

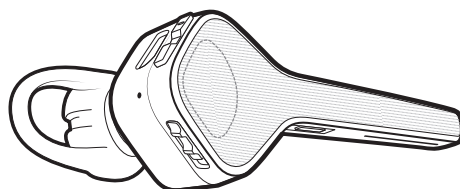
Voyager Edge Series

User Guide

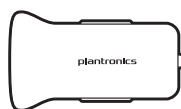
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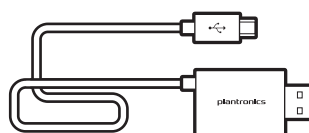
What's in the box



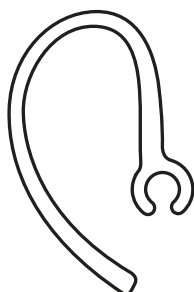
Headset with medium eartip



Car charger*



Combo cable charger*



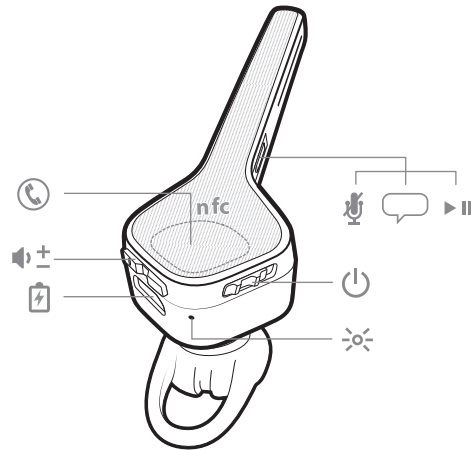
Earloop











Small and large eartip

NOTE *Charger style may vary by product.

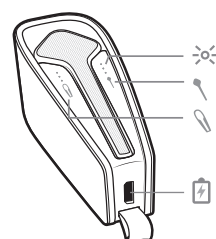
Headset overview





- | | |
|---|-------------------------------|
|  | Call button |
|  | Volume button |
|  | Charge port |
|  | Mute button |
|  | Voice button |
|  | Play/Pause button |
|  | Power button |
|  | Headset LED (indicator light) |


Charge case overview

IMPORTANT *Fully charge the charge case prior to use.*



 Charge case LEDs; indicates case/headset battery status

 Headset: Swipe charge case for headset battery status

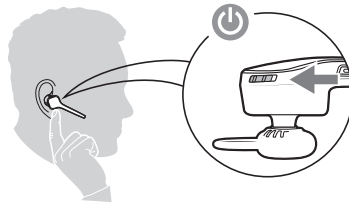
 Charge case: Swipe charge case for headset battery status

 Micro USB charge port

Pair

NOTE If your phone supports Near Field Communication (NFC), go to **NFC pairing**.

- Bluetooth pairing
- 1 Wearing your headset, power it on. You hear "welcome" in all the supported languages and then "pairing" in the default language. The headset LED flashes red and blue.



- 2 Activate Bluetooth® on your phone and set it to search for new devices.

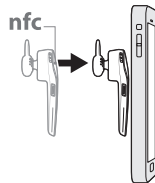
- **iPhone** Settings > Bluetooth > On*
- **Android™** > Bluetooth: On > Scan for devices*

NOTE *Menus may vary by device.



- 3 Select "PLT_Edge." If necessary, enter four zeros (0000) for the passcode or accept the connection. Once successfully paired, you hear "pairing successful."

- NFC pairing
- 1 Ensure NFC is on and your phone's display is unlocked.
 - 2 Tap and hold the headset to the phone's NFC tag location until NFC pairing completes. If necessary, accept the connection.

NOTE The headset's NFC tag is located on the top of the headset. Phone NFC tag locations vary.



Pair Another Phone After pairing your headset to your phone, you may want to pair another phone.

- 1 Power on your headset.
- 2 Choose:
 - Tap the Voice button  and say "Pair mode"
 - Press and hold the Call button  until you hear "pairing"
- 3 Activate Bluetooth on your phone and set it to search for new devices.
- 4 Select "PLT_Edge."

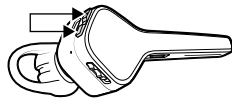
If necessary, enter four zeros (0000) for the passcode or accept the connection.

Once successfully paired, you hear "pairing successful" and the headset indicator lights stop flashing.

Select language

Once your headset is paired and connected to your phone, you can change the headset language.

- 1 Wearing your headset, power it on.
- 2 Press and hold the Volume up + and down – buttons together until you hear “welcome.” The language selection directions repeat in every supported language.

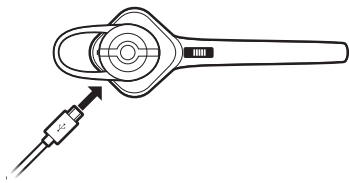


- 3 Follow the voice-guided prompts to select the headset language.

Charge

It takes 90 minutes to fully charge the headset. The indicator light turns off once charging is complete.

TIP To reset the accuracy of the talk time prompt, deplete the headset battery then charge fully.



TIP To check the headset battery status, tap the Call button ☎ while wearing your headset or tap the Voice button 🗨 and say “check battery.”

Headset LED behavior while charging with micro USB cable

Off	Charging complete
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● ● ●	Battery high
-------	--------------

● ●	Battery medium
-----	----------------

●	Battery low
---	-------------

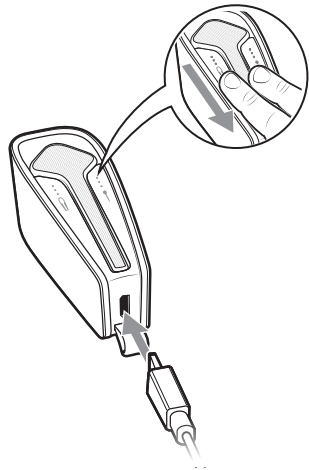
● ● ●	Battery critical
-------	------------------

Use the charge case

A fully charged case can supply an additional 11 hours of headset talk time.

IMPORTANT *Fully charge the charge case prior to use.*

Check the charge case or headset battery status by swiping either the case or headset icons. The LEDs indicate the battery status.



Battery status LEDs for charge case and headset

● ● ● Battery high

● ● Battery medium

● Battery low

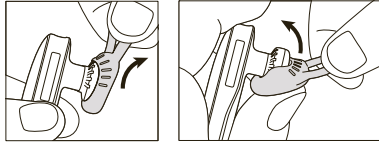
✖ Battery critical; Recharge case/headset

Fit

Adjust the fit

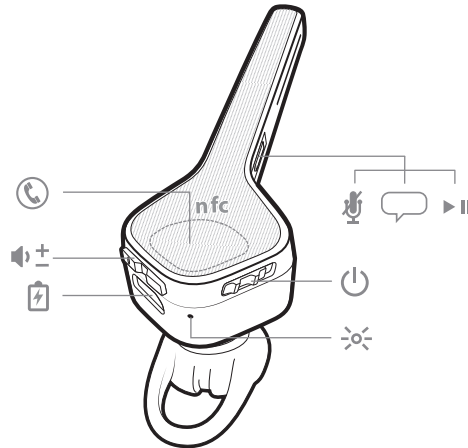
The loop of the gel eartip tucks into the back curve of your ear for a stable fit.

- 1 With the headset powered off, replace the eartip with one of the two alternate sizes if it feels loose or tight in you ear.



- 2 To adjust the fit, rotate the eartip on the headset or add the optional clip-on earloop.

The Basics



Make/Take/End Calls

Answer a call

Choose:

- Put on the headset to answer call, or
- Say "answer" after call is announced, or
- Tap the Call button 📞

Answer a second call

First, tap the Call button 📞 to end current call, then tap the Call button 📞 again to answer new call.

End a call

Tap the Call button 📞 to end current call.

Reject a call

Choose:

- Say "ignore" after call is announced, or
- Press Call button 📞 for 2 seconds

Call back last call

Double-tap the Call button 📞.

Voice dial (phone feature)

If your smartphone has a voice-enabled assistant, press the call button 📞 for 2 seconds and wait for phone prompt.

Caller Announcement (mobile phone only)


When wearing your headset, you will hear the name of a contact calling you so you can decide whether to answer or ignore the call without having to check the phone screen.

An incoming caller name is announced:

- if your phone supports Phone Book Access Profile (PBAP)
- if you granted access to your contacts during pairing process (for many mobile phone's this is preset out-of-the box and may not be necessary)
- if the caller is stored in the phone's contacts list



An incoming caller name is not announced: if the caller is unknown, unlisted, or blocked

Mute

During a conversation, press the Mute button . You hear "mute on" or "mute off." An alert repeats every 15 minutes when mute is on.

NOTE *If the headset smart sensors are enabled (default), mute will be deactivated when the headset is taken off.*

Adjust the volume

Toggle the Volume button  up (+) or down (–) during a call or while streaming audio. While not on a call or streaming audio you can toggle the Volume button  to adjust the volume level for Caller Announce and other voice prompts.

Use Smart Sensors

Smart sensors in this headset recognize if the headset is being worn and can automatically perform time-saving functions.

Putting on your headset will:

- Answer an incoming call
- Transfer an active call from your phone
- Resume streaming audio

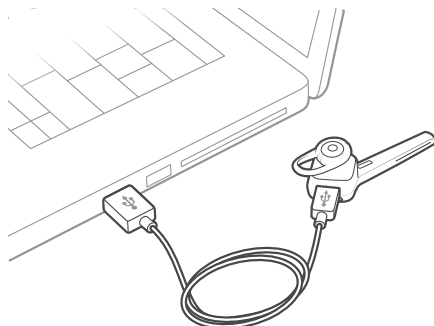
Taking off your headset will:

- Transfer an active call to your phone
- Pause streaming audio
- Lock the Call button to avoid accidental calls



Reset sensors

You may need to reset the sensors if they are not working as expected.

To reset the sensors, charge your headset and place on a flat non-metallic surface for more than 10 seconds.




Disable sensors

To disable the sensors, hold both the Voice  and Call  buttons for more than 6 seconds until the LED flashes purple then red. Repeat to reactivate; the LED flashes purple then blue.

NOTE *Sensors cannot be disabled while streaming audio.*

Play or pause streaming
audio

A 2-second press of the Voice button  will either pause or resume playback of streaming audio.

More Features

Voice alerts

The available languages for voice alerts are Cantonese, English (UK and US), Danish, French, German, Italian, Japanese, Korean, Mandarin, Norwegian, Russian, Spanish and Swedish. You can change the language of voice alerts three different ways.

- Select a new headset language using your headset (see [Select language](#))*
- Download and install the HUB app on your phone (visit plantronics.com/apps)*
- Download and install the MyHeadset Updater tool (visit plantronics.com/myheadset)

NOTE * *To install a new language that is not listed on your headset or in the HUB settings, download and install the MyHeadset updater tool (visit plantronics.com/myheadset).*

Voice alerts list

- "Battery low/medium/high"
- "Connection switched"
- "Headset connected"
- "Not connected"
- "Mute on/off"
- "Pairing"
- "Pairing successful"
- "Power on/off"
- "Recharge headset"
- "Redial"

Adjust voice alert volume

Toggle the volume button when the headset is powered on and idle (not on a call or streaming music) to adjust the volume of the headset's voice alerts.


Voice commands

Voice commands are available in English (US and UK), French, German, Italian, Japanese, Korean, Mandarin, Russian, Spanish and Swedish. Voice commands for Cantonese, Danish and Norwegian must be spoken in English.

You can change the language of voice commands three different ways.

- Select a new headset language using your headset (see [Select language](#))*
- Download and install the HUB app on your phone (visit plantronics.com/apps)*
- Download and install the MyHeadset Updater tool (visit plantronics.com/myheadset)


NOTE * *To install a new language that is not listed on your headset or in the HUB settings, download and install the MyHeadset updater tool (visit plantronics.com/myheadset).*

To use voice commands, tap the Voice button , wait for command request, then say a command. For example, "What can I say?" tells you the full list of available commands.


Voice commands list

- "Am I connected?"
- "Answer"
- "Call information"

- "Call Vocalyst"
- "Cancel"
- "Check battery"
- "Ignore"
- "Pair mode"
- "Redial"
- "What can I say"

NOTE *The voice-dial feature on your phone is initiated by pressing the Call button  for 2 seconds. The voice-dial feature is not a headset voice command and only works with supporting phones.*

Disable the answer/ignore voice commands

- 1 Power on the headset.
- 2 Press and hold the Voice button  until you hear "voice answer off."
- 3 Repeat to reactivate the voice answer commands.

Use two phones

Multipoint technology lets you pair a second phone and answer calls from either phone.

Once you have paired your two phones, it's easy to answer calls from either phone.

When on a call, you will hear a ringtone notification of the incoming call from the second paired phone. To answer a second call from the other phone, you must end the current call (tap Call button) so the new call automatically answers.

If you choose to not answer the second call, it will go to voicemail.

Change headset settings

You can change the headset settings two different ways.

- Download and install the HUB app on your phone (visit plantronics.com/apps)*
- Download and install the MyHeadset Updater tool (visit plantronics.com/myheadset)

NOTE * *To install a new language that is not listed in the HUB settings or to install firmware updates, download and install the MyHeadset updater tool (visit plantronics.com/myheadset).*

The following headset settings can be changed:

- Turn voice commands on/off
- Turn high quality audio (A2DP) streaming on/off
- Turn Wideband Audio for HD Voice on/off
- Customize smart sensors
- Customize mute

Update headset firmware

You can update your headset firmware using a USB cable and computer with the MyHeadset Updater tool installed.

- 1 Connect your headset and USB cable to your computer.
- 2 Download the MyHeadset Updater tool by visiting plantronics.com/myheadset. Besides receiving firmware updates, you can also change language and regional settings and configure other features.

NEED MORE HELP?

plantronics.com/support

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Patents pending

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