

# 10000mAh Rapid Charging Dual-Port Battery Power Bank User Reference Guide

### Introduction

### **Key Features and Benefits**

- 10000mAh battery capacity supports multiple full charges to iPhones, iPads, tablets, smartphones and may other USB powered electronic devices.
- Two USB charging ports provide 2.4A and 1.5A power outs, fast charging dual device simultaneously.
- Built-in smart detection circuit maximizes the charging efficiency and device compatibility.
- Enhanced 1.5A recharging input, speeds up the power bank recharging process and shortens the recharge time effectively.
- 4-level battery power LED indicator displays the remaining battery capacity, addition LED unit can use as light source.
- Multiple power safety features short-circuit protection, over-discharge protection.

### LOT Number Sticker

For future product return or exchange, this LOT number is required. Please keep it for your reference.



- 10000mAh Rapid Charging Dual-Port Battery Power Bank
- USB charging cable (USB Type A to Micro-B)
- User reference guide

### Layout

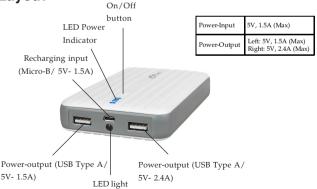


Figure 1: Layout



• On/Off button:

- For checking remaining battery level

Press once to turn the LED Power Indicator on for displaying the battery level; LED Power Indicator will go off after 15 seconds automatically.

- For charging devices

Press once to power on the *power bank* and start the charging process; press twice quickly to turn off the *power bank* and stop the charging process

- For using the LED light

Press and hold to turn on/off the light

- LED Power Indicator: Indicates the status
  - Off: Power is off
  - Running: The power is in recharging process
  - Battery level indication: See Table 1

one LED on	two LEDs on	three LEDs on	four LEDs on
<25%	25%-50%	50%-75%	75%-100%

- **Power output** (5V-1.5A): Connects smartphones or other USB powered portable devices that requires less charging power here
- **Recharging input** (Micro-B): Connects to a Computer's USB port or USB wall charger (not included) to charge the *Power bank*
- **Power output** (5V-2.4A): Connects tablets or other USB powered portable devices that requires more charging power here

## Instructions for use

### **Charging the Power Bank**

**Note**: Fully charge the *Power Bank* before initial use. Please use the included **USB charging cable** to recharge the *Power Bank*.

1. Plug the **Micro USB** tip of included **USB charging cable** into the *Power Bank's* **Power-input** port. Then plug the other end of the included **USB charging cable** into either a USB port of your computer or your USB wall charger. See Figure 3. External power source

USB Type A Micro-B Figure 3 \*\* P/N for Power Adpter AC-PW0J12-S1

- 2. The *Power Bank*'s LED indicator will light up to indicate the recharging process has begun.
- 3. When the *Power Bank* is fully charged, all the four LED indicators will be lit. It takes approximately 5-6 hours to fully charge the *Power Bank*. The actual recharging time varies depending on the *Power Bank's* remaining battery level and/or the external power source. See Table 2

Recharging input source	Charging time (The remaining battery less 25%)	
5V/ 1.5A	5~6 hours	
5V/1A	7~8 hours	
5V/ 0.5A	9~11 hours	

#### Table 2

### **Charging Devices**

**Note**: It is recommended to use the device's original equipment USB charging cable.

- 1. Plug the USB Type A tip of your device's USB charging cable into the *Power Bank*'s **Power-output** port, then connect the other end of the charging cable into the device.
- 2. Press the **ON/OFF botton** once to start charging. See Figure 4.





### Notice

- **Do not** use the *power bank* to charge any device while in recharging process
- In case the *Power bank* fails to charge, please check the battery level and corrective connections.
- Perform full recharge maintenance to the *Power* bank if the unit has not been used for more than 5 months to prolong the battery's life

## **Technical Support and Warranty**

QUESTIONS? SIIG's Online Support has answers! Simply visit our web site at *www.siig.com* and click Support. Our online support database is updated daily with new drivers and solutions. Answers to your questions could be just a few clicks away. You can also submit questions online and a technical support analyst will promptly respond.

SIIG offers a 1-year manufacturer warranty with this product. This warranty covers the original purchaser and guarantees the product to be free of any defects in materials or workmanship for one (1) year from the date of purchase of the product.

SIIG will, at our discretion, repair or replace (with an identical product or product having similar features and functionality) the product if defective in materials or workmanship. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Please see our web site for more warranty details.

If you encounter any problems with this product, please follow the procedures below.

A) If it is within the store's return policy period, please return the product to the store where you purchased from.

B) If your purchase has passed the store's return policy period, please follow the steps below to have the product repaired or replaced.

Step 1: Submit your RMA request.

Go to www.siig.com, click Support, then REQUEST A PRODUCT REPLACEMENT to submit a request to <u>SIIG RMA</u> or fax a request to 510-657-5962. Your RMA request will be processed, if the product is determined to be defective, an RMA number will be issued.

Step 2: After obtaining an RMA number, ship the product.

- Properly pack the product for shipping. All accessories that came with the
  original package must be included.
- Clearly write your RMA number on the top of the returned package. SIIG will
  refuse to accept any shipping package, and will not be responsible for a product
  returned without an RMA number posted on the outside of the shipping
  carton.
- You are responsible for the cost of shipping to SIIG. Ship the product to the following address:

SIIG, Inc. 6078 Stewart Avenue Fremont, CA 94538-3152, USA RMA #:

 SIIG will ship the repaired or replaced product via Ground in the U.S. and International Economy outside of the U.S. at no cost to the customer.

### About SIIG, Inc.

Founded in 1985, SIIG, Inc. is a leading manufacturer of IT connectivity solutions (including Serial ATA and Ultra ATA Controllers, FireWire, USB, and legacy I/O adapters) that bridge the connection between Desktop/Notebook systems and external peripherals. SIIG continues to grow by adding A/V and Digital Signage connectivity solutions to our extensive portfolio. SIIG products offer comprehensive user manuals, many user-friendly features, and are backed by an extensive manufacturer warranty. High quality control standards are evident by the overall ease of installation and compatibility of our products, as well as one of the lowest defective return rates in the industry. SIIG products can be found in computer retail stores, mail order catalogs, through major distributors, system integrators, and VARs in the Americas and the UK, and through e-commerce sites.

#### PRODUCT NAME

10000mAh Rapid Charging Dual-Port Battery Power Bank

FCC RULES: TESTED TO COMPLY WITH FCC PART 15, CLASS B OPERATING ENVIRONMENT: FOR HOME OR OFFICE USE

#### FCC COMPLIANCE STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

THE PARTY RESPONSIBLE FOR PRODUCT COMPLIANCE SIIG, Inc. 6078 Stewart Avenue Fremont, CA 94538-3152, USA

Phone: 510-657-8688

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