



## Troubleshooting information

If you have a problem setting up or using your monitor, you might be able to solve it yourself. Before calling your dealer or Lenovo, try the suggested actions that are appropriate to your problem.

Problem	Possible cause	Suggested action
The power indicator is not lit and there is no image	<ul style="list-style-type: none"><li>The monitor's power switch is not switched on properly.</li> <li>The power cord is loose or disconnected.</li> <li>There is no power at the outlet.</li></ul>	<ul style="list-style-type: none"><li>Be sure the power cord is connected properly.</li> <li>Be sure the outlet has power.</li> <li>Power on the monitor.</li> <li>Try using another power source.</li> <li>Try using another electrical outlet.</li></ul>
The power indicator is green, but there is no image	<ul style="list-style-type: none"><li>The video signal cable is loose or disconnected from the system or monitor.</li> <li>The monitor brightness and contrast levels are at the lowest setting.</li></ul>	<ul style="list-style-type: none"><li>Be sure the video signal is connected with the system properly.</li> <li>Adjust the brightness and contrast setting on the OSD (On Screen Display) menu.</li></ul>
The image quality is unacceptable.	<ul style="list-style-type: none"><li>The video signal cable is not connected with the monitor or system completely.</li> <li>The color settings may be incorrect.</li> <li>The automatic image setup function was not performed.</li></ul>	<ul style="list-style-type: none"><li>Be sure the signal cable is connected with the monitor and system.</li> <li>Select another color setting from the OSD menu.</li> <li>Perform automatic image setup.</li></ul>
There is a screen message that says "Out of range" or "Hz?".	<ul style="list-style-type: none"><li>There is no image and the power on indicator is flashing green.</li></ul>	<ul style="list-style-type: none"><li>If you are replacing an old monitor, recheck it and adjust the display mode to within the specified range for your new monitor.</li> <li>If using a Windows system, reset the system in safe mode, then select a supported display mode for your monitor.</li> <li>If these options do not work, contact the Support Center.</li></ul>

For additional troubleshooting information, please refer to the User's Guide.

Si un incident se produit lors de la configuration ou de l'utilisation de votre moniteur, vous pouvez peut-être le résoudre vous-même. Avant d'appeler votre revendeur ou Lenovo, essayez d'effectuer les actions préconisées correspondantes à l'incident.

Incident	Cause possible	Action préconisée
Le voyant d'alimentation est allumé et aucune image n'est affichée.	<ul style="list-style-type: none"><li>L'interrupteur d'alimentation du moniteur n'est pas allumé.</li> <li>Le cordon d'alimentation est mal connecté ou le système n'est pas fonctionnel.</li> <li>La prise de courant n'est pas alimentée en électricité.</li></ul>	<ul style="list-style-type: none"><li>Assurez-vous que le cordon d'alimentation est bien connecté.</li> <li>Assurez-vous que la prise de courant est alimentée.</li> <li>Mettez le moniteur sous tension.</li> <li>Essayez un autre cordon d'alimentation.</li> <li>Essayez une autre prise de courant.</li></ul>

Incident	Cause possible	Action préconisée
Le voyant d'alimentation est vert mais aucune image n'est affichée.	<ul style="list-style-type: none"><li>Le câble d'interface vidéo est mal connecté ou il est déconnecté du système ou du moniteur.</li> <li>Régler la luminosité et le contraste du moniteur sont réglés au plus bas.</li></ul>	<ul style="list-style-type: none"><li>Vérifiez la connexion du câble d'interface vidéo au système.</li> <li>Régler la luminosité et le contraste à l'aide du menu OSD (On Screen Display).</li></ul>

La qualité de l'image n'est pas acceptable.	<ul style="list-style-type: none"><li>Le câble d'interface vidéo est mal connecté ou au système.</li> <li>Les paramètres de couleur sont peut-être incorrects.</li> <li>Le réglage automatique de l'image n'a pas été effectué.</li></ul>	<ul style="list-style-type: none"><li>Vérifiez la connexion du câble d'interface vidéo au système.</li> <li>Sélectionnez un autre paramètre de couleur à partir du menu OSD.</li> <li>Effectuez un réglage automatique de l'image.</li></ul>
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The message "Out of range" or "Hz?" affiche à l'écran.	<ul style="list-style-type: none"><li>Le système est configuré pour un mode d'affichage qui n'est pas pris en charge par le moniteur.</li></ul>	<ul style="list-style-type: none"><li>Si vous remplacez un ancien moniteur, reconnectez-le et réglez le mode d'affichage en tenant compte de la plage spécifique pour le nouveau moniteur.</li> <li>Si vous utilisez un système Windows, réinstallez le système en mode sûr, puis sélectionnez un mode d'affichage pris en charge.</li> <li>Si l'incident persiste, prenez contact avec le centre de support Lenovo.</li></ul>
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Il n'y a pas d'image et le voyant d'alimentation est vert et clignote.	<ul style="list-style-type: none"><li>Le système est configuré pour un mode d'affichage qui n'est pas pris en charge par le moniteur.</li></ul>	<ul style="list-style-type: none"><li>Si vous remplacez un ancien moniteur, reconnectez-le et réglez le mode d'affichage en tenant compte de la plage spécifique pour le nouveau moniteur.</li> <li>Si vous utilisez un système Windows, réinstallez le système en mode sûr, puis sélectionnez un mode d'affichage pris en charge.</li> <li>Si l'incident persiste, prenez contact avec le centre de support Lenovo.</li></ul>
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Four plus d'informations sur la résolution des incidents, consultez le Guide d'utilisation.

Si tiene un problema a la hora de configurar o utilizar el monitor, es posible que pueda solucionarlo usted mismo. Antes de llamar a su concesionario o a Lenovo, intente llevar a cabo las acciones sugeridas que correspondan a su problema.

Problema	Causa posible	Acción sugerida
El indicador de alimentación no está encendido y no hay ninguna imagen.	<ul style="list-style-type: none"><li>El interruptor de alimentación del monitor no está encendido.</li> <li>El cable de alimentación está suelto o desconectado.</li> <li>No llega energía a la toma de alimentación.</li></ul>	<ul style="list-style-type: none"><li>Asegúrese de que el cable de alimentación esté bien conectado.</li> <li>Asegúrese de que llegue energía a la toma de alimentación.</li> <li>Encienda el monitor.</li> <li>Intente utilizar otro cable de alimentación.</li> <li>Intente utilizar otra toma de alimentación eléctrica.</li></ul>
El indicador de alimentación está de color verde pero no hay ninguna imagen.	<ul style="list-style-type: none"><li>El cable de señal de vídeo está suelto o desconectado del sistema o del monitor.</li> <li>Los niveles de brillo y contraste del monitor tienen el valor mínimo.</li></ul>	<ul style="list-style-type: none"><li>Ajuste los valores de brillo y contraste en el menú de control de OSD (On Screen Display - Visualización por pantalla).</li> <li>Las Establecer las opciones de Helligkeit y Kontrast heftigen sich auf den richtigen Stufe.</li></ul>
La calidad de la imagen no es aceptable.	<ul style="list-style-type: none"><li>El cable de señal de vídeo no está está completamente conectado al monitor o al sistema.</li> <li>Los valores de color pueden ser incorrectos.</li> <li>La función de configuración automática de la imagen no se ha llevado a cabo.</li></ul>	<ul style="list-style-type: none"><li>Asegúrese de que el cable de señal de vídeo esté bien conectado al monitor o al sistema.</li> <li>Seleccione otro valor de OSD del menú de control de color del OSD (On Screen Display - Visualización por pantalla).</li> <li>Lleve a cabo la configuración automática de la imagen.</li></ul>
Aparece un mensaje por pantalla que indica "Out of range" o "Hz?".	<ul style="list-style-type: none"><li>El sistema está establecido en una modalidad de visualización que este monitor no admite.</li></ul>	<ul style="list-style-type: none"><li>Si está sustituyendo un monitor antiguo, vuelvalo a conectar y ajuste la modalidad de visualización en el rango específico para el monitor nuevo.</li> <li>Si utiliza un sistema Windows, reinicie el sistema, póngase en modo seguro y seleccione una opción de configuración automática de la imagen no se ha llevado a cabo.</li></ul>
No aparece ninguna imagen y el indicador de encendido parpadea de color verde.	<ul style="list-style-type: none"><li>La función de configuración automática de la imagen no se ha llevado a cabo.</li></ul>	<ul style="list-style-type: none"><li>Si está sustituyendo un monitor antiguo, vuelvalo a conectar y ajuste la modalidad de visualización en el rango específico para el monitor nuevo.</li> <li>Si utiliza un sistema Windows, reinicie el sistema, póngase en modo seguro y seleccione una opción de configuración automática de la imagen no se ha llevado a cabo.</li></ul>

Para obtener información adicional sobre la resolución de problemas, consulte la Guía del usuario.

Incident	Cause possible	Action préconisée
Le voyant d'alimentation est allumé et aucune image n'est affichée.	<ul style="list-style-type: none"><li>L'interrupteur d'alimentation du moniteur n'est pas allumé.</li> <li>Le cordon d'alimentation est mal connecté ou le système n'est pas fonctionnel.</li> <li>La prise de courant n'est pas alimentée en électricité.</li></ul>	<ul style="list-style-type: none"><li>Assurez-vous que le cordon d'alimentation est bien connecté.</li> <li>Assurez-vous que la prise de courant est alimentée.</li> <li>Mettez le moniteur sous tension.</li> <li>Essayez un autre cordon d'alimentation.</li> <li>Essayez une autre prise de courant.</li></ul>

Para obtener información adicional sobre la resolución de problemas, consulte la Guía del usuario.

如果您在設置或使用監視器時遇到問題，則可以自行解決問題。在打電話給您的經銷商或 Lenovo 之前，請先嘗試對您的問題的問題的建議操作。

問題	可能原因	建議操作
電源指示燈不亮且沒有圖像。	<ul style="list-style-type: none"><li>監視器的電源開關未打開。</li> <li>電源線已鬆動或斷開連接。</li> <li>插座的電沒有。</li></ul>	<ul style="list-style-type: none"><li>務必確保電源線正確連接。</li> <li>檢查電源線是否斷開或鬆動。</li> <li>嘗試使用另一根電源線。</li> <li>嘗試使用另一個電源插座。</li></ul>
電源指示燈呈綠色，但沒有圖像。	<ul style="list-style-type: none"><li>視頻信號電纜已鬆動或與系統或監視器斷開連接。</li> <li>監視器亮度和對比度設置低於最低設置。</li> <li>視頻信號電纜沒有與監視器或系統完全連接。</li> <li>監視器設置可能不正確。</li></ul>	<ul style="list-style-type: none"><li>務必確保視頻信號線與系統正確連接。</li> <li>調整 OSD（屏幕顯示）菜單中的亮度和對比度設置。</li> <li>務必確保信號電纜與監視器或系統完全連接。</li> <li>從 OSD 菜單中選擇另一種顏色設置。</li></ul>
圖像質量令人無法接受。	<ul style="list-style-type: none"><li>視頻信號電纜沒有與系統或系統完全連接。</li> <li>顏色值可能不正確。</li> <li>自動圖像設置功能未執行。</li></ul>	<ul style="list-style-type: none"><li>務必確保視頻信號線與系統正確連接。</li> <li>調整 OSD（屏幕顯示）菜單中的亮度和對比度設置。</li> <li>務必確保信號電纜與監視器或系統完全連接。</li> <li>從 OSD 菜單中選擇另一種顏色設置。</li></ul>
出現“超出範圍”或“Hz?”的警告消息。	<ul style="list-style-type: none"><li>系統被設置為不受此監視器支持的顯示方式。</li></ul>	<ul style="list-style-type: none"><li>執行自動圖像設置。</li></ul>
沒有圖像，並且接通電源的指示燈內有綠光。	<ul style="list-style-type: none"><li>系統被設置為不受此監視器支持的顯示方式。</li></ul>	<ul style="list-style-type: none"><li>如果需要更換原有的監視器，則重新連接監視器線，並重新調整監視器設置。</li> <li>如果使用的是 Windows 系統，請將系統重置為安全模式，然後選擇一個受監視器支持的顯示方式。</li> <li>如果以上做法都不起作用，請聯繫 Lenovo 支持中心。</li></ul>

有关其他故障诊断的信息，请参阅《用户指南》。

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Wenn beim Einrichten oder Verwenden des Bildschirms Fehler auftreten, können Sie diese möglicherweise selbst beheben. Bevor Sie sich an Ihren Händler oder an Lenovo wenden, führen Sie die vorgeschlagenen Aktionen für den entsprechenden Fehler durch.

Fehler	Mögliche Ursache	Vorgeschlagene Aktion
Die Betriebsanzeige leuchtet nicht, und es wird kein Bild angezeigt.	<ul style="list-style-type: none"><li>Der Netzschalter des Bildschirms ist nicht eingeschaltet.</li> <li>Das Netzkabel sitzt nicht fest oder ist abgezogen.</li> <li>Die Netzsteckdose mit Strom versorgt wird.</li></ul>	<ul style="list-style-type: none"><li>Vergewissern Sie sich, dass das Netzkabel ordnungsgemäß angeschlossen ist.</li> <li>Vergewissern Sie sich, dass die Netzsteckdose mit Strom versorgt wird.</li> <li>Schalten Sie den Bildschirm ein.</li> <li>Prüben Sie eine andere Netzsteckdose aus.</li></ul>
Die Betriebsanzeige leuchtet grün, es wird jedoch kein Bild angezeigt.	<ul style="list-style-type: none"><li>Das Bildschirmsignalkabel sitzt nicht fest oder ist vom System oder vom Bildschirm abgezogen.</li> <li>Die</li></ul>	