

Mimo Myst AV-over-IP Display with Capacitive Touchscreen

User Manual



MY-1090CV

www.mimomonitors.com

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■ Safety Instructions

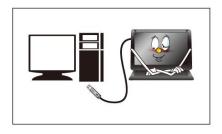
These safety instructions must be followed to ensure your safety and prevent property damage.



Warning/Cautions:

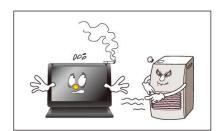
Otherwise, it may result in personal injury or property damage.

Make sure to read the instructions carefully and use the product in the correct manner.



Power Source:

- Link accepts 12V/3A power supply included in the box. Other 12V/3A AC/DC adapters may work, but have not been tested.
- Myst display uses either the included Link or **802.3af** compliant PoE power.
- * Monitor does not accept any other power source



- Do not place Monitor in a location exposed to moisture, excessive dust, smoke, or water.
- * Otherwise, this may result in electric shock or fire.



- Clean the product using a soft cloth with a monitor cleaner only.
- It is best to disconnect power while cleaning
- Ensure that cleaner or other liquid does not enter the product and that it is not wet.



- Do not apply force to LCD (Touch Panel)
 Screen
- Do not tap or scratch LCD (Touch Panel) Screen with a sharp object.
- Do not press with excessive force with any object
- * Otherwise, LCD (Touch Panel) may be damaged.

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Product Input/Output Connectors

- Do not insert anything other than the proper cable into the connectors
- If foreign material enters the product, disconnect the Ethernet cable and contact a Service Center.



Do not install Monitor in an unstable location

- Otherwise, it may fall and cause personal injury and/or damage the product.



- There are no user serviceable components or preventative maintenance.
- Do not disassemble, repair or modify the product
- If the product needs to be repaired, contact a Service Center.



If water enters the product, disconnect the Ethernet cable and contact a Service Center. This may result in a product malfunction, electric shock, or

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Product Features

Designed with today's modern conference room in mind, the 10.1" Mimo Myst Link features easy-to-use Ethernet connectivity, which simplifies installation and eliminates the hassle of abundant and expensive cords. Distances up to 100m are directly supported. Beyond 100m is still possible when running across a switched network.

This innovative conference room solution is recognized by PCs as a regular display, maximizing usable space and productivity, without increasing complexity and IT requirements. Due to its ubiquitous cabling, which also supplies power (no power at the table needed!), it is seamless for IT to set up and simple to maintain, cutting long-term costs and the need for technical know-how. It also allows for long distance installations, paving the way for flexible and moveable furniture configurations, necessary for today's evolving work environment. In addition, the capacitive touch display provides a USB connection through to the host computer for connecting hardware such as a speaker/mic without requiring any additional extenders or cables.

- ► AV-over-IP connected 1280x800 touch display that is recognized by PCs as a regular display
- ▶ 2-piece solution (Display at the table and box at the PC, connected via CAT5e cable)
- ► Compatible with Windows 8 (and higher), Linux, Chrome, and Mac OS*
- ► Integrated HDMI Capture up to 1080p in standard UVC and UAC protocol for wide software support
- ► Can transmit 4k video from display side to PC side
- ▶ USB input to optionally USB accessories such as a speaker/mic
- ▶ POE Injector built into Link box provides stable power to the monitor.

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Product Specifications & Features

ETHERNET	Ethernet Interface	RJ45	
	Input Interface	Cat5a Ethernet cable	
	Supported Bandwidth	Gigabit Ethernet	1000
	Video	USB Video Class (UVC)	
	Audio	USB Audio Class (UAC)	
CAPTURE	Resolution	Up to 1080p captured	
SECTION	Link HDMI Resolution	Up to 4k/30 from Myst to	
		Link at HDMI connector	
	Video	AV over IP	
	Touch	USB Over IP (HID Compliant)	PCAP
		10 point touch	
DISPLAY	Contrast	1000:1	
	Size	10.1"	
SECTION	Luminance	360	cd/m²
SECTION	Resolution	1280x800	
	Active Area	216.96 mm(W) x 135.60 mm(H)	
	Pixel Pitch	0.1695 mm(W) x 0.1695 mm(H)	
	Number of LCD Colors	up to 16.7M	
	Viewing Angle	89/89/89/89	U/D/L/R
	Human Presence Sensor	Yes. IR.	
		3m at +/- 90 degrees	
	Other Sensors	- Ambient Light	HID Sensor
		- Orientation	Compliant
		- Temperature (2x)	
	Stereo Audio	200 Hz-20 kHz, 1W max	
FEATURES	Headset	Stereo with mic and jack	
		detect	
	Mounting	Wall mountable with	
		custom bracket	
	Cable channels	For strain relief with	
		locking plate	
	Security Slot	Kensington lock port	

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	Color	Gray	
MY-1090CV	Plug and Play	Yes	
	Up/Down Scaling	Yes	
	Firmware Upgradeable	Yes	
	Operating Temperature	-10 to 40	С
	Storage Temp	-20 to 60	С
	External Power (Link)	12V/3A AC/DC Adapter	
	External Power (Myst)	PoE 802.3af compliant	Supplied by Link
	Power Consumption	16.0	W(max w/o USB
			accessory)
	Dimensions	247(W) x 151(D) x 102(H)	
	Retail Box	290mm(W) x 195mm(D)	
		x 130mm(H)	
	Weight (Display)	0.99 kg	
	Weight (Box)	1.9 kg	
CERTIFICATIONS	FCC, UL, CE, RoHS, RCM		

System Requirements

- CPU: Intel Pentium/Celeron/AMD/K6/Athlon/Duron 1.2GHz or above.
- RAM: 512MB RAM or above.
- USB: at least one USB3.0 port.
- HDD: 50MB HDD space above.
- O/S: Windows 10 (32/64 bit) or later, Chrome, Linux, or Max (limited Support)

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Package Contents

Please make sure the following items are included with your monitor. Contact a local dealer to buy optional items.



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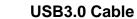
Cat5e Ethernet Cable (color varies)

HDMI Cable





AC/DC Adapter







X Please contact your local dealer if any items are missing in the package contents.

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Connections and Installation

Recommended Installation Method – Point to Point with

CAT5e in Conference space

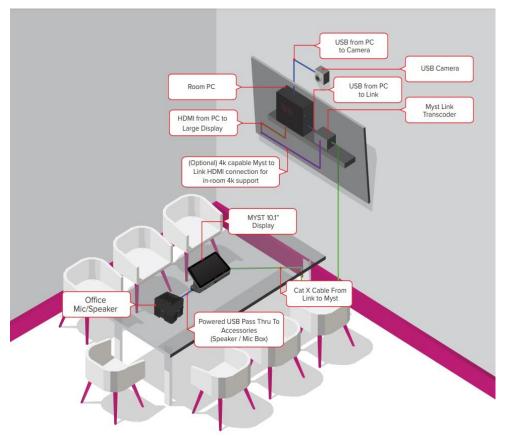
This installation method will require one new cable to be laid, point to point between the 2 boxes. Myst display and Link will not be on the network. No other wired network devices may share the cabling.

Requirements

- The run from the Myst Display to Link is less than 100m

Installation Concept

Figure 1: There is a dedicated CAT5e cable from Myst Display to Link



PC with camera (not supplied) and Link shown installed generally behind the big screen in a typical conference room

The green wire represents the Cat5e cable between the Myst and Link

The Myst sits on the conference table, along with, optionally, a USB speaker/mic connected through the Myst

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Network Setup

Have AV or IT personnel run a dedicated CAT5e cable from Link/PC side to Myst display/table side.



Link Setup

To setup the Link part you will need the following:

- Power Cable Included in box
- Usb 3.0 A to B cable Included in box
- HDMI cable (optional) Not included
- Cat 5e cable 5m cable included. If a different length is desired, any Cat5e compliant cable
 is acceptable
- 1. Place the Link near a host PC.
- 2. Plug the USB cable B side into the Link and the A side into the host PC. Be sure that the PC is connected to the internet and that automatic driver install is enabled. While no drivers are needed to be manually installed, some drivers are part of the Windows Online Driver store, and will need to be downloaded.
- 3. Connect the Cat 5e cable to the Link (See Connection Options Section)
- 4. Optional Connect the HDMI cable to the Link and the other end to the screen in the room. This allows for table to screen output
- 5. Configure the Link's DIP switch to match the Myst's DIP switch. The setting does not matter, so long as it is the same on both sides
- 6. Connect the power cable to AC power using the proper blade adapter for your country. The Link will turn on.
- 7. If the Green light on the RJ45 input is on, that means the Myst and Link are connected

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Myst Setup:

To setup the Myst you will need the following:

- Cat 5e cable (from above)
- HDMI cable for HDMI capture function (optional) Included in box
- USB-C to proper USB connection adapter, if necessary, if you wish to connect a USB device, such as a speaker/mic through the Myst. This device will show up at the PC as if it were directly connected
- 1. Place the Myst on a conference room table or anywhere desired for easy accessibility
- 2. Configure the Myst's DIP switch to match the Link's DIP switch
- 3. Optional Connect the HDMI cable to the Myst if the HDMI capture functionality is planned
- 4. The Myst does not require connecting a power adapter as power is supplied over PoE from the Link. If connecting through a switch or other network infrastructure make sure PoE is injected over the Cat 5e cable supplying power to the Myst
- 5. If the Green light on the RJ45 input is on, that means the Myst and Link are connected
- 6. The Myst's display should come on within 15 seconds of connecting the Link's USB cable to a online PC. If after 60 seconds, the screen does not turn on, please remove the RJ-45 from the Myst and re-insert to power cycle the system. This should only be required on the first installation.
- 7. When using the touchscreen on the Myst, if the touch is being seen on another display, go into Windows Control Panel Tablet PC settings to configure the touch to be seen on the Myst display. See section "Tablet PC Settings for the use of Capacitive Touchscreen" later in this document

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Second Concept – Using existing CAT5e to create a Point to Point connection in Conference space

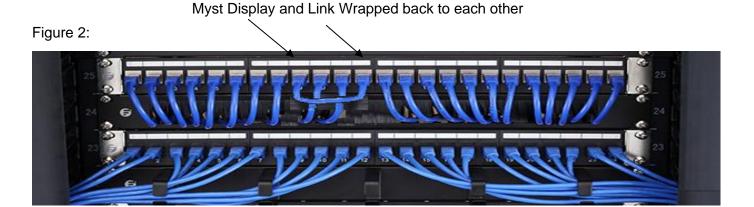
This installation method will not require new cabling to be laid, but will consume the existing cabling and the Myst and Link will not be on the network. No other wired network devices may share the cabling.

Requirements

- This installation assumes that there is an existing Network connection near the Myst and the Link
- The run from the network termination point (IT closet) is less than 50m
- This concept is extensible to as many Myst/Link pairs as exist in the closet without limit.

Installation Concept

Same as figure 1, except rather than a dedicated wire through the conference room, you connect them together back in IT closet



Network Setup

Find where the Myst Display and Link terminate in local IT closet using network tone and probe tool, or other method. Remove connection from patch panel to network in both locations. Install new cable between the 2 termination points. Proceed with setup identical to "Basic Concept"

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Third Concept – Using existing CAT5e to create a Point to Point connection in Conference space

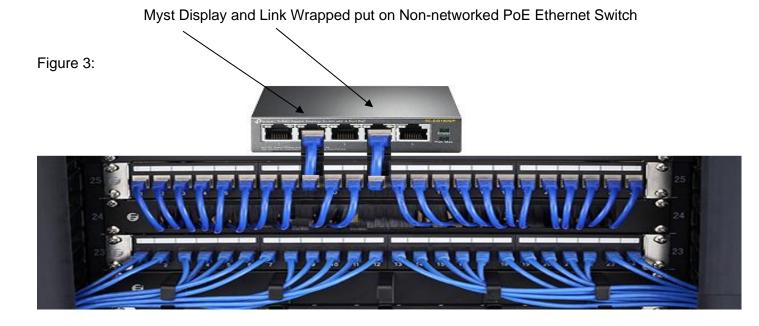
This installation method will not require new cabling to be laid, but will consume the existing cabling and the Myst and Link will not be on the network. No other wired network devices may share the cabling.

Requirements

- This installation assumes that there is an existing Network connection near the Myst and the Link
- The run from the network termination point (IT closet) is less than 100m
- This concept is extensible to up to as many Myst/Link pairs in the IT closet as required. No more than 16 pairs per PoE switch are allowed.
- The PoE switch chosen can support 15.6W (802.3af) per port that a Myst display is connected

Installation Concept

Same as figure 1, except rather than a dedicated wire through the conference room, you connect them together back in IT closet. The data is re-created with a dedicated PoE capable network switch, but that switch is not on the corporate AV or IT networks



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Network Setup

Find where the Myst Display and Link terminate in local IT closet using network tone and probe tool, or other method. Remove connection from patch panel to network in both locations. Install new cable those points and a PoE switch. This PoE switch is 'stand-alone' and IS NOT connected to the corporate IT or AV networks. Proceed with setup similar to "Basic Concept" with the following exceptions

- Link Step 5: Configure the Link's DIP switch to match the Myst's DIP switch. The setting matters, and must be unique for each pair that are sharing a PoE switch. Up to 16 units may share a switch
- Myst Step 4: The Myst does not require connecting a power adapter as power is supplied over PoE from the switch. Be sure that the switch used is capable of powering 802.3af from each port connected to the Myst display.

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Fourth Concept – Using existing CAT5e to create a

networked connection in Conference space

This installation method will not require new cabling to be laid, but will consume the existing cabling and the Myst and Link will be on the network. Other wired devices may share the same network infrastructure backbone.

Requirements

- This installation assumes that there is an existing Network connection near the Myst and the Link
- The run from the network termination point (IT closet) is less than 100m
- This concept is extensible to up to as many Myst/Link pairs on the corporate AV or IT as required. No more than 16 pairs per Lan are allowed. Beyond 16, VLANs are required (See 5th concept)
- The PoE switch chosen can support 15.6W (802.3af) per port that a Myst display is connected
- Network security measures such as 802.1x are MAC address based
- Network backbone can support Gigabit switching without blocking. During an active HDMI capture, each Myst/Link pair will generate in excess of 800 Mbit/s of data.

Installation Concept

The Myst display and Link are on the corporate AV or IT network

Network Setup

Connect Myst display and Link to Ethernet ports that are connected to the corporate network. Proceed with setup similar to "Basic Concept" with the following exceptions

- Link Step 5: Configure the Link's DIP switch to match the Myst's DIP switch. The setting matters, and only 16 Myst/Link pairs are allowed per VLAN
- Myst Step 4: The Myst does not require connecting a power adapter as power is supplied over PoE from the switch. Be sure that the switch used is capable of powering 802.3af from each port connected to the Myst display.

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Fifth Concept – Using existing CAT5e to create a shared networked connection in Conference space with VLANs

This installation method will not require new cabling to be laid but will consume the existing cabling and the Myst and Link will be on the network. Other wired devices may share the same network infrastructure backbone. VLANs are used to allow for any number of Myst/Link pairs to be installed as well as for Network security

Requirements

- This installation assumes that there is an existing Network connection near the Myst and the Link
- The run from the network termination point (IT closet) is less than 100m
- This concept is extensible to up to as many Myst/Link pairs on the corporate AV or IT as required. No more than 16 pairs per Lan are allowed. VLANs allow for (virtually) unlimited pairs installed
- The PoE switch chosen can support 15.6W (802.3af) per port that a Myst display is connected
- Network security measures such as 802.1x are MAC address based
- Network backbone can support Gigabit switching without blocking. During an active HDMI capture, each Myst/Link pair will generate in excess of 800 Mbit/s of data.
- 'Other' network traffic over the 'Link' connection, during an HDMI capture must be less than
 100 MBIT/S, or packet congestion and loss will occur, resulting in unexpected performance

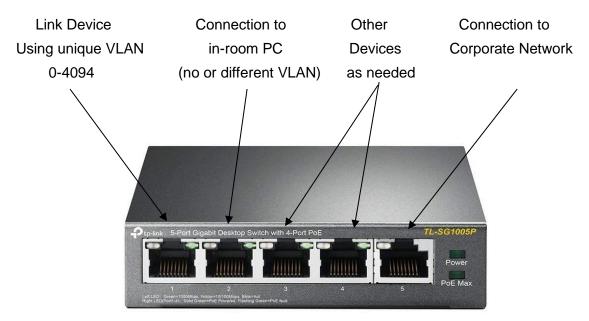
Installation Concept

The Myst display and Link are on the corporate AV or IT network utilizing VLANs for security and to increase the number of devices allowed. A local intelligent Ethernet switch is utilized in the conference room, generally where the PC resides to keep network traffic isolated.

As shown in figure 1 but includes an intelligent switch behind the big screen connected as such.

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Network Setup

For this example, a direct connection between the Myst display and the corporate network is assumed, but the described concept used on the Link can be utilized on the Connect Myst display to corporate network and program that port via the smart switch, on a port basis to only support one VLAN ID (for this example, VLAN 1000). Connect the Link to the Ethernet port on the smaller inroom switch, and program port 1 to VLAN 1000). The other ports may or may not use VLANs as utilized within the corporate IT system. Up to 16 pairs of Myst/Link devices may share VLAN 1000 before a different VLAN must be used. that are connected to the corporate network. This isolates network traffic between the Link and the Myst display. Proceed with setup similar to "Basic Concept" with the following exceptions

- Link Step 5: Configure the Link's DIP switch to match the Myst's DIP switch. The setting matters, and only 16 Myst/Link pairs are allowed per VLAN
- Myst Step 4: The Myst does not require connecting a power adapter as power is supplied over PoE from the switch. Be sure that the switch used is capable of powering 802.3af from each port connected to the Myst display.

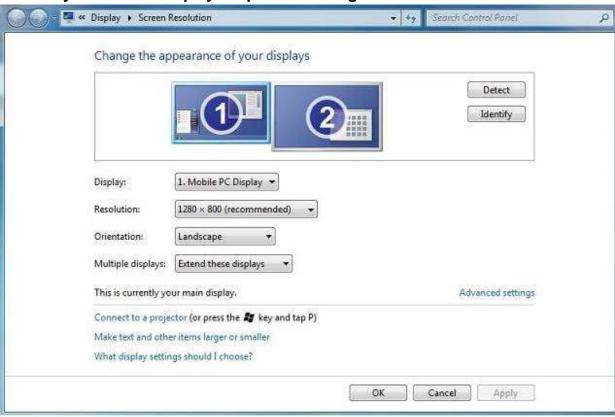
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Display Setting

[Windows 10 - Controlling the MY-1090CV Display]

1. MIMO Myst Network Display Properties Setting



You can configure the Mimo Myst Display device through the use of Windows Display Properties (WDP), which provides a simple method to attach, rotate, duplicate or extend screens as well as modify screen resolution.

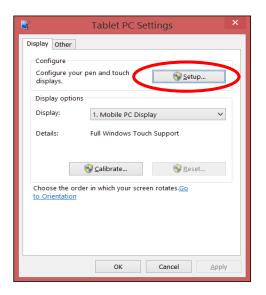
- 1. Open Windows Display Properties (WDP)
- 2. Set the display options, refer to the table below for details on each option
- *. How to open Windows Display Propertied (WDP)
- 1. Right-click on the desktop
- 2. Select Screen Resolution from menu



■ Tablet PC Settings for the use of Capacitive Touchscreen

This section shows you how to set the "Tablet PC Settings" to use the capacitive touchscreen for Multi-touch use on Windows 10

1. Tablet PC Settings

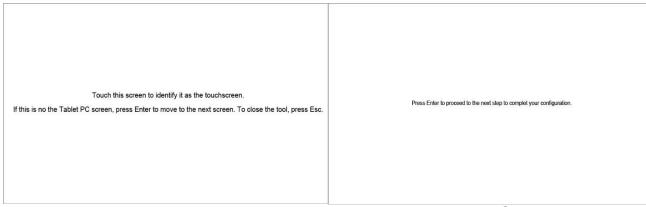


- 1) Select Control Panel / Hardware and Sound
- ② And Click the "Setup" on the "Tablet PC Settings".

2. Identifying your device as the touchscreen

Touchscreen identification screens will open according to the configuration procedures and instructions as below

- 1) Touch the screen to identify it as your touchscreen and press 'Enter' to move the next screen if is not the "Tablet PC Screen".
- 2 Press 'Enter' to proceed to the next step to complete the configuration after you a touchscreen is identified as your touchscreen.
- ③ Press 'Esc' whenever you want to close this identifying tool.



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System Requirements & Restrictions

1. Operating Systems

- a. Windows 10 (32-bit or 64-bit)
- **b.** Chrome
- c. Linux
- d. MacOS supports display, but does not currently support touch function

2. Monitor is an Ethernet monitor and does not have BIOS support.

- **a.** Therefore the system boot-up screens or DOS screen cannot be displayed at boot time. Display with only become active after the Operating System has booted
- 3. If the systems' Graphic card doesn't support WDDM(Windows Display Driver Model), the USM monitor's extension mode may not work properly with Windows System.
 - a. Certain very old Matrox Graphic Cards had this problem

- Japan VCCI Class A statement

This is a Class A product based on the standard of the Voluntary Control Council for Interference (VCCI). If this equipment is used in a domestic environment, radio interference may occur, in which case the user may be required to take corrective actions.

- BSMI Class A Notice (Taiwan)

警告使用者:

這是甲類的資訊產品,在居住的環境中使用時,可能會造成射頻干擾, 在這種情況下,使用者會被要求采取某些適當的對策。

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Troubleshooting

Before calling for assistance, please read carefully below. If you do need assistance, please call local service center or contact your dealer.

Q: No image on screen, I cannot turn on the monitor.

A: Is Ethernet cable connected and did you install MIMO driver yet?

You should download the driver software form the DisplayLink website.

Please run the DisplayLink executable, e.g. DisplayLink_X.X.exe.

For more detail about driver installation, please refer to Connections & Installation chapter

Q: I cannot turn my Mimo Myst Display screen on.

A: Please check if the ethernet cable is connected.

Touch the Mimo Myst Display's reset button once then check the screen status.

Please check if 'HD Network Display Installation Software' has been installed properly.

- 1. Right-click 'My Computer' -> click 'Manage'.
- 2. Click 'Device Manager' at 'Hardware' tab.
- 3. Locate the cursor on PC at the top of the system tree.
- 4. Click 'Action(\underline{A})' -> "Scan for hardware change(\underline{A})" (or "Add Hardware(\underline{A})").
- 5. Reboot the PC.
- * Normal PC recognizes Mimo Myst Display as a virtual USB device. Frequent power on and off of the device may cause USB device error. Please refer to Microsoft customer support for USB devices' trouble shooting.

Q: HD Network Display screen doesn't move - stands still.

A: Please check HD Display screen's 'Hardware Acceleration' setting in desktop properties. Adjust 'Hardware Acceleration' value as 'Max'.

- 1. Right-click on Desktop to and open 'Display Properties' (or 'Screen resolution').
- Click 'Setting' -> Choose 'Monitor'.
 (Or 'Display' -> 'Screen Resolution' -> Choose 'Monitor')
- 3. Click 'Advance(\underline{V})' -> 'Troubleshoot' tab (or 'Advanced settings' -> 'Troubleshoot' tab).
- 4. Please check 'Hardware Acceleration' value as 'Max'.

Q: I cannot boot my system after connecting Mimo Myst Display

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A: in case i815 chipset One-Board Type PC system, please disable 'Legacy USB support' option in system BIOS menu and reboot the system.

- BIOS setup method may differ from PC to PC, please refer to the User manual of the PC. Please refer to Microsoft homepage for more detail.

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Appendix 1: Myst Link FAQs

What is AV-over-IP?

Audio Video over Internet Protocol (AV-over-IP) is the transmission of audio/video data over a network such as a LAN, WAN, or the internet utilizing CATx cable. As opposed to traditional AV environments, AV-over-IP refers to the use of standard network equipment to transmit, control and switch video and audio. This allows for significantly more flexibility with room setup and less cabling in AV projects. In short, a scalable AV environment not only results in less hassle and greater ease-of-use due to simpler cabling, but also results in significant cost savings when future-proofing conference rooms, board rooms, huddle spaces, etc.

Why use AV-over-IP technology in UCC spaces?

More complex AV systems require longer distance transmission, higher bandwidth and even plans for future expansion. The flexibility that AV-over-IP offers leaves no doubt that it is the future of AV system transmission and control. In addition, installation is easier since power is never required at the table and only one standard Ethernet cable is needed for connectivity. Conference rooms are evolving as our working environment changes, meaning that we need to be prepared for easily flexible and moveable setups, which AV-over-IP allows.

Is the Myst Link a display?

Myst is the display, and the name of our new generation of products. The Link is the power over ethernet (PoE) encoder box.

Where does the Link encoder get stored when in use?

The Link needs to be connected to the PC, so the Link will typically sit behind the large display with the PC.

Is the Link encoder box one to one to the Myst display or one to many?

The Link encoder box is one to one only.

How much power does the Link encoder box supply?

The Link encoder box was designed to supply the 802.3af PoE standard, 15.4 watts of power, to the Myst display.

Can the Myst display be used as an ordinary 10.1" touch display?

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Yes, the Myst display can function as a typical touch display. Any application that wants to utilize the Myst display would do so as if it were any other display connected over HDMI or USB.

Does the Myst Link run on an OS?

No, once the drivers are installed, the Myst operates as just a display and while the Myst Link has SOC logic and microcontrollers on it, there is not an operating system. The Myst for Android is a different product, and does run Android which is preferred for some UCC installations.

Are special drivers needed for the Myst Link to properly function?

No proprietary drivers are needed, the Myst Link will work with all standard Microsoft drivers. Upon initial installation, the PC should be connected to the internet, as Windows will download all required drivers.

Is the touch panel HID compliant?

Yes, the touch panel is HID compliant.

What is the latency of the Myst Link?

The total round-trip frame-to-frame latency is between 40 and 60 milliseconds, undetectable by the human eye.

Does the Myst Link Display have a powered USB pass thru connection?

Yes, the Myst Link Display has a USB C connector as a pass thru that can provide up to 5 watts to power devices at the table, for devices such as a speaker/microphone box. While any USB device should be supported, the connection is only USB2.0 compliant and is bandwidth limited.

Is the Myst Link traffic encrypted?

Yes, it is encrypted.

Is the Myst Link traffic compressed?

Yes, video traffic in both directions is compressed, but is visually lossless.

Will the Myst Link work with Microsoft Teams Room PC's?

Yes.

What are the Myst Link Bandwidth requirements?

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With 4K being sent from the table to the PC, it requires approximately 800Mb. A Gigabit connection is required. The Myst Link will not function on a 100Mb connection.

If on a network, does the Myst Link comply with security controls?

It does not comply with 802.1x, for example, but if security is a concern, then a good approach would be to use a dedicated wire.

Can the Myst Link be eavesdropped by VLC or other apps?

No, the data is not of a format that is compatible with VLC (or similar) applications.

What is included in the box?

Link, Myst, 1.0-meter USB 3.0 cable, 5 meter Cat5, 1 meter HDMI, Power Supply for Link

Which compliance certifications does the Myst Link have?

Mimo is pursuing the necessary certifications in the countries listed below for launch: US, Europe, Canada, Australia/New Zealand. Other countries will follow as demand dictates.

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Appendix 2: Installing DisplayLink Monitor Driver

This section shows you how to install the DisplayLink USB Graphics software for Mimo Myst Display device. This installation should happen automatically, but in case you want to ensure you have the latest drivers, or your PC is not configured to automatically install drivers from the internet, please follow these manual steps

[Windows 10 operating systems]

The preferred method of installation is using Window 10's Windows Update facility.

You can install the driver software from a website download as the following website:

http://www.displaylink.com/support/downloads.php

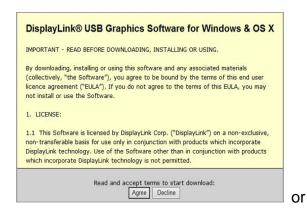
Important! Do not connect a Mimo Myst Display device to your PC before the install when you install the software from a website download.

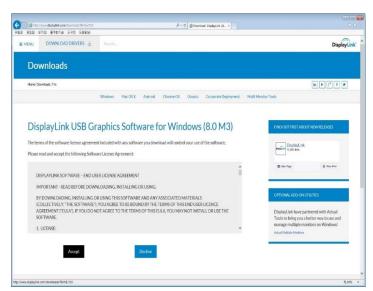
1. Run the downloaded driver into your PC system, then, the Windows User Account Control window opens (if enabled in the OS).

Connect to the DisplayLink website (http://www.displaylink.com/support/downloads.php). Click "Microsoft Windows" on the "Supported Operating Systems" and Select the download file, then, the DisplayLink software end user license agreement window opens. When you see the following message window, click "Accept" to install the DisplayLink Core software.

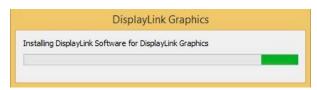
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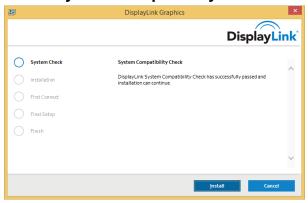




2. Starting to install the DisplayLink USB Monitor Driver.

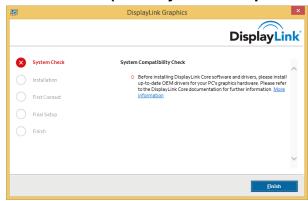


2. The System Compatibility Check then runs

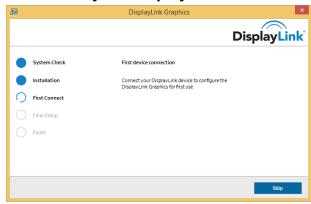




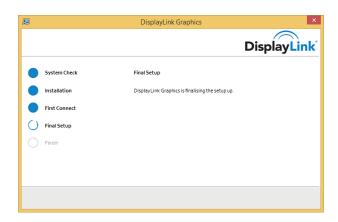
3. Click Install (if the System Compatibility Check passes)



4. Connect your DisplayLink enabled device

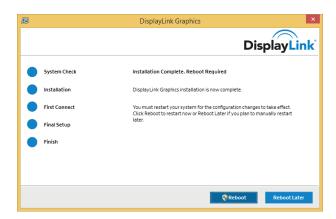


5. Upon detection of a DisplayLink enabled device the driver installs





6. You are then informed when the installation of the software has completed.



7. Reboot your PC to complete the installation

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