

D-LinkAssist
Rapid Response Support

With a choice of three affordable service offerings covering all D-Link business products, you can select the package that suits you best.

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Service Category	Service Level	Order Number	Description of D-Link Assist Service	Period
A	Gold	DAS-A-1Y247	1 Year 24x7x4 Swap Service	1 year
		DAS-A-3Y247	3 Year 24 x 7 x 4 Swap Service	3 years
		DAS-A-6Y247	6 Year 24 x 7 x 4 Swap Service	6 years
	Silver	DAS-A-1YSBD	1 Year Same Business Day (9 x 5 x 4) Swap	1 year
		DAS-A-3YSBD	3 Year Same Business Day (9 x 5 x 4) Swap	3 years
	Bronze	DAS-A-1YNBD	1 Year Next Business Day Swap Service	1 year
		DAS-A-3YNBD	3 Year Next Business Day Swap Service	3 years
	Extended Warranty	DAS-A-3YWTY	3 Year Warranty Extension	3 years

D-Link Assist Warranty Extension provides a three year extension to the standard warranty period providing long term investment protection and peace of mind.

D-Link Assist Product Reference Guide



IP Surveillance	Storage	Wireless	Switching		Others
DCS-3010	DNS-1550-04	DAP-2590	DES-3528		DEM-410CX
DCS-3112	DNS-1560-04	DAP-2690	DES-3552		DEM-410X
DCS-3710		DAP-2695	DXS-3600-PWR-FB		DEM-314GT
DCS-3716		DAP-3662	DGS-6600-CM-II		DEM-421XT
DCS-6004L		DAP-3690	DGS-6600-FAN		DEM-423XT
DCS-6010L		DWC-1000	DGS-6600-PWR		DPS-700
DCS-6111		DWC-2000	DES-3052		DMC-1000
DCS-6113		DWL-6600AP	DES-3052P		DEM-431XT-DD
DCS-6210		DWL-8600AP	DES-3200-28		DEM-432XT-DD
DCS-6210BS		DWL-8610AP	DES-3200-28P		
DCS-6314			DES-3200-52		
DCS-6314BS			DGS-3120-24TC/SI		
DCS-6315			DGS-3120-24PC/SI		
DCS-6511			DGS-3120-24SC/SI		
DCS-6513			DGS-3120-48TC/SI		
DCS-6517			DES-1210-28P		
DCS-7413			DGS-1210-28P		
DCS-7513			DGS-1210-48		
DCS-5615			DGS-1210-52		
DNR-312L			DGS-1210-52MP		
DNR-322L			DGS-1210-52P		
DNR-326			DGS-1510-28P		
DCS-4602EV			DGS-1510-28X		
DCS-4603			DGS-1510-52		
DCS-4701E			DGS-1510-52X		
DCS-4802E			DXS-1210-10TS		

Service Category	Service Level	Order Number	Description of D-Link Assist Service	Period
B	Gold	DAS-B-1Y247	1 Year 24 x 7 x 4 Swap Service	1 year
		DAS-B-3Y247	3 Year 24 x 7 x 4 Swap Service	3 years
		DAS-B-6Y247	6 Year 24 x 7 x 4 Swap Service	6 years
	Silver	DAS-B-1YSBD	1 Year Same Business Day (9 x 5 x 4) Swap	1 year
		DAS-B-3YSBD	3 Year Same Business Day (9 x 5 x 4) Swap	3 years
	Bronze	DAS-B-1YNBD	1 Year Next Business Day Swap Service	1 year
		DAS-B-3YNBD	3 Year Next Business Day Swap Service	3 years
	Extended Warranty	DAS-B-3YWTY	3 Year Warranty Extension	3 years

D-Link Assist Gold is perfect for mission-critical environments where maximum uptime is a high priority. It guarantees four hour around-the-clock response. Cover applies 24/7 for everyday of the year including holidays.

D-Link Assist Silver is designed for 'high availability' businesses that require rapid response within regular working hours. It provides a four hour response service Monday to Friday from 8am to 5pm, excluding holidays.

D-Link Assist Bronze is a highly cost-effective support solution for less critical environments. Response is guaranteed within eight business hours Monday to Friday from 8am to 5pm, excluding holidays.

D-Link Assist Warranty Extension provides a three year extension to the standard warranty period providing long term investment protection and peace of mind.



D-Link Assist Product Reference Guide



IP Surveillance	Storage	Wireless	Switching	Other
DCS-2132L	DNS-340L	DAP-1665	DXS-3600-EM-8T	DPE-101GI
DCS-2136L	DSN-654	DAP-2310	DXS-3600-EM-Stack	DWL-P200
DCS-2210		DAP-2553	DXS-3600-FAN-FB	DWL-P50
DCS-2210L		DAP-2360	DES-3200-18	DEM-210
DCS-2230		DAP-2660	DES-3200-10	DEM-211
DCS-2230L		DAP-3310	DGS-3000-10TC	DEM-310GT
DCS-2310L		DAP-3410	DES-1100-16	DEM-311GT
DCS-2330L		DWL-2600AP	DES-1100-24	DEM-431XT
DCS-2332L		DWL-3600AP	DES-1210-08P	DEM-CB50
DCS-7000L		DWL-6700AP	DES-1210-28	DEM-CB50CXP
DCS-7010L		DSR-150N	DES-1210-52	DEM-CB50ICX
DCS-7110		DSR-1000N	DGS-1100-08P	DEM-CB100
DVS-310-1		DSR-250N	DGS-1100-16	DEM-CB300
DCS-4201L		DSR-500N	DGS-1100-18	DEM-CB100S
			DGS-1100-24	DEM-CB300S
			DGS-1100-24P	DPS-200
			DGS-1100-26	DPS-500
			DGS-1210-08P	DPS-800
			DGS-1210-10	HDD1TB-HIT
			DGS-1210-10P	HDD2TB-HIT
			DGS-1210-16	HDDE1TB-HIT
			DGS-1210-20	HDDE2TB-HIT
			DGS-1210-24	HDDE600GB-HIT
			DGS-1210-24P	DMC-1001
			DGS-1210-28	DMC-300SC
			DGS-1510-20	DMC-515SC
			DGS-1510-28	DMC-530SC
			DES-1016D	DMC-700SC
			DES-1018P	DMC-805X
			DES-1018MP	DMC-810SC
			DES-1024D	DEM-312GT2
			DGS-1008P	DEM-CB300CX
			DGS-1016D	DPS-CB400

Service Category	Service Level	Order Number	Description of D-Link Assist Service	Period
C	Gold	DAS-C-1Y247	1Year 24 x 7 x 4 Swap Service	1 year
		DAS-C-3Y247	3 Year 24 x 7 x 4 Swap Service	3 years
		DAS-C-6Y247	6 Year 24 x 7 x 4 Swap Service	6 years
	Silver	DAS-C-1YSBD	1 Year Same Business Day (9 x 5 x 4) Swap	1 year
		DAS-C-3YSBD	3 Year Same Business Day (9 x 5 x 4) Swap	3 years
	Bronze	DAS-C-1YNBD	1 Year Next Business Day Swap Service	1 year
		DAS-C-3YNBD	3 Year Next Business Day Swap Service	3 years
	Extended Warranty	DAS-C-3YWTY	3 Year Warranty Extension	3 years

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