# **IMPORTANT!**

# To Turn ON/OFF, press & hold the power button for 2 seconds.

Plug in for <u>8 hours</u> to charge! The UPS may not turn on or provide battery power until the battery is charged.



# 0E-350V6 User's Manual

K01-1101012-01

# IMPORTANT SAFETY WARNINGS

This manual contains important safety instructions. Please read and follow all instructions carefully during installation and operation of the unit. Read this manual thoroughly before attempting to unpack, install, or operate your UPS.

**CAUTION!** To prevent the risk of fire or electric shock, install in a temperature and humidity controlled indoor area free of conductive contaminants. (Please see specifications for acceptable temperature and humidity range).

CAUTION! To reduce the risk of electric shock, do not remove the cover. There are no user serviceable parts inside

CAUTION! Hazardous live parts inside can be energized by the battery even when the AC input power is disconnected

**CAUTION!** The UPS must be connected to an AC power outlet with fuse or circuit breaker protection. Do not plug into an outlet that is not arounded. If you need to de-energize this equipment, turn off and unplug the unit.

CAUTION! To avoid electric shock, turn off the unit and unplug it from the AC power source before installing a computer component.

CAUTION! To reduce the risk of fire, connect only to a circuit provided with 20 amperes maximum branch circuit over current protection in accordance with the National Electric Code, ANSI/NFPA 70.

**CAUTION!** Risk of explosion if battery is replaced by an incorrect type. Batteries shall be installed by service personnel, and the replacement of batteries with a suitable recommended type. Dispose of used batteries according to the instructions.

CAUTION! Do not dispose of batteries in a fire. The batteries may explode

CAUTION! Do not open or mutilate batteries. Released electrolyte is harmful to the skin and eyes. It may be toxic.

CAUTION! DO NOT USE FOR MEDICAL OR LIFE SUPPORT EQUIPMENT! ADI does not sell UPS products for life support or medical applications. DO NOT use in any circumstance that would affect operation and safety of life support equipment, any medical applications or patient care.

CAUTION! DO NOT USE WITH OR NEAR AQUARIUMS! To reduce the risk of fire or electric shock, do not use with or near an aquarium. Condensation from the aquarium can cause the unit to short out.

Not for use in a computer room as defined in the Standard for the Protection of Electronic Computer/Data Processing Equipment, ANSI/NFPA 75. CAUTION! DO NOT USE THE UPS ON ANY TRANSPORTATION! To reduce the risk of fire or electric shock, do not use the unit on any transportation such as airplanes or ships. The effect of shock or vibration caused during transit and the damp environment can cause the unit to

short out.

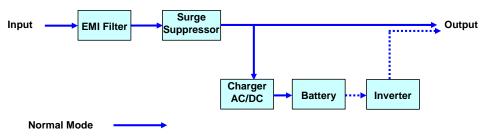
**WARNING!** This product can expose you to chemicals including Styrene, and Bisphenol-A, which is known to the State of California to cause cancer, birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

# **INSTALLING YOUR UPS SYSTEM**

# UNPACKING

Inspect the UPS upon receipt. The box should contain the following: UPS unit, User's manual, and Telephone cable.

# SYSTEM FUNCTION BLOCK DIAGRAM

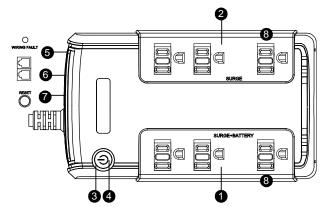


Battery Mode

HOW TO DETERMINE THE POWER REQUIREMENTS OF YOUR EQUIPMENT

- 6. If an overload is detected, an audible alarm will sound and the unit will emit one long beep. To correct this, turn the UPS off and unplug at least one piece of equipment from the battery power supplied outlets. Make sure the circuit breaker is depressed and then turn the UPS on
- 7. To maintain optimal battery charge, leave the UPS plugged into an AC outlet at all times.
- 8. To store the UPS for an extended period, cover it and store with the battery fully charged. While in storage, recharge the battery every three months to ensure battery life.
- 9. For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible

# BASIC OPERATION



# ① Battery and Surge Protected Outlets

The unit has three battery powered/surge suppression outlets to ensure temporary uninterrupted operation of your equipment during a power failure. (DO NOT plug a laser printer, paper shredder, copier, space heater, vacuum, sump pump or other large electrical device into the "Battery and Surge Protected Outlets." The power demands of these devices will overload and possibly damage the unit.)

#### ② Full-Time Surge Protection Outlets

The UPS has surge suppression only outlets to provide protection from surges and spikes.

#### ③ Power Switch

DESCRIPTION

To turn the UPS on, press the power button for approximately 2 seconds - you will hear a constant tone (1 second) - and release after a short beep.

To turn the UPS off, press the power button for approximately 2 seconds - you will hear a constant tone (1 second) - and release after two short beeps.

Quickly press the POWER button twice can turn off or turn on the audible Alarm. The default setting is for the Alarm On. To turn the alarm off, quickly press the power button twice. You will hear two short beeps when the alarm is turned off. To turn the alarm back on, quickly press the power button twice. You will hear a short beep when the alarm is turned on. \*When the alarm is turned off, there will be no audible notification when the UPS reaches a low battery state.

#### ④ Power On Indicator (green)

This LED is illuminated when the utility power is normal and the UPS outlets are providing power, free of surges and spikes.

#### **⑤** Electrical Wiring Fault Indicator (red)

This LED indicator will illuminate to warn the user that a wiring problem exists, such as bad ground, missing ground or reversed wiring. If this is illuminated, disconnect all electrical equipment from the outlet and have an electrician verify the outlet is properly wired. The unit will not provide surge protection without being plugged into a grounded and properly wired wall outlet.

# 6 Communication Protection Ports

Communication protection ports will protect any standard modem, fax, or telephone line. (RJ11)

#### ⑦ Circuit Breaker

Located on the side of the UPS, the circuit breaker serves to provide overload and fault protection.

#### ⑧ Outlets Designed for AC Adapters

The UPS unit has two widely-spaced outlets, so AC power adapters can be plugged into the UPS without overlapping adjacent outlets.

# DEFINITIONS FOR ILLUMINATED LED INDICATORS

Power ON	Wiring Fault	<b>≺</b> ((() Alarm	CONDITION
On	Off	Off	Normal
On*	Off	Beeps twice every 30 seconds	Utility Failure- The UPS is providing power to battery power-supplied outlets from its battery.
On*	Off	Rapid Beeping every 1/2 second	Utility Failure- The UPS is providing battery power. Rapid beeping indicates the unit will run out of power shortly.
Off	Off	Constant tone	<b>Overload</b> - Occurs when connected equipment exceeds the listed capacity of the UPS. Turn the UPS off, unplug at least one piece of equipment from battery outlets, reset the circuit breaker and turn the unit on.
On/Off	On	None	Electrical Wiring Fault - This indicates a wiring problem with the AC outlet such as bad ground, missing ground, or reversed wiring. Disconnect all electrical equipment from the outlet and have an electrician check the outlet to insure proper wiring.
Off	Off	Constant tone	Utility Failure- The frequency is beyond 47-63Hz. The UPS will not turn on in line mode.

\*When it beeps, the power on LED will flash accordingly.

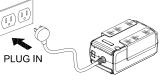
# TROUBLESHOOTING

- 1. Ensure that the equipment plugged into the outlet does not exceed the UPS unit's rated capacity (350VA/255W for 0E350-V6). If the rated capacities of the unit are exceeded, an overload condition may occur and cause the UPS unit to shut down or the circuit breaker to trip.
- 2. There are many factors that can affect the amount of power that your computer system will require. For optimal system performance keep the load below 80% of the unit's rated capacity.

# HARDWARE INSTALLATION GUIDE

- Your new UPS may be used immediately upon receipt. However, after receiving a new UPS, to ensure the battery's maximum charge capacity, it is recommended that you charge the battery for at least 8 hours. Your UPS is equipped with an auto-charge feature. When the UPS is plugged into an AC outlet, the battery will automatically charge whether the UPS is turned on or turned off.
- 2. With the UPS unit turned off and unplugged, connect your equipment requiring battery backup into the battery power supplied outlets. Plug the other peripheral equipment (printer, scanner, speakers) into the full-time surge protection outlets. DO NOT plug a laser printer, paper shredder, copier, space heater, vacuum, sump pump or other large electrical device into the "Battery and Surge Protected Outlets". The power demands of these devices will overload and possibly damage the unit.
- To protect a fax, phone or modem, connect a telephone cable from the wall jack outlet to the IN jack of the UPS. Connect a telephone cable from the UPS OUT jack to protect a modem port on the computer, a telephone, or fax machine.
- 4. Plug the UPS into a 2 pole, 3 wire grounded receptacle (wall outlet). Make sure the wall branch outlet is protected by a fuse or circuit breaker and does not service equipment with large electrical demands (e.g. air conditioner, refrigerator, copier, etc...). The warranty prohibits the use of extension cords, outlet strips, and surge strips.
- 5. Press the power switch to turn the unit on. The Power On indicator light will illuminate green and the unit will "beep" twice

Problem	Possible Cause	Solution
Full-time surge protection outlets stop providing power to equipment. Circuit breaker button is projecting from the side of the unit.	Circuit breaker has tripped due to an overload.	Turn the UPS off and unplug at least one piece of equipment. Reset the circuit breaker by depressing the button, and then turn the UPS on.
	Battery not fully charged.	Recharge the battery by leaving the UPS plugged in.
The UPS does not perform expected runtime.	Battery is worn out.	Contact ADI/W Box Technologies US 1-800-233-6261; Canada 877-234-7378; PR 787-793-8830
	The on/off switch is designed to prevent damage from rapidly turning it off and on.	Turn the UPS off. Wait 10 seconds and then turn the UPS on.
	The unit is not connected to an AC outlet.	The unit must be connected to a 110/120V 50/60Hz outlet.
The UPS will not turn on.	The battery is worn out.	Contact ADI/W Box Technologies US 1-800-233-6261; Canada 877-234-7378; PR 787-793-8830
	Mechanical problem.	Contact ADI/W Box Technologies US 1-800-233-6261; Canada 877-234-7378; PR 787-793-8830
	The frequency is beyond 47-63Hz.	Turn the UPS off. Make sure the frequency range is within 47-63Hz. Or you can turn on with battery mode.





# **TECHNICAL SPECIFICATIONS**

Model	0E-350V6
Capacity	350VA/255W
Input Voltage on Utility	96V to 140V
Input Frequency	50/60Hz +/- 3Hz
On-Battery Output Voltage	120Vac ± 5%
On-Battery Output Frequency	50Hz/60Hz ± 1% (auto-sensing)
Max. Load for UPS Outlets (3 Outlets)	350VA/255W
Max. Load for Full-Time Surge Protection outlets (6 Outlets)	10 Amps
On-Battery Output Wave Form	Simulated Sine Wave
Operating Temperature	+ 32°F to 104° F / 0° C to 40° C
Operating Relative Humidity	0 to 90% non-condensing
Size (L x W x H)	7.1" x 4.3" x 3.2" 180 x 110 x 82 mm
Net Weight	3.5lbs/1.6kg
Typical Battery Recharge Time	8 hours typical from total discharge
Typical Battery Life	3 to 6 years, depending on number of discharge/recharge cycles
Recommended Battery	Sealed Maintenance Free Lead Acid Battery
Safety Approvals	UL1778(UPS), cUL CSA C22.2 No.107.3-05, FCC/DoC Class B

# Limited Warranty and Connected Equipment Guarantee

# 1. Limited Warranty

#### a. General

Subject to the terms and conditions of this Limited Warranty, from the date of sale through the period of time for product categories specified in Section 1(b), ADI warrants its W Box Technologies products to be free from defects in materials and workmanship under normal use and service, normal wear and tear excepted. Except as required by law, this Limited Warranty is only made to Buyer and may not be transferred to any third party.

ADI shall have no obligation under this Limited Warranty or otherwise if:

- (i) The product is improperly installed, applied or maintained;
- (ii) The product is installed outside of stated operating parameters, altered, or improperly services or repaired;
- (iii) Damage is caused by outside natural occurrences, such as lightning, power surges, fire, floods, acts of nature, or the like.
- (iv) Defects resulting from unauthorized modification, misuse, vandalism, or other causes unrelated to defective materials or workmanship, or failures related to batteries of any type used in connection with the products sold hereunder.

ADI only warrants those products branded as W Box Technologies products and sold by ADI. Any other products branded by third parties are warranted by the third party manufacturer for a period as defined by the third party manufacturer, and ADI assigns to Buyer those warranties and only those warranties extended by such third party manufacturers or vendors for non-ADI branded products. ADI does not itself warrant any non-ADI branded product and sells only on an as is basis in accordance with ADI's terms and conditions of sale.

#### b. Specific Warranties for product categories are as follows:

Product Categories	Warranty Period
Soundbars	12 months
UPS (uninterruptible power supplies)	24 months
Analog Cameras	24 months
CCTV Power Supplies	24 months
Volume Controls	24 months
Surge Protection	24 months
In Ceiling Speakers	24 months
Monitors	30 months
Video Baluns	30 months
Intrusion Audio Devices	30 months
Magnetic Locks	36 months
Racks	60 months
TV Mounts	60 months
HDMI Cables	Limited Lifetime
Wire Ties	Limited Lifetime
Analog Cables	Limited Lifetime
Patch Cables	Limited Lifetime
Bus Terminals	Limited Lifetime
B Connectors	Limited Lifetime
Extension Cords	Limited Lifetime

PROPERTY DAMAGE OR OTHER LOSS BASED ON ANY CLAIM AT ALL INCLUDING A CLAIM THAT THE PRODUCT FAILED TO GIVE WARNING. However, if ADI is held liable whether directly or indirectly for any loss or damage with respect to the products it sells, regardless of cause or origin, its maximum liability shall not in any case exceed the purchase price of the product, which shall be fixed as liquidated damages and not as a penalty and shall be the complete and exclusive remedy against ADI.

# 3. Limitation on Liability to Buyer's Customers.

Buyer agrees to limit liability to its customers to the fullest extent permitted by law. Buyer acknowledges that ADI shall only be deemed to give consumers of its products such statutory warranties as may be required by law and at no time shall Buyer represent to its customers and/or users of ADI products that ADI provides any additional warranties. By accepting the products, to the fullest extent permitted by law, Buyer assumes all liability for, and agrees to indemnity and hold ADI harmless against and defend ADI from, any and all suits, claims, demands, causes of action and judgments relating to damages, whether for personal injury or to personal property, suffered by any person, firm, corporation or business association, including but not limited to, Buyer's customers and/or users of the products because of any failure of the products to detect and/or warn of the danger for which the goods were designed or any other failure of the products whether or not such damages are caused or contributed to by the sold or joint concurring negligence or fault of ADI.

# 4. Returns

Subject to the terms and conditions listed below, during the applicable warranty period, ADI will replace Product or provide a credit at purchase at its sole option free of charge any defective products returned prepaid. Any obligations of ADI to replace Limited Lifetime warranty products pursuant to this warranty which result from defect are limited to the availability of replacement product. ADI reserves the right to replace any such products with the then currently available products, or provide a credit in its sole discretion. In the event Buyer has a problem with any ADI product, please call your local ADI branch for return instructions:

For US call 1-800-233-6261

For Canada call 877-234-7378

For Puerto Rico call 787-793-8830

Be sure to have the model number and the nature of the problem available. In the event of replacement, the return product will be credited to Buyer's account and a new invoice issued for the replacement item. ADI reserves the right to issue a credit only in lieu of replacement.

If any W Box Technologies product is found to be in good working order or such product's inability to function properly is a result of user damage or abuse, the product will be returned to Buyer in the same condition as received and Buyer shall be responsible for any return freight changes.

# 5. Governing Law

The laws of State of New York apply to this Limited Warranty.

# 6. Miscellaneous

Where any term of this Limited Warranty is prohibited by such laws, it shall be null and void, but the remainder of the Limited Warranty shall remain in full force and effect.

### Connected Equipment Guarantee

#### How Do You Open A Connected Equipment Claim?

- For Connected Equipment Guarantee claims, contact CyberPower Systems at (877) 297-6937 or write to Cyber Power Systems (USA), Inc., 4241 12th Ave. E., STE 400, Shakopee, MN 55379, or send an e-mail message at <u>claims@cpsww.com</u> for instructions, within 10 days of the occurrence.
- 2. When you contact CyberPower, identify the Product, the Purchase Date, and the item(s) of Connected Equipment. Have information on all applicable insurance or other resources of recovery/payment that are available to the Initial Customer and Request a Claim Number.
- You must provide a dated purchase receipt (or other proof of the original purchase) and provide a description of the damage to your connected equipment.
- 4. Pack and ship the product to CyberPower and, if requested, the item(s) of Connected Equipment, a repair cost estimate for the damage to the Connected Equipment, and all claim forms that CyberPower provides to you. Show the Claim Number on the shipping label or include it with the product. You must prepay all shipping costs, you are responsible for packaging and shipment, and you must pay the cost of the repair estimate.

### How Long Do I Have To Make A Claim?

All claims must be made within ten days of the occurrence.

#### What Will CyberPower Do To Correct Problems?

CyberPower will inspect and examine the Product.

If it appears the UPS failed to protect any equipment plugged into it, CyberPower will send you forms for making your claim for the connected equipment. CyberPower will repair or replace the equipment that was damaged because of the failure of the UPS or pay you the fair market value (NOT REPLACEMENT COST) of the equipment at of the time of the damage. CyberPower uses Orion Blue Book, or other a third-party valuation guides, or eBay, craigslist, or other source to establish that amount. The maximum liability is limited to \$75,000 for the 0E-350V6.

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# 2. EXCLUSION OF WARRANTIES, LIMITATION OF LIABILITY

THERE ARE NO WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. TO THE FULLEST EXTENT PERMITTED BY LAW, IN NO CASE SHALL ADI BE LIABLE TO ANYONE FOR ANY (I) CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATING IN ANY WAY TO THE PRODUCT AND.OR FOR BREACH OF THIS OR ANY OTHER WARRANTY OR CONDITION, EXPRESS OR IMPLIED, OR UPON ANY OTHER BASIS OF LIABILITY WHATSOEVER, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY ADI'S OWN NEGLIGENCE OR FAULT AND EVEN IF ADI HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES OR DAMAGES. Any product description (whether in writing or made orally by ADI or ADI's agents), specifications, samples, models, bulletin, drawings, diagrams, engineering sheets, or similar materials used in connection with the Buyer's order are for the sole purpose of identifying ADI's products and shall not be construed as an express warranty or condition. Any suggestions by ADI or ADI's agents regarding use, applications or suitability of the products shall not be construed as an express warranty or condition unless confirmed to be such in writing by ADI. ADI does not represent that the products it sells may not be compromised or circumvented; that the products will prevent any personal injury or property loss by burglary, robbery, fire or otherwise, or that the products will in all cases provide adequate warning or protection. Buyer understands and will cause its customer to understand that a properly installed and maintained product is not insurance or guarantee that such will not cause or lead to personal injury or property loss. CONSEQUENTLY ADI SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY,