160P @120Hz		V	V	V	

Standard	Resolution		PBP Mode 1 (Not Support HDR)		
			HDMI™	DP	USB-C
Video Timing Resolution	720P 1080P @60Hz		V	V	V
			V	V	V
	1080P @120Hz		V	V	V
Used for PBP Full Screen	2880x2160	@60Hz	V	V	V
	960x2160	@60Hz	V	V	V

Standard	Resolution		PBP Mode 2/ Customize (Not Support HDR)		
			HDMI™	DP	USB-C
Video Timing Resolution	720P		V	V	V
	1080P @60Hz		V	V	V
Used for PBP Full Screen	1920x2160	@60Hz	V	V	V

Standard	Resolution		Screen Size 16:10 (Not Support HDR)		
			HDMI™	DP	USB-C
QHD+	2560x1600 @60Hz		V	V	V
		@120Hz	V	V	V
		ି 0240Hz	V	V	V

Troubleshooting

The power LED is off.

- Press the monitor power button again.
- Check if the monitor power cable is properly connected.

No image.

- Check if the computer graphics card is properly installed.
- Check if the computer and monitor are connected to electrical outlets and are turned on.
- Check if the monitor signal cable is properly connected.
- The computer may be in Standby mode. Press any key to activate the monitor.

The screen image is not properly sized or centered.

• Refer to Preset Display Modes to set the computer to a setting suitable for the monitor to display.

No Plug & Play.

- Check if the monitor power cable is properly connected.
- Check if the monitor signal cable is properly connected.
- Check if the computer and graphics card are Plug & Play compatible.

The icons, font or screen are fuzzy, blurry or have color problems.

- Avoid using any video extension cables.
- Adjust brightness and contrast.
- Adjust RGB color or tune color temperature.
- Check if the monitor signal cable is properly connected.
- Check for bent pins on the signal cable connector.

The monitor starts flickering or shows waves.

- Change the refresh rate to match the capabilities of your monitor.
- Update your graphics card drivers.
- Keep the monitor away from electrical devices that may cause electromagnetic interference (EMI).

Safety Instructions

- Read the safety instructions carefully and thoroughly.
- All cautions and warnings on the device or User Guide should be noted.
- Refer servicing to qualified personnel only.

Power

- Make sure that the power voltage is within its safety range and has been adjusted properly to the value of 100~240V before connecting the device to the power outlet.
- If the power cord comes with a 3-pin plug, do not disable the protective earth pin from the plug. The device must be connected to an earthed mains socket-outlet.
- Please confirm the power distribution system in the installation site shall provide the circuit breaker rated 120/240V, 20A (maximum).
- Always disconnect the power cord or switch the wall socket off if the device would be left unused for a certain time to achieve zero energy consumption.
- Place the power cord in a way that people are unlikely to step on it. Do not place anything on the power cord.
- If this device comes with an adapter, use only the MSI provided AC adapter approved for use with this device.

Environment

- To reduce the possibility of heat-related injuries or of overheating the device, do not place the device on a soft, unsteady surface or obstruct its air ventilators.
- Use this device only on a hard, flat and steady surface.
- To prevent the device from tipping over, secure the device to a desk, wall or fixed object with an anti-tip fastener that helps to properly support the device and keep it safe in place.
- To prevent fire or shock hazard, keep this device away from humidity and high temperature.
- Do not leave the device in an unconditioned environment with a storage temperature above 60°C or below -20°C, which may damage the device.
- The maximum operating temperature is around 40°C.
- When cleaning the device, be sure to remove the power plug. Use a piece of soft cloth rather than industrial chemical to clean the device. Never pour any liquid into the opening; that could damage the device or cause electric shock.
- Always keep strong magnetic or electrical objects away from the device.

- If any of the following situations arises, get the device checked by service personnel:
 - The power cord or plug is damaged.
 - Liquid has penetrated into the device.
 - The device has been exposed to moisture.
 - The device does not work well or you can not get it working according to the User Guide.
 - The device has dropped and damaged.
 - The device has obvious sign of breakage.

TÜV Rheinland Certification

TÜV Rheinland Low Blue Light Certification

Blue light has been shown to cause eye fatigue and discomfort. MSI now offers monitors with TÜV Rheinland Low Blue Light certification to ensure users' eye comfort and well-being. Please follow the instructions below to reduce the symptoms from extended exposure to the screen and blue light.

- Place the screen 20 28 inches (50 70 cm) away from your eyes and a little below eye level.
- Consciously blinking the eyes every now and then will help to reduce eye strain after extended screen time.
- Take breaks for 20 minutes every 2 hours.
- Look away from the screen and gaze at a distant object for at least 20 seconds during breaks.
- Make stretches to relieve body fatigue or pain during breaks.

TÜV Rheinland Flicker Free Certification

• TÜV Rheinland has tested this product to ascertain whether the display produces visible and invisible flicker for the human eye and therefore strains the eyes of users.

• TÜV Rheinland has defined a catalogue of tests, which sets out minimum standards at various frequency ranges. The test catalogue is based on internationally applicable standards or standards common within the industry and exceeds these requirements.

- The product has been tested in the laboratory according to these criteria.
- The keyword "Flicker Free" confirms that the device has no visible and invisible flicker defined in this standard within the range of 0 3000 Hz under various brightness settings.
- The display will not support Flicker Free when Anti Motion Blur/MPRT is enabled. (The availability of Anti Motion Blur/MPRT varies by products.)





Low Blue Light (Hardware Solution)

www.tuv.com

Regulatory Notices

CE Conformity

This device complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2014/30/EU), Low-voltage Directive (2014/35/EU), ErP Directive (2009/125/EC) and RoHS directive (2011/65/EU). This product has been tested and found to comply with the harmonized standards for Information Technology Equipment published under Directives of Official Journal of the European Union.

FCC-B Radio Frequency Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy



and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the measures listed below:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

Notice 1

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Notice 2

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

MSI Computer Corp.

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WEEE Statement

Under the European Union ("EU") Directive on Waste Electrical and Electronic Equipment, Directive 2012/19/EU, products of "electrical and electronic equipment" cannot be discarded as municipal waste anymore and manufacturers of covered electronic equipment will be obligated to take back such products at the end of their useful life.

Chemical Substances Information

In compliance with chemical substances regulations, such as the EU REACH Regulation (Regulation EC No. 1907/2006 of the European Parliament and the Council), MSI provides the information of chemical substances in products at: https://csr.msi.com/global/index

RoHS Statement

Japan JIS C 0950 Material Declaration

A Japanese regulatory requirement, defined by specification JIS C 0950, mandates that manufacturers provide material declarations for certain categories of electronic products offered for sale after July 1, 2006. https://csr.msi.com/global/Japan-JIS-C-0950-Material-Declarations

India RoHS

This product complies with the "India E-waste (Management and Handling) Rule 2016" and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

Turkey EEE Regulation

Conforms to the EEE Regulations of the Republic Of Turkey

Ukraine Restriction of Hazardous Substances

The equipment complies with requirements of the Technical Regulation, approved by the Resolution of Cabinet of Ministry of Ukraine as of 10 March 2017, N° 139, in terms of restrictions for the use of certain dangerous substances in electrical and electronic equipment.

Vietnam RoHS

As from December 1, 2012, all products manufactured by MSI comply with Circular 30/2011/TT-BCT temporarily regulating the permitted limits for a number of hazardous substances in electronic and electric products.

Green Product Features

- Reduced energy consumption during use and stand-by
- Limited use of substances harmful to the environment and health
- Easily dismantled and recycled
- Reduced use of natural resources by encouraging recycling
- Extended product lifetime through easy upgrades
- Reduced solid waste production through take-back policy

Environmental Policy

- The product has been designed to enable proper reuse of parts and recycling and should not be thrown away at its end of life.
- Users should contact the local authorized point of collection for recycling and disposing of their end-of-life products.
- Visit the MSI website and locate a nearby distributor for further recycling information.
- Users may also reach us at gpcontdev@msi.com for information regarding proper disposal, take-back, recycling, and disassembly of MSI products.

Warning!

Overuse of screens is likely to affect eyesight.

Recommendations:

- 1. Take a 10-minute break for every 30 minutes of screen time.
- Children under 2 years of age should have no screen time. For children aged 2 years and over, screen time should be limited to less than one hour per day.

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Technical Support

If a problem arises with your product and no solution can be obtained from the user's manual, please contact your place of purchase or local distributor. Alternatively, please visit https://www.msi.com/support/ for further guidance.