



# Quick Start Guide

USB-C 4K Triple Display Universal Docking Station  
with 65W Power Delivery



Model: DS3900PD  
Support: [diamondmm.com](http://diamondmm.com)

## Safety Instructions

Keep this Quick Guide for future reference.  
Keep this equipment away from humidity.  
If any of the following situation arises, get the equipment checked by a service technician:

- The equipment has been exposed to moisture.
- The equipment has been dropped and damaged.
- The equipment has obvious sign of breakage.
- The equipment has not been working well or you cannot get it work according to Quick Guide.


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## Disclaimer

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The manufacturer does not make any representations or warranties (implied or otherwise) regarding the accuracy and completeness of this document and shall in no event be liable for any loss of profit or any commercial damage, including but not limited to special, incidental, consequential, or other damage.

## WEEE Directive & Product Disposal

 At the end of its serviceable life, this product should not be treated as household or general waste. It should be handed over to the applicable collection point for the recycling of electrical and electronic equipment, or returned to the supplier for disposal.

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## System Requirement

- Windows
- Mac OS X
- Chrome OS

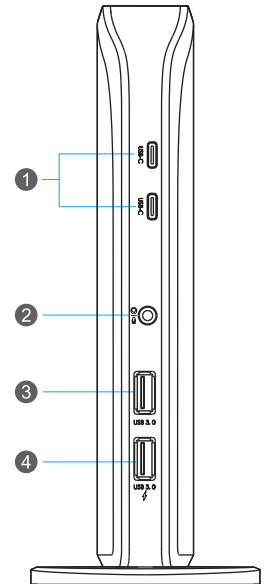
## Package Content

- 1x USB-C 4K Triple Display Universal Docking Station
- 1x USB-C to C Cable(E-Mark Chip) 1 meter
- 1x USB 3.0 A to C Cable 1 meter
- 1x DVI to VGA Adapter
- 1x Quick Start Guide
- 1x Software Installation CD
- 1x DC20V/5A 100Watt Power Adapter

## Product Overview

### Front Panel

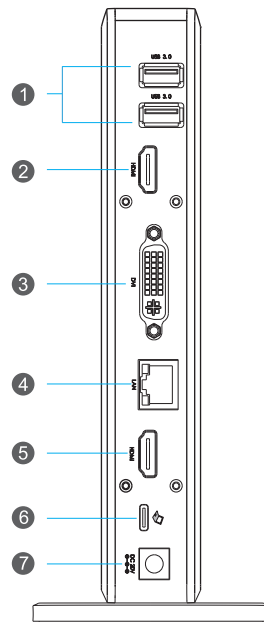
- Two USB-C ports:**  
For connecting to USB-C peripherals.
- 3.5mm Mic input port:**  
For connecting to Mic and headphone.
- One USB 3.0 Type-A ports:**  
For connecting to USB-A peripherals.
- One USB 3.0 Type-A ports:**  
For connecting to USB-A peripherals and USB BC1.2 fast charging.



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## Rear Panel

- Two USB 3.0 Type-A ports:**  
For connecting to Type-A peripherals.
- HDMI Port:**  
For connecting to 2K HDMI monitor.
- DVI Port:**  
For connecting to 2K DVI monitor.
- 10/100/1000Mbps Ethernet port:**  
For connecting to Gigabit Ethernet network.
- HDMI Port:**  
For connecting to 4K HDMI monitor (USB3.1 VESA Alternate Mode Only)
- USB-C port (Upstream port):**  
For connecting to the laptop.
- Power Jack:**  
External power supply for dock operation.



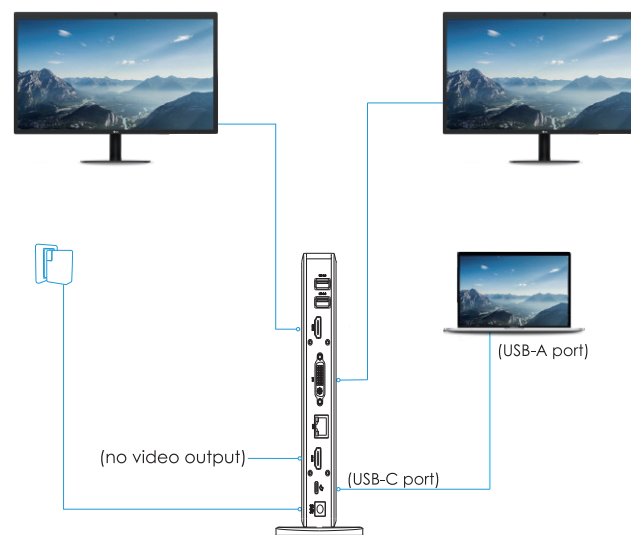
### Note 1:

There are two HDMI ports on the rear panel, the upper one and DVI port both are 2K resolution, while the bottom one co-works with USB-C upstream port for supporting 4K@30Hz.

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## Dual Monitors Connection

1. Install drivers through CD or visit <http://www.displaylink.com/downloads> to download the latest driver.
2. Connect your laptop (of Type-A port) to the USB-C port of dock via the USB 3.0 A to C Cable
3. Connect the other monitor to the DVI port.
4. Plug the dock in a power socket and switch it on.



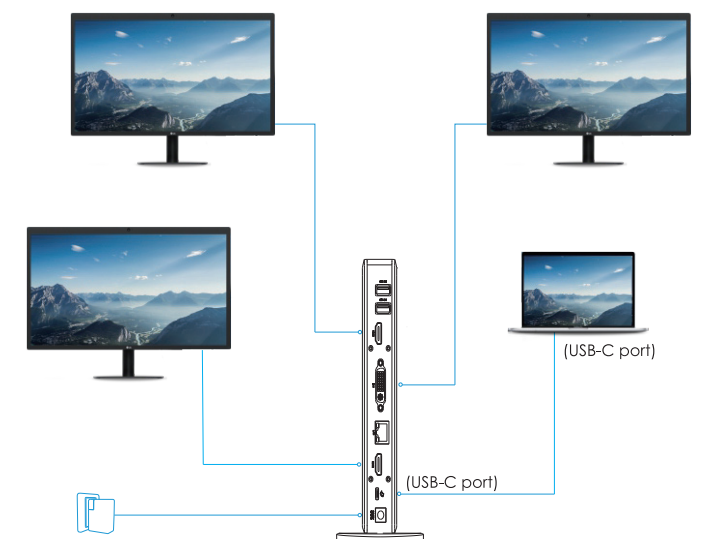
### Note 2: For Laptops without USB-C ports

You can use USB 3.0 A to C cable if your laptop doesn't own any USB-C (This A to C cable is not used for Power Delivery but only for transferring data; if you need to charge your laptop, please connect it to the original power adapter.)

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## Triple Monitors Connection

1. Install drivers through CD or visit <http://www.displaylink.com/downloads> to download the latest driver.
2. Connect your laptop (of Type-C port) to the USB Type-C port through the USB-C to C cable, and it supports max. 65W power to the laptop.
3. Connect a monitor to the upper HDMI port.
4. Connect a monitor of DVI port to the DVI port of dock.
5. Plug the dock in a power socket and turn it on.



### Note 3: For Laptops with USB-C ports

Please check your laptop manual first and make sure whether your laptop's USB-C port equipped with full function USB3.1 (data transfer, upstream charging and VESA Alternate Mode), if it is not, please refer to Note 2; otherwise, just connect your monitors to the dock according to the drawing above.

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