

# CHEFMAN®

## CORDLESS GLASS ELECTRIC KETTLE WITH BONUS TEA INFUSER



### USER GUIDE

Now that you have purchased a Chefman® product you can rest assured in the knowledge that as well as your 1-year parts and labor warranty you have the added peace of mind of dedicated helplines and web support.

#### AFTER SALES SUPPORT

 USA 888-315-8407

 [customerservice@chefman.com](mailto:customerservice@chefman.com)

MODEL: RJ11-17-TI



#### READ ALL INSTRUCTIONS BEFORE USE

For your safety and continued enjoyment of this product, always read the instruction manual before using.



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# Introduction

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## Congratulations!

You have made an excellent choice with the purchase of this quality Chefman® product. By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards of performance and safety, supported by the high quality standards of Chefman®.

We want you to be completely satisfied with your purchase so this Chefman® product is backed by a comprehensive manufacturer's 1-year warranty and an outstanding after sales service through our dedicated Helpline.

We hope you will enjoy using your purchase for many years to come.

If you require technical support or in the unlikely event that your purchase is faulty please telephone our Helpline for immediate assistance. Faulty product claims made within the 1-year warranty period will be repaired or replaced free of charge provided that you have satisfactory proof of purchase (keep your receipt). This guarantee is in addition to your statutory rights. Your statutory rights are not affected. This limited warranty does not apply in cases of damage caused by accident, improper use, abuse and force majeure.

This limited warranty will be invalidated if the appliance is tampered with in any way whatsoever. In case of questions or technical problems please email [customerservice@chefman.com](mailto:customerservice@chefman.com) or call the following toll-free help line number: 888-315-8407, Monday – Friday 9am to 5pm EST.

If the appliance has to be returned to us, it must be packed correctly as we cannot accept any responsibility for damage caused in transit.

# SAFETY INSTRUCTIONS

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## IMPORTANT SAFEGUARDS

This appliance is for **HOUSEHOLD USE ONLY**.

When using an electrical appliance, basic safety precautions should always be taken, including the following:

1. READ ALL INSTRUCTIONS.
2. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning appliance.
3. Do not touch hot surfaces. Use handle.
4. To protect against fire, electric shock and injury to persons, DO NOT IMMERSER CORD, PLUG, BASE, OR UNIT in water or other liquids.
5. Close supervision is necessary when any appliance is used by or near children.
6. Do not operate any appliance with a damaged cord or plug, or after the appliance has malfunctioned or has been damaged in any manner.
7. The use of accessory attachments not recommended by Chefman may result in fire, electric shock or injury to persons.
8. Do not use outdoors.
9. Do not let power cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Always put kettle on base, then plug cord into wall outlet. To disconnect, press the power button, then remove plug from wall outlet.
12. Do not use appliance for other than its intended use.
13. Scalding may occur if the lid is opened during the heating cycle.
14. Ensure lid is securely closed before serving any beverages.
15. The kettle is designed for use with this appliance. It must never be used on a range top. (Unless specific instructions for use on a range top are provided and include the precautions to be observed.)
16. Do not set a hot container on a wet or cold surface.
17. Do not use a cracked container or a container having a loose or weakened handle.
18. Do not clean container with cleansers, steel wool pads, or other abrasive material.
19. Return appliance to the nearest authorized service facility for examination, repair or adjustment

## SAVE THESE INSTRUCTIONS

# SAFETY INSTRUCTIONS (cont'd)

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This appliance is for **HOUSEHOLD USE ONLY**.

## SHORT CORD INSTRUCTIONS

A short power supply cord is provided to reduce the hazards resulting from entanglement or tripping over a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer detachable power-supply extension cord is used:

1. The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance, and:
2. The cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.
3. If the appliance is of the grounded type, the extension cord should be a grounding-type 3-wire cord.

## LINE CORD SAFETY TIPS

1. Never pull or yank on cord or the appliance.
2. To insert plug, grasp it firmly and guide it into outlet.
3. To disconnect appliance, grasp plug and remove it from outlet.
4. Before each use, inspect the line cord for cuts and/or abrasion marks. If any are found, this indicates that the appliance should be serviced and the line cord replaced. Please return it to an authorized service representative.
5. Never wrap the cord tightly around the appliance, as this could place undue stress on the cord where it enters the appliance and cause it to fray and break.

## DO NOT OPERATE APPLIANCE IF THE LINE CORD SHOWS ANY DAMAGE OR IF APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.

This appliance must be grounded while in use.

**CAUTION:** To ensure continued protection against risk of electric shock, connect to properly grounded outlets only.

## IMPORTANT

During the first few minutes of initial use, you may notice smoke and/or a slight odor. This is normal and should quickly disappear. It will not recur after appliance has been used a few more times.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

# Features

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1. Lid
2. Automatic shut-off for added safety, the kettle automatically shuts itself off once the water has reached a boil
3. Cord wraps under the base for easy storage
4. 360° swivel base –Return the kettle to its power source from any direction
5. Tea Infuser
6. Stay-cool handle
7. Power button
8. Lid release button

# Operating Instructions

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## FIRST TIME USE

1. Pull out the power cord from the compartment under the base, and place base on a flat surface.
2. Open the lid then fill water into the kettle.
3. Fill kettle to the maximum level mark (for first time use only) with fresh tap water.
4. Close the lid and place the kettle back on the base unit, and plug into a power outlet.
5. Switch the kettle on by pressing the switch to the "I" position, the blue LED light inside the glass jar will illuminate to indicate the water is heating.
6. The kettle will automatically switch to the "O" position once the water has boiled and the blue LED indicator light has gone off.  
**NOTE:** Wait 30–60 seconds if you need to heat the water immediately after a boiling cycle.
7. Empty the kettle then wash the glass jar with water, repeat the above 2 times.  
**NOTE:** Never allow the water to fill above the maximum level or lower than the minimum level indicated on the glass jar.

## MAKING TEA

1. Remove tea infuser from kettle by grasping the tea infuser insert and lifting up.
2. Add fresh, cold water to the kettle, filling it for the number of cups of tea you wish to make—up to 4 cups (max fill for tea is 1 Liter).
3. Insert tea infuser into the kettle and ensure it is securely in place.
4. Once water has boiled, open lid and carefully add tea leaves or tea bags to the tea infuser. Securely close the lid. **Warning:** Use extreme caution when adding tea leaves, unit is very hot.
5. **Caution:** Wait until unit has completely cooled before removing tea infuser. Tea infuser will be very hot after use; may cause serious burns if not handled properly.

## GENERAL USE

For everyday use follow steps 1–6 listed above to ensure best results.

**NOTE:** The power source will only work if the kettle is placed directly on the base unit.



# Cleaning and Maintenance

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Unplug your unit and allow it to cool before cleaning. Rinse the kettle or wash with warm soapy water. Wipe the outside of the kettle and base of unit with a soft, damp cloth. Be sure that the electric kettle socket is kept dry during all cleaning.

**Spout Filter** – This kettle has a filter to keep the water clean. Run filter under hot water and gently rub with a clean cloth or brush.

Dry all parts after every use.

Never immerse kettle or power base in water. Any other servicing should be performed by an authorized service representative.

## DE-CALCIFICATION

De-calcification refers to removing mineral deposits, which may form in the interior of the kettle and may result in discoloration.

To get the best performance from your unit, decalcify your unit from time to time. Frequency will depend on the hardness of your water and how often you use the unit.

We suggest using a kettle descaler in order to dissolve these deposits or scale. Follow the directions on the descaler package.

If a commercial descaler is not available, fill the kettle with enough white vinegar to cover the bottom by about ½ inch. Heat the vinegar to a boil. Repeat this with cooled vinegar until all deposits are removed. When the descaling process is complete, empty the kettle and rinse out several times with clean water.

**Note:** Reheating tea in your kettle may result in a bronze color tea stain appearance on the stainless steel surface at the base of the kettle. This is caused by tea residue that adheres to the bottom of the kettle when reheated at high temperatures. After a few cycles, the surface of the stainless base may begin to turn a bronze color. To avoid tea-staining, do not reheat the same pot of tea twice and always rinse the inside of your kettle before each brew.

To remove the bronze color staining, dilute a small amount of food-grade white vinegar to a fresh kettle full of water and boil. This will remove the staining and/or any mineral deposits that may build up in your kettle. After boiling, allow to cool and thoroughly wash and dry before your next use.

# Terms and Conditions

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CHEFMAN LLC warrants, subject to the conditions stated below, that from the date of purchase, this product will be free from mechanical defects for a period of ONE (1) year. CHEFMAN LLC, at its option, will repair or replace this product found to be defective during the warranty period. Should this product become defective by reason of improper workmanship or material defect during the specified warranty period, CHEFMAN LLC will repair or replace the same effecting all necessary parts replacements for a period of three years from the date of purchase. Transportation charges on parts, or products in whole, submitted for repair or replacement, under this warranty, must be borne by the purchaser.

This warranty is available to consumers only. You are a consumer if you own a CHEFMAN® Cordless Glass Electric Kettle that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners.

**CONDITIONS:** This warranty is valid for the original USA retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty service or replacement. Dealers, service centers, or retail stores do not have the right to alter, modify or in any way, change the terms and conditions of this warranty. Warranty registration is not necessary to obtain warranty on CHEFMAN LLC Products. Save your proof of purchase receipt.

**ABOUT YOUR PRODUCT WARRANTY:** Most warranty repairs are handled routinely, but sometimes requests for warranty service may not be appropriate. For example, warranty service would NOT apply if the product damage occurred because of misuse, lack of routine maintenance, shipping, handling, warehousing or improper installation. Similarly, the warranty is void if the manufacturing date or the serial number on the product has been removed or the equipment has been altered or modified. During the warranty period, the authorized service dealer, at its option, will repair or replace any part that, upon examination, is found to be defective under normal use and service.

**NORMAL WEAR:** This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product; improper voltage or current; use contrary to the operation instructions; deviation from instructions regarding storage and transportation; repair or alteration by anyone other than CHEFMAN LLC or an authorized service center. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes. CHEFMAN LLC shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

**HOW TO OBTAIN WARRANTY SERVICE:** If your CHEFMAN® Cordless Glass Electric Kettle should prove to be defective within the warranty period, we will repair it, or if we think necessary, replace it. To obtain warranty service, simply email [customerservice@chefman.com](mailto:customerservice@chefman.com) or call our toll-free number 1-888-315-8407 for additional information from our Customer Service Representatives, or send the defective product to Customer Service at Chefman, 873 Route 45, Suite 101, New City, NY 10956.

To facilitate the speed and accuracy of your return, please enclose \$15.00 for shipping and handling of the product. Please only pay by money order.

This warranty is effective for the time periods listed above and subject to the conditions provided for within this policy.

CHEFMAN is a registered trademark of PLUS ITS CHEAP, LLC.

# Warranty Card

# CHEFMAN<sup>®</sup>

## CORDLESS GLASS ELECTRIC KETTLE WITH BONUS TEA INFUSER

### Your details:

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



\_\_\_\_\_ Email: \_\_\_\_\_

Date of Purchase\*: \_\_\_\_\_

\*We recommend you keep the receipt with this warranty card

Location of Purchase: \_\_\_\_\_

Description of Malfunction:

Return your completed warranty card to:

**RJ Brands**  
**873 Route 45**  
**Suite 101**  
**New City, New York**  
**10956**

### AFTER SALES SUPPORT

 USA 888-315-8407

 [customerservice@chefman.com](mailto:customerservice@chefman.com)

MODEL: RJ11-17-TI

Phone lines available Monday to Friday, 9am-5pm EST

## 1-YEAR LIMITED WARRANTY

# CHEFMAN®

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