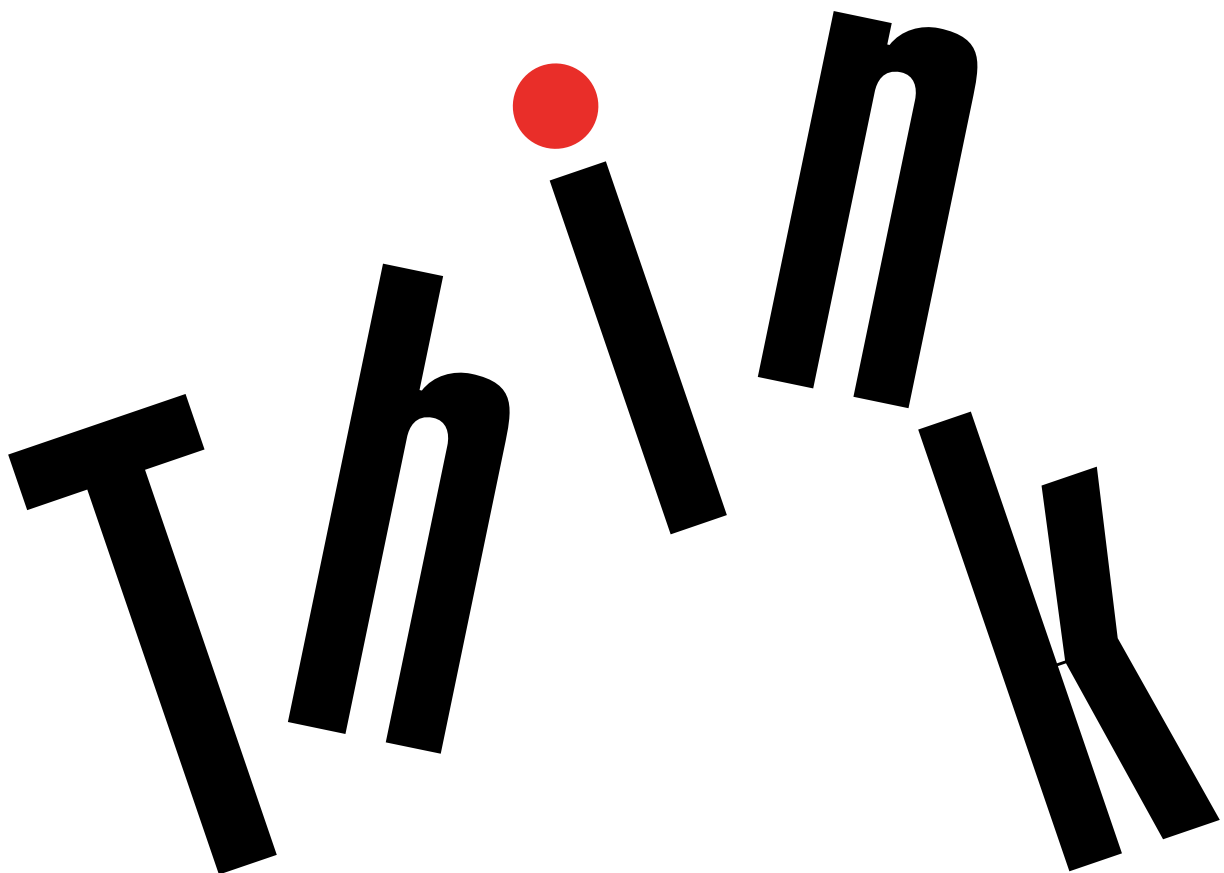




**ThinkStation®**

ThinkStation P310  
User Guide



**Machine Types:** 30AU and 30AV

**Note:** Before using this information and the product it supports, be sure to read and understand the “Read this first: Important safety information” on page v and Appendix F “Notices” on page 123.

**First Edition (January 2016)**

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## Read this first: Important safety information

This chapter contains the safety information that you must be familiar with.

---

### Before using this manual

**CAUTION:**

**Before using this manual, be sure to read and understand all the related safety information for this product. Refer to the information in this section and the safety information in the *Safety, Warranty, and Setup Guide* that you received with this product. Reading and understanding this safety information reduces the risk of personal injury and damage to your product.**

If you no longer have a copy of the *Safety, Warranty, and Setup Guide*, you can obtain a Portable Document Format (PDF) version from the Lenovo® Support Web site at <http://www.lenovo.com/UserManuals>. The Lenovo Support Web site also provides the *Safety, Warranty, and Setup Guide* and this *User Guide* in additional languages.

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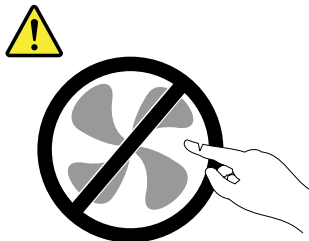
### Service and upgrades

Do not attempt to service a product yourself unless instructed to do so by the Customer Support Center or your documentation. Only use a Service Provider who is approved to repair your particular product.

**Note:** Some computer parts can be upgraded or replaced by the customer. Upgrades typically are referred to as options. Replacement parts approved for customer installation are referred to as Customer Replaceable Units, or CRUs. Lenovo provides documentation with instructions when it is appropriate for customers to install options or replace CRUs. You must closely follow all instructions when installing or replacing parts. The Off state of a power indicator does not necessarily mean that voltage levels inside a product are zero. Before you remove the covers from a product equipped with a power cord, always ensure that the power is turned off and that the product is unplugged from any power source. For more information on CRUs, refer to Chapter 7 “Installing or replacing hardware” on page 53. If you have any questions or concerns, contact the Customer Support Center.

Although there are no moving parts in your computer after the power cord has been disconnected, the following warnings are required for your safety.

**CAUTION:**



**Hazardous moving parts. Keep fingers and other body parts away.**

**CAUTION:**



**Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.**

---

## Static electricity prevention

Static electricity, although harmless to you, can seriously damage computer components and options. Improper handling of static-sensitive parts can damage the part. When you unpack an option or CRU, do not open the static-protective package containing the part until the instructions direct you to install it.

When you handle options or CRUs, or perform any work inside the computer, take the following precautions to avoid static-electricity damage:

- Limit your movement. Movement can cause static electricity to build up around you.
- Always handle components carefully. Handle adapters, memory modules, and other circuit boards by the edges. Never touch exposed circuitry.
- Prevent others from touching components.
- When you install a static-sensitive option or CRU, touch the static-protective package containing the part to a metal expansion-slot cover or other unpainted metal surface on the computer for at least two seconds. This reduces static electricity in the package and your body.
- When possible, remove the static-sensitive part from the static-protective packaging and install the part without setting it down. When this is not possible, place the static-protective packaging on a smooth, level surface and place the part on it.
- Do not place the part on the computer cover or other metal surface.

---

## Power cords and power adapters

Use only the power cords and power adapters supplied by the product manufacturer. Do not use the ac power cord for other devices.

The power cords shall be safety approved. For Germany, it shall be H05VV-F, 3G, 0.75 mm<sup>2</sup>, or better. For other countries, the suitable types shall be used accordingly.

Never wrap a power cord around a power adapter or other object. Doing so can stress the cord in ways that can cause the cord to fray, crack, or crimp. This can present a safety hazard.

Always route power cords so that they will not be walked on, tripped over, or pinched by objects.

Protect power cord and power adapters from liquids. For instance, do not leave your power cord or power adapter near sinks, tubs, toilets, or on floors that are cleaned with liquid cleansers. Liquids can cause a short circuit, particularly if the power cord or power adapter has been stressed by misuse. Liquids also can cause gradual corrosion of power cord terminals and/or the connector terminals on a power adapter, which can eventually result in overheating.

Ensure that all power cord connectors are securely and completely plugged into receptacles.

Do not use any power adapter that shows corrosion at the ac input pins or shows signs of overheating (such as deformed plastic) at the ac input or anywhere on the power adapter.

Do not use any power cords where the electrical contacts on either end show signs of corrosion or overheating or where the power cord appears to have been damaged in any way.

---

## Extension cords and related devices

Ensure that extension cords, surge protectors, uninterruptible power supplies, and power strips that you use are rated to handle the electrical requirements of the product. Never overload these devices. If power strips

are used, the load should not exceed the power strip input rating. Consult an electrician for more information if you have questions about power loads, power requirements, and input ratings.

---

## Polyvinyl Chloride (PVC) cable and cord notice

Many personal computer products and accessories contain cords, cables or wires, such as power cords or cords to connect the accessory to a personal computer. If this product has such a cord, cable or wire, then the following warning applies:

**WARNING:** Handling the cord on this product or cords associated with accessories sold with this product will expose you to lead, a chemical known to the State of California to cause cancer, and birth defects or other reproductive harm. ***Wash hands after handling.***

---

## Plugs and outlets

If a receptacle (power outlet) that you intend to use with your computer equipment appears to be damaged or corroded, do not use the outlet until it is replaced by a qualified electrician.

Do not bend or modify the plug. If the plug is damaged, contact the manufacturer to obtain a replacement.

Do not share an electrical outlet with other home or commercial appliances that draw large amounts of electricity; otherwise, unstable voltage might damage your computer, data, or connected devices.

Some products are equipped with a three-pronged plug. This plug fits only into a grounded electrical outlet. This is a safety feature. Do not defeat this safety feature by trying to insert it into a non-grounded outlet. If you cannot insert the plug into the outlet, contact an electrician for an approved outlet adapter or to replace the outlet with one that enables this safety feature. Never overload an electrical outlet. The overall system load should not exceed 80 percent of the branch circuit rating. Consult an electrician for more information if you have questions about power loads and branch circuit ratings.

Be sure that the power outlet you are using is properly wired, easily accessible, and located close to the equipment. Do not fully extend power cords in a way that will stress the cords.

Be sure that the power outlet provides the correct voltage and current for the product you are installing.

Carefully connect and disconnect the equipment from the electrical outlet.

---

## External devices

Do not connect or disconnect any external device cables other than Universal Serial Bus (USB) cables while the computer power is on; otherwise, you might damage your computer. To avoid possible damage to connected devices, wait at least five seconds after the computer is shut down to disconnect external devices.

---

## Heat and product ventilation

Computers, power adapters, and many accessories can generate heat when turned on and when batteries are charging. Always follow these basic precautions:

- Do not leave your computer, power adapter, or accessories in contact with your lap or any part of your body for an extended period when the products are functioning or when the battery is charging. Your computer, power adapter, and many accessories produce some heat during normal operation. Extended contact with the body could cause discomfort or, potentially, a skin burn.
- Do not charge the battery or operate your computer, power adapter, or accessories near flammable materials or in explosive environments.

- Ventilation slots, fans, and heat sinks are provided with the product for safety, comfort, and reliable operation. These features might inadvertently become blocked by placing the product on a bed, sofa, carpet, or other flexible surface. Never block, cover, or disable these features.

Inspect your desktop computer for dust accumulation at least once every three months. Before inspecting your computer, turn off the power and unplug the computer's power cord from the electrical outlet; then remove any dust from vents and perforations in the bezel. If you notice external dust accumulation, then examine and remove dust from the inside of the computer including heat sink inlet fins, power supply vents, and fans. Always turn off and unplug the computer before opening the cover. If possible, avoid operating your computer within two feet of high-traffic areas. If you must operate your computer in or near a high-traffic area, inspect and, if necessary, clean your computer more frequently.

For your safety and to maintain optimum computer performance, always follow these basic precautions with your desktop computer:

- Keep the cover closed whenever the computer is plugged in.
- Regularly inspect the outside of the computer for dust accumulation.
- Remove dust from vents and any perforations in the bezel. More frequent cleanings might be required for computers in dusty or high-traffic areas.
- Do not restrict or block any ventilation openings.
- Do not store or operate your computer inside furniture, as this might increase the risk of overheating.
- Airflow temperatures into the computer should not exceed 35°C (95°F).
- Do not install air filtration devices. They may interfere with proper cooling.

---

## Operating environment

The optimal environment in which to use your computer is 10°C–35°C (50°F–95°F) with humidity ranging between 35% and 80%. If your computer is stored or transported in temperatures less than 10°C (50°F), allow the cold computer to rise slowly to an optimal operating temperature of 10°C–35°C (50°F–95°F) before use. This process could take two hours in extreme conditions. Failure to allow your computer to rise to an optimal operating temperature before use could result in irreparable damage to your computer.

If possible, place your computer in a well-ventilated and dry area without direct exposure to sunshine.

Keep electrical appliances such as an electric fan, radio, high-powered speakers, air conditioner, and microwave oven away from your computer because the strong magnetic fields generated by these appliances can damage the monitor and data on the storage drive.

Do not place any beverages on top of or beside the computer or other connected devices. If liquid is spilled on or in the computer or a connected device, a short circuit or other damage might occur.

Do not eat or smoke over your keyboard. Particles that fall into your keyboard can cause damage.

---

## Laser compliance statement



### CAUTION:

**When laser products (such as CD-ROMs, DVD drives, fiber optic devices, or transmitters) are installed, note the following:**

- **Do not remove the covers.** Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- **Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.**



**Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following:**

**Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.**

---

## Power supply statement

Never remove the cover on a power supply or any part that has the following label attached.



Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

---

## Cleaning and maintenance

Keep your computer and workspace clean. Shut down the computer and then disconnect the power cord before cleaning the computer. Do not spray any liquid detergent directly on the computer or use any detergent containing flammable material to clean the computer. Spray the detergent on a soft cloth and then wipe the computer surfaces.





---

## Chapter 1. Product overview

This chapter provides information about the following topics:

- “Hardware locations” on page 1
- “Computer features” on page 9
- “Computer specifications” on page 12
- “Programs” on page 12

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### Hardware locations

This section provides information about the locations of your computer hardware.

**Note:** The computer hardware might look slightly different from the illustrations.

#### Front view

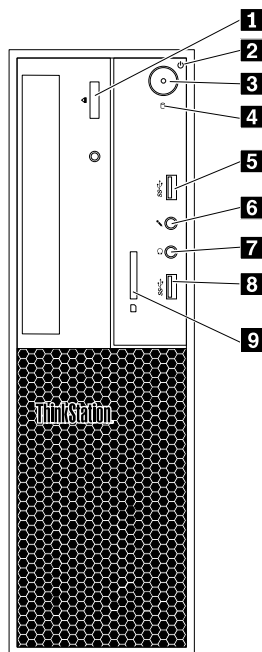


Figure 1. Front view

<b>1</b> Optical-drive eject/close button	<b>2</b> Power indicator
<b>3</b> Power button	<b>4</b> Hard-disk-drive activity indicator
<b>5</b> USB 3.0 connector	<b>6</b> Microphone connector
<b>7</b> Headphone connector	<b>8</b> USB 3.0 connector
<b>9</b> Card reader	

### **1 Optical-drive eject/close button**

Used to eject the tray of the optical drive out of the drive. After you insert a disc into the tray, press the eject/close button to close the tray.

### **2 Power indicator**

Used to indicate the power status. If your computer is unresponsive, you can turn off the computer by pressing and holding the power button for four or more seconds.

### **3 Power button**

Used to turn on your computer. You can use the power button to turn off your computer only when you cannot use any Windows shutdown procedure to turn off your computer.

### **4 Hard-disk-drive activity indicator**

Used to indicate the status of the internal storage drives (such as hard disk drives or solid-state drives). When the indicator is on, the storage drives are ready for use, or data is being transmitted. When the computer is on but the indicator is off, the storage drives do not work properly or other problems occur.

### **5 8 USB 3.0 connector**

Used to connect a USB-compatible device, such as a USB keyboard, mouse, storage drive, or printer.

### **6 Microphone connector**

Used to connect a microphone to your computer. You can use the microphone to record sounds through speech-recognition software.

### **7 Headphone connector**

Used to connect a headphone to your computer. You can use the headphone to listen to the sounds from your computer without disturbing others.

### **9 Card reader**

Used to insert a supported card-shaped storage medium to read the data on the medium.

## Rear view

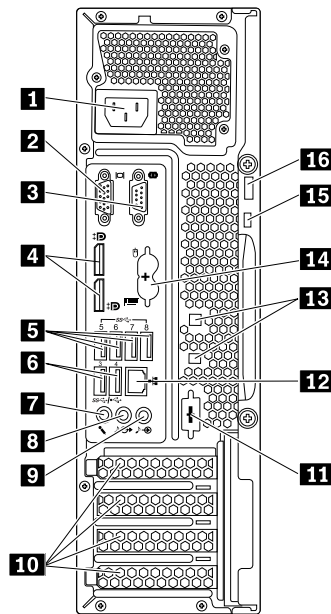


Figure 2. Rear view

<b>1</b> Power-cord connector	<b>2</b> VGA connector
<b>3</b> Serial connector	<b>4</b> DisplayPort® connectors (2)
<b>5</b> USB 3.0 connectors (4)	<b>6</b> USB 2.0 connectors (2)
<b>7</b> Microphone connector	<b>8</b> Audio line-out connector
<b>9</b> Audio line-in connector	<b>10</b> PCI/PCI-Express card area (different cards provide different connectors)
<b>11</b> Optional serial connector	<b>12</b> Ethernet connector
<b>13</b> Cable-lock slots (2)	<b>14</b> PS/2 keyboard and mouse connectors (some models)
<b>15</b> Security-lock slot	<b>16</b> Padlock loop

### **1 Power-cord connector**

Used to connect the power cord to your computer for power supply.

### **2 VGA connector**

Used to attach a Video Graphics Array (VGA) monitor or other devices that use a VGA connector.

### **3 Serial connector**

Used to attach an external modem, a serial printer, or other devices that use a 9-pin serial connector.

### **4 DisplayPort connector**

Used to attach a high-performance monitor, a direct-drive monitor, or other devices that use a DisplayPort connector.

## **5 USB 3.0 connector**

Used to attach a device that requires a USB-compatible device, such as a USB keyboard, mouse, storage drive, or printer. If you have more than eight USB devices, you can purchase a USB hub, which you can use to connect additional USB devices.

## **6 USB 2.0 connector**

Used to attach a USB-compatible device, such as a USB keyboard, mouse, storage drive, or printer. If you have more than eight USB devices, you can purchase a USB hub, which you can use to connect additional USB devices.

## **7 Microphone connector**

Used to attach a microphone to your computer when you want to record sound or if you use speech-recognition software.

## **8 Audio line-out connector**

Used to send audio signals from the computer to external devices, such as powered stereo speakers (speakers with built-in amplifiers), headphones, multimedia keyboards, or the audio line-in connector on a stereo system or other external recording device.

## **9 Audio line-in connector**

Used to receive audio signals from an external audio device, such as a stereo system. When you attach an external audio device, a cable is connected between the audio line-out connector of the device and the audio line-in connector of the computer.

## **10 PCI/PCI-Express card area (different cards provide different connectors)**

To improve the operating performance of your computer, you can install or replace PCI cards or PCI Express cards in this area. Depending on your computer model, the cards installed in this area might vary.

**Note:** A discrete graphics card, a network interface card, or an audio card can be installed in the appropriate Peripheral Component Interconnect (PCI) or PCI Express card slot. If such a card is installed, ensure that you use the connectors on the card instead of the corresponding connectors on the computer.

## **12 Ethernet connector**

Used to attach an Ethernet cable for a local area network (LAN).

**Note:** To operate the computer within Federal Communications Commission (FCC) Class B limits, use a Category 5e or better Ethernet cable.

## **13 Cable-lock slots (2)**

Used to secure certain cables. See “Attaching a cable lock” on page 28.

## **14 PS/2 keyboard and mouse connectors (available on some models)**

Used to attach a keyboard, a mouse, a trackball, or other pointing devices that uses a Personal System/2 (PS/2) keyboard connector.

## 15 Security-lock slot

Used to attach a Kensington-style cable lock. See “Attaching a Kensington-style cable lock” on page 28.

## 16 Padlock loop

Used to install a padlock. See “Attaching a padlock” on page 27.

# Computer components

The following illustration shows the locations of the various components in your computer. To remove the computer cover, see “Removing the computer cover” on page 54.

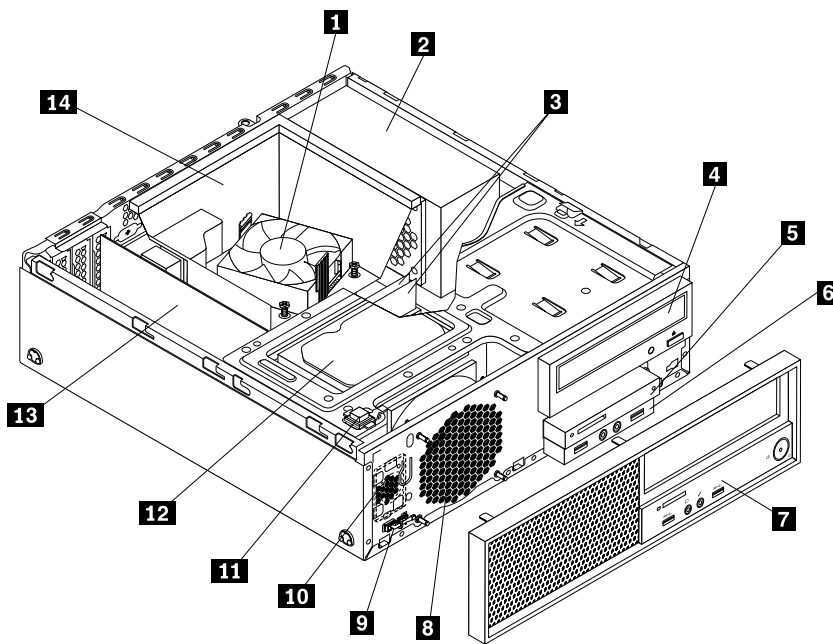


Figure 3. Computer component

<b>1</b> Heat sink and fan assembly	<b>2</b> Power supply assembly
<b>3</b> Memory modules	<b>4</b> Optical drive (some models)
<b>5</b> Card reader	<b>6</b> Front audio and USB assembly
<b>7</b> Front bezel	<b>8</b> System fan
<b>9</b> Thermal sensor	<b>10</b> Internal speaker
<b>11</b> Cover presence switch (Intrusion switch) (some models)	<b>12</b> Hard disk drive
<b>13</b> PCI card (some models)	<b>14</b> Heat sink fan duct

## Parts on the system board

The following illustration shows the locations of the parts on the system board.

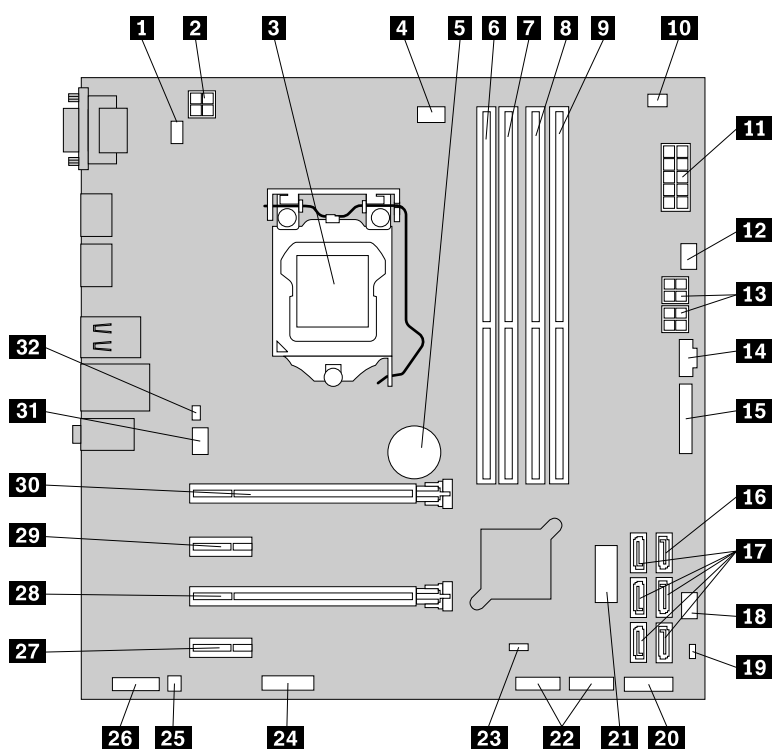


Figure 4. Parts on the system board

<b>1</b> PS/2 keyboard and mouse connector	<b>2</b> 4-pin power connector
<b>3</b> Microprocessor	<b>4</b> Microprocessor fan connector
<b>5</b> Battery	<b>6</b> Memory slot 1 (DIMM1)
<b>7</b> Memory slot 2 (DIMM2)	<b>8</b> Memory slot 3 (DIMM3)
<b>9</b> Memory slot 4 (DIMM4)	<b>10</b> Thermal sensor connector
<b>11</b> 10-pin power connector	<b>12</b> Hard-disk-drive fan connector
<b>13</b> 4-pin SATA power connectors	<b>14</b> Thunderbolt™ connector
<b>15</b> Parallel connector	<b>16</b> eSATA connector
<b>17</b> SATA connectors	<b>18</b> Power fan connector
<b>19</b> USB hardware disable header	<b>20</b> Front bezel connector (for connecting LED indicators and the power button)
<b>21</b> Front USB 3.0 connector (for connecting USB connectors on the front panel)	<b>22</b> USB 2.0 connectors (for connecting front USB 2.0 connector, card reader connector, or Bluetooth connector)
<b>23</b> Clear CMOS (Complementary Metal Oxide Semiconductor) /Recovery jumper	<b>24</b> Serial (COM2) connector
<b>25</b> Internal speaker connector	<b>26</b> Front audio connector
<b>27</b> PCI Express x1 card slot 2	<b>28</b> PCI Express x16 card slot (negotiable link width x4, x1)

<b>29</b> PCI Express x1 card slot 1	<b>30</b> PCI Express x16 card slot (graphic card available on some models)
<b>31</b> System fan connector	<b>32</b> Cover presence switch connector (intrusion switch connector)

## Internal drives

Internal drives are devices that your computer uses to read and store data. You can add drives to your computer to increase storage capacity and enable your computer to read other types of media. Internal drives are installed in bays.

When installing or replacing an internal drive, it is important to note the type and size of the drive that you can install or replace in each bay and correctly connect the cables to the drive installed. Refer to the appropriate section in “Installing or replacing hardware” on page 53 for instructions on how to install or replace internal drives for your computer.

The following illustration shows the locations of the drive bays.

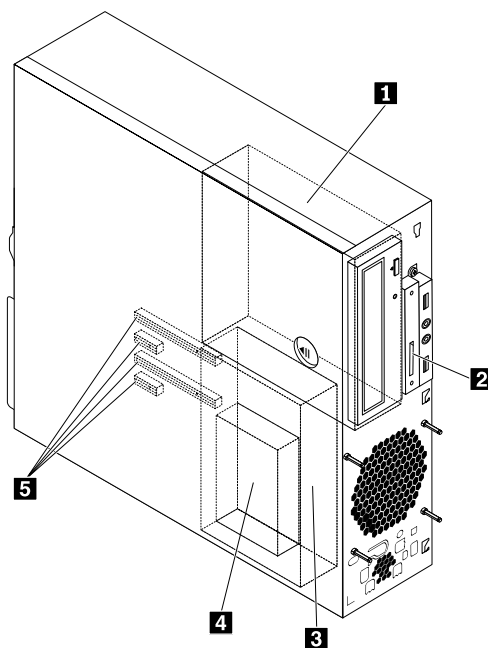


Figure 5. Drive-bay locations

### **1** Optical-drive bay

The optical-drive bay supports the following devices. Depending on your computer model, one of them might be installed:

- Optical drive
- 5.25-inch flex module equipped with some or all of the following components:
  - Slim optical drive
  - Card reader
  - eSATA connector
  - IEEE 1394 connector

- Flex storage enclosure
- Front-access storage enclosure
- Optical/storage combination enclosure (slim optical drive plus storage drive)

## **2 Card-reader bay**

A card reader might be installed in this bay.

## **3 Secondary hard-disk-drive bay**

A 2.5-inch hard disk drive or solid-state drive might be installed in this bay.

## **4 Primary hard-disk-drive bay**

A 3.5-inch hard disk drive, 3.5-inch hybrid drive, or 2.5-inch solid-state drive might be installed in this bay.

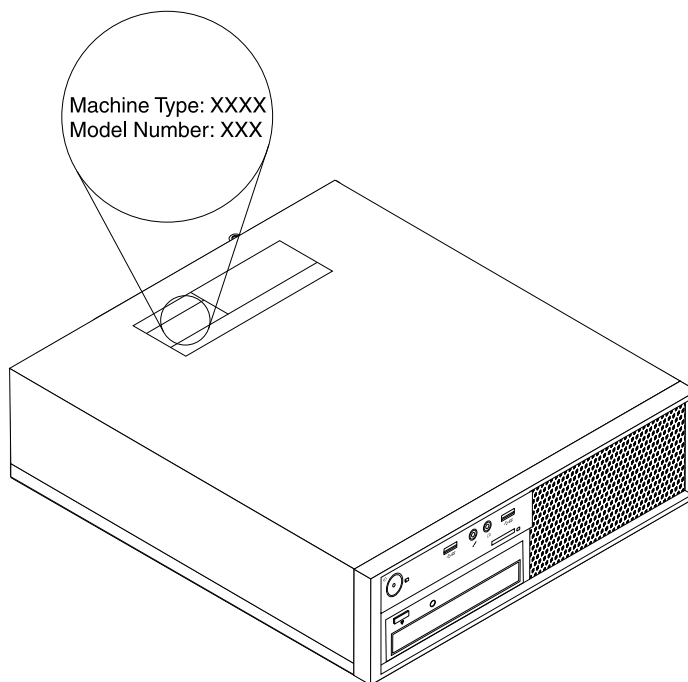
## **5 PCI Express card slots**

PCI Express solid-state drives or other PCI cards might be installed in the slots.

# **Machine type and model label**

The machine type and model label identifies your computer. When you contact Lenovo for help, the machine type and model information helps support technicians to identify your computer and provide faster service.

The following is a sample of the machine type and model label.



*Figure 6. Machine type and model label*



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## Computer features

For your specific computer model, some features might vary or not apply.

### Information about your computer

- To view basic information (such as microprocessor and memory information) about your computer, do the following:
  1. Click the Start button to open the Start menu.
  2. Depending on your Windows version, do one of the following:
    - For Windows 7: Right-click **Computer**, and then click **Properties**.
    - For Windows 10: Click **Settings** → **System** → **About**.
- To view detailed information about the devices (such as the optical drive and network adapters) on your computer, do the following:
  1. Depending on your Windows version, do one of the following:
    - For Windows 7: Click the Start button to open the Start menu. Right-click **Computer**, and then click **Properties**.
    - For Windows 10: Right-click the Start button to open the Start context menu.
  2. Locate and double-click your device in **Device Manager** to view device properties. Type the administrator password or provide confirmation if prompted.

### Memory

Your computer supports up to four double data rate 4 (DDR4) error correction code (ECC) unbuffered dual inline memory modules (UDIMMs) and non-ECC UDIMMs.

For more information, see “Installing or replacing a memory module” on page 56.

### Storage drives

Your computer supports the following storage drives:

- Card reader
- Optical drive (available on some models)
- Serial Advanced Technology Attachment (SATA) hard disk drive
- SATA hybrid drive (available on some models)
- SATA solid-state drive (available on some models)
- PCI Express solid-state drive (M.2 solid-state drive) (available on some models)

For more information, see “Internal drives” on page 7 and “Parts on the system board” on page 6.

To view the amount of storage drive space, do the following:

1. Depending on your Windows version, do one of the following:
  - For Windows 7: Click the Start button to open the Start menu. Right-click **Computer**, and then click **Manage**.
  - For Windows 10: Right-click the Start button to open the Start context menu.
2. Click **Disk Management** and follow the instructions on the screen.

### Video features

- Integrated graphics supports the following connectors on your computer:

- DisplayPort connector
- VGA connector
- Discrete graphics card installed in one of the Peripheral Component Interconnect (PCI) Express x16 graphics card slots (available on some models) (the connectors vary by graphics card)

### **Audio features**

- Integrated audio controller supports the following connectors and devices on your computer:
  - Audio line-in connector
  - Audio line-out connector
  - Headphone connector
  - Internal speaker
  - Microphone connector
- Discrete audio card installed in one of the PCI card slots (available on some models) (the connectors vary by audio card)

### **Input/Output (I/O) features**

- 100/1000 Mbps Ethernet connector
- Serial connectors
- Audio connectors
- Monitor connectors
- PS/2 keyboard connector (available on some models)
- PS/2 mouse connector (available on some models)
- USB connectors

For more information, see “Front view” on page 1 and “Rear view” on page 3.

### **Expansion**

- Card-reader bay
- Hard-disk-drive bays
- Memory slots
- Optical-drive bay
- PCI Express x1 card slots
- PCI Express x16 card slot (negotiable link width x4, x1)
- PCI Express x16 card slot (graphic card available on some models)

For more information, see “Internal drives” on page 7 and “Parts on the system board” on page 6.

### **Power supply**

- 210-watt automatic 85% voltage-sensing power supply
- 210-watt automatic 92% voltage-sensing power supply

### **Wireless feature**

- Wireless local area network (LAN)
- Bluetooth

## System management features

- Ability to store power-on self-test (POST) hardware test results
- Desktop Management Interface (DMI)

Desktop Management Interface provides a common path for users to access information about all aspects of a computer, including processor type, installation date, attached printers and other peripherals, power sources, and maintenance history.
- ErP LPS compliance mode

The energy-related products directive (ErP) lowest power state (LPS) compliance mode reduces the consumption of electricity when your computer is in sleep or off mode. For more information, see “Enabling or disabling the ErP LPS compliance mode” on page 32.
- Intelligent Cooling Engine (ICE)

The Intelligent Cooling Engine is a system thermal management solution that enables your computer to run with better thermal and acoustic performance. The ICE function also monitors the thermal performance of your computer to identify thermal problems. For more information, see “Switching between better acoustic and better thermal performance” on page 32 and “Enabling or disabling the system record thermal alert logs” on page 33.
- Intel® Standard Manageability

Intel Standard Manageability is hardware and firmware technology that builds certain functionality into computers in order to make them easier and less expensive for businesses to monitor, maintain, update, upgrade, and repair.
- Intel Active Management Technology (AMT) (available on some models)

Intel Active Management Technology is hardware and firmware technology that builds certain functionality into computers in order to make them easier and less expensive for businesses to monitor, maintain, update, upgrade, and repair.
- Intel Matrix Storage Manager

Intel Matrix Storage Manager is a device driver that provides support for SATA RAID 5 arrays on specific Intel chipset system boards to enhance hard disk performance.
- Preboot Execution Environment (PXE)

The Preboot Execution Environment is an environment to start computers using a network interface independent of data storage devices (such as the hard disk drive) or installed operating systems.
- System Management (SM) Basic Input/Output System (BIOS) and SM software

The SM BIOS specification defines data structures and access methods in a BIOS that allows a user or application to store and retrieve information specific about the computer in question.
- Wake On LAN

Wake On LAN is an Ethernet computer networking standard that allows a computer to be turned on or woken up by a network message. The message is usually sent by a program running on another computer on the same local area network.
- Wake on Ring

Wake on Ring, sometimes referred to as Wake on Modem, is a specification that allows supported computers and devices to resume from sleep or hibernation mode.
- Windows Management Instrumentation (WMI)

Windows Management Instrumentation is a set of extensions to the Windows Driver Model. It provides an operating system interface through which instrumented components provide information and notification.

## Security features

For more information, see Chapter 4 “Security” on page 27.

## Preinstalled operating system

Your computer is preinstalled with Windows 7 or Windows 10 operating system. Additional operating systems might be identified by Lenovo as compatible with your computer. To determine if an operating system has been certified or tested for compatibility, check the Web site of the operating system provider.

---

## Computer specifications

This section lists the physical specifications for your computer.

### Dimensions

Width: 100 mm (3.94 inches)

Height: 339 mm (13.35 inches)

Depth: 381 mm (15 inches)

### Weight

Maximum configuration as shipped: 7.8 kg (17.2 lb)

### Environment

- Air temperature:

Operating: from 10°C (50°F) to 35°C (95°F)

Storage in original shipping package: from -40°C (-40°F) to 60°C (140°F)

Storage without package: from -10°C (14°F) to 60°C (140°F)

- Humidity:

Operating: 20%–80% (non-condensing)

Storage: 20%–90% (non-condensing)

- Altitude:

Operating: from -15.2 m (-50 ft) to 3048 m (10 000 ft)

Storage: from -15.2 m (-50 ft) to 10 668 m (35 000 ft)

### Electrical input

Input voltage: from 100 V ac to 240 V ac

Input frequency: 50/60 Hz

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## Programs

This section provides information about the programs on your computer.

### Accessing a program on your computer

**Note:** For Windows 7, depending on your computer model, some of the Lenovo programs might be ready to be installed, so you must install them manually. Then, you can access and use these programs.

To access a program on your computer, do one of the following:

- From Windows Search:
  1. Depending on your Windows version, do one of the following:
    - For Windows 7: Click the Start button to open the Start menu, and then type the program name into the search box.
    - For Windows 10: Type the program name into the search box next to the Start button.
  2. In the search results, click the name of the desired program to launch the program.

- From the Start menu or Control Panel:
  1. Click the Start button to open the Start menu. Then, click the name of the desired program to launch the program.
  2. If the program name is not displayed, click **All Programs** (Windows 7) or **All apps** (Windows 10) to display the program list. From the list or a folder in the list, click the name of the desired program to launch the program.
  3. If the program name is not displayed on the Start menu, access the program from Control Panel.
    - a. Depending on your Windows version, do one of the following:
      - For Windows 7: Click **Control Panel** on the Start menu.
      - For Windows 10: Right-click the Start button to open the Start context menu, and then click **Control Panel**.
    - b. View Control Panel by Large icons or Small icons, and then click the name of the desired program to launch the program.

## Installing a program that is ready to be installed (Windows 7 only)

On the Windows 7 operating system, to install a program that is ready to be installed, do the following:

1. Open the Lenovo ThinkVantage® Tools program. See “Accessing a program on your computer” on page 12.
2. Click **View** → **Tiles** to view the program icons.
3. Follow the instructions under greyed-out icons to locate the icon for the desired program. Then, double-click the icon to install the program.

## An introduction to Lenovo programs

This section provides information about the major Lenovo programs available on your operating system.

**Note:** Depending on your computer model, some of the following programs might not be available.

- **Fingerprint Manager Pro or ThinkVantage Fingerprint Software (for Windows 7)**

The Fingerprint Manager Pro or ThinkVantage Fingerprint Software program enables you to use a fingerprint reader. The integrated fingerprint reader provided on some keyboards enables you to enroll your fingerprint and associate it with your power-on password, hard disk password, and Windows password. As a result, fingerprint authentication can replace passwords and enable simple and secure user access.

- **Lenovo Companion (for Windows 10)**

Your computer’s best features and capabilities should be easy to access and understand. With Lenovo Companion, they are. Use Lenovo Companion to do the following:

- Optimize your computer’s performance, monitor your computer’s health, and manage updates.
- Access your user guide, check warranty status, and view accessories customized for your computer.
- Read how-to articles, explore Lenovo forums, and stay up-to-date on technology news with articles and blogs from trusted sources.

Lenovo Companion is filled with exclusive Lenovo content to help you learn more about what you can do with your computer.

- **Lenovo Device Experience or Lenovo PC Experience (for Windows 7 and Windows 10)**

The Lenovo Device Experience or Lenovo PC Experience program helps you work more easily and securely. The program provides easy access to Lenovo ThinkVantage Tools or Lenovo Tools, important settings and information about your computer, the Lenovo Support Web site, and so on.

- **Lenovo ID (for Windows10)**

The Lenovo ID program enables you to create and manage your Lenovo ID. With a Lenovo ID, you can connect to everything Lenovo through a single account. Use your Lenovo ID for quick and simple authentication and then enjoy the various services provided by Lenovo. Such services include online shopping, app download, personalized device support, special promotional offers, Lenovo forums, and so on.

- **Lenovo PowerENGAGE (for Windows 7)**

The Lenovo PowerENGAGE program provides power management function.

- **Lenovo SHAREit (for Windows 7 and Windows 10)**

The Lenovo SHAREit program enables you to share files easily and rapidly across devices such as computers and smartphones, even without any Internet connection. You can connect to your friends and send photos, folders, and other files through Lenovo SHAREit. Every sharing is quick and simple.

- **Lenovo Solution Center (for Windows 7 and Windows 10)**

The Lenovo Solution Center program enables you to troubleshoot and resolve computer problems. It combines diagnostic tests, system information collection, security status, and support information, along with hints and tips for maximum system performance.

- **Lenovo ThinkVantage Tools (for Windows 7)**

The Lenovo ThinkVantage Tools program provides easy access to various tools to help you work more easily and securely.

- **REACHit or Lenovo Reach (for Windows 7 and Windows 10)**

The REACHit or Lenovo Reach program enhances your cloud experience. This program keeps you connected at all times and enables you to access all your favorite items from personal computers, smartphones, or tablets. As a result, you can access, edit, and share your files from anywhere. You also can add your favorite Web services to your cloud desktop and stay logged-in to Web sites with the cloud password manager.

- **Recovery Media (for Windows 7)**

The Recovery Media program enables you to restore the contents of the hard disk drive to the factory default settings.

- **Rescue and Recovery® (for Windows 7)**

The Rescue and Recovery program is a one-button recovery and restore solution. It includes a set of self-recovery tools to help you diagnose computer problems, get help, and recover from system crashes, even if you cannot start the Windows operating system.

- **System Update (for Windows 7)**

The System Update program provides regular access to the system updates for your computer, such as device driver updates, software updates, and BIOS updates. The program gathers information from the Lenovo Help Center about new updates for your computer, and then sorts and displays the updates for download and installation. You have complete control of which updates to download and install.

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## Chapter 2. Using your computer

This chapter contains the following topics:

- “Registering your computer” on page 15
- “Setting the computer volume” on page 15
- “Using a disc” on page 15
- “Connecting to a network” on page 17

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### Registering your computer

When you register your computer with Lenovo, you enter required information into a Lenovo database. The information enables Lenovo to contact you when there is a recall or other severe problem and provide quicker service when you call Lenovo for help. In addition, some locations offer extended privileges and services to registered users.

To register your computer with Lenovo, go to <http://www.lenovo.com/register> and follow the instructions on the screen.

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### Setting the computer volume

To set the computer volume, do the following:

1. Click the volume icon in the Windows notification area on the taskbar.

**Note:** If the volume icon is not displayed in the Windows notification area, add the icon to the notification area. See the Windows help system.

2. Follow the instructions on the screen and the hover text to adjust the volume, mute the speaker, or unmute the speaker.

---

### Using a disc

This section provides information about using a disc and the optical drive.

#### Guidelines about using the optical drive

When using the optical drive, follow these guidelines:

- Do not place the computer in a location where the drive is exposed to any of the following conditions:
  - High temperature
  - High humidity
  - Excessive dust
  - Excessive vibration or sudden shock
  - An inclined surface
  - Direct sunlight
- Do not insert any object other than a disc into the drive.
- Do not insert damaged discs into the drive. Warped, scratched, or dirty discs can damage the drive.
- Before moving the computer, remove the disc from the drive.

## Handling and storing a disc

When handling and storing a disc, follow these guidelines:

- Hold the disc by its edges. Do not touch the surface of the side that is not labeled.
- To remove dust or fingerprints, wipe the disc with a clean, soft cloth from the center to the outside. Wiping the disc in a circular direction might cause loss of data.
- Do not write or stick paper on the disc.
- Do not scratch or mark the disc.
- Do not place or store the disc in direct sunlight.
- Do not use benzene, thinners, or other cleaners to clean the disc.
- Do not drop or bend the disc.

## Playing and removing a disc

To play a disc, do the following:

1. With the computer on, press the eject/close button on the front of the optical drive. The tray slides out of the drive.
2. Insert a disc into the tray. Some optical drive has a snap hub in the center of the tray. If your drive has a snap hub, support the tray with one hand and then push the center of the disc until it snaps into place.
3. Press the eject/close button again or gently push the tray forward to close the tray. The disc player program starts automatically. For more information, refer to the help system of the disc player program.

To remove a disc from the optical drive, do the following:

1. With the computer on, press the eject/close button on the front of the optical drive. The tray slides out of the drive.
2. Carefully remove the disc from the tray.
3. Press the eject/close button again or gently push the tray forward to close the tray.

**Note:** If the tray does not slide out of the drive when you press the eject/close button, turn off your computer. Then, insert a straightened paper clip into the emergency-eject hole adjacent to the eject/close button. Use the emergency eject only in an emergency.

## Recording a disc

If your optical drive supports recording, you can record a disc.

### Recording a disc using Windows tools

To record a disc using Windows tools, do one of the following:

- Burn a disc using the AutoPlay window.
  1. Ensure that the disc is played automatically.
    - a. Click the Start button to open the Start menu.
    - b. Depending on your Windows version, do one of the following:
      - For Windows 7: Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **AutoPlay**.
      - For Windows 10: Click **Settings → Devices → AutoPlay**.
    - c. Select or turn on **Use AutoPlay for all media and devices**.
  2. Insert a recordable disc into the optical drive that supports recording. The AutoPlay window opens.
  3. Follow the instructions on the screen.



- Burn a disc using Windows Media® Player.
  1. Insert a recordable disc into the optical drive that supports recording.
  2. Open Windows Media Player. See “Accessing a program on your computer” on page 12.
  3. Follow the instructions on the screen.
- Burn a disc from an ISO file.
  1. Insert a recordable disc into the optical drive that supports recording.
  2. Double-click the ISO file.
  3. Follow the instructions on the screen.

## Recording a disc using preinstalled programs

To record a disc using preinstalled programs, do the following:

1. Insert a recordable disc into the optical drive that supports recording.
2. Open the PowerDVD Create, PowerProducer, or Power2Go program. See “Accessing a program on your computer” on page 12.
3. Follow the instructions on the screen.

---

## Connecting to a network

This section provides information about connecting to a network. If you cannot connect your computer to a network, see “Networking problems” on page 45.

## Connecting to an Ethernet LAN

You can connect your computer to an Ethernet LAN by connecting an Ethernet cable to the Ethernet connector.



<b>To avoid the risk of electrical shock, do not connect the telephone cable to the Ethernet connector.</b>
---

## Connecting to a wireless LAN

You can connect your computer to a wireless LAN without the use of an Ethernet cable but by means of radio waves only.

**Note:** The wireless LAN feature is supported only on some models.

To establish a wireless-LAN connection, do the following:

1. Ensure that a wireless LAN is available and the wireless LAN feature on your computer is working.
2. Click the wireless-network-connection-status icon in the Windows notification area to display available wireless networks.

**Note:** If the wireless-network-connection-status icon is not displayed in the Windows notification area, add the icon to the notification area. See the Windows help system.

3. Click a wireless LAN, and then click **Connect** to connect your computer to it. Provide required information if needed.

## Connecting to a Bluetooth-enabled device

Bluetooth is a short-range wireless communications technology. Use Bluetooth to establish a wireless connection between your computer and another Bluetooth-enabled device within a distance of about 10 m (32.8 ft).

**Note:** The Bluetooth feature is supported only on some models.

To connect to a Bluetooth-enabled device, do the following:

1. Ensure that the Bluetooth feature on your computer is working and the Bluetooth-enabled device is located within a distance of about 10 m (32.8 ft) from your computer.
2. Click the Bluetooth icon in the Windows notification area on the taskbar. Then, click **Add a Device** and follow the instructions on the screen.

**Note:** If the Bluetooth icon is not displayed in the Windows notification area, add the icon to the notification area. See the Windows help system.

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## Chapter 3. You and your computer

This chapter contains the following topics:

- “Arranging your workspace” on page 19
- “Accessibility information” on page 20
- “Cleaning your computer” on page 23
- “Maintenance” on page 23
- “Moving your computer” on page 25

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### Arranging your workspace

Arrange your workspace to suit your needs and the kind of work you do. This section provides information about the factors that affect the way you arrange your workspace.

#### Glare and lighting

Position the monitor to minimize glare and reflections from overhead lights, windows, and other light sources. Reflected light from shiny surfaces can cause annoying reflections on your screen. When possible, place the monitor at right angles to windows and other light sources. If necessary, reduce overhead lighting by turning off lights or using lower wattage bulbs. If you install the monitor near a window, use curtains or blinds to block the sunlight. You can adjust the brightness and contrast controls on the monitor as the room lighting changes throughout the day.

Where it is impossible to avoid reflections or to adjust the lighting, an antiglare filter placed over the screen might be helpful. However, these filters might affect the clarity of the image on the screen; try them only after you have exhausted other methods of reducing glare.

#### Air circulation

Your computer produces heat. The computer has a fan that pulls in fresh air and forces out hot air through the air vents. Blocking the air vents can cause overheating, which might result in a malfunction or damage. Position the computer so that nothing blocks the air vents; usually, 51 mm (2 inches) of air space is sufficient. Ensure that the vented air is not blowing on people.

### Electrical outlet locations and cable lengths

The following factors might determine the final placement of your computer:

- Locations of electrical outlets
- Length of power cords or power adapters
- Length of the cables that are connected to other devices

For more information about power cords or power adapters, see “Power cords and power adapters” on page vi.

#### Comfort

Although no single working position is ideal for everyone, here are a few guidelines to help you find a position that suits you best. The following figure sets an example for your reference.



- Screen position: Keep the screen at a comfortable viewing distance, usually 51–61 cm (20–24 inches). Then, adjust the screen so that the top of the screen is at or slightly below eye level and you can view it without twisting your body.
- Chair position: Use a chair that gives you good back support and seat height adjustment. Use chair adjustments to best suit your desired posture.
- Head position: Keep your head and neck in a comfortable and neutral (vertical or upright) position.
- Arm and hand positions: Keep your forearms, wrists, and hands in a relaxed and neutral (horizontal) position. Type with a soft touch without pounding the keys.
- Leg position: Keep your thighs parallel to the floor and your feet flat on the floor or on a footrest.

Make minor modifications in your working posture to deter the onset of discomfort caused by long periods of working in the same position. Frequent short breaks from your work also help to prevent minor discomfort associated with your working posture.

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## Accessibility information

Lenovo is committed to providing users who have hearing, vision, and mobility limitations with greater access to information and technology. This section provides information about the ways these users can get the most out of their computer experience. You also can get the most up-to-date accessibility information from the following Web site:

<http://www.lenovo.com/accessibility>

### Keyboard shortcuts

The following table contains keyboard shortcuts that can help make your computer easier to use.

**Note:** Depending on your keyboard, some of the following keyboard shortcuts might not be available.

Keyboard shortcut	Function
Windows logo key + U	Open Ease of Access Center
Right Shift for eight seconds	Turn on or turn off Filter Keys
Shift five times	Turn on or turn off Sticky Keys
Num Lock for five seconds	Turn on or turn off Toggle Keys
Left Alt+Left Shift+Num Lock	Turn on or turn off Mouse Keys
Left Alt+Left Shift+PrtScn (or PrtSc)	Turn on or turn off High Contrast

For more information, go to <http://windows.microsoft.com/>, and then perform a search using any of the following keywords: keyboard shortcuts, key combinations, shortcut keys.

## Ease of Access Center

Ease of Access Center on the Windows operating system enables users to configure their computers to suit their physical and cognitive needs.

To use Ease of Access Center, do the following:

1. Click the Start button to open the Start menu.
2. Depending on your Windows version, do one of the following:
  - For Windows 7: Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Ease of Access Center**.
  - For Windows 10: Click **Settings → Ease of Access**.
3. Choose the appropriate tool by following the instructions on the screen.

Ease of Access Center mainly includes the following tools:

- **Magnifier**  
Magnifier is a useful utility that enlarges the entire screen or part of the screen so that you can see the items better.
- **Narrator**  
Narrator is a screen reader that reads aloud what is displayed on the screen and describes events such as error messages.
- **On-Screen Keyboard**  
If you prefer to type or enter data into your computer using a mouse, joystick, or other pointing device instead of a physical keyboard, you can use On-Screen Keyboard. On-Screen Keyboard displays a visual keyboard with all the standard keys.
- **High Contrast**  
High Contrast is a feature that heightens the color contrast of some text and images on your screen. As a result, those items are more distinct and easier to identify.
- **Personalized keyboard**  
Adjust keyboard settings to make your keyboard easier to use. For example, you can use your keyboard to control the pointer and type certain key combinations easier.
- **Personalized mouse**  
Adjust mouse settings to make your mouse easier to use. For example, you can change the pointer appearance and make it easier to manage windows with the mouse.

## Speech Recognition

Speech Recognition enables you to control your computer by voice.

Using only your voice, you can start programs, open menus, click objects on the screen, dictate text into documents, and write and send e-mails. Everything you do with the keyboard and mouse can be done with only your voice.

To use Speech Recognition, do the following:

1. Depending on your Windows version, do one of the following:
  - For Windows 7: Click the Start button to open the Start menu.
  - For Windows 10: Right-click the Start button to open the Start context menu.
2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Speech Recognition**.

3. Follow the instructions on the screen.

### Screen-reader technologies

Screen-reader technologies are primarily focused on software program interfaces, help information systems, and various online documents. For additional information about screen readers, see the following:

- Using PDFs with screen readers:  
<http://www.adobe.com/accessibility.html?promoid=DJGVE>
- Using the JAWS screen reader:  
<http://www.freedomscientific.com/jaws-hq.asp>
- Using the NVDA screen reader:  
<http://www.nvaccess.org/>

### Screen resolution

You can make the text and images on your screen easier to read by adjusting the screen resolution of your computer.

To adjust the screen resolution, do the following:

1. Right-click a blank area on the desktop.
2. Depending on your Windows version, do one of the following:
  - For Windows 7: Click **Screen resolution**.
  - For Windows 10: Click **Display settings**. On the **Display** tab, click **Advanced display settings**.
3. Follow the instructions on the screen.

**Note:** Setting the resolution too low might prevent some items from fitting on the screen.

### Customizable item size

You can make the items on your screen easier to read by changing the item size.

- To change the item size temporarily, use the Magnifier tool in Ease of Access Center. See “Ease of Access Center” on page 21.
- To change the item size permanently, do the following:
  - Change the size of all the items on your screen.
    1. Right-click a blank area on the desktop.
    2. Depending on your Windows version, do one of the following:
      - For Windows 7: Click **Screen resolution** → **Make text and other items larger or smaller**.
      - For Windows 10: Click **Display settings**.
    3. Change the item size by following the instructions on the screen.
    4. Click **Apply**. This change will take effect the next time you log in to the operating system.
  - Change the size of the items on a Web page.

Press and hold Ctrl, and then press the plus-sign key (+) to enlarge or the minus-sign key (-) to reduce the text size.
  - Change the size of the items on the desktop or a window.

**Note:** This function might not work on some windows.

If your mouse has a wheel, press and hold Ctrl, and then scroll the wheel to change the item size.

## Industry-standard connectors

Your computer provides industry-standard connectors that enable you to connect assistive devices.

For more information about the location and function of each connector, see “Hardware locations” on page 1.

## TTY/TDD conversion modem

Your computer supports the use of a text telephone (TTY) or the telecommunications device for the deaf (TDD) conversion modem. The modem must be connected between your computer and a TTY/TDD telephone. Then, you can type a message on your computer and send it to the telephone.

## Documentation in accessible formats

Lenovo provides electronic documentation in accessible formats, such as properly tagged PDF files or HyperText Markup Language (HTML) files. Lenovo electronic documentation is developed to ensure that visually impaired users can read the documentation through a screen reader. Each image in the documentation also includes adequate alternative text so that visually impaired users can understand the image when they use a screen reader.

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## Cleaning your computer

### CAUTION:

**Remove any media from the drives and turn off all connected devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.**

It is a good practice to clean your computer periodically to protect the surfaces and ensure trouble-free operation. Use only mild cleaning solutions and a damp cloth to clean the painted surfaces of the computer.

Dust buildup compounds problems associated with glare, so remember to clean the screen periodically. Wipe the screen surface gently with a soft, dry cloth, or blow on the screen to remove grit and other loose particles. Depending on the type of the screen, moisten a soft, lint-free cloth with an LCD cleaner or liquid glass cleaner and then wipe the screen surface.

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## Maintenance

With appropriate care and maintenance, your computer will serve you reliably. This section provides information about maintaining your computer so that it can keep working in better condition.

### Basic maintenance tips

Here are some basic points about keeping your computer functioning properly:

- Keep your computer in a clean, dry environment. Ensure that the computer rests on a flat, steady surface.
- Do not cover any of air vents. These air vents provide airflow to keep your computer from overheating.
- Keep food and drinks away from all parts of your computer. Food particles and spills might make the keyboard and mouse stick and unusable.
- Do not get the power switches or other controls wet. Moisture can damage these parts and cause an electrical hazard.
- Always disconnect a power cord by grasping the plug instead of the cord.

### Good maintenance practices

By performing a few good maintenance practices, you can maintain good computer performance, protect your data, and be prepared in case of a computer failure.

- Empty your recycle bin on a regular basis.
- Use the disk defragmentation or disk optimization feature of your operating system occasionally to prevent performance problems caused by an excessive number of fragmented files.
- Clean out your Inbox, Sent Items, and Deleted Items folders in your e-mail application on a regular basis.
- Back up critical data regularly on removable media memory, such as discs and USB storage devices, and store the removable media in a safe location. The frequency of making backup copies depends on how critical the data is to you or your business.
- Back up your data on the storage drive regularly. See “Recovery information” on page 49.
- Keep your computer software, device drivers, and operating system up-to-date. See “Keeping your computer current” on page 24.
- Keep a log book. Entries might include major software or hardware changes, device-driver updates, intermittent problems and what you did to resolve them, and other issues you might have experienced. The cause of a problem might be change in hardware, change in software, or any other actions that might have taken place. A log book can help you or a Lenovo technician determine the cause of a problem.
- Create Product Recovery discs. See “Recovery information” on page 49 for more information about using Product Recovery discs to restore the hard disk drive to the factory-default settings.
- Create rescue media using discs or USB storage devices as early as possible. You can use a rescue medium to recover from failures that prevent you from gaining access to the Windows environment or the Rescue and Recovery workspace on your hard disk drive.

## Keeping your computer current

In most cases, it is a good practice to have the most up-to-date operating system update patches, software programs, and device drivers. This section provides information about how to get the latest updates for your computer.

### Getting the latest system updates

To get the latest system updates for your computer, ensure that your computer is connected to the Internet and do one of the following:

- Use the corresponding Lenovo program to get the system updates, such as device driver updates, software updates, and BIOS updates:
  - For Windows 7: Use the System Update program.
  - For Windows 10: Use the Lenovo Companion program.

To open the System Update or Lenovo Companion programs. See “Accessing a program on your computer” on page 12. For more information about using the program, refer to the help system of the program.

- Use Windows Update to get the system updates, such as security fixes, new versions of Windows components, and device driver updates.
  1. Click the Start button to open the Start menu.
  2. Depending on your Windows version, do one of the following:
    - For Windows 7: Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Windows Update**.
    - For Windows 10: Click **Settings** → **Update & security** → **Windows Update**.
  3. Follow the instructions on the screen.

**Note:** The device drivers provided by Windows Update might not be tested by Lenovo. It is recommended that you get device drivers by using Lenovo programs or from the Lenovo Web site at <http://www.lenovo.com/drivers>.



---

## Moving your computer

Before moving your computer, take the following precautions:

1. Back up your data on the storage drive. See “Good maintenance practices” on page 23.
2. Remove any media from the drives and turn off all connected devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
3. If you saved the original shipping cartons and packing materials, use them to pack the units. If you are using different cartons, cushion the units to avoid damage.

### Moving your computer to another country or region

When you move your computer to another country or region, you must take local electrical standards into consideration. If the local electrical outlet style is different from the type you are currently using, contact the Lenovo Customer Support Center to purchase either an electrical plug adapter or a new power cord. For a list of Lenovo Support phone numbers, go to <http://www.lenovo.com/support/phone>. If you cannot find the support telephone number for your country or region, contact your Lenovo reseller.



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## Chapter 4. Security

This chapter contains the following topics:

- “Locking your computer” on page 27
- “Viewing and changing security settings in the Setup Utility program” on page 29
- “Using passwords and Windows accounts” on page 29
- “Using fingerprint authentication” on page 29
- “Using firewalls” on page 29
- “Protecting data against viruses” on page 30
- “Computrace Agent software embedded in firmware” on page 30
- “Trusted Platform Module (TPM)” on page 30

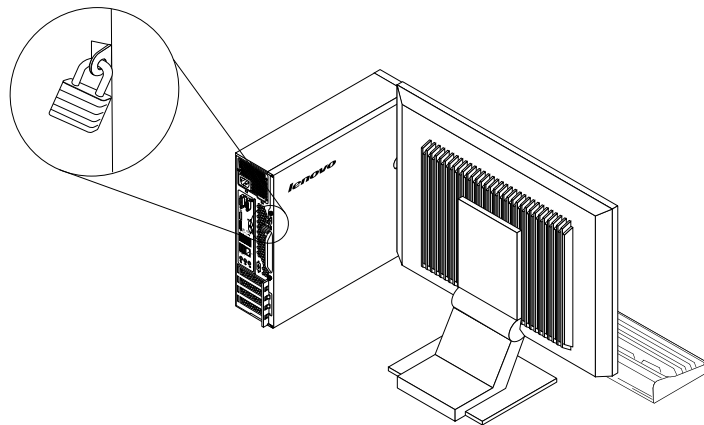
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### Locking your computer

This section provides information about locking your computer with the locking devices to keep your computer safe.

#### Attaching a padlock

Locking the computer cover helps prevent unauthorized people from gaining access to the inside of your computer. Your computer comes with a padlock loop so that the computer cover cannot be removed when a padlock is installed.



*Figure 7. Attaching a padlock*

## Attaching a Kensington-style cable lock

You can use a Kensington-style cable lock to secure your computer to a desk, table, or other non-permanent fixture. The cable lock attaches to the security-lock slot at the rear of your computer and is operated with a key or combination depending on the type selected. The cable lock also locks the buttons used to open the computer cover. This is the same type of lock used with many notebook computers. You can order such a cable lock directly from Lenovo by searching for *Kensington* at: <http://www.lenovo.com/support>

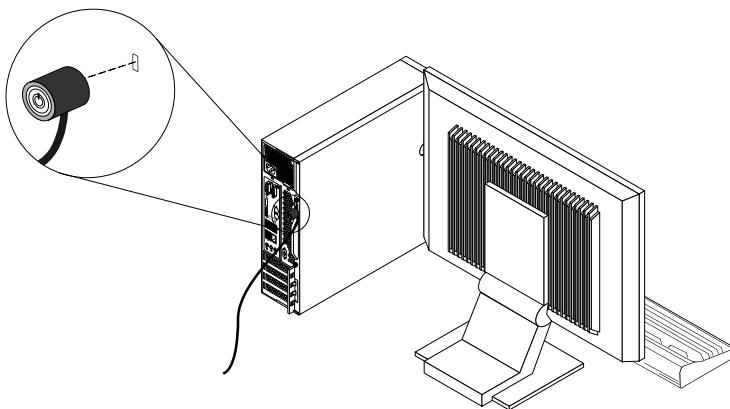


Figure 8. Kensington-style cable lock

## Attaching a cable lock

A cable lock can be used to secure devices, such as the keyboard and the mouse, by locking the device cables to your computer. The cable lock attaches to the cable-lock slots on the rear of your computer. See “Rear view” on page 3.

To attach a cable lock, do the following:

1. Insert the clip **1** into the cable-lock slot **4**.
2. Pull the cables you want to lock through the dents in the cable lock.
3. Press the clip **2** into the cable-lock slot **3** until it snaps into position.

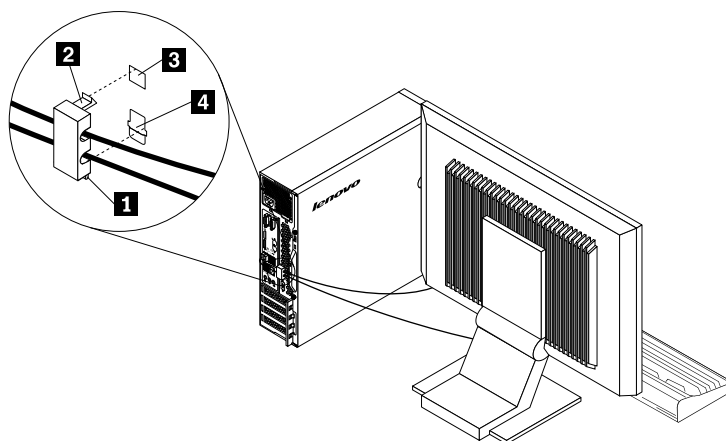


Figure 9. Installing a cable lock

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## Viewing and changing security settings in the Setup Utility program

To view and change security settings in the Setup Utility program, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 31.
2. Select **Security**.
3. Follow the instructions on the right side of the screen to view and change security settings. You can refer to “Using the Setup Utility program” on page 31 to get basic information about some major security settings.
4. Exit the Setup Utility program. See “Exiting the Setup Utility program” on page 37.

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## Using passwords and Windows accounts

You can use BIOS passwords and Windows accounts to prevent unauthorized access to your computer and data.

- To use BIOS passwords, see “Using BIOS passwords” on page 34.
- To use Windows accounts, do the following:
  1. Click the Start button to open the Start menu.
  2. Depending on your Windows version, do one of the following:
    - For Windows 7: Click **Control Panel → User Accounts**.
    - For Windows 10: Click **Settings → Accounts**.
  3. Follow the instructions on the screen.

---

## Using fingerprint authentication

If your keyboard has a fingerprint reader, you can use fingerprint authentication to replace passwords for simple and secure user access. To use fingerprint authentication, first enroll your fingerprints and associate them with your passwords (such as the power-on password, hard disk password, and Windows password). Use the fingerprint reader and the fingerprint program to complete this procedure.

To use fingerprint authentication, do one of the following:

- For Windows 7: Use the Fingerprint Manager Pro or ThinkVantage Fingerprint Software program provided by Lenovo. To open the program, see “Accessing a program on your computer” on page 12. For more information about using the program, refer to the help system of the program.
- For Windows 10: Use the fingerprint tool provided by the Windows operating system. Click the Start button to open the Start menu, and then click **Settings → Accounts → Sign-in options**. Follow the instructions on the screen.

To use the fingerprint reader, refer to the documentation shipped with the fingerprint keyboard or located on the Lenovo Support Web site at <http://www.lenovo.com/support/keyboards>.

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## Using firewalls

A firewall can be hardware, software, or a combination of both depending on the level of security required. Firewalls work on a set of rules to determine which inbound and outbound connections are authorized. If your computer is preinstalled with a firewall program, it helps protect against computer Internet security threats, unauthorized access, intrusions, and Internet attacks. It also protects your privacy. For more information about how to use the firewall program, refer to the help system of your firewall program.

To use Windows Firewall, do the following

1. Depending on your Windows version, do one of the following:
  - For Windows 7: Click the Start button to open the Start menu.
  - For Windows 10: Right-click the Start button to open the Start context menu.
2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Windows Firewall**.
3. Follow the instructions on the screen.

---

## Protecting data against viruses

Your computer is preinstalled with an antivirus program to help you guard against, detect, and eliminate viruses.

Lenovo provides a full version of antivirus software on your computer with a free 30-day subscription. After 30 days, you must renew the license to continue receiving the antivirus software updates.

**Note:** Virus definition files must be kept up-to-date to guard against new viruses.

For more information about how to use your antivirus software, refer to the help system of your antivirus software.

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## Computrace Agent software embedded in firmware

The Computrace Agent software is an IT asset management and computer theft recovery solution. The software detects if changes have been made on the computer, such as hardware, software, or the computer call-in location. You might have to purchase a subscription to activate the Computrace Agent software.

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## Trusted Platform Module (TPM)

TPM is a secure cryptoprocessor that can store cryptographic keys, which in turn protects information stored in your computer.

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## Chapter 5. Advanced configuration

This chapter contains the following topics:

- “Using the Setup Utility program” on page 31
- “Configuring RAID” on page 38
- “Updating and recovering the BIOS” on page 37

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### Using the Setup Utility program

The Setup Utility program is used to view and change the configuration settings of your computer. This section provides information about only the major configuration settings available in the program.

**Note:** The operating system settings might override any similar settings in the Setup Utility program.

### Starting the Setup Utility program

To start the Setup Utility program, do the following:

1. Turn on or restart your computer.
2. Before Windows starts up, repeatedly press and release the F1 key until the Setup Utility program opens. If a BIOS password has been set, the Setup Utility program will not open until you enter the correct password. For more information, see “Using BIOS passwords” on page 34.

**Note:** For some keyboards, you might need to press Fn+F1 to open the Setup Utility program.

To view and change the configuration settings, follow the instructions on the right side of the screen. The keys used to perform various tasks are displayed at the bottom of the screen.

### Enabling or disabling a device

This section provides information about how to enable or disable user access to hardware devices (such as USB connectors or storage drives).

To enable or disable a device, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 31.
2. Select **Devices**.
3. Select the device you want to enable or disable and press Enter.
4. Select the desired setting and press Enter.
5. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter.

**Note:** For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

### Enabling or disabling the automatic power-on of your computer

The Automatic Power On item in the Setup Utility program provides various options for you to make your computer start up automatically.

To enable or disable the Automatic Power On feature, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 31.
2. Select **Power → Automatic Power On** and press Enter.

3. Select the feature you want to enable or disable and press Enter.
4. Select the desired setting and press Enter.
5. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter.

**Note:** For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

## Enabling or disabling the ErP LPS compliance mode

Lenovo computers meet the eco-design requirements of the ErP Lot 3 regulation. For more information, go to:

<http://www.lenovo.com/ecodeclaration>

You can enable the ErP LPS compliance mode in the Setup Utility program to reduce the consumption of electricity when your computer is off or in sleep mode.

To enable or disable the ErP LPS compliance mode, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 31.
2. Select **Power → Enhanced Power Saving Mode** and press Enter.
3. Select **Enabled** or **Disabled** depending on your needs, and then press Enter. If you select **Enabled**, you also need to disable the Wake on LAN feature. See “Enabling or disabling the automatic power-on of your computer” on page 31.
4. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter.

**Note:** For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

When the ErP LPS compliance mode is enabled, you can wake up your computer by doing one of the following:

- Press the power button.
- Enable the Wake Up on Alarm feature to make your computer wake up at a set time. See “Enabling or disabling the automatic power-on of your computer” on page 31.
- Enable the After Power Loss feature to make your computer wake up when the power supply resumes after a sudden loss of electricity.

To enable the After Power Loss feature, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 31.
2. Select **Power → After Power Loss** and press Enter.
3. Select **Power On** and press Enter.
4. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter.

**Note:** For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

## Switching between better acoustic and better thermal performance

You can adjust the acoustic and thermal performance of your computer through the **ICE Performance Mode** menu. Two choices are available:

- **Better Acoustic Performance** (default setting)  
The computer works with less noise at a normal thermal level.



- **Better Thermal Performance**

The computer works at a better thermal level with normal acoustic performance.

To switch between better acoustic performance and better thermal performance, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 31.
2. Select **Power → Intelligent Cooling Engine (ICE)** and press Enter.
3. Select **ICE Performance Mode** and press Enter.
4. Select **Better Acoustic Performance** or **Better Thermal Performance** as desired and press Enter.
5. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter.

**Note:** For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

## Enabling or disabling the system record thermal alert logs

When the system is enabled to record thermal alert logs, if a critical thermal situation occurs, an alert log is written into the Windows system log. The alert log can help you identify thermal problems, such as malfunctioning fans, abnormally high temperature, or poor cooling performances.

To enable or disable the system to record thermal alert logs,

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 31.
2. Select **Power → Intelligent Cooling Engine (ICE)** and press Enter.
3. Select **ICE Thermal Alert** and press Enter.
4. Select the desired setting and press Enter.
5. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter.

**Note:** For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

## Enabling or disabling the configuration change detection

When the configuration change detection is enabled, if the POST detects configuration changes of some hardware devices (such as storage drives or memory modules), an error message is displayed.

To enable or disable configuration change detection, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 31.
2. Select **Security → Configuration Change Detection** and press Enter.
3. Select the desired setting and press Enter.
4. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter.

**Note:** For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

To bypass the error message and log in to the operating system, do one of the following:

- Press the F2 key.

**Note:** For some keyboards, you might need to press Fn+F2 to bypass the error message.

- Start and then exit the Setup Utility program. See “Starting the Setup Utility program” on page 31 and “Exiting the Setup Utility program” on page 37.

## Changing the BIOS settings before installing a new operating system

BIOS settings vary by operating system. Change the BIOS settings before installing a new operating system.

To change the BIOS settings, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 31.
2. From the Setup Utility program main menu, select **Exit → OS Optimized Default**.
3. Depending on the operating system to be installed, do one of the following:
  - To install the Windows 10 (64-bit) operating system, select **Enabled**.
  - To install an operating system other than Windows 10 (64-bit), select **Disabled**.
4. Select **Yes** in the window displayed and press Enter to confirm your selection.
5. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter.

**Note:** For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

## Using the cover presence switch

The cover presence switch prevents your computer from logging in to the operating system when the computer cover is not properly installed or closed.

To use the cover presence switch, enable the cover-presence-switch connector on the system board first. To achieve this, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 31.
2. Select **Security → Chassis Intrusion Detection** and press Enter.
3. Select **Enabled** and press Enter.
4. To save setting and exit the Setup Utility program, press F10, select **Yes** in the window displayed, and press Enter. The cover-presence-switch connector on the system board is enabled.

**Note:** For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

The cover presence switch starts functioning. If the switch detects that the computer cover is not correctly installed or closed, an error message will be displayed when you turn on the computer. To fix the error message and log in to the operating system, do the following:

1. Properly install or close your computer cover. See Chapter 7 “Installing or replacing hardware” on page 53.
2. Start and then exit the Setup Utility program. See “Starting the Setup Utility program” on page 31 and “Exiting the Setup Utility program” on page 37.

## Using BIOS passwords

By using the Setup Utility program, you can set passwords to prevent unauthorized access to your computer and data.

You do not have to set any passwords to use your computer. However, using passwords improves computer security. If you decide to set any passwords, read the following topics.

### Password types

The following types of passwords are available in the Setup Utility program:

- **Power-on password**  
When a power-on password is set, you are prompted to enter a valid password each time the computer is turned on. The computer cannot be used until the valid password is entered.
- **Administrator password**  
Setting an administrator password deters unauthorized users from changing configuration settings. If you are responsible for maintaining the configuration settings of several computers, you might want to set an administrator password.  
  
When an administrator password is set, you are prompted to enter a valid password each time you try to access the Setup Utility program. The Setup Utility program cannot be accessed until a valid password is entered.  
  
If both the power-on password and administrator password are set, you can enter either password. However, you must use your administrator password to change any configuration settings.
- **Hard disk password**  
Setting a hard disk password prevents unauthorized access to the data on the internal storage drive (such as hard disk drive). When a hard disk password is set, you are prompted to enter a valid password each time you try to access the storage drive.

#### **Notes:**

- After you set a hard disk password, your data on the storage drive is protected even if the storage drive is removed from one computer and installed in another.
- If the hard disk password is forgotten, there is no way to reset the password or recover data from the storage drive.

## **Password considerations**

A password can be any combination of up to 64 alphabetic and numeric characters. For security reasons, it is recommended to use a strong password that cannot be easily compromised.

**Note:** The Setup Utility program passwords are not case sensitive.

To set a strong password, consider the following guidelines:

- Have at least eight characters in length
- Contain at least one alphabetic character and one numeric character
- Not be your name or your user name
- Not be a common word or a common name
- Be significantly different from your previous passwords

## **Setting, changing, and deleting a password**

To set, change, or delete a password, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 31.
2. Select **Security**.
3. Depending on the password type, select **Set Power-On Password**, **Set Administrator Password**, or **Hard Disk Password** and press Enter.
4. Follow the instructions on the right side of the screen to set, change, or delete a password.

**Note:** A password can be any combination of up to 64 alphabetic and numeric characters. For more information, see “Password considerations” on page 35.

5. Exit the Setup Utility program. See “Exiting the Setup Utility program” on page 37.

## Erasing lost or forgotten passwords (clearing CMOS)

This section provides instructions on how to erase lost or forgotten passwords, such as a user password.

To erase a lost or forgotten password, do the following:

1. Remove any media from the drives and turn off all connected devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See Chapter 7 “Installing or replacing hardware” on page 53.
3. Locate the Clear CMOS /Recovery jumper on the system board. See “Hardware locations” on page 1.
4. Move the jumper from the standard position (pin 1 and pin 2) to the maintenance position (pin 2 and pin 3).
5. Reinstall the computer cover and connect the power cord. See Chapter 7 “Installing or replacing hardware” on page 53.
6. Turn on the computer and leave it on for approximately 10 seconds. Then, turn off the computer by holding the power button for approximately five seconds.
7. Repeat step 1 and step 2.
8. Move the Clear CMOS /Recovery jumper back to the standard position (pin 1 and pin 2).
9. Reinstall the computer cover and connect the power cord.

## Selecting a startup device

If your computer does not start up from a device as expected, you can choose to change the startup device sequence permanently or select a temporary startup device.

### Changing the startup device sequence permanently

To change the startup device sequence permanently, do the following:

1. Depending on the type of the storage device, do one of the following:
  - If the storage device is internal, go to step 2.
  - If the storage device is a disc, ensure that your computer is turned on. Then, insert the disc into the optical drive.
  - If the storage device is an external device other than a disc, connect the storage device to the computer.
2. Start the Setup Utility program. See “Starting the Setup Utility program” on page 31.
3. Select **Startup**.
4. Follow the instructions on the right side of the screen to change the startup device sequence.
5. Exit the Setup Utility program. See “Exiting the Setup Utility program” on page 37.

### Selecting a temporary startup device

**Note:** Not all discs and storage drives are bootable.

To select a temporary startup device, do the following:

1. Depending on the type of the storage device, do one of the following:
  - If the storage device is internal, go to step 2.
  - If the storage device is a disc, ensure that your computer is turned on. Then, insert the disc into the optical drive.
  - If the storage device is an external device other than a disc, connect the storage device to the computer.

2. Turn on or restart the computer. Before Windows starts up, repeatedly press and release the F12 key until Startup Device Menu is displayed.

**Note:** For some keyboards, you might need to press Fn+F12 to display Startup Device Menu.

3. Select the desired storage device and press Enter. The computer then starts up from the device you select.

If you want to select a permanent startup device, select **Enter Setup** on Startup Device Menu and press Enter to start the Setup Utility program. For more information about how to select a permanent startup device, see “Changing the startup device sequence permanently” on page 36.

## Exiting the Setup Utility program

To exit the Setup Utility program, do one of the following:

- If you want to save the new settings, press the F10 key. Then, select **Yes** in the window displayed and press Enter.

**Note:** For some keyboards, you might need to press Fn+F10 to exit the Setup Utility program.

- If you do not want to save the new settings, select **Exit → Discard Changes and Exit** and press Enter. Then, select **Yes** in the window displayed and press Enter.

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## Updating and recovering the BIOS

The BIOS is the first program that the computer runs when you turn on the computer. The BIOS initializes the hardware components and loads the operating system and other programs.

### Updating the BIOS

When you install a new program, hardware device, or device driver, you might be informed to update the BIOS. You can update the BIOS from your operating system or a flash update disc (supported only on some models).

To update the BIOS, do the following:

1. Go to <http://www.lenovo.com/drivers>.
2. To update the BIOS from your operating system, download the flash BIOS update driver according to your operating system version. To update the BIOS from a flash update disc, download the ISO image version (used to create a flash update disc). Then, download the installation instructions for the flash BIOS update driver.
3. Print the installation instructions you download and follow the instructions to update the BIOS.

**Note:** If you want to update the BIOS from a flash update disc, the installation instructions might not provide the information about how to record the update disc. See “Recording a disc” on page 16.

### Recovering from a BIOS update failure

To recover from a BIOS update failure, do the following:

1. Remove any media from the drives and turn off all connected devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See Chapter 7 “Installing or replacing hardware” on page 53.
3. Locate the Clear CMOS /Recovery jumper on the system board. See “Hardware locations” on page 1.
4. Remove any parts and cables that impede your access to the Clear CMOS /Recovery jumper.

5. Move the jumper from the standard position (pin 1 and pin 2) to the maintenance position (pin 2 and pin 3).
6. Reinstall the parts and cables that were removed.
7. Reinstall the computer cover and reconnect any cables that were disconnected. See Chapter 7 “Installing or replacing hardware” on page 53.
8. Turn on the computer and insert the BIOS update disc into the optical drive. Wait a few minutes. The recovery process begins. After the recovery process is completed, your computer will shut down automatically.

**Note:** If the computer does not start up from the disc, select the disc as the startup device. See “Selecting a temporary startup device” on page 36.

9. Repeat step 1 through step 4.
10. Move the Clear CMOS /Recovery jumper back to the standard position (pin 1 and pin 2).
11. Repeat step 6 through step 7. Then, turn on your computer.

---

## Configuring RAID

This chapter provides information about how to configure Redundant Array of Independent Disks (RAID) for your computer.

**Note:** The information about configuring RAID in this chapter is applicable only for a Windows environment. For information about configuring RAID in a Linux environment, contact your Linux software provider.

### RAID Level

Your computer must have the minimum number of SATA hard disk drives installed for the supported level of RAID below:

- RAID Level 0 – Striped disk array
  - Two hard disk drives minimum
  - Better performance without fault tolerance
- RAID Level 1 – Mirrored disk array
  - Two hard disk drives minimum
  - Improved read performance and 100% redundancy

To install a secondary hard disk drive, refer to “Replacing the secondary hard disk drive” on page 92.

## Configuring the system BIOS to enable SATA RAID functionality

This section describes how to configure the system BIOS to enable SATA RAID functionality.

**Note:** Use the arrow keys on the keyboard to make selections.

To enable SATA RAID functionality, do the following:

1. Start the Setup Utility program. See “Starting the Setup Utility program” on page 31.
2. Select **Devices → ATA Drive Setup**.
3. Select **Configure SATA as** and press Enter.
4. Select **RAID Mode** and press Enter.
5. Press F10 to save the new settings and exit the Setup Utility program.

## Creating RAID volumes

To create RAID volumes, do the following:

1. Press Ctrl+I when prompted to enter the Intel Matrix Storage Manager option ROM configuration utility during the computer startup.
2. Use the up and down arrow keys to select **Create RAID Volume** and press Enter.
3. Type a proper RAID Volume name in the **Name** field and press Tab.
4. Use the arrow keys to select a RAID level in the **RAID Level** field and press Tab.
5. If appropriate, use the arrow keys to select a Stripe Size in the **Stripe Size** field and press Tab.
6. Type a volume size in the **Capacity** field and press Tab.
7. Press Enter to initiate volume creation.
8. When prompted, press Y to accept the warning message and create the volume.
9. Return to step 2 to create additional RAID volumes, or select **Exit** and press Enter.
10. Press Y when prompted to confirm the exit.

## Deleting RAID volumes

To delete RAID volumes, do the following:

1. Press Ctrl+I when prompted to enter the Intel Matrix Storage Manager option ROM configuration utility during the computer startup.
2. Use the up and down arrow keys to select **Delete RAID Volume** and press Enter.
3. Use the arrow keys to select the RAID volume to be deleted and press Delete.
4. When prompted, press Y to confirm the deletion of the selected RAID volume. Deleting a RAID volume will reset the hard disk drives to non-RAID.
5. After deleting a RAID volume, you can:
  - Return to step 2 to delete additional RAID volumes.
  - See “Creating RAID volumes” on page 39 for RAID volume creation.
  - Use the up and down arrow keys to select **Exit** and press Enter.

## Resetting disks to non-RAID

To reset your hard disk drives to non-RAID, do the following:

1. Press Ctrl+I when prompted to enter the Intel Matrix Storage Manager option ROM configuration utility during the computer startup.
2. Use the up and down arrow keys to select **Reset Disks to Non-RAID** and press Enter.
3. Use the arrow keys and the space key to mark individual physical hard disk drives to be reset, and then press Enter to complete the selection.
4. When prompted, press Y to confirm the reset action.
5. After resetting your hard disk drives to non-RAID, you can:
  - See “Deleting RAID volumes” on page 39 for RAID volume deletion.
  - See “Creating RAID volumes” on page 39 for RAID volume creation.
  - Use the up and down arrow keys to select **Exit** and press Enter.





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## Chapter 6. Troubleshooting, diagnostics, and recovery

This chapter provides solutions to resolve your computer problems. Follow the steps in the basic procedure for resolving computer problems, which helps you make good use of the troubleshooting, diagnostics, and recovery information.

- “Basic procedure for resolving computer problems” on page 41
- “Troubleshooting” on page 41
- “Diagnostics” on page 49
- “Recovery information” on page 49

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### Basic procedure for resolving computer problems

It is recommended that you use the following procedure to resolve computer problems you are experiencing:

1. Ensure that:
  - a. The cables for all connected devices are connected correctly and securely.
  - b. All connected devices that require ac power are connected to properly grounded, functioning electrical outlets.
  - c. All connected devices are enabled in the BIOS settings of your computer. See “Enabling or disabling a device” on page 31.

If these actions do not resolve your problem, continue with the next step.

2. Use an antivirus program to see if your computer has been infected by a virus. If the program detects a virus, remove the virus. If the antivirus program does not resolve your problem, continue with the next step.
3. Go to “Troubleshooting” on page 41 and follow the instructions for the type of problem you are experiencing. If these troubleshooting instructions do not resolve your problem, continue with the next step.
4. Run the diagnostic program. See “Diagnostics” on page 49. If the diagnostic program does not resolve your problem, continue with the next step.
5. Recover your operating system. See “Recovery information” on page 49.
6. If none of these actions solve your problem, contact the Lenovo Customer Support Center. For a list of Lenovo Support phone numbers, go to <http://www.lenovo.com/support/phone>. For more information about help, service, and technical assistance, see Chapter 8 “Getting information, help, and service” on page 105.

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### Troubleshooting

**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

Use the troubleshooting information to find solutions to problems that have definite symptoms.

### Startup problems

This section provides solutions to startup-related problems.

#### The computer does not start up when you press the power button

Solutions: Ensure that:

- The power cord is correctly connected to the rear of the computer and to a working electrical outlet.

- If your computer has a secondary power switch on the rear of the computer, ensure that it is switched on.
- The power indicator on the front of the computer is on.
- The computer voltage matches the voltage available at the electrical outlet for your country or region.

### **The operating system fails to start up**

Solution: Ensure that the startup sequence includes the device where the operating system resides. Usually, the operating system is on the internal drive. For more information, see “Changing the startup device sequence permanently” on page 36.

### **Installation of the Windows 7 operating system from an external optical drive or an external USB device fails**

Solution: Go to <https://support.lenovo.com/us/en/documents/ht104142> for more information.

### **The computer beeps multiple times before the operating system starts up**

Solution: Ensure that no keys are stuck.

## **Audio problems**

This section provides solutions to audio-related problems.

### **No audio in Windows**

Solutions:

- If you are using powered external speakers that have an On/Off control, ensure that:
  - The On/Off control is set to the **On** position.
  - The speaker power cable is connected to a properly grounded, functional ac electrical outlet.
- If your external speakers have a volume control, ensure that the volume is not set too low.
- Click the volume icon in the Windows notification area on the taskbar. Ensure that the mute speakers settings are not selected and none of the volume settings is set too low.

**Note:** If the volume icon is not displayed in the Windows notification area, add the icon to the notification area. See the Windows help system.

- Some models have a front audio panel you can use to adjust volume. If your computer have a front audio panel, ensure that the volume is not set too low.
- Ensure that your external speakers (and headphones, if used) are connected to the correct audio connector on the computer. Most speaker cables are color-coded to match the connector.

**Note:** When external-speaker or headphone cables are connected to the audio connector, the internal speaker, if present, is disabled. In most cases, if an audio adapter is installed in one of the expansion slots, the audio function built into the system board is disabled. Therefore, you must use the audio connectors on the audio adapter.

- Ensure that the program you are running is designed for use in the Microsoft Windows operating system. If the program is designed to run in DOS, the program does not use the Windows sound feature. The program must be configured to use SoundBlaster Pro or SoundBlaster emulation.
- Ensure that the audio device drivers are correctly installed.

### **Sound comes only from one external speaker**

Solutions:

- Ensure that the speaker cable is inserted completely into the connector on the computer.
- Ensure that the cable that connects the left speaker to the right speaker is securely connected.

- Click the volume icon in the Windows notification area on the taskbar. Then, click the speaker icon on top of the volume control. Click the **Levels** tab and ensure that the Balance settings are set correctly .

**Note:** If the volume icon is not displayed in the Windows notification area, add the icon to the notification area. See the Windows help system.

## CD or DVD problems

This section provides solutions to CD- or DVD-related problems.

### A CD or DVD does not work

Solutions:

- If you have multiple CD or DVD drives installed (or a combination of CD and DVD drives), try inserting the disc into the other drive. In some cases, only one of the drives is connected to the audio subsystem.
- Ensure that the disc is inserted correctly, with its label up.
- Ensure that the disc you are using is clean. To remove dust or fingerprints, wipe the disc clean with a soft cloth from the center to the outside. Wiping a disc in a circular motion might cause loss of data.
- Ensure that the disc you are using is not scratched or damaged. Try inserting another disc that you know is good. If you cannot read from a known-good disc, you might have a problem with your optical drive or the cabling to your optical drive. Ensure that the power cable and signal cable are securely connected to the drive.

### Unable to use a bootable recovery medium, such as the Product Recovery CD, to start your computer

Solution: Ensure that the CD or DVD drive is in the startup sequence before the storage drive. Refer to “Selecting a temporary startup device” on page 36 for information on viewing and changing the startup sequence. Note that on some models the startup sequence is permanently set and cannot be changed.

### Black screen instead of DVD video

Solutions:

- Restart the DVD player program.
- Try a lower screen resolution or color depth.
- Close any open files, and then restart the computer.

### DVD movie does not play

Solutions:

- Ensure that the disc surface is clean and not scratched.
- Check the disc or package for regional coding. You might need to purchase a disc with coding for the region where you are using your computer.

### No audio or intermittent audio while playing a DVD movie

Solutions:

- Check the volume control settings on your computer and on your speakers.
- Ensure that the disc surface is clean and not scratched.
- Check all cable connections to and from the speakers.
- Use the DVD menu for the video to select a different audio track.

## **Playback is slow or choppy**

Solutions:

- Disable any background programs, such as AntiVirus or Desktop Themes.
- Ensure that video resolution is set to less than 1152 x 864 pixels.

## **Invalid disc or no disc found message**

Solutions:

- Ensure that a DVD disc is in the drive with the shiny side of the disc facing down.
- Ensure that video resolution is set to less than 1152 x 864 pixels.
- On computers that have a CD-ROM or CD-RW drive in addition to a DVD-ROM drive, ensure that the DVD disc is in the drive labeled "DVD".

## **Intermittent problems**

Some problems occur only occasionally and are difficult to repeat.

Solutions:

- Ensure that all cables and cords are securely connected to the computer and connected devices.
- Ensure that when the computer is on, the fan grill is not blocked (there is air flow around the grill), and the fans are working. If airflow is blocked or the fans are not working, the computer might overheat.
- If Small Computer System Interface (SCSI) devices are installed, ensure that the last external device in each SCSI chain is terminated correctly. For more information, see your SCSI documentation.

## **Storage drive problems**

Select your symptom from the following list:

- "Some or all storage drives missing from the Setup Utility program" on page 44
- "System not starting up from the correct storage drive or "No Operating System Found" message" on page 44

### **Some or all storage drives missing from the Setup Utility program**

Solutions:

- Ensure that all storage drive signal cables and power cables are connected correctly.
- Ensure that your computer is configured correctly to support the storage drives.
  - If your computer is installed with five SATA storage drives, ensure that the SATA storage drive enablement module is installed.
  - If your computer is installed with SAS storage drives, ensure that the SAS storage drive enablement module or the LSI MegaRAID SAS adapter is installed.

### **System not starting up from the correct storage drive or "No Operating System Found" message**

Solutions:

- Ensure that all storage drive signal cables and power cables are connected correctly.
- Ensure that the storage drive your computer starts up from is listed as the first startup device in the Setup Utility program. Refer to "Changing the startup device sequence permanently" on page 36.

**Note:** In rare cases, the storage drive with the operating system might get corrupted or damaged. In such cases, replace the storage drive. Refer to Chapter 7 "Installing or replacing hardware" on page 53.

## Networking problems

This section provides solutions to networking-related problems.

### Ethernet LAN problems

#### **My computer cannot be connected to an Ethernet LAN**

Solutions:

- Connect the cable from the Ethernet connector to the RJ45 connector of the hub.
- Enable the Ethernet LAN feature in the Setup Utility program. See “Starting the Setup Utility program” on page 31. Then, follow the instructions on the screen.
- Enable the Ethernet LAN adapter.
  1. Depending on your Windows version, do one of the following:
    - For Windows 7: Click the Start button to open the Start menu.
    - For Windows 10: Right-click the Start button to open the Start context menu.
  2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Network and Sharing Center → Change adapter settings**.
  3. Right-click the Ethernet LAN adapter icon and click **Enable**.
- Update or reinstall the Ethernet LAN driver. See “Keeping your computer current” on page 24.
- Install all networking software that is necessary for your network environment. Check with your LAN administrator for the necessary networking software.
- Set the same duplex for the switch port and the adapter. If you configured the adapter for full duplex, ensure that the switch port is also configured for full duplex. Setting the wrong duplex mode might degrade performance, cause data loss, or result in lost connections.

#### **My computer is a Gigabit Ethernet model and I use a speed of 1000 Mbps, but the connection fails or errors occur**

Solution: Connect the network cable to the Ethernet connector using Category 5 wiring and a 100 BASE-T hub/switch (not 100 BASE-X).

#### **My computer is a Gigabit Ethernet model, but it cannot be connected to the network at 1000 Mbps, but at only 100 Mbps**

Solutions:

- Try another cable.
- Set the link partner to auto-negotiate.
- Set the switch to be 802.3ab-compliant (gigabit over copper).

#### **The Wake On LAN feature does not work**

Solution: Enable the Wake On LAN (WOL) feature in the Setup Utility program. See “Starting the Setup Utility program” on page 31. Then, follow the instructions on the screen.

### Wireless LAN problem

**Note:** The wireless LAN feature is supported only on some models.

#### **The wireless LAN feature does not work**

Solutions:

- Enable the wireless LAN feature in the Setup Utility program. See “Starting the Setup Utility program” on page 31. Then, follow the instructions on the screen.

- For Windows 10, enable the wireless LAN feature in Windows Settings. Click the Start button to open the Start menu, and then click **Settings → Network & Internet → Wi-Fi**. Turn on the Wi-Fi feature.
- Enable the wireless LAN adapter.
  1. Depending on your Windows version, do one of the following:
    - For Windows 7: Click the Start button to open the Start menu.
    - For Windows 10: Right-click the Start button to open the Start context menu.
  2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Network and Sharing Center → Change adapter settings**.
  3. Right-click the wireless LAN adapter icon and click **Enable**.
- Update or reinstall the wireless LAN driver. See “Keeping your computer current” on page 24.

## Bluetooth problems

**Note:** The Bluetooth feature is supported only on some models.

### The Bluetooth feature does not work

Solutions:

- Enable the Bluetooth feature in the Setup Utility program. See “Starting the Setup Utility program” on page 31. Then, follow the instructions on the screen.
- Turn on the Bluetooth radios.
  1. Depending on your Windows version, do one of the following:
    - For Windows 7: Click the Start button to open the Start menu. Right-click **Computer**, and then click **Properties**.
    - For Windows 10: Right-click the Start button to open the Start context menu.
  2. Click **Device Manager**. Type the administrator password or provide confirmation if prompted.
  3. Right-click the Bluetooth radios under **Bluetooth Radios** and click **Enable**.
- Enable the Bluetooth adapter.
  1. Depending on your Windows version, do one of the following:
    - For Windows 7: Click the Start button to open the Start menu.
    - For Windows 10: Right-click the Start button to open the Start context menu.
  2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Network and Sharing Center → Change adapter settings**.
  3. Right-click the Bluetooth adapter icon and click **Enable**.
- Update or reinstall the Bluetooth driver. See “Keeping your computer current” on page 24.

### Sound does not come from the Bluetooth headset or headphones

Solution: Set the Bluetooth headset or headphones as the default device.

1. Exit the application that uses the sound device (for example, Windows Media Player).
2. Right-click the volume icon in the Windows notification area on the taskbar.

**Note:** If the volume icon is not displayed in the Windows notification area, add the icon to the notification area. See Window help system.

3. Click **Playback devices**.
4. If you are using the Headset profile, select **Bluetooth Hands-free Audio**, and then click **Set Default**. If you are using the AV profile, select **Stereo Audio**, and then click **Set Default**.
5. Click **OK**.

## Performance problems

This section provides solutions to performance-related problems of your computer.

### Excessive number of fragmented files

Solution: Use the Windows disk defragmentation or disk optimization feature to clean up the files.

**Note:** Depending on the volume of the storage drives and amount of data stored on the storage drives, the disk-defragmentation process might take up to several hours.

1. Close any open programs and windows.
2. Click the Start button to open the Start menu.
3. Depending on your Windows version, do one of the following:
  - For Windows 7: Click **Computer**.
  - For Windows 10: Click **File Explorer → This PC**.
4. Right-click your C drive and then click **Properties**.
5. Click the **Tools** tab.
6. Depending on your Windows version, do one of the following:
  - For Windows 7: Click **Defragment now**.
  - For Windows 10: Click **Optimize**. Select the desired drive and then click **Optimize**.
7. Follow the instructions on the screen.

### Insufficient free storage drive space

Solutions: Free up storage drive space.

- Clean out your Inbox, Sent Items, and Deleted Items folders from your e-mail application.
- Clean up your C drive.
  1. Click the Start button to open the Start menu.
  2. Depending on your Windows version, do one of the following:
    - For Windows 7: Click **Computer**.
    - For Windows 10: Click **File Explorer → This PC**.
  3. Right-click your C drive and then click **Properties**.
  4. Check the amount of free space, and then click **Disk Cleanup**.
  5. A list of unnecessary file categories is displayed. Select each file category you want to delete, and then click **OK**.
- Turn some Windows features off or remove some unnecessary programs.
  1. Depending on your Windows version, do one of the following:
    - For Windows 7: Click the Start button to open the Start menu.
    - For Windows 10: Right-click the Start button to open the Start context menu.
  2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Programs and Features**.
  3. Do one of the following:
    - To turn some Windows features off, click **Turn Windows features on or off**. Follow the instructions on the screen.
    - To remove some unnecessary programs, select the program you want to remove, and then click **Uninstall/Change** or **Uninstall**.

## Insufficient free memory space

Solutions:

- Right-click a blank area on the taskbar and open Task Manager. Then, end some tasks you are not performing.
- Install additional memory modules. See Chapter 7 “Installing or replacing hardware” on page 53. To purchase memory modules, go to <http://www.lenovo.com>

## Serial connector cannot be accessed

Solutions:

- Connect the serial cable to the serial connector on the computer and to the serial device. If the serial device has its own power cord, connect the power cord to a grounded electrical outlet.
- Turn on the serial device and keep the device online.
- Install any application programs supplied with the serial device. Refer to the documentation that comes with the serial device for more information.
- If you added one serial-connector adapter, install the adapter correctly.

## My USB connectors cannot be accessed

Solutions:

- Connect the USB cable from the USB connector to the USB device. If the USB device has its own power cord, connect the power cord to a grounded electrical outlet.
- Turn on the USB device and keep the device online.
- Install any device drivers or application programs supplied with the USB device. Refer to the documentation that comes with the USB device for more information.
- Detach and reconnect the USB connector to reset the USB device.

## Software and driver problems

This section provides solutions to software- and driver-related problems.

### For some programs, dates cannot be sorted in correct order

Solution: Some programs developed before the year 2000 use only the last two digits of a year to sort dates, assuming the first two digits are 19. Consequently, dates cannot be sorted in correct order nowadays. Check with your software manufacturer to see if any updates are available. Many software manufacturers make updates available from the World Wide Web.

### Some application programs do not work as expected

Solutions:

1. Check whether the problem is caused by an application program.
  - a. Ensure that the software is compatible with your computer. Refer to the information supplied with the software for more information.
  - b. Verify that other software works correctly on your computer.
  - c. Verify that the software you are using works on another computer.
2. If the problem is caused by an application program:
  - Refer to the printed documentation that comes with the program or the help system of the program.
  - Update the program. See “Keeping your computer current” on page 24.



- Uninstall the program and then reinstall it. To download a program that is preinstalled on your computer, go to <http://www.lenovo.com/support> and follow the instructions on the screen.

## A device does not work normally due to device driver problems

Solution: Update the device driver. See “Keeping your computer current” on page 24.

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## Diagnostics

**Note:** If you are using a Windows operating system other than Windows 7 or Windows 10, go to <http://www.lenovo.com/diags> for the diagnostics information for your computer.

The diagnostic program is used to test hardware components of your computer. The diagnostic program also can report operating-system-controlled settings that interfere with the correct operation of your computer.

## Lenovo Solution Center

The Lenovo Solution Center program is the diagnostic program preinstalled on your computer. The program enables you to troubleshoot and resolve computer problems. It combines diagnostic tests, system information collection, security status, and support information, along with hints and tips for maximum system performance.

To open the Lenovo Solution Center program, see “Accessing a program on your computer” on page 12. For more information about using the program, refer to the help system of the program.

If you are unable to isolate and repair the problem yourself after running Lenovo Solution Center, save and print the log files created by the program. You might need the log files when you speak to a Lenovo technical support representative.

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## Recovery information

This section provides instructions on how to recover your operating system.

**Note:** If a device does not work normally after recovering the operating system, update the device driver. See “Keeping your computer current” on page 24.

## Recovery information for Windows 7

To recover your Windows 7 operating system, use the following solutions:

- Use Windows recovery solutions.
  - Use System Restore to restore system files and settings to an earlier point.
    1. Click the Start button to open the Start menu.
    2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Recovery** → **Open System Restore**.
    3. Follow the instructions on the screen.
  - Use the Windows recovery environment by doing one of the following:
    - After several consecutive failed boot attempts, the Windows recovery environment might start automatically. Follow the instructions on the screen to choose the appropriate recovery solution.
    - Turn on or restart your computer. Then, repeatedly press and release the F8 key until the Advanced Boot Options window opens. Select **Repair Your Computer**, press Enter, and follow the instructions on the screen to choose the appropriate recovery solution.

**Note:** For some keyboards, you might need to press Fn+F8 to open the Advanced Boot Options window.

- Use the Rescue and Recovery program to restore the storage drive from a backup, or restore the C drive to the factory-default settings.

**Notes:**

- Depending on your computer model, the Rescue and Recovery program might not be available unless you installed it manually earlier.
- If you use the Rescue and Recovery program to restore the storage drive from a backup, ensure that you backed up your data earlier with the program.

To use the Rescue and Recovery program, do one of the following:

- Open the Rescue and Recovery program. See “Accessing a program on your computer” on page 12. For more information about using the program, refer to the help system of the program.
- Open the Rescue and Recovery workspace.
  1. Turn off your computer. Press and hold the Enter key and then turn on the computer. Release the Enter key when Startup Interrupt Menu is displayed. Then, press F11 to open the Rescue and Recovery workspace.
  2. If the Rescue and Recovery workspace fails to open, use the rescue medium you created earlier to resolve the problem. Select the rescue medium as the startup device. See “Selecting a temporary startup device” on page 36. When the rescue medium starts, the Rescue and Recovery workspace opens. Follow the instructions on the screen.
- Use the recovery medium you created earlier with the Create Recovery Media program to restore only the C drive or the entire storage drive to the factory-default settings.

**Note:** To create a recovery medium, see “Good maintenance practices” on page 23.

1. Select the recovery medium as the startup device. See “Selecting a temporary startup device” on page 36.
  2. Follow the instructions on the screen to choose the appropriate recovery solution.
- Use the recovery disc set provided by Lenovo to restore the entire storage drive to the factory-default settings.
    - If your computer comes with the recovery disc set, follow the instructions shipped with the disc set.
    - If your computer does not come with the recovery disc set, contact the Lenovo Customer Support Center to order a recovery disc set. For a list of Lenovo Support phone numbers, go to <http://www.lenovo.com/support/phone>. If you cannot find the support telephone number for your country or region, contact your Lenovo reseller.

## Recovery information for Windows 10

To recover your Windows 10 operating system, use the following solutions:

- Use Windows recovery solutions.
  - Use recovery solutions in Windows Settings.
    1. Click the Start button to open the Start menu.
    2. Click **Settings → Update & security → Recovery**.
    3. Choose the appropriate recovery solution by following the instructions on the screen.
  - Use System Restore to restore system files and settings to an earlier point.
    1. Right-click the Start button to open the Start context menu.

2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Recovery** → **Open System Restore**.
  3. Follow the instructions on the screen.
- Use the File History tool to restore your files from a backup.

**Note:** If you use the File History tool to restore your files from a backup, ensure that you backed up your data earlier with the tool.

1. Right-click the Start button to open the Start context menu.
  2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **File History** → **Restore personal files**.
  3. Follow the instructions on the screen.
- Use the Windows recovery environment by doing one of the following:
    - After several consecutive failed boot attempts, the Windows recovery environment might start automatically. Follow the instructions on the screen to choose the appropriate recovery solution.
    - Select the recovery medium you created earlier with the Windows tool as the startup device. See “Selecting a temporary startup device” on page 36. Then, follow the instructions on the screen to choose the appropriate recovery solution.

**Note:** To create a recovery medium, see “Good maintenance practices” on page 23.

- Use the recovery USB key provided by Lenovo to restore the entire storage drive to the factory-default settings.
  - If your computer comes with the recovery USB key, follow the instructions shipped with the USB key.
  - If your computer does not come with the recovery USB key, contact the Lenovo Customer Support Center to order a recovery USB key. For a list of Lenovo Support phone numbers, go to <http://www.lenovo.com/support/phone>. If you cannot find the support telephone number for your country or region, contact your Lenovo reseller.



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## Chapter 7. Installing or replacing hardware

This chapter contains the following topics:

- “Handling static-sensitive devices” on page 53
- “Installing or replacing hardware” on page 53

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### Handling static-sensitive devices

Do not open the static-protective package containing the new part until the defective part has been removed and you are ready to install the new part. Static electricity, although harmless to you, can seriously damage computer components and options.

When you handle options and other computer components, take these precautions to avoid static-electricity damage:

- Limit your movement. Movement can cause static electricity to build up around you.
- Always handle options and other computer components carefully. Handle PCI/PCI-Express cards, memory modules, system boards, and microprocessors by the edges. Never touch any exposed circuitry.
- Prevent others from touching the options and other computer components.
- Touch the static-protective package containing the part to a metal expansion-slot cover or other unpainted metal surface on the computer for at least two seconds. This reduces static electricity from the package and your body before you install or replace a new part.
- When possible, remove the new part from the static-protective package, and install it directly in the computer without setting the part down. When this is not possible, place the static-protective package on a smooth, level surface and place the part on the package.
- Do not place the part on the computer cover or other metal surface.

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### Installing or replacing hardware

This section provides instructions on how to install or replace hardware for your computer. You can expand the capabilities of your computer and maintain your computer by installing or replacing hardware.

**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

#### Notes:

- Depending on your computer model, some of the hardware parts in this section might not be available.
- Use computer parts provided only by Lenovo.
- When installing or replacing an option, use the appropriate instructions in this section along with the instructions that come with the option.
- In most areas of the world, Lenovo requires the return of the defective CRU. Information about this will come with the CRU or will come a few days after the CRU arrives.

### Installing external options

You can connect external options to your computer, such as external speakers, a printer, or a scanner. For some external options, you must install additional software in addition to making the physical connection. When installing an external option, see “Hardware locations” on page 1 to identify the required connector.

Use the instructions shipped with the option to help you make the connection and install any software or device drivers that are required for the option.

## Removing the computer cover

**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

**CAUTION:**



**Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.**

To remove the computer cover, do the following:

1. Remove any media from the drives and turn off all attached devices and the computer.
2. Disconnect all power cords from electrical outlets.
3. Disconnect the power cord, Input/Output cables, and any other cables that are connected to the computer. See “Front view” on page 1 and “Rear view” on page 3.
4. Unlock any locking device that secures the computer cover. See “Attaching a padlock” on page 27.
5. Remove the two screws that secure the computer cover.
6. Press the cover-release button on the side of the computer and slide the cover to the rear of the computer to remove the cover.

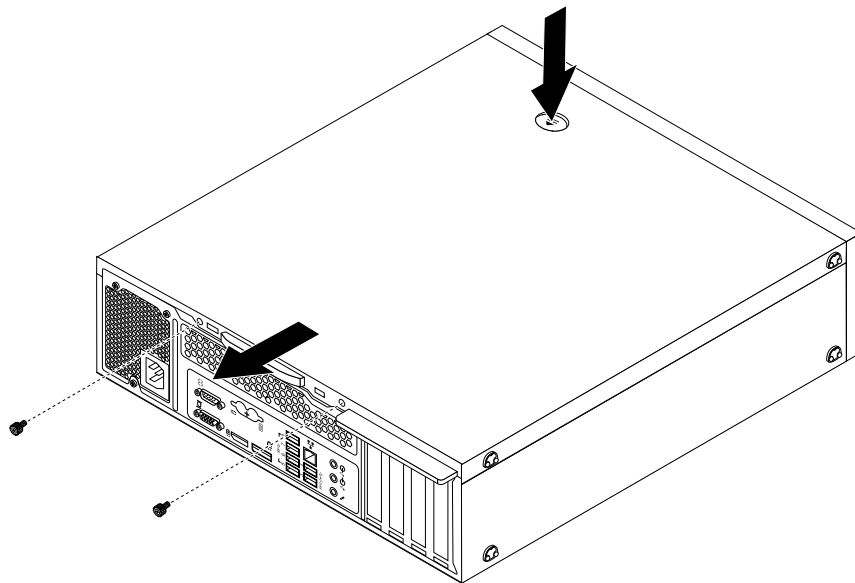


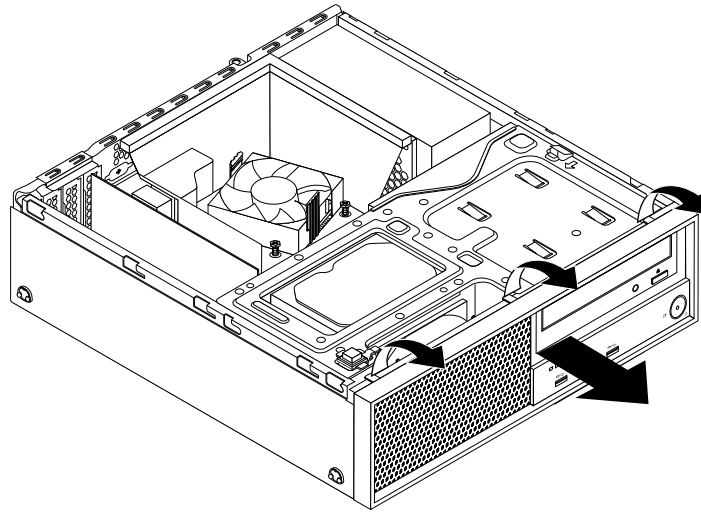
Figure 10. Removing the computer cover

## Removing and reinstalling the front bezel

**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

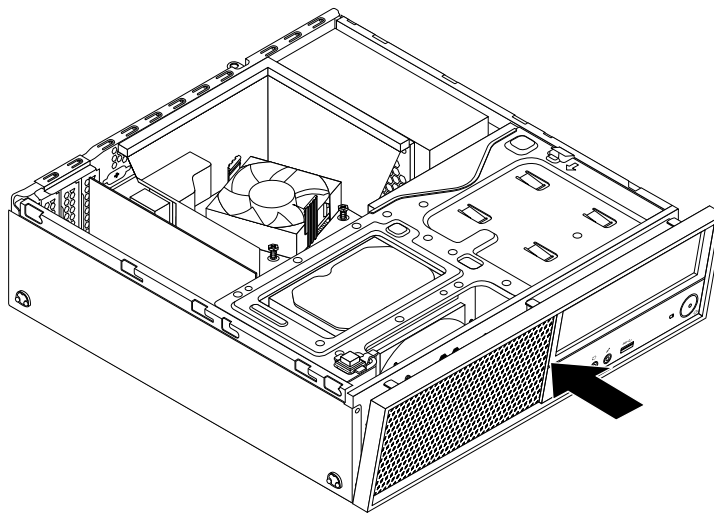
To remove and reinstall the front bezel, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 54.
3. Release the three plastic tabs on the top of the front bezel and pivot the front bezel outward to remove it from the computer.



*Figure 11. Removing the front bezel*

4. To reinstall the front bezel, first align the three plastic tabs on the bottom of the front bezel with the corresponding holes in the chassis. Then pivot the front bezel inward until it snaps into position.



*Figure 12. Reinstalling the front bezel*

**What to do next:**

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

## Installing or replacing a memory module

**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

Your computer has four memory slots for installing or replacing DDR4 UDIMMs that provide up to a maximum of 64 GB system memory.

When installing or replacing a memory module, use 4 GB, 8 GB, or 16 GB DDR4 UDIMMs in any combination up to a maximum of 64 GB. Do not mix any combination of ECC UDIMMs and non-ECC UDIMMs into the same computer.

Always install the memory modules in the following order as shown, the numbers 1, 2, 3, and 4 indicate the installation sequence:

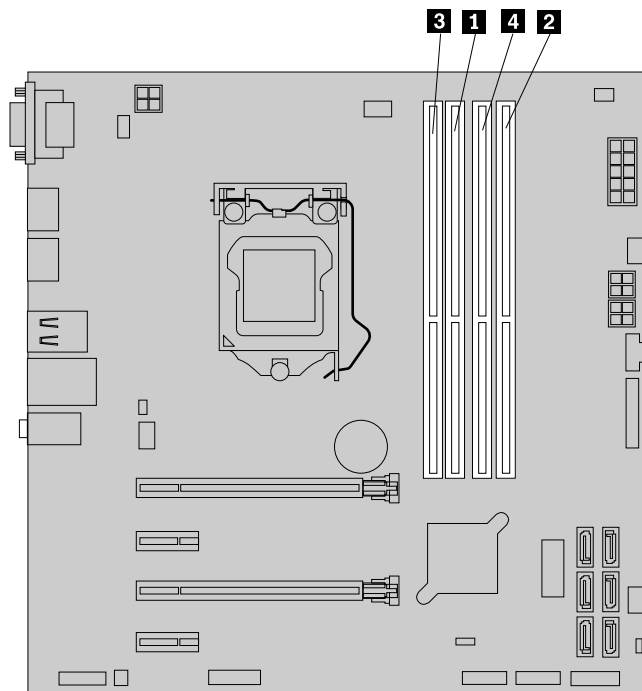


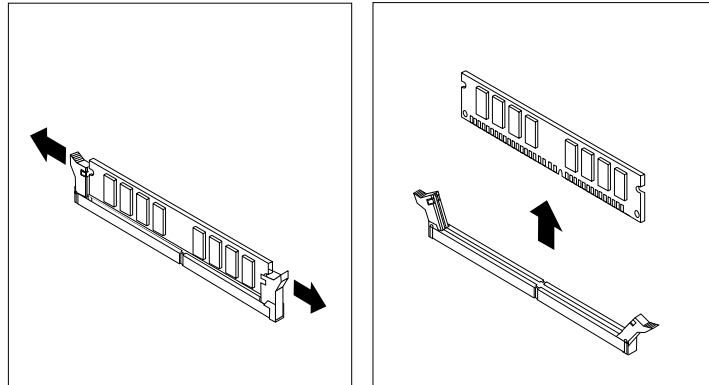
Figure 13. Memory module installation order

To install or replace a memory module, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 54.
3. Lay the computer on its side for easier access to the system board.
4. Locate the memory slots. See “Parts on the system board” on page 6.
5. Remove any parts that might prevent your access to the memory slots. Depending on your computer model, you might need to remove the PCI Express x16 graphics card for easier access to the memory slots. See “Installing or replacing a PCI card” on page 58.
6. Depending on whether you are installing or replacing a memory module, do one of the following:

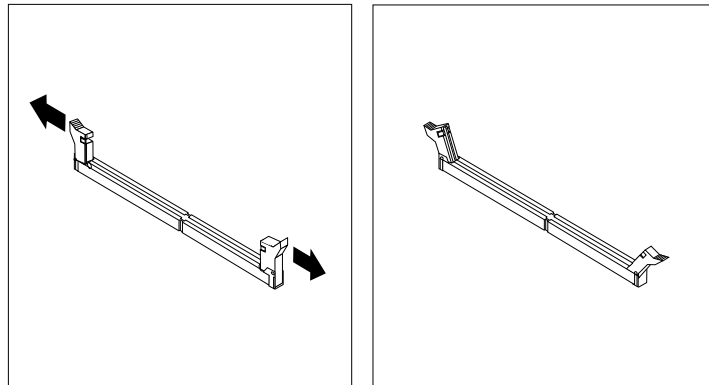


- If you are replacing an old memory module, open the retaining clips and gently pull the memory module out of the memory slot.



*Figure 14. Removing a memory module*

- If you are installing a memory module, open the retaining clips of the memory slot into which you want to install the memory module.



*Figure 15. Opening the retaining clips*

7. Position the new memory module over the memory slot. Ensure that the notch **1** on the memory module is aligned with the key **2** in the slot. Push the memory module straight down into the slot until the retaining clips completely close.

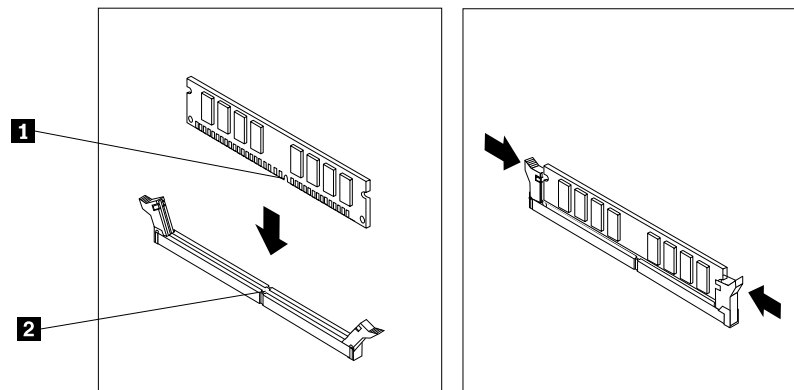


Figure 16. Installing a memory module

8. Reinstall the PCI Express x16 graphics card if you have removed it.

**What to do next:**

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

## Installing or replacing a PCI card

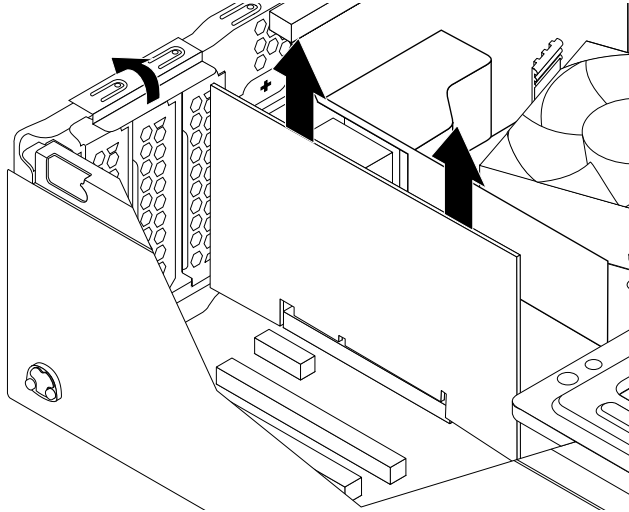
**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

Your computer has two PCI Express x1 card slots, one PCI Express x16 card slot (negotiable link width x4, x1), and one PCI Express x16 graphics card slot.

To install or replace a PCI card, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 54.

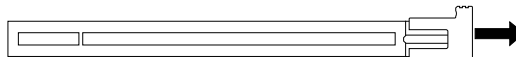
3. Rotate the PCI card retainer to the open position. Depending on whether you are installing or replacing a PCI card, do one of the following:
  - If you are installing a PCI card, remove the appropriate metal slot cover.
  - If you are replacing an old PCI card, grasp the old card and gently pull it out of the slot.



*Figure 17. Removing a PCI card*

**Notes:**

- The card fits tightly into the slot. If necessary, alternately move each side of the card a small amount until the card is removed from the slot.
- If the card is held in place by a retaining latch, disengage the card retaining latch on the PCI card slot. Then grasp the card and gently pull it out of the slot.



*Figure 18. Disengaging the card retaining latch*

4. Remove the new PCI card from its static-protective package.

5. Install the new card into the appropriate slot on the system board. See “Parts on the system board” on page 6. Rotate the PCI card retainer to the closed position.

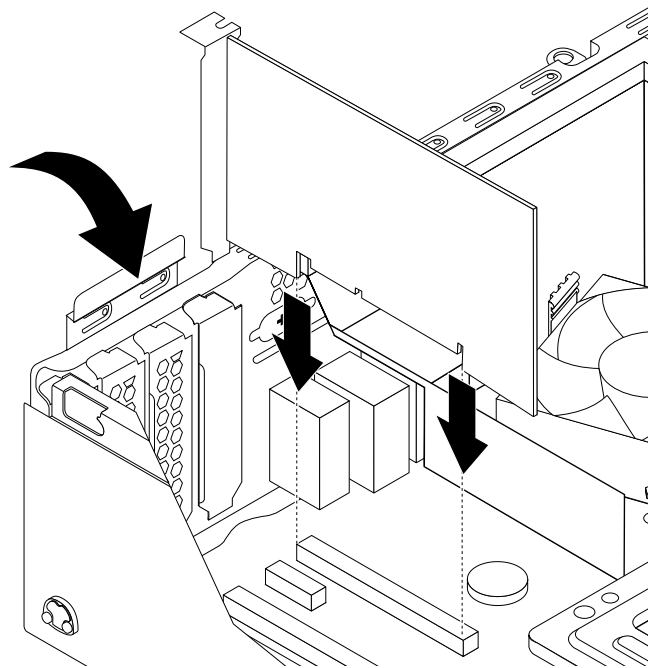


Figure 19. Installing a PCI card

**Note:** If you are installing a PCI Express x16 graphics card, ensure that the memory-slot retaining clips are closed before you install the card to avoid any interference during the installation.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

## Installing or replacing an M.2 solid-state drive

**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

To install or replace an M.2 solid-state drive, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 54.
3. Lay the computer on its side for easier access to the system board.
4. Depending on whether you are installing or replacing an M.2 solid-state drive, do one of the following:

- If you are replacing an M.2 solid-state drive, locate and remove the M.2 solid-state drive adapter. See “Installing or replacing a PCI card” on page 58. Remove the screw that secures the old M.2 solid-state drive. Then, gently pull the solid-state drive out of the M.2 slot.

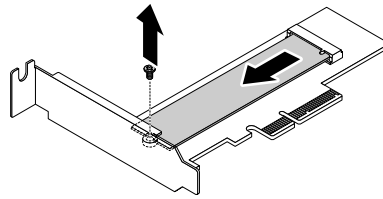


Figure 20. Removing the M.2 solid-state drive

- If you are installing an M.2 solid-state drive, remove the screw that is aligned with the M.2 slot.
5. Align the notch **1** on the new M.2 solid-state drive with the slot key **2** in the M.2 slot. Then, insert the solid-state drive into the M.2 slot until the notch **3** is aligned with the corresponding screw hole in the drive adapter. Install the screw to secure the new solid-state drive.

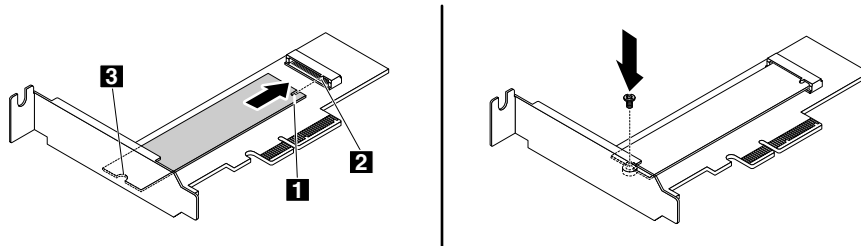


Figure 21. Installing the M.2 solid-state drive

6. Install the M.2 solid-state drive adapter into the appropriate PCI or PCI Express card slot on the system board. See “Installing or replacing a PCI card” on page 58.

**Note:** It is recommended that you install the M.2 solid-state drive adapter into the **28** PCI Express x16 card slot. See “Parts on the system board” on page 6.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

## Replacing the battery

**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

Your computer has a special type of memory that maintains the date, time, and settings for built-in features. A battery keeps this information active when you turn off the computer.

The battery normally requires no charging or maintenance throughout its life; however, no battery lasts forever. If the battery fails, the date, time, and configuration information (including passwords) are lost. An error message is displayed when you turn on the computer.

Refer to the “Lithium coin cell battery notice” in the *Safety, Warranty, and Setup Guide* for information about replacing and disposing of the battery.

To replace the battery, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 54.
3. Locate the battery. See “Parts on the system board” on page 6.
4. Remove the old battery.

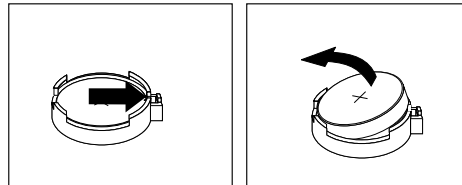


Figure 22. Removing the old battery

5. Install a new battery.

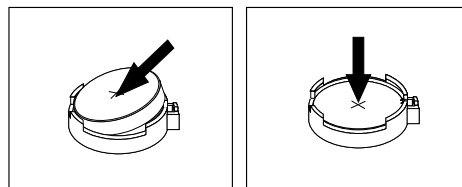


Figure 23. Installing a new battery

6. Reinstall the computer cover and connect the cables. See “Completing the parts replacement” on page 101.

**Note:** When the computer is turned on for the first time after replacing the battery, an error message might be displayed. This is normal after replacing the battery.

7. Turn on the computer and all attached devices.
8. Use the Setup Utility program to set the date, time, and any passwords. See “Using the Setup Utility program” on page 31.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

## Installing or replacing an optical drive

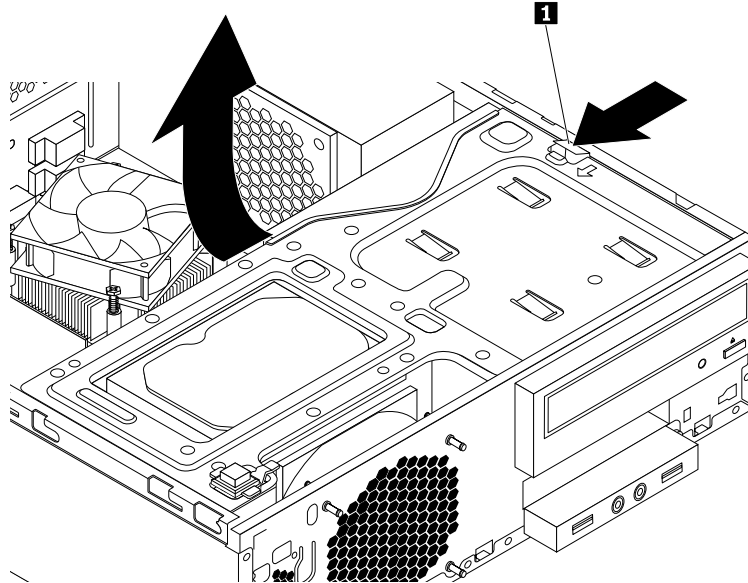
**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

For some computer models, the optical-drive bay might be installed with a device such as an optical drive, a 5.25-inch flex module, a flex storage enclosure, a front access storage enclosure, or an optical/storage combination enclosure.

This section provides instructions on how to install or replace an optical drive. For any other device in the optical-drive bay, the installation or replacement procedure is similar.

To install or replace an optical drive, do the following:

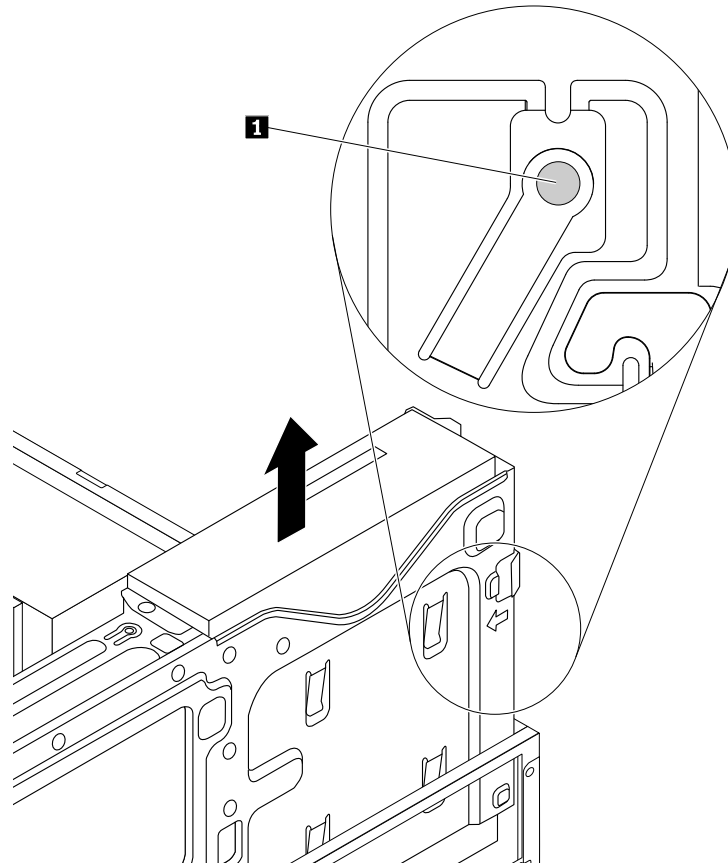
1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 54.
3. Remove the front bezel. See “Removing and reinstalling the front bezel” on page 54.
4. Press the release tab **1** as shown and pivot the drive bay assembly upward.



*Figure 24. Pivoting the drive bay assembly upward*

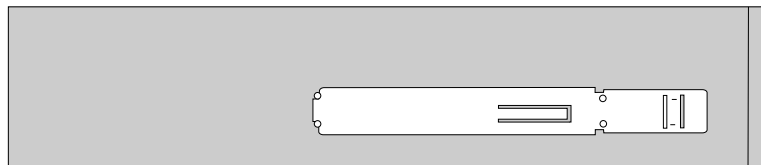
5. If you are installing a new optical drive, do the following:
    - a. Remove the metal static shield from the bay.
    - b. Locate the optical-drive retainer from the left side of the computer. Push the optical-drive retainer downwards to unlock the retainer. Then lift the optical-drive retainer out of the chassis.
- If you are replacing an optical drive, do the following:
- a. Disconnect all cables from the rear of the optical drive.

- b. Press the optical-drive lock **1** on the right side of the drive bay assembly and slide the optical drive out of the rear of the bay. Then remove the optical-drive retainer from the left side of the optical drive.



*Figure 25. Removing the optical drive*

6. Install the optical-drive retainer on the side of the new optical drive.



*Figure 26. Installing the optical-drive retainer*



7. Slide the new optical drive into the drive bay until the optical drive snaps into position.

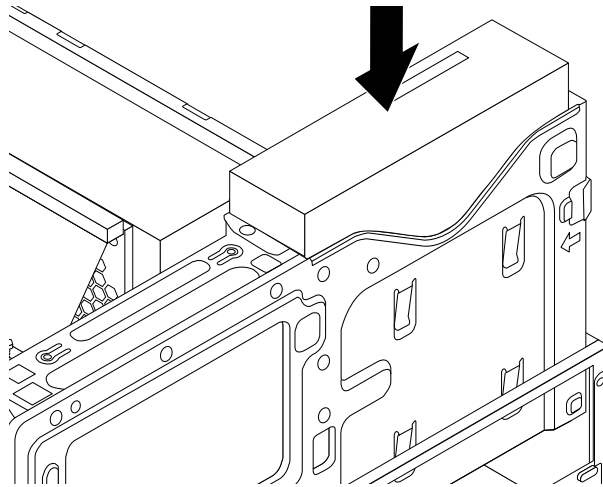


Figure 27. Installing the optical drive

8. Connect any required cables. For the optical drive, connect the power cable and the signal cable to the rear of the optical drive.

**What to do next:**

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

## Installing or replacing a device in the 5.25-inch flex module

**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

Installing or replacing a device in the 5.25-inch flex module involves the following operations:

- “Installing or replacing a slim optical drive in the flex module” on page 65
- “Installing or replacing a card reader in the flex module” on page 68
- “Installing or replacing an eSATA connector or IEEE 1394 connector in the flex module” on page 70

### Installing or replacing a slim optical drive in the flex module

To install or replace a slim optical drive in the flex module, do the following:

1. Remove the flex module out of the chassis. See “Installing or replacing an optical drive” on page 62.

2. Lift the clip on the rear of the flex module and slide the flex module cover to the rear to remove the cover.

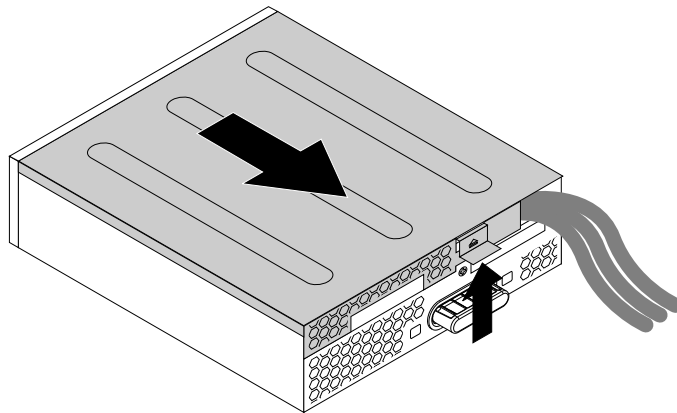


Figure 28. Removing the flex module cover

3. If you are installing a new slim optical drive, press the two metal clips **1** to remove the plastic clip with the two screws as shown. Remove the two screws and then go to step 4.

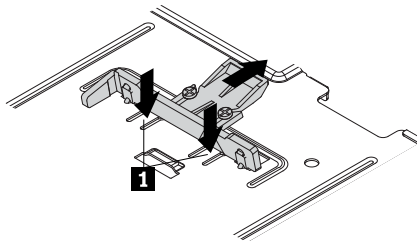


Figure 29. Removing the plastic clip with the two screws

If you are replacing an old slim optical drive, do the following:

- a. Press the button as shown to remove the slim optical drive from the flex module.

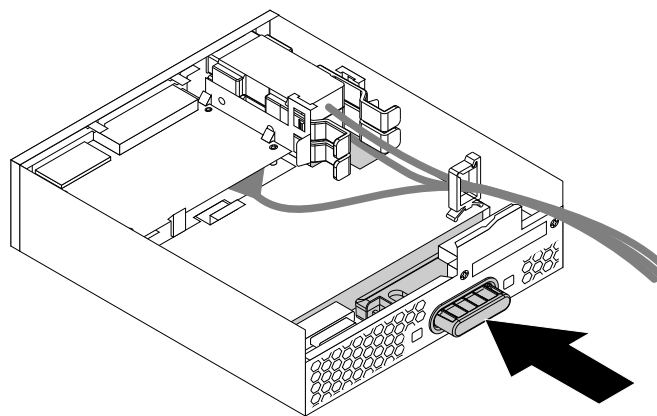
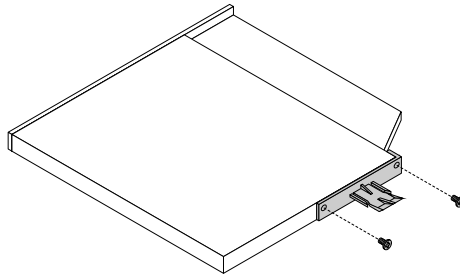


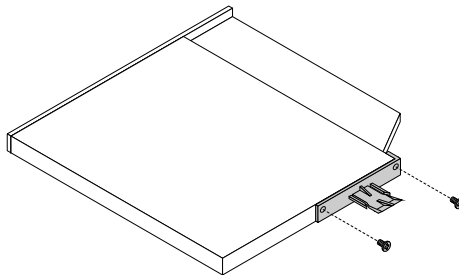
Figure 30. Removing the slim optical drive from the flex module

- b. Remove the two screws that secure the clip to remove the plastic clip from the rear of the slim optical drive.



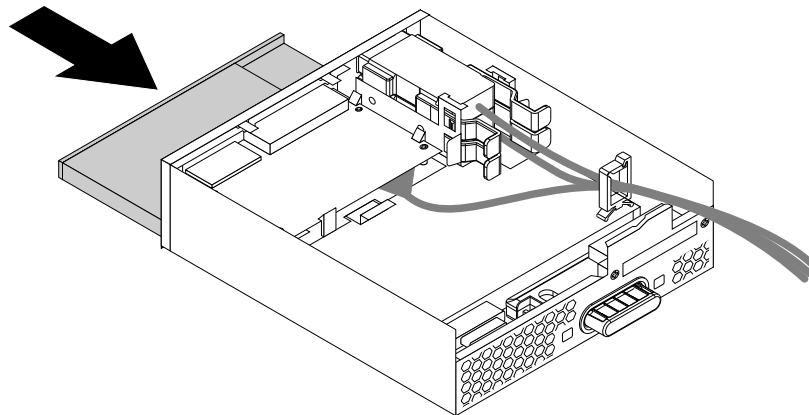
*Figure 31. Removing the plastic clip from the slim optical drive*

4. Install the two screws to secure the plastic clip on the rear of the new slim optical drive.



*Figure 32. Installing the plastic clip to the slim optical drive*

5. Slide the new slim optical drive with the plastic clip into the flex module until the slim optical drive snaps into position.



*Figure 33. Installing the slim optical drive in the flex module*

6. Position the flex module cover on the flex module so that the rail guides on the bottom of the cover engage the rails on the flex module. Then, push the cover to the front until it snaps into position.

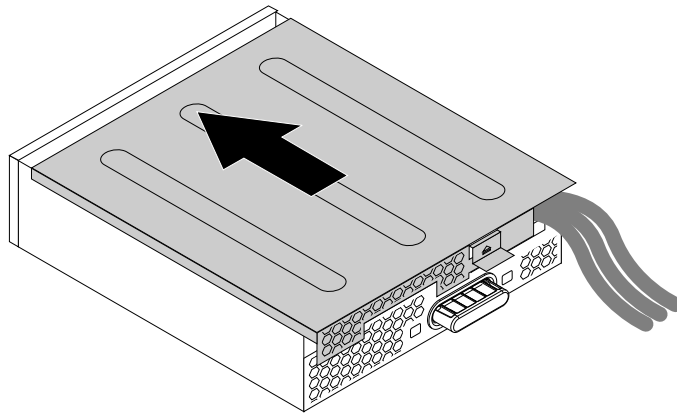


Figure 34. Reinstalling the flex module cover

**What to do next:**

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

**Installing or replacing a card reader in the flex module**

To install or replace a card reader in the flex module, do the following:

1. Remove the flex module out of the chassis. See “Installing or replacing an optical drive” on page 62.
2. Lift the clip on the rear of the flex module and slide the flex module cover to the rear to remove the cover.

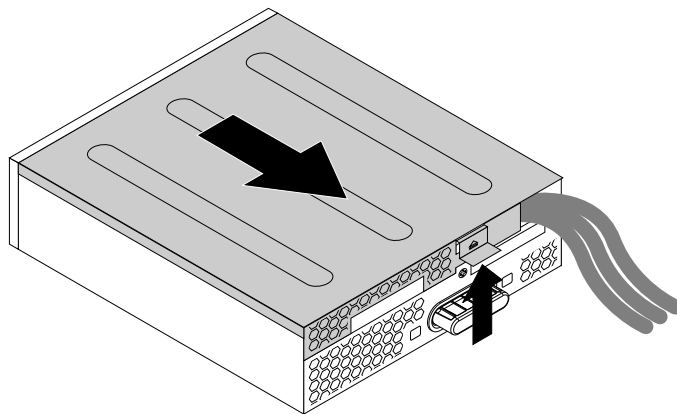
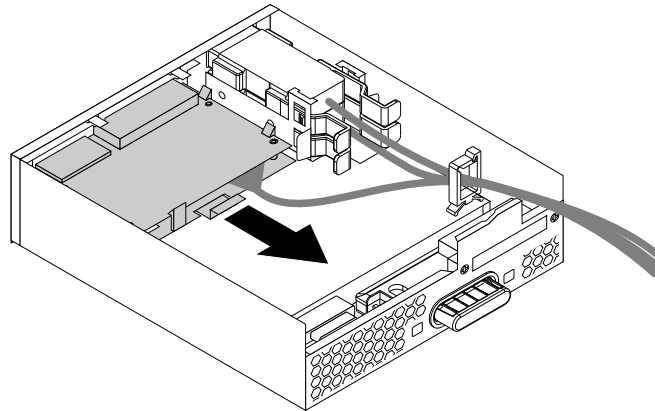


Figure 35. Removing the flex module cover

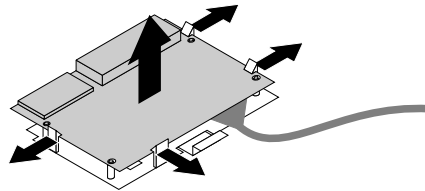
3. If you are replacing a card reader, do the following:
  - a. Disconnect the card reader cable from the system board. See “Parts on the system board” on page 6.

- b. Pull the clip as shown to remove the card reader with its retaining bracket out of the flex module.



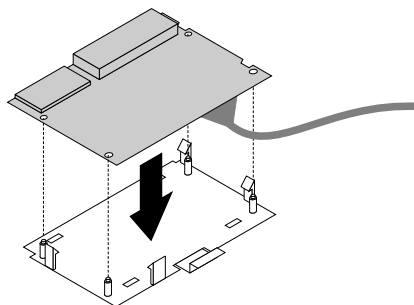
*Figure 36. Removing the card reader from the flex module*

- c. Flex the four clips on the sides of the card-reader retaining bracket to remove the card reader from the bracket.



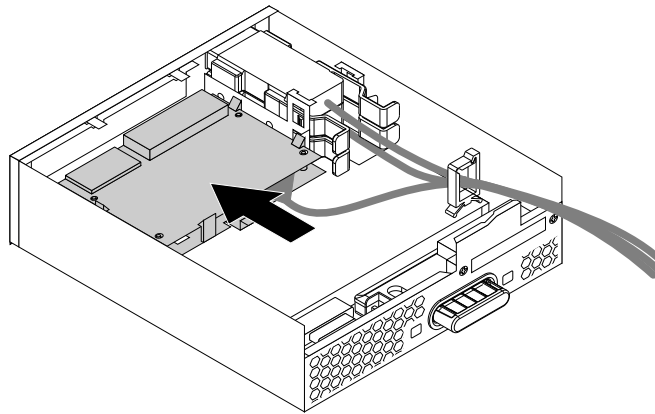
*Figure 37. Removing the card reader from the card-reader retaining bracket*

4. To install a new card reader into the card-reader retaining bracket, align the four holes in the card reader with the corresponding studs on the bracket. Then press the new card reader downward until it snaps into position.



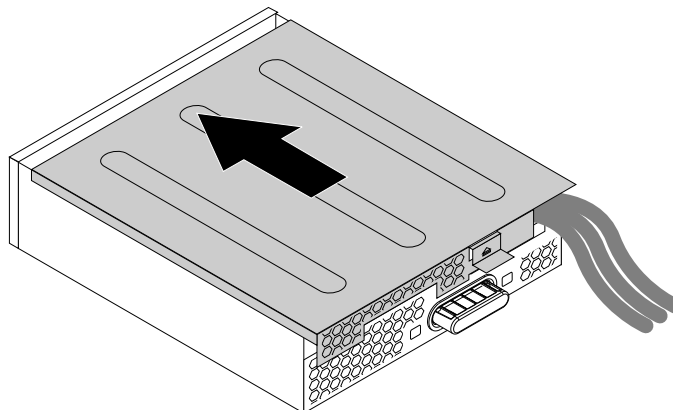
*Figure 38. Installing the card reader into the card-reader retaining bracket*

5. Note the orientation of the new card reader and route the card reader cable into the cable clip. Hold the clip on the card-reader retaining bracket to insert the new card reader into the card reader slot in the flex module. Ensure that the card reader snaps into position.



*Figure 39. Installing the card reader in the flex module*

6. Position the flex module cover on the flex module so that the rail guides on the bottom of the cover engage the rails on the flex module. Then, push the cover to the front until it snaps into position.



*Figure 40. Reinstalling the flex module cover*

7. Connect the card reader cable to the USB 2.0 connector on the system board. See “Parts on the system board” on page 6.

**What to do next:**

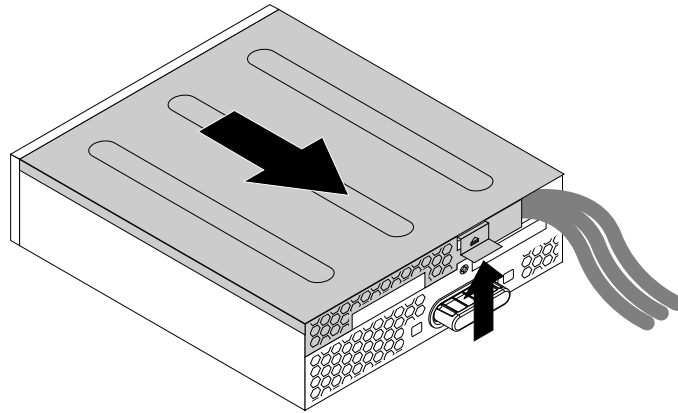
- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

**Installing or replacing an eSATA connector or IEEE 1394 connector in the flex module**

To install or replace an eSATA connector or IEEE 1394 connector in the flex module, do the following:

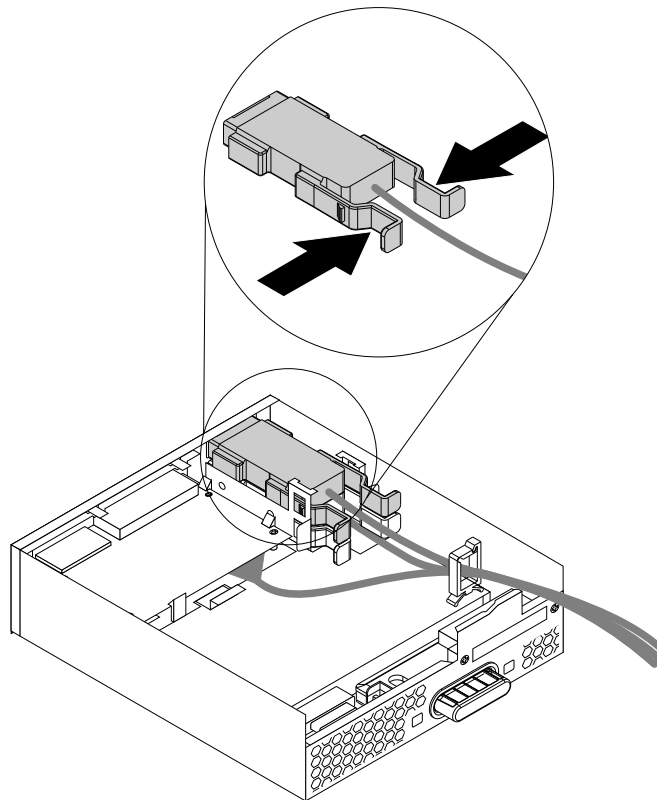
1. Remove the flex module out of the chassis. See “Installing or replacing an optical drive” on page 62.

2. Lift the clip on the rear of the flex module and slide the flex module cover to the rear to remove the cover.



*Figure 41. Removing the flex module cover*

3. If you are replacing an eSATA connector or IEEE 1394 connector, do the following:
  - a. Disconnect the eSATA connector or IEEE 1394 connector cable from the system board. See “Parts on the system board” on page 6.
  - b. Press the two clips toward each other as shown and then pull the eSATA connector or IEEE 1394 connector out of the flex module.



*Figure 42. Removing the eSATA connector or IEEE 1394 connector from the flex module*

4. Note the orientation of the eSATA connector or IEEE 1394 connector and route the eSATA connector or IEEE 1394 connector cable into the cable clip.
5. Place the eSATA connector or IEEE 1394 connector into the metal retainer. Then insert the eSATA connector or IEEE 1394 connector into the corresponding slot in the flex module as shown.

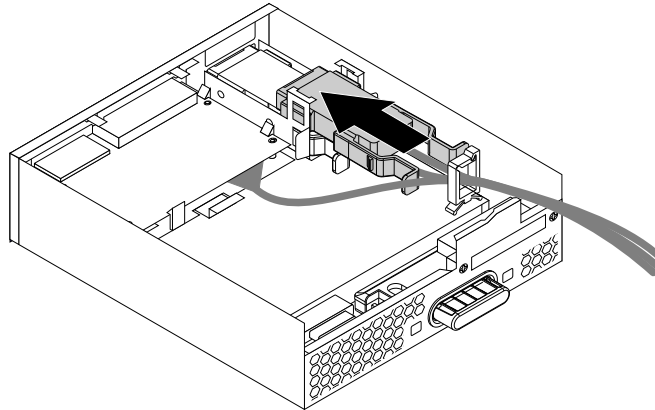


Figure 43. Installing the eSATA connector or IEEE 1394 connector in the flex module

6. Position the flex module cover on the flex module so that the rail guides on the bottom of the flex module cover engage the rails on the flex module. Then, push the cover to the front of the flex module until it snaps into position.

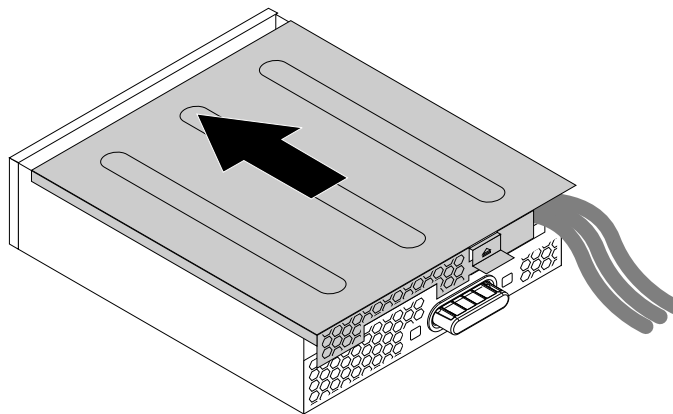


Figure 44. Reinstalling the flex module cover

7. Connect the eSATA connector or IEEE 1394 connector cable to the corresponding connector on the system board. See “Parts on the system board” on page 6.

#### What to do next:

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

## Installing or replacing a hard disk drive in the front-access storage enclosure

**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.



You can install or replace a hard disk drive in the front-access storage enclosure. The hard disk drive also can be hot-swappable, which means that you can install or replace the drive without even turning off your computer.

The hard disk drive in the front-access storage enclosure is hot-swappable only when the following requirements are met:

- The SATA cable of the front-access storage enclosure is connected to the eSATA connector on the system board. To verify the cable connection, see “Removing the computer cover” on page 54 and “Parts on the system board” on page 6 for more information.
- The operating system of your computer does not reside on the hard disk drive installed in the front-access storage enclosure.

**Attention:** If any of the above requirements are not met, do not install or replace the hard disk drive when the computer is turned on. Otherwise, data on the hard disk drive might get damaged.

To install or replace a hard disk drive in the front-access storage enclosure, do the following:

1. Before replacing an old hard disk drive, safely eject the old hard disk drive from the operating system first. For more information, see the Windows help system.
2. Unlock the enclosure cover with the provided key as shown. Press the notch **a** to open the enclosure cover.

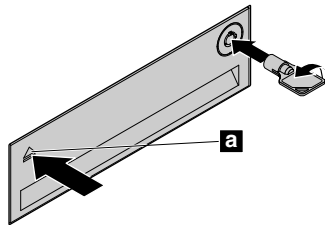


Figure 45. Opening the front-access storage enclosure cover

3. Press the pit on the bracket cover, and then grasp the tilted cover to pull the bracket out of the front-access storage enclosure.

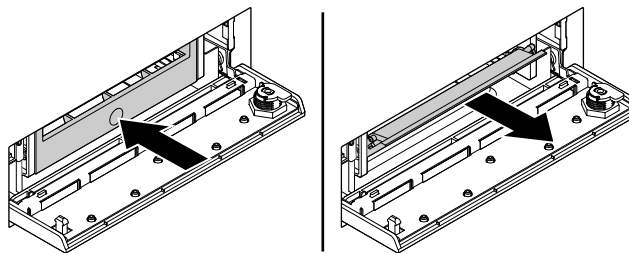


Figure 46. Removing the hard disk drive from the front-access storage enclosure

4. Flex both sides of the bracket to remove the hard disk drive from the bracket.

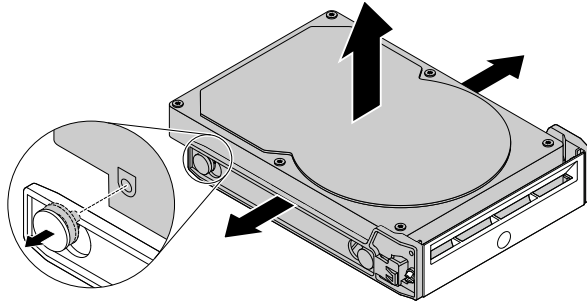


Figure 47. Removing the hard disk drive from the bracket

5. Flex both sides of the bracket and align pins **1** on the bracket with the corresponding holes in the new hard disk drive. Do not touch the circuit board on the hard disk drive.

**Note:** Ensure that the circuit board faces downward and the connectors face toward the rear of the bracket.

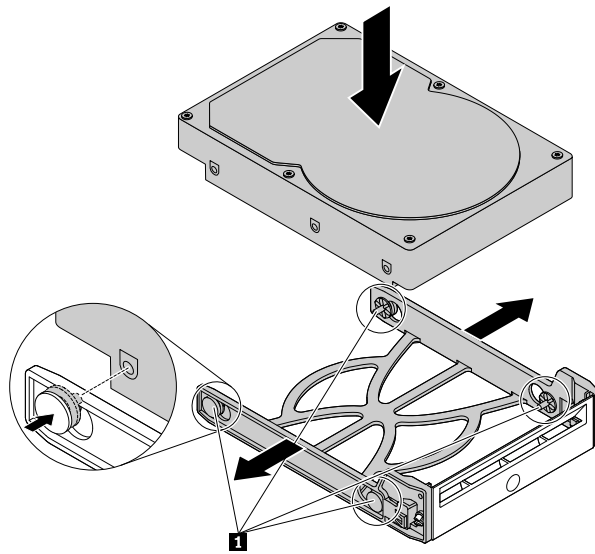


Figure 48. Installing the hard disk drive into the bracket

- Slide the bracket with the new hard disk drive into the front-access storage enclosure until it snaps into position. Press the notch to secure the enclosure cover and lock it with the key.

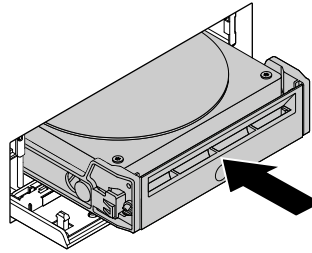


Figure 49. Installing the hard-disk-drive bracket

**What to do next:**

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

## Installing or replacing a device in the optical/storage combination enclosure

**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

Installing or replacing a device in the optical/storage combination enclosure involves the following operations:

- “Installing or replacing a hard disk drive in the optical/storage combination enclosure” on page 75
- “Installing or replacing a slim optical drive in the optical/storage combination enclosure” on page 77

**Note:** For a flex storage enclosure, the information about installing or replacing a hard disk drive also applies.

## Installing or replacing a hard disk drive in the optical/storage combination enclosure

To install or replace a hard disk drive in the optical/storage combination enclosure, do the following:

- Slide the enclosure out of the chassis. See “Installing or replacing an optical drive” on page 62.
- Pinch the two clips toward each other as shown to open the rear cover of the enclosure.

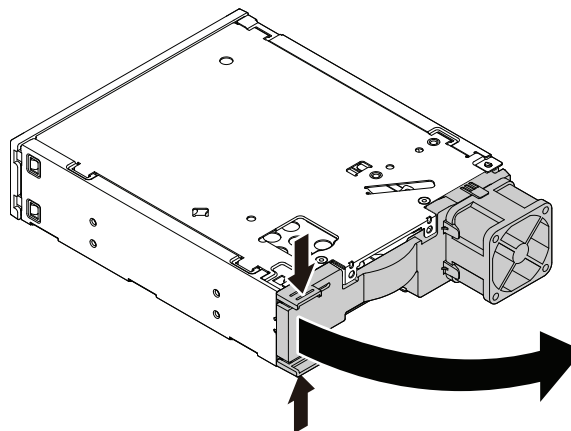


Figure 50. Opening the enclosure from the rear

3. If you are replacing an old hard disk drive, do the following:
  - a. Slide the hard disk drive out of the rear of the enclosure.

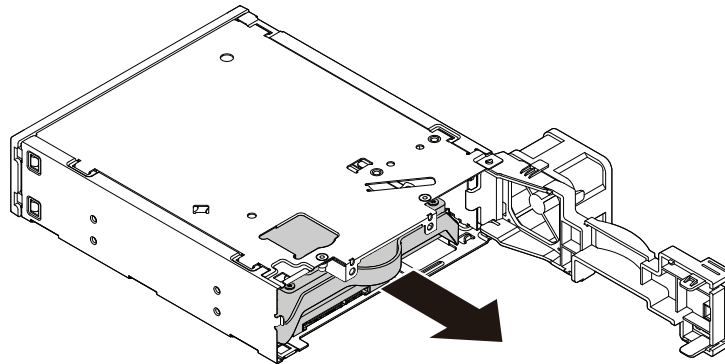


Figure 51. Removing the hard disk drive from the rear

- b. Flex two sides of the blue bracket to remove the hard disk drive from the bracket.
4. To install a new hard disk drive into the blue bracket, flex the bracket and align pin **1**, pin **2**, pin **3**, and pin **4** on the bracket with the corresponding holes in the hard disk drive. Do not touch the circuit board **5** on the bottom of the hard disk drive.

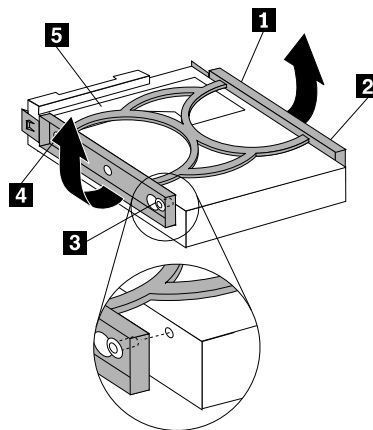


Figure 52. Installing the hard disk drive into the bracket

5. Slide the new hard disk drive into the enclosure from the rear until it snaps into position.

**Note:** Ensure that the circuit board faces downward and the connectors face toward the rear of the bracket.

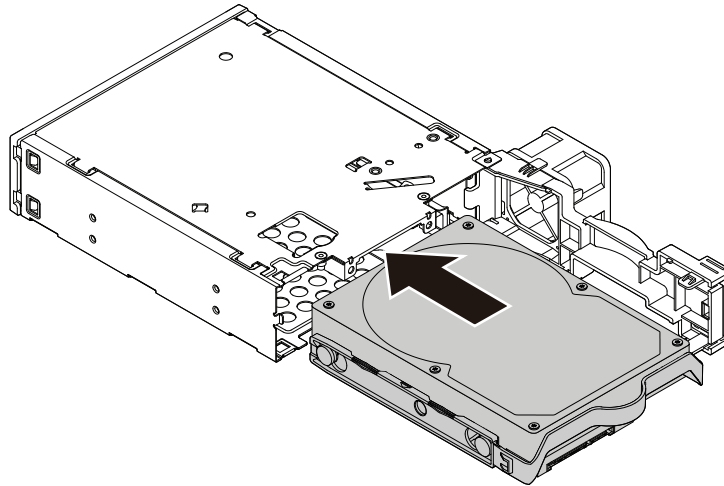


Figure 53. Installing the hard disk drive into the enclosure

6. Pivot the rear cover of the enclosure inward until you hear a click. The rear cover is secured in place.

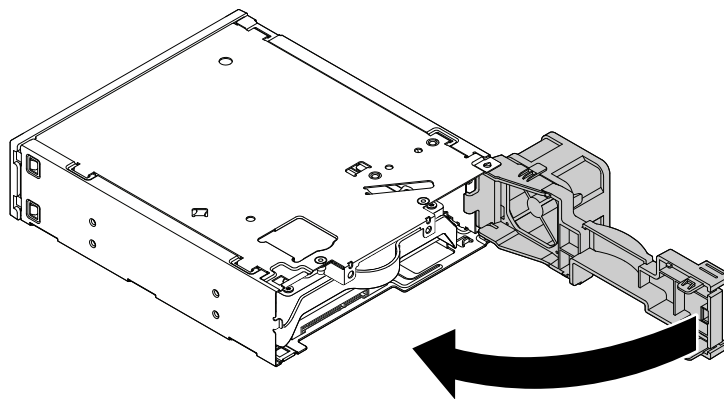


Figure 54. Pivoting the rear cover inward

**What to do next:**

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

**Installing or replacing a slim optical drive in the optical/storage combination enclosure**

To install or replace a slim optical drive in the optical/storage combination enclosure, do the following:

1. Slide the enclosure out of the chassis. See “Installing or replacing an optical drive” on page 62.

2. If you are replacing an old slim optical drive, press the clip on the top of the enclosure as shown and push forward the slim optical drive. Then, slide the slim optical drive out of the front of the enclosure.

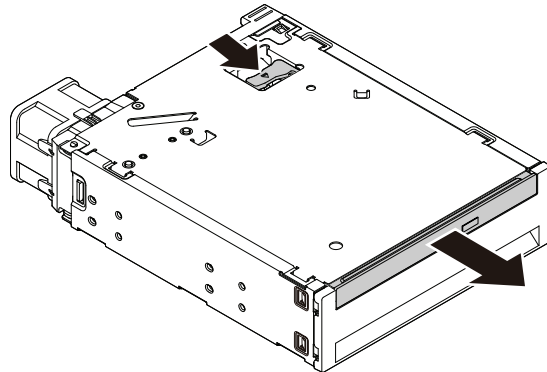


Figure 55. Removing the slim optical drive from the enclosure

3. Insert a new slim optical drive into the enclosure until you hear a click. The slim optical drive is secured in place.

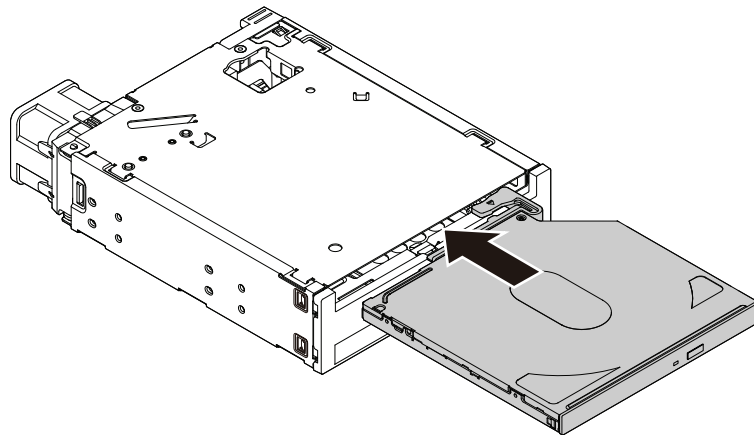


Figure 56. Installing the slim optical drive in the enclosure

**What to do next:**

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

## Installing or replacing the solid-state drive

**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

### Installing the solid-state drive

To install the solid-state drive, do the following:

1. Install the solid-state drive into the storage converter. Then, install the four screws to secure the solid-state drive to the storage converter.

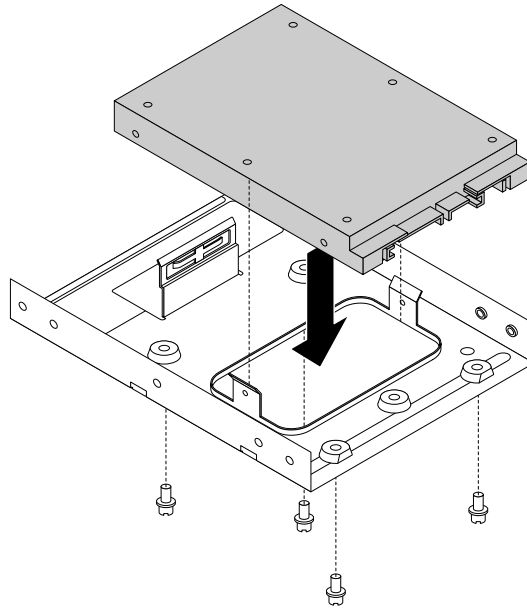


Figure 57. Installing the solid-state drive into the storage converter

2. To install the solid-state drive with the storage converter into the 3.5-inch hard-disk-drive bracket, flex the bracket and align pin **1**, pin **2**, pin **3**, and pin **4** on the bracket with the corresponding holes in the storage converter.

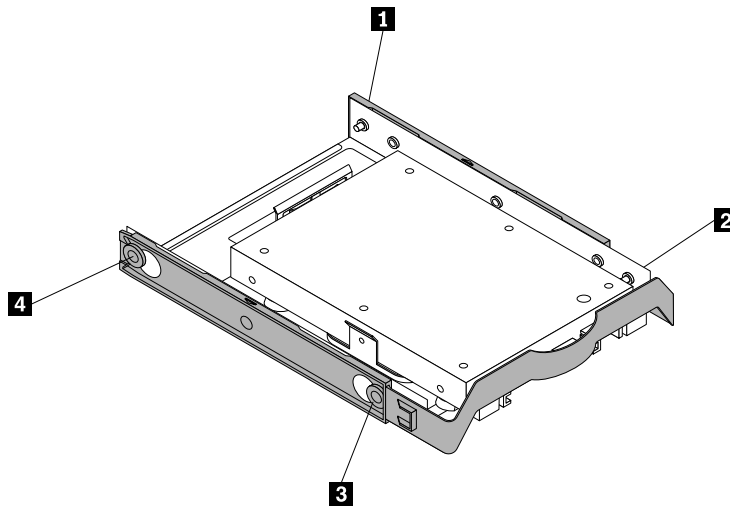


Figure 58. Installing the storage converter together with the solid-state drive into the hard-disk-drive bracket

3. Install the storage converter with the bracket into the desired hard-disk-drive bay. See “Replacing the primary hard disk drive” on page 90 or “Replacing the secondary hard disk drive” on page 92.
4. Connect the signal cable and the power cable to the solid-state drive.

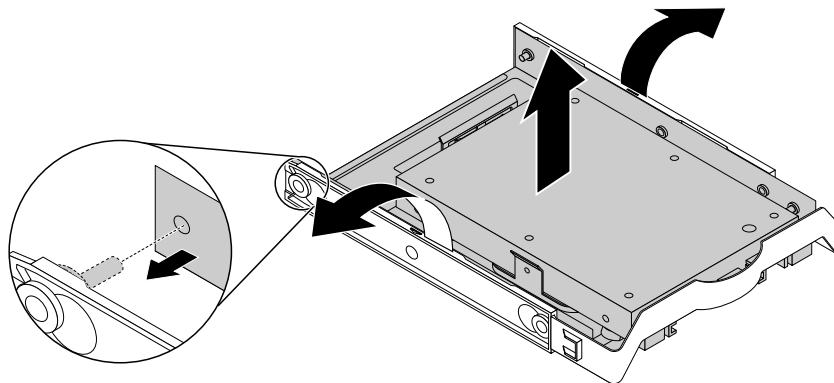
**What to do next:**

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

**Replacing the solid-state drive**

To replace the solid-state drive, do the following:

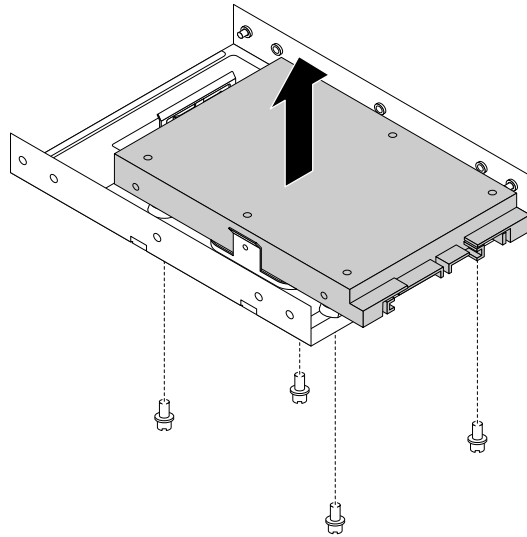
1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 54.
3. Locate the desired hard-disk-drive bay. See “Internal drives” on page 7.
4. Disconnect the signal cable and power cable from the solid-state drive.
5. Remove the storage converter with the solid-state drive from the hard-disk-drive bay. See “Replacing the primary hard disk drive” on page 90 or “Replacing the secondary hard disk drive” on page 92.
6. Flex the sides of the plastic 3.5-inch hard-disk-drive bracket to remove the storage converter from the bracket.



*Figure 59. Removing the storage converter from the 3.5-inch hard-disk-drive bracket*

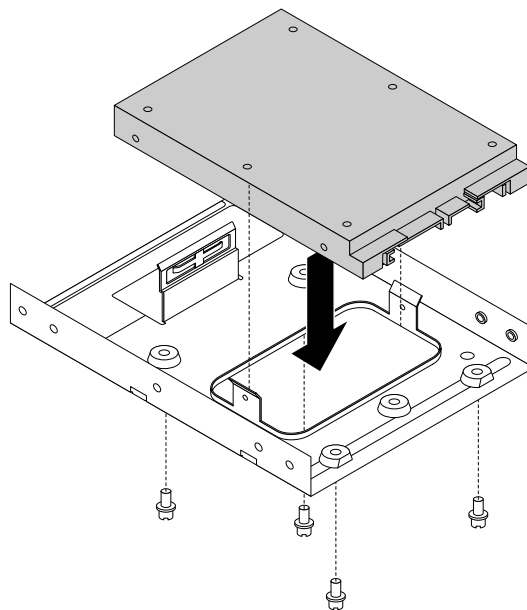


7. Remove the four screws that secure the solid-state drive. Then lift the solid-state drive out of the storage converter.



*Figure 60. Removing the solid-state drive from the storage converter*

8. Install a new solid-state drive into the storage converter. Then install the four screws to secure the new solid-state drive to the storage converter.



*Figure 61. Installing the new solid-state drive into the storage converter*

9. To install the storage converter into the 3.5-inch hard-disk-drive bracket, flex the bracket and align pin **1**, pin **2**, pin **3**, and pin **4** on the bracket with the corresponding holes in the storage converter.

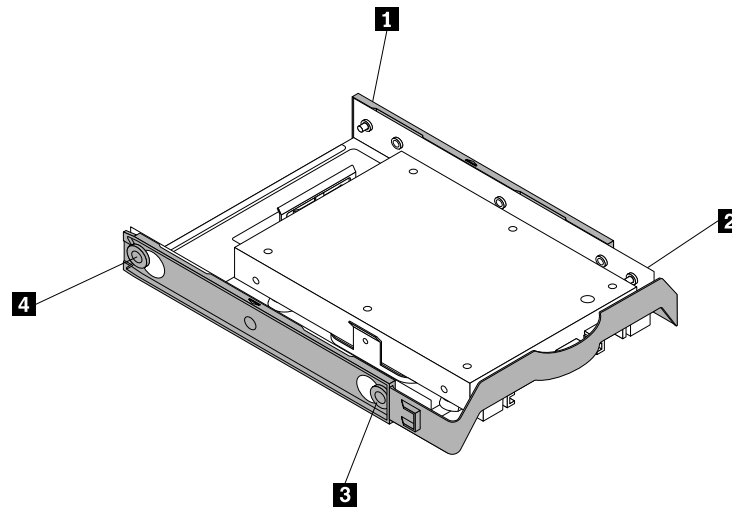


Figure 62. Installing the storage converter with the new solid-state drive into the hard-disk-drive bracket

10. Install the storage converter with the bracket into the hard-disk-drive bay. See “Replacing the primary hard disk drive” on page 90 or “Replacing the secondary hard disk drive” on page 92.
11. Connect the signal cable and the power cable to the solid-state drive.

**What to do next:**

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

## Replacing the heat sink and fan assembly

**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

**CAUTION:**



**The heat sink and fan assembly might be very hot. Before you open the computer cover, turn off the computer and wait several minutes until the computer is cool.**

To replace the heat sink and fan assembly, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 54.
3. Lay the computer on its side for easier access to the system board.
4. Locate the heat sink and fan assembly. See “Parts on the system board” on page 6.
5. Disconnect the heat sink and fan assembly cable from the microprocessor fan connector on the system board. See “Parts on the system board” on page 6.

6. Pivot the two plastic retaining clips that secure the heat sink fan duct outward. Then remove the heat sink fan duct from the failing heat sink and fan assembly.

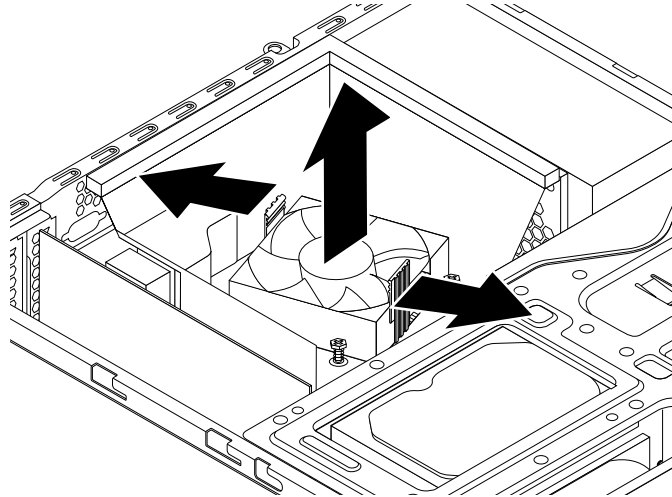


Figure 63. Removing the heat sink fan duct

7. Follow this sequence to remove the four screws that secure the heat sink and fan assembly to the system board:

- a. Partially remove screw **1**, then fully remove screw **2**, and then fully remove screw **1**.
- b. Partially remove screw **3**, then fully remove screw **4**, and then fully remove screw **3**.

**Note:** Carefully remove the four screws to avoid any possible damage to the system board. The four screws cannot be removed from the heat sink and fan assembly.

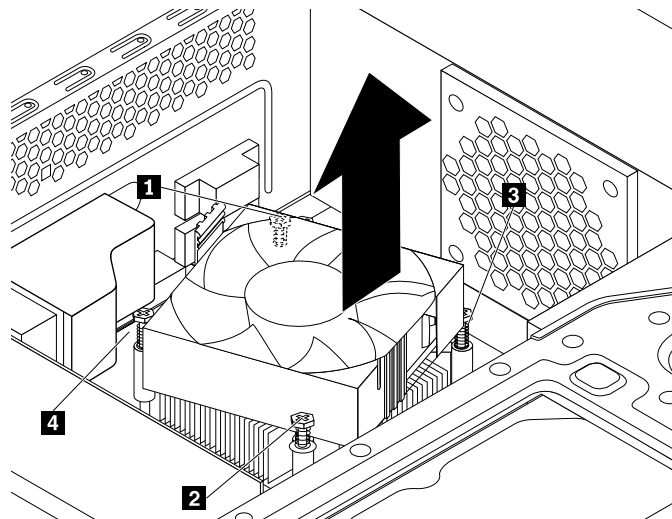


Figure 64. Screws that secure the heat sink and fan assembly

8. Lift the failing heat sink and fan assembly off the system board.

**Notes:**

- You might have to twist the heat sink and fan assembly gently to free it from the microprocessor.

- Do not touch the thermal grease while handling the heat sink and fan assembly.

9. Position the new heat sink and fan assembly on the system board so that the four screws are aligned with the holes in the system board.

**Note:** Ensure that the heat sink and fan assembly cable is toward the microprocessor fan connector on the system board.

10. Follow the following sequence to install the four screws to secure the new heat sink and fan assembly. Do not over-tighten the screws.
  - a. Partially tighten screw **1**, then fully tighten screw **2**, and then fully tighten screw **1**.
  - b. Partially tighten screw **3**, then fully tighten screw **4**, and then fully tighten screw **3**.
11. Connect the heat sink and fan assembly cable to the microprocessor fan connector on the system board. See “Parts on the system board” on page 6.
12. Lower and position the heat sink fan duct on the top of the heat sink and fan assembly until it snaps into position.

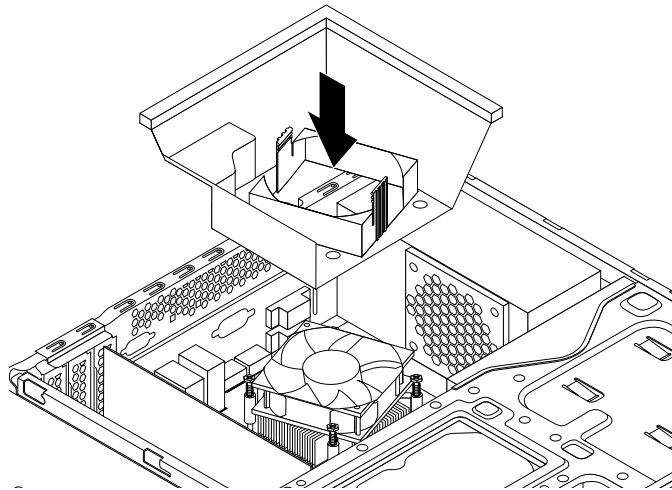


Figure 65. Installing the heat sink fan duct

#### What to do next:

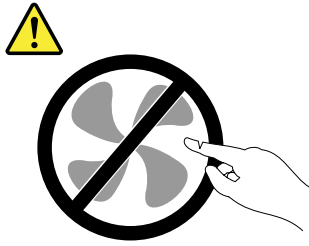
- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

## Replacing the power supply assembly

**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

Although there are no moving parts in your computer after the power cord has been disconnected, the following warnings are required for your safety and proper Underwriters Laboratories (UL) certification.

#### CAUTION:



**Hazardous moving parts. Keep fingers and other body parts away.**

**CAUTION:**

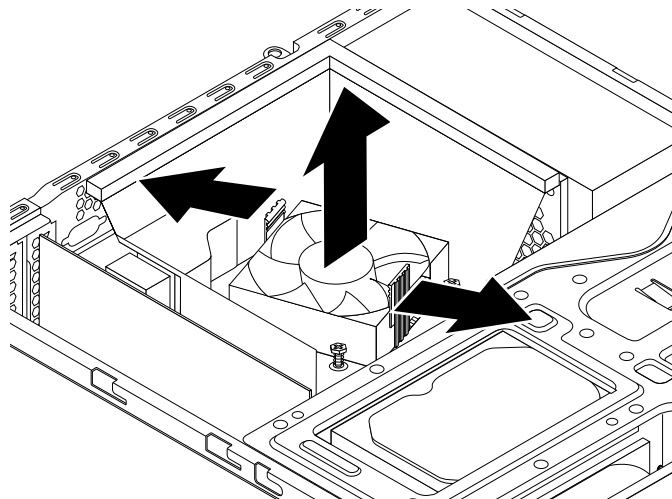
**Never remove the cover on a power supply or any part that has the following label attached.**



**Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.**

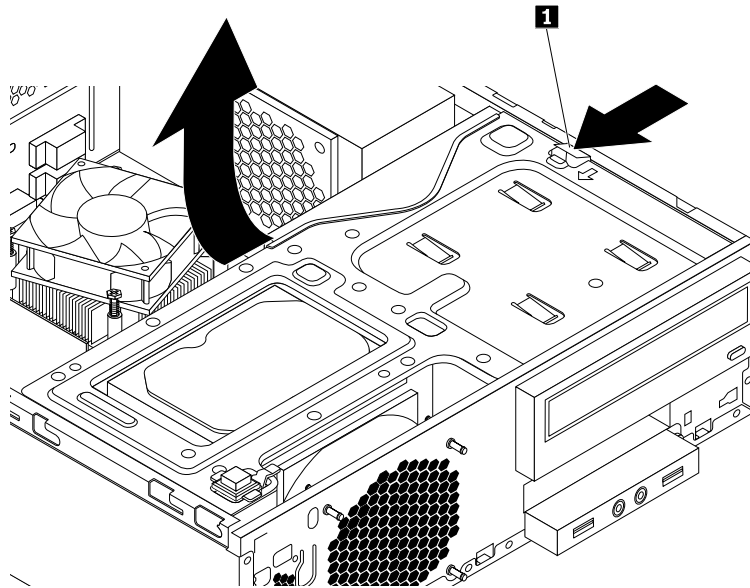
To replace the power supply assembly, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 54.
3. Remove the front bezel. See “Removing and reinstalling the front bezel” on page 54.
4. Gently pivot the two plastic retaining clips that secure the heat sink fan duct outward, and then lift the heat sink fan duct out of the chassis.



*Figure 66. Removing the heat sink fan duct*

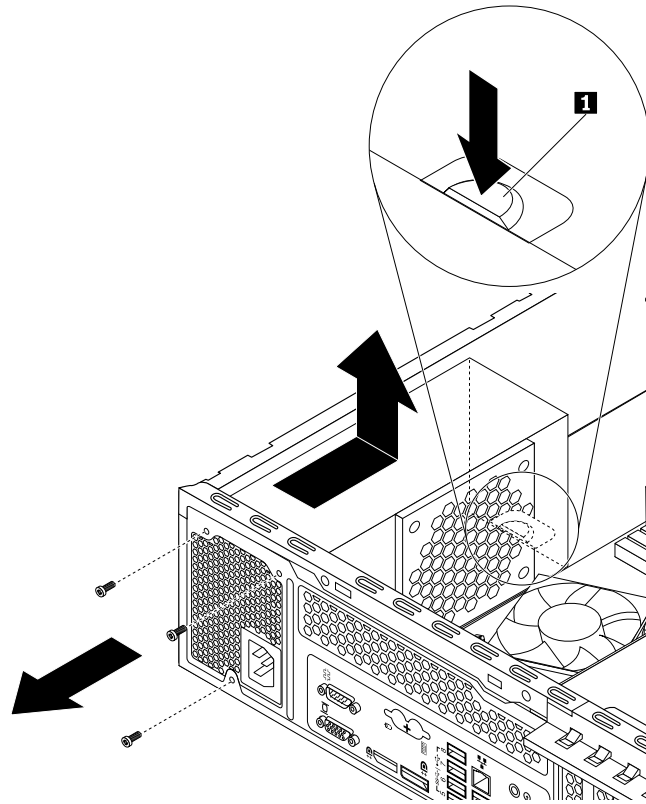
5. Press the release tab **1** as shown and pivot the drive bay assembly upward.



*Figure 67. Pivoting the drive bay assembly upward*

6. Record the cable routing and cable connections. Then, disconnect the power supply assembly cables from all drives and from the system board. See “Parts on the system board” on page 6.
7. Release the power supply assembly cables from any cable clips or ties.

8. At the rear of the computer, remove the three screws that secure the power supply assembly. Press the power supply clip **1** downward to release the power supply assembly and then slide the power supply assembly to the front of the computer. Lift the power supply assembly out of the computer.

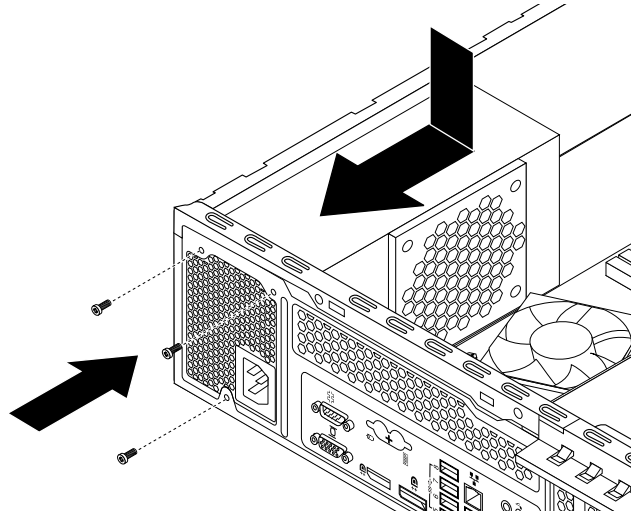


*Figure 68. Removing the power supply assembly*

9. Ensure that the new power supply assembly is the correct replacement.

10. Install the new power supply assembly into the chassis so that the screw holes in the new power supply assembly are aligned with the corresponding holes in the rear of the chassis. Then, install the three screws to secure the new power supply assembly in place.

**Note:** Use only screws provided by Lenovo.



*Figure 69. Installing the power supply assembly*

11. Connect the new power supply assembly cables to all drives and the system board. See “Parts on the system board” on page 6.



12. Press the release tab **1** as shown and pivot the drive bay assembly downward until it snaps into position.

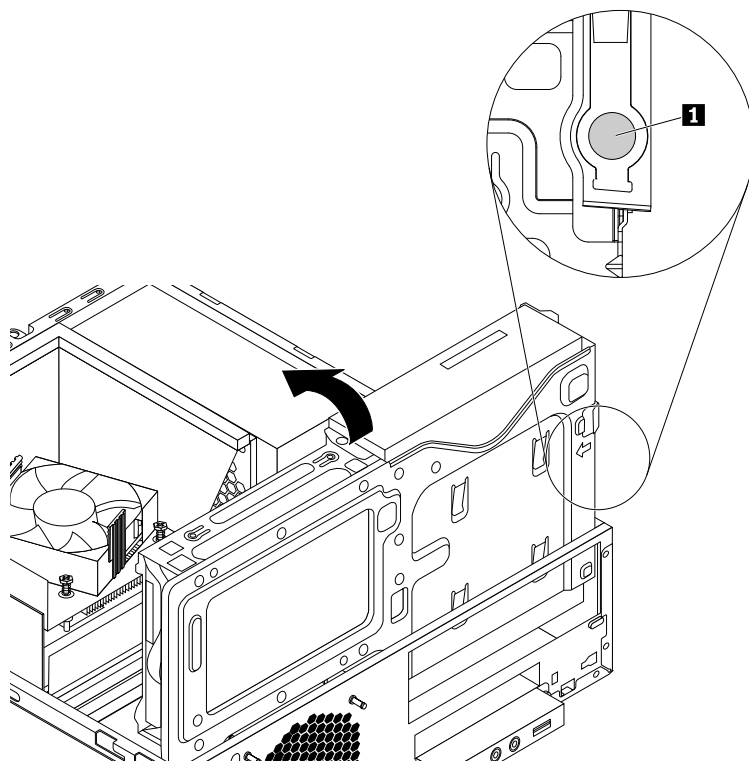


Figure 70. Pivoting the drive bay assembly downward

13. Position the heat sink fan duct on the top of the heat sink as shown. Then, press the heat sink fan duct straight down until it snaps into position.

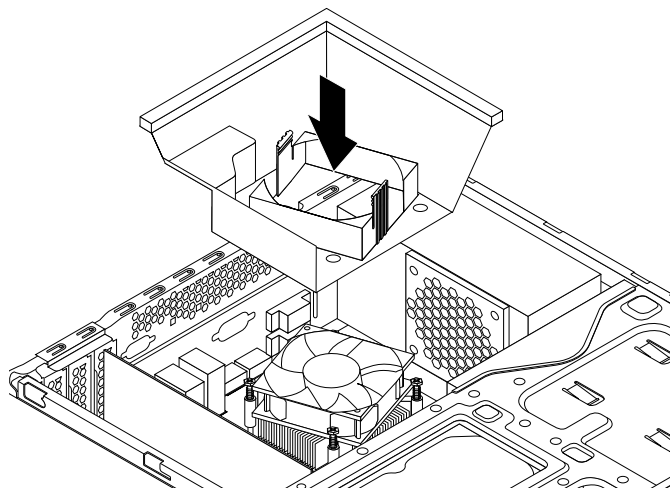


Figure 71. Installing the heat sink fan duct

**What to do next:**

- To work with another piece of hardware, go to the appropriate section.

- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

## Replacing the primary hard disk drive

**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

To replace the primary hard disk drive, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 54.
3. Remove the front bezel. See “Removing and reinstalling the front bezel” on page 54.
4. Press the release tab **1** as shown and pivot the drive bay assembly upward.

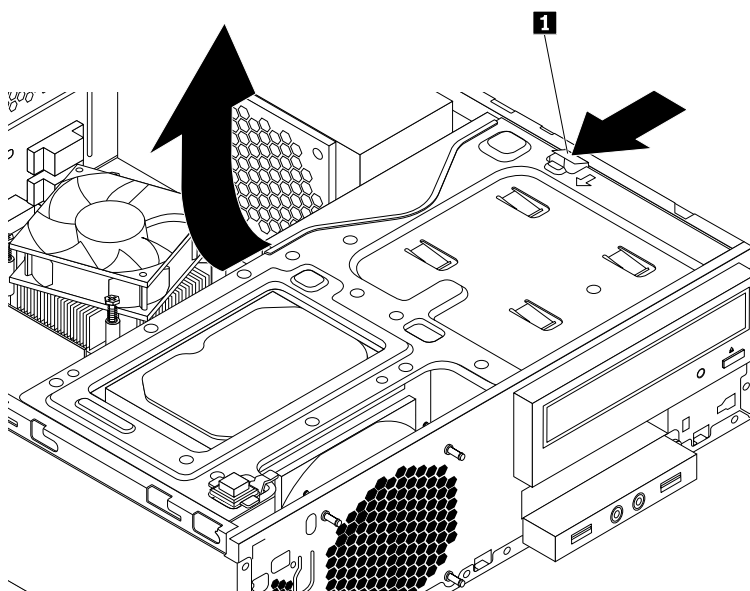


Figure 72. Pivoting the drive bay assembly upward

5. Locate the primary hard disk drive. See “Internal drives” on page 7.
6. Disconnect the signal cable and the power cable from the hard disk drive.

7. Pull the blue handle to slide the hard disk drive out of the drive cage.

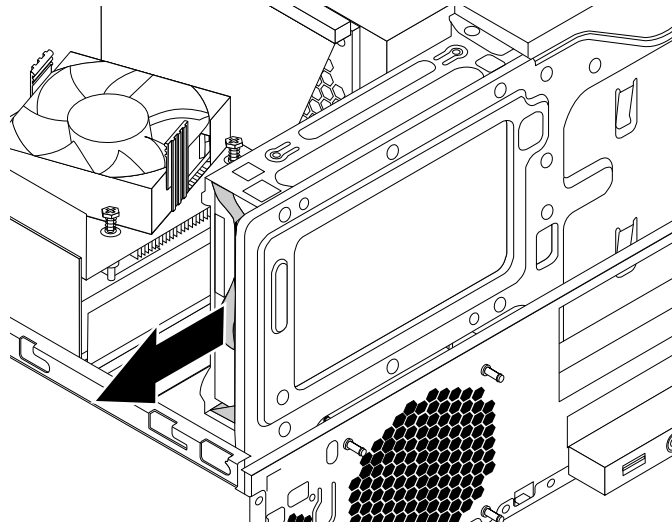


Figure 73. Removing the primary hard disk drive

8. Flex the sides of the blue bracket to remove the hard disk drive from the bracket.
9. To install a new hard disk drive into the blue bracket, flex the bracket and align pin **1**, pin **2**, pin **3**, and pin **4** on the bracket with the corresponding holes in the hard disk drive. Do not touch the circuit board **5** on the bottom of the hard disk drive.

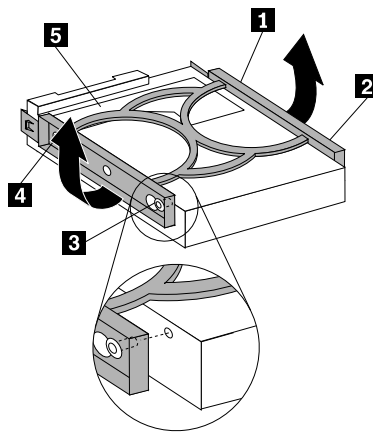


Figure 74. Installing the hard disk drive into the bracket

10. Slide the new hard disk drive into the drive cage until it snaps into position.

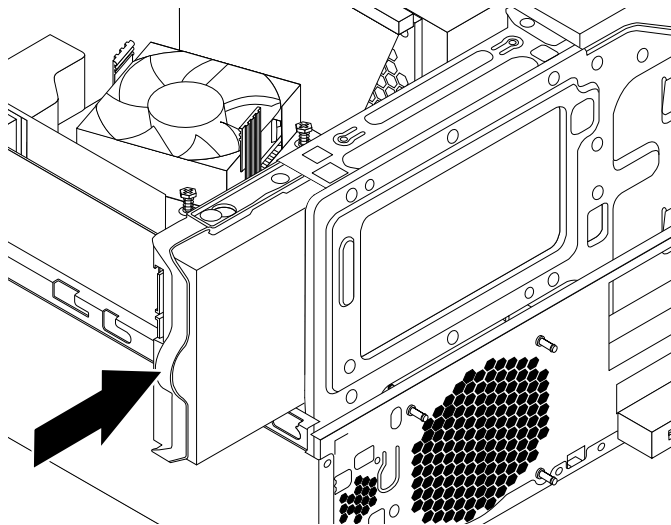


Figure 75. Installing the primary hard disk drive

11. Connect the signal cable and the power cable to the new hard disk drive.

**What to do next:**

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

## Replacing the secondary hard disk drive

**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

**Note:** The secondary hard disk drive is available only on some models.

To replace the secondary hard disk drive, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 54.
3. Remove the front bezel. See “Removing and reinstalling the front bezel” on page 54.

4. Press the release tab **1** as shown and pivot the drive bay assembly upward.

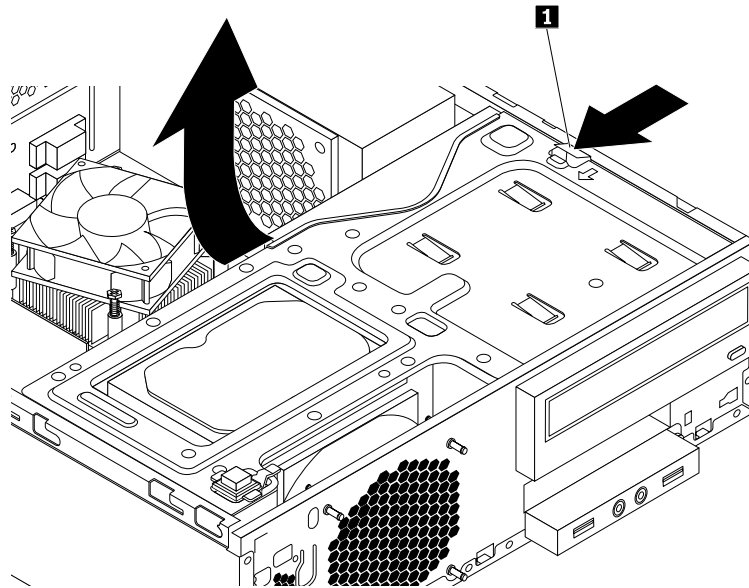


Figure 76. Pivoting the drive bay assembly upward

5. Locate the secondary hard disk drive. See “Internal drives” on page 7.
6. Disconnect the signal cable and the power cable from the hard disk drive.
7. Remove the cable clip on the bottom of the primary hard-disk-drive bay as shown.

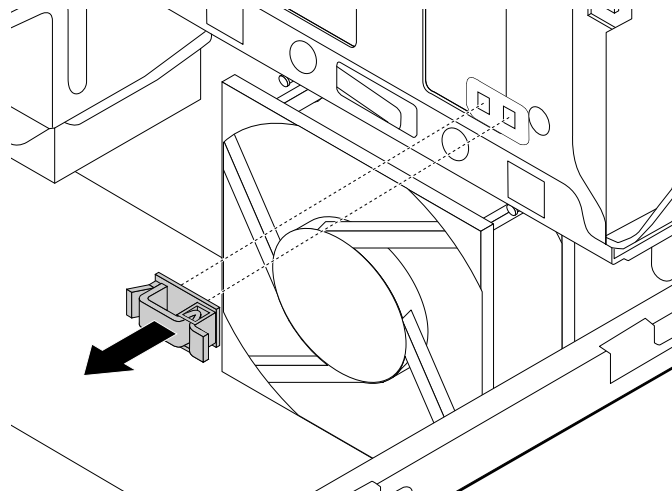


Figure 77. Removing the cable clip

8. Align the four holes in the secondary hard-disk-drive cage with the corresponding four tabs on the bottom of the bay as shown. Then, position the cage onto the bottom of the primary hard-disk-drive bay so that the tabs on the bay pass through the holes in the cage.

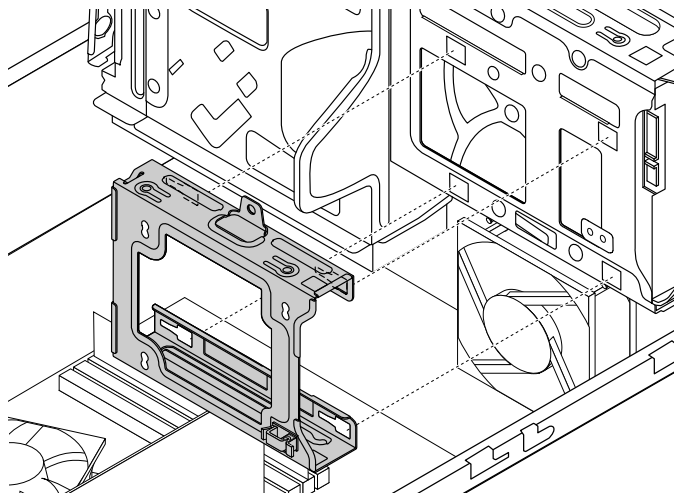


Figure 78. Positioning the cage onto the bottom of the primary hard-disk-drive bay

9. Slide the secondary hard-disk-drive cage to the left of the chassis until it snaps into position and the screw hole **1** in the cage is aligned with the screw hole **2** in the bay.

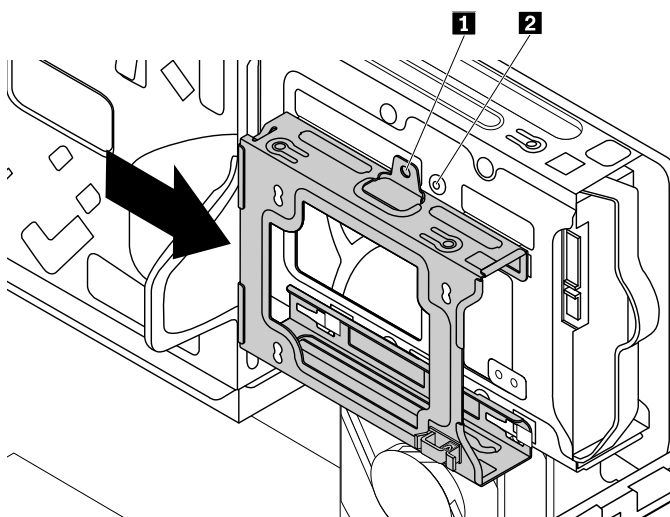


Figure 79. Installing the secondary hard-disk-drive cage

10. Install the screw to secure the secondary hard-disk-drive cage to the chassis.

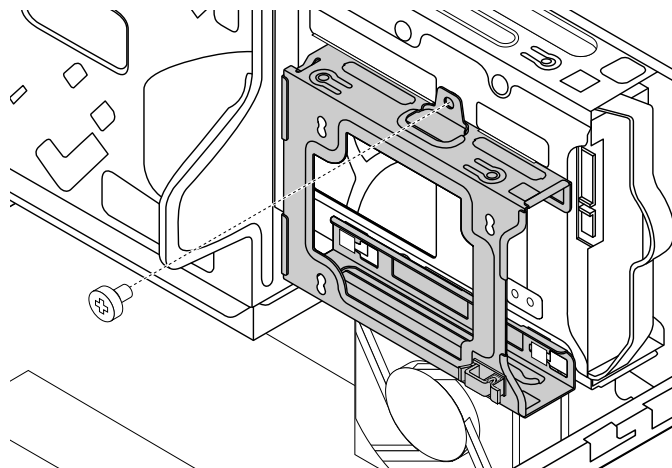


Figure 80. Installing the screw to secure the secondary hard disk drive cage

11. To install a new hard disk drive into the blue bracket, flex the bracket and align pin **1**, pin **2**, pin **3**, and pin **4** on the bracket with the corresponding holes in the hard disk drive. Do not touch the circuit board **5** on the bottom of the hard disk drive.

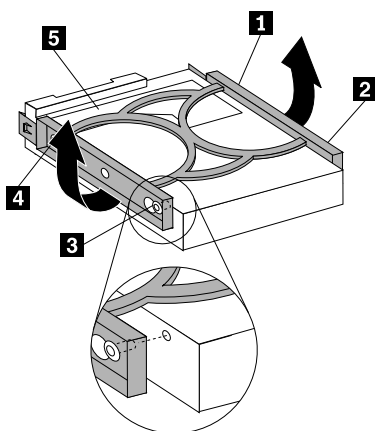


Figure 81. Installing the hard disk drive into the bracket

12. Slide the new secondary hard disk drive into the hard-disk-drive cage until it snaps into position.

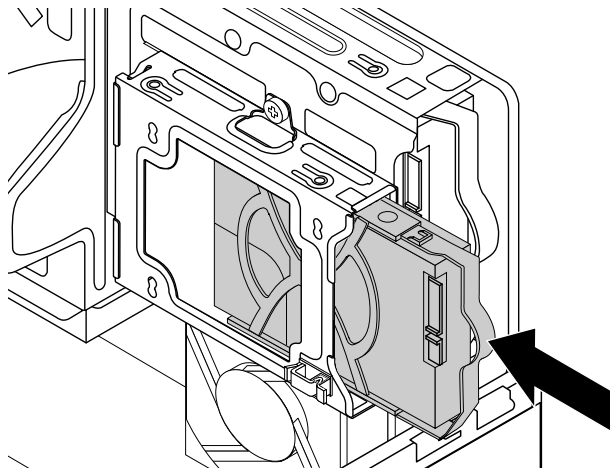


Figure 82. Installing the secondary hard disk drive

13. Connect the signal cable and the power cable to the new secondary hard disk drive.

**What to do next:**

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

## Replacing the Wi-Fi units

**Attention:** Do not open your computer or attempt any repair before reading and understanding the “Read this first: Important safety information” on page v.

Replacing the Wi-Fi units involves the following operations:

- “Removing the Wi-Fi adapter card” on page 96
- “Removing the Wi-Fi card module” on page 97
- “Installing the Wi-Fi units” on page 99

### Removing the Wi-Fi adapter card

To remove a Wi-Fi adapter card, do the following:

1. Remove all media from the drives and turn off all attached devices and the computer. Then, disconnect all power cords from electrical outlets and disconnect all cables that are connected to the computer.
2. Remove the computer cover. See “Removing the computer cover” on page 54.



3. If your computer comes with a Wi-Fi card module that supports the Bluetooth function, disconnect the Bluetooth cable from the Wi-Fi adapter card.

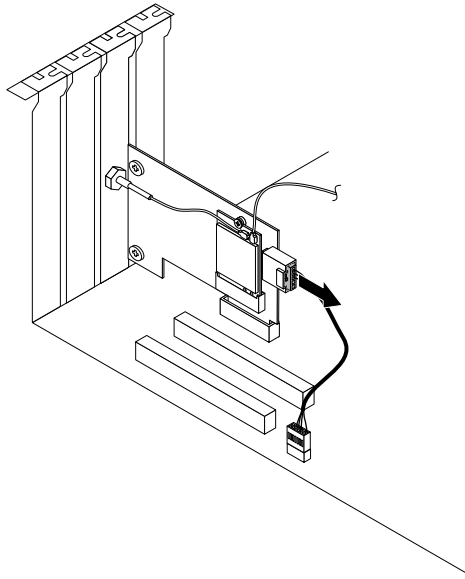


Figure 83. Disconnecting the Bluetooth cable

**Note:** The Bluetooth cable connects the Bluetooth connector on the Wi-Fi adapter card to the USB 2.0 connector on the system board.

4. Rotate the PCI card retainer to the open position.
5. Grasp the Wi-Fi adapter card that is installed and gently pull it out of the slot.

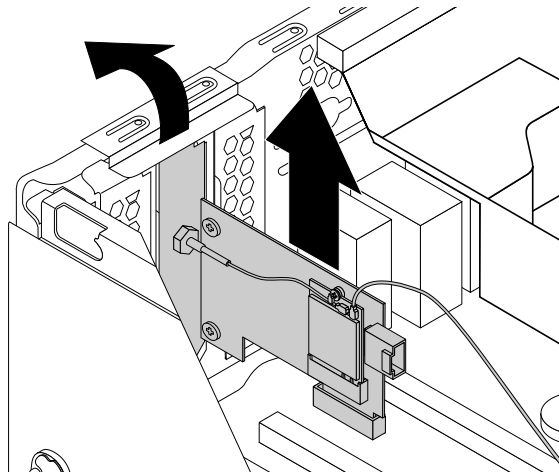


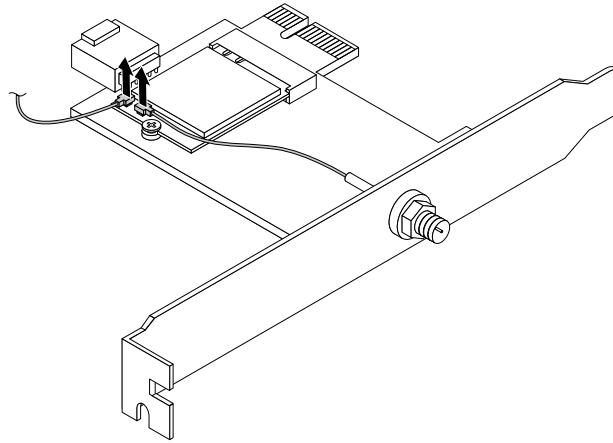
Figure 84. Removing the Wi-Fi adapter card

**Note:** The card fits tightly into the slot. If necessary, alternately move each side of the card a small amount until the card is removed from the slot.

## Removing the Wi-Fi card module

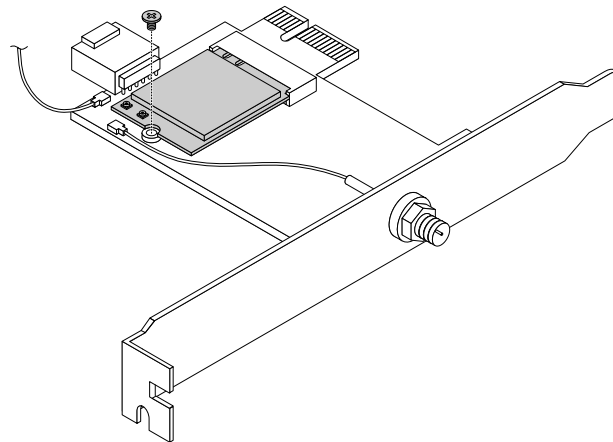
To remove the Wi-Fi card module, do the following:

1. Remove the Wi-Fi adapter card from the computer, and then disconnect the front and rear Wi-Fi antenna cables from the Wi-Fi card module.



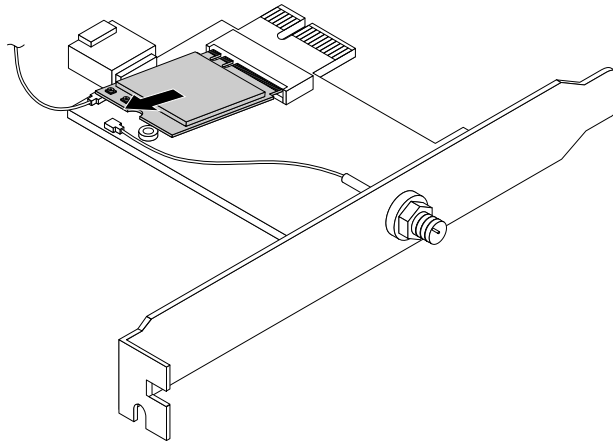
*Figure 85. Disconnecting the Wi-Fi antenna cables*

2. Remove the screw that secures the Wi-Fi card module to the Wi-Fi adapter card.



*Figure 86. Removing the screw that secures the Wi-Fi card module*

3. Pull the Wi-Fi card module out of the mini PCI Express slot.

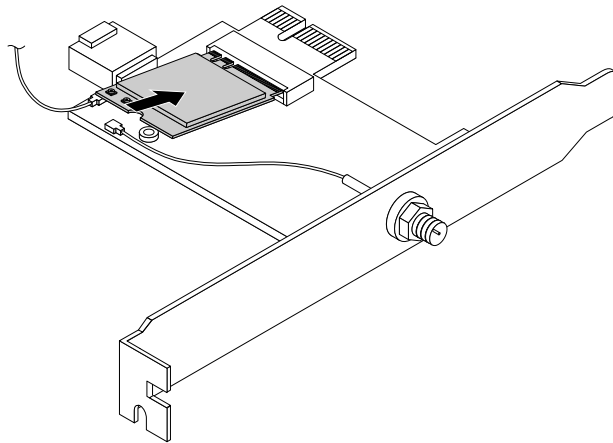


*Figure 87. Removing the Wi-Fi card module*

## **Installing the Wi-Fi units**

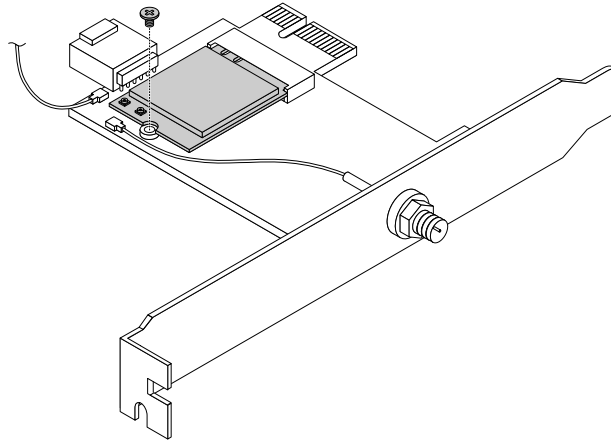
To install the Wi-Fi units, do the following:

1. Insert the Wi-Fi card module into the mini PCI Express slot.



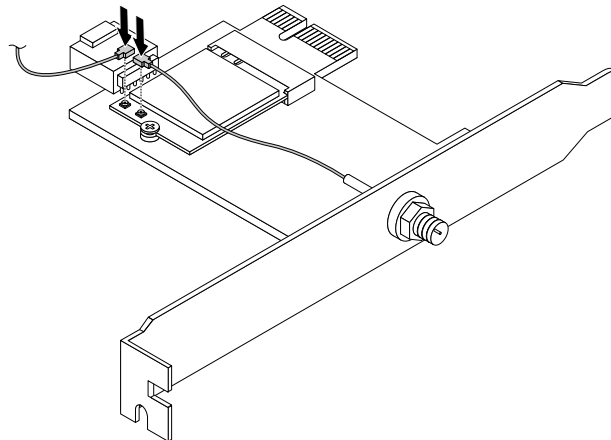
*Figure 88. Installing the Wi-Fi card module*

2. Install a screw to secure the Wi-Fi card module to the Wi-Fi adapter card.



*Figure 89. Installing a screw to secure the Wi-Fi card module*

3. Connect the front antenna cable and rear antenna cable to the Wi-Fi card module.



*Figure 90. Installing the Wi-Fi antenna cables*

4. Install the Wi-Fi adapter card into the PCI Express x1 slot on the system board. See “Parts on the system board” on page 6.
5. If the installed Wi-Fi card module supports the Bluetooth function, connect a Bluetooth cable from the Bluetooth connector on the Wi-Fi adapter card to the USB 2.0 connector on the system board.

6. Pivot the card latch to the closed position to secure the Wi-Fi adapter card.

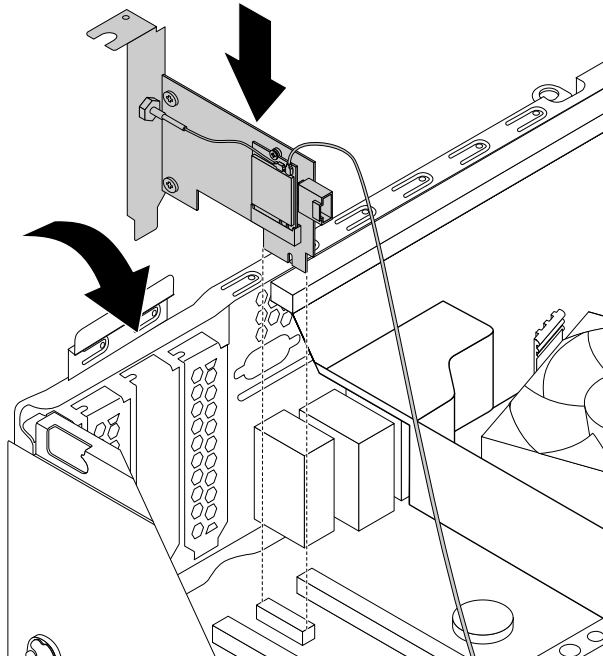


Figure 91. Installing the Wi-Fi adapter card

**What to do next:**

- To work with another piece of hardware, go to the appropriate section.
- To complete the installation or replacement, go to “Completing the parts replacement” on page 101.

## Completing the parts replacement

After completing the installation or replacement for all parts, reinstall the computer cover and reconnect cables. Depending on the parts you installed or replaced, you might need to confirm the updated information in the Setup Utility program. Refer to “Using the Setup Utility program” on page 31.

To reinstall the computer cover and reconnect cables to your computer, do the following:

1. Ensure that all components have been reassembled correctly and that no tools or loose screws are left inside your computer. See “Computer components” on page 5 for the locations of various components in your computer.
2. Ensure that the cables are routed correctly before reinstalling the computer cover. Keep cables clear of the hinges and sides of the computer chassis to avoid interference with reinstalling the computer cover.

3. Press the release tab **1** as shown and pivot the drive bay assembly downward until it snaps into position.

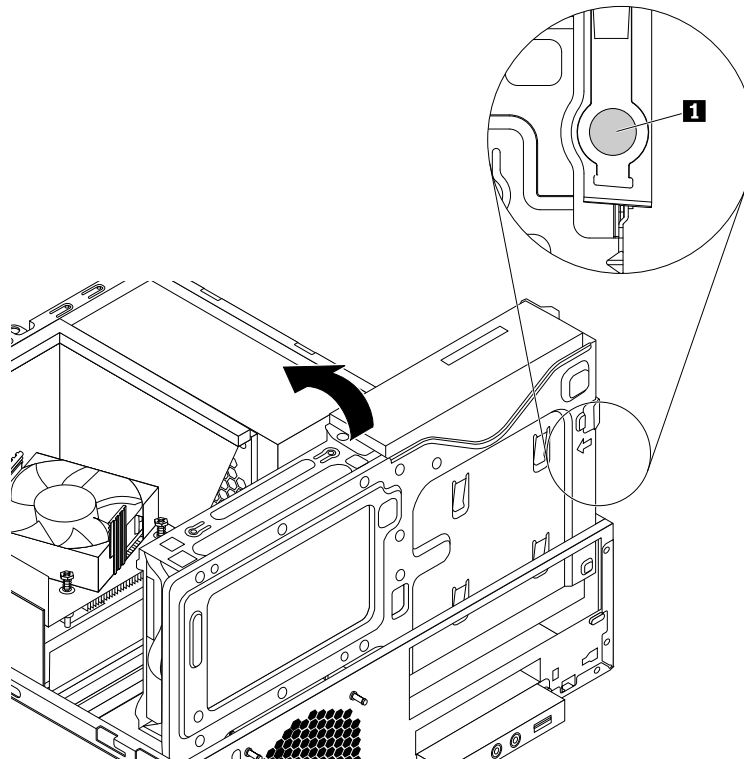


Figure 92. Pivoting the drive bay assembly downward

4. Position the computer cover on the chassis so that the rail guides on the bottom of the computer cover engage the rails on the chassis. Then, push the cover to the front of the computer until it snaps into position.

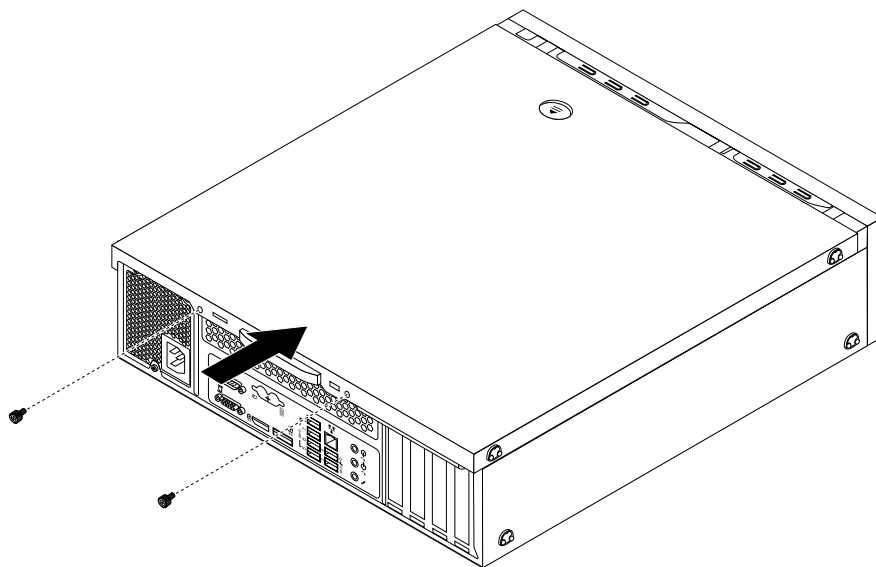


Figure 93. Reinstalling the computer cover

5. Install the screws to secure the computer cover.
6. Place the computer in an upright position.
7. If a locking device is available, lock the computer cover. See “Locking your computer” on page 27.
8. Reconnect the external cables and power cords to the corresponding connectors on the computer. See “Hardware locations” on page 1.
9. Update the configuration of your computer. See “Using the Setup Utility program” on page 31.
10. If a newly installed hardware component does not work normally, update the device driver. See “Keeping your computer current” on page 24.





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## Chapter 8. Getting information, help, and service

This chapter contains the following topics:

- “Information resources” on page 105
- “Help and service” on page 106

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### Information resources

You can use the information in this section to access useful resources relating to your computing needs.

### Accessing the user guide in various languages

To access the user guide in various languages, go to:  
<http://www.lenovo.com/UserManuals>

### Windows help system

The Windows help system provides you with detailed information about using the Windows operating system.

To access the Windows help system, do the following:

1. Click the Start button to open the Start menu.
2. Depending on your Windows version, do one of the following:
  - For Windows 7: Click **Help and Support**. You can choose to use the online or offline help at the bottom of the screen.
  - For Windows 10: Click **Get started**.

**Note:** Using online help for Windows 7 or the help for Windows 10 requires an active Internet connection.

### Safety and warranty

The *Safety, Warranty, and Setup Guide* provided with your computer contains important safety information, product warranty terms, initial setup procedure, and legal notices. Ensure that you read and understand all safety information in the *Safety, Warranty, and Setup Guide* before using your computer.

In addition, read and understand “Read this first: Important safety information” on page v before using your computer. This preface provides additional safety information that applies to topics and tasks described in this *User Guide*.

### Lenovo Web site

The Lenovo Web site (<http://www.lenovo.com>) provides up-to-date information and services to help you buy, upgrade, and maintain your computer. You also can do the following:

- Shop for desktop and notebook computers, monitors, projectors, upgrades and accessories for your computer, and special offers.
- Purchase additional services, such as support for hardware, operating systems, application programs, network setup and configuration, and custom installations.
- Purchase upgrades and extended hardware repair services.
- Access troubleshooting and support information for your computer model and other supported products.
- Find a Service Provider located near you.

## Lenovo Support Web site

Technical support information is available on the Lenovo Support Web site at:  
<http://www.lenovo.com/support>

This Web site is updated with the latest support information such as the following:

- Drivers and software
- Diagnostic solutions
- Product and service warranty
- Product and parts details
- User guides and manuals
- Knowledge base and frequently asked questions
- Lenovo Support phone numbers

## Frequently asked questions

For the answers to frequently asked questions about your computer, go to:  
<http://www.lenovo.com/support/faq>

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## Help and service

This section provides information about obtaining help and service.

### Calling for service

During the warranty period, you can get help and information by telephone through the Customer Support Center. For the warranty period of your computer, go to <http://www.lenovo.com/warranty-status>. For a list of Lenovo Support phone numbers, go to <http://www.lenovo.com/support/phone>.

**Note:** Phone numbers are subject to change without notice. If the number for your country or region is not provided, contact your Lenovo reseller or Lenovo marketing representative.

The following services are available during the warranty period:

- **Problem determination** - Trained service personnel are available to assist you with determining a hardware problem and deciding what action is necessary to fix the problem.
- **Hardware repair** - If the problem is caused by hardware under warranty, trained service personnel are available to provide the applicable level of service.
- **Engineering Change management** - There might be changes that are required after a product has been sold. Lenovo or your reseller will make selected Engineering Changes (ECs) that apply to your hardware available.

These items are not covered by the warranty:

- Replacement or use of parts not manufactured for or by Lenovo or non-warranted Lenovo parts
- Identification of software problem sources
- Configuration of BIOS as part of an installation or upgrade
- Changes, modifications, or upgrades to device drivers
- Installation and maintenance of network operating systems (NOS)
- Installation and maintenance of application programs

If possible, be at your computer when you call. Have the following information available:

- Machine type and model
- Serial numbers of your hardware products

- Description of the problem
- Exact wording of any error messages
- Hardware and software configuration information

## Using other services

You might travel with your computer or relocate it to a country or region where the machine type for your desktop or notebook computer is sold. In such a situation, your computer might be eligible for International Warranty Service, which automatically entitles you to obtain warranty service throughout the warranty period. Service will be performed by service providers authorized to perform warranty service.

Service methods and procedures vary by country, and some services might not be available in all countries. International Warranty Service is delivered through the method of service (such as depot, carry-in, or on-site service) that is provided in the servicing country. Service centers in certain countries might not be able to service all models of a particular machine type. In some countries, fees and restrictions might apply at the time of service.

To determine whether your computer is eligible for International Warranty Service and to view a list of the countries or regions where service is available, go to <http://www.lenovo.com/support>.

For technical assistance with the installation of or questions related to Service Packs for your preinstalled Microsoft Windows product, go to the Microsoft Product Support Web site at <http://support.microsoft.com>. You also can contact the Lenovo Customer Support Center for help. Some fees might apply.

## Purchasing additional services

During and after the warranty period, you can purchase additional services. Examples of these additional services include:

- Support for hardware, operating systems, and application programs
- Network setup and configuration services
- Upgraded or extended hardware repair services
- Custom installation services

Service availability and service name might vary by country or region. For more information about these services, go to the Lenovo Web site at:  
<http://www.lenovo.com>



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## Appendix A. System memory speed

The Intel microprocessors that are compatible with this ThinkStation® computer feature an integrated memory controller, which provides the microprocessor with direct access to the system memory. Because of this design, the system memory speed will be determined by a number of factors, including the microprocessor model and the type, speed, size (capacity), and number of DIMMs installed. Refer to the following table for the information on the supported system memory speed for your own computer model.

**Note:** Only the Intel Xeon® microprocessors support ECC UDIMM memory modules.

Table 1. : DIMM type and speed: UDIMM PC4-2133 (1.2 V)

Microprocessor model	Memory frequency
Intel i3-6100, i3-6300, i3-6320, i5-6400, i5-6500, i5-6600, i7-6700, Intel Xeon E3-1220V5, E3-1225V5, E3-1230V5, E3-1240V5, E3-1245V5, E3-1270V5, E3-1275V5, E3-1280V5	2133 MHz



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## Appendix B. Regulatory information

The latest compliance information is available at  
<http://www.lenovo.com/compliance>.

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### Export classification notice

This product is subject to the United States Export Administration Regulations (EAR) and has an Export Classification Control Number (ECCN) of 5A992.c. It can be re-exported except to any of the embargoed countries in the EAR E1 country list.

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### Electronic emissions notices

The following information refers to Lenovo personal computer machine types 30AU, and 30AV.

### Federal Communications Commission Declaration of Conformity

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult an authorized dealer or service representative for help.

Lenovo is not responsible for any radio or television interference caused by using other than specified or recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Responsible Party:  
Lenovo (United States) Incorporated  
1009 Think Place - Building One  
Morrisville, NC 27560  
Phone Number: 919-294-5900



### Industry Canada Class B emission compliance statement

CAN ICES-3(B)/NMB-3(B)

### European Union - Compliance to the Electromagnetic Compatibility Directive

This product is in conformity with the protection requirements of EU Council Directive 2004/108/EC on the approximation of the laws of the Member States relating to electromagnetic compatibility. Lenovo cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the installation of option cards from other manufacturers.

This product has been tested and found to comply with the limits for Class B Information Technology Equipment according to European Standard EN 55022. The limits for Class B equipment were derived for typical residential environments to provide reasonable protection against interference with licensed communication devices.

Lenovo, Einsteinova 21, 851 01 Bratislava, Slovakia



### German Class B compliance statement

#### Deutschsprachiger EU Hinweis:

##### **Hinweis für Geräte der Klasse B EU-Richtlinie zur Elektromagnetischen Verträglichkeit**

Dieses Produkt entspricht den Schutzanforderungen der EU-Richtlinie 2004/108/EG (früher 89/336/EWG) zur Angleichung der Rechtsvorschriften über die elektromagnetische Verträglichkeit in den EU-Mitgliedsstaaten und hält die Grenzwerte der EN 55022 Klasse B ein.

Um dieses sicherzustellen, sind die Geräte wie in den Handbüchern beschrieben zu installieren und zu betreiben. Des Weiteren dürfen auch nur von der Lenovo empfohlene Kabel angeschlossen werden. Lenovo übernimmt keine Verantwortung für die Einhaltung der Schutzanforderungen, wenn das Produkt ohne Zustimmung der Lenovo verändert bzw. wenn Erweiterungskomponenten von Fremdherstellern ohne Empfehlung der Lenovo gesteckt/eingebaut werden.

#### Deutschland:

##### **Einhaltung des Gesetzes über die elektromagnetische Verträglichkeit von Betriebsmitteln**

Dieses Produkt entspricht dem „Gesetz über die elektromagnetische Verträglichkeit von Betriebsmitteln“ EMVG (früher „Gesetz über die elektromagnetische Verträglichkeit von Geräten“). Dies ist die Umsetzung der EU-Richtlinie 2004/108/EG (früher 89/336/EWG) in der Bundesrepublik Deutschland.

##### **Zulassungsbescheinigung laut dem Deutschen Gesetz über die elektromagnetische Verträglichkeit von Betriebsmitteln, EMVG vom 20. Juli 2007 (früher Gesetz über die elektromagnetische Verträglichkeit von Geräten), bzw. der EMV EG Richtlinie 2004/108/EC (früher 89/336/EWG), für Geräte der Klasse B.**

Dieses Gerät ist berechtigt, in Übereinstimmung mit dem Deutschen EMVG das EG-Konformitätszeichen - CE - zu führen. Verantwortlich für die Konformitätserklärung nach Paragraf 5 des EMVG ist die Lenovo (Deutschland) GmbH, Gropiusplatz 10, D-70563 Stuttgart.

Informationen in Hinsicht EMVG Paragraf 4 Abs. (1) 4:

**Das Gerät erfüllt die Schutzanforderungen nach EN 55024 und EN 55022 Klasse B.**

### Korea Class B compliance statement

<b>B급 기기(가정용 방송통신기자재)</b>
이 기기는 가정용(B급) 전자파적합기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다.



## Japan VCCI Class B compliance statement

この装置は、クラスB 情報技術装置です。この装置は、家庭環境で使用することを目的としています。この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。

VCCI-B

## Japan compliance statement for products which connect to the power mains with rated current less than or equal to 20 A per phase

日本の定格電流が 20A/相 以下の機器に対する高調波電流規制  
高調波電流規格 JIS C 61000-3-2 適合品

## Japan notice for ac power cord

The ac power cord shipped with your product can be used only for this specific product. Do not use the ac power cord for other devices.

本製品およびオプションに電源コード・セットが付属する場合は、それぞれ専用のものになっていますので他の電気機器には使用しないでください。

## Lenovo product service information for Taiwan

台灣 Lenovo 產品服務資訊如下：  
荷蘭商聯想股份有限公司台灣分公司  
台北市內湖區堤頂大道二段89號5樓  
服務電話：0800-000-702

## Keyboard and mouse compliance statement for Taiwan

本產品隨貨附已取得經濟部標準檢驗局認可之PS/2或USB的鍵盤與滑鼠一組

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## Eurasian compliance mark



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## Brazil audio notice

Ouvir sons com mais de 85 decibéis por longos períodos pode provocar danos ao sistema auditivo.

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## Mexico wireless-radio compliance information

**Advertencia:** En Mexico la operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

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## Additional regulatory information

For additional regulatory information, refer to the *Regulatory Notice* shipped with your computer. Depending on the configuration of your computer and the country or region where the computer was purchased, you might have received additional printed regulatory notices. All regulatory notices are available on the Lenovo Support Web site in electronic format. To access electronic copies of the documentation, go to <http://www.lenovo.com/UserManuals>.



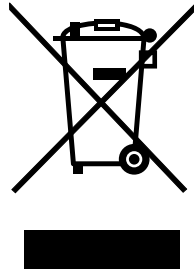
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## Appendix C. WEEE and recycling information

Lenovo encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. Lenovo offers various programs and services to assist equipment owners in recycling their IT products. The latest environmental information is available at <http://www.lenovo.com/ecodeclaration>.

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### Important WEEE information



The WEEE marking on Lenovo products applies to countries with WEEE and e-waste regulations (for example, the European WEEE Directive, India E-Waste Management & Handling Rules, 2011). Appliances are labeled in accordance with local regulations concerning waste electrical and electronic equipment (WEEE). These regulations determine the framework for the return and recycling of used appliances as applicable within each geography. This label is applied to various products to indicate that the product is not to be thrown away, but rather put in the established collection systems for reclaiming these end of life products.

Users of electrical and electronic equipment (EEE) with the WEEE marking must not dispose of end of life EEE as unsorted municipal waste, but use the collection framework available to them for the return, recycle, and recovery of WEEE and to minimize any potential effects of EEE on the environment and human health due to the presence of hazardous substances. For additional WEEE information, go to: <http://www.lenovo.com/recycling>.

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### Recycling information for Japan

#### Collecting and recycling a disused Lenovo computer or monitor

If you are a company employee and need to dispose of a Lenovo computer or monitor that is the property of the company, you must do so in accordance with the Law for Promotion of Effective Utilization of Resources. Computers and monitors are categorized as industrial waste and should be properly disposed of by an industrial waste disposal contractor certified by a local government. In accordance with the Law for Promotion of Effective Utilization of Resources, Lenovo Japan provides, through its PC Collecting and Recycling Services, for the collecting, reuse, and recycling of disused computers and monitors. For details, visit the Lenovo Web site at <http://www.lenovo.com/recycling/japan>. Pursuant to the Law for Promotion of Effective Utilization of Resources, the collecting and recycling of home-used computers and monitors by the manufacturer was begun on October 1, 2003. This service is provided free of charge for home-used computers sold after October 1, 2003. For details, visit the Lenovo Web site at <http://www.lenovo.com/recycling/japan>.

## Disposing of Lenovo computer components

Some Lenovo computer products sold in Japan may have components that contain heavy metals or other environmental sensitive substances. To properly dispose of disused components, such as a printed circuit board or drive, use the methods described above for collecting and recycling a disused computer or monitor.

## Disposing of disused lithium batteries from Lenovo computers

A button-shaped lithium battery is installed inside your Lenovo computer to provide power to the computer clock while the computer is off or disconnected from the main power source. If you need to replace it with a new one, contact your place of purchase or contact Lenovo for service. If you need to dispose of a disused lithium battery, insulate it with vinyl tape, contact your place of purchase or an industrial-waste-disposal operator, and follow their instructions. Disposal of a lithium battery must comply with local ordinances and regulations.

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## Recycling information for Brazil

### Declarações de Reciclagem no Brasil

#### Descarte de um Produto Lenovo Fora de Uso

Equipamentos elétricos e eletrônicos não devem ser descartados em lixo comum, mas enviados à pontos de coleta, autorizados pelo fabricante do produto para que sejam encaminhados e processados por empresas especializadas no manuseio de resíduos industriais, devidamente certificadas pelos órgãos ambientais, de acordo com a legislação local.

A Lenovo possui um canal específico para auxiliá-lo no descarte desses produtos. Caso você possua um produto Lenovo em situação de descarte, ligue para o nosso SAC ou encaminhe um e-mail para: [reciclar@lenovo.com](mailto:reciclar@lenovo.com), informando o modelo, número de série e cidade, a fim de enviarmos as instruções para o correto descarte do seu produto Lenovo.

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## Battery recycling information for Taiwan

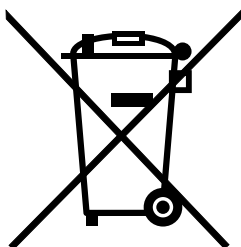


廢電池請回收

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## Battery recycling information for the European Union

EU



**Notice:** This mark applies only to countries within the European Union (EU).

Batteries or packaging for batteries are labeled in accordance with European Directive 2006/66/EC concerning batteries and accumulators and waste batteries and accumulators. The Directive determines the framework for the return and recycling of used batteries and accumulators as applicable throughout the European Union. This label is applied to various batteries to indicate that the battery is not to be thrown away, but rather reclaimed upon end of life per this Directive.

In accordance with the European Directive 2006/66/EC, batteries and accumulators are labeled to indicate that they are to be collected separately and recycled at end of life. The label on the battery may also include a chemical symbol for the metal concerned in the battery (Pb for lead, Hg for mercury, and Cd for cadmium). Users of batteries and accumulators must not dispose of batteries and accumulators as unsorted municipal waste, but use the collection framework available to customers for the return, recycling, and treatment of batteries and accumulators. Customer participation is important to minimize any potential effects of batteries and accumulators on the environment and human health due to the potential presence of hazardous substances. For proper collection and treatment, go to:  
<http://www.lenovo.com/recycling>



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## Appendix D. Restriction of Hazardous Substances Directive (RoHS)

The latest environmental information is available at  
<http://www.lenovo.com/ecodeclaration>.

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### European Union RoHS

This Lenovo product, with included parts (cables, cords, and so on) meets the requirements of Directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment ("RoHS recast" or "RoHS 2").

For more information about Lenovo worldwide compliance on RoHS, go to:  
[http://www.lenovo.com/social\\_responsibility/us/en/RoHS\\_Communication.pdf](http://www.lenovo.com/social_responsibility/us/en/RoHS_Communication.pdf)

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### Turkish RoHS

The Lenovo product meets the requirements of the Republic of Turkey Directive on the Restriction of the Use of Certain Hazardous Substances in Waste Electrical and Electronic Equipment (WEEE).

#### Türkiye AEEE Yönetmeliğine Uygunluk Beyanı

Bu Lenovo ürünü, T.C. Çevre ve Orman Bakanlığı'nın "Atık Elektrik ve Elektronik Eşyalarda Bazı Zararlı Maddelerin Kullanımının Sınırlandırılmasına Dair Yönetmelik (AEEE)" direktiflerine uygundur.

AEEE Yönetmeliğine Uygundur.

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### Ukraine RoHS

Цим підтверджуємо, що продукція Леново відповідає вимогам нормативних актів України, які обмежують вміст небезпечних речовин

---

### India RoHS

RoHS compliant as per E-Waste (Management & Handling) Rules, 2011.

## China RoHS

### 产品中有害物质的名称及含量

部件名称	有害物质					
	铅(Pb)	汞(Hg)	镉(Cd)	六价铬 (Cr(VI))	多溴连苯 (PBB)	多溴二苯醚 (PBDE)
印刷电路板组件*	X	O	O	O	O	O
硬盘	X	O	O	O	O	O
光驱	X	O	O	O	O	O
内存	X	O	O	O	O	O
电脑I/O 附件	X	O	O	O	O	O
电源	X	O	O	O	O	O
键盘	X	O	O	O	O	O
鼠标	X	O	O	O	O	O
机箱/ 附件	X	O	O	O	O	O

本表格依据 SJ/T 11364 的规定编制。  
 O：表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。  
 X：表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。  
 注：表中标记“X”的部件，皆因全球技术发展水平限制而无法实现有害物质的替代。  
 印刷电路板组件\*：包括印刷电路板及其零部件、电容和连接器  
 根据型号的不同，可能不会含有以上的所有部件，请以实际购买机型为准



在中华人民共和国境内销售的电子信息产品必须标识此标志，标志内的数字代表在正常使用状态下的产品的环保使用期限



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## Appendix E. ENERGY STAR model information



ENERGY STAR® is a joint program of the U.S. Environmental Protection Agency and the U.S. Department of Energy aimed at saving money and protecting the environment through energy efficient products and practices.

Lenovo is proud to offer our customers products with an ENERGY STAR compliant designation. Some models of the following machine types have been designed and tested to conform to the ENERGY STAR program requirement for computers at the time of manufacture: 30AU, and 30AV. For more information about ENERGY STAR ratings for Lenovo computers, go to <http://www.lenovo.com>.

By using ENERGY STAR compliant products and taking advantage of the power-management features of your computer, you reduce the consumption of electricity. Reduced electrical consumption contributes to potential financial savings, a cleaner environment, and the reduction of greenhouse gas emissions.

For more information about ENERGY STAR, go to:  
<http://www.energystar.gov>

Lenovo encourages you to make efficient use of energy an integral part of your day-to-day operations. To help in this endeavor, set the following power-management features to take effect when your computer has been inactive for a specified duration:

Table 2. ENERGY STAR power-management features

Windows 7 or Windows 10 operating system
Power plan: Default <ul style="list-style-type: none"><li>• Turn off the display: After 10 minutes</li><li>• Put the computer to sleep: After 25 minutes</li><li>• Advanced power settings:<ul style="list-style-type: none"><li>– Turn off hard disk drives: After 20 minutes</li><li>– Hibernate: Never</li></ul></li></ul>

To awaken your computer from a Sleep mode, press any key on your keyboard.

To change power settings, do the following:

1. Open Control Panel by doing one of the following:
  - For Windows 7: Click the Start button to open the Start menu.
  - For Windows 10: Right-click the Start button to open the Start context menu.
2. Click **Control Panel**. View Control Panel by Large icons or Small icons, and then click **Power Options**.
3. Follow the instructions on the screen.



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