

Disney
INFINITY
PLAY WITHOUT LIMITS*
2.0

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2.0
ÉDITION



MARVEL

SUPER HEROES

Officially Licensed Stereo Gaming Headset

FOR / POUR: Xbox 360 | PS4™ | Wii U™ | PC | Mac | Mobile Gaming

USER GUIDE

 **TURTLE
BEACH™**

#1 IN GAMING AUDIO

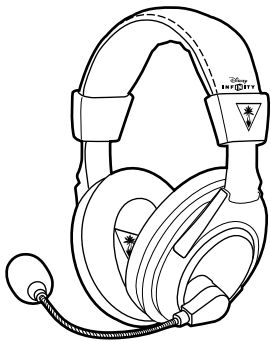
DISNEY INFINITY: MARVEL SUPER HEROES MULTIPLATFORM STEREO GAMING HEADSET



Power Up your sound with the Disney Infinity: Marvel Super Heroes Multiplatform Stereo Gaming Headset! Get massive sound from 50mm speakers to match the huge levels and incredible gameplay along with clear chat and unmatched comfort for a heroic gaming experience.

Package Contents

For our Knowledgebase and Technical Support please visit turtlebeach.com/support



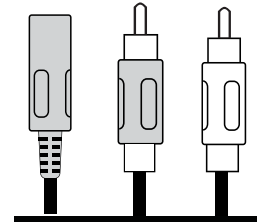
A

Marvel Super Heroes Headset
with In-line Amplifier



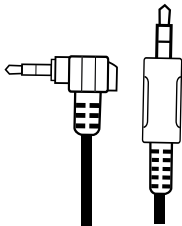
B

In-line Amplifier



C

RCA Splitter Cable



D

Xbox 360® Chat Cable



E

Turtle Beach Sticker



F

Decals



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About the Marvel Super Heroes

Super power your sound with the Disney Infinity: Marvel Super Heroes Stereo Gaming Headset! Get massive sound to match the huge levels and incredible gameplay along with clear chat and unmatched comfort for a heroic gaming experience.



Transform Your Headset

Personalize your headset with three included character decals!



Full-Range Audio

Powerful 50mm Neodymium speakers deliver sizzling highs & thunderous lows.



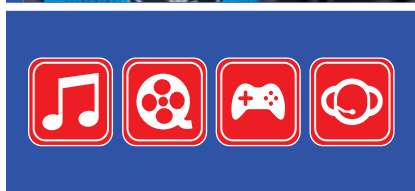
Be Heard Loud & Clear

Fully adjustable, high-sensitivity microphone on a removable boom.



Quiet & Comfortable

Adjustable, around-the-ear design optimized for noise isolation and long play sessions.



For All Your Audio Needs

Go beyond games and use the headset for Skype™, enjoying videos, music and more.



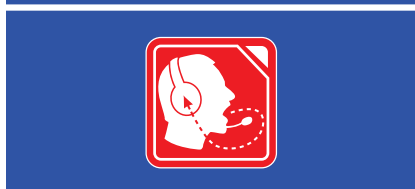
Boost Your Bass*!

Add more rumble to the game audio.



Set the Mix*!

Set the balance of game and chat audio how you'd like.



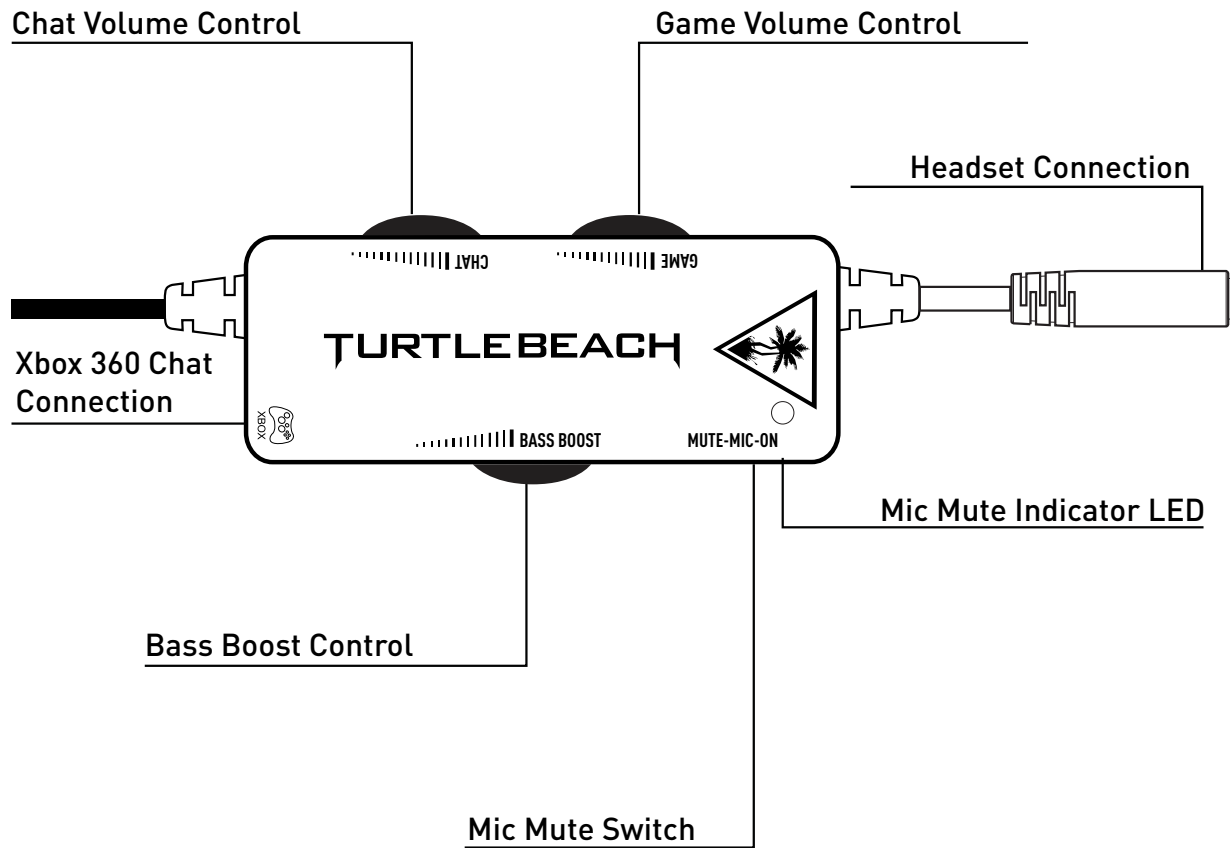
Stop SHOUTING*!

Hear your own voice in the headset to avoid shouting into the mic.

*Amplifier features available for Xbox 360 and PC/Mac.

[Go to Table of Contents](#)

Using the In-Line Amplifier



Chat Volume Control

Controls the level of incoming chat audio from your Xbox 360.

Game Volume Control

Controls the level of game audio from your Xbox 360. On the PC this will act as a master volume (Game+Chat).

Bass Boost Control

Adjusts the Bass Boost intensity. Turn this up for a more powerful bass response.

Mic Mute Switch

Switches to enable or mute the microphone. The Mic Mute Indicator LED indicates if the Mic is On (Green) or muted (Red).

Xbox 360 Chat Jack

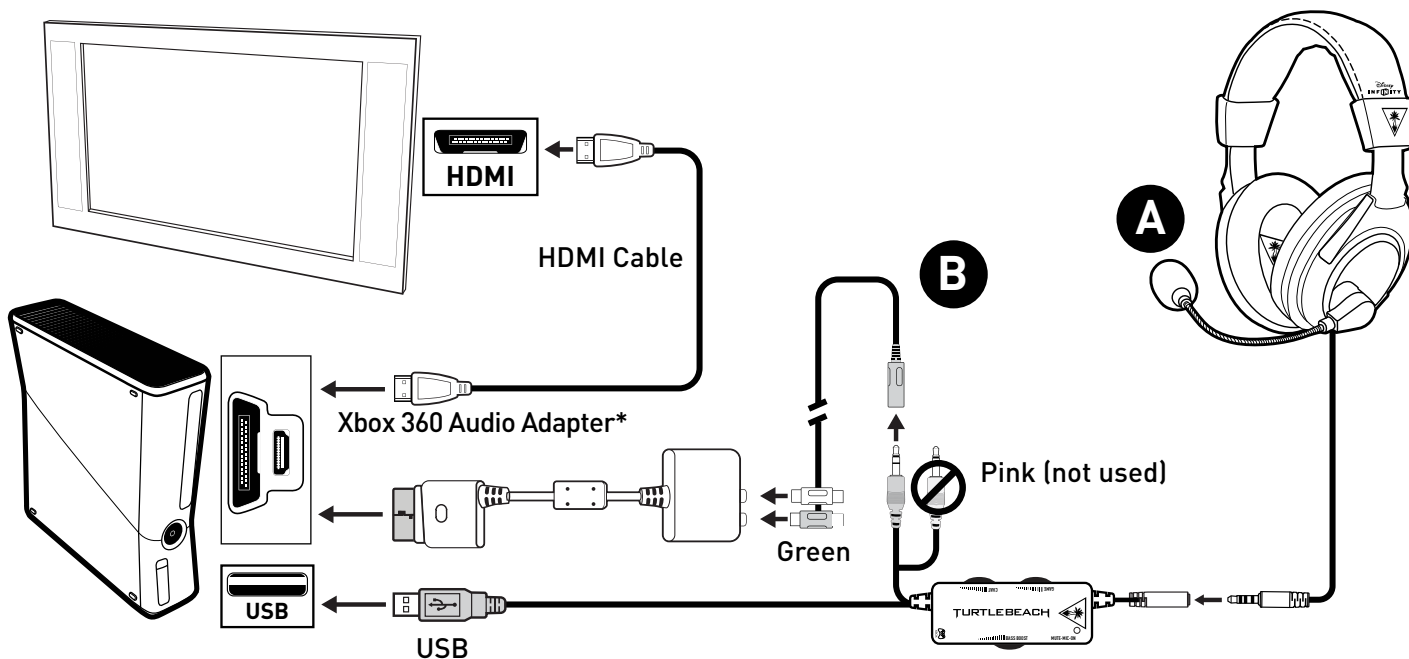
Connect the included Xbox 360 Chat Cable from this jack to a Xbox 360 Controller to chat. Make sure to follow all of the instructions in the Xbox 360 Setup section of this guide for best performance.

Xbox 360 Setup

The Disney Infinity Marvel Super Heroes Headset can be set up a variety of ways to match different Xbox 360 Console Versions and A/V Connections. Check the following pages for the set-up that most closely resembles your home gaming system. If you still have questions visit turtlebeach.com/support for more information.

Xbox 360® Slim Setup

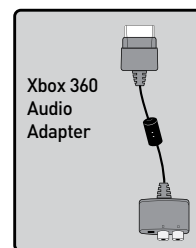
HDMI



For best Xbox chat performance, use with official Microsoft Xbox 360 products.

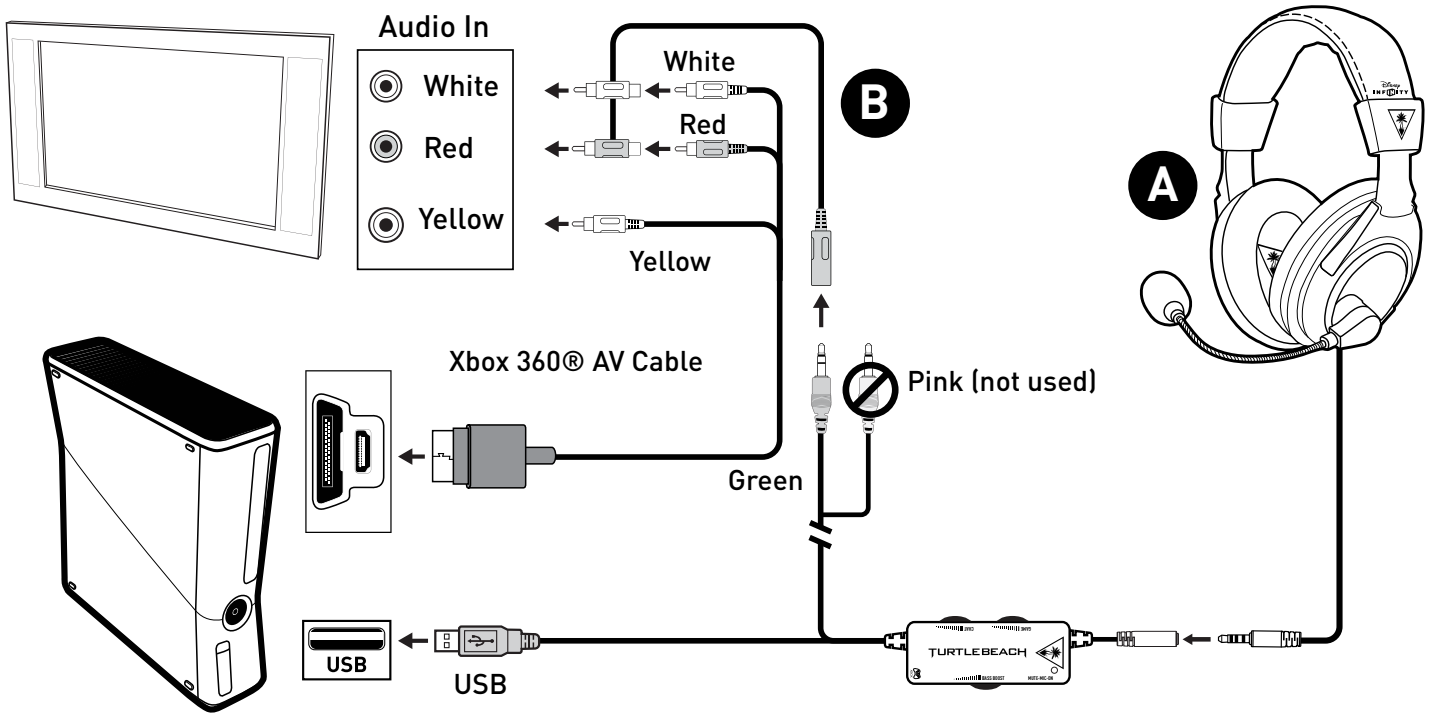
*Older Xbox 360 models and Xbox 360 Slim models require an Xbox 360 Audio Adapter Cable for audio output when used with an HDMI connection (Adapter available from turtlebeach.com).

Note: If your HDMI TV has red and white AUDIO OUT RCA jacks, you can use them to feed the sound from your TV to your Disney Infinity headset. (AUDIO IN jacks will not send sound to your headset. AUDIO OUT is required).



Xbox 360 Setup

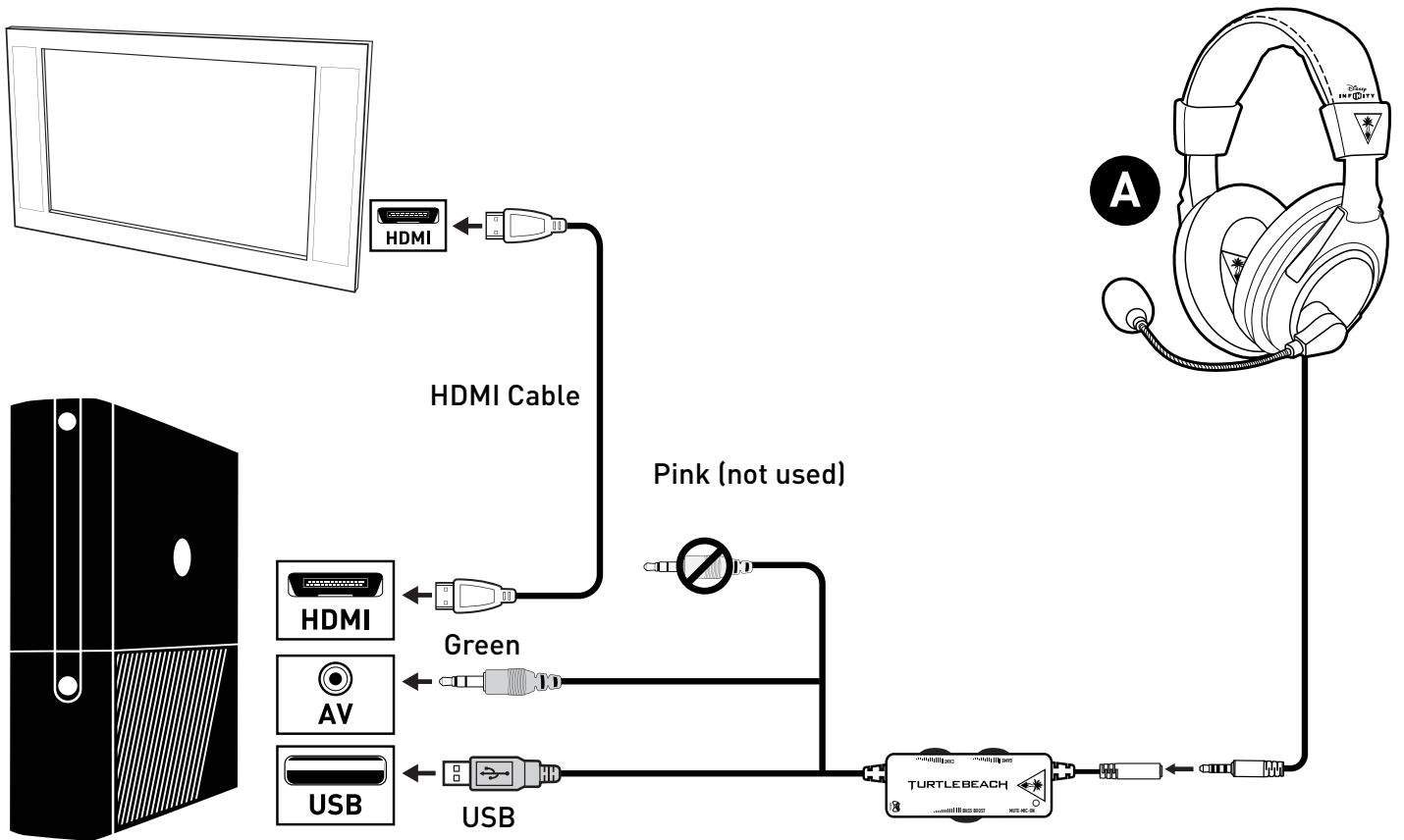
Xbox 360® A/V Setup



Xbox 360 Setup

Xbox 360 E HDMI Setup

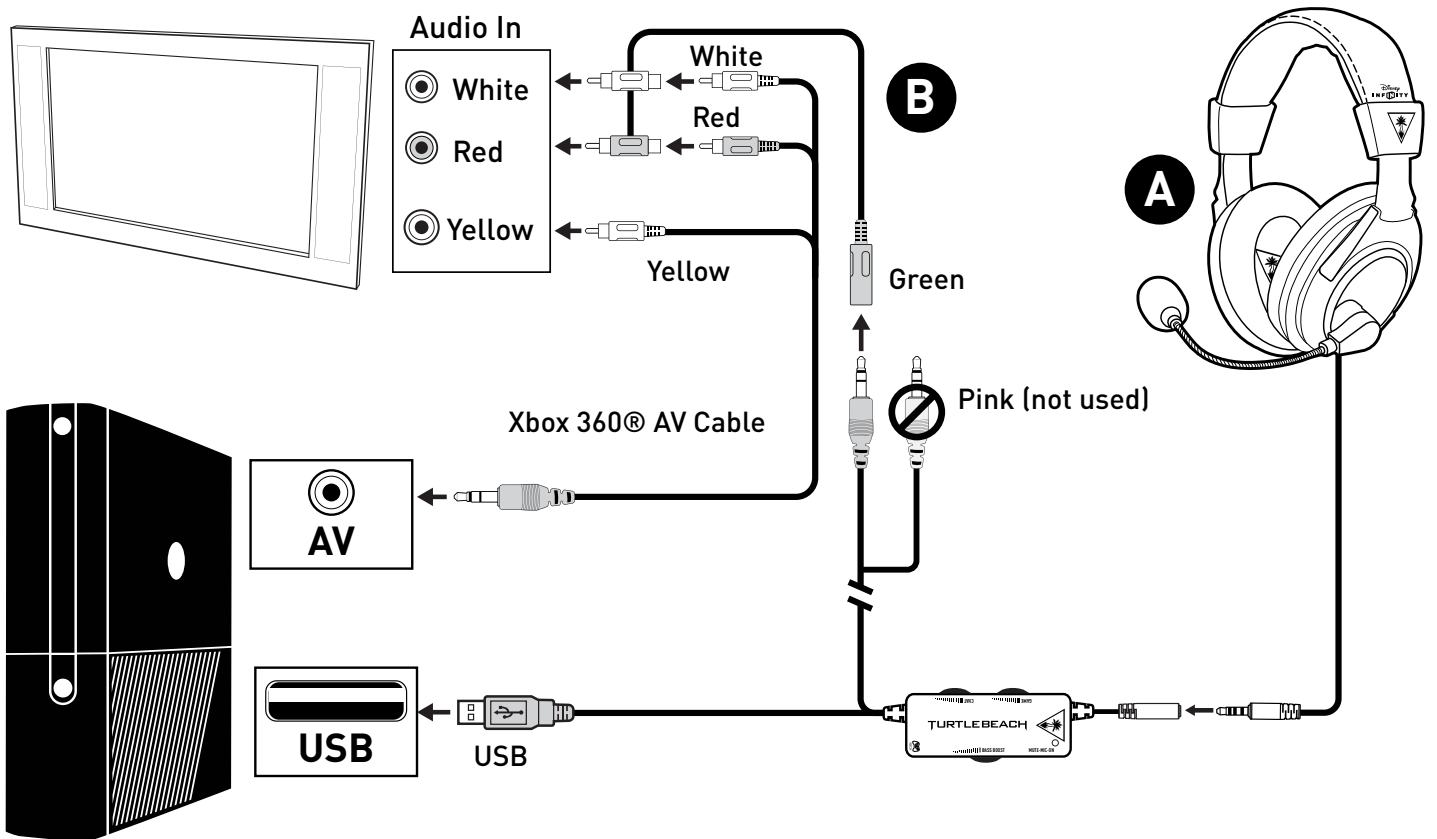
HDMI



Xbox 360 Setup

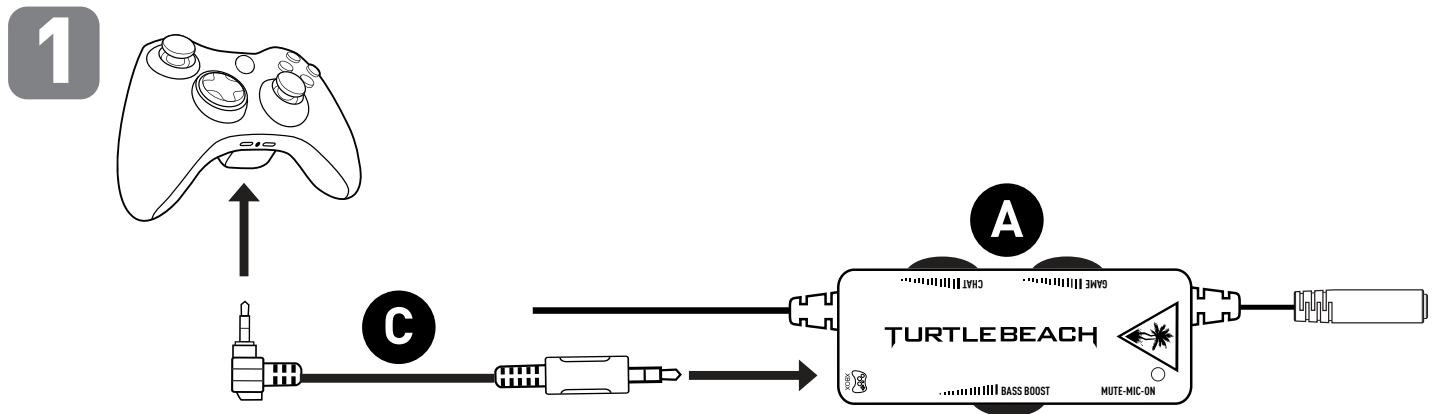
Xbox 360 E RCA Setup

RCA

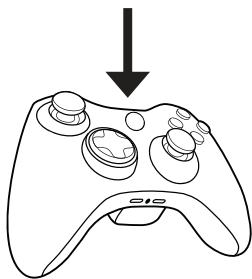


Xbox 360 Setup

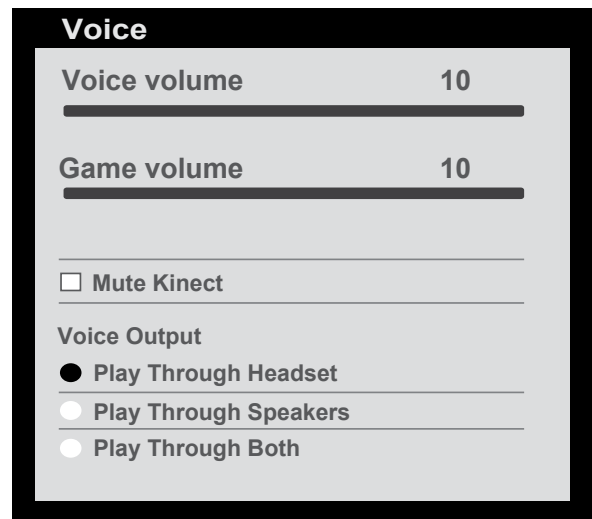
Xbox 360® Chat Setup



2 Press Xbox Guide button



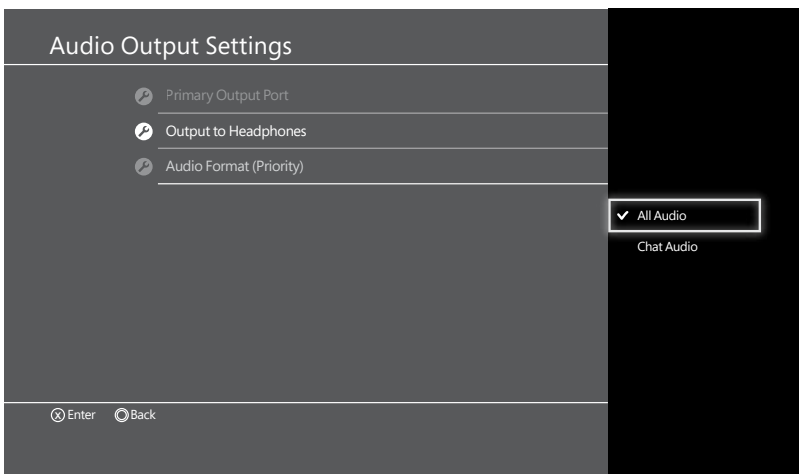
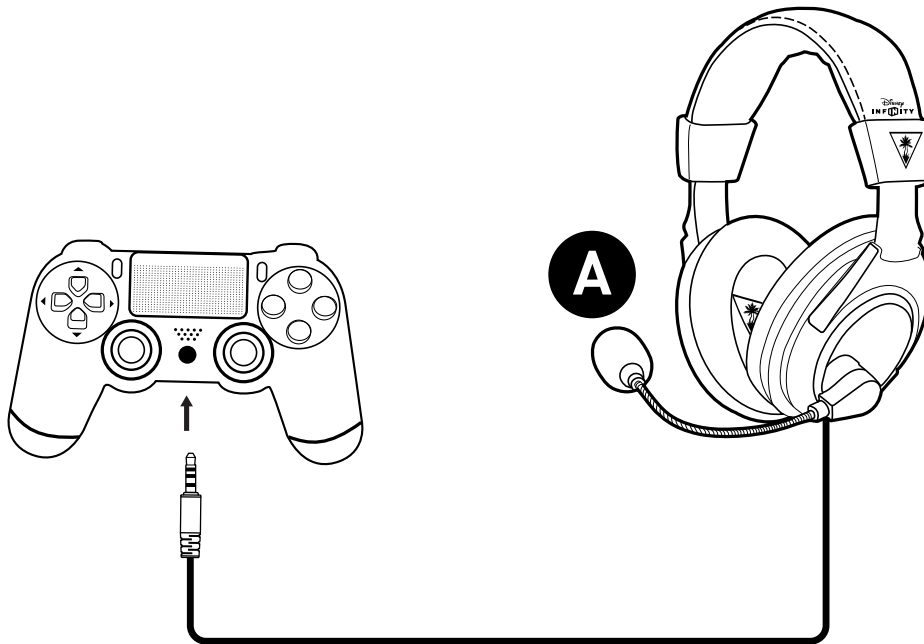
3



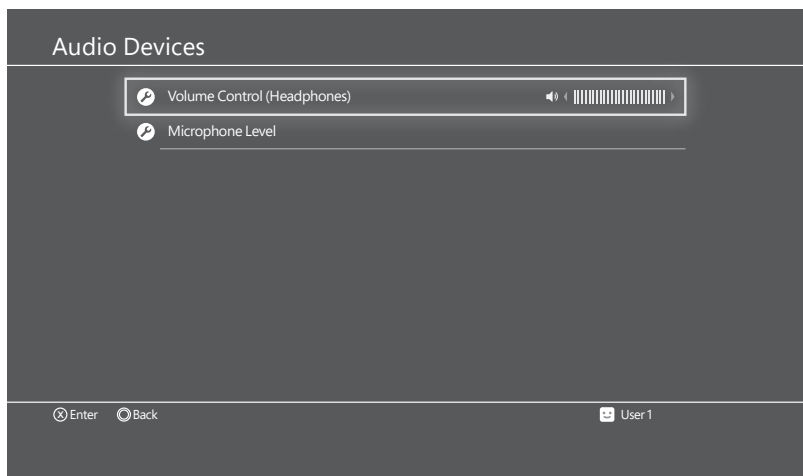
Select **Settings > Preferences > Voice**.
Set **Voice Volume** to **10**.
Set **Game Volume** to **10**.
Set **Voice Output** to **Play Through Headset**.

PS4 Setup

Connect your headset directly to the PS4 Controller. Make sure the connection is secure for best performance. If prompted on-screen, select the PSN Account you are currently using, otherwise certain chat functions will not work correctly.

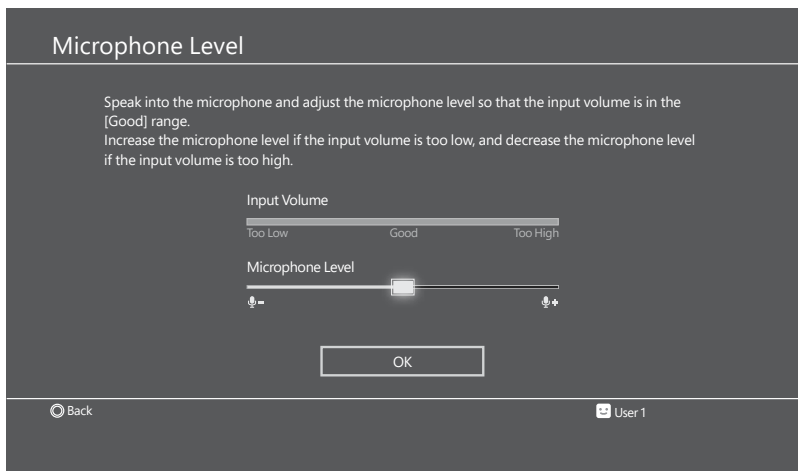


1. Go to Settings » Sound and Screen » Audio Output Settings » Output to Headphones
2. Select All Audio. Controller.



3. Go to Settings
 - » Devices
 - » Audio Devices
 - » Headsets and Headphones
 - » Volume Control (Headphones)

4. Turn up the volume level to your preference.

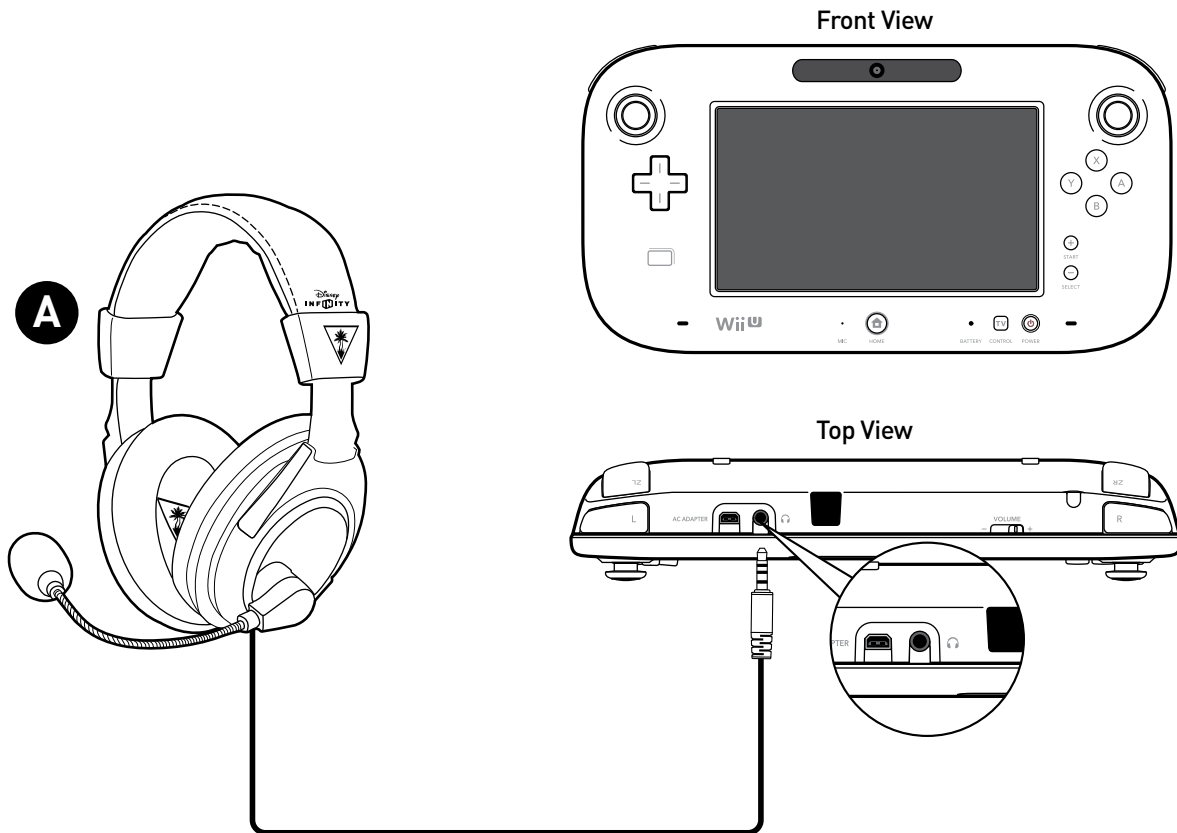


5. Go to Settings
 - » Devices
 - » Audio Devices
 - » Headsets and Headphones
 - » Microphone Level

6. Follow the on-screen instructions to calibrate your microphone.

Wii U Setup

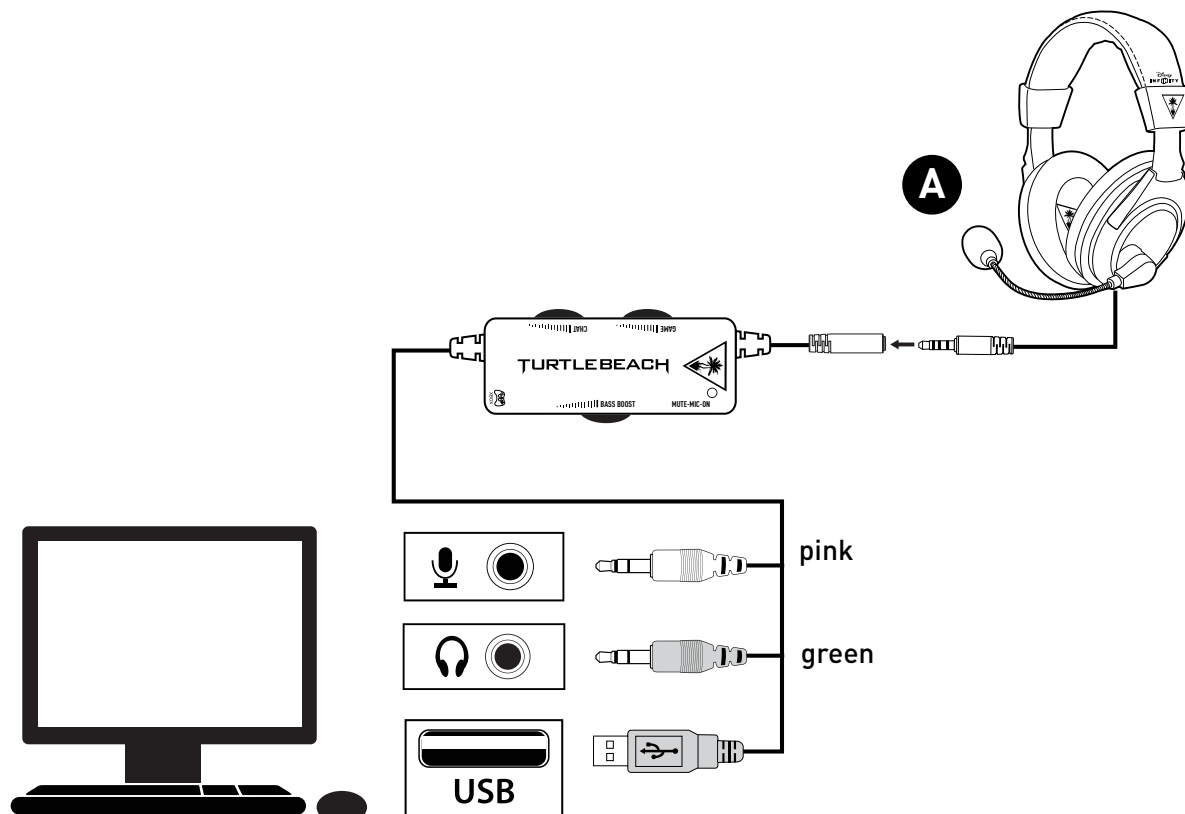
Connect your headset directly to the Wii U Gamepad. Make sure the connection is secure and the Wii U will automatically detect your headset, no setup necessary!



PC Setup

The Disney Infinity Marvel Super Heroes Headset with In-Line Amplifier is compatible with Windows PCs that have separate Green (Audio) and Pink (Microphone) Headset connections. The USB is used for power only.

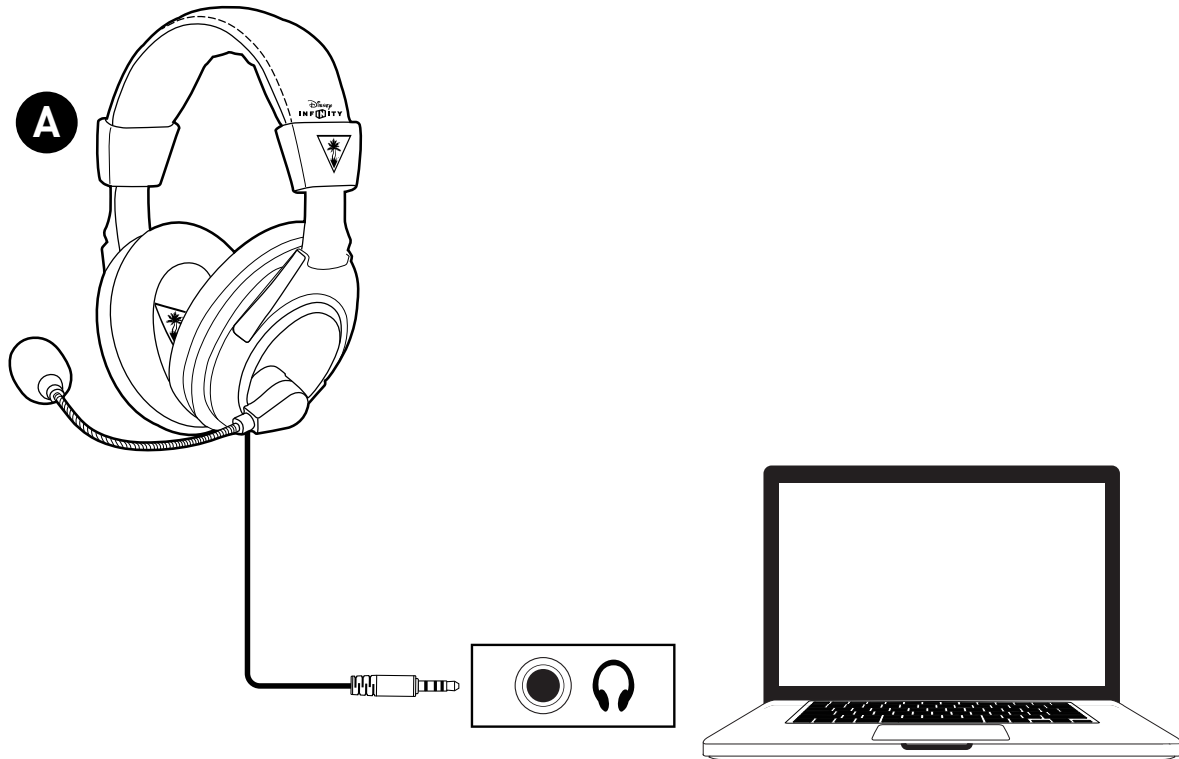
If your PC uses a single Headset Jack, we suggest connecting your headset directly without the In-Line Amplifier. (See **Mac Setup** for connection Diagram)



When using this setup the Game Volume Control will act as your master for all incoming audio. The "Chat" Volume Control is not used on PC.

Note: When using a headset in third-party Applications it may be necessary to configure additional settings.

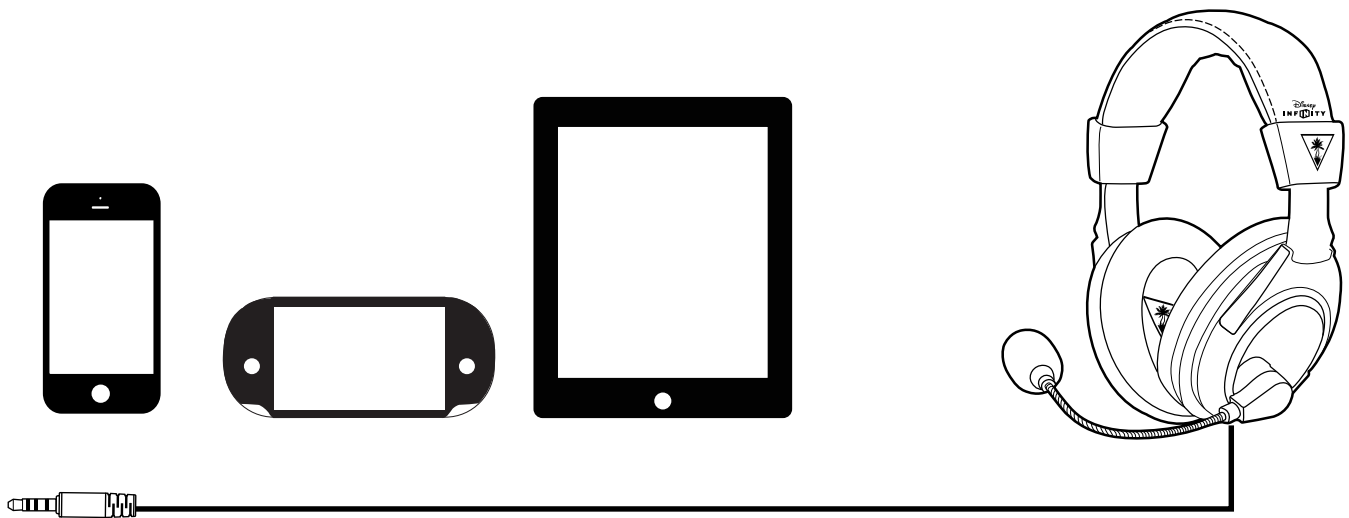
Mac Setup



Connect your headset directly to the Headset Jack on your Mac. Make sure the connection is secure and your Mac will automatically detect your headset, no setup necessary.

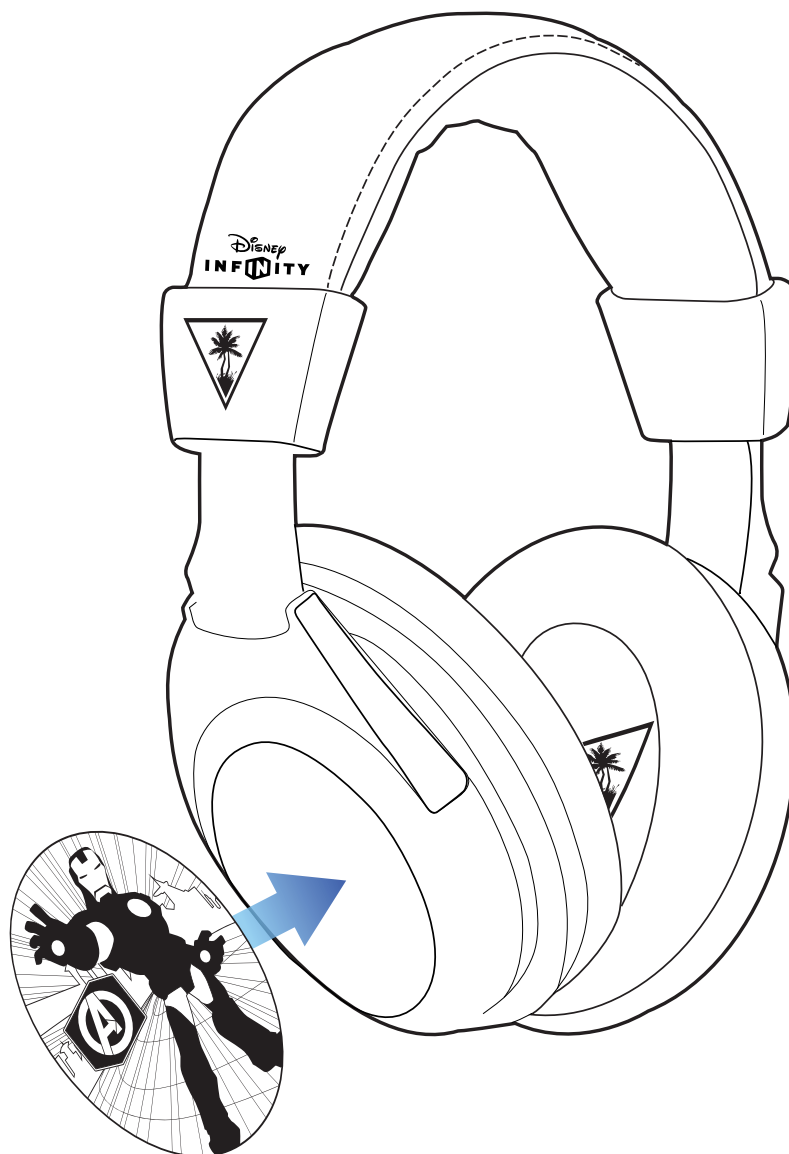
Note: When using a headset in third-party Applications it may be necessary to configure additional settings.

Mobile Setup



Make sure the headset is connected firmly to your Mobile Device. All audio will be routed to your headset automatically and the mic will be used for all voice apps/phone calls.

Decals



Note: Just place your chosen character decal right onto your earcups here. Be sure to remove any previous decal before applying a new one.

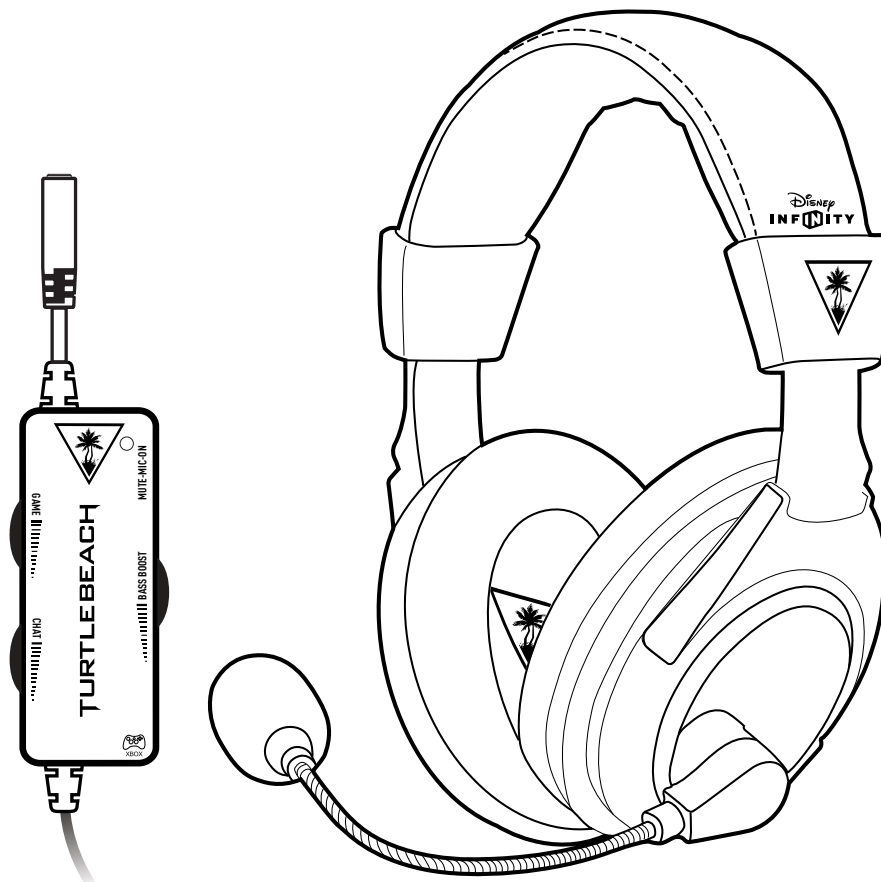
Troubleshooting Tips

If..	Then..
<p>My mic doesn't work (other players can't hear me).</p>	<ul style="list-style-type: none"> • Connect the USB plug from the in-line amplifier to a USB port on your console. • Make sure the headset is plugged all the way into the device it is being used with. The headset's metal plug should not be showing when it is connected firmly. • Make sure the in-line amp box LED is lit *green*. If it's lit red, set the Mute switch to "On" to make the LED green. • Put on the headset and speak into the mic. • You should hear your own voice in the headset. If not, then please contact tech support. • You can also test the mic by connecting the headset directly to a mobile phone, then making a phone call.
<p>I don't hear game audio in either/both speakers.</p>	<p>To test the speakers:</p> <ul style="list-style-type: none"> • Unplug the headset from the in-line amplifier. • Plug the headset directly into a portable music player and play a music track. • If you cannot hear audio on one side or both sides, then please contact tech support. • If you can hear audio clearly on both sides during this test, then your headset is functioning properly, and you will want to test the in-line amplifier next.
<p>To test the in-line amplifier:</p>	<ul style="list-style-type: none"> • Plug the headset into the in-line amplifier. • Connect the in-line amplifier's USB plug to a USB port on your game console or a PC. • Connect the in-line amplifier's green plug to a portable music player and play a music track. • If you cannot hear audio on one side or both sides, then please contact tech support. • If you can hear audio clearly on both sides during this test, then your headset and in-line amplifier are functioning properly. The issue would then be with the RCA Splitter Cable, your Xbox 360 AV cable, or the audio jacks on your TV.
<p>I can't hear other players on Xbox LIVE.</p>	<ul style="list-style-type: none"> • Check that the Chat Cable is connected securely to your Xbox 360 controller and to your headset's in-line amplifier. • Make sure your Xbox 360's Voice settings are configured properly; see page 11. • Try using a different Xbox 360 controller. (A worn-out controller jack can cause chat connection problems.)

If your issue is not resolved by these steps, please visit turtlebeach.com/support

Specifications

- **Speakers** 50mm with Neodymium Magnets (32Ω)
- **Frequency Response** 20Hz – 20KHz 120dB @ 1KHz
- **Headphone Amplifier** Stereo (35mW/Ch)
- **Earpad Design** Over-Ear (Closed)
- **Earpad Material** Fabric (Black) with Foam Cushion
- **Bass Boost** Variable up to +12dB@150Hz



Important Safety Information

To avoid potential damage to the device, always disconnect all cables before transporting it.

WARNING: Permanent hearing damage can occur if a headset is used at high volumes for extended periods of time, so it is important to keep the volume at a safe level. Over time, your ears adapt to loud volume levels, so a level that may not cause initial discomfort can still damage your hearing. If you experience ringing in your ears after listening with the headset, it means the volume is set too loud. The louder the volume is set, the less time it takes to affect your hearing. So, please take care to listen at moderate levels.

- Before placing a headset on your ears, turn the volume down completely, then slowly increase it to a comfortable level.
- Turn down the volume if you can't hear people speaking near you.
- Avoid turning up the volume to block out noisy surroundings.

Regulatory Compliance Statements for the Disney Infinity

Federal Communications Commission (FCC) Compliance Notices

Class B Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15, Subpart B of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Canadian ICES Statements

Canadian Department of Communications Radio Interference Regulations


This digital apparatus does not exceed the Class B limits for radio-noise emissions from a digital apparatus as set out in the Radio Interference Regulations of the Canadian Department of Communications. This Class B digital apparatus complies with Canadian ICES-003.

Règlement sur le brouillage radioélectrique du ministère des Communications

Cet appareil numérique respecte les limites de bruits radioélectriques visant les appareils numériques de classe B prescrites dans le Règlement sur le brouillage radioélectrique du ministère des Communications du Canada. Cet appareil numérique de la Classe B est conforme à la norme NMB-003 du Canada.

AUSTRIA, BELGIUM, BULGARIA, CYPRUS, CZECH REPUBLIC, DENMARK, ESTONIA, FINLAND, FRANCE, GERMANY, GREECE, HUNGARY, IRELAND, ITALY, LATVIA, LITHUANIA, LUXEMBOURG, MALTA, NETHERLANDS, POLAND, PORTUGAL, ROMANIA, SLOVAKIA, SLOVENIA, SPAIN, SWEDEN, UNITED KINGDOM, ICELAND, LICHTENSTEIN, NORWAY, SWITZERLAND

Declaration of Conformity

Marking by this symbol: 

indicates compliance with the Essential Requirements of the EMC Directive of the European Union (2004/108/EC). This equipment meets the following conformance standards:

Safety: EN 60950-1: 2006 + A11 + A1 + A12 (T-Mark License)
Also Licensed for Standards:
IEC 60950-1: 2005 + A1: 2009, (CB Scheme Report/Certificate),
UL60950-1 (NRTL License), CSA22.2, 60950-1 (SCC License)
Additional licenses issued for specific countries available on request

Emissions: EN 55022: 2010, EN 50332-1: 2000, EN 50332-2: 2003
CISPR 22: 2008

Immunity: EN 55024: 2010, EN61000-4-2: (2008-12), EN61000-4-3: (2010-04), EN61000-4-4: (2011-03),
EN 61000-4-6: (2005), EN 61000-4-8: (2009-09)
The products are licensed, as required, for additional country specific standards for the International Marketplace. Additional issued licenses available upon request.

Environmental: Low Voltage Directive 2006/95/EC, RoHS 2011/65/EU,
REACH 2006/1907/EC, WEEE 2012/19/EU, Packaging 94/62/EC

Warning!

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case, the user may be required to take appropriate measures.

Achtung!

Dieses ist ein Gerät der Funkstörgrenzwertklasse B. In Wohnbereichen können bei Betrieb dieses Gerätes Rundfunkstörungen auftreten, in welchen Fällen der Benutzer für entsprechende Gegenmaßnahmen verantwortlich ist.

Attention!

Ceci est un produit de Classe B. Dans un environnement domestique, ce produit risque de créer des interférences radioélectriques, il appartiendra alors à l'utilisateur de prendre les mesures spécifiques appropriées.



This symbol on the product or its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste for recycling, please contact your local authority, or where you purchased your product.

LIMITED ONE YEAR WARRANTY FOR TURTLE BEACH PRODUCTS:

Voyetra Turtle Beach, Inc. ("VTB") warrants to the original end-user purchaser ("Purchaser") that the retail Turtle Beach hardware product herein ("Product") will be free of defects in materials and workmanship for a period of one year from the date of purchase by the Purchaser ("Warranty Period"). Any Extended Warranty or Service Plans purchased through a Retail store are not honored by VTB. The Warranty refers to the repair/replacement of a defective product during this period and not a refund.

This limited warranty is extended only to the original Purchaser of a new product, which was not sold "AS IS". It is not transferable or assignable to any subsequent purchaser. This limited warranty is applicable only in the country or territory where the Product was purchased from an authorized VTB retailer and does not apply to a Product that has been purchased as used or refurbished or was included as part of a non-VTB product.

WARRANTY SERVICE:

In the USA and CANADA Warranty Service is provided by our Turtle Beach USA offices and in all other Countries it is provided by our local International Distributors when available. Refurbished/Recertified products are sold on an AS IS basis with a 90-day Warranty or less in accordance with each vendor's policy.

VTB does not warrant uninterrupted or error-free operation of the Product and is under no obligation to support the Product for all computer operating systems or future versions of such operating systems.

If a defect should occur during the Warranty Period, Purchaser must contact VTB to obtain a Return Merchandise Authorization ("RMA") number on the basis of the dated purchase receipt. Purchaser will be responsible for shipping costs incurred in returning the defective Product to an authorized VTB service center, or to the repair facility located at VTB's corporate headquarters. VTB will not be responsible for other products or accessories included with the defective Product sent to VTB. The RMA number must be clearly indicated on the outside of the package. Packages without an RMA number will be refused by VTB or its representatives and returned to sender at the sender's expense.

In the event of a defect, Purchaser's sole and exclusive remedy, and VTB's sole liability, is expressly limited to the correction of the defect by adjustment, repair, or replacement of the Product at VTB's sole option and expense. VTB owns all Products it has replaced and all parts removed from repaired Products. VTB uses new and reconditioned parts made by various manufacturers in performing warranty repairs and building replacement products. If VTB repairs or replaces a product, the original Warranty Period is not extended, however, VTB warrants that repaired or replacement parts will be free from defects in material and workmanship for a period of thirty (30) days from the date of repair or replacement, or for the remainder of the Warranty Period, whichever is greater.

This warranty does not apply to any Product that has had its serial number altered, removed or defaced, or any Product damage caused by shipping, improper storage, accident, problems with electrical power, abuse, misuse, neglect, ordinary wear, acts of God (e.g. flood), failure to follow directions, improper maintenance, use not in accordance with product instructions, unauthorized modification or service of the Product or damage resulting from the use of the Product with hardware, software or other products not provided by or specifically recommended by VTB.

NOTES:

- Replacement Parts and accessories that are subject to "wear and tear" such as earpads, mic foam covers, talkback cables, etc. have a three (3) month Warranty.
- Replacement Parts for Discontinued Products are sold on an AS IS basis, they are not supported and come with a 30 day Warranty.

THIS LIMITED WARRANTY IS PURCHASER'S SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. TO THE EXTENT PERMITTED BY APPLICABLE LAW, VTB HEREBY DISCLAIMS THE APPLICABILITY OF ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE FOR THE PRODUCT. IF SUCH A DISCLAIMER IS PROHIBITED BY APPLICABLE LAW, THE IMPLIED WARRANTY IS LIMITED TO THE DURATION OF THE FOREGOING LIMITED WRITTEN WARRANTY.

IN NO EVENT SHALL VTB BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, OR DAMAGES, INCLUDING BUT NOT LIMITED TO ANY LOST PROFITS, DATA, OR LOSS OF USE, ANY THIRD PARTY CLAIMS, AND ANY INJURY TO PROPERTY OR BODILY INJURY (INCLUDING DEATH) TO ANY PERSON, ARISING FROM OR RELATING TO THE USE OF THIS PRODUCT OR ARISING FROM BREACH OF THE WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, TORT, OR STRICT LIABILITY, EVEN IF VTB HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

This warranty supersedes all prior agreements or understandings, oral or written, relating to the Product, and no representation, promise or condition not contained herein will modify these terms. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights. You may also have other rights, which vary from state to state. Any action or lawsuit for breach of warranty must be commenced within eighteen (18) months following the purchase of the Product.

EXCLUSIONS FROM LIMITED WARRANTY:

This Limited Warranty shall not apply and VTB has no liability under this Limited Warranty if the Turtle Beach Product:

- is used for commercial purposes such as "LAN, Call Centers" (including rental or lease);
- is modified or tampered with;
- is damaged by Acts of God, power surge, misuse, abuse, negligence, accident, wear and tear, mishandling, misapplication, or other causes unrelated to defective materials or workmanship;
- serial number is defaced, altered or removed;
- is not used in accordance with the documentation and use instructions; or
- is repaired, modified or altered by other than authorized repair centers.
- is no longer available because it was discarded.

For: Xbox 360 | PC | PS4 |
WiiU | Mac | Mobile Gaming



Watch Turtle Beach product training videos at:
[youtube.com/TurtleBeachVideos](https://www.youtube.com/TurtleBeachVideos)



Product support and warranty information:
[TurtleBeach.com/support](https://www.TurtleBeach.com/support)

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