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# SRX345 Services Gateway Hardware Guide



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## Documentation and Release Notes

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To obtain the most current version of all Juniper Networks® technical documentation, see the product documentation page on the Juniper Networks website at <http://www.juniper.net/techpubs/>.

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## Supported Platforms

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For the features described in this document, the following platforms are supported:

- SRX345

## Documentation Conventions

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Table 1 on page xii defines notice icons used in this guide.

Table 1: Notice Icons







Icon	Meaning	Description
	Informational note	Indicates important features or instructions.
	Caution	Indicates a situation that might result in loss of data or hardware damage.
	Warning	Alerts you to the risk of personal injury or death.
	Laser warning	Alerts you to the risk of personal injury from a laser.
	Tip	Indicates helpful information.
	Best practice	Alerts you to a recommended use or implementation.

Table 2 on page xii defines the text and syntax conventions used in this guide.

Table 2: Text and Syntax Conventions

Convention	Description	Examples
<b>Bold text like this</b>	Represents text that you type.	To enter configuration mode, type the <b>configure</b> command:  user@host> <b>configure</b>
Fixed-width text like this	Represents output that appears on the terminal screen.	user@host> <b>show chassis alarms</b>  No alarms currently active
<i>Italic text like this</i>	<ul style="list-style-type: none"> <li>Introduces or emphasizes important new terms.</li> <li>Identifies guide names.</li> <li>Identifies RFC and Internet draft titles.</li> </ul>	<ul style="list-style-type: none"> <li>A policy <i>term</i> is a named structure that defines match conditions and actions.</li> <li><i>Junos OS CLI User Guide</i></li> <li>RFC 1997, <i>BGP Communities Attribute</i></li> </ul>
<i>Italic text like this</i>	Represents variables (options for which you substitute a value) in commands or configuration statements.	Configure the machine's domain name:  [edit] root@# <b>set system domain-name</b> <i>domain-name</i>

Table 2: Text and Syntax Conventions (*continued*)

Convention	Description	Examples
<b>Text like this</b>	Represents names of configuration statements, commands, files, and directories; configuration hierarchy levels; or labels on routing platform components.	<ul style="list-style-type: none"> <li>To configure a stub area, include the <b>stub</b> statement at the <b>[edit protocols ospf area area-id]</b> hierarchy level.</li> <li>The console port is labeled <b>CONSOLE</b>.</li> </ul>
< > (angle brackets)	Encloses optional keywords or variables.	<b>stub</b> <default-metric <i>metric</i> >;
(pipe symbol)	Indicates a choice between the mutually exclusive keywords or variables on either side of the symbol. The set of choices is often enclosed in parentheses for clarity.	<b>broadcast</b>   <b>multicast</b> <i>(string1   string2   string3)</i>
# (pound sign)	Indicates a comment specified on the same line as the configuration statement to which it applies.	<b>rsvp</b> { # Required for dynamic MPLS only
[ ] (square brackets)	Encloses a variable for which you can substitute one or more values.	<b>community name members</b> [ <i>community-ids</i> ]
Indentation and braces ( { } )	Identifies a level in the configuration hierarchy.	<pre>[edit] routing-options {   static {     route default {       nexthop <i>address</i>;       retain;     }   } }</pre>
;(semicolon)	Identifies a leaf statement at a configuration hierarchy level.	
<b>GUI Conventions</b>		
<b>Bold text like this</b>	Represents graphical user interface (GUI) items you click or select.	<ul style="list-style-type: none"> <li>In the Logical Interfaces box, select <b>All Interfaces</b>.</li> <li>To cancel the configuration, click <b>Cancel</b>.</li> </ul>
> (bold right angle bracket)	Separates levels in a hierarchy of menu selections.	In the configuration editor hierarchy, select <b>Protocols&gt;Ospf</b> .

## Documentation Feedback

We encourage you to provide feedback, comments, and suggestions so that we can improve the documentation. You can provide feedback by using either of the following methods:

- Online feedback rating system—On any page of the Juniper Networks TechLibrary site at <http://www.juniper.net/techpubs/index.html>, simply click the stars to rate the content, and use the pop-up form to provide us with information about your experience. Alternately, you can use the online feedback form at <http://www.juniper.net/techpubs/feedback/>.

- E-mail—Send your comments to [techpubs-comments@juniper.net](mailto:techpubs-comments@juniper.net). Include the document or topic name, URL or page number, and software version (if applicable).

## Requesting Technical Support

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Technical product support is available through the Juniper Networks Technical Assistance Center (JTAC). If you are a customer with an active J-Care or Partner Support Service support contract, or are covered under warranty, and need post-sales technical support, you can access our tools and resources online or open a case with JTAC.

- JTAC policies—For a complete understanding of our JTAC procedures and policies, review the *JTAC User Guide* located at <http://www.juniper.net/us/en/local/pdf/resource-guides/7100059-en.pdf>.
- Product warranties—For product warranty information, visit <http://www.juniper.net/support/warranty/>.
- JTAC hours of operation—The JTAC centers have resources available 24 hours a day, 7 days a week, 365 days a year.

## Self-Help Online Tools and Resources

For quick and easy problem resolution, Juniper Networks has designed an online self-service portal called the Customer Support Center (CSC) that provides you with the following features:

- Find CSC offerings: <http://www.juniper.net/customers/support/>
- Search for known bugs: <https://prsearch.juniper.net/>
- Find product documentation: <http://www.juniper.net/documentation/>
- Find solutions and answer questions using our Knowledge Base: <http://kb.juniper.net/>
- Download the latest versions of software and review release notes: <http://www.juniper.net/customers/csc/software/>
- Search technical bulletins for relevant hardware and software notifications: <http://kb.juniper.net/InfoCenter/>
- Join and participate in the Juniper Networks Community Forum: <http://www.juniper.net/company/communities/>
- Open a case online in the CSC Case Management tool: <http://www.juniper.net/cm/>

To verify service entitlement by product serial number, use our Serial Number Entitlement (SNE) Tool: <https://entitlementsearch.juniper.net/entitlementsearch/>

## Opening a Case with JTAC

You can open a case with JTAC on the Web or by telephone.

- Use the Case Management tool in the CSC at <http://www.juniper.net/cm/>.
- Call 1-888-314-JTAC (1-888-314-5822 toll-free in the USA, Canada, and Mexico).

For international or direct-dial options in countries without toll-free numbers, see <http://www.juniper.net/support/requesting-support.html>.





## PART 1

# Overview

- [System Overview on page 3](#)
- [Chassis Description on page 5](#)
- [Interface Module Descriptions on page 11](#)
- [Cooling System Description on page 13](#)
- [Power System Description on page 15](#)



## CHAPTER 1

# System Overview

- [SRX345 Services Gateway Description on page 3](#)

## SRX345 Services Gateway Description

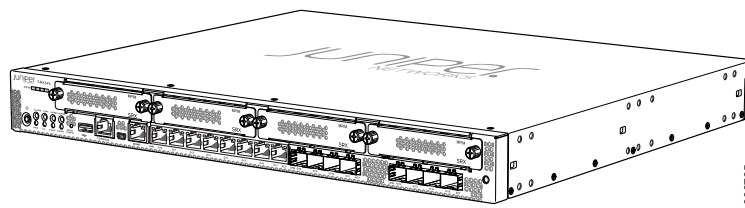
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The SRX345 Services Gateway consolidates security, routing, switching, and WAN interfaces for midsize distributed enterprises. With advanced threat mitigation capabilities, the services gateway provides cost-effective and secure connectivity across distributed enterprises. The services gateway simplifies network complexity, protects and prioritizes network resources, and improves user and application experience.

The SRX345 Services Gateway has a capacity of 5 gigabits per second (Gbps) and is 1 rack unit (U) tall. The services gateway has eight 1 G Ethernet ports, eight 1 G SFP ports, one management port, 4 GB of DRAM memory, 8 GB of flash memory, and four Mini-Physical Interface Module (Mini-PIM) slots. The chassis installs in standard 800-mm (or larger) enclosed cabinets, 19 in. equipment racks, or telecommunications open-frame racks.

[Figure 1 on page 3](#) shows the SRX345 Services Gateway.

**Figure 1: SRX345 Services Gateway**



The SRX345 Services Gateway runs the Junos operating system (Junos OS). The following are a few of the features supported:

- Firewall support with key features such as VPN
- Intrusion Detection and Prevention (IDP), AppSecure, and UTM
- High availability
- QoS
- MPLS

- SkyATP
- MACsec support on all the ports (starting from Junos OS Release 15.1X49-D100)
- LTE support (starting from Junos OS Release 15.1X49-D100)
- Zero Touch Provisioning (starting from Junos OS Release 15.1X49-D100)

For more information on the features supported on SRX345 Services Gateways, see [Feature Explorer](#).

You can manage the SRX345 Services Gateway by using the same interfaces that you use for managing other devices running Junos OS—the CLI, the J-Web graphical interface, and Junos Space.

The SRX345 Services Gateway is available with either a single AC power supply (Junos OS Release 15.1X49-D35 and later) or dual AC power supplies (Junos OS Release 15.1X49-D110 and later).

**Related  
Documentation**

- [SRX345 Services Gateway Chassis Overview on page 5](#)
- [Understanding the SRX345 Services Gateway Front Panel on page 5](#)
- [Understanding the SRX345 Services Gateway Back Panel on page 8](#)

## CHAPTER 2

# Chassis Description

- [SRX345 Services Gateway Chassis Overview on page 5](#)
- [Understanding the SRX345 Services Gateway Front Panel on page 5](#)
- [Understanding the SRX345 Services Gateway Back Panel on page 8](#)

## SRX345 Services Gateway Chassis Overview

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The SRX345 Services Gateway chassis is a rigid sheet metal structure that houses all of the other services gateway components. The chassis installs in standard 800-mm (or larger) enclosed cabinets, 19 in. equipment racks, or telecommunications open-frame racks.



**CAUTION:** Before removing or installing components of a functioning services gateway, attach an electrostatic discharge (ESD) strap to an ESD point and place the other end of the strap around your bare wrist. Failure to use an ESD strap could result in damage to the device.

The services gateway must be connected to earth ground during normal operation. The protective earthing terminal on the side of the chassis is provided to connect the services gateway to ground.

### Related Documentation

- [Understanding the SRX345 Services Gateway Front Panel on page 5](#)
- [Understanding the SRX345 Services Gateway Back Panel on page 8](#)

## Understanding the SRX345 Services Gateway Front Panel

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[Figure 2 on page 6](#) shows the front panel of the SRX345 Services Gateway with a single AC power supply.

Figure 2: SRX345 Services Gateway (Single AC Power Supply) Front Panel

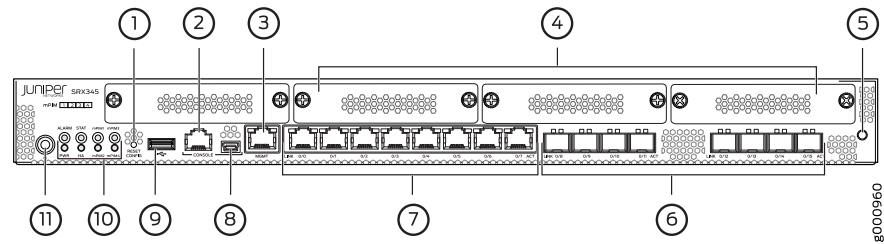


Figure 3 on page 6 shows the front panel of the SRX345 Services Gateway with dual AC power supplies.

Figure 3: SRX345 Services Gateway (Dual AC Power Supplies) Front Panel

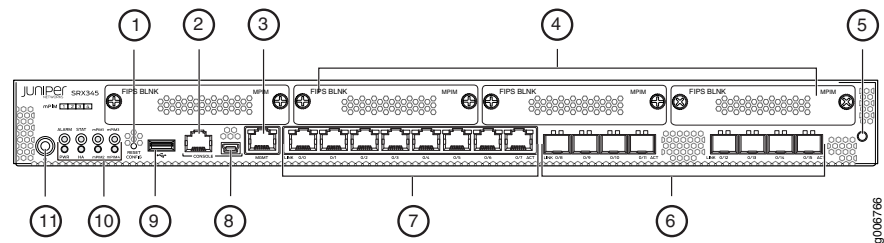


Table 3 on page 6 provides details about the front panel components.

Table 3: SRX345 Services Gateway Front Panel Components

Callout	Component	Description
1	Reset Config button	Returns the services gateway to the rescue configuration or the factory-default configuration.
2, 8	Console ports	<ul style="list-style-type: none"> <li>Serial—Connects a laptop to the services gateway for CLI management. The port uses an RJ-45 serial connection and supports the RS-232 (EIA-232) standard.</li> <li>USB—Connects a laptop to the services gateway for CLI management through a USB interface. The port accepts a Mini-B type USB cable plug. A USB cable with Mini-B and Type A USB plugs is supplied with the services gateway. To use the mini-USB console port, you must download a USB driver to the management device from the <a href="#">SRX345 Software Download</a> page or <a href="#">Silicon Labs</a> page.</li> </ul>
3	Management port	Use the management (MGMT) port to connect to the device over the network.
4	Mini-PIM slots	Four slots for Mini-PIMs. The Mini-PIM slots can be used to provide LAN and WAN functionality along with connectivity to various media types.
5	ESD point	For personal safety, while working on the services gateway, use the ESD outlet to plug in an ESD grounding strap to prevent your body from sending static charges to the services gateway.

Table 3: SRX345 Services Gateway Front Panel Components (*continued*)

Callout	Component	Description
6	1 G SFP ports	Eight 1 G small form-factor pluggable (SFP) ports for network traffic.
7	1 G Ethernet ports	<p>Eight Gigabit Ethernet LAN ports (0/0 to 0/7)</p> <p>The Gigabit Ethernet ports have the following characteristics:</p> <ul style="list-style-type: none"> <li>• Use an RJ-45 connector</li> <li>• Operate in full-duplex and half-duplex modes</li> <li>• Support flow control</li> <li>• Support autonegotiation</li> </ul> <p>The Gigabit Ethernet ports can be used to:</p> <ul style="list-style-type: none"> <li>• Function as front-end network ports</li> <li>• Provide LAN and WAN connectivity to hubs, switches, local servers, and workstations</li> <li>• Forward incoming data packets to the services gateway</li> <li>• Receive outgoing data packets from the services gateway</li> </ul>
9	USB port	The services gateway has one USB port that accepts a USB storage device.
10	LEDs	Indicate component and system status, and troubleshooting information at a glance.
11	Power button	Use the Power button to shut down the services gateway.

Figure 4 on page 7 shows the LEDs on the front panel.

Figure 4: SRX345 Services Gateway Front Panel LEDs

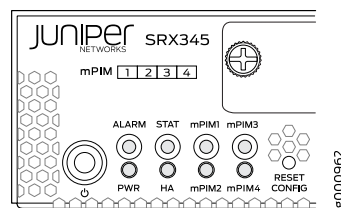


Table 4 on page 7 lists the front panel LEDs.

Table 4: SRX345 Services Gateway Front Panel LEDs

Component	Description
ALARM	<ul style="list-style-type: none"> <li>• Solid amber (noncritical alarm)</li> <li>• Solid red (critical alarm)</li> <li>• Off (no alarms)</li> </ul>

Table 4: SRX345 Services Gateway Front Panel LEDs (*continued*)

Component	Description
STAT	<ul style="list-style-type: none"> <li>• Solid green (operating normally)</li> <li>• Solid red (error detected)</li> </ul>
PWR	<ul style="list-style-type: none"> <li>• Solid green (receiving power)</li> <li>• Solid amber (Power-off triggered)</li> <li>• Off (no power)</li> </ul>
HA	<ul style="list-style-type: none"> <li>• Solid green (all HA links are available)</li> <li>• Solid amber (some HA links are unavailable)</li> <li>• Solid red (HA links are not functional)</li> <li>• Off (HA is disabled)</li> </ul>
mPIM1 , mPIM2, mPIM3, and mPIM4	<ul style="list-style-type: none"> <li>• Solid green (Mini-PIM is functioning normally)</li> <li>• Solid red (Mini-PIM hardware failure)</li> <li>• Off (Mini-PIM is not present or Mini-PIM is not detected by the device)</li> </ul>

**Related Documentation**

- [SRX345 Services Gateway Chassis Overview on page 5](#)
- [Understanding the SRX345 Services Gateway Back Panel on page 8](#)

## Understanding the SRX345 Services Gateway Back Panel

Figure 5 on page 8 and Figure 6 on page 8 show the back panel of the SRX345 Services Gateway with a single AC power supply and dual AC power supplies respectively.

Figure 5: SRX345 Services Gateway Back Panel (Single AC Power Supply)

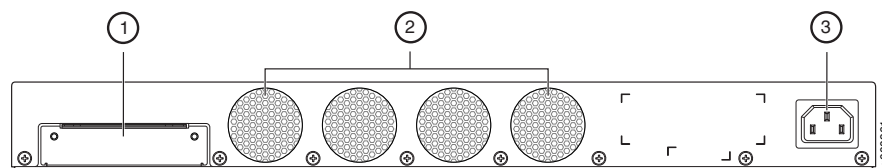


Figure 6: SRX345 Services Gateway Back Panel (Dual AC Power Supplies)

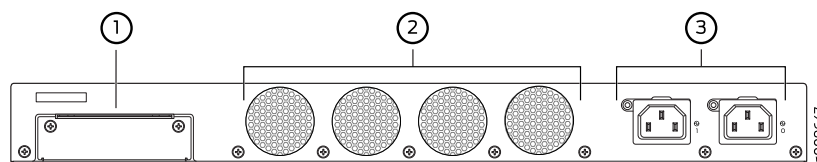


Table 5 on page 9 lists the components on the back panel.



Table 5: SRX345 Services Gateway Back Panel Components

Callout	Component	Description
1	SSD slot	SSD storage device slot for optional logging device.
2	Fans	Keeps all the services gateway components within the acceptable temperature range.
3	Power supply input	Connects the services gateway to the AC power supply.

[Table 6 on page 9](#) describes the LEDs on the AC power supplies for the SRX345 Services Gateway with dual AC power supplies.

Table 6: SRX345 Services Gateway (with Dual AC Power Supplies) Back Panel LEDs

LED Color	Description
Green	Receiving power
Off	No power

- Related Documentation**
- [SRX345 Services Gateway Chassis Overview on page 5](#)
  - [Understanding the SRX345 Services Gateway Front Panel on page 5](#)



## CHAPTER 3

# Interface Module Descriptions

- [SRX345 Services Gateway Interface Modules Overview on page 11](#)

## SRX345 Services Gateway Interface Modules Overview

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Mini-Physical Interface Modules (Mini-PIMs) are field-replaceable network interface cards (NICs) supported on the SRX300 line of services gateways. You can easily insert or remove Mini-PIMs from the front slots of the services gateway chassis. The Mini-PIMs provide physical connections to a LAN or a WAN. The Mini-PIMs receive incoming packets from the network and transmit outgoing packets to the network. During this process, they perform framing and line-speed signaling for the medium type.



**CAUTION:** The Mini-PIMs are not hot-swappable. You must power off the services gateway before removing or installing Mini-PIMs.

The following Mini-PIMs are supported on the SRX345 Services Gateway:

- 1-Port Serial Mini-Physical Interface Module (SRX-MP-ISERIAL-R)
- 1-Port T1/E1 Mini-Physical Interface Module (SRX-MP-1T1E1-R)
- 1-Port VDSL2 (Annex A) Mini-Physical Interface Module (SRX-MP-1VDSL2-R)
- LTE Mini-Physical Interface Module (SRX-MP-LTE-AE and SRX-MP-LTE-AA)



**NOTE:** Gigabit-Backplane Physical Interface Modules (GPIMs) are not supported on the SRX345 Services Gateway.

For more information on the Mini-PIMs, see [SRX300 Series and SRX550 High Memory Gateway Interface Modules Reference](#).

### Related Documentation

- [SRX345 Services Gateway Chassis Overview on page 5](#)
- [Understanding the SRX345 Services Gateway Front Panel on page 5](#)



# Cooling System Description

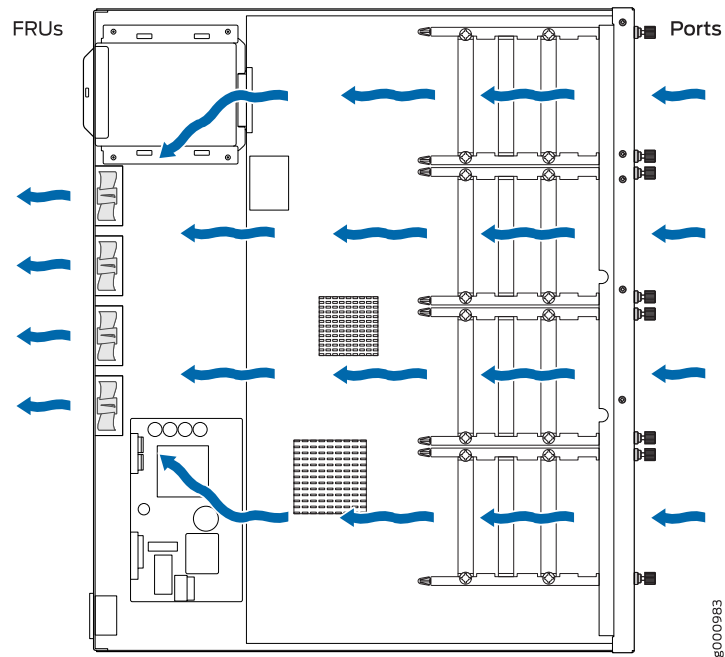
- [Understanding the SRX345 Services Gateway Cooling System on page 13](#)

## Understanding the SRX345 Services Gateway Cooling System

The cooling system for the SRX345 Services Gateway includes four fixed fans. The fans draw air through vents on the front of the chassis and exhaust the air through the back of the chassis. The airflow produced by the fans keeps device components within the acceptable temperature range.

[Figure 7 on page 13](#) shows the airflow through the SRX345 Services Gateway chassis.

**Figure 7: Airflow Through the SRX345 Services Gateway Chassis**



**Related Documentation**

- [SRX345 Services Gateway Chassis Overview on page 5](#)
- [Understanding the SRX345 Services Gateway Front Panel on page 5](#)

- [Understanding the SRX345 Services Gateway Back Panel on page 8](#)

## CHAPTER 5

# Power System Description

- [Understanding the SRX345 Services Gateway Power Supply on page 15](#)

## Understanding the SRX345 Services Gateway Power Supply

The SRX345 Services Gateway uses a fixed, internal AC power supply. The power supply distributes the different output voltages to the device components according to their voltage requirements. The power supply is fixed in the chassis and is not field-replaceable. The power supply has a single AC appliance inlet that requires a dedicated AC power feed.



**NOTE:** The services gateway is available with either a single AC power supply or dual AC power supplies.

### **Related Documentation**

- [SRX345 Services Gateway Chassis Overview on page 5](#)
- [Understanding the SRX345 Services Gateway Front Panel on page 5](#)
- [Understanding the SRX345 Services Gateway Back Panel on page 8](#)
- [SRX345 Services Gateway Power Specifications and Requirements on page 34](#)





## PART 2

# Site Planning and Specifications

- Planning and Preparing the Site on page 19
- Rack Requirements on page 25
- Cabinet Requirements on page 31
- Power Requirements and Specifications on page 33
- Cable Specifications and Pinouts on page 37



## CHAPTER 6

# Planning and Preparing the Site

- [SRX345 Services Gateway Physical Specifications on page 19](#)
- [SRX345 Services Gateway Environmental Specifications on page 19](#)
- [Site Preparation Checklist for the SRX345 Services Gateway on page 20](#)
- [General Site Installation Guidelines for the SRX345 Services Gateway on page 22](#)

## SRX345 Services Gateway Physical Specifications

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[Table 7 on page 19](#) lists the physical specifications for the services gateway.

**Table 7: Physical Specifications for the SRX345 Services Gateway**

Physical Specification of Chassis	With Single AC Power Supply	With Dual AC Power Supplies
Depth	14.57 in. (37.01 cm)	18.70 in. (47.50 cm)
Width	17.36 in. (44.09 cm)	17.36 in. (44.09 cm)
Height	1.72 in. (4.37 cm)	1.72 in. (4.37 cm)
Weight	10.80 lb (4.90 kg)	14.34 lb (6.50 kg)

- Related Documentation**
- [Understanding the SRX345 Services Gateway Front Panel on page 5](#)
  - [Understanding the SRX345 Services Gateway Back Panel on page 8](#)
  - [SRX345 Services Gateway Environmental Specifications on page 19](#)

## SRX345 Services Gateway Environmental Specifications

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[Table 8 on page 20](#) provides the required environmental conditions for normal SRX345 Services Gateway operations.

**Table 8: Environmental Specifications for the SRX345 Services Gateway**

Description	Value
Altitude	No performance degradation up to 10,000 ft (3048 m)
Relative humidity	5% to 95%, noncondensing
Temperature	<ul style="list-style-type: none"> <li>Operational temperature—32° F (0° C) to 104° F (40° C)</li> <li>Nonoperational temperature—4° F (-20° C) to 158° F (70° C)</li> </ul>
Average power consumption	122 W
Average heat dissipation	420 BTU/hr
Noise level	35 dBA

- Related Documentation**
- [SRX345 Services Gateway Physical Specifications on page 19](#)

## Site Preparation Checklist for the SRX345 Services Gateway

Table 9 on page 20 provides a checklist of tasks you need to perform when preparing a site for installing the SRX345 Services Gateway.

**Table 9: Site Preparation Checklist for SRX345 Services Gateway Installation**

Item or Task	Additional Information	Performed By	Date	Notes
Environment				
Verify that environmental factors such as temperature and humidity do not exceed device tolerances.	“SRX345 Services Gateway Environmental Specifications” on page 19			
Power				
Measure the distance between the external power sources and the device installation site.	“SRX345 Services Gateway Electrical Wiring Guidelines” on page 33			

**Table 9: Site Preparation Checklist for SRX345 Services Gateway Installation (*continued*)**

Item or Task	Additional Information	Performed By	Date	Notes
Locate sites for connection of system grounding.	"Connecting the SRX345 Services Gateway Grounding Cable" on page 56			
Calculate the power consumption and requirements.	"SRX345 Services Gateway Power Specifications and Requirements" on page 34			
Rack Requirements				
Verify that your rack meets the minimum requirements.	"SRX345 Services Gateway Rack-Mounting Requirements and Warnings" on page 25			
Rack Installation				
Plan the rack location, including required space clearances.	"Preparing the SRX345 Services Gateway for Rack-Mount Installation" on page 49			
Secure the rack to the floor and building structure.	"Connecting the SRX345 Services Gateway to the Building Structure" on page 49			
Cabinet Requirements				

**Table 9: Site Preparation Checklist for SRX345 Services Gateway Installation (*continued*)**

Item or Task	Additional Information	Performed By	Date	Notes
Verify that your cabinet meets the minimum requirements.	"SRX345 Services Gateway Cabinet Size and Clearance Requirements" on page 31			
Plan the cabinet location, including required space clearances.	"SRX345 Services Gateway Cabinet Airflow Requirements" on page 31			
<b>Cables</b>				
	<ul style="list-style-type: none"> <li>Acquire cables and connectors.</li> <li>Review the maximum distance allowed for each cable. Choose the length of cable based on the distance between the hardware components being connected.</li> <li>Plan the cable routing and management.</li> </ul>			

**Related Documentation**

- [General Site Installation Guidelines for the SRX345 Services Gateway on page 22](#)

**General Site Installation Guidelines for the SRX345 Services Gateway**

The following precautions help you plan an acceptable operating environment for your SRX345 Services Gateway and avoid environmentally caused equipment failures:

- For the cooling system to function properly, the airflow around the chassis must be unrestricted. Allow sufficient clearance between the front and back of the chassis and adjacent equipment. Ensure that there is adequate circulation in the installation location.
- Follow the ESD procedures to avoid damaging equipment. Static discharge can cause components to fail completely or intermittently over time. For more information, see "[Prevention of Electrostatic Discharge Damage](#)" on page 116.
- Ensure that a blank Mini-PIM panel is installed in the empty slot to prevent any interruption or reduction in the flow of air across internal components.

- Related Documentation**
- [Site Preparation Checklist for the SRX345 Services Gateway on page 20](#)





## CHAPTER 7

# Rack Requirements

- SRX345 Services Gateway Rack-Mounting Requirements and Warnings on page 25
- SRX345 Services Gateway Rack Size and Strength Requirements on page 29
- SRX345 Services Gateway Spacing of Mounting Brackets and Flange Holes on page 29
- SRX345 Services Gateway Clearance Requirements for Airflow and Hardware Maintenance on page 30

### SRX345 Services Gateway Rack-Mounting Requirements and Warnings

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Ensure that the equipment rack into which the services gateway is installed is evenly and securely supported to avoid hazardous conditions that could result from uneven mechanical loading.



**WARNING:** To prevent bodily injury when mounting or servicing the services gateway in a rack, take the following precautions to ensure that the system remains stable. The following directives help maintain your safety:

- The services gateway must be installed into a rack that is secured to the building structure.
- The services gateway should be mounted at the bottom of the rack if it is the only unit in the rack.
- When mounting the services gateway in a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.
- If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the services gateway in the rack.

**Waarschuwing** Om lichamelijk letsel te voorkomen wanneer u dit toestel in een rek monteert of het daar een servicebeurt geeft, moet u speciale voorzorgsmaatregelen nemen om ervoor te zorgen dat het toestel stabiel blijft. De onderstaande richtlijnen worden verstrekt om uw veiligheid te verzekeren:

- De Juniper Networks services gateway moet in een stelling worden geïnstalleerd die aan een bouwsel is verankerd.
- Dit toestel dient onderaan in het rek gemonteerd te worden als het toestel het enige in het rek is.
- Wanneer u dit toestel in een gedeeltelijk gevuld rek monteert, dient u het rek van onderen naar boven te laden met het zwaarste onderdeel onderaan in het rek.
- Als het rek voorzien is van stabiliseringshulpmiddelen, dient u de stabilisatoren te monteren voordat u het toestel in het rek monteert of het daar een servicebeurt geeft.

**Varoitus** Kun laite asetetaan telineeseen tai huolletaan sen ollessa telineessä, on noudatettava erityisiä varotoimia järjestelmän vakavuuden säilyttämiseksi, jotta vältetään loukkaantumiselta. Noudata seuraavia turvallisuusohjeita:

- Juniper Networks services gateway on asennettava telineeseen, joka on kiinnitetty rakennukseen.
- Jos telineessä ei ole muita laitteita, aseta laite telineen alaosaan.
- Jos laite asetetaan osaksi täytettyyn telineeseen, aloita kuormittaminen sen alaosasta kaikkein raskaimmalla esineellä ja siirry sitten sen yläosaan.
- Jos telinettä varten on vakaimet, asenna ne ennen laitteen asettamista telineeseen tai sen huoltamista siinä.

**Attention** Pour éviter toute blessure corporelle pendant les opérations de montage ou de réparation de cette unité en casier, il convient de prendre des précautions spéciales afin de maintenir la stabilité du système. Les directives ci-dessous sont destinées à assurer la protection du personnel:

- Le rack sur lequel est monté le Juniper Networks services gateway doit être fixé à la structure du bâtiment.
- Si cette unité constitue la seule unité montée en casier, elle doit être placée dans le bas.
- Si cette unité est montée dans un casier partiellement rempli, charger le casier de bas en haut en plaçant l'élément le plus lourd dans le bas.
- Si le casier est équipé de dispositifs stabilisateurs, installer les stabilisateurs avant de monter ou de réparer l'unité en casier.

**Warnung** Zur Vermeidung von Körperverletzung beim Anbringen oder Warten dieser Einheit in einem Gestell müssen Sie besondere Vorkehrungen treffen, um sicherzustellen, daß das System stabil bleibt. Die folgenden Richtlinien sollen zur Gewährleistung Ihrer Sicherheit dienen:

- Der Juniper Networks services gateway muß in einem Gestell installiert werden, das in der Gebäudestruktur verankert ist.
- Wenn diese Einheit die einzige im Gestell ist, sollte sie unten im Gestell angebracht werden.
- Bei Anbringung dieser Einheit in einem zum Teil gefüllten Gestell ist das Gestell von unten nach oben zu laden, wobei das schwerste Bauteil unten im Gestell anzubringen ist.
- Wird das Gestell mit Stabilisierungszubehör geliefert, sind zuerst die Stabilisatoren zu installieren, bevor Sie die Einheit im Gestell anbringen oder sie warten.

**Avvertenza** Per evitare infortuni fisici durante il montaggio o la manutenzione di questa unità in un supporto, occorre osservare speciali precauzioni per garantire che il sistema rimanga stabile. Le seguenti direttive vengono fornite per garantire la sicurezza personale:

- Il Juniper Networks services gateway deve essere installato in un telaio, il quale deve essere fissato alla struttura dell'edificio.
- Questa unità deve venire montata sul fondo del supporto, se si tratta dell'unica unità da montare nel supporto.
- Quando questa unità viene montata in un supporto parzialmente pieno, caricare il supporto dal basso all'alto, con il componente più pesante sistemato sul fondo del supporto.
- Se il supporto è dotato di dispositivi stabilizzanti, installare tali dispositivi prima di montare o di procedere alla manutenzione dell'unità nel supporto.

**Advarsel** Unngå fysiske skader under montering eller reparasjonsarbeid på denne enheten når den befinner seg i et kabinett. Vær nøye med at systemet er stabilt. Følgende retningslinjer er gitt for å verne om sikkerheten:

- Juniper Networks services gateway må installeres i et stativ som er forankret til bygningsstrukturen.
- Denne enheten bør monteres nederst i kabinettet hvis dette er den eneste enheten i kabinettet.
- Ved montering av denne enheten i et kabinett som er delvis fylt, skal kabinettet lastes fra bunnen og opp med den tyngste komponenten nederst i kabinettet.
- Hvis kabinettet er utstyrt med stabiliseringsutstyr, skal stabilisatorene installeres før montering eller utføring av reparasjonsarbeid på enheten i kabinettet.

**Aviso** Para se prevenir contra danos corporais ao montar ou reparar esta unidade numa estante, deverá tomar precauções especiais para se certificar

de que o sistema possui um suporte estável. As seguintes directrizes ajudá-lo-ão a efectuar o seu trabalho com segurança:

- O Juniper Networks services gateway deverá ser instalado numa prateleira fixa à estrutura do edifício.
- Esta unidade deverá ser montada na parte inferior da estante, caso seja esta a única unidade a ser montada.
- Ao montar esta unidade numa estante parcialmente ocupada, coloque os itens mais pesados na parte inferior da estante, arrumando-os de baixo para cima.
- Se a estante possuir um dispositivo de estabilização, instale-o antes de montar ou reparar a unidade.

**¡Atención!** Para evitar lesiones durante el montaje de este equipo sobre un bastidor, o posteriormente durante su mantenimiento, se debe poner mucho cuidado en que el sistema quede bien estable. Para garantizar su seguridad, proceda según las siguientes instrucciones:

- El Juniper Networks services gateway debe instalarse en un bastidor fijado a la estructura del edificio.
- Colocar el equipo en la parte inferior del bastidor, cuando sea la única unidad en el mismo.
- Cuando este equipo se vaya a instalar en un bastidor parcialmente ocupado, comenzar la instalación desde la parte inferior hacia la superior colocando el equipo más pesado en la parte inferior.
- Si el bastidor dispone de dispositivos estabilizadores, instalar éstos antes de montar o proceder al mantenimiento del equipo instalado en el bastidor.

**Varning!** För att undvika kroppsskada när du installerar eller utför underhållsarbete på denna enhet på en ställning måste du vidta särskilda försiktighetsåtgärder för att försäkra dig om att systemet står stadigt. Följande riktlinjer ges för att trygga din säkerhet:

- Juniper Networks services gateway måste installeras i en ställning som är förankrad i byggnadens struktur.
- Om denna enhet är den enda enheten på ställningen skall den installeras längst ned på ställningen.
- Om denna enhet installeras på en delvis fylld ställning skall ställningen fyllas nedifrån och upp, med de tyngsta enheterna längst ned på ställningen.
- Om ställningen är försedd med stabiliseringsdon skall dessa monteras fast innan enheten installeras eller underhålls på ställningen.

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**Related Documentation** • [SRX345 Services Gateway Rack Size and Strength Requirements on page 29](#)

- [SRX345 Services Gateway Spacing of Mounting Brackets and Flange Holes on page 29](#)
- [SRX345 Services Gateway Clearance Requirements for Airflow and Hardware Maintenance on page 30](#)

## SRX345 Services Gateway Rack Size and Strength Requirements

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When installing the services gateway in a rack, you must ensure that the rack complies with a 1U (19 in. or 48.7 cm) rack as defined in Cabinets, Racks, Panels, and Associated Equipment (document number EIA-310-D), published by the Electronic Industries Alliance (<http://www.ecaus.org/eia/site/index.html>).

When selecting a rack, ensure that the physical characteristics of the rack comply with the following specifications:

- The outer edges of the mounting brackets extend the width of either chassis to 19 in. (48.3 cm).
- The front of the chassis extends approximately 0.5 in. (1.27 cm) beyond the mounting ears.
- Maximum permissible ambient temperature when two devices are placed side by side in a 19 in. rack is 40° C.

### Related Documentation

- [SRX345 Services Gateway Rack-Mounting Requirements and Warnings on page 25](#)
- [SRX345 Services Gateway Spacing of Mounting Brackets and Flange Holes on page 29](#)
- [SRX345 Services Gateway Clearance Requirements for Airflow and Hardware Maintenance on page 30](#)

## SRX345 Services Gateway Spacing of Mounting Brackets and Flange Holes

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The spacing of the mounting brackets and flange holes on the rack and device mounting brackets are as follows:

- The holes within each rack set are spaced at 1 U (1.75 in. or 4.5 cm).
- The mounting brackets and front-mount flanges used to attach the chassis to a rack are designed to fasten to holes spaced at rack distances of 1 U (1.75 in.).
- The mounting holes in the mounting brackets provided with the device are spaced 1.25 in. (3.2 cm) apart (top and bottom mounting hole).

### Related Documentation

- [SRX345 Services Gateway Rack-Mounting Requirements and Warnings on page 25](#)
- [SRX345 Services Gateway Rack Size and Strength Requirements on page 29](#)
- [SRX345 Services Gateway Clearance Requirements for Airflow and Hardware Maintenance on page 30](#)

## SRX345 Services Gateway Clearance Requirements for Airflow and Hardware Maintenance

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When planning the installation site for the SRX345 Services Gateway, you need to allow sufficient clearance around the device. Consider the following:

- For the operating temperature of the services gateway to be optimal, the airflow around the chassis must be unrestricted. The fan tray contains four fans and provides front-to-back chassis cooling.
- For service personnel to remove and install hardware components, there must be adequate space at the front and back of the device. Allow at least 24 in. (61 cm) both in front of and behind the device.
- If you are mounting the device in a rack with other equipment, or if you are placing it on the desktop near other equipment, ensure that the exhaust from other equipment does not blow into the intake vents of the chassis.

For information on the airflow through the SRX345 Services Gateway chassis, see [“Understanding the SRX345 Services Gateway Cooling System” on page 13](#).

### Related Documentation

- [SRX345 Services Gateway Rack-Mounting Requirements and Warnings on page 25](#)
- [SRX345 Services Gateway Rack Size and Strength Requirements on page 29](#)
- [SRX345 Services Gateway Spacing of Mounting Brackets and Flange Holes on page 29](#)

## CHAPTER 8

# Cabinet Requirements

- SRX345 Services Gateway Cabinet Size and Clearance Requirements on page 31
- SRX345 Services Gateway Cabinet Airflow Requirements on page 31

## SRX345 Services Gateway Cabinet Size and Clearance Requirements

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You can install the SRX345 Services Gateway in a 19 in. (48.7 cm) cabinet as defined in Cabinets, Racks, Panels, and Associated Equipment (document number EIA-310-D) published by the Electronic Industries Alliance (<http://www.ecaus.org/eia/site/index.html>). You must mount the services gateway horizontally in the cabinet.

When selecting a cabinet, ensure that it meets the following specifications:

- The cabinet is at least 1U (3.50 in. or 8.89 cm) and can accommodate the services gateway.
- The outer edges of the mounting brackets extend the width of either chassis to 19 in. (48.7 cm), and the front of the chassis extends approximately 0.5 in. (1.27 cm) beyond the mounting brackets.
- The minimum total clearance inside the cabinet is 30.7 in. (78 cm) between the inside of the front door and the inside of the rear door.



**NOTE:** A cabinet larger than the minimum required provides better airflow and reduces the chance of overheating.

### Related Documentation

- SRX345 Services Gateway Cabinet Airflow Requirements on page 31

## SRX345 Services Gateway Cabinet Airflow Requirements

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When you mount the SRX345 Services Gateway in a cabinet, you must ensure that ventilation through the cabinet is sufficient to prevent overheating. Consider the following when planning for chassis cooling:

- Ensure that the cool air supply you provide through the cabinet can adequately dissipate the thermal output of the services gateway.

- Install the services gateway as close as possible to the front of the cabinet so that the cable management system clears the inside of the front door. Installing the chassis close to the front of the cabinet maximizes the clearance in the rear of the cabinet for critical airflow.
- Route and dress all cables to minimize the blockage of airflow to and from the chassis.

**Related  
Documentation**

- [SRX345 Services Gateway Cabinet Airflow Requirements on page 31](#)



# Power Requirements and Specifications

- SRX345 Services Gateway Electrical Wiring Guidelines on page 33
- SRX345 Services Gateway Power Specifications and Requirements on page 34
- SRX345 Services Gateway Supported AC Power Cords on page 35

## SRX345 Services Gateway Electrical Wiring Guidelines

Table 10 on page 33 describes the factors you must consider while planning the electrical wiring for the services gateway at your site.



**CAUTION:** It is particularly important to provide a properly grounded and shielded environment and to use electrical surge-suppression devices.

**Table 10: Site Electrical Wiring Guidelines for the SRX345 Services Gateway**

Site Wiring Factor	Guideline
Signaling Limitations	<p>To ensure that signaling functions optimally:</p> <ul style="list-style-type: none"> <li>• Install wires correctly. Improperly installed wires can emit radio interference.</li> <li>• Do not exceed the recommended distances or pass wires between buildings. The potential for damage from lightning strikes increases if wires exceed recommended distances or if wires pass between buildings.</li> <li>• Shield all conductors. The electromagnetic pulse (EMP) caused by lightning can damage unshielded conductors and destroy electronic devices.</li> </ul>
Radio Frequency Interference (RFI)	<p>To reduce or eliminate the emission of RFI from your site wiring:</p> <ul style="list-style-type: none"> <li>• Use twisted-pair cable with a good distribution of grounding conductors.</li> <li>• Use a high-quality twisted-pair cable with one ground conductor for each data signal when applicable, if you must exceed the recommended distances.</li> </ul>

**Table 10: Site Electrical Wiring Guidelines for the SRX345 Services Gateway (continued)**

Site Wiring Factor	Guideline
Electromagnetic Compatibility (EMC)	<p>Provide a properly grounded and shielded environment and use electrical surge-suppression devices.</p> <p>Strong sources of electromagnetic interference (EMI) can cause the following damage:</p> <ul style="list-style-type: none"> <li>• Destroy the signal drivers and receivers in the device</li> <li>• Conduct power surges over the lines into the equipment, resulting in an electrical hazard</li> </ul> <p><b>NOTE:</b> If your site is susceptible to problems with EMC, particularly from lightning or radio transmitters, you may want to seek expert advice.</p>



**CAUTION:** To comply with intrabuilding lightning/surge requirements, the intrabuilding wiring must be shielded. The shielding for the wiring must be grounded at both ends.

**Related Documentation**

- [SRX345 Services Gateway Power Specifications and Requirements on page 34](#)
- [SRX345 Services Gateway Supported AC Power Cords on page 35](#)
- [General Electrical Safety Guidelines and Warnings on page 131](#)

## SRX345 Services Gateway Power Specifications and Requirements

The AC power system electrical specifications for the SRX345 Services Gateway are listed in [Table 11 on page 34](#).

**Table 11: Power System Electrical Specifications for the SRX345 Services Gateway (AC Models)**

Power Requirement	Specification
AC input voltage	100 to 240 VAC
AC input line frequency	50 to 60 Hz
AC system current rating	1 to 1.5 A



**WARNING:** The AC power cord for the services gateway is intended for use with the device only and not for any other use.

- Related Documentation**
- [SRX345 Services Gateway Electrical Wiring Guidelines on page 33](#)
  - [SRX345 Services Gateway Supported AC Power Cords on page 35](#)

## SRX345 Services Gateway Supported AC Power Cords



**WARNING:** The AC power cord for the services gateway is intended for use with the services gateway only and not for any other use.



**NOTE:** In North America, AC power cords must not exceed 4.5 m (approximately 14.75 ft) in length, to comply with National Electrical code (NEC) Section 400-8 (NFPA 75, 5-2.2) and 210-52, and Canadian Electrical Code (CEC) Section 4-010(3).

Table 12 on page 35 provides power cord specifications, and Figure 8 on page 35 depicts the plug on the AC power cord provided for each country or region.

**Table 12: AC Power Cord Specifications**

Country	Electrical Specification	Plug Standards
Australia	250 VAC, 10 A, 50 Hz	AS/NZ 3112-1993
China	250 VAC, 10 A, 50 Hz	GB2099.1 1996 and GB 1002 1996 (CHI-10P)
Europe (except Italy and United Kingdom)	250 VAC, 10 A, 50 Hz	CEE (7) VII
Italy	250 VAC, 10 A, 50 Hz	CEI 23-16/VII
Japan	125 VAC, 12 A, 50 or 60 Hz	JIS 8303
North America	125 VAC, 10 A, 60 Hz	NEMA 5-15
United Kingdom	250 VAC, 10 A, 50 Hz	BS 1363A

**Figure 8: AC Plug Types**



**NOTE:** Power cords and cables must not block access to services gateway components or drape where people might trip on them.

- Related Documentation**
- [SRX345 Services Gateway Electrical Wiring Guidelines on page 33](#)
  - [SRX345 Services Gateway Power Specifications and Requirements on page 34](#)

## CHAPTER 10

# Cable Specifications and Pinouts

- [RJ-45 Connector Pinouts for the SRX345 Services Gateway Ethernet Port on page 37](#)
- [RJ-45 Connector Pinouts for the SRX345 Services Gateway Console Port on page 37](#)
- [Mini-USB Connector Pinouts for the SRX345 Services Gateway Console Port on page 38](#)

### RJ-45 Connector Pinouts for the SRX345 Services Gateway Ethernet Port

Table 13 on page 37 describes the RJ-45 connector pinouts for the Ethernet port.

**Table 13: RJ-45 Connector Pinouts for the SRX345 Services Gateway Ethernet Port**

Pin	Signal
1	BI_DA+
2	BI_DA
3	BI_DB+
4	BI_DC+
5	BI_DC
6	BI_DB
7	BI_DD+
8	BI_DD

**Related Documentation**

- [RJ-45 Connector Pinouts for the SRX345 Services Gateway Console Port on page 37](#)
- [Mini-USB Connector Pinouts for the SRX345 Services Gateway Console Port on page 38](#)

### RJ-45 Connector Pinouts for the SRX345 Services Gateway Console Port

Table 14 on page 38 describes the RJ-45 connector pinouts for the console port.

**Table 14: RJ-45 Connector Pinouts for the SRX345 Services Gateway Console Port**

Pin	Signal	Description
1	RTS	Request to Send
2	DTR	Data Terminal Ready
3	TXD	Transmit Data
4	Ground	Signal Ground
5	Ground	Signal Ground
6	RXD	Receive Data
7	DSR/DCD	Data Set Ready
8	CTS	Clear to Send

**Related Documentation**

- [RJ-45 Connector Pinouts for the SRX345 Services Gateway Ethernet Port on page 37](#)
- [Mini-USB Connector Pinouts for the SRX345 Services Gateway Console Port on page 38](#)

## Mini-USB Connector Pinouts for the SRX345 Services Gateway Console Port

The SRX345 Services Gateway has two console ports: an RJ-45 Ethernet port and a mini-USB Type-B port. If your management device (laptop or PC) does not have a DB-9 male connector pin or an RJ-45 connector pin, you can connect your management device to the Mini-USB Type-B console port of the services gateway by using a cable that has a standard Type-A USB connector on one end and a Mini-USB Type-B (5-pin) connector on the other end. [Table 15 on page 38](#) describes the Mini-USB Type-B connector pinouts for the console port.



**NOTE:** By design, the mini-USB console port has higher priority over the RJ-45 console port. If both mini-USB and RJ-45 console ports are connected, then the mini-USB console port will be active.

**Table 15: Mini-USB Type-B Connector Pinouts for the Services Gateway Console Port**

Pin	Signal	Cable Color	Description
1	VCC	Red	+5 VDC
2	D-	White	Data -

**Table 15: Mini-USB Type-B Connector Pinouts for the Services Gateway Console Port (*continued*)**

Pin	Signal	Cable Color	Description
3	D+	Green	Data +
X	N/C		Could be not connected (N/C), connected to ground (GND), or used as an attached device presence indicator
4	GND	Black	Ground

- Related Documentation**
- [RJ-45 Connector Pinouts for the SRX345 Services Gateway Ethernet Port on page 37](#)
  - [RJ-45 Connector Pinouts for the SRX345 Services Gateway Console Port on page 37](#)





## PART 3

# Initial Installation and Configuration

- [Installation Overview on page 43](#)
- [Unpacking the SRX345 Services Gateway on page 45](#)
- [Installing the Rack Mounting Hardware on page 49](#)
- [Installing the SRX345 Services Gateway in a Rack on page 51](#)
- [Connecting the SRX345 Services Gateway to Ground on page 55](#)
- [Connecting the SRX345 Services Gateway to External Devices on page 59](#)
- [Providing Power to the SRX345 Services Gateway on page 63](#)
- [Performing the Initial Configuration on page 67](#)



## CHAPTER 11

# Installation Overview

- [SRX345 Services Gateway Installation Overview on page 43](#)
- [Required Tools and Parts for Installing the SRX345 Services Gateway on page 43](#)
- [SRX345 Services Gateway Autoinstallation Overview on page 44](#)

### SRX345 Services Gateway Installation Overview

After you have prepared the site for installation and unpacked the SRX345 Services Gateway, you are ready to install the device. It is important to proceed through the installation process in the following order:

1. Review the safety guidelines explained in [“General Electrical Safety Guidelines and Warnings” on page 131](#).
2. Prepare the services gateway for installation as described in [“Preparing the SRX345 Services Gateway for Rack-Mount Installation” on page 49](#).
3. Install the services gateway as described in [“Installing the SRX345 Services Gateway into a Rack” on page 51](#).
4. Connect cables to external devices.
5. Connect the grounding cable as described in [“Connecting the SRX345 Services Gateway Grounding Cable” on page 56](#).
6. Power on the services gateway as described in [“Powering On the SRX345 Services Gateway” on page 64](#).

#### **Related Documentation**

- [Required Tools and Parts for Installing the SRX345 Services Gateway on page 43](#)
- [SRX345 Services Gateway Autoinstallation Overview on page 44](#)

### Required Tools and Parts for Installing the SRX345 Services Gateway

To install the services gateway, you need the following tools and parts:

- Phillips (+) screwdriver, number 2
- Tie-wrap
- Electrostatic discharge (ESD) grounding wrist strap

**Related  
Documentation**

- [SRX345 Services Gateway Installation Overview on page 43](#)
- [SRX345 Services Gateway Autoinstallation Overview on page 44](#)

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## SRX345 Services Gateway Autoinstallation Overview

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The autoinstallation process begins any time a services gateway is powered on and cannot locate a valid configuration file in the internal flash. Typically, a configuration file is unavailable when a services gateway is powered on for the first time or if the configuration file is deleted from the internal flash. The autoinstallation feature enables you to deploy multiple services gateways from a central location in the network.

If you are setting up many devices, autoinstallation can help automate the configuration process by loading configuration files onto new or existing devices automatically over the network. You can use either the J-Web interface or the CLI to configure a device for autoinstallation.

For the autoinstallation process to work, you must store one or more host-specific or default configuration files on a configuration server in the network and have a service available—typically Dynamic Host Configuration Protocol (DHCP)—to assign an IP address to the services gateway.

Autoinstallation takes place automatically when you connect an Ethernet port on a new services gateway to the network and power on the device. To simplify the process, you can explicitly enable autoinstallation on a device and specify a configuration server, an autoinstallation interface, and a protocol for IP address acquisition.

For more information about configuring autoinstallation, see the following topics:

- [Installation and Upgrade Guide for Security Devices](#)
- [Network Monitoring and Troubleshooting Guide](#)

**Related  
Documentation**

- [SRX345 Services Gateway Installation Overview on page 43](#)
- [Required Tools and Parts for Installing the SRX345 Services Gateway on page 43](#)

# Unpacking the SRX345 Services Gateway

- [Unpacking the SRX345 Services Gateway on page 45](#)
- [Verifying Parts Received with the SRX345 Services Gateway on page 46](#)

## Unpacking the SRX345 Services Gateway

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Ensure that you have the following parts and tools available:

- Phillips (+) screwdriver, number 2
- Blank panels to cover any slots not occupied by a component

The SRX345 Services Gateway is shipped in a cardboard carton and secured with foam packing material. The carton also contains an accessory box and quick start instructions.



**NOTE:** The services gateway is maximally protected inside the cardboard carton. Do not unpack it until you are ready to begin installation.

To unpack the SRX345 Services Gateway:

1. Move the cardboard carton to a staging area as close to the installation site as possible, where you have enough room to remove the components from the chassis.
2. Position the cardboard carton with the arrows pointing up.
3. Carefully open the top of the cardboard carton.
4. Remove the foam covering the top of the services gateway.
5. Remove the accessory box.
6. Verify the parts received against the lists in [“Verifying Parts Received with the SRX345 Services Gateway” on page 46](#).

7. Store the brackets and bolts inside the accessory box.
8. Save the shipping carton and packing materials in case you need to move or ship the services gateway at a later time.

**Related Documentation** • [Verifying Parts Received with the SRX345 Services Gateway on page 46](#)

## Verifying Parts Received with the SRX345 Services Gateway

The SRX345 Services Gateway shipment package contains a packing list. Check the parts in the shipment against the items on the packing list. The packing list specifies the part numbers and carries a brief description of each part in your order.

If any part on the packing list is missing, contact your customer service representative or contact Juniper customer care from within the U.S. or Canada by telephone at 1-888-314-5822. For international-dial or direct-dial options in countries without toll-free numbers, see <http://www.juniper.net/support/requesting-support.html>.

A fully configured services gateway contains the chassis with installed components, listed in [Table 16 on page 46](#), and an accessory box, which contains the parts listed in [Table 17 on page 47](#).



**NOTE:** The parts shipped with your services gateway can vary depending on the configuration you ordered.

**Table 16: Parts List for a Fully Configured SRX345 Services Gateway**

Component	Quantity
1U SRX345 Services Gateway chassis with 4 Mini-PIM slots, 8 1G Ethernet ports, and 8 Gigabit Ethernet SFP ports (includes blank covers for Mini-PIM slots).	1
Mounting brackets	2
Mounting screws to attach the mounting brackets to the chassis	8
RJ-45 cable	1
DB-9 adapter	
USB console cable with Type-A and Mini-B USB plugs	1
Power cord appropriate for your geographical location	1 (for services gateways with a single AC power supply) 2 (for services gateways with dual AC power supplies)

Table 17: Accessory Parts List for the SRX345 Services Gateway

Part	Quantity
Juniper Networks Product Warranty and RoHS Card	1
End User License Agreement	1
How To Set Up Your SRX345 Services Gateway	1
Safety Guide	1

**Related  
Documentation**

- [Preparing the SRX345 Services Gateway for Rack-Mount Installation on page 49](#)





# Installing the Rack Mounting Hardware

- [Preparing the SRX345 Services Gateway for Rack-Mount Installation on page 49](#)
- [Connecting the SRX345 Services Gateway to the Building Structure on page 49](#)

## Preparing the SRX345 Services Gateway for Rack-Mount Installation

You can mount an SRX345 Services Gateway on four-post (telco) racks, enclosed cabinets, and open-frame racks. Center-mount racks are not supported.

Before mounting the SRX345 Services Gateway in a rack:

- Verify that the site meets the requirements described in [“Site Preparation Checklist for the SRX345 Services Gateway” on page 20](#).
- Verify that you have the following parts available in your rack-mounting kit for the SRX345 Services Gateway:
  - Rack-mounting brackets
  - Eight mounting screws to attach the mounting brackets to the chassis of the services gateway
  - Four mounting screws to attach the mounting brackets to the rack rail
- Verify that the racks or cabinets meet the specific requirements described in [“SRX345 Services Gateway Rack Size and Strength Requirements” on page 29](#).
- Place the rack or cabinet in its permanent location, allowing adequate clearance for airflow and maintenance, and secure it to the building structure. For more information, see [“SRX345 Services Gateway Cabinet Airflow Requirements” on page 31](#).
- Remove the gateway chassis from the shipping carton. For unpacking instructions, see [“Unpacking the SRX345 Services Gateway” on page 45](#).

**Related Documentation**

- [Installing the SRX345 Services Gateway into a Rack on page 51](#)

## Connecting the SRX345 Services Gateway to the Building Structure

Always secure the rack in which you are installing the SRX345 High Memory Services Gateway to the structure of the building. If your geographical area is subject to

earthquakes, bolt the rack to the floor. For maximum stability, also secure the rack to ceiling brackets.

**Related  
Documentation**

- [Installing the SRX345 Services Gateway into a Rack on page 51](#)
- [Preparing the SRX345 Services Gateway for Rack-Mount Installation on page 49](#)

# Installing the SRX345 Services Gateway in a Rack

- [Installing the SRX345 Services Gateway into a Rack on page 51](#)

## Installing the SRX345 Services Gateway into a Rack

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You can front-mount the SRX345 Services Gateway in a rack. Many types of racks are acceptable, including four-post (telco) racks, enclosed cabinets, and open-frame racks.



**NOTE:** If you are installing multiple devices in one rack, install the lowest one first and proceed upward in the rack.

To install the services gateway in a rack:

1. Position a mounting bracket on each side of the chassis.
2. Use a number-2 Phillips (+) screwdriver to install the screws that secure the mounting brackets to the chassis. Use either the front mount position, as shown in [Figure 9 on page 51](#), or the center mount position, as shown in [Figure 10 on page 52](#).

**Figure 9: Installing the Rack Mount Brackets (Front Mount Position)**

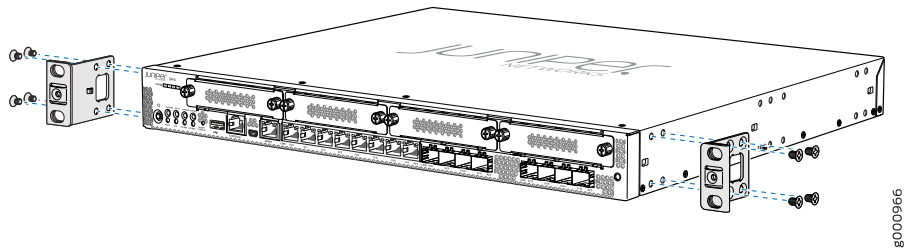
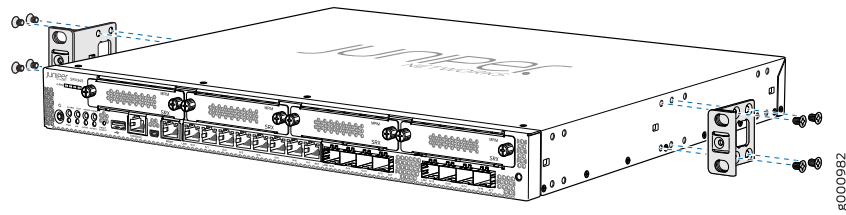
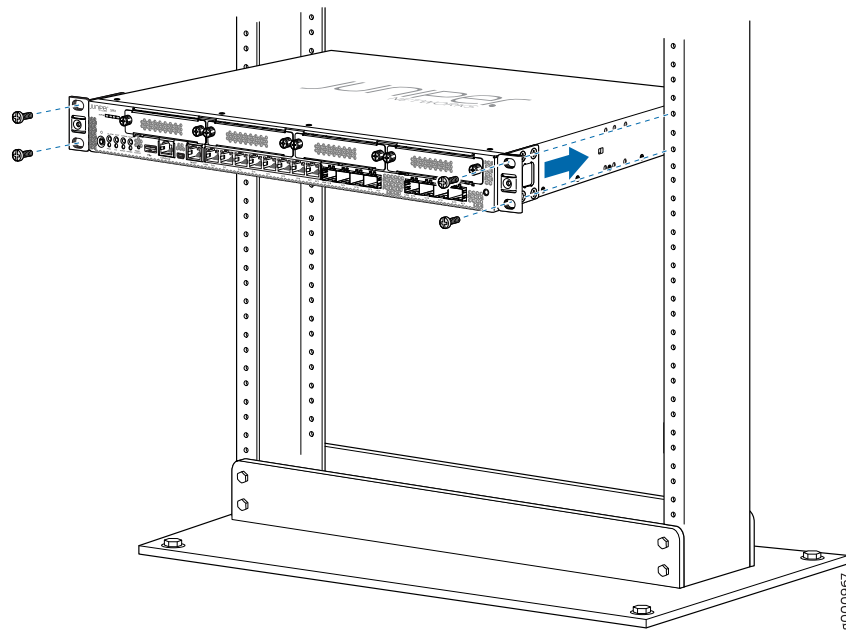


Figure 10: Installing the Rack Mount Brackets (Center Mount Position)



3. Have one person grasp the sides of the services gateway, lift it, and position it in the rack.
4. Align the bottom hole in each mounting bracket with a hole in each rack rail, making sure the chassis is level.
5. Have a second person install a mounting screw into each of the two aligned holes. Use a Phillips (+) screwdriver, number 2 to tighten the screws.
6. Install the second screw in each mounting bracket as shown in [Figure 11 on page 52](#).

Figure 11: Installing the Services Gateway in the Rack (Front Mount Shown, Center Mount Similar)



7. Verify that the mounting screws on one side of the rack are aligned with the mounting screws on the opposite side and that the services gateway is level.

- Related Documentation**
- [Connecting the SRX345 Services Gateway Grounding Cable on page 56](#)
  - [Connecting the SRX345 Services Gateway to an AC Power Supply on page 63](#)



# Connecting the SRX345 Services Gateway to Ground

- [Required Tools and Parts for Grounding the SRX345 Services Gateway on page 55](#)
- [SRX345 Services Gateway Grounding Specifications on page 55](#)
- [Connecting the SRX345 Services Gateway Grounding Cable on page 56](#)

## Required Tools and Parts for Grounding the SRX345 Services Gateway

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To ground and to provide power to the services gateway, you need the following tools:

- Phillips (+) screwdrivers, numbers 1 and 2
- Electrostatic discharge (ESD) grounding wrist strap
- Wire cutters

### Related Documentation

- [SRX345 Services Gateway Grounding Specifications on page 55](#)
- [Connecting the SRX345 Services Gateway Grounding Cable on page 56](#)

## SRX345 Services Gateway Grounding Specifications

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To meet safety and electromagnetic interference (EMI) requirements and to ensure proper operation, the SRX345 Services Gateway must be adequately grounded before power is connected. You must provide a grounding lug to connect the services gateway to earth ground.



**WARNING:** Before you connect power to the services gateway, a licensed electrician must attach a cable lug to the grounding and power cables that you supply. A cable with an incorrectly attached lug can damage the services gateway (for example, by causing a short circuit).

The services gateway chassis has one grounding point on the side of the chassis. The grounding point holes fit M5 screws.

Table 18 on page 56 lists the specifications of the grounding cable used with the device.

**Table 18: Grounding Cable Specifications for the Services Gateway**

Grounding Requirement	Specification
Grounding cable	14 AWG single-strand wire cable
Amperage of grounding cable	Up to 4 A
Grounding lug	Ring-type, vinyl-insulated TV14-6R lug or equivalent

- Related Documentation**
- [Required Tools and Parts for Grounding the SRX345 Services Gateway on page 55](#)
  - [Connecting the SRX345 Services Gateway Grounding Cable on page 56](#)

## Connecting the SRX345 Services Gateway Grounding Cable

The services gateway must be connected to earth ground during normal operation. The protective earthing terminal on the side of the chassis is provided to connect the services gateway to ground.

You ground the services gateway by connecting a grounding cable to earth ground and then attaching it to the chassis grounding point located on the side of the device using two metric M5 x 0.8, 12-mm-long grounding screws.

You must provide the following items:

- Two M5 x 0.8, 12-mm-long grounding screws
- Grounding cables
- Cable lugs (for example, Panduit LCC6-10A-L)



**CAUTION:** Before you connect power to the services gateway, a licensed electrician must attach a cable lug to the grounding and power cables that you supply. A cable with an incorrectly attached lug can damage the services gateway (for example, by causing a short circuit).

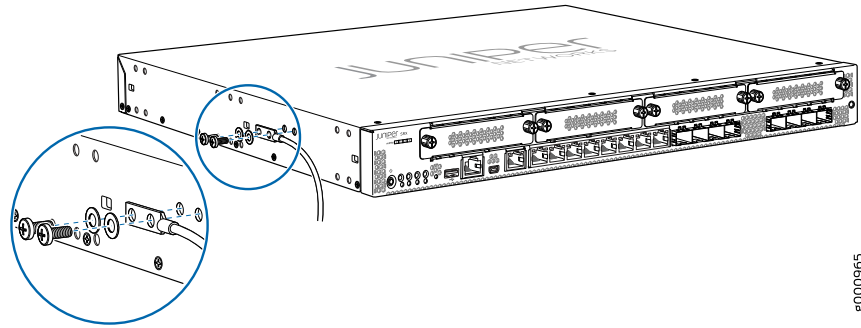
To ground the device:

1. Attach an electrostatic discharge (ESD) grounding strap to your bare wrist, and connect the strap to the ESD point on the chassis. For more details, see [“Prevention of Electrostatic Discharge Damage” on page 116](#).
2. Ensure that all grounding surfaces are clean and brought to a bright finish before grounding connections are made.



3. Connect the grounding cable to a proper earth ground.
4. Place the grounding cable lug over the grounding point (sized for metric M5 x 0.8, 12-mm-long grounding screws) on the side of the chassis.

**Figure 12: Connecting the Grounding Cable to the SRX345 Services Gateway**



5. Secure the grounding cable lug to the grounding point, first with the washer, then with the screws.
6. Dress the grounding cable and verify that it does not touch or block access to the services gateway components and that it does not drape where people could trip on it.



**NOTE:** The device should be permanently connected to ground during operation.

**Related Documentation**

- [Required Tools and Parts for Grounding the SRX345 Services Gateway on page 55](#)
- [SRX345 Services Gateway Grounding Specifications on page 55](#)



## CHAPTER 16

# Connecting the SRX345 Services Gateway to External Devices

- [Connecting the Dial-Up Modem to the Console Port on the SRX345 Services Gateway on page 59](#)
- [Connecting to the SRX345 Services Gateway CLI Using a Dial-Up Modem on page 60](#)

## Connecting the Dial-Up Modem to the Console Port on the SRX345 Services Gateway

To connect the dial-up modem to the console port on the services gateway:

1. Turn off power to the services gateway.
2. Turn off power to the modem.
3. Connect one end of the Ethernet cable supplied with your services gateway into the console port on the services gateway.
4. Connect the other end of the CAT-5e cable (Ethernet cable) into the RJ-45 to DB-9 serial port adapter supplied with your services gateway.
5. Connect the serial port adapter to a separately purchased DB-9 female to DB-25 male adapter or other adapter appropriate for your modem.
6. Plug the modem adapter into the DB-25 connector on the modem.
7. Connect the modem to your telephone network.
8. Turn on the power to the modem.
9. Power on the services gateway by pressing the Power button on the front panel. Verify that the PWR LED on the front panel turns green.



**NOTE:** Most modems have an RS-232 DB-25 connector. You must separately purchase an adapter to connect your modem to the RJ-45 to DB-9 adapter and the Ethernet cable supplied with the services gateway.

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**Related Documentation**

- [Connecting to the SRX345 Services Gateway CLI Using a Dial-Up Modem on page 60](#)

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## Connecting to the SRX345 Services Gateway CLI Using a Dial-Up Modem

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To remotely connect to the CLI through a dial-up modem connected to the console port on the services gateway:

1. Connect a modem at your remote location to a management device such as a PC or laptop computer.
2. Start your asynchronous terminal emulation application (such as Microsoft Windows HyperTerminal) on the PC or laptop computer.
3. Select the COM port to which the modem is connected (for example, COM1).
4. Configure the port settings :
  - Bits per second—9600
  - Data bits—8
  - Parity—None
  - Stop bits—1
  - Flow control—None
5. In the HyperTerminal window, enter **AT**.

For more information on the AT commands, see the following topics:

- [Installation and Upgrade Guide for Security Devices](#)
- [Network Monitoring and Troubleshooting Guide](#)

An **OK** response verifies that the modem can communicate successfully with the COM port on the PC or laptop.

6. Dial the modem that is connected to the console port on the services gateway by entering **ATDT *remote-modem-number***. For example, if the number of the modem connected to the console port on the services gateway is 0013033033030, enter **ATDT 0013033033030**.

The services gateway login prompt appears.

7. Log in as the root user. No password is required at initial connection, but you must assign a root password before committing any configuration settings.

**Related  
Documentation**

- [Connecting the Dial-Up Modem to the Console Port on the SRX345 Services Gateway on page 59](#)



# Providing Power to the SRX345 Services Gateway

- [Connecting the SRX345 Services Gateway to an AC Power Supply on page 63](#)
- [Powering On the SRX345 Services Gateway on page 64](#)
- [Powering Off the SRX345 Services Gateway on page 65](#)

## Connecting the SRX345 Services Gateway to an AC Power Supply

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You connect AC power to the services gateway by attaching a power cord from the AC power source to the AC appliance inlet located on the power supply faceplate. To connect the device to the power supply:



**NOTE:** The services gateway must be connected to earth ground during normal operation. The protective earthing terminal on the side of the chassis is provided to connect the services gateway to ground.

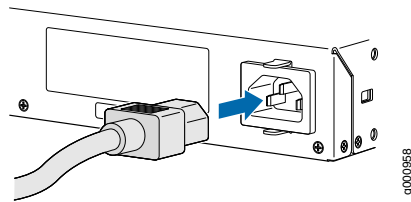
1. Attach an electrostatic discharge (ESD) grounding strap to your bare wrist, and connect the other end of the ESD strap to the ESD point on the rack.
2. Insert the appliance coupler end of the power cord into the appliance inlet on the power supply faceplate.



**NOTE:** We strongly recommend that you use only the 3-prong power cord supplied with your services gateway.

3. Insert the power cord plug into an external AC power source receptacle as shown in [Figure 13 on page 64](#). Verify that the power cord does not block the air exhaust and access to services gateway components or drape where people could trip on it.

**Figure 13: Connecting the SRX345 Services Gateway to an AC Power Supply**



- If you are using a SRX345 Services Gateway with dual AC power supplies, then repeat steps 1 through 3 for the second power supply.



**CAUTION:** We recommend using a surge protector for the power connection.

**Related Documentation**

- [Powering On the SRX345 Services Gateway on page 64](#)
- [Powering Off the SRX345 Services Gateway on page 65](#)

## Powering On the SRX345 Services Gateway

To power on the services gateway:

- Insert the power cord plug into the AC power source receptacle.
- Turn on the power to the AC power receptacle. Observe the power supply faceplate LED. If the power supply is installed correctly and functioning normally, the LED glows steady green.
- If you are using a SRX345 Services Gateway with dual AC power supplies, then repeat steps 1 and 2 for the second power supply.

The device starts automatically as the power supply completes its startup sequence. The PWR LED lights during startup and remains on when the device is operating normally.



**NOTE:** After the power supply is turned on, it can take up to 60 seconds for status indicators—such as the STAT and PWR LEDs—to show that the power supply is functioning normally. Ignore error indicators that appear during the first 60 seconds.





**NOTE:** When the system is completely powered off and you turn on the power supply, the device starts as the power supply completes its startup sequence. If the device finishes starting and you need to power off the system again, first issue the CLI request `system power-off` command.

**Related Documentation**

- [Connecting the SRX345 Services Gateway to an AC Power Supply on page 63](#)
- [Powering Off the SRX345 Services Gateway on page 65](#)

## Powering Off the SRX345 Services Gateway

You can power off the services gateway in one of the following ways:

- Graceful shutdown—Press and immediately release the Power button. The device begins gracefully shutting down the operating system and then powers itself off.



**CAUTION:** Use the graceful shutdown method to power off or reboot the services gateway.

- Forced shutdown—Press the Power button and hold it for ten seconds. The device immediately powers itself off without shutting down the operating system.



**CAUTION:** Use the forced shutdown method as a last resort to recover the services gateway if the services gateway operating system is not responding to the graceful shutdown method.



**WARNING:** Do not press the Power button while the device is shutting down.



**CAUTION:** Forced shutdown can result in data loss and corruption of the file system.



**NOTE:** To remove power completely from the device, unplug the power cord or switch off the AC power source.

After powering off a power supply, wait at least 10 seconds before turning it back on. After powering on a power supply, wait at least 10 seconds before turning it off.

The Power button on the services gateway is a standby power switch, which will not turn off the input power to the services gateway.



.....

**TIP:** When you are powering off the device, the CLI displays the following message: **Turning the system power off. You can now safely remove the power cable to completely power off the device.**

.....



.....

**NOTE:** You can use the **request system reboot** CLI command to schedule a reboot.

.....

**Related  
Documentation**

- [Connecting the SRX345 Services Gateway to an AC Power Supply on page 63](#)
- [Powering On the SRX345 Services Gateway on page 64](#)

## CHAPTER 18

# Performing the Initial Configuration

- [SRX345 Services Gateway Software Configuration Overview on page 67](#)
- [Understanding SRX345 Services Gateway Factory-Default Settings on page 68](#)
- [Viewing SRX345 Services Gateway Factory-Default Settings on page 69](#)
- [Configuring Zero-Touch Provisioning on the SRX345 Services Gateway on page 70](#)
- [Accessing J-Web on the SRX345 Services Gateway on page 71](#)
- [Configuring the SRX345 Services Gateway Using the J-Web Setup Wizard on page 72](#)
- [Accessing the CLI on the SRX345 Services Gateway on page 76](#)
- [Connecting to the SRX345 Services Gateway from the CLI Remotely on page 77](#)
- [Configuring the SRX345 Services Gateway Using the CLI on page 78](#)

## SRX345 Services Gateway Software Configuration Overview

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The services gateway is shipped with the Juniper Networks Junos operating system (Junos OS) preinstalled and ready to be configured when the device is powered on. You can perform the initial software configuration of the services gateway by using any one of the following:

- Zero Touch Provisioning (ZTP)
- Setup wizard
- Command-line interface (CLI)

Starting with Junos OS Release 15.1X49-D100, ZTP is the default method for provisioning the device. However, if you want to use the J-Web setup wizard, then instead of ZTP, you can use the option provided in the client portal to skip to the J-Web setup wizard for performing the initial software configuration of your device.

### Related Documentation

- [Understanding SRX345 Services Gateway Factory-Default Settings on page 68](#)
- [Viewing SRX345 Services Gateway Factory-Default Settings on page 69](#)
- [Accessing J-Web on the SRX345 Services Gateway on page 71](#)
- [Configuring the SRX345 Services Gateway Using the J-Web Setup Wizard on page 72](#)
- [Accessing the CLI on the SRX345 Services Gateway on page 76](#)

- [Connecting to the SRX345 Services Gateway from the CLI Remotely on page 77](#)
- [Configuring the SRX345 Services Gateway Using the CLI on page 78](#)

## Understanding SRX345 Services Gateway Factory-Default Settings

Your services gateway comes configured with a factory-default configuration. The default configuration includes the following security configuration:

- Two security zones are created: trust and untrust.
- Interfaces ge-0/0/0 and ge-0/0/15 are in the untrust zone, while interfaces ge-0/0/1 through ge-0/0/14 are in the trust zone.
- A security policy is created that permits outbound traffic from the trust zone to the untrust zone.
- Source Network Address Translation (NAT) is configured on the trust zone.

If the current active configuration fails, you can use the **load factory-default** command to revert to the factory-default configuration.

[Table 19 on page 68](#) lists the default interface configuration.

**Table 19: Default Interface Configuration for the SRX345 Services Gateway**

Port Label	Interface	Security Zone	DHCP State	IP Address
0/0 and 0/15	ge-0/0/0 and ge-0/0/15	untrust	Client	Dynamically assigned
0/1 to 0/14	VLAN Interface irb.0 (ge-0/0/1 to ge-0/0/14)	trust	Server	192.168.2.1/24
MGMT	fxp0		Server	192.168.1.1/24
	cl-1/0/0			
	dl0	untrust		ISP assigned*

\* Only if the LTE Mini-PIM is present.

### Related Documentation

- [SRX345 Services Gateway Software Configuration Overview on page 67](#)
- [Viewing SRX345 Services Gateway Factory-Default Settings on page 69](#)
- [Accessing J-Web on the SRX345 Services Gateway on page 71](#)
- [Configuring the SRX345 Services Gateway Using the J-Web Setup Wizard on page 72](#)
- [Accessing the CLI on the SRX345 Services Gateway on page 76](#)
- [Connecting to the SRX345 Services Gateway from the CLI Remotely on page 77](#)
- [Configuring the SRX345 Services Gateway Using the CLI on page 78](#)

## Viewing SRX345 Services Gateway Factory-Default Settings

To view the factory-default configuration of the services gateway using the CLI:

1. Verify that the services gateway is powered on.
2. Log in as the root user and provide your credentials.
3. In shell mode, navigate to the `/etc/config` folder.

```
% cd /etc/config
```

4. View the list of default config files.

```
% ls
```

The following sample output displays the list of factory-default configuration files:

```
blv-defaults.conf
ex9204-factory.conf
ex9208-factory.conf
ex9214-factory.conf
j-series-defaults.conf
jnu-factory.conf
jsrxsme-series-defaults.conf
jsrxsme-series-factory.conf
junos-defaults.conf
junos-factory.conf
junos-fips-defaults.conf
ptx-series-defaults.conf
shmlog
srx100-8xfe-factory.conf
srx100b-defaults.conf
srx100b-factory.conf
srx100h-defaults.conf
srx100h-factory.conf
srx100h2-defaults.conf
srx100h2-factory.conf
srx110-8xfe-vdsl-factory.conf
srx110-8xfe-wl-factory.conf
srx110b-defaults.conf
srx110b-va-defaults.conf
srx110b-va-factory.conf
srx110b-vb-defaults.conf
srx110b-vb-factory.conf
srx110b-wl-defaults.conf
srx110b-wl-factory.conf
srx110h-defaults.conf
srx110h-va-defaults.conf
srx110h-va-factory.conf
srx110h-va-wl-defaults.conf
srx110h-va-wl-factory.conf
srx110h-vb-defaults.conf
srx110h-vb-factory.conf
srx110h-vb-wl-defaults.conf
srx110h-vb-wl-factory.conf
srx210he2-factory.conf
srx210he2-poe-defaults.conf
srx210he2-poe-factory.conf
srx220-8xge-factory.conf
srx220-poe-8xge-factory.conf
srx220h-defaults.conf
srx220h-factory.conf
srx220h-poe-defaults.conf
srx220h-poe-factory.conf
srx220h2-defaults.conf
srx220h2-factory.conf
srx220h2-poe-defaults.conf
srx220h2-poe-factory.conf
srx240-16xge-factory.conf
srx240-poe-16xge-factory.conf
srx240b-factory.conf
srx240b2-factory.conf
srx240h-dc-defaults.conf
srx240h-dc-factory.conf
srx240h-defaults.conf
srx240h-factory.conf
srx240h-poe-defaults.conf
srx240h-poe-factory.conf
srx240h2-dc-defaults.conf
srx240h2-dc-factory.conf
srx240h2-defaults.conf
srx240h2-factory.conf
srx240h2-poe-defaults.conf
srx240h2-poe-factory.conf
srx300-8xge-factory.conf
srx300-defaults.conf
srx300-factory.conf
srx300-lem-factory.conf
srx320-8xge-factory.conf
srx320-defaults.conf
srx320-factory.conf
srx320-lem-factory.conf
srx320-poe-8xge-factory.conf
srx320-poe-defaults.conf
```

```

srx110h-w1-defaults.conf
srx110h-w1-factory.conf
srx110h2-va-defaults.conf
srx110h2-va-factory.conf
srx110h2-vb-defaults.conf
srx110h2-vb-factory.conf
srx210-2xge-6xfe-factory.conf
srx210-poe-2xge-6xfe-factory.conf
srx210b-defaults.conf
srx210b-factory.conf
srx210be-defaults.conf
srx210be-factory.conf
srx210h-defaults.conf
srx210h-factory.conf
srx210h-poe-defaults.conf
srx210h-poe-factory.conf
srx210he-defaults.conf
srx210he-factory.conf
srx210he-poe-defaults.conf
srx210he-poe-factory.conf
srx210he2-defaults.conf

srx320-poe-factory.conf
srx320-poe-1em-factory.conf
srx340-16xge-factory.conf
srx340-defaults.conf
srx340-factory.conf
srx340-1em-factory.conf
srx345-defaults.conf
srx345-factory.conf
srx345-1em-factory.conf
srx550-6xge-factory.conf
srx550-defaults.conf
srx550-factory.conf
srx550m-6xge-factory.conf
srx550m-defaults.conf
srx550m-factory.conf
srx650-4xge-factory.conf
srx650-defaults.conf
srx650-factory.conf
subs-mgmt-proc-set
vrr-series-defaults.conf

```

5. View the required default config file.

```
% vi config file name
```

#### Related Documentation

- [SRX345 Services Gateway Software Configuration Overview on page 67](#)
- [Understanding SRX345 Services Gateway Factory-Default Settings on page 68](#)
- [Accessing J-Web on the SRX345 Services Gateway on page 71](#)
- [Configuring the SRX345 Services Gateway Using the J-Web Setup Wizard on page 72](#)
- [Accessing the CLI on the SRX345 Services Gateway on page 76](#)
- [Connecting to the SRX345 Services Gateway from the CLI Remotely on page 77](#)
- [Configuring the SRX345 Services Gateway Using the CLI on page 78](#)

## Configuring Zero-Touch Provisioning on the SRX345 Services Gateway

Zero Touch Provisioning (ZTP) enables you to complete the initial configuration of the SRX345 Services Gateway in your network automatically, with minimum intervention. Network Service Controller is a component of the Juniper Networks Contrail Service Orchestration platform that simplifies and automates the design and implementation of custom network services that use an open framework. For more information, refer to the Network Service Controller section in the datasheet at <http://www.juniper.net/assets/us/en/local/pdf/datasheets/1000559-en.pdf>.



**NOTE:** To complete the ZTP process, ensure that the services gateway is connected to the Internet.

To configure the device automatically using ZTP:

1. Access the J-Web interface (<https://192.168.1.1>). The recommended browser is Internet Explorer version 10 or 11, Mozilla Firefox version 40 (or later), or Google Chrome 55 (or later).
2. If you already have the authentication code, enter the code in the webpage displayed.

On successful authentication, the initial configuration is applied and committed on the services gateway. Optionally, the latest Junos OS image is installed on the device before the initial configuration is applied.

When the process is complete, the message **Device activation complete. Please disconnect your laptop.** is displayed

If you do not have the authentication code, you can use the J-Web setup wizard to configure the services gateway. Click **Skip to J-Web**, enter a root authentication password, and follow the procedure in [“Configuring the SRX345 Services Gateway Using the J-Web Setup Wizard” on page 72](#).

**Related Documentation** • [Configuring the SRX345 Services Gateway Using the J-Web Setup Wizard on page 72](#)

## Accessing J-Web on the SRX345 Services Gateway

The J-Web interface is a Web-based graphical interface that allows you to operate a services gateway without commands.



**NOTE:** To access the J-Web interface, your management device requires one of the following supported browsers:

For Junos OS Release 15.1X49-D30 through Junos OS Release 15.1X49-D90 and Junos OS Release 17.3R1:

- Microsoft Internet Explorer version 9 or 10
- Mozilla Firefox version 38 (or later)

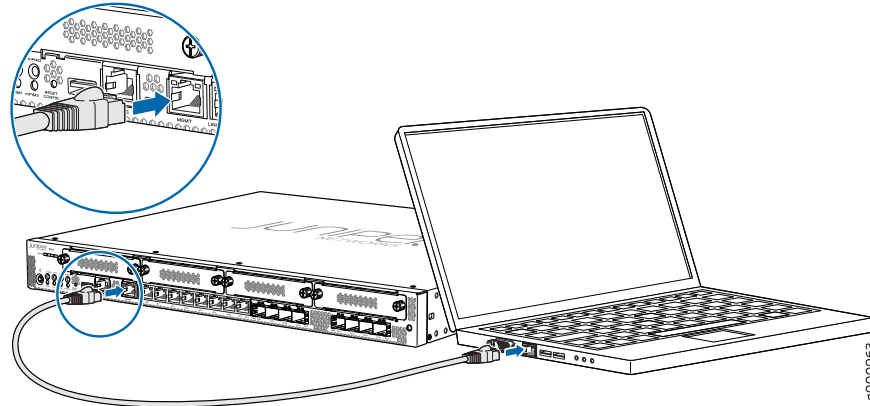
For Junos OS Release 15.1X49-D100 and Junos OS Release 15.1X49-D110:

- Microsoft Internet Explorer version 10 or 11
- Mozilla Firefox version 44 (or later)
- Google Chrome version 55 (or later)

To access J-Web:

1. Connect the management port MGMT to the Ethernet port on the management device, using an RJ-45 cable as shown in [Figure 14 on page 72](#).

**Figure 14: Connecting to the Management Port on the SRX345 Services Gateway**



2. Configure a static IP address in the 192.168.1.0/24 network for the management device. Do not assign the 192.168.1.1 IP address to the management device, as this IP address is assigned to the device. You can use the `ipconfig` (or `ifconfig` for Macintosh or Linux users) command to verify the IP address.
3. Open a Web browser on the management device and enter the IP address **http://192.168.1.1** in the address field.

**Related Documentation**

- [SRX345 Services Gateway Software Configuration Overview on page 67](#)
- [Understanding SRX345 Services Gateway Factory-Default Settings on page 68](#)
- [Viewing SRX345 Services Gateway Factory-Default Settings on page 69](#)
- [Configuring the SRX345 Services Gateway Using the J-Web Setup Wizard on page 72](#)
- [Accessing the CLI on the SRX345 Services Gateway on page 76](#)
- [Connecting to the SRX345 Services Gateway from the CLI Remotely on page 77](#)
- [Configuring the SRX345 Services Gateway Using the CLI on page 78](#)

## Configuring the SRX345 Services Gateway Using the J-Web Setup Wizard

This topic describes how to perform the initial software configuration of your services gateway using the setup wizard. Before configuring the device, gather the configuration information required to deploy the device in your network. At a minimum, the setup wizard requires the following information:

- Device name
- Password for the root user
- Management interface
- Time information for the services gateway location



This topic includes the following sections:

- [About the Setup Wizard on page 73](#)
- [About the Default Setup Mode on page 73](#)
- [About the Guided Setup Mode on page 74](#)

## About the Setup Wizard

The setup wizard guides you through the step-by-step configuration of a services gateway that can securely pass traffic. To help guide you through the process, the wizard:

- Provides recommended settings based on your previous selections. For example, the wizard recommends security policies based on the security topology you have defined.
- Determines which configuration tasks to present to you based on your selections.
- Flags any missing required configuration when you attempt to leave a page.
- Indicates which configuration elements or tasks are unavailable to you based on your previous selections by graying them out.

You can choose one of the following setup modes to configure the services gateway:

- **Default Setup mode**—This mode allows you to quickly set up a services gateway in a default security configuration. In this mode, you can configure basic system settings, such as the administrator password, and download purchased licenses. Any additional configuration can be carried out after completing the wizard setup.
- **Guided Setup mode**—This mode allows you to set up a services gateway in a custom security configuration.



**NOTE:** It is mandatory to configure only the device name and root password. You can skip all the other steps by clicking **Next to go directly to the Confirm & Apply** page to apply the configuration.

## About the Default Setup Mode

If you choose the Default Setup mode, the wizard takes you through the minimal configuration needed to set up the services gateway that can securely pass traffic in the default configuration.

In the Default Setup mode, you configure:

- Device name
- Password for the root account
- Time information for the services gateway location:
  - Local time zone
  - Name or IP address of a Network Time Protocol (NTP) server, if NTP is used to set the time on the services gateway

- Local date and time if an NTP server is not used to set the time
- Management interface

You cannot do additional configuration in the Default Setup mode. You must commit your changes and exit the wizard to perform any additional configuration. You can perform additional configuration by rerunning the wizard in the Guided Setup mode, by using the J-Web interface, or by using the CLI.

To configure your services gateway in the Default Setup mode:

1. Connect port **0/0** or port **0/15** to the ISP device to obtain a dynamic IP address. Ensure that the cable connecting the ISP-supplied device to the SRX Series device is firmly seated.
2. Configure the basic settings – device name, root account information, management interface, and system time.
3. Configure the security policy – licenses.
4. Review the settings.



**NOTE:** Verify that the internal zone IP and management interface IP are on different networks.

5. Click **Apply Settings**. Click **Done** to complete the setup.



**NOTE:** Check the connectivity from the management device to the SRX Series device. You might lose connectivity to the SRX Series device if you have changed the management interface IP. Click the URL for reconnection instructions on the Confirm & Apply page to reconnect, if required.

## About the Guided Setup Mode

If you choose the Guided Setup mode, the wizard guides you through configuring your services gateway in a custom security configuration. To configure your services gateway in the Guided Setup mode:

1. Connect port **0/0** or port **0/15** to the ISP device to obtain a dynamic IP address. Ensure that the cable connecting the ISP-supplied device to the SRX Series device is firmly seated.
2. Select the expertise level as **Basic** or **Expert**. The following table compares the Basic and Expert levels:

Basic	Expert
Can configure only three internal zones	Can configure more than three internal zones

Basic	Expert
Can configure static and dynamic IP for the Internet zone	Can configure static IP, static pool, and dynamic IP for the Internet zone
Can configure internal zone service	Can configure internal zone service
Cannot configure internal destination NAT	Can configure internal destination NAT

3. Configure the basic settings:
  - a. Device name
  - b. Password for the root account
  - c. Management interface
  - d. Time
4. Configure the security topology:
  - a. Internet zone (Untrust)
  - b. Internal zones (Trust)
  - c. DMZ
5. Configure the security policy:
  - a. Licenses (Security services)
  - b. DMZ policy
  - c. Internet and internal policies
  - d. Remote VPN
6. Configure Network Address Translation:
  - a. Internal Source NAT
  - b. Internal Destination NAT
  - c. DMZ Destination NAT
7. Review the settings and click **Apply Setting**.



**NOTE:** Check the connectivity from the management device to the SRX Series device. You might lose connectivity to the SRX Series device if you have changed the management interface IP. Click the URL for reconnection instructions on the Confirm & Apply page to reconnect, if required.

8. Click **Done** to complete the setup.

After you finish configuring the services gateway with the setup wizard and commit your configuration, you are redirected to the J-Web interface. Thereafter, whenever you connect

to the services gateway, you are placed in the J-Web interface. You can access the setup wizard from the J-Web interface and use it to reconfigure your services gateway. To do so, select **Configure>Device Setup>Set Up**. You can either edit an existing configuration or create a new configuration.



**NOTE:** If you elect to create a new configuration, then all the current configuration in the services gateway will be deleted.

**Related Documentation**

- [SRX345 Services Gateway Software Configuration Overview on page 67](#)
- [Understanding SRX345 Services Gateway Factory-Default Settings on page 68](#)
- [Viewing SRX345 Services Gateway Factory-Default Settings on page 69](#)
- [Accessing J-Web on the SRX345 Services Gateway on page 71](#)
- [Accessing the CLI on the SRX345 Services Gateway on page 76](#)
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## Accessing the CLI on the SRX345 Services Gateway

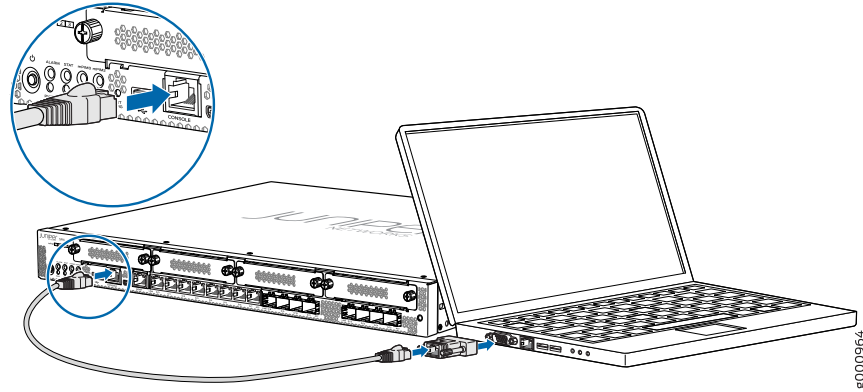
To access the CLI on the SRX345 Services Gateway:

1. Plug one end of the Ethernet cable into the RJ-45 to DB-9 serial port adapter supplied with your services gateway.
2. Plug the RJ-45 to DB-9 serial port adapter into the serial port on the management device.
3. Connect the other end of the Ethernet cable to the serial console port on the services gateway.



**NOTE:** Alternately, you can use the USB cable to connect to the mini-USB console port on the services gateway. To use the mini-USB console port, you must download a USB driver to the management device from the [SRX345 Software Download page](#) or [Silicon Labs page](#).

**Figure 15: Connecting to the Console Port on the SRX345 Services Gateway**



4. Start your asynchronous terminal emulation application (such as Microsoft Windows HyperTerminal) and select the appropriate COM port to use (for example, COM1).
5. Configure the serial port settings with the following values:
  - Baud rate—9600
  - Parity—N
  - Data bits—8
  - Stop bits—1
  - Flow control—none
6. Power on the services gateway. You can start performing initial software configuration on the services gateway after the device is up.

**Related Documentation**

- [SRX345 Services Gateway Software Configuration Overview on page 67](#)
- [Understanding SRX345 Services Gateway Factory-Default Settings on page 68](#)
- [Viewing SRX345 Services Gateway Factory-Default Settings on page 69](#)
- [Accessing J-Web on the SRX345 Services Gateway on page 71](#)
- [Configuring the SRX345 Services Gateway Using the J-Web Setup Wizard on page 72](#)
- [Connecting to the SRX345 Services Gateway from the CLI Remotely on page 77](#)
- [Configuring the SRX345 Services Gateway Using the CLI on page 78](#)

## Connecting to the SRX345 Services Gateway from the CLI Remotely

To connect the services gateway to a network for out-of-band management:

1. Plug one end of an Ethernet cable with RJ-45 connectors into the MGMT port on the front panel of the services gateway.

2. Plug the other end of the cable into the management device.

**Related Documentation**

- [SRX345 Services Gateway Software Configuration Overview on page 67](#)
- [Understanding SRX345 Services Gateway Factory-Default Settings on page 68](#)
- [Viewing SRX345 Services Gateway Factory-Default Settings on page 69](#)
- [Accessing J-Web on the SRX345 Services Gateway on page 71](#)
- [Configuring the SRX345 Services Gateway Using the J-Web Setup Wizard on page 72](#)
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## Configuring the SRX345 Services Gateway Using the CLI

---

This sample procedure explains how you can create an initial configuration using CLI commands to connect the SRX345 Services Gateway to the network.

1. Verify that the device is powered on.
2. Log in as the root user. Do not enter a password.
3. Start the CLI.

```
root@% cli  
root>
```

4. Enter configuration mode.

```
configure  
[edit]  
root#
```

5. Set the root authentication password by entering a cleartext password, an encrypted password, or an SSH public key string (DSA or RSA).

```
[edit]  
root# set system root-authentication plain-text-password  
New password: password  
Retype new password: password
```

6. Configure an administrator account on the device. When you are prompted, enter the password for the administrator account.

```
[edit]
```

```
root# set system login user admin class super-user authentication plain-text-password
```

```
New password: password
```

```
Retype new password: password
```

7. Commit the configuration to activate it on the services gateway.

```
[edit]
```

```
root# commit
```

8. Log in as the administrative user you configured in Step 6.

9. Configure the name of the services gateway. If the name includes spaces, enclose the name in quotation marks (" ").

```
configure
```

```
[edit]
```

```
admin# set system host-name host-name
```

10. Configure the IP address and prefix length for the services gateway Ethernet interface.

```
[edit]
```

```
admin# set interfaces fxp0 unit 0 family inet address address/prefix-length
```

11. Configure the traffic interface.

```
[edit]
```

```
admin# set interfaces ge-0/0/0 unit 0 family inet address address/prefix-length
```

```
admin# set interfaces ge-0/0/1 unit 0 family inet address address/prefix-length
```



**NOTE:** The ge-0/0/0 interface is for the ISP, and the ge-0/0/1 interface is for the LAN.

12. Configure the default route.

```
[edit]
```

```
admin# set routing-options static route 0.0.0.0/0 next-hop gateway
```

13. Configure basic security zones and bind them to traffic interfaces.

```
[edit]
```

```
admin# set security zones security-zone untrust interfaces ge-0/0/0
```

```
admin# set security zones security-zone trust interfaces ge-0/0/1
```

```
admin# set security zones security-zone trust interfaces ge-0/0/1.0 host-inbound-traffic  
system-services all
```

```
admin# set security zones security-zone trust interfaces ge-0/0/1.0 host-inbound-traffic  
protocols all
```

14. Configure basic security policies.

```
[edit]
```

```
admin# set security policies from-zone trust to-zone trust policy policy-name match  
source-address any destination-address any application any
```

```
admin# set security policies from-zone trust to-zone trust policy policy-name then permit
```

```
admin# set security policies from-zone trust to-zone untrust policy policy-name match  
source-address any destination-address any application any
```

```
admin# set security policies from-zone trust to-zone untrust policy policy-name then permit
```



**NOTE:** The actual configuration of the policies depends on your requirements.

---

15. Check the configuration for validity.

```
[edit]
```

```
admin# commit check
```

```
configuration check succeeds
```

16. Commit the configuration to activate it on the services gateway.

```
[edit]
```

```
admin# commit
```

```
commit complete
```

17. Optionally, display the configuration to verify that it is correct.

```
[edit]
```

```
admin# show
```

18. Optionally, configure additional properties by adding the necessary configuration statements. Then commit the changes to activate them on the services gateway.

```
[edit]
```

```
admin# commit
```

19. When you have finished configuring the services gateway, exit configuration mode.



```
[edit]  
admin# exit  
admin>
```

**Related  
Documentation**

- [SRX345 Services Gateway Software Configuration Overview on page 67](#)
- [Understanding SRX345 Services Gateway Factory-Default Settings on page 68](#)
- [Viewing SRX345 Services Gateway Factory-Default Settings on page 69](#)
- [Accessing J-Web on the SRX345 Services Gateway on page 71](#)
- [Configuring the SRX345 Services Gateway Using the J-Web Setup Wizard on page 72](#)
- [Accessing the CLI on the SRX345 Services Gateway on page 76](#)
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## PART 4

# Maintaining and Troubleshooting Components

- [Maintaining Components on page 85](#)
- [Troubleshooting Components on page 89](#)



# Maintaining Components

- [Required Tools and Parts for Maintaining the SRX345 Services Gateway Hardware Components on page 85](#)
- [Routine Maintenance Procedures for the SRX345 Services Gateway on page 85](#)
- [Maintaining the SRX345 Services Gateway Cooling System Components on page 86](#)
- [Maintaining the SRX345 Services Gateway Power Supply on page 86](#)

## Required Tools and Parts for Maintaining the SRX345 Services Gateway Hardware Components

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The following tools and parts are required to maintain the hardware components of the services gateway:

- Electrostatic bag or antistatic mat
- Electrostatic discharge (ESD) grounding wrist strap
- Flat-blade screw-blade screwdriver, approximately 1/8 in. (3 mm)
- Phillips (+) screwdrivers, numbers 1 and 2

### Related Documentation

- [Routine Maintenance Procedures for the SRX345 Services Gateway on page 85](#)
- [Maintaining the SRX345 Services Gateway Cooling System Components on page 86](#)
- [Maintaining the SRX345 Services Gateway Power Supply on page 86](#)

## Routine Maintenance Procedures for the SRX345 Services Gateway

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For optimum performance of the services gateway, perform the following preventive maintenance procedures regularly:

- Inspect the installation site for moisture, loose wires or cables, and excessive dust.
- Make sure that airflow is unobstructed around the services gateway and into the air intake vents.
- Check the status LEDs on the front and back panels of the services gateway.

- Related Documentation**
- [Required Tools and Parts for Maintaining the SRX345 Services Gateway Hardware Components on page 85](#)
  - [Maintaining the SRX345 Services Gateway Cooling System Components on page 86](#)
  - [Maintaining the SRX345 Services Gateway Power Supply on page 86](#)

## Maintaining the SRX345 Services Gateway Cooling System Components

The services gateway fan controller works to maintain an optimal temperature for the services gateway. If the fan controller fails, the services gateway temperature will exceed the maximum working temperature and it will fail. Make sure that you maintain the recommended clearances behind the services gateway to enable the fan controller to function optimally.

- Related Documentation**
- [Required Tools and Parts for Maintaining the SRX345 Services Gateway Hardware Components on page 85](#)
  - [Routine Maintenance Procedures for the SRX345 Services Gateway on page 85](#)
  - [Maintaining the SRX345 Services Gateway Power Supply on page 86](#)

## Maintaining the SRX345 Services Gateway Power Supply

To maintain the power supplies of the services gateway:

- Make sure that all power cables are arranged so that they do not obstruct access to other services gateway components.
- Routinely check the POWER LED on the front panel. If this LED is solid green, the power supplies are functioning normally.



**NOTE:** For SRX345 Services Gateways with dual AC power supplies, check the LEDs on the power supplies at the rear of the chassis. If the LEDs are solid green, then the power supplies are functioning normally.

- Periodically inspect the site to ensure that the power cables connected to the services gateway are securely in place and that there is no moisture accumulating near the services gateway.
- To check the status of the power supplies on an SRX345 Services Gateway with dual AC power supplies, use the **show chassis environment** or **show chassis hardware** command. The output is similar to the following:

```
user@host> show chassis environment
Class Item                               Status  Measurement
Temp  Routing Engine                         OK      41 degrees C / 105 degrees F
      Routing Engine CPU                  OK      76 degrees C / 168 degrees F
Fans  SRX345 Chassis fan 0                   OK      Spinning at normal speed
      SRX345 Chassis fan 1                OK      Spinning at normal speed
      SRX345 Chassis fan 2                OK      Spinning at normal speed
```

```

SRX345 Chassis fan 3      OK      Spinning at normal speed
Power Power Supply 0      Failed
Power Power Supply 1      OK

```

```
user@host> show chassis hardware
```

```
Hardware inventory:
```

Item	Version	Part number	Serial number	Description
Chassis			DS2617AF0039	SRX345-DUAL-AC
Routing Engine	REV 0x03	650-073730	DS2617AF0039	RE-SRX345-DUAL-AC
FPC 0				FPC
PIC 0				8xGE,8xGE SFP Base PIC
Power Supply 1				



**NOTE:** If one of the power supplies on an SRX345 Services Gateway with dual AC power supplies has failed, the output of the `show chassis hardware` command displays only the power supply that is operational.

#### Related Documentation

- [Required Tools and Parts for Maintaining the SRX345 Services Gateway Hardware Components on page 85](#)
- [Routine Maintenance Procedures for the SRX345 Services Gateway on page 85](#)
- [Maintaining the SRX345 Services Gateway Cooling System Components on page 86](#)





# Troubleshooting Components

- [Troubleshooting Resources for the SRX345 Services Gateway Overview on page 89](#)
- [Troubleshooting Chassis and Interface Alarm Messages on the SRX345 Services Gateway on page 90](#)
- [Troubleshooting the Power System on the SRX345 Services Gateway on page 91](#)
- [Using the RESET CONFIG Button on the SRX345 Services Gateway on page 92](#)
- [Changing the RESET CONFIG Button Behavior on the SRX345 Services Gateway on page 93](#)

## Troubleshooting Resources for the SRX345 Services Gateway Overview

---

To troubleshoot a services gateway, you use the Junos OS command-line interface (CLI) and LEDs on the components:

- **LEDs**—When the services gateway detects an alarm condition, the alarm LED on the interfaces glows red or yellow.
- **CLI**—The CLI is the primary tool for controlling and troubleshooting hardware, Junos OS, and network connectivity. Use the CLI to display more information about alarms. CLI commands display information about network connectivity derived from the ping and traceroute utilities. For information about using the CLI to troubleshoot Junos OS, see the appropriate Junos OS configuration guide.
- **JTAC**—If you need assistance during troubleshooting, you can contact the Juniper Networks Technical Assistance Center (JTAC) by using the Web or by telephone. If you encounter software problems, or problems with hardware components not discussed here, contact JTAC.

**Related Documentation**

- [Troubleshooting Chassis and Interface Alarm Messages on the SRX345 Services Gateway on page 90](#)
- [Troubleshooting the Power System on the SRX345 Services Gateway on page 91](#)
- [Using the RESET CONFIG Button on the SRX345 Services Gateway on page 92](#)
- [Changing the RESET CONFIG Button Behavior on the SRX345 Services Gateway on page 93](#)

## Troubleshooting Chassis and Interface Alarm Messages on the SRX345 Services Gateway

When the services gateway detects an alarm condition, the alarm LED on the front panel turns red or amber as appropriate. To view a more detailed description of the alarm cause, issue the **show chassis alarms** CLI command.

Table 20 on page 90 describes alarms that can occur for an SRX345 Services Gateway chassis component.

**Table 20: SRX345 Services Gateway Chassis Alarm Conditions and Corrective Actions**

Component	Alarm Conditions	Action	Alarm Severity
Boot media	The services gateway boots from an alternate boot device.	<ul style="list-style-type: none"> <li>If the internal flash memory fails at startup, the services gateway automatically boots itself from the alternative boot device (USB storage device).</li> </ul> <p><b>NOTE:</b> If you configured your services gateway to boot from an alternative boot device, ignore this alarm condition.</p> <ul style="list-style-type: none"> <li>Reformat the internal flash memory and install a bootable image. (See the <a href="#">Installation and Upgrade Guide for Security Devices</a> and <a href="#">Network Monitoring and Troubleshooting Guide for Security Devices</a>)</li> <li>If you did not configure the services gateway to boot from an alternative boot device, contact JTAC.</li> </ul>	Amber (minor)
Hardware components on the services gateway	The services gateway chassis temperature or chassis is too warm	Check the room temperature. See " <a href="#">SRX345 Services Gateway Environmental Specifications</a> " on page 19.	Amber (minor)
	The services gateway temperature is too high, either because of an internal overheating condition or because the maximum recommended room temperature has been exceeded.	The services gateway shuts down automatically in 4 minutes.	Red (major)

**Table 20: SRX345 Services Gateway Chassis Alarm Conditions and Corrective Actions** (*continued*)

Component	Alarm Conditions	Action	Alarm Severity
Mini-PIM	A Mini-PIM has failed.	<ul style="list-style-type: none"> <li>Contact the Juniper Networks Technical Assistance Center (JTAC).</li> <li>If you must replace the failed Mini-PIM, see <a href="#">SRX300 Series and SRX550 High Memory Services Gateway Interface Modules Reference</a> for information about replacing the Mini-PIMs.</li> </ul>	Red (major)

**Related Documentation**

- [Troubleshooting Resources for the SRX345 Services Gateway Overview on page 89](#)
- [Troubleshooting the Power System on the SRX345 Services Gateway on page 91](#)
- [Using the RESET CONFIG Button on the SRX345 Services Gateway on page 92](#)
- [Changing the RESET CONFIG Button Behavior on the SRX345 Services Gateway on page 93](#)

## Troubleshooting the Power System on the SRX345 Services Gateway

The LEDs on the services gateway enable you to determine the performance and operation. The PWR LED, located on the front panel of the services gateway, indicates the different settings with respect to the power system.

[Table 21 on page 91](#) describes different PWR LED status settings and their corrective actions.

**Table 21: SRX345 Services Gateway Power LED Status**

LED Status	Meaning	Possible Cause and Corrective Action
Green	Device is receiving power.	Normal indication. No action is required.
Amber	Indicates that the power button has been pressed and quickly released.	Normal indication. No action is required.

Table 21: SRX345 Services Gateway Power LED Status (*continued*)

LED Status	Meaning	Possible Cause and Corrective Action
Off	Indicates that the device is not receiving power.	<ul style="list-style-type: none"> <li>Verify that the AC power cord from the power source to the device is not damaged. If the insulation is cracked or broken, immediately replace the cord or cable.</li> <li>Ensure that the socket you plug in is in working condition.</li> <li>Ensure the device has an AC input voltage between 100 and 240 VAC.</li> <li>If you cannot determine the cause of the problem or need additional assistance, contact JTAC.</li> </ul>

The SRX345 Services Gateway with dual AC power supplies provides a system alarm that alerts you when one of the power supplies fails. You can display the messages for this alarm by issuing the **show system alarms** or **show chassis alarms** operational mode command.

The following sample outputs from the **show system alarms** and **show chassis alarms** commands show the system alarm message that is displayed when one of the power supplies fails.

```
user@host> show system alarms
3 alarms currently active
Alarm time          Class  Description
2017-08-29 05:48:43 UTC Major  PEM 0 Output Failure
2017-08-28 04:07:21 UTC Minor  Autorecovery information needs to be saved
2017-08-28 04:07:16 UTC Minor  Rescue configuration is not set
```

```
user@host> show chassis alarms
1 alarms currently active
Alarm time          Class  Description
2017-08-29 05:48:43 UTC Major  PEM 0 Output Failure
```

#### Related Documentation

- [Troubleshooting Resources for the SRX345 Services Gateway Overview on page 89](#)
- [Troubleshooting Chassis and Interface Alarm Messages on the SRX345 Services Gateway on page 90](#)
- [Using the RESET CONFIG Button on the SRX345 Services Gateway on page 92](#)
- [Changing the RESET CONFIG Button Behavior on the SRX345 Services Gateway on page 93](#)

## Using the RESET CONFIG Button on the SRX345 Services Gateway

If a configuration fails or denies management access to the services gateway, you can use the RESET CONFIG button to restore the device to the factory-default configuration

or a rescue configuration. For example, if someone inadvertently commits a configuration that denies management access to a services gateway, you can delete the invalid configuration and replace it with a rescue configuration by pressing the RESET CONFIG button.



**NOTE:** The RESET CONFIG button is recessed to prevent it from being pressed accidentally.

The rescue configuration is a previously committed, valid configuration. You must have previously set the rescue configuration through the J-Web interface or the CLI. To press the RESET CONFIG button, insert a small probe (such as a straightened paper clip) into the pinhole on the front panel.

- By default, pressing and quickly releasing the RESET CONFIG button loads and commits the rescue configuration through the J-Web interface or the CLI. The Status LED is solid amber during this time.
- By default, pressing and holding the RESET CONFIG button for 15 seconds or more—until the Status LED is solid amber — deletes all configurations on the device, including the backup configurations and rescue configuration, and loads and commits the factory configuration.

#### Related Documentation

- [Troubleshooting Resources for the SRX345 Services Gateway Overview on page 89](#)
- [Troubleshooting Chassis and Interface Alarm Messages on the SRX345 Services Gateway on page 90](#)
- [Troubleshooting the Power System on the SRX345 Services Gateway on page 91](#)
- [Changing the RESET CONFIG Button Behavior on the SRX345 Services Gateway on page 93](#)

## Changing the RESET CONFIG Button Behavior on the SRX345 Services Gateway

You can change the default operation of the RESET CONFIG button by limiting how the button resets the services gateway:

- To prevent the RESET CONFIG button from setting the device to the factory-default configuration and deleting all other configurations:

```
admin@host# set chassis config-button no-clear
```

You can still press and quickly release the button to reset it to the rescue configuration.

- To prevent the RESET CONFIG button from setting the device to the rescue configuration:

```
admin@host# set chassis config-button no-rescue
```

You can still press and hold the button for 15 seconds or more to reset the gateway to the factory-default configuration.

- To disable the button and prevent the device from resetting to either configuration:

```
admin@host# set chassis config-button no-clear no-rescue
```

The **no-clear** option prevents the RESET CONFIG button from deleting all configurations on the services gateway. The **no-rescue** option prevents the RESET CONFIG button from loading the rescue configuration.

To return the function of the RESET CONFIG button to its default behavior, remove the **config-button** statement from the device configuration.

**Related  
Documentation**

- [Troubleshooting Resources for the SRX345 Services Gateway Overview on page 89](#)
- [Troubleshooting Chassis and Interface Alarm Messages on the SRX345 Services Gateway on page 90](#)
- [Troubleshooting the Power System on the SRX345 Services Gateway on page 91](#)
- [Using the RESET CONFIG Button on the SRX345 Services Gateway on page 92](#)

## PART 5

# Replacing Components

- [Overview of Replacing Components on page 97](#)
- [Replacing Interface Modules on page 99](#)
- [Contacting Customer Support and Returning Components on page 101](#)





# Overview of Replacing Components

- [SRX345 Services Gateway Field Replaceable Units Overview on page 97](#)
- [Required Tools and Parts for Replacing the SRX345 Services Gateway Components on page 97](#)

## SRX345 Services Gateway Field Replaceable Units Overview

Field-replaceable units (FRUs) are components that you can replace at your site. The Mini-Physical Interface Module (MPIM) is the only FRU on the SRX345 Services Gateway.

The Mini-PIMs are not hot-swappable. You must power off the services gateway before removing or installing Mini-PIMs.

**Related Documentation**

- [Required Tools and Parts for Replacing the SRX345 Services Gateway Components on page 97](#)
- [Replacing Mini-Physical Interface Modules in the SRX345 Services Gateway on page 99](#)

## Required Tools and Parts for Replacing the SRX345 Services Gateway Components

The following tools and parts are required for replacing a Mini-Physical Interface Module (MPIM) on the services gateway:

- Electrostatic bag or antistatic mat, for each component
- Electrostatic discharge (ESD) grounding wrist strap
- Flat-blade (–) screwdriver, approximately 1/8 in. (3 mm)
- Phillips (+) screwdriver, number 1
- Blank panels (if no component will be installed)

**Related Documentation**

- [SRX345 Services Gateway Field Replaceable Units Overview on page 97](#)
- [Replacing Mini-Physical Interface Modules in the SRX345 Services Gateway on page 99](#)



# Replacing Interface Modules

- [Replacing Mini-Physical Interface Modules in the SRX345 Services Gateway on page 99](#)

## Replacing Mini-Physical Interface Modules in the SRX345 Services Gateway

The Mini-PIMs available on the SRX345 Services Gateway are not hot-swappable. You need to power off the device before removing or installing Mini-PIMs. For information on replacing Mini-PIMs, see the [SRX300 Series and SRX550 High Memory Services Gateway Interface Modules Reference](#).

**Related  
Documentation**

- [SRX345 Services Gateway Field Replaceable Units Overview on page 97](#)
- [Required Tools and Parts for Replacing the SRX345 Services Gateway Components on page 97](#)



# Contacting Customer Support and Returning Components

- Contacting Customer Support on page 101
- Returning a SRX345 Services Gateway Component to Juniper Networks on page 102
- Locating the SRX345 Services Gateway Chassis Serial Number and Agency Labels on page 103
- Locating the SRX345 Services Gateway Mini-Physical Interface Module Serial Number Label on page 103
- Listing the SRX345 Services Gateway Component Details with the CLI on page 104
- Information You Might Need to Supply to JTAC on page 104
- Required Tools and Parts for Packing the SRX345 Services Gateway on page 105
- Packing the SRX345 Services Gateway for Shipment on page 106
- Packing SRX345 Services Gateway Components for Shipment on page 107

## Contacting Customer Support

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Once you have located the serial numbers of the device or component, you can return the device or component for repair or replacement. For this, you need to contact Juniper Networks Technical Assistance Center (JTAC).

You can contact JTAC 24 hours a day, 7 days a week, using any of the following methods:

- On the Web: Using the Case Manager link at <http://www.juniper.net/support/>
- By telephone:
  - From the US and Canada: 1-888-314-JTAC
  - From all other locations: 1-408-745-9500



**NOTE:** If contacting JTAC by telephone, enter your 11-digit case number followed by the pound (#) key if this is an existing case, or press the star (\*) key to be routed to the next available support engineer.

- Related Documentation**
- [Returning a SRX345 Services Gateway Component to Juniper Networks on page 102](#)
  - [Locating the SRX345 Services Gateway Chassis Serial Number and Agency Labels on page 103](#)
  - [Locating the SRX345 Services Gateway Mini-Physical Interface Module Serial Number Label on page 103](#)
  - [Listing the SRX345 Services Gateway Component Details with the CLI on page 104](#)
  - [Information You Might Need to Supply to JTAC on page 104](#)
  - [Required Tools and Parts for Packing the SRX345 Services Gateway on page 105](#)
  - [Packing the SRX345 Services Gateway for Shipment on page 106](#)
  - [Packing SRX345 Services Gateway Components for Shipment on page 107](#)

## Returning a SRX345 Services Gateway Component to Juniper Networks

To return an SRX345 Services Gateway or component to Juniper Networks for repair or replacement:

1. Determine the part number and serial number of the services gateway or component.
2. Obtain a Return Materials Authorization (RMA) number from JTAC.



**NOTE:** Do not return the services gateway or any component to Juniper Networks unless you have first obtained an RMA number. Juniper Networks reserves the right to refuse shipments that do not have an RMA. Refused shipments are returned to the customer via collect freight.

3. Pack the SRX345 Services Gateway or component for shipping.

For more information about return and repair policies, see the customer support webpage at <http://www.juniper.net/support/guidelines.html>.

For product problems or technical support issues, open a support case using the Case Manager link at <http://www.juniper.net/support/> or call 1-888-314-JTAC (within the United States) or 1-408-745-9500 (outside the United States).

- Related Documentation**
- [Contacting Customer Support on page 101](#)
  - [Locating the SRX345 Services Gateway Chassis Serial Number and Agency Labels on page 103](#)
  - [Locating the SRX345 Services Gateway Mini-Physical Interface Module Serial Number Label on page 103](#)
  - [Listing the SRX345 Services Gateway Component Details with the CLI on page 104](#)

- [Information You Might Need to Supply to JTAC on page 104](#)
- [Required Tools and Parts for Packing the SRX345 Services Gateway on page 105](#)
- [Packing the SRX345 Services Gateway for Shipment on page 106](#)
- [Packing SRX345 Services Gateway Components for Shipment on page 107](#)

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## Locating the SRX345 Services Gateway Chassis Serial Number and Agency Labels

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The chassis serial number is located on the side of the chassis.

### Related Documentation

- [Contacting Customer Support on page 101](#)
- [Returning a SRX345 Services Gateway Component to Juniper Networks on page 102](#)
- [Locating the SRX345 Services Gateway Mini-Physical Interface Module Serial Number Label on page 103](#)
- [Listing the SRX345 Services Gateway Component Details with the CLI on page 104](#)
- [Information You Might Need to Supply to JTAC on page 104](#)
- [Required Tools and Parts for Packing the SRX345 Services Gateway on page 105](#)
- [Packing the SRX345 Services Gateway for Shipment on page 106](#)
- [Packing SRX345 Services Gateway Components for Shipment on page 107](#)

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## Locating the SRX345 Services Gateway Mini-Physical Interface Module Serial Number Label

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Mini-PIMs are field-replaceable on the SRX345 Services Gateway. Each Mini-PIM has a unique serial number. The serial number label is located on the right side of the Mini-PIM, when the Mini-PIM is horizontally oriented (as it would be when installed on the device). The exact location might be slightly different on different Mini-PIMs, depending on the placement of components on the Mini-PIM.

### Related Documentation

- [Contacting Customer Support on page 101](#)
- [Returning a SRX345 Services Gateway Component to Juniper Networks on page 102](#)
- [Locating the SRX345 Services Gateway Chassis Serial Number and Agency Labels on page 103](#)
- [Listing the SRX345 Services Gateway Component Details with the CLI on page 104](#)
- [Information You Might Need to Supply to JTAC on page 104](#)
- [Required Tools and Parts for Packing the SRX345 Services Gateway on page 105](#)
- [Packing the SRX345 Services Gateway for Shipment on page 106](#)
- [Packing SRX345 Services Gateway Components for Shipment on page 107](#)

## Listing the SRX345 Services Gateway Component Details with the CLI

Before contacting Juniper Networks to request an RMA, you must find the serial number on the SRX345 Services Gateway or component.

To list all of the SRX345 Services Gateway components and their serial numbers, enter the following command:

```
user@host> show chassis hardware
Hardware inventory:
Item          Version  Part number  Serial number  Description
Chassis                               CZ3615AN0003  SRX345
Routing Engine  REV 02   650-065043   CZ3615AN0003  RE-SRX345
FPC 0
PIC 0
Power Supply 0
                        8xGE,8xGE SFP Base PIC
```



**NOTE:** In the `show chassis hardware` command, the Mini-PIM slot number is reported as an FPC number, and the Mini-PIM number (always 0) is reported as the PIC number.

Most components also have a serial number ID label attached to the component body.

### Related Documentation

- [Contacting Customer Support on page 101](#)
- [Returning a SRX345 Services Gateway Component to Juniper Networks on page 102](#)
- [Locating the SRX345 Services Gateway Chassis Serial Number and Agency Labels on page 103](#)
- [Locating the SRX345 Services Gateway Mini-Physical Interface Module Serial Number Label on page 103](#)
- [Information You Might Need to Supply to JTAC on page 104](#)
- [Required Tools and Parts for Packing the SRX345 Services Gateway on page 105](#)
- [Packing the SRX345 Services Gateway for Shipment on page 106](#)
- [Packing SRX345 Services Gateway Components for Shipment on page 107](#)

## Information You Might Need to Supply to JTAC

When requesting support from JTAC by telephone, be prepared to provide the following information:

- Your existing case number, if you have one
- Details of the failure or problem
- Type of activity being performed on the services gateway when the problem occurred



- Configuration data displayed by one or more **show** commands
- Your name, organization name, telephone number, fax number, and shipping address

**Related Documentation**

- [Contacting Customer Support on page 101](#)
- [Returning a SRX345 Services Gateway Component to Juniper Networks on page 102](#)
- [Locating the SRX345 Services Gateway Chassis Serial Number and Agency Labels on page 103](#)
- [Locating the SRX345 Services Gateway Mini-Physical Interface Module Serial Number Label on page 103](#)
- [Listing the SRX345 Services Gateway Component Details with the CLI on page 104](#)
- [Required Tools and Parts for Packing the SRX345 Services Gateway on page 105](#)
- [Packing the SRX345 Services Gateway for Shipment on page 106](#)
- [Packing SRX345 Services Gateway Components for Shipment on page 107](#)

## Required Tools and Parts for Packing the SRX345 Services Gateway

To remove the components from the SRX345 Services Gateway or to remove the services gateway from a rack, you need the following tools and parts:

- Electrostatic bag or antistatic mat for each component
- Electrostatic discharge (ESD) grounding wrist strap
- Flat-blade screwdriver, approximately 1/4 in. (6 mm)
- Phillips (+) screwdrivers, numbers 1 and 2

**Related Documentation**

- [Contacting Customer Support on page 101](#)
- [Returning a SRX345 Services Gateway Component to Juniper Networks on page 102](#)
- [Locating the SRX345 Services Gateway Chassis Serial Number and Agency Labels on page 103](#)
- [Locating the SRX345 Services Gateway Mini-Physical Interface Module Serial Number Label on page 103](#)
- [Listing the SRX345 Services Gateway Component Details with the CLI on page 104](#)
- [Information You Might Need to Supply to JTAC on page 104](#)
- [Packing the SRX345 Services Gateway for Shipment on page 106](#)
- [Packing SRX345 Services Gateway Components for Shipment on page 107](#)

## Packing the SRX345 Services Gateway for Shipment

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To pack the SRX345 Services Gateway for shipment:

1. Retrieve the shipping carton and packing materials in which the services gateway was originally shipped. If you do not have these materials, contact your Juniper Networks representative about approved packaging materials.
2. Attach an electrostatic discharge (ESD) grounding strap to your bare wrist and connect the strap to the ESD point on the chassis or to an outside ESD point if the device is disconnected from earth ground. For more information about ESD, see *Preventing Electrostatic Discharge Damage to the SRX345 Services Gateway*.
3. On the console or other management device connected to the services gateway, enter CLI operational mode and issue the following command to shut down the services gateway software:  
  
**user@host> request system halt**  
  
Wait until a message appears on the console confirming that the operating system has halted.
4. Shut down power to the services gateway by pressing the Power button on the front of the services gateway.
5. Disconnect power from the services gateway.
6. Remove the cables that connect to all external devices.
7. If the device is installed on a wall or rack, have one person support the weight of the device while another person unscrews and removes the mounting screws.
8. Place the services gateway in the shipping carton.
9. Cover the services gateway with an ESD bag, and place the packing foam on top of and around the device.
10. Replace the accessory box on top of the packing foam.
11. Securely tape the box closed.
12. Write the Return Materials Authorization (RMA) number on the exterior of the box to ensure proper tracking.

- Related Documentation**
- [Contacting Customer Support on page 101](#)
  - [Returning a SRX345 Services Gateway Component to Juniper Networks on page 102](#)
  - [Locating the SRX345 Services Gateway Chassis Serial Number and Agency Labels on page 103](#)
  - [Locating the SRX345 Services Gateway Mini-Physical Interface Module Serial Number Label on page 103](#)
  - [Listing the SRX345 Services Gateway Component Details with the CLI on page 104](#)
  - [Information You Might Need to Supply to JTAC on page 104](#)
  - [Required Tools and Parts for Packing the SRX345 Services Gateway on page 105](#)
  - [Packing SRX345 Services Gateway Components for Shipment on page 107](#)

## Packing SRX345 Services Gateway Components for Shipment

Follow these guidelines for packing and shipping individual components of the services gateway:

- When you return a component, make sure that it is adequately protected with packing materials and packed so that the pieces are prevented from moving around inside the carton.
- Use the original shipping materials if they are available.
- Place the individual component in an electrostatic bag.
- Write the Return Materials Authorization (RMA) number on the exterior of the box to ensure proper tracking.



**CAUTION:** Do not stack any of the services gateway components during packing.

- Related Documentation**
- [Contacting Customer Support on page 101](#)
  - [Returning a SRX345 Services Gateway Component to Juniper Networks on page 102](#)
  - [Locating the SRX345 Services Gateway Chassis Serial Number and Agency Labels on page 103](#)
  - [Locating the SRX345 Services Gateway Mini-Physical Interface Module Serial Number Label on page 103](#)
  - [Listing the SRX345 Services Gateway Component Details with the CLI on page 104](#)
  - [Information You Might Need to Supply to JTAC on page 104](#)
  - [Required Tools and Parts for Packing the SRX345 Services Gateway on page 105](#)
  - [Packing the SRX345 Services Gateway for Shipment on page 106](#)



## PART 6

# Safety and Regulatory Compliance Information

- [General Safety Guidelines and Warnings on page 111](#)
- [Fire Safety Requirements on page 119](#)
- [Laser and LED Safety Guidelines and Warnings on page 121](#)
- [Maintenance and Operational Safety Guidelines and Warnings on page 125](#)
- [Electrical Safety Guidelines and Warnings on page 131](#)
- [Agency Approvals and Regulatory Compliance Information on page 135](#)



# General Safety Guidelines and Warnings

- Definitions of Safety Warning Levels on page 111
- General Safety Guidelines and Warnings on page 113
- Restricted Access Warning on page 114
- Qualified Personnel Warning on page 115
- Prevention of Electrostatic Discharge Damage on page 116

## Definitions of Safety Warning Levels

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The documentation uses the following levels of safety warnings (there are two *Warning* formats):



NOTE: You might find this information helpful in a particular situation, or you might overlook this important information if it was not highlighted in a Note.



CAUTION: You need to observe the specified guidelines to prevent minor injury or discomfort to you or severe damage to the device.



WARNING: This symbol alerts you to the risk of personal injury from a laser.



WARNING: This symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents.

**Waarschuwing** Dit waarschuwingssymbool betekent gevaar. U verkeert in een situatie die lichamelijk letsel kan veroorzaken. Voordat u aan enige apparatuur gaat werken, dient u zich bewust te zijn van de bij elektrische schakelingen betrokken risico's en dient u op de hoogte te zijn van standaard maatregelen om ongelukken te voorkomen.

**Varoitus** Tämä varoitusmerkki merkitsee vaaraa. Olet tilanteessa, joka voi johtaa ruumiinvammaan. Ennen kuin työskentelet minkään laitteiston parissa, ota selvää sähkökytkentöihin liittyvistä vaaroista ja tavanomaisista onnettomuuksien ehkäisykeinoista.

**Attention** Ce symbole d'avertissement indique un danger. Vous vous trouvez dans une situation pouvant causer des blessures ou des dommages corporels. Avant de travailler sur un équipement, soyez conscient des dangers posés par les circuits électriques et familiarisez-vous avec les procédures couramment utilisées pour éviter les accidents.

**Warnung** Dieses Warnsymbol bedeutet Gefahr. Sie befinden sich in einer Situation, die zu einer Körperverletzung führen könnte. Bevor Sie mit der Arbeit an irgendeinem Gerät beginnen, seien Sie sich der mit elektrischen Stromkreisen verbundenen Gefahren und der Standardpraktiken zur Vermeidung von Unfällen bewußt.

**Avvertenza** Questo simbolo di avvertenza indica un pericolo. La situazione potrebbe causare infortuni alle persone. Prima di lavorare su qualsiasi apparecchiatura, occorre conoscere i pericoli relativi ai circuiti elettrici ed essere al corrente delle pratiche standard per la prevenzione di incidenti.

**Advarsel** Dette varselsymbolet betyr fare. Du befinner deg i en situasjon som kan føre til personskade. Før du utfører arbeid på utstyr, må du være oppmerksom på de faremomentene som elektriske kretser innebærer, samt gjøre deg kjent med vanlig praksis når det gjelder å unngå ulykker.

**Aviso** Este símbolo de aviso indica perigo. Encontra-se numa situação que lhe poderá causar danos físicos. Antes de começar a trabalhar com qualquer equipamento, familiarize-se com os perigos relacionados com circuitos eléctricos, e com quaisquer práticas comuns que possam prevenir possíveis acidentes.

**¡Atención!** Este símbolo de aviso significa peligro. Existe riesgo para su integridad física. Antes de manipular cualquier equipo, considerar los riesgos que entraña la corriente eléctrica y familiarizarse con los procedimientos estándar de prevención de accidentes.

**Varning!** Denna varningssymbol signalerar fara. Du befinner dig i en situation som kan leda till personskada. Innan du utför arbete på någon utrustning måste du vara medveten om farorna med elkretsar och känna till vanligt förfarande för att förebygga skador.

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**Related  
Documentation**

- [General Safety Guidelines and Warnings on page 113](#)
- [Installation Instructions Warning](#)
- [Maintenance and Operational Safety Guidelines and Warnings on page 125](#)
- [Grounded Equipment Warning](#)



- [Laser and LED Safety Guidelines and Warnings on page 121](#)
- *Laser and LED Safety Guidelines and Warnings for the ACX5000 Router*
- *Warning Statement for Norway and Sweden*

## General Safety Guidelines and Warnings

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The following guidelines help ensure your safety and protect the device from damage. The list of guidelines might not address all potentially hazardous situations in your working environment, so be alert and exercise good judgment at all times.

- Perform only the procedures explicitly described in the hardware documentation for this device. Make sure that only authorized service personnel perform other system services.
- Keep the area around the device clear and free from dust before, during, and after installation.
- Keep tools away from areas where people could trip over them while walking.
- Do not wear loose clothing or jewelry, such as rings, bracelets, or chains, which could become caught in the device.
- Wear safety glasses if you are working under any conditions that could be hazardous to your eyes.
- Do not perform any actions that create a potential hazard to people or make the equipment unsafe.
- Never attempt to lift an object that is too heavy for one person to handle.
- Never install or manipulate wiring during electrical storms.
- Never install electrical jacks in wet locations unless the jacks are specifically designed for wet environments.
- Operate the device only when it is properly grounded.
- Ensure that the separate protective earthing terminal provided on this device is permanently connected to earth.
- Replace fuses only with fuses of the same type and rating.
- Do not open or remove chassis covers or sheet-metal parts unless instructions are provided in the hardware documentation for this device. Such an action could cause severe electrical shock.
- Do not push or force any objects through any opening in the chassis frame. Such an action could result in electrical shock or fire.
- Avoid spilling liquid onto the chassis or onto any device component. Such an action could cause electrical shock or damage the device.

- Avoid touching uninsulated electrical wires or terminals that have not been disconnected from their power source. Such an action could cause electrical shock.
- Always ensure that all modules, power supplies, and cover panels are fully inserted and that the installation screws are fully tightened.

**Related  
Documentation**

- [AC Power Electrical Safety Guidelines on page 132](#)
- [General Electrical Safety Guidelines and Warnings](#)
- [Maintenance and Operational Safety Guidelines and Warnings on page 125](#)
- [Installation Instructions Warning](#)
- [Grounded Equipment Warning](#)

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## Restricted Access Warning



**WARNING:** This unit is intended for installation in restricted access areas. A restricted access area is an area to which access can be gained only by service personnel through the use of a special tool, lock and key, or other means of security, and which is controlled by the authority responsible for the location.

**Waarschuwing** Dit toestel is bedoeld voor installatie op plaatsen met beperkte toegang. Een plaats met beperkte toegang is een plaats waar toegang slechts door servicepersoneel verkregen kan worden door middel van een speciaal instrument, een slot en sleutel, of een ander veiligheidsmiddel, en welke beheerd wordt door de overheidsinstantie die verantwoordelijk is voor de locatie.

**Varoitus** Tämä laite on tarkoitettu asennettavaksi paikkaan, johon pääsy on rajoitettua. Paikka, johon pääsy on rajoitettua, tarkoittaa paikkaa, johon vain huoltohenkilöstö pääsee jonkin erikoistyökalun, lukkoon sopivan avaimen tai jonkin muun turvalaitteen avulla ja joka on paikasta vastuussa olevien toimivaltaisten henkilöiden valvoma.

**Attention** Cet appareil est à installer dans des zones d'accès réservé. Ces dernières sont des zones auxquelles seul le personnel de service peut accéder en utilisant un outil spécial, un mécanisme de verrouillage et une clé, ou tout autre moyen de sécurité. L'accès aux zones de sécurité est sous le contrôle de l'autorité responsable de l'emplacement.

**Warnung** Diese Einheit ist zur Installation in Bereichen mit beschränktem Zutritt vorgesehen. Ein Bereich mit beschränktem Zutritt ist ein Bereich, zu dem nur Wartungspersonal mit einem Spezialwerkzeugs, Schloß und Schlüssel oder anderer Sicherheitsvorkehrungen Zugang hat, und der von dem für die Anlage zuständigen Gremium kontrolliert wird.

**Avvertenza** Questa unità deve essere installata in un'area ad accesso limitato. Un'area ad accesso limitato è un'area accessibile solo a personale di

assistenza tramite un'attrezzo speciale, lucchetto, o altri dispositivi di sicurezza, ed è controllata dall'autorità responsabile della zona.

**Advarsel** Denne enheten er laget for installasjon i områder med begrenset adgang. Et område med begrenset adgang gir kun adgang til servicepersonale som bruker et spesielt verktøy, lås og nøkkel, eller en annen sikkerhetsanordning, og det kontrolleres av den autoriteten som er ansvarlig for området.

**Aviso** Esta unidade foi concebida para instalação em áreas de acesso restrito. Uma área de acesso restrito é uma área à qual apenas tem acesso o pessoal de serviço autorizado, que possua uma ferramenta, chave e fechadura especial, ou qualquer outra forma de segurança. Esta área é controlada pela autoridade responsável pelo local.

**¡Atención!** Esta unidad ha sido diseñada para instalarse en áreas de acceso restringido. Área de acceso restringido significa un área a la que solamente tiene acceso el personal de servicio mediante la utilización de una herramienta especial, cerradura con llave, o algún otro medio de seguridad, y que está bajo el control de la autoridad responsable del local.

**Varning!** Denna enhet är avsedd för installation i områden med begränsat tillträde. Ett område med begränsat tillträde får endast tillträdas av servicepersonal med ett speciellt verktyg, lås och nyckel, eller annan säkerhetsanordning, och kontrolleras av den auktoritet som ansvarar för området.

#### Related Documentation

- [General Safety Guidelines and Warnings on page 113](#)
- [General Electrical Safety Guidelines and Warnings](#)
- [Installation Instructions Warning](#)
- [Grounded Equipment Warning](#)

## Qualified Personnel Warning



**WARNING:** Only trained and qualified personnel should install or replace the device.

**Waarschuwing** Installatie en reparaties mogen uitsluitend door getraind en bevoegd personeel uitgevoerd worden.

**Varoitus** Ainoastaan koulutettu ja pätevä henkilökunta saa asentaa tai vaihtaa tämän laitteen.

**Attention** Tout installation ou remplacement de l'appareil doit être réalisé par du personnel qualifié et compétent.

**Warnung** Gerät nur von geschultem, qualifiziertem Personal installieren oder auswechseln lassen.

**Avvertenza** Solo personale addestrato e qualificato deve essere autorizzato ad installare o sostituire questo apparecchio.

**Advarsel** Kun kvalifisert personell med riktig opplæring bør montere eller bytte ut dette utstyret.

**Aviso** Este equipamento deverá ser instalado ou substituído apenas por pessoal devidamente treinado e qualificado.

**¡Atención!** Estos equipos deben ser instalados y reemplazados exclusivamente por personal técnico adecuadamente preparado y capacitado.

**Varning!** Denna utrustning ska endast installeras och bytas ut av utbildad och kvalificerad personal.

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**Related Documentation**

- [General Safety Guidelines and Warnings on page 113](#)
- *General Electrical Safety Guidelines and Warnings*
- [AC Power Electrical Safety Guidelines on page 132](#)
- *DC Power Electrical Safety Guidelines for Switches*

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## Prevention of Electrostatic Discharge Damage

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Device components that are shipped in antistatic bags are sensitive to damage from static electricity. Some components can be impaired by voltages as low as 30 V. You can easily generate potentially damaging static voltages whenever you handle plastic or foam packing material or if you move components across plastic or carpets. Observe the following guidelines to minimize the potential for electrostatic discharge (ESD) damage, which can cause intermittent or complete component failures:

- Always use an ESD grounding strap when you are handling components that are subject to ESD damage, and make sure that it is in direct contact with your skin.

If a grounding strap is not available, hold the component in its antistatic bag (see [Figure 16 on page 117](#)) in one hand and touch the exposed, bare metal of the device with the other hand immediately before inserting the component into the device.

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**WARNING:** For safety, periodically check the resistance value of the ESD grounding strap. The measurement must be in the range 1 through 10 Mohms.

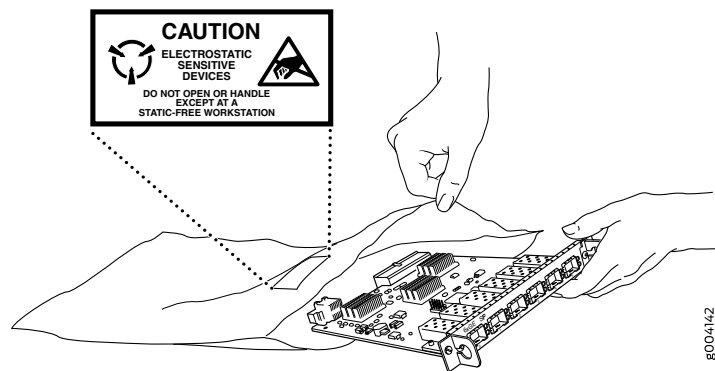
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- When handling any component that is subject to ESD damage and that is removed from the device, make sure the equipment end of your ESD grounding strap is attached to the ESD point on the chassis.

If no grounding strap is available, touch the exposed, bare metal of the device to ground yourself before handling the component.

- Avoid contact between the component that is subject to ESD damage and your clothing. ESD voltages emitted from clothing can damage components.
- When removing or installing a component that is subject to ESD damage, always place it component-side up on an antistatic surface, in an antistatic card rack, or in an antistatic bag (see [Figure 16 on page 117](#)). If you are returning a component, place it in an antistatic bag before packing it.

**Figure 16: Placing a Component into an Antistatic Bag**



**CAUTION:** ANSI/TIA/EIA-568 cables such as Category 5e and Category 6 can get electrostatically charged. To dissipate this charge, always ground the cables to a suitable and safe earth ground before connecting them to the system.

**Related Documentation**

- [General Safety Guidelines and Warnings on page 113](#)



# Fire Safety Requirements

- [Fire Safety Requirements on page 119](#)

## Fire Safety Requirements

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In the event of a fire emergency, the safety of people is the primary concern. You should establish procedures for protecting people in the event of a fire emergency, provide safety training, and properly provision fire-control equipment and fire extinguishers.

In addition, you should establish procedures to protect your equipment in the event of a fire emergency. Juniper Networks products should be installed in an environment suitable for electronic equipment. We recommend that fire suppression equipment be available in the event of a fire in the vicinity of the equipment and that all local fire, safety, and electrical codes and ordinances be observed when you install and operate your equipment.

### Fire Suppression

In the event of an electrical hazard or an electrical fire, you should first turn power off to the equipment at the source. Then use a Type C fire extinguisher, which uses noncorrosive fire retardants, to extinguish the fire.

### Fire Suppression Equipment

Type C fire extinguishers, which use noncorrosive fire retardants such as carbon dioxide and Halotron™, are most effective for suppressing electrical fires. Type C fire extinguishers displace oxygen from the point of combustion to eliminate the fire. For extinguishing fire on or around equipment that draws air from the environment for cooling, you should use this type of inert oxygen displacement extinguisher instead of an extinguisher that leaves residues on equipment.

Do not use multipurpose Type ABC chemical fire extinguishers (dry chemical fire extinguishers). The primary ingredient in these fire extinguishers is monoammonium phosphate, which is very sticky and difficult to clean. In addition, in the presence of minute amounts of moisture, monoammonium phosphate can become highly corrosive and corrodes most metals.

Any equipment in a room in which a chemical fire extinguisher has been discharged is subject to premature failure and unreliable operation. The equipment is considered to be irreparably damaged.



NOTE: To keep warranties effective, do not use a dry chemical fire extinguisher to control a fire at or near a Juniper Networks device. If a dry chemical fire extinguisher is used, the unit is no longer eligible for coverage under a service agreement.

We recommend that you dispose of any irreparably damaged equipment in an environmentally responsible manner.

**Related Documentation**

- [General Safety Guidelines and Warnings on page 113](#)
- [General Electrical Safety Guidelines and Warnings](#)
- [Action to Take After an Electrical Accident on page 131](#)



## CHAPTER 26

# Laser and LED Safety Guidelines and Warnings

- [Laser and LED Safety Guidelines and Warnings on page 121](#)
- [Radiation from Open Port Apertures Warning on page 123](#)

## Laser and LED Safety Guidelines and Warnings

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Juniper Networks devices are equipped with laser transmitters, which are considered a Class 1 Laser Product by the U.S. Food and Drug Administration and are evaluated as a Class 1 Laser Product per EN 60825-1 requirements.

Observe the following guidelines and warnings:

- [General Laser Safety Guidelines on page 121](#)
- [Class 1 Laser Product Warning on page 122](#)
- [Class 1 LED Product Warning on page 122](#)
- [Laser Beam Warning on page 122](#)

## General Laser Safety Guidelines

When working around ports that support optical transceivers, observe the following safety guidelines to prevent eye injury:

- Do not look into unterminated ports or at fibers that connect to unknown sources.
- Do not examine unterminated optical ports with optical instruments.
- Avoid direct exposure to the beam.



**WARNING:** Unterminated optical connectors can emit invisible laser radiation. The lens in the human eye focuses all the laser power on the retina, so focusing the eye directly on a laser source—even a low-power laser—could permanently damage the eye.

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## Class 1 Laser Product Warning

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**WARNING:** Class 1 laser product.

**Waarschuwing** Klasse-1 laser produkt.

**Varoitus** Luokan 1 lasertuote.

**Attention** Produit laser de classe I.

**Warnung** Laserprodukt der Klasse 1.

**Avvertenza** Prodotto laser di Classe 1.

**Advarsel** Laserprodukt av klasse 1.

**Aviso** Produto laser de classe 1.

**¡Atención!** Producto láser Clase I.

**Varning!** Laserprodukt av klass 1.

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## Class 1 LED Product Warning

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**WARNING:** Class 1 LED product.

**Waarschuwing** Klasse 1 LED-product.

**Varoitus** Luokan 1 valodiodituote.

**Attention** Alarme de produit LED Class I.

**Warnung** Class 1 LED-Produktwarnung.

**Avvertenza** Avvertenza prodotto LED di Classe 1.

**Advarsel** LED-produkt i klasse 1.

**Aviso** Produto de classe 1 com LED.

**¡Atención!** Aviso sobre producto LED de Clase 1.

**Varning!** Lysdiodprodukt av klass 1.

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## Laser Beam Warning

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**WARNING:** Do not stare into the laser beam or view it directly with optical instruments.

**Waarschuwing** Niet in de straal staren of hem rechtstreeks bekijken met optische instrumenten.

**Varoitus** Älä katso säteeseen äläkä tarkastele sitä suoraan optisen laitteen avulla.

**Attention** Ne pas fixer le faisceau des yeux, ni l'observer directement à l'aide d'instruments optiques.

**Warnung** Nicht direkt in den Strahl blicken und ihn nicht direkt mit optischen Geräten prüfen.

**Avvertenza** Non fissare il raggio con gli occhi né usare strumenti ottici per osservarlo direttamente.

**Advarsel** Stirr eller se ikke direkte p strlen med optiske instrumenter.

**Aviso** Não olhe fixamente para o raio, nem olhe para ele directamente com instrumentos ópticos.

**¡Atención!** No mirar fijamente el haz ni observarlo directamente con instrumentos ópticos.

**Varning!** Rikta inte blicken in mot strålen och titta inte direkt på den genom optiska instrument.

- Related Documentation**
- [General Safety Guidelines and Warnings on page 113](#)
  - [Radiation from Open Port Apertures Warning on page 123](#)
  - *Installation Instructions Warning*
  - *Grounded Equipment Warning*

## Radiation from Open Port Apertures Warning



**WARNING:** Because invisible radiation might be emitted from the aperture of the port when no fiber cable is connected, avoid exposure to radiation and do not stare into open apertures.

**Waarschuwing** Aangezien onzichtbare straling vanuit de opening van de poort kan komen als er geen fiberkabel aangesloten is, dient blootstelling aan straling en het kijken in open openingen vermeden te worden.

**Varoitus** Koska portin aukosta voi emittoitua näkymätöntä säteilyä, kun kuitukaapelia ei ole kytkettynä, vältä säteilylle altistumisista äläkä katso avoimiin aukkoihin.

**Attention** Des radiations invisibles à l'il nu pouvant traverser l'ouverture du port lorsqu'aucun câble en fibre optique n'y est connecté, il est recommandé de ne pas regarder fixement l'intérieur de ces ouvertures.

**Warnung** Aus der Port-Öffnung können unsichtbare Strahlen emittieren, wenn kein Glasfaserkabel angeschlossen ist. Vermeiden Sie es, sich den Strahlungen auszusetzen, und starren Sie nicht in die Öffnungen!

**Avvertenza** Quando i cavi in fibra non sono inseriti, radiazioni invisibili possono essere emesse attraverso l'apertura della porta. Evitate di esporvi alle radiazioni e non guardate direttamente nelle aperture.

**Advarsel** Unngå utsettelse for stråling, og stirr ikke inn i åpninger som er åpne, fordi usynlig stråling kan emitteres fra portens åpning når det ikke er tilkoblet en fiberkabel.

**Aviso** Dada a possibilidade de emissão de radiação invisível através do orifício da via de acesso, quando esta não tiver nenhum cabo de fibra conectado, deverá evitar a exposição à radiação e não deverá olhar fixamente para orifícios que se encontrarem a descoberto.

**¡Atención!** Debido a que la apertura del puerto puede emitir radiación invisible cuando no existe un cable de fibra conectado, evite mirar directamente a las aperturas para no exponerse a la radiación.

**Varning!** Osynlig strålning kan avges från en portöppning utan ansluten fiberkabel och du bör därför undvika att bli utsatt för strålning genom att inte stirra in i oskyddade öppningar.

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**Related  
Documentation**

- [General Safety Guidelines and Warnings on page 113](#)
- [Laser and LED Safety Guidelines and Warnings on page 121](#)
- [Laser and LED Safety Guidelines and Warnings for the ACX5000 Router](#)
- [Installation Instructions Warning](#)
- [Grounded Equipment Warning](#)

# Maintenance and Operational Safety Guidelines and Warnings

- [Maintenance and Operational Safety Guidelines and Warnings on page 125](#)

## Maintenance and Operational Safety Guidelines and Warnings

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While performing the maintenance activities for devices, observe the following guidelines and warnings:

- [Battery Handling Warning on page 125](#)
- [Jewelry Removal Warning on page 126](#)
- [Lightning Activity Warning on page 127](#)
- [Operating Temperature Warning on page 128](#)
- [Product Disposal Warning on page 129](#)

### Battery Handling Warning



**WARNING:** Replacing a battery incorrectly might result in an explosion.

Replace a battery only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

**Waarschuwing** Er is ontploffingsgevaar als de batterij verkeerd vervangen wordt. Vervang de batterij slechts met hetzelfde of een equivalent type dat door de fabrikant aanbevolen is. Gebruikte batterijen dienen overeenkomstig fabrieksvoorschriften weggeworpen te worden.

**Varoitus** Räjähdyksen vaara, jos akku on vaihdettu väärään akkuun. Käytä vaihtamiseen ainoastaan saman- tai vastaaventyyppistä akkua, joka on valmistajan suosittelema. Hävitä käytetyt akut valmistajan ohjeiden mukaan.

**Attention** Danger d'explosion si la pile n'est pas remplacée correctement. Ne la remplacer que par une pile de type semblable ou équivalent, recommandée par le fabricant. Jeter les piles usagées conformément aux instructions du fabricant.

**Warnung** Bei Einsetzen einer falschen Batterie besteht Explosionsgefahr. Ersetzen Sie die Batterie nur durch den gleichen oder vom Hersteller empfohlenen Batterietyp. Entsorgen Sie die benutzten Batterien nach den Anweisungen des Herstellers.

**Advarsel** Det kan være fare for eksplosjon hvis batteriet skiftes på feil måte. Skift kun med samme eller tilsvarende type som er anbefalt av produsenten. Kasser brukte batterier i henhold til produsentens instruksjoner.

**Avvertenza** Pericolo di esplosione se la batteria non è installata correttamente. Sostituire solo con una di tipo uguale o equivalente, consigliata dal produttore. Eliminare le batterie usate secondo le istruzioni del produttore.

**Aviso** Existe perigo de explosão se a bateria for substituída incorrectamente. Substitua a bateria por uma bateria igual ou de um tipo equivalente recomendado pelo fabricante. Destrua as baterias usadas conforme as instruções do fabricante.

**¡Atención!** Existe peligro de explosión si la batería se reemplaza de manera incorrecta. Reemplazar la batería exclusivamente con el mismo tipo o el equivalente recomendado por el fabricante. Desechar las baterías gastadas según las instrucciones del fabricante.

**Varning!** Explosionsfara vid felaktigt batteribyte. Ersätt endast batteriet med samma batterityp som rekommenderas av tillverkaren eller motsvarande. Följ tillverkarens anvisningar vid kassering av använda batterier.

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## Jewelry Removal Warning

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**WARNING:** Before working on equipment that is connected to power lines, remove jewelry, including rings, necklaces, and watches. Metal objects heat up when connected to power and ground and can cause serious burns or can be welded to the terminals.

**Waarschuwing** Alvorens aan apparatuur te werken die met elektrische leidingen is verbonden, sieraden (inclusief ringen, kettingen en horloges) verwijderen. Metalen voorwerpen worden warm wanneer ze met stroom en aarde zijn verbonden, en kunnen ernstige brandwonden veroorzaken of het metalen voorwerp aan de aansluitklemmen lassen.

**Varoitus** Ennen kuin työskentelet voimavirtajohtoihin kytkettyjen laitteiden parissa, ota pois kaikki korut (sormukset, kaulakorut ja kellot mukaan lukien). Metalliesineet kuumentuvat, kun ne ovat yhteydessä sähkövirran ja maan kanssa, ja ne voivat aiheuttaa vakavia palovammoja tai hitsata metalliesineet kiinni liitäntänapoihin.

**Attention** Avant d'accéder à cet équipement connecté aux lignes électriques, ôter tout bijou (anneaux, colliers et montres compris). Lorsqu'ils sont branchés

à l'alimentation et reliés à la terre, les objets métalliques chauffent, ce qui peut provoquer des blessures graves ou souder l'objet métallique aux bornes.

**Warnung** Vor der Arbeit an Geräten, die an das Netz angeschlossen sind, jeglichen Schmuck (einschließlich Ringe, Ketten und Uhren) abnehmen. Metallgegenstände erhitzen sich, wenn sie an das Netz und die Erde angeschlossen werden, und können schwere Verbrennungen verursachen oder an die Anschlußklemmen angeschweißt werden.

**Avvertenza** Prima di intervenire su apparecchiature collegate alle linee di alimentazione, togliersi qualsiasi monile (inclusi anelli, collane, braccialetti ed orologi). Gli oggetti metallici si riscaldano quando sono collegati tra punti di alimentazione e massa: possono causare ustioni gravi oppure il metallo può saldarsi ai terminali.

**Advarsel** Fjern alle smykker (inkludert ringer, halskjeder og klokker) før du skal arbeide på utstyr som er koblet til kraftledninger. Metallgjenstander som er koblet til kraftledninger og jord blir svært varme og kan forårsake alvorlige brannskader eller smelte fast til polene.

**Aviso** Antes de trabalhar em equipamento que esteja ligado a linhas de corrente, retire todas as jóias que estiver a usar (incluindo anéis, fios e relógios). Os objectos metálicos aquecerão em contacto com a corrente e em contacto com a ligação à terra, podendo causar queimaduras graves ou ficarem soldados aos terminais.

**¡Atención!** Antes de operar sobre equipos conectados a líneas de alimentación, quitarse las joyas (incluidos anillos, collares y relojes). Los objetos de metal se calientan cuando se conectan a la alimentación y a tierra, lo que puede ocasionar quemaduras graves o que los objetos metálicos queden soldados a los bornes.

**Varning!** Tag av alla smycken (inklusive ringar, halsband och armbandsur) innan du arbetar på utrustning som är kopplad till kraftledningar. Metallobjekt hettas upp när de kopplas ihop med ström och jord och kan förorsaka allvarliga brännskador; metallobjekt kan också sammansvetsas med kontakterna.

## Lightning Activity Warning



**WARNING:** Do not work on the system or connect or disconnect cables during periods of lightning activity.

**Waarschuwing** Tijdens onweer dat gepaard gaat met bliksem, dient u niet aan het systeem te werken of kabels aan te sluiten of te ontkoppelen.

**Varoitus** Älä työskentele järjestelmän parissa äläkä yhdistä tai irrota kaapeleita ukkosilmalla.

**Attention** Ne pas travailler sur le système ni brancher ou débrancher les câbles pendant un orage.

**Warnung** Arbeiten Sie nicht am System und schließen Sie keine Kabel an bzw. trennen Sie keine ab, wenn es gewittert.

**Avvertenza** Non lavorare sul sistema o collegare oppure scollegare i cavi durante un temporale con fulmini.

**Advarsel** Utfør aldri arbeid på systemet, eller koble kabler til eller fra systemet når det tordner eller lynet.

**Aviso** Não trabalhe no sistema ou ligue e desligue cabos durante períodos de mau tempo (trovoada).

**¡Atención!** No operar el sistema ni conectar o desconectar cables durante el transcurso de descargas eléctricas en la atmósfera.

**Varning!** Vid åska skall du aldrig utföra arbete på systemet eller ansluta eller koppla loss kablar.

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## Operating Temperature Warning

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**WARNING:** To prevent the device from overheating, do not operate it in an area that exceeds the maximum recommended ambient temperature. To prevent airflow restriction, allow at least 6 in. (15.2 cm) of clearance around the ventilation openings.

**Waarschuwing** Om te voorkomen dat welke switch van de Juniper Networks router dan ook oververhit raakt, dient u deze niet te bedienen op een plaats waar de maximale aanbevolen omgevingstemperatuur van 40° C wordt overschreden. Om te voorkomen dat de luchtstroom wordt beperkt, dient er minstens 15,2 cm speling rond de ventilatie-openingen te zijn.

**Varoitus** Ettei Juniper Networks switch-sarjan reititin ylikuumentuusi, sitä ei saa käyttää tilassa, jonka lämpötila ylittää korkeimman suositellun ympäristölämpötilan 40° C. Ettei ilmanvaihto estyisi, tuuletusaukkojen ympärille on jätettävä ainakin 15,2 cm tilaa.

**Attention** Pour éviter toute surchauffe des routeurs de la gamme Juniper Networks switch, ne l'utilisez pas dans une zone où la température ambiante est supérieure à 40° C. Pour permettre un flot d'air constant, dégagez un espace d'au moins 15,2 cm autour des ouvertures de ventilations.

**Warnung** Um einen Router der switch vor Überhitzung zu schützen, darf dieser nicht in einer Gegend betrieben werden, in der die Umgebungstemperatur das empfohlene Maximum von 40° C überschreitet. Um Lüftungsverschluß zu verhindern, achten Sie darauf, daß mindestens 15,2 cm lichter Raum um die Lüftungsöffnungen herum frei bleibt.



**Avvertenza** Per evitare il surriscaldamento dei switch, non adoperateli in un locale che ecceda la temperatura ambientale massima di 40° C. Per evitare che la circolazione dell'aria sia impedita, lasciate uno spazio di almeno 15.2 cm di fronte alle aperture delle ventole.

**Advarsel** Unngå overoppheting av eventuelle rutere i Juniper Networks switch Disse skal ikke brukes på steder der den anbefalte maksimale omgivelsestemperaturen overstiger 40° C (104° F). Sørg for at klaringen rundt lufteåpningene er minst 15,2 cm (6 tommer) for å forhindre nedsatt luftsirkulasjon.

**Aviso** Para evitar o sobreaquecimento do encaminhador Juniper Networks switch, não utilize este equipamento numa área que exceda a temperatura máxima recomendada de 40° C. Para evitar a restrição à circulação de ar, deixe pelo menos um espaço de 15,2 cm à volta das aberturas de ventilação.

**¡Atención!** Para impedir que un encaminador de la serie Juniper Networks switch se recaliente, no lo haga funcionar en un área en la que se supere la temperatura ambiente máxima recomendada de 40° C. Para impedir la restricción de la entrada de aire, deje un espacio mínimo de 15,2 cm alrededor de las aberturas para ventilación.

**Varning!** Förhindra att en Juniper Networks switch överhettas genom att inte använda den i ett område där den maximalt rekommenderade omgivningstemperaturen på 40° C överskrids. Förhindra att luftcirkulationen inskränks genom att se till att det finns fritt utrymme på minst 15,2 cm omkring ventilationsöppningarna.

## Product Disposal Warning



**WARNING:** Disposal of this device must be handled according to all national laws and regulations.

**Waarschuwing** Dit produkt dient volgens alle landelijke wetten en voorschriften te worden afgedankt.

**Varoitus** Tämän tuotteen lopullisesta hävittämisestä tulee huolehtia kaikkia valtakunnallisia lakeja ja säännöksiä noudattaen.

**Attention** La mise au rebut définitive de ce produit doit être effectuée conformément à toutes les lois et réglementations en vigueur.

**Warnung** Dieses Produkt muß den geltenden Gesetzen und Vorschriften entsprechend entsorgt werden.

**Avvertenza** L'eliminazione finale di questo prodotto deve essere eseguita osservando le normative italiane vigenti in materia

**Advarsel** Endelig disponering av dette produktet må skje i henhold til nasjonale lover og forskrifter.

**Aviso** A descartagem final deste produto deverá ser efectuada de acordo com os regulamentos e a legislação nacional.

**¡Atención!** El desecho final de este producto debe realizarse según todas las leyes y regulaciones nacionales

**Varning!** Slutlig kassering av denna produkt bör skötas i enlighet med landets alla lagar och föreskrifter.

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**Related  
Documentation**

- [General Safety Guidelines and Warnings on page 113](#)
- *General Electrical Safety Guidelines and Warnings*
- [AC Power Electrical Safety Guidelines on page 132](#)
- *DC Power Electrical Safety Guidelines for Switches*
- [Laser and LED Safety Guidelines and Warnings on page 121](#)
- *Laser and LED Safety Guidelines and Warnings for the ACX5000 Router*
- *Installation Instructions Warning*
- *Grounded Equipment Warning*

## CHAPTER 28

# Electrical Safety Guidelines and Warnings

- [Action to Take After an Electrical Accident on page 131](#)
- [General Electrical Safety Guidelines and Warnings on page 131](#)
- [AC Power Electrical Safety Guidelines on page 132](#)

### Action to Take After an Electrical Accident

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If an electrical accident results in an injury, take the following actions in this order:

1. Use caution. Be aware of potentially hazardous conditions that could cause further injury.
2. Disconnect power from the device.
3. If possible, send another person to get medical aid. Otherwise, assess the condition of the victim, then call for help.

#### Related Documentation

- [General Safety Guidelines and Warnings on page 113](#)
- [General Electrical Safety Guidelines and Warnings](#)
- [AC Power Electrical Safety Guidelines on page 132](#)
- [DC Power Electrical Safety Guidelines for Switches](#)

### General Electrical Safety Guidelines and Warnings

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- Install the services gateway in compliance with the following local, national, or international electrical codes:
  - United States—National Fire Protection Association (NFPA 70), United States National Electrical Code
  - Canada—Canadian Electrical Code, Part 1, CSA C22.1

- Other countries—International Electromechanical Commission (IEC) 60364, Part 1 through Part 7
- Evaluated to the TN power system
- Locate the emergency power-off switch for the room in which you are working so that if an electrical accident occurs, you can quickly turn off the power.
- Do not work alone if potentially hazardous conditions exist anywhere in your workspace.
- Never assume that power is disconnected from a circuit. Always check the circuit before starting to work.
- Carefully look for possible hazards in your work area, such as moist floors, ungrounded power extension cords, and missing safety grounds.
- Operate the services gateway within marked electrical ratings and product usage instructions.
- For the services gateway and peripheral equipment to function safely and correctly, use the cables and connectors specified for the attached peripheral equipment, and make certain they are in good condition.

**Related  
Documentation**

- *In Case of Electrical Accident*
- *AC Power Electrical Safety Guidelines*

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## AC Power Electrical Safety Guidelines

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**CAUTION:** For devices with AC power supplies, an external surge protective device (SPD) must be used at the AC power source.

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The following electrical safety guidelines apply to AC-powered devices:

- Note the following warnings printed on the device:
  - “**CAUTION:** THIS UNIT HAS MORE THAN ONE POWER SUPPLY CORD. DISCONNECT ALL POWER SUPPLY CORDS BEFORE SERVICING TO AVOID ELECTRIC SHOCK.”
  - “**ATTENTION:** CET APPAREIL COMPORTE PLUS D'UN CORDON D'ALIMENTATION. AFIN DE PRÉVENIR LES CHOCS ÉLECTRIQUES, DÉBRANCHER TOUT CORDON D'ALIMENTATION AVANT DE FAIRE LE DÉPANNAGE.”
- AC-powered devices are shipped with a three-wire electrical cord with a grounding-type plug that fits only a grounding-type power outlet. Do not circumvent this safety feature. Equipment grounding must comply with local and national electrical codes.
- You must provide an external certified circuit breaker rated minimum 20 A in the building installation.

- The power cord serves as the main disconnecting device for the AC-powered device. The socket outlet must be near the AC-powered device and be easily accessible.
- For devices that have more than one power supply connection, you must ensure that all power connections are fully disconnected so that power to the device is completely removed to prevent electric shock. To disconnect power, unplug all power cords (one for each power supply).

#### Power Cable Warning (Japanese)

**WARNING:** The attached power cable is only for this product. Do not use the cable for another product.

## 注意

附属の電源コードセットはこの製品専用です。  
他の電気機器には使用しないでください。

g017253

- Related Documentation**
- [General Safety Guidelines and Warnings on page 113](#)
  - *General Electrical Safety Guidelines and Warnings*
  - *Multiple Power Supplies Disconnection Warning*



## CHAPTER 29

# Agency Approvals and Regulatory Compliance Information

- [SRX345 Services Gateway Agency Approvals on page 135](#)
- [SRX345 Services Gateway Acoustic Noise Compliance Statements on page 136](#)
- [SRX345 Services Gateway EMC Requirements on page 137](#)

## SRX345 Services Gateway Agency Approvals

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The services gateway complies with the following standards:

- Safety
  - CAN/CSA-C22.2 No.60950-1 (2007) Information Technology Equipment
  - UL 60950-1 (2nd Ed.) Information Technology Equipment
  - EN 60950-1 (2006+ A11:2010) Information Technology Equipment - Safety
  - IEC 60950-1 (2005 +A1:2009) Information Technology Equipment - Safety (All country deviations): CB Scheme report
  - EN 60825-1 (2007) Safety of Laser Products - Part 1: Equipment classification and requirements
- EMC
  - EN 300 386 V1.6.1 Telecom Network Equipment - EMC requirements
  - EN 55032:2012 + EN55032:2012/AC:2013 Electromagnetic compatibility of multimedia equipment - Emission requirements
  - CISPR 32:2012
  - EN 55022:2010/AC:2011 European Radiated Emissions
  - CISPR 22 edition 6.0 : 2008-09
  - EN 55024: 2010 Information Technology Equipment Immunity Characteristics
  - CISPR 24 edition 2b :2010 COREC 2011 IT Equipment Immunity Characteristics
- EMI

- FCC 47CFR , Part 15 Class A (2012) USA Radiated Emissions
- ICES-003 Issue 5, August 2012 Canada Radiated Emissions
- VCCI-V-3/2013.04 and V-4/2012.04 Japanese Radiated Emissions
- BSMI CNS 13438 and NCC C6357 Taiwan Radiated Emissions
- Immunity
  - EN-61000-3-2 Power Line Harmonics
  - EN-61000-3-3 Voltage Fluctuations and Flicker
  - EN-61000-4-2 Electrostatic Discharge
  - EN-61000-4-3 Radiated Immunity
  - EN-61000-4-4 (2004) Electrical Fast Transients
  - EN-61000-4-5 (2006) Surge
  - EN-61000-4-6 (2007) Low Frequency Common Immunity
  - EN-61000-4-11 (2004) Voltage Dips and Sags
  - EN 55024 +A1+A2 (1998) Information Technology Equipment Immunity Characteristics
- Environmental
  - Reduction of Hazardous Substances (ROHS) 6
- Telco
  - Common Language Equipment Identifier (CLEI) code

**Related  
Documentation**

- [SRX345 Services Gateway Acoustic Noise Compliance Statements on page 136](#)
- [SRX345 Services Gateway EMC Requirements on page 137](#)

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## SRX345 Services Gateway Acoustic Noise Compliance Statements

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The maximum emitted sound pressure level is 70 dB(A) or less per EN ISO 7779.

German Translation:

Maschinenlärminformations-Verordnung - 3. GPSGV, der höchste Schalldruckpegel beträgt 70 dB(A) oder weniger gemäss EN ISO 7779.

**Related  
Documentation**

- [SRX345 Services Gateway Agency Approvals on page 135](#)
- [SRX345 Services Gateway EMC Requirements on page 137](#)



## SRX345 Services Gateway EMC Requirements

### Canada

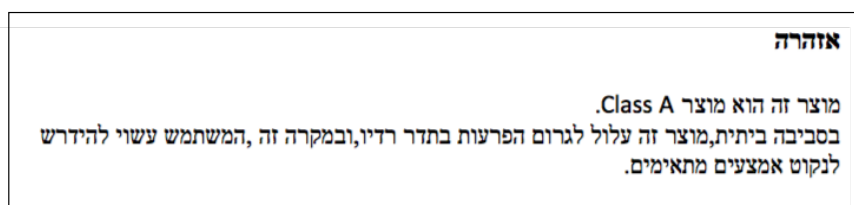
This Class A digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

### European Community

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

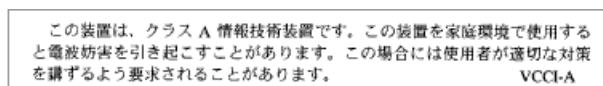
### Israel



The preceding translates as follows:

This product is Class A. In residential environments, the product may cause radio interference, and in such a situation, the user may be required to take adequate measures.

### Japan



The preceding translates as follows:

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

VCCI-A

### United States

The services gateway has been tested and found to comply with the limits for a Class A digital device of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

- Related Documentation**
- [SRX345 Services Gateway Agency Approvals on page 135](#)
  - [SRX345 Services Gateway Acoustic Noise Compliance Statements on page 136](#)