



3MP WI-FI SECURITY CAMERA

QUICK START GUIDE

ENGLISH

WELCOME!

Congratulations on your latest purchase and welcome to the Q-See family. This guide will help get your camera up and running.

WHAT'S INCLUDED

- (1) QCW3MP16 Wi-Fi Camera
- (1) USB Power Adapter
- (1) Micro USB Cable
- (1) 16GB Micro SD Card
- (1) Mounting Sticker
- (1) Mounting Hardware

STEP 1

Before installing, please register your device on the Q-See Support Portal at **www.q-see.com/register** to receive critical updates and support for your system. Registering will also help us to assist you with any technical or warranty issues if ever necessary.

Please be sure to keep a record of your model number(s) and to save this guide, as you will need this information if you are ever in need of technical or warranty support.

NOTE: Your username and password used to register your device are not the same as those you use to log in to your system. Please write down your username, password, and model number(s) in the spaces provided below:

Username: _____

Password: _____

Model #: _____

STEP 2

Plug the power adapter into a surge protector and plug the micro USB end of the cable into the camera and wait until the indicator light begins to flash. After 15-30 seconds the light should slowly flash green which indicates it is ready to configure. If the light displays red, hold the reset button for 15 seconds to reset the camera.

IMPORTANT: Go through all of the steps to setup and test your system before mounting your camera. Visit **www.q-see.com/support** to find the most recent guides and up-to-date support for your Q-See products.

STEP 3

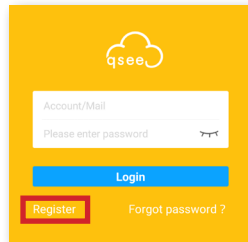
Download the **Q-See Plus** app from the App Store on your mobile device. Once installed, ensure that your mobile device is connected to the wi-fi network you wish to use for your camera. Launch the app on your mobile device.



STEP 4

Tap on **Register** and create an account for the new camera.

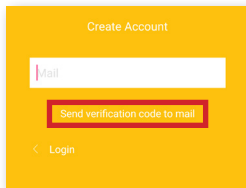
**All screenshots shown are from the Q-See Plus app on Android.*



STEP 5

Enter an email address to use for your account. You should immediately receive an email with a verification code.

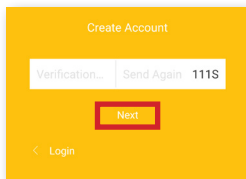
You will have two minutes to enter the verification code, so be sure you will have quick access to the email address used. Tap **Send verification code to mail**.



The screenshot shows a yellow background with the title "Create Account" at the top. Below it is a white input field labeled "Mail". A red box highlights the button "Send verification code to mail" below the input field. At the bottom left, there is a back arrow and the text "Login".

STEP 6

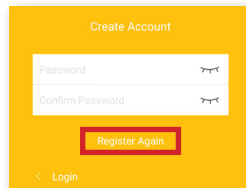
Enter the verification code and click **Next**.



The screenshot shows a yellow background with the title "Create Account" at the top. Below it is a white input field labeled "Verification..." with a "Send Again 111S" link to its right. A red box highlights the "Next" button below the input field. At the bottom left, there is a back arrow and the text "Login".

STEP 7

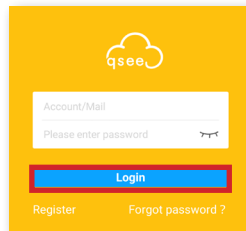
Create a password for your account. You will enter the same password twice to confirm. Tap **Register Again** to continue.



The screenshot shows a yellow background with the title "Create Account" at the top. Below it are two white input fields labeled "Password" and "Confirm Password", each with a toggle icon on the right. A red box highlights the "Register Again" button below the input fields. At the bottom left, there is a back arrow and the text "Login".

STEP 8

Enter your email address again and the new password. Tap **Login** to continue.



The screenshot shows a yellow background with the "qsee" logo at the top. Below it is a white input field labeled "Account/Mail" and another labeled "Please enter password" with a toggle icon on the right. A red box highlights the "Login" button below the input fields. At the bottom, there are links for "Register" and "Forgot password?".

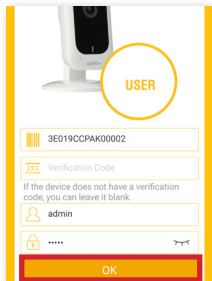
STEP 9

Tap the **Add symbol** to continue. In the following screen, select “Wi-Fi Camera” for device type. Next, using your mobile device’s camera, scan the QR code on the back of the wi-fi camera.



STEP 10

Once the QR code scans, a new screen will appear with login credentials. Do not edit any of the credentials. Do not enter a verification code. Tap **OK** to continue.

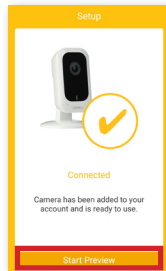


STEP 11

In the next screen, tap “Yes, config Wi-Fi”. Enter your wi-fi network’s password and before tapping “Next”, place your mobile device within 12” of the wi-fi camera. Click “Next” to proceed. Connecting may take over a minute. Once connected, the LED on the front of the wi-fi camera will turn solid green.

STEP 12

You should then see the confirmation screen. Tap **Start Live Preview** and follow the on-screen prompt to finalize the setup. If the camera is unable to connect, try temporarily moving the camera closer to your wi-fi router to complete the setup process. If that doesn’t work, hold the reset button for 15 seconds and start the process over.



CAMERA FEATURES

The 3MP Wi-Fi Security Camera features an adjustable magnetic base which can be easily attached to any metal surface, or mounted with metal screws to the desired location.

The LED indicator light will ensure that your camera is connected to wi-fi. A flashing green light means it is ready to connect. A solid green light means it is connected to a wi-fi network. A red light indicates that there is problem with the connection.

The camera's microphone and speaker will enable you to both hear and speak through your camera for two-way audio purposes.



PORTS & RESETTING YOUR CAMERA

Your camera's micro USB port is conveniently located beneath the QR code on the back of the housing, and the micro SD memory card slot is found on the bottom of your camera for easy access. Your device also comes with a "reset" button situated at the back of the camera (beneath the bar code), allowing you to easily change wi-fi networks, or deal with any connectivity issues that you may encounter. Press and hold the reset button for 15 seconds in order to reset the camera to its original factory settings.



DISCLAIMER: Although Q-See has made every effort to ensure that the information in this guide was correct at the time of printing, Q-See does not assume any liability to any party for any loss, damage, or disruption caused by any errors, omissions, or typos that may occur.



WARRANTY & SUPPORT

Q-See is always here to answer your questions and take your valued suggestions. Please do not hesitate to call us at **1-877-998-3440** Monday-Friday 6:00 AM - 7:00 PM PST. Visit us at **www.q-see.com/support** for 24/7 support and access to our Support Portal.