



Matrox® **Avio™ Series**

Avio F125 • Avio F120

User Guide

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About this user guide

Your Matrox user guide provides information on installing and using your Matrox hardware.

Using this guide

This guide assumes you're familiar with basic functions like click, right-click and double-click, and that you're familiar with the basics of the operating system you're using. Also, we use the following conventions:

- **Bold** for headings and for references to text that appears on-screen.
- *Italics* for file names, paths, publication titles, and new terms.
- ***Bold Italics*** for emphasis.
- Keyboard keys in square brackets, with a plus sign separating keys that you press simultaneously. For example: press [Ctrl]+[Alt]+[Del] to start Windows Task Manager.
- Arrows (“→”) to separate ordered directions. For example, “click **OK** → **Close** → **OK**” is the same as “click **OK**, then click **Close**, then click **OK**”.
- [Green](#) for cross-references. If you're viewing online, click green text to jump to what's being referenced.

More information

Be sure to check for any last-minute release notes included with your product. Also, check the Matrox Web site (www.matrox.com/graphics) for the latest Matrox software, technical support, and product information.

Overview

Thank you for purchasing a Matrox Avio product. Avio Series products are KVM (Keyboard Video Mouse) extenders that consist of a transmitter and receiver unit pair connected by a fiber optic cable. These units allow you to operate a computer up to four (4) kilometers away. These products separate your monitors, keyboard, mouse, audio, and USB devices from your computer.

Features

Your Matrox Avio product has the following features:

- Uncompressed transmission delivers exceptional image quality and smooth HD video playback without any dropped frames.
- Extends two (2) single-link DVI displays with a maximum resolution of 1920 x1200 or one (1) dual-link DVI display with a maximum resolution of 2560 x 1600.
- Supports a maximum distance of 400 m (1312 ft) in multi-mode and 4 km (2.5 mi) in single-mode (optional upgrade).
- **Avio F125 only** – Supports transparent USB 2.0 for high-speed USB devices.
- DDC compliance and advanced EDID management ensure a reliable communication between the system and the displays connected to the receiver unit.
- Local connectors on the transmitter unit serve as a secondary user access to the host system.

Hardware supplied*

- **Avio F125 transmitter unit** – Avio unit, multi-mode transceiver, 2 DVI-D cables, one 1 USB cable (A to B connectors), 1 power supply, 2 analog audio cables.
- **Avio F120 transmitter unit** – Avio unit, multi-mode transceiver, 2 DVI-D cables, one 1 USB cable (A to B connectors), 1 power supply.
- **Avio F125/F120 receiver unit** – Avio unit, multi-mode transceiver, 1 power supply.



Note: The hardware and cables supplied have been tested to work with your Matrox product. We strongly recommend you use these cables when connecting your devices.

* The hardware supplied with your Matrox product may vary depending on the SKU or part number of your product. For more information, contact your Matrox representative.

Hardware required (sold separately)

- LC-LC optical cable - multi-mode (62.5/125 μm (OM1), 50/125 μm (OM2, OM3, or OM4)) or LC-LC optical cable - single-mode (9/125 μm (OS1 or OS2))

Optional hardware (sold separately)

- Single-mode transceivers
- Male-to-male audio cables with mini-stereo (3.5 mm) connectors
- Male-to-male PS/2 cables
- USB A to mini-B cables
- Rack mounting kit

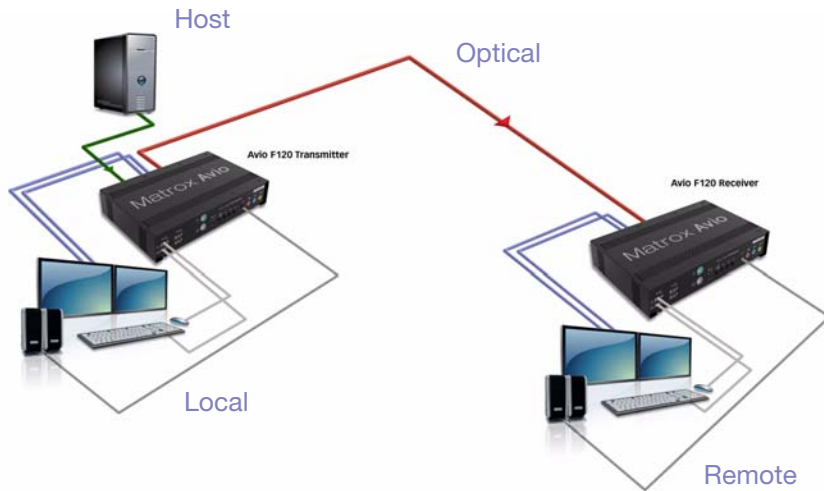


Note: To purchase any cables or adapters not included with your Matrox product, see the Matrox online store (shopmatrox.com). For a single-mode transceiver upgrade, contact your sales representative.

How it works

Matrox Avio consists of a transmitter unit and a receiver unit connected by a fiber optic cable.

A Matrox Avio environment is made up of four (4) areas defined around its transmitter and receiver units:



- **Host** – Connections between the host system and the transmitter unit. The computer is the only host device. You must connect the main USB and monitors. To use the sound connectors at the front of your transmitter or receiver units, you also need to connect the sound input and output of your computer to the transmitter unit.

Host connections require male-to-male cables with the proper connectors.

- **Local** – Connections to the transmitter unit to control the host system. These connections are optional. Local devices can be a keyboard, a mouse, monitors, sound, and USB devices.
- **Optical** – Connection through a fiber optic cable between the Avio transmitter and the receiver units.
- **Remote** – Connections to the receiver unit to control the host system. Similar to the local connection, you can connect these remote devices: keyboard, mouse, monitors, sound, and USB HID devices.

Connecting your Avio F125 unit

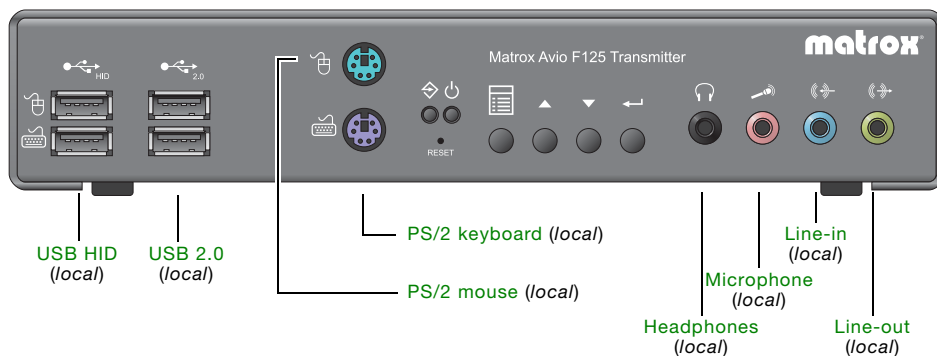
Before you begin

- Make sure you have a Duplex LC-LC fiber optic cable.
- Monitors connected to the connectors labeled **1** on the transmitter and receiver units use the same display and monitor settings. This also applies to monitors connected to connectors labeled **2**.
- Your Avio units provide the link between your host system and your monitor, keyboard, and mouse. Before you turn on your host system, make sure you:
 - connect your transmitter unit to your host system
 - connect your receiver unit to your transmitter unit
 - connect your monitors, keyboard, mouse, and other devices to your units
 - turn on your devices and units **after** everything is connected

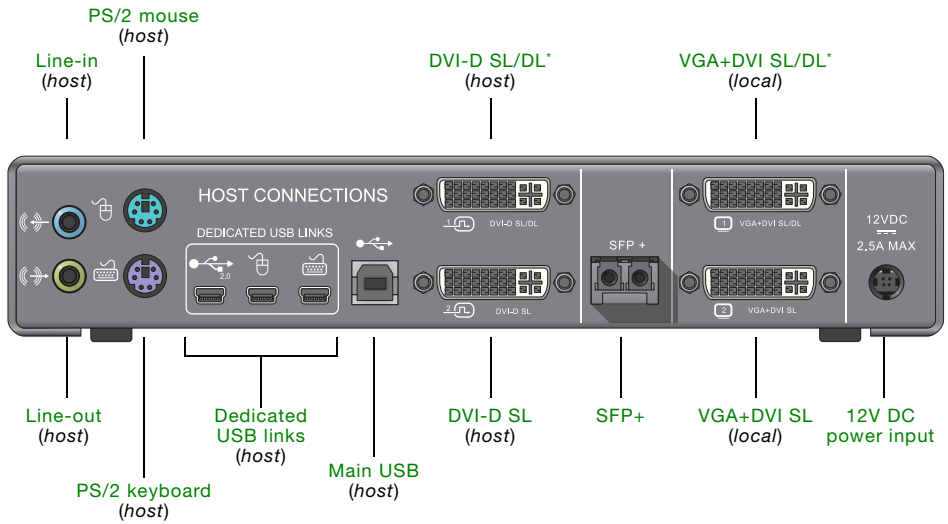
Connection overview

This section describes the connectors on your Avio F125 transmitter and receiver units. For more information on the OSD (On-Screen Display) controls of your Avio units, see “Configuring your Avio product”, page 21.

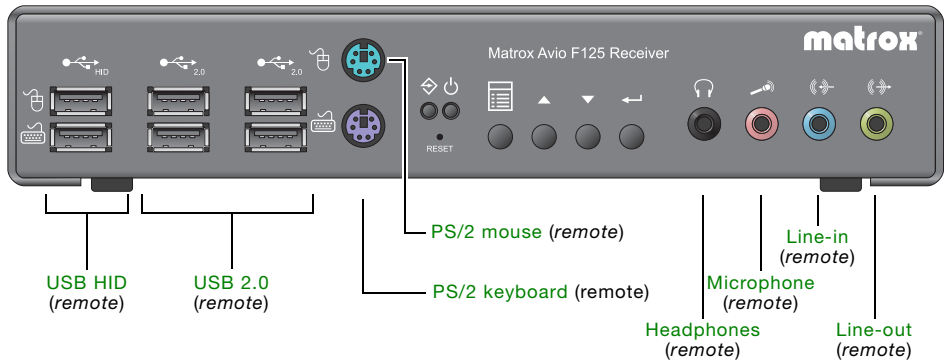
Avio F125 Transmitter – Front



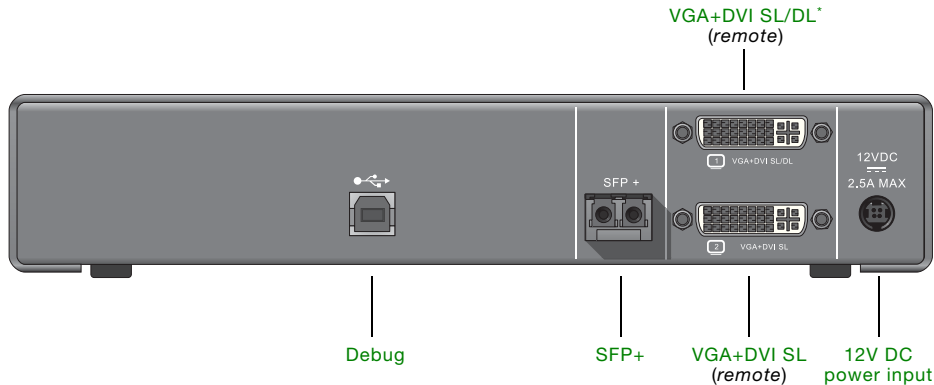
Avio F125 Transmitter – Back



Avio F125 Receiver – Front



Avio F125 Receiver – Back



Connector descriptions



Note: A required host connection is the connection on your transmitter unit required to support this connector on both your transmitter (TX) and receiver (RX) units, or on either your transmitter (TX) or receiver (RX) unit.

Connector	TX	RX	Description	Required host connection
12V DC power input	✓	✓	Connect the 12V DC power supply included with your product to this connector. While the 12V DC power supply is connected to the unit and electrical socket, the power LED () is active (green).	
Dedicated USB links	✓		For host systems that don't support keyboards and mice through a USB hub, connect your host system to the dedicated mouse and keyboard connectors on your transmitter unit to support a keyboard and mouse on your receiver unit. A USB A to mini-B cable is required to connect to each of these connectors. To purchase these cables, see the Matrox online store (shopmatrox.com). Note: This connector doesn't support USB 3.0 connections. You must use USB 2.0 connections.	
DVI-D SL/DL*	✓		Using the DVI-D cable provided with your transmitter unit, connect the primary graphics connector of your graphics hardware to this connector on your transmitter unit. Note: Your Avio unit only supports digital input signals.	

Connector	TX	RX	Description	Required host connection
DVI-D SL*	✓		Using the DVI-D cable provided with your transmitter unit, connect the secondary graphics connector of your graphics hardware to this connector on your transmitter unit. Note: Your Avio unit only supports digital input signals.	
Headphones	✓	✓	Connect your headphones to this connector. This connector supports a 3.5 mm stereo jack. While headphones are connected, the line-out connector remains enabled.	Line-in
Line-in	✓	✓	Connect the line-out connector of your computer (host) or of another audio device (local or remote) to this connector. This connector supports a 3.5 mm stereo jack.	Line-out
Line-out	✓	✓	Connect the line-in connector of your computer (host) or of another audio device (local or remote) to this connector. This connector supports a 3.5 mm stereo jack.	Line-in
Main USB	✓		Use the USB cable provided to connect your computer to your transmitter unit. This connection is required to use supported USB devices on your transmitter and receiver units. Note: For host systems that don't support keyboards and mice through a USB hub at startup, you need to use the dedicated USB connectors if you're using a USB keyboard and mouse. This connector doesn't support USB 3.0 connections. You must use USB 2.0 connections.	
Microphone	✓	✓	Connect your microphone to this connector. This connector supports a 3.5 mm stereo jack.	Line-out
PS/2 keyboard	✓	✓	Connect your PS/2 keyboard to this connector. Host: To be able to connect your computer to the host PS/2 keyboard connector on your transmitter, you need a male-to-male PS/2 cable. To purchase this cable, see the Matrox online store (shopmatrox.com).	PS/2 keyboard
PS/2 mouse	✓	✓	Connect your PS/2 mouse to this connector. Host: To be able to connect your computer to the host PS/2 mouse connector on your transmitter, you need a male-to-male PS/2 cable. To purchase this cable, see the Matrox online store (shopmatrox.com).	PS/2 mouse

* While using a Dual-Link display resolution (such as 2560 x 1600) with the **1** DVI SL/DL and **1** VGA+DVI SL/DL connectors of your units, the **2** DVI SL and **2** VGA+DVI SL connectors are disabled.

Connector	TX	RX	Description	Required host connection
SFP+	✓	✓	Use a Duplex LC-LC fiber optic cable to connect your Avio transmitter and receiver units to each other. While a fiber optic cable is connected to the unit and your unit is plugged in, the optical connection LED () is active (green).	
USB 2.0	✓	✓	Connect your USB devices to this connector. Note: This connector doesn't support USB 3.0 connections. You must use USB 2.0 connections.	TX: Main USB RX: Main USB or Dedicated USB links
Debug		✓	This USB connector is reserved for Matrox technical support use only.	
USB HID	✓	✓	Connect only your USB HIDs (Human Interface Devices, such as keyboard and mouse) to this connector. A maximum of three (3) USB HIDs can be connected to your receiver unit. Note: This connector doesn't support USB 3.0 connections. You must use USB 2.0 connections.	TX: Main USB RX: Main USB or Dedicated USB links
VGA+DVI SL*	✓	✓	Connect your analog (VGA) monitor or digital (DVI) single-link monitor to this connector. Monitors attached to this connector on the transmitter and receiver units use the same display resolution and monitor settings.	DVI-SL
VGA+DVI SL/DL*	✓	✓	Connect your analog (VGA) monitor or digital (DVI) single-link or dual-link monitor to this connector. Monitors attached to this connector on the transmitter and receiver units use the same display resolution and monitor settings.	DVI-SL/DL

* While using a dual-link display resolution (such as 2560 x 1600) with the  DVI SL/DL and  VGA+DVI SL/DL connectors of your units, the  DVI SL and  VGA+DVI SL connectors are disabled.

Description of LEDs

The LEDs on your Matrox unit provide status information on your unit and its optical connection. The following describes the different LEDs:

		Green	Flashing Green/Orange	Red	No LED (black)
	Power and status	Unit is operational.	Firmware mismatch*	Error detected.	No power.

* For more information on how to update your firmware, see ["Settings", page 25](#).

		Green	Flashing green	Orange	Red
	Optical connection	Optical connection active.	Firmware update in progress	No transceiver detected or no optical connection established.	Major communication error.

Connecting your Avio F120 unit

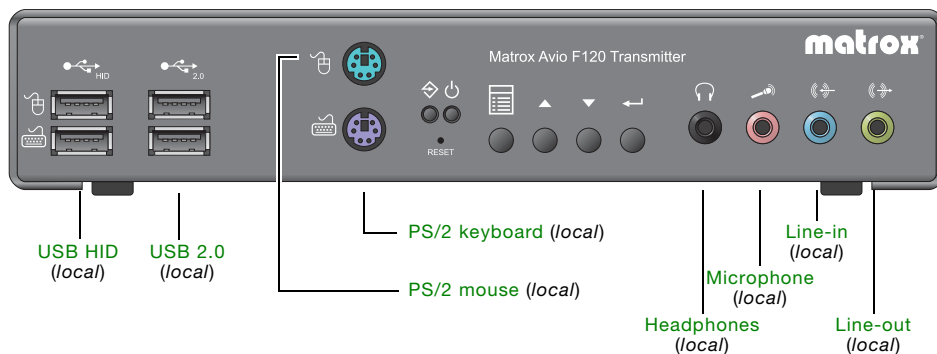
Before you begin

- Make sure you have a Duplex LC-LC fiber optic cable.
- Monitors connected to the connectors labeled **1** on the transmitter and receiver units use the same display and monitor settings. This also applies to monitors connected to connectors labeled **2**.
- Your Avio units provide the link between your host system and your monitor, keyboard, and mouse. Before you turn on your host system, make sure you:
 - connect your transmitter unit to your host system
 - connect your receiver unit to your transmitter unit
 - connect your monitors, keyboard, mouse, and other devices to your units
 - turn on your devices and units **after** everything is connected

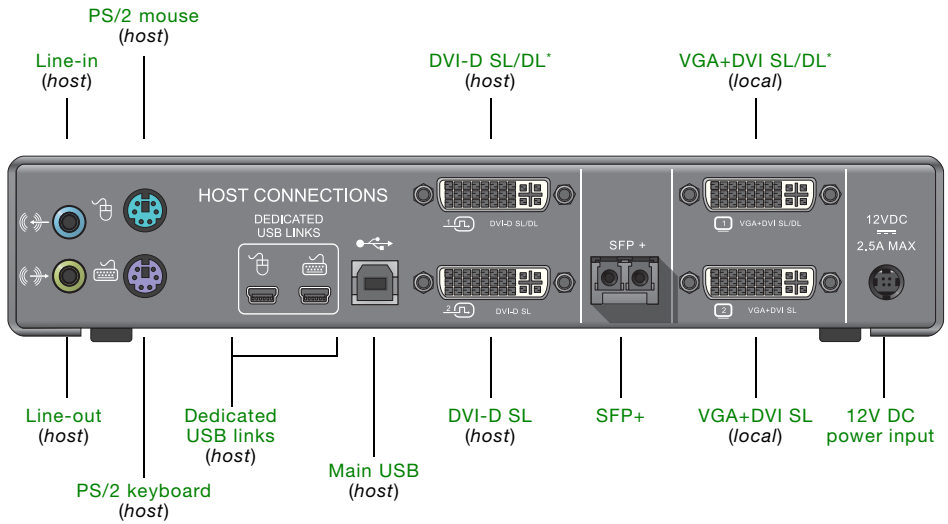
Connection overview

This section describes the connectors on your Avio F120 transmitter and receiver units. For more information on the OSD (On-Screen Display) controls of your Avio units, see “Configuring your Avio product”, page 21.

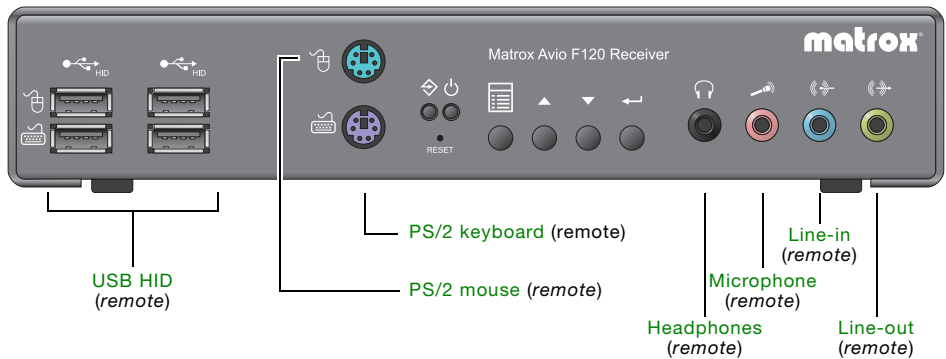
Avio F120 Transmitter – Front



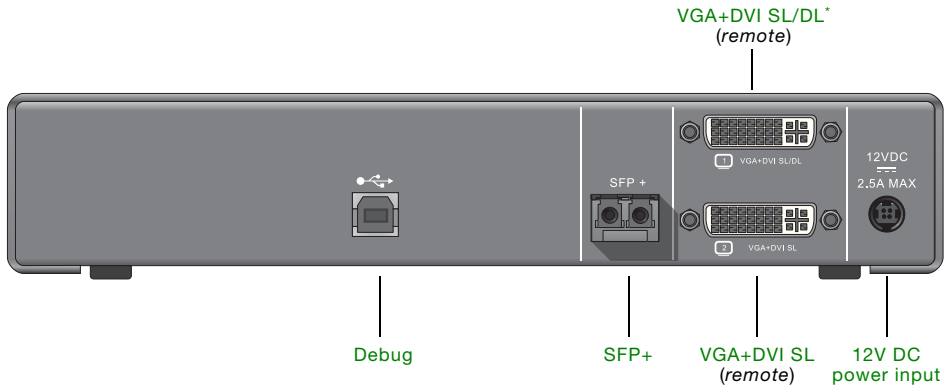
Avio F120 Transmitter – Back



Avio F120 Receiver – Front



Avio F120 Receiver – Back



Connector descriptions



Note: A required host connection is the connection on your transmitter unit required to support this connector on both your transmitter (TX) and receiver (RX) units, or on either your transmitter (TX) or receiver (RX) unit.

Connector	TX	RX	Description	Required host connection
12V DC power input	✓	✓	Connect the 12V DC power supply included with your product to this connector. While the 12V DC power supply is connected to the unit and electrical socket, the power LED () is active (green).	
Dedicated USB links	✓		For host systems that don't support keyboards and mice through a USB hub at startup, connect your host system to the dedicated mouse and keyboard connectors on your transmitter unit to support a keyboard and mouse on your receiver unit. A USB A to mini-B cable is required to connect to each of these connectors. To purchase these cables, see the Matrox online store (shopmatrox.com).	
DVI-D SL/DL*	✓		Using the DVI-D cable provided with your transmitter unit, connect the primary graphics connector of your graphics hardware to this connector on your transmitter unit. Note: Your Avio unit only supports digital input signals.	

Connector	TX	RX	Description	Required host connection
DVI-D SL*	✓		Using the DVI-D cable provided with your transmitter unit, connect the secondary graphics connector of your graphics hardware to this connector on your transmitter unit. Note: Your Avio unit only supports digital input signals.	
Headphones	✓	✓	Connect your headphones to this connector. This connector supports a 3.5 mm stereo jack. While headphones are connected, the line-out connector remains enabled.	Line-in
Line-in	✓	✓	Connect the line-out connector of your computer (host) or of another audio device (local or remote) to this connector. This connector supports a 3.5 mm stereo jack.	Line-out
Line-out	✓	✓	Connect the line-in connector of your computer (host) or of another audio device (local or remote) to this connector. This connector supports a 3.5 mm stereo jack.	Line-in
Main USB	✓		Use the USB cable provided to connect your computer to your transmitter unit. This connection is required to use supported USB devices on your transmitter and receiver units. Note: For host systems that don't support keyboards and mice through a USB hub at startup, you need to use the dedicated USB connectors if you're using a USB keyboard and mouse.	
Microphone	✓	✓	Connect your microphone to this connector. This connector supports a 3.5 mm stereo jack.	Line-out
PS/2 keyboard	✓	✓	Connect your PS/2 keyboard to this connector. Host: To be able to connect your computer to the host PS/2 keyboard connector on your transmitter, you need a male-to-male PS/2 cable. To purchase this cable, see the Matrox online store (shopmatrox.com).	PS/2 keyboard
PS/2 mouse	✓	✓	Connect your PS/2 mouse to this connector. Host: To be able to connect your computer to the host PS/2 mouse connector on your transmitter, you need a male-to-male PS/2 cable. To purchase this cable, see the Matrox online store (shopmatrox.com).	PS/2 mouse

* While using a Dual-Link display resolution (such as 2560 x 1600) with the **1** DVI SL/DL and **1** VGA+DVI SL/DL connectors of your units, the **2** DVI SL and **2** VGA+DVI SL connectors are disabled.

Connector	TX	RX	Description	Required host connection
SFP+	✓	✓	Use a Duplex LC-LC fiber optic cable to connect your Avio transmitter and receiver units to each other. While a fiber optic cable is connected to the unit and your unit is plugged in, the optical connection LED () is active (green).	
USB 2.0	✓		Connect your USB devices to this connector.	Main USB
Debug		✓	This USB connector is reserved for Matrox technical support use only.	
USB HID	✓	✓	Connect only your USB HIDs (Human Interface Devices, such as keyboard and mouse) to this connector. A maximum of three (3) USB HIDs can be connected to your receiver unit.	TX: Main USB RX: Main USB or Dedicated USB links
VGA+DVI SL*	✓	✓	Connect your analog (VGA) monitor or digital (DVI) single-link monitor to this connector. Monitors attached to this connector on the transmitter and receiver units use the same display resolution and monitor settings.	DVI-SL
VGA+DVI SL/DL*	✓	✓	Connect your analog (VGA) monitor or digital (DVI) single-link or dual-link monitor to this connector. Monitors attached to this connector on the transmitter and receiver units use the same display resolution and monitor settings.	DVI-SL/DL

* While using a dual-link display resolution (such as 2560 x 1600) with the  DVI SL/DL and  VGA+DVI SL/DL connectors of your units, the  DVI SL and  VGA+DVI SL connectors are disabled.

Description of LEDs

The LEDs on your Matrox unit provide status information on your unit and its optical connection. The following describes the different LEDs:

		Green	Flashing Green/Orange	Red	No LED (black)
	Power and status	Unit is operational.	Firmware mismatch*	Error detected.	No power.

* For more information on how to update your firmware, see ["Settings", page 25](#).

		Green	Flashing green	Orange	Red
	Optical connection	Optical connection active.	Firmware update in progress	No transceiver detected or no optical connection established.	Major communication error.

Validating your Avio setup

Here are some areas you should check to make sure your Avio is properly set up. Before you begin, make sure the power LED () on your Avio units is active (green).

Keyboard and mouse

- ❑ The keyboard and mouse on your Avio units must support the same connector type as the connection of your transmitter unit to your host system (PS/2 or USB).
- ❑ If your transmitter unit is connected through the standard USB connector, your host system must support a keyboard through a USB hub to support a keyboard on your receiver unit.

For host systems that don't support keyboards and mice through a USB hub, connect your transmitter unit to your host system using both the standard USB and the dedicated USB connectors for mouse and keyboard.

Monitors

- ❑ Make sure you're using the DVI-D cable provided with your transmitter unit to connect the graphics hardware of your host system to your transmitter unit.
- ❑ Monitors on connectors labeled  on your transmitter and receiver units have to support the same settings.
- ❑ Monitors on connectors labeled  on your transmitter and receiver units have to support the same settings.
- ❑ If you're using a dual-link monitor on connector , connector  is disabled.
- ❑ If you're using an analog monitors, make sure the EDID mode used by your Avio units is an active EDID mode. For more information, see [“EDID management”](#), page 23.

Optical connection

If the power LED () is active (green) but the optical connection LED () detects no valid transmission (LED is either orange or red):

- ❑ Make sure your transceiver (SFP+) is properly inserted.
- ❑ Make sure you're using the proper fiber optic cable.
- ❑ Make sure your optical cables are properly connected on your Avio units.

Audio

- ❑ To use audio on your Avio units, the line-in and line-out from your host system must be respectively connected to the line-out and line-in connectors of your transmitter unit.

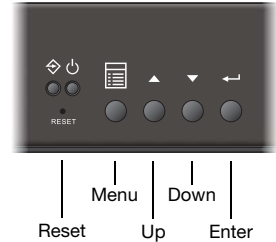
Configuring your Avio product

This section describes the Avio OSD (On-Screen Display) menu, options, and controls. With the OSD menu, you can configure and view information on your units.

Accessing the OSD menus

To view the OSD menu, press the Menu button () on your Avio unit. The menu appears on the screen of the monitors connected to your unit.

To navigate through the menu or to select the value of a control, use the Up () and Down () buttons on your unit. To open a menu or confirm a selection, press the Enter button ().



OSD main menu



Note: This guide has references specific to version 1.3.0.x of the Avio firmware package. A newer version of the firmware may have different menus, options, and controls.

The OSD menu of your Avio product has the following options:

- **Information** – to view information on your connection status, fiber optic transceiver, and Avio unit.
- **EDID management** – to select how monitor settings are provided to your host system.
- **Volume** – to control the volume of the audio inputs and outputs of your unit.
- **Menu options** – to view the options for the OSD menu.
- **Settings** – to view additional settings for your Avio unit.

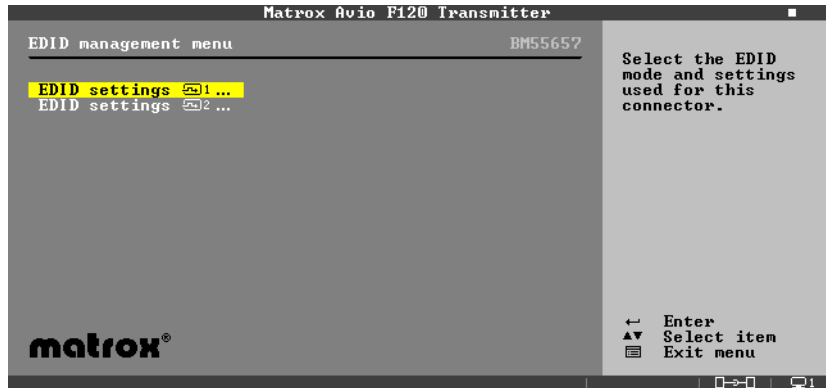
Information



This menu allows you to view the following:

- Connection status of your optical link, the resolution, and the frequency used by your monitor connectors. It also lists if monitors are connected to your transmitter and receiver units.
- Information on your optical transceiver such as model, part number, serial number, laser wavelength, temperature, and electrical data.
- Temperature of the main controller of your Avio unit.
- Model and serial number of your Avio unit, and the version number of the firmware package. In case of a firmware mismatch, it also provides the numbers of the various firmware in the package.

EDID management



This menu allows to select which EDID settings are provided to your host system by your transmitter and receiver units. Your Avio product supports two (2) EDID modes:

- **Active** – Uses the EDID settings of the monitor on the connector. While using this mode, the EDID settings of the monitor connected to your receiver unit are used first. If no monitor is detected on your receiver unit (for example, your monitor or optical cable is disconnected), the settings of the monitor connected to your transmitter unit are used.

Disconnecting your optical cable has the same effect as disconnecting the monitors on your receiver unit.

To manually reset EDID management to use this mode, press and hold the Up (▲) button, then press the [Reset] button with the tip of a paperclip.

- **Fixed** – Uses the EDID settings for a selected resolution and refresh rate, or uses the EDID settings from a monitor connected to your transmitter or receiver unit. The EDID settings are stored on your transmitter unit. These settings are used until you update them or until you change the EDID mode.

Disconnecting your optical cable has no effect as the EDID settings for your monitors are always the settings saved on your transmitter unit.

Volume



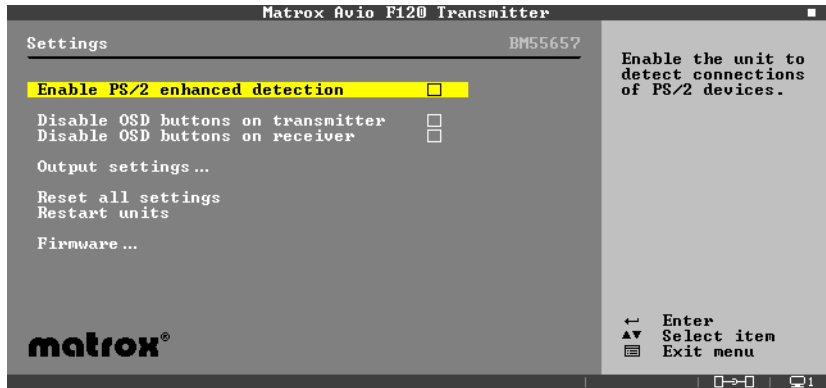
This menu allows you to set the volume for the audio output connectors on your unit. You can also mute all audio connectors on your unit.

Menu options



This menu allows you to choose to list the temperature in Celsius or Fahrenheit, set the transparency level of the menu and the text, and choose the amount of time before the OSD menu closes automatically.

Settings



This menu allows you to view the following:

- Enable the PS/2 enhanced detection to allow your Avio units to detect PS/2 keyboards and mice that may otherwise be undetected.

In some versions of the firmware, this feature may be unavailable.

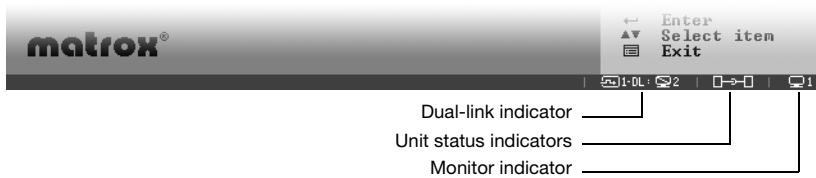
- Disable the OSD buttons on one or both of your units. If you disable the OSD buttons, you can access the OSD menu by quickly pressing [Reset] with the tip of a paperclip.
- Reset all options and settings of your units.
- Restart your units.
- Standardize the firmware of your units by updating the firmware of one unit with the firmware of the other unit.
- Force your output to use an analog or a digital signal.
- Update the firmware of your units with a firmware version stored on an external source connected to the mouse USB connector.



Note: Firmware mismatch isn't supported. Your Avio transmitter and receiver units must be using the same firmware package version.

Status bar

The OSD menu status bar provides information on your Avio products.



The dual-link indicator () appears when using a dual-link resolution on the first connector of your units.

The unit status indicators () provide information on your transmitter, your receiver, and their connection status. The unit icon indicates if the firmware package is correct () or incorrect (). The connection icon indicates if your units are connected () or disconnected (). It also indicates a firmware mismatch () between the two units.

The monitor indicator identifies the monitor where the menu appears (or). It's the same number used for EDID management.

Product information

Specifications

Avio F125/F120

	Transmitter	Receiver
Monitors supported	2 single-link or 1 dual-link	2 single-link or 1 dual-link
Supported resolutions	All single-link DVI and dual-link DVI resolutions	
Video input connectors	2× DVI-D	—
Video output connectors	2× DVI-I	2× DVI-I
Dimensions	21.59 cm × 4.19 cm × 13.56 cm / 8.5" × 1.65" × 5.34"	
Laser emissions	850 nm laser compliant to 21CFR, Subpart J, Class 1	
EMC Certifications	Class A: ACMA, CE, FCC, VCCI, Korean notice	

Environmental

Temperature, operational *	5 to 40 °C (41 to 104 °F)
Temperature, non-operational storage and transportation	-40 to 70 °C (-40 to 158 °F)
Humidity, operational (indoor)	20 to 80% (non-condensing)
Humidity, non-operational storage and transportation	5% to 95% (non-condensing)
Atmospheric pressure, operational	650hPa (3,580 meters / 11,745 feet) to 1013hPa (0 meters / 0 feet)
Atmospheric pressure, non-operational and transportation	192hPa (12,000 meters / 39,370 feet) to 1020hPa (-50 meters / -164 feet)

* Support for a maximum operating temperature of 55 degrees Celsius is available with an optional upgrade kit. Please contact your Matrox representative for more information.

Power consumption and supply voltage

	Avio F125/F120 unit
Power requirements	12V DC, maximum 2.5 A (2.5 A fuse for overcurrent protection)
Power connector	DIN 4 female (4-pin)
	External power supply
Input AC voltage range	100 to 240 V AC
Input frequency	50-60 Hz
Input connector	IEC 60320-C14
Output voltage	+12 V DC
Output connector	DIN 4 male (4-pin) with lock
Maximum power consumption	30 W

Audio

Stereo audio	2 channel
Bits per sample	24 bits per channel, 2 channel (Left and Right)
Sampling rate	96 kHz
Audio connector type	3.5 mm stereo audio jacks
Stereo crosstalk	-80 dB
Full-scale voltage	1 V _{RMS} (2.83 V _{P-P})
Minimum impedance	10k Ohms
Total Harmonic distortion and Noise (THD+N)	< -80 dB
Signal-to-noise ratio (SNR)	>76 dBA

Notes

- Your Matrox product is 100% VGA compatible and supports all VESA® standards: VBE 3.0 (Super VGA modes), DPMS (energy saving), DDC-2B (Plug-and-Play monitor), and DDC-CI.

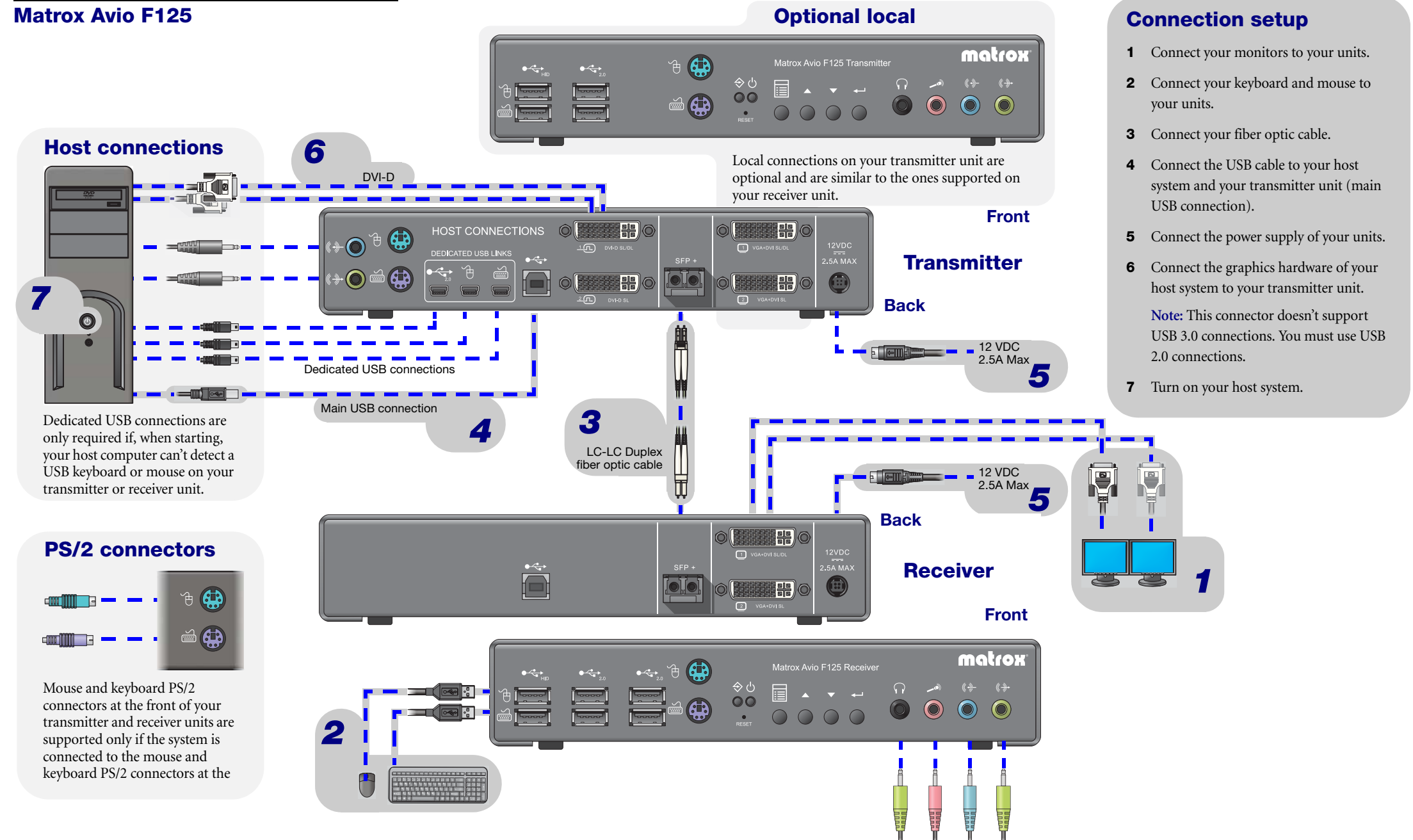
- The display resolutions and refresh rates available depend on your graphics hardware, display driver, software monitor settings, and monitor. For information on the capabilities of your monitor, see your monitor documentation.
- Your transmitter and receiver units use the same multi-display configuration and monitor settings (such as display resolution and refresh rate).
- You must use products from the same models at the same time (for example, you can use two F120 products, but you can't use a F125 product and a F120 product).

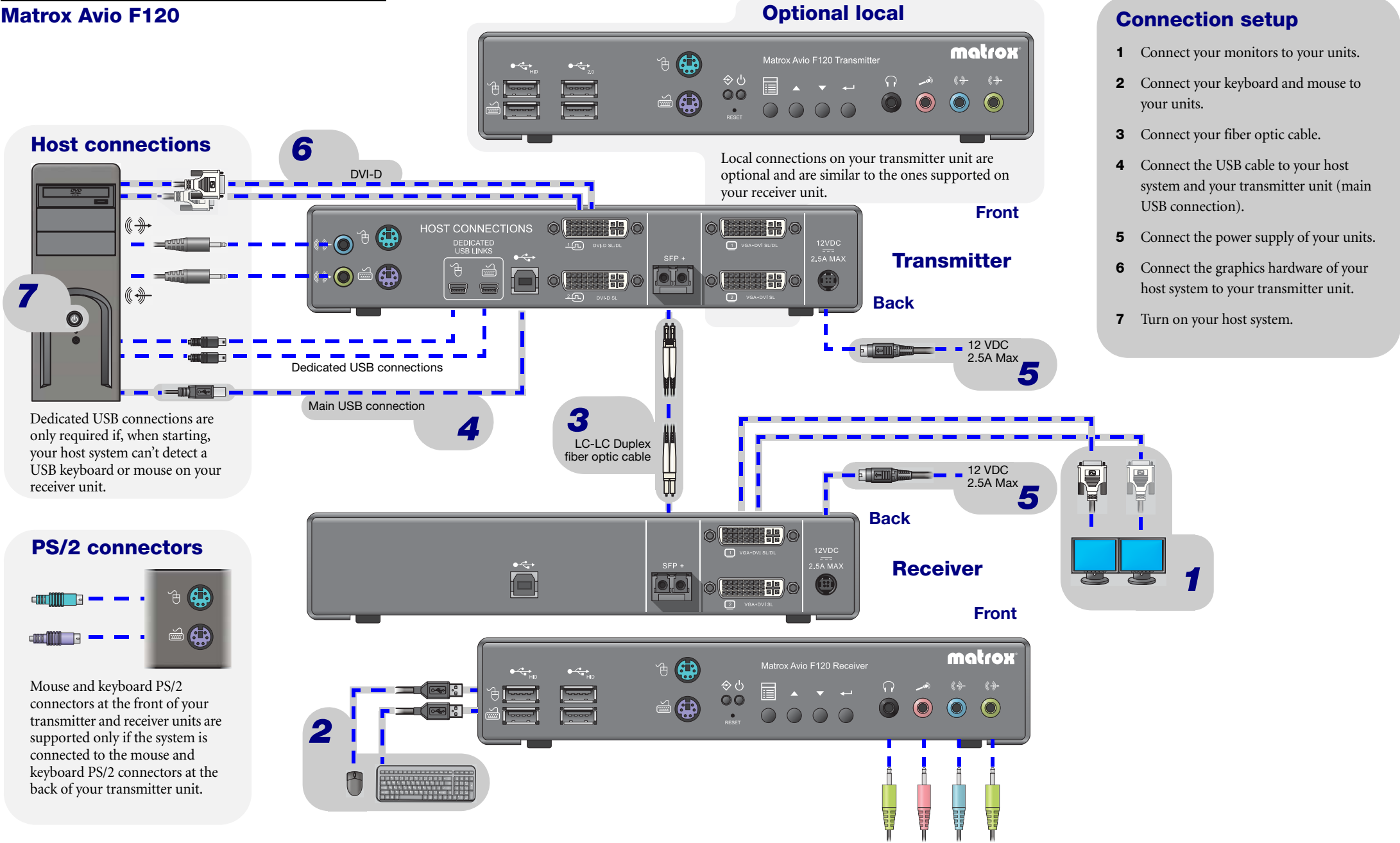
Digital flat panel information

- TMDS® (Transition Minimized Differential Signaling) encoding for DVI connectors
- DDWG (Digital Display Working Group) compliant DVI connector
- EDID (Extended Display Identification Data) 1.2 and 1.3 support
- VESA Display Data Channel (DDC) support

Appendix 1 – Connection overview

Matrox Avio F125



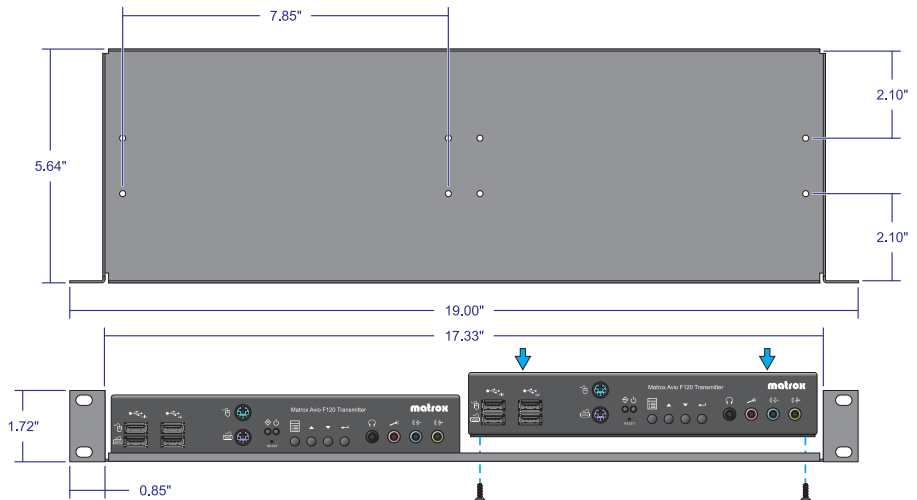


Appendix 2 – Mounting your units

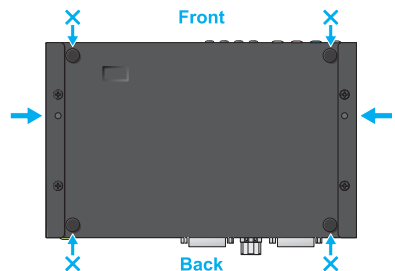
This section provides guidelines for mounting your Avio unit using the rack mounting kit (sold separately). To purchase the rack mounting kit, contact your Matrox sales representative.

Rack mounting kit

Your Avio unit can be mounted on a 19-inch mounting shelf. You can mount two (2) units side by side on a single shelf.



- To install your mounting shelf, fasten it to the rack as per your rack's instructions. Head screws compatible with most rack mounts are provided.
- The mounting shelf has existing holes for your Avio unit that allow the shelf to be mounted facing forward or backward.
- To respect the height of a 1U shelf, you need to remove the four (4) rubber pads under your Avio unit before you secure the unit to the shelf.
- Your Avio unit has two (2) mounting holes under its casing. Use two (2) 10 mm M3 mounting screws provided with your mounting shelf to secure each unit.



- Use a hand screwdriver to carefully tighten each screw. Make sure not to overtighten the screws.

Mounting guidelines

To prevent damage to your Matrox hardware, read the following guidelines before mounting your Matrox hardware:

- Make sure not to block the ventilation holes on your unit.
- Don't stack anything directly over the unit.
- Make sure the cables connected to your unit are properly secured and that no tension is applied to them.
- Make sure the ambient temperature doesn't exceed the maximum recommended temperatures. For more information, see [“Environmental”, page 27](#).

Once your Avio unit is mounted, you can connect your system, monitors, and devices to your Avio unit.

Customer support

Matrox Web

Our Web site has product literature, press releases, technical material, a sales office list, trade show information, and other relevant material. Visit the Matrox Graphics Web site at www.matrox.com/graphics.

Technical support

Matrox values your business and offers professional support for your Matrox product.

If your product was purchased through a Matrox dealer, contact your dealer for product support. This is the quickest and most effective method of technical assistance. Your dealer is familiar with your complete system.

If your product was purchased through Matrox, contact your Matrox representative or visit our technical support Web site at www.matrox.com/graphics/support.

Information we need

Please give a complete description of the problem, and include:

- Matrox product serial number, model number, revision number, and firmware number.
- Computer brand and model name.
- Graphics card manufacturer, model number, revision number, BIOS number, driver type and version.
- Monitors brand and model name.
- Operating system, version, and service pack.

Firmware package

A more recent firmware package may support more features and may offer increased capabilities (such as support for higher display resolutions). To obtain the latest firmware package, contact your Matrox sales representative or Matrox Technical Support.

View your warranty information

Matrox makes warranty information available on the Matrox site (<http://www.matrox.com/hr/en/company/legal/en/warranty>).

Register your Matrox product

Please register online (www.matrox.com/graphics/en/registration) to be eligible for customer support, new product announcements, and information on special offers and upcoming events.

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USA

FCC Compliance Statement

Remark for the Matrox hardware products supported by this guide This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

WARNING Changes or modifications to this unit not expressly approved by the party responsible for the compliance could void the user's authority to operate this equipment. The use of shielded cables for connection of the monitor to the card is required to meet FCC requirements.

CANADA

(English) Industry Canada Compliance Statement

Remark for the Matrox hardware products supported by this guide These digital apparatus does not exceed the Class A limits for radio noise emission from digital devices set out in the Radio Interference Regulation of Industry Canada.

(Français) Conformité avec les exigences du ministère de l'Industrie Canada

Remarque sur les produits matériels Matrox couverts par ce guide Ce présent appareil numérique n'émet aucun bruit radioélectrique dépassant les limites applicables aux appareils numériques de Classe A prescrites dans le Règlement sur le brouillage radioélectrique édicté par Industrie Canada.

USA

(English) FDA (Food and Drug Administration) requirements for Laser Products

Remark for the Matrox hardware products supported by this guide This product includes a 850 nm Laser Product compliant to 21CFR Subpart J Class 1.

JAPAN

VCCI Compliance Statement

Remark for the Matrox hardware products supported by this guide This is a Class A product based on the standard of the Voluntary Control Council for Interference by Information Technology Equipment (VCCI). If this equipment is used in a domestic environment, radio disturbance may occur, in which case, the user may be required to take corrective actions.

この装置は、クラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

VCCI-A

KOREA

KCC 전자파 적합 등록 안내 (Class A)

이 기기는 업무용 (A 급) 으로 전자파적합등록을 한 기기이오니 판매자 또는 사용자는 이 점을 주의하시기 바라며, 가정 이외의 지역에서 사용할 수 있습니다.

(English) European user's information – Declaration of Conformity

Remark for the Matrox hardware products supported by this guide These devices comply with EC Directive 2004/108/EC for a Class A digital device. They have been tested and found to comply with EN55022/CISPR22 and EN55024/CISPR24. In a domestic environment these products may cause radio interference in which case the user may be required to take adequate measures. To meet EC requirements, shielded cables must be used to connect the monitor and other peripherals to the card. These products have been tested in a typical class A compliant host system. It is assumed that these products will also achieve compliance in any class A compliant system.

(Français) Informations aux utilisateurs Européens – Déclaration de conformité

Remarque sur les produits matériels Matrox couverts par ce guide Ces unités sont conformes à la directive communautaire 2004/108/EC pour les unités numériques de classe A. Les tests effectués ont prouvé qu'elles sont conformes aux normes EN55022/CISPR22 et EN55024/CISPR24. Le fonctionnement de ces produits dans un environnement résidentiel peut causer des interférences radio, dans ce cas l'utilisateur peut être amené à prendre les mesures appropriées. Pour respecter les impératifs communautaires, les câbles de connexion entre le moniteur ou autres périphériques et la carte doivent être blindés. Ces produits ont été testés dans un système hôte typique compatible classe A. On suppose qu'ils présenteront la même compatibilité dans tout système compatible classe A.

(Deutsch) Information für europäische Anwender – Konformitätserklärung

Anmerkung für die Matrox Hardware-Produktunterstützung durch dieses Handbuch Diese Geräte entsprechen EC Direktive 2004/108/EC für ein digitales Gerät Klasse A. Sie wurden getestet und entsprechen demnach EN55022/CISPR22 und EN55024/CISPR24. In einer Wohnumgebung können diese Produkte Funkinterferenzen erzeugen, und der Benutzer kann genötigt sein, entsprechende Maßnahmen zu ergreifen. Um EG-Anforderungen zu entsprechen, müssen zum Anschließen des Monitors und anderer Peripheriegeräte an die Karte abgeschirmte Kabel verwendet werden. Diese Produkt wurden in einem typischen, der Klasse A entsprechenden, Host-System getestet. Es wird davon ausgegangen, daß diese Produkte auch in jedem Klasse A entsprechenden System entsprechend funktionieren.

(Italiano) Informazioni per gli utenti europei – Dichiarazione di conformità

Nota per i prodotti hardware Matrox supportati da questa guida Questi dispositivi sono conformi alla direttiva CEE 2004/108/EC relativamente ai dispositivi digitali di Classe A. Sono stati provati e sono risultati conformi alle norme EN55022/CISPR22 e EN55024/CISPR24. In un ambiente domestico, questi prodotti possono causare radiointerferenze, nel qual caso all'utente potrebbe venire richiesto di prendere le misure adeguate. Per soddisfare i requisiti CEE, il monitor e le altre periferiche vanno collegati alla scheda grafica con cavi schermati. Questi prodotti sono stati provati in un tipico sistema host conforme alla classe A. Inoltre, si dà per scontato che questi prodotti acquisiranno la conformità in qualsiasi sistema conforme alla classe A.

(Español) Información para usuarios europeos – Declaración de conformidad

Observación referente a los productos de hardware de Matrox apoyados por este manual Estos dispositivos cumplen con la directiva de la CE 2004/108/EC para dispositivos digitales de Clase A. Dichos dispositivos han sido sometidos a prueba y se ha comprobado que cumplen con las normas EN55022/CISPR22 y EN55024/CISPR24. En entornos residenciales, estos productos pueden causar interferencias en las comunicaciones por radio; en tal caso el usuario deberá adoptar las medidas adecuadas. Para satisfacer las disposiciones de la CE, deberán utilizarse cables apantallados para conectar el monitor y demás periféricos a la tarjeta. Estos productos han sido sometidos a prueba en un típico sistema anfitrión que responde a los requisitos de la clase A. Se supone que estos productos cumplirán también con las normas en cualquier sistema que responda a los requisitos de la clase A.

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EUROPE

(English) European user's information – Directive on Waste Electrical and Electronic Equipment (WEEE)

Please refer to the Matrox Web site (www.matrox.com/environment/en/weee) for recycling information.



(Français) Informations aux utilisateurs Européens – Règlementation des déchets d'équipements électriques et électroniques (DEEE)

Se référer au site Web de Matrox (www.matrox.com/environment/en/weee) pour l'information concernant le recyclage.

(Deutsch) Information für europäische Anwender – Europäische Regelungen zu Elektro- und Elektronikaltgeräten (WEEE)

Bitte wenden Sie sich an der Matrox-Website (www.matrox.com/environment/en/weee) für Recycling-Informationen.

(Italiano) Informazioni per gli utenti europei – Direttiva sui rifiuti di apparecchiature elettriche ed elettroniche (RAEE)

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