

ViewSonic®



PJ-WPD-200

Wireless Presentation Gateway

User Guide

IMPORTANT: Please read this User Guide to obtain important information on installing and using your product in a safe manner, as well as registering your product for future service. Warranty information contained in this User Guide will describe your limited coverage from ViewSonic Corporation, which is also found on our web site at <http://www.viewsonic.com> in English, or in specific languages using the Regional selection box in the upper right corner of our website. "Antes de operar su equipo lea cuidadosamente las instrucciones en este manual"

Model No. VS15989

Compliance Information

Please read before proceeding

- Use only the batteries and power adapter provided by the manufacturer. The use of unauthorized accessories may void your warranty.
- Do not store your device in temperatures higher than 50°C (122°F).
- The operating temperature for this device is from 0°C (32°F) to 35°C (95°F).

FCC Compliance Statement

The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC ID: GSS-VS15989 on the product label. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. This mobile device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The antenna(s) used for this transmitter must not be colocated or operating in conjunction with any other antenna or transmitter.

The device was tested and complies to measurement standards and procedures specified in FCC OET Bulletin 65, Supplement C

FCC SAR Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

The users manual or instruction manual for an intentional or unintentional radiator shall caution the user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

CE Conformity for European Countries

 The device complies with the EMC Directive 2004/108/EC and Low Voltage Directive 2006/95/EC.

Following information is only for EU-member states:

The mark shown to the right is in compliance with the Waste Electrical and Electronic Equipment Directive 2002/96/EC (WEEE).

The mark indicates the requirement NOT to dispose the equipment as unsorted municipal waste, but use the return and collection systems according to local law.



If the batteries, accumulators and button cells included with this equipment, display the chemical symbol Hg, Cd, or Pb, then it means that the battery has a heavy metal content of more than 0.0005% Mercury, or more than 0.002% Cadmium, or more than 0.004% Lead.



European Union Regulatory Conformance

The equipment complies with the RF Exposure Requirement 1999/519/EC, Council Recommendation of 12 July 1999 on the limitation of exposure of the general public to electromagnetic fields (0-300 GHz). This equipment meets the following conformance standards: EN301489-1, EN301489-17, EN60950-1, EN300328.

We, hereby, declare that this Wi-Fi radio is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Declaration of RoHS2 Compliance

This product has been designed and manufactured in compliance with Directive 2011/65/EU of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS2 Directive), and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

Substance	Proposed Maximum Concentration	Actual Concentration
Lead (Pb)	0.1%	< 0.1%
Mercury (Hg)	0.1%	< 0.1%
Cadmium (Cd)	0.01%	< 0.01%
Hexavalent Chromium (Cr ⁶⁺)	0.1%	< 0.1%
Polybrominated biphenyls (PBB)	0.1%	< 0.1%
Polybrominated diphenyl ethers (PBDE)	0.1%	< 0.1%

Certain components of products as stated above are exempted under the Annex III of the RoHS2 Directives as noted below:

Examples of exempted components are:

1. Mercury in cold cathode fluorescent lamps and external electrode fluorescent lamps (CCFL and EEFL) for special purposes not exceeding (per lamp):
 - (1) Short length (≤ 500 mm): maximum 3.5 mg per lamp.
 - (2) Medium length (> 500 mm and $\leq 1,500$ mm): maximum 5 mg per lamp.
 - (3) Long length ($> 1,500$ mm): maximum 13 mg per lamp.
2. Lead in glass of cathode ray tubes.
3. Lead in glass of fluorescent tubes not exceeding 0.2% by weight.
4. Lead as an alloying element in aluminium containing up to 0.4% lead by weight.
5. Copper alloy containing up to 4% lead by weight.
6. Lead in high melting temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
7. Electrical and electronic components containing lead in a glass or ceramic other than dielectric ceramic in capacitors, e.g. piezoelectric devices, or in a glass or ceramic matrix compound.

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Copyright Information

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VESA is a registered trademark of the Video Electronics Standards Association.

DPMS, DisplayPort, and DDC are trademarks of VESA.

ENERGY STAR® is a registered trademark of the U.S. Environmental Protection Agency (EPA).

As an ENERGY STAR® partner, ViewSonic Corporation has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

Disclaimer: ViewSonic Corporation shall not be liable for technical or editorial errors or omissions contained herein; nor for incidental or consequential damages resulting from furnishing this material, or the performance or use of this product.

In the interest of continuing product improvement, ViewSonic Corporation reserves the right to change product specifications without notice. Information in this document may change without notice.

No part of this document may be copied, reproduced, or transmitted by any means, for any purpose without prior written permission from ViewSonic Corporation.

Product Registration

To meet your future needs, and to receive any additional product information as it becomes available, please register your product on the Internet at:

www.viewsonic.com.

For Your Records

Product Name:	PJ-WPD-200 Wireless Presentation Gateway
Model Number:	VS15989
Document Number:	PJ-WPD-200_UG_ENG Rev. 1A 07-04-14
Serial Number:	_____
Purchase Date:	_____

Proper product disposal is necessary at the end of product life

ViewSonic respects the environment and is committed to working and living green.

Thank you for being part of a Smarter, Greener Computing effort.

Please visit the ViewSonic website to learn more.

USA & Canada: <http://www.viewsonic.com/company/green/recycle-program/>

Europe: <http://www.viewsoniceurope.com/uk/support/recycling-information/>

Taiwan: <http://recycle.epa.gov.tw/recycle/index2.aspx>

Introduction

Thank you for your purchase of the WLAN Adapter. Featuring wireless technology, this wireless networking solution has been designed for both large and small businesses, and it is scalable so that you can easily add more users and new network features depending on your business scale.

Features

- Support Microsoft XP(32bit/64bit) / Vista(32bit/64bit) / Win7(32bit/64bit).
- Operating distance of up to 300 meters in free space.
- 150/120/90/60/54/48/36/30/24/22/18/12/11/6/5.5/2/1 Mbps selectable Data Rate.
- 64/128-bit WEP , WPA (Wi-Fi Protected Access), WPA2 2.400GHz ~ 2.4835GHz unlicensed ISM Frequency Band.

Modulation Method :

- IEEE 802.11b : DSSS (Direct Sequence Spread Spectrum).
- IEEE 802.11g / 802.11n : OFDM (Orthogonal Frequency Division Multiplexing).
Easy operation and setting up.

System requirements

- Windows System : XP(32bit/64bit) / Vista(32bit/64bit) / Win7(32bit/64bit).
- System must have a device driver installed. It allows you to communicate with WLAN 11n USB Client Adapter.

Before you start

1. Confirm Box Contents

- WLAN 11n USB Client Adapter
- Quick Start Guide
- Driver CD

2. Connect your WLAN 11n USB Client Adapter and then install the driver.

3. Getting to know wireless lan adapter.

LED turns on when WLAN link to WLAN adaptor or AP.

LED is blinking when WLAN Adapter is active.

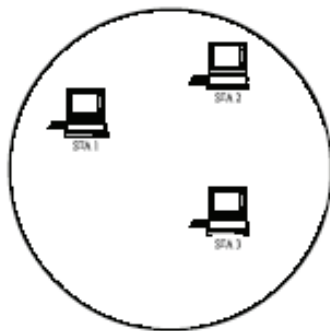
Getting Started

Wireless LAN Basics

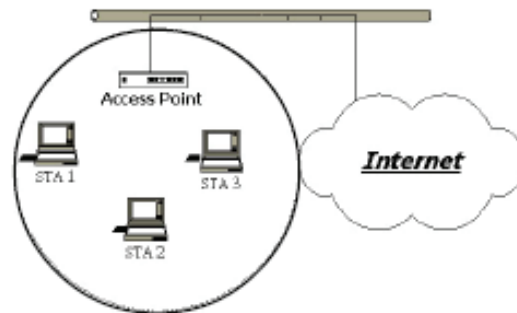
Wireless LAN network defined by IEEE 802.11b/g standard committee could be configured as:

- **Ad Hoc wireless LAN.**
- **Infrastructure wireless LAN.**

Ad Hoc network is a group of wireless LAN cards, this group is called a BSS (Basic Service Set). This group can use their wireless LAN cards to communicate with each other, but can not connect to the Internet.



Ad Hoc Wireless Network



Infrastructure Wireless Network

The most obvious difference between **Infrastructure** wireless network and **Ad Hoc** wireless network in **Infrastructure** wireless network can access the resource in the Internet through **Access Point**.

Depending on your requirement, you can easily set up your system network to be a “**Ad Hoc**” or “**Infrastructure**” wireless network. Generally speaking, if in your network, there is an **Access Point** in it, we recommend you to set your network as an “**Infrastructure**”, so it can connect to the Internet.

IP Address

To use the WLAN 11n USB Client Adapter with a computing device, the WLAN Adapter must be equipped with a proper Interface. All drivers and supporting software for the WLAN Adapter must be installed and configured first.

Ask your system administrator for the following information, which you may need to provide during driver installation:

- **Your Wireless Client Name:** Your personal computer's unique client name and workgroup name. For your network account, your user name and password.
- **Your Wireless SSID:** Your IP address, gateway address, and subnet mask if you're not using a DHCP client.

Any personal computer on a network is identified by a unique network address. There are two methods to assign a network address to a personal computer on a TCP/IP network :

- **Static IP addressing.**
- **Dynamic IP addressing (DHCP Client).**

In network with static IP addressing, the network administrator manually assigns an IP address to each personal computer. Once a static IP address is assigned, a personal computer uses the same IP address every time it reboots and logs on to the network. You may manually change the IP address in the **Network Properties dialog box**. Network using static IP address is easy to set up and do not require additional network management software.

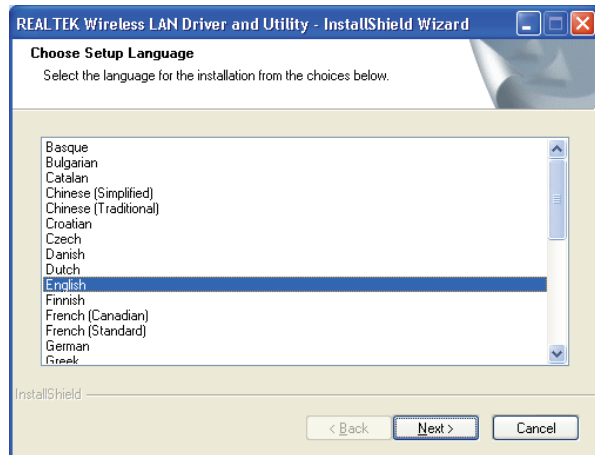
In network with dynamic IP addressing, a DHCP server in the network dynamically assigns IP addresses to all clients every time they log on to the network. Network using dynamic IP address requires setting up and running a DHCP Server.

Install Driver / Utility

The installation and driver CD will automatically activate the autorun installation program after you insert the disk into your CD drive.

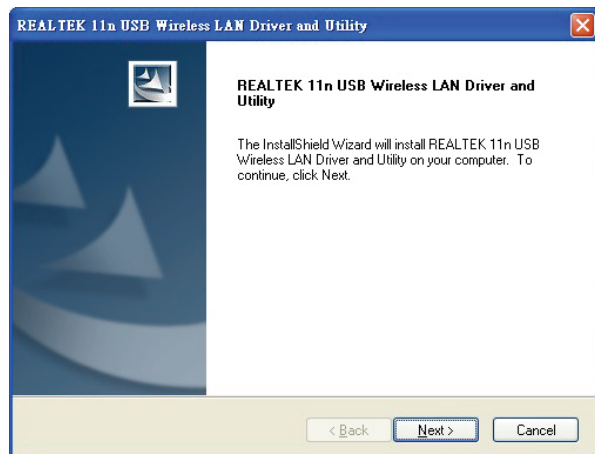
Step 1:

Insert the installation CD into your CD-ROM. Choose the Setup Language and click **Next** button.

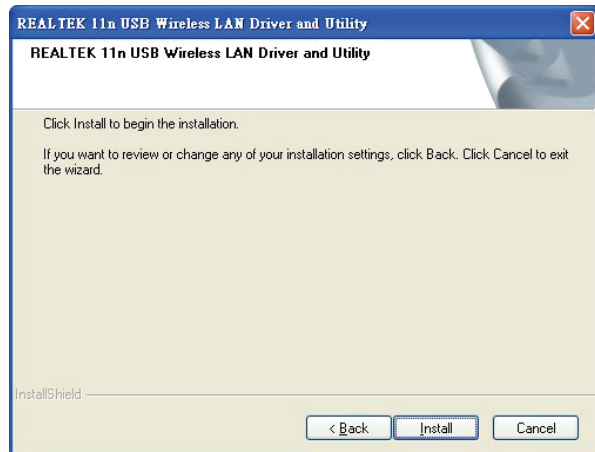


Step 2:

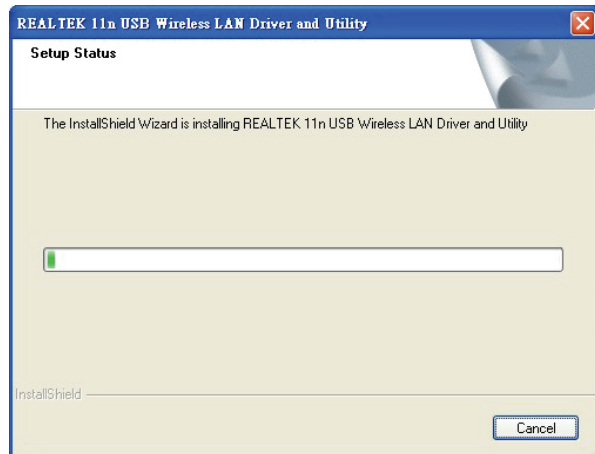
Installation descriptions shown. Click **Next** to continue.



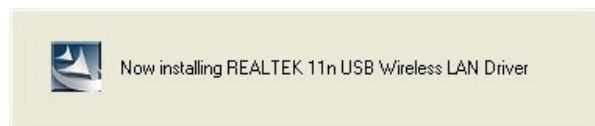
Click **Install** to begin the installation.



Installing & configuring WLAN utility.

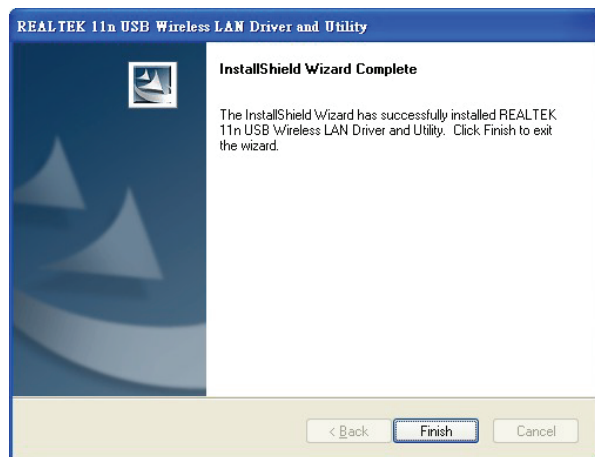


Installing Drivers.



Step 3:

Click **Finish** to complete installation.



Wireless Network Configuration

WLAN 11n USB Client Adapter uses its own management software. All functions controlled by users are provided by this application. When you insert the WLAN Adapter into your personal computer, a icon should appear in the Windows System Tray automatically.

Utility Icon

- Client mode utility running but no WLAN Adapter plugged.



- Client mode utility running and WLAN Adapter scan available network.



- Client mode utility running and WLAN Adapter can not scan any AP.



- AP mode utility running.



Client Mode (Default Setting)

Wireless Device Control:

<input checked="" type="checkbox"/> Show Tray Icon	<input type="checkbox"/> Disable Adapter
<input type="checkbox"/> Radio Off	<input type="checkbox"/> Windows Zero Config

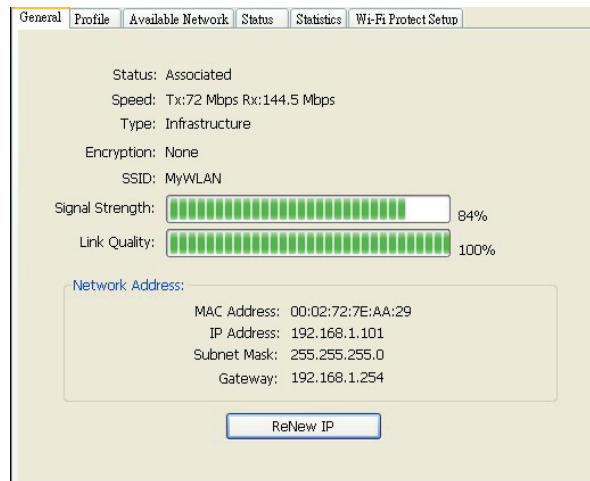
- Show Tray Icon – Show icon or not show icon in systray.
- Radio Off – Stop wireless signal.
- Disable Adapter – Stop wireless device.
- Windows Zero Config – Stop Use Utility.

General Setting

Once device is set, double click on that icon and the configuration window will pop up as shown. It shows the current connected network. The signal strength and link quality are displayed also.

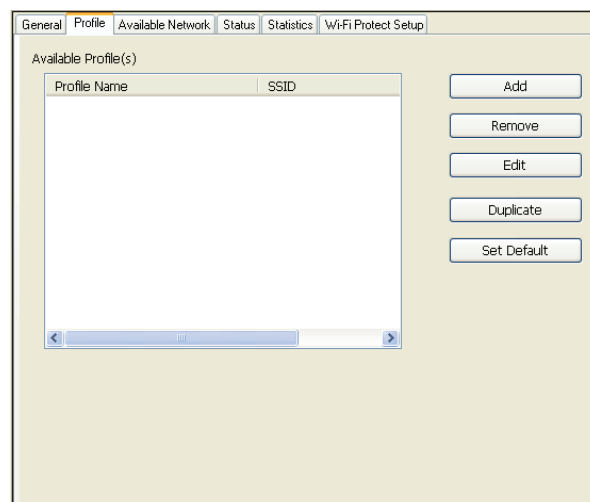
The bar graph displays the quality and strength of the link between the node and its Access Point. Link Quality is a measurement of receiving and transmitting performances over the radio.

Network Address displays current MAC Address, IP Address, Subnet. and Gateway. Click **Renew IP** button to refresh IP address leased from wireless AP.



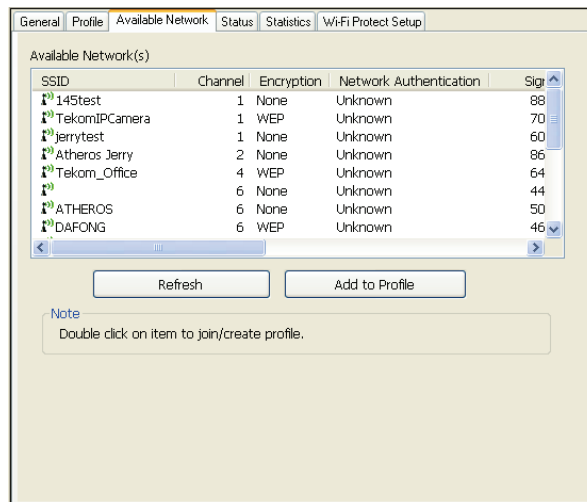
Profile Setting

In profile tab, you can **Add**, **Remove**, **Edit**, **Duplicate** and **Set Default** to manipulate profile content manually. Strongly recommend to use profile after you do **Available Network**.

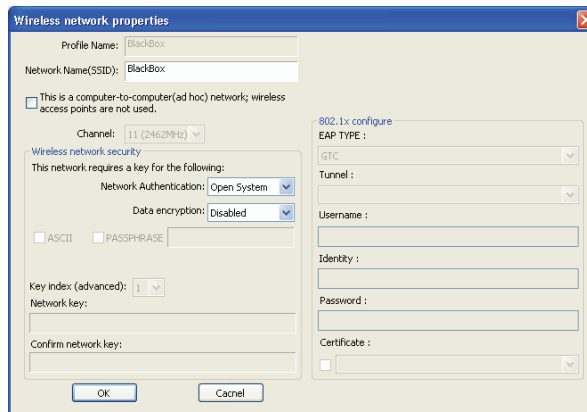


Available Network Setting

Click **Available Network** tab and it will show all available networks that radio can reaches. Select proper SSID & BSSID you want to connect. Click **Refresh** button to force and rescan available networks currently.

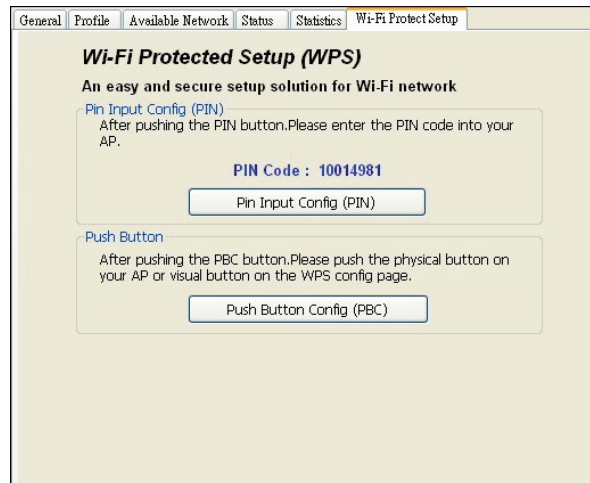


Select one of SSIDs, and click **Add to Profile** to create profile that can be configured more wireless parameters. In this page, you can edit your profile name, configure wireless security like WEP, WPA, WPA2, 802.1x ...etc. After finishing setup, click **OK** button to save configuration.



Wi-Fi Protected Setup

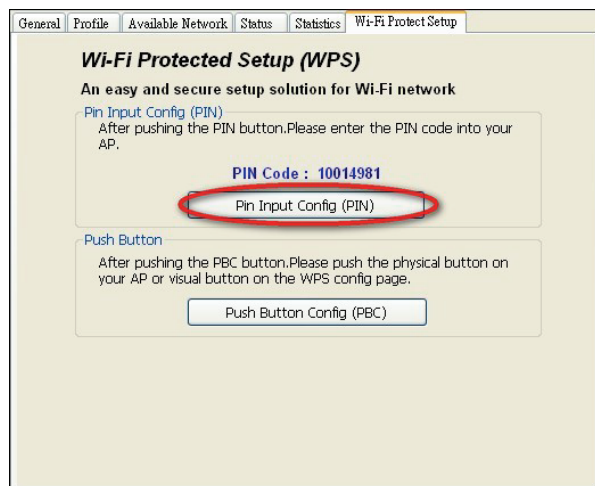
An easy and secure setup solution for Wi-Fi network. You can choose PIN Code or Push Button method to connect to an AP.



- **Pin method:**

Step 1:

Push the PIN button.



Step 2:

Select a specific AP.



Step 3:

Enter the PIN code into your AP.

Wi-Fi Protected Setup

This page allows you to change the setting for WPS (Wi-Fi Protected Setup). Using this feature could let your wireless client automatically synchronize its setting and connect to the Access Point in a minute without any hassle.

Disable WPS

WPS Status: Configured UnConfigured

Self-PIN Number: 95661469

Push Button Configuration:

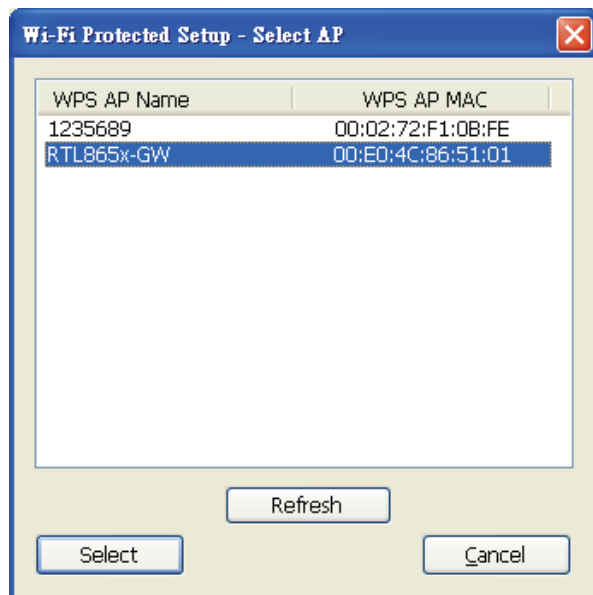
Current Key Info:

Authentication	Encryption	Key
Open	None	N/A

Client PIN Number:

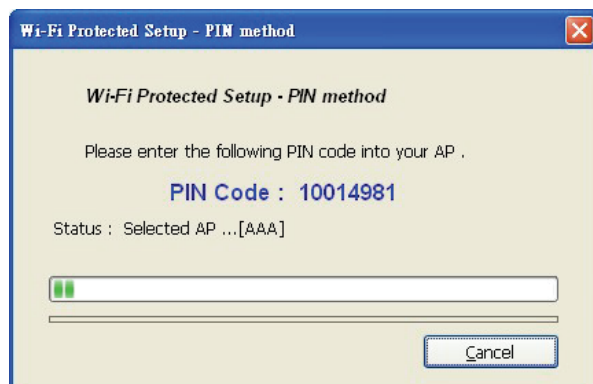
Step 4:

Select AP that you want to configure.



Step 5:

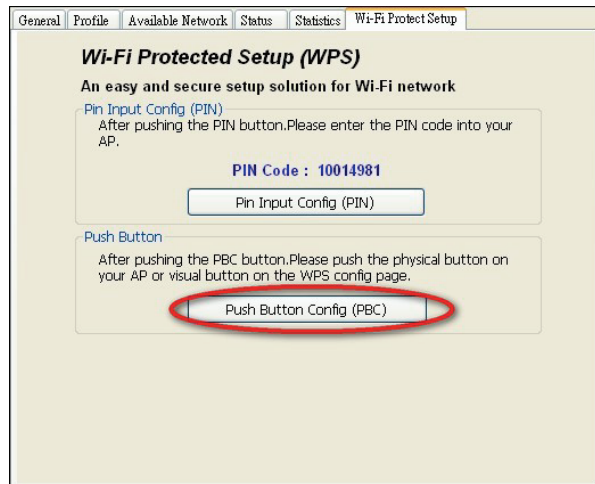
Wait for configuring your wireless AP to be the security setting.



- **PBC method:**

Step 1:

Push the PBC button.

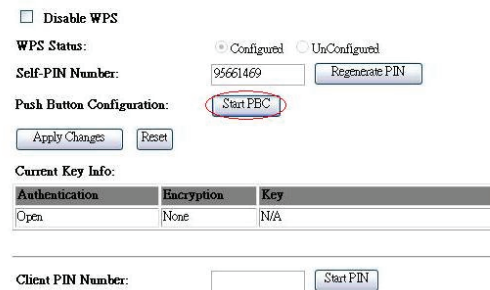


Step 2:

Push the physical button on your AP or visual button on the WPS config page.

Wi-Fi Protected Setup

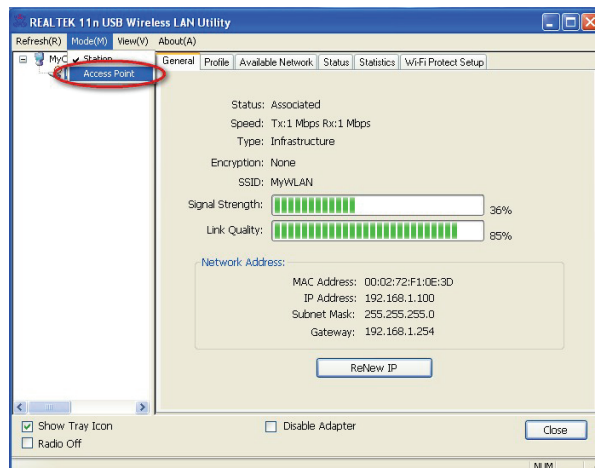
This page allows you to change the setting for WPS (Wi-Fi Protected Setup). Using this feature could let your wireless client automatically synchronize its setting and connect to the Access Point in a minute without any hassle.



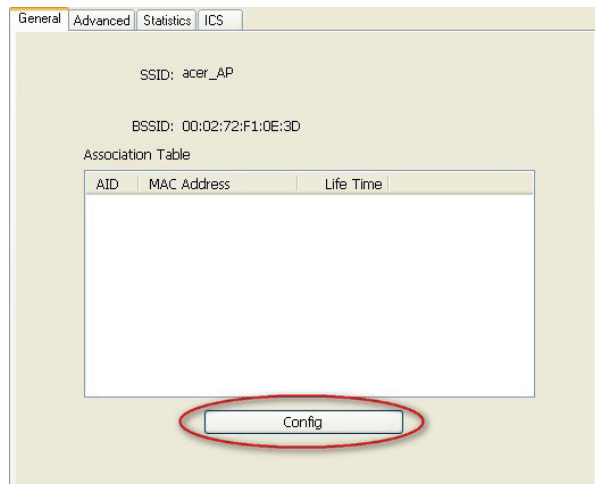
- **Soft AP:**

Step 1:

Click Access Point to change AP mode.



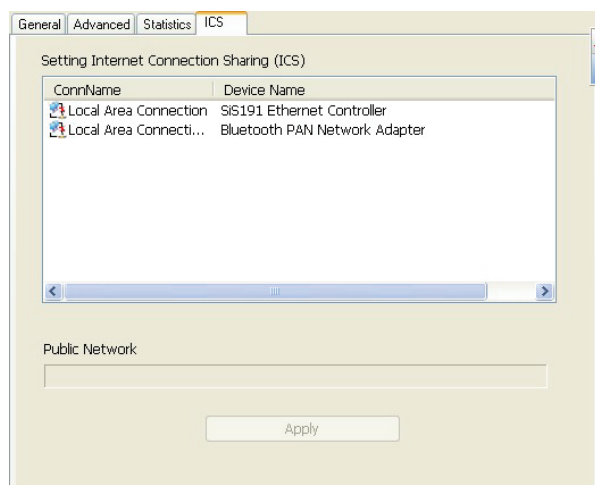
Step 2:
Click Config to set AP.



Step 3:
Setting SSID and Security.



Step 4:
Choosing the Ethernet controller and click Apply to bridge your Soft AP.



Technical Specifications

Product Name	11n Wi-Fi USB Dongle(2T2R)
Standard	802.11b/g/n, 802.3, 802.3u
Data Transfer Rate	1,2,5.5,6,11,12,18,22,24,30,36,48,54,60,90,120 and maximum of 150Mbps
Modulation Method	BPSK/ QPSK/ 16-QAM/ 64-QAM
Frequency	Band 2.4GHz ISM Band
Spread Spectrum	IEEE 802.11b: DSSS (Direct Sequence Spread Spectrum) IEEE 802.11g/n:OFDM (Orthogonal Frequency Division Multiplexing)
RF Output Power	802.11b : 22.34 dBm 802.11g: 25.19 dBm 802.11n(20M): 22.24 dBm 802.11n(40M): 21.28 dBm
Operation Mode	Ad hoc, Infrastructure
Receiver Sensitivity	11Mbps -80dBm@8%, 54Mbps -70dBm@10%, 130Mbps -64dBm@10%
LED	Power
OS Support	Windows XP /Vista /7, Mac, Linux
Security	WEP, TKIP, AES, WPA and WPA2
Interface	USB 2.0
Power Consumption	Transmit: average 305 mA Receive: average 190 mA
Operating Temperature	0 ~ 50° C ambient temperature
Storage Temperature	-10 ~ 70°C ambient temperature
Humidity	5 to 90 % maximum (non-condensing)
Dimension	23.5 x 14.4 x 5.8mm (LxWxH) Cuboid body
Dimension	23.5 x 15.2 x 8mm (LxWxH) Arc body

Troubleshooting

Symptom	Remedy
The LED is off.	Make sure the dongle is inserted properly. Otherwise contact your vendor.
The LED is always on not blinking.	Make sure that you have installed the driver from attached CD. Otherwise contact your vendor.
The LED is blinking but the icon does not appear in your icon tray.	Make sure that you have installed the Utility from the attached CD.
The dongle is linking, but can't share files with others.	Make sure the file and printer sharing function is enabled. You can enable the function by checking the icon of My Computer -> Control Panel -> Network -> file and printer sharing -> I want to be able to give others to access to my files.
Slow or poor performance under AP mode.	Try to select another channel for the communicating group or move your device closer to the Access Point.

Other Information

Customer Support

For technical support or product service, see the table below or contact your reseller.

NOTE: You will need to provide the product serial number.

Country/Region	Website	T= Telephone C = CHAT ONLINE	Email
Australia New Zealand	www.viewsonic.com.au	AUS= 1800 880 818 NZ= 0800 008 822	service@au.viewsonic.com
Canada	www.viewsonic.com	T (Toll-Free)= 1-866-463-4775 T (Toll)= 1-424-233-2533	service.ca@viewsonic.com
Europe	www.viewsoniceurope.com	www.viewsoniceurope.com/uk/support/call-desk/	
Hong Kong	www.hk.viewsonic.com	T= 852 3102 2900	service@hk.viewsonic.com
India	www.in.viewsonic.com	T= 1800 266 0101	service@in.viewsonic.com
Korea	ap.viewsonic.com/kr/	T= 080 333 2131	service@kr.viewsonic.com
Latin America (Argentina)	www.viewsonic.com/la/	C= http://www.viewsonic.com/la/soporte/servicio-tecnico	soporte@viewsonic.com
Latin America (Chile)	www.viewsonic.com/la/	C= http://www.viewsonic.com/la/soporte/servicio-tecnico	soporte@viewsonic.com
Latin America (Columbia)	www.viewsonic.com/la/	C= http://www.viewsonic.com/la/soporte/servicio-tecnico	soporte@viewsonic.com
Latin America (Mexico)	www.viewsonic.com/la/	C= http://www.viewsonic.com/la/soporte/servicio-tecnico	soporte@viewsonic.com
Nexus Hightech Solutions, Cincinnati #40 Desp. 1 Col. De los Deportes Mexico D.F. Tel: 55) 6547-6454 55)6547-6484 Other places please refer to http://www.viewsonic.com/la/soporte/servicio-tecnico#mexico			
Latin America (Peru)	www.viewsonic.com/la/	C= http://www.viewsonic.com/la/soporte/servicio-tecnico	soporte@viewsonic.com
Macau	www.hk.viewsonic.com	T= 853 2870 0303	service@hk.viewsonic.com
Middle East	ap.viewsonic.com/me/	Contact your reseller	service@ap.viewsonic.com
Puerto Rico & Virgin Islands	www.viewsonic.com	T= 1-800-688-6688 (English) C = http://www.viewsonic.com/la/soporte/servicio-tecnico	service.us@viewsonic.com soporte@viewsonic.com
Singapore/ Malaysia/ Thailand	www.ap.viewsonic.com	T= 65 6461 6044	service@sg.viewsonic.com
South Africa	ap.viewsonic.com/za/	Contact your reseller	service@ap.viewsonic.com
United States	www.viewsonic.com	T (Toll-Free)= 1-800-688-6688 T (Toll)= 1-424-233-2530	service.us@viewsonic.com

Limited Warranty

ViewSonic® Wireless Presentation Gateway

What the warranty covers:

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

How long the warranty is effective:

ViewSonic Wireless Presentation Gateway is warranted for 1 year for labor from the date of the first customer purchase.

Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration, failure, or malfunction resulting from:
 - a. Accident, abuse, misuse, neglect, fire, water, lightning, or other acts of nature, improper maintenance, unauthorized product modification, or failure to follow instructions supplied with the product.
 - b. Operation outside of product specifications.
 - c. Operation of the product for other than the normal intended use or not under normal conditions.
 - d. Repair or attempted repair by anyone not authorized by ViewSonic.
 - e. Any damage of the product due to shipment.
 - f. Removal or installation of the product.
 - g. Causes external to the product, such as electric power fluctuations or failure.
 - h. Use of supplies or parts not meeting ViewSonic's specifications.
 - i. Normal wear and tear.
 - j. Any other cause which does not relate to a product defect.
3. Removal, installation, and set-up service charges.

How to get service:

1. For information about receiving service under warranty, contact ViewSonic Customer Support (please refer to "Customer Support" page). You will need to provide your product's serial number.
2. To obtain warranted service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
3. Take or ship the product freight prepaid in the original container to an authorized ViewSonic service center or ViewSonic.
4. For additional information or the name of the nearest ViewSonic service center, contact ViewSonic.

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic.

Effect of local law:

This warranty gives you specific legal rights, and you may also have other rights which vary from local authority. Some local governances do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

Sales outside the U.S.A. and Canada:

For warranty information and service on ViewSonic products sold outside of the U.S.A. and Canada, contact ViewSonic or your local ViewSonic dealer.

The warranty period for this product in mainland China (Hong Kong, Macao and Taiwan Excluded) is subject to the terms and conditions of the Maintenance Guarantee Card.

For users in Europe and Russia, full details of warranty provided can be found in www.viewsoniceurope.com under Support/Warranty Information.

Mexico Limited Warranty

ViewSonic® Wireless Presentation Gateway

What the warranty covers:

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components & accessories.

How long the warranty is effective:

ViewSonic Wireless Presentation Gateway is warranted for 1 year for labor from the date of the first customer purchase.

Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
 - a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, unauthorized attempted repair, or failure to follow instructions supplied with the product.
 - b. Any damage of the product due to shipment.
 - c. Causes external to the product, such as electrical power fluctuations or failure.
 - d. Use of supplies or parts not meeting ViewSonic's specifications.
 - e. Normal wear and tear.
 - f. Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
4. Removal, installation, insurance, and set-up service charges.

How to get service:

For information about receiving service under warranty, contact ViewSonic Customer Support (Please refer to the attached Customer Support page). You will need to provide your product's serial number, so please record the product information in the space provided below on your purchase for your future use. Please retain your receipt of proof of purchase to support your warranty claim.

For Your Records

Product Name: _____ Model Number: _____
Document Number: _____ Serial Number: _____
Purchase Date: _____ Extended Warranty Purchase? _____ (Y/N)
If so, what date does warranty expire? _____

1. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
2. Take or ship the product in the original container packaging to an authorized ViewSonic service center.
3. Round trip transportation costs for in-warranty products will be paid by ViewSonic.

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic.

Contact Information for Sales & Authorized Service (Centro Autorizado de Servicio) within Mexico:	
Name, address, of manufacturer and importers: México, Av. de la Palma #8 Piso 2 Despacho 203, Corporativo Interpalmas, Col. San Fernando Huixquilucan, Estado de México Tel: (55) 3605-1099 http://www.viewsonic.com/la/soporte/index.htm	
NÚMERO GRATIS DE ASISTENCIA TÉCNICA PARA TODO MÉXICO: 001.866.823.2004	
Hermosillo: Distribuciones y Servicios Computacionales SA de CV. Calle Juárez 284 local 2 Col. Bugambillas C.P: 83140 Tel: 01-66-22-14-9005 E-Mail: disc2@hmo.megared.net.mx	Villahermosa: Compumantenimientos Garantizados, S.A. de C.V. AV. GREGORIO MENDEZ #1504 COL, FLORIDA C.P. 86040 Tel: 01 (993) 3 52 00 47 / 3522074 / 3 52 20 09 E-Mail: compumantenimientos@prodigy.net.mx
Puebla, Pue. (Matriz): RENTA Y DATOS, S.A. DE C.V. Domicilio: 29 SUR 721 COL. LA PAZ 72160 PUEBLA, PUE. Tel: 01(52).222.891.55.77 CON 10 LINEAS E-Mail: datos@puebla.megared.net.mx	Veracruz, Ver.: CONEXION Y DESARROLLO, S.A DE C.V. Av. Americas # 419 ENTRE PINZÓN Y ALVARADO Fracc. Reforma C.P. 91919 Tel: 01-22-91-00-31-67 E-Mail: gacosta@qplus.com.mx
Chihuahua Soluciones Globales en Computación C. Magisterio # 3321 Col. Magisterial Chihuahua, Chih. Tel: 4136954 E-Mail: Cefeo@soluglobales.com	Cuernavaca Compusupport de Cuernavaca SA de CV Francisco Leyva # 178 Col. Miguel Hidalgo C.P. 62040, Cuernavaca Morelos Tel: 01 777 3180579 / 01 777 3124014 E-Mail: aquevedo@compusupportcva.com
Distrito Federal: QPLUS, S.A. de C.V. Av. Coyoacán 931 Col. Del Valle 03100, México, D.F. Tel: 01(52)55-50-00-27-35 E-Mail : gacosta@qplus.com.mx	Guadalajara, Jal.: SERVICRECE, S.A. de C.V. Av. Niños Héroes # 2281 Col. Arcos Sur, Sector Juárez 44170, Guadalajara, Jalisco Tel: 01(52)33-36-15-15-43 E-Mail: mmiranda@servicrece.com
Guerrero Acapulco GS Computación (Grupo Sesicomp) Progreso #6-A, Colo Centro 39300 Acapulco, Guerrero Tel: 744-48-32627	Monterrey: Global Product Services Mar Caribe # 1987, Esquina con Golfo Pérsico Fracc. Bernardo Reyes, CP 64280 Monterrey N.L. México Tel: 8129-5103 E-Mail: aydeem@gps1.com.mx
MERIDA: ELECTROSER Av Reforma No. 403Gx39 y 41 Mérida, Yucatán, México CP97000 Tel: (52) 999-925-1916 E-Mail: rrrb@sureste.com	Oaxaca, Oax.: CENTRO DE DISTRIBUCION Y SERVICIO, S.A. de C.V. Murguía # 708 P.A., Col. Centro, 68000, Oaxaca Tel: 01(52)95-15-15-22-22 Fax: 01(52)95-15-13-67-00 E-Mail: gpotai2001@hotmail.com
Tijuana: STD Av Ferrocarril Sonora #3780 L-C Col 20 de Noviembre Tijuana, Mexico	FOR USA SUPPORT: ViewSonic Corporation 14035 Pipeline Ave. Chino, CA 91710, USA Tel: 800-688-6688 (English); 866-323-8056 (Spanish); E-Mail: http://www.viewsonic.com



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