

IPC-2605N

The First Consumer-Friendly Network Camera

User's Guide



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www.zyxel.com

ZyXEL

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Important Notices

Regulatory Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

FCC Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and the receiver
- Connect the equipment to an outlet on a different circuit than the receiver is connected.
- Consult the dealer or an experienced TV/radio technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Operation Safety

Before using this camera, please read and follow the steps below to protect your IP camera.

- Please place the IP camera on a level surface and keep it out of direct sunlight
- Keep the IP camera indoors and away from water, dust, humidity, and magnetic products
- Do not rotate your IP camera by hand. It may cause damage to the camera.
- Do not drop the IP camera, this may damage the mechanical parts of the camera.
- Do not disassemble or remodel the product, it can cause damage or fire.
- Do not shake, move, or disturb the camera when it is in operation, as such actions may result in the malfunction of the device.
- Power the camera off if it produces smoke or unusual odor.
- Do not place the IP camera around heat sources such as a Television or microwave oven.

About This Manual

This manual is indented only for users of the ZyXEL IPC-2605N network camera.

Conventions in this Manual

While using this manual, pay attention to symbols and notations used to draw attention to special situations, such as:



Caution!

Information provided with this symbol is critical to prevent damage to the product or injury to the user.



Important!

This symbol indicates instructions that a user must follow in order to complete a task.



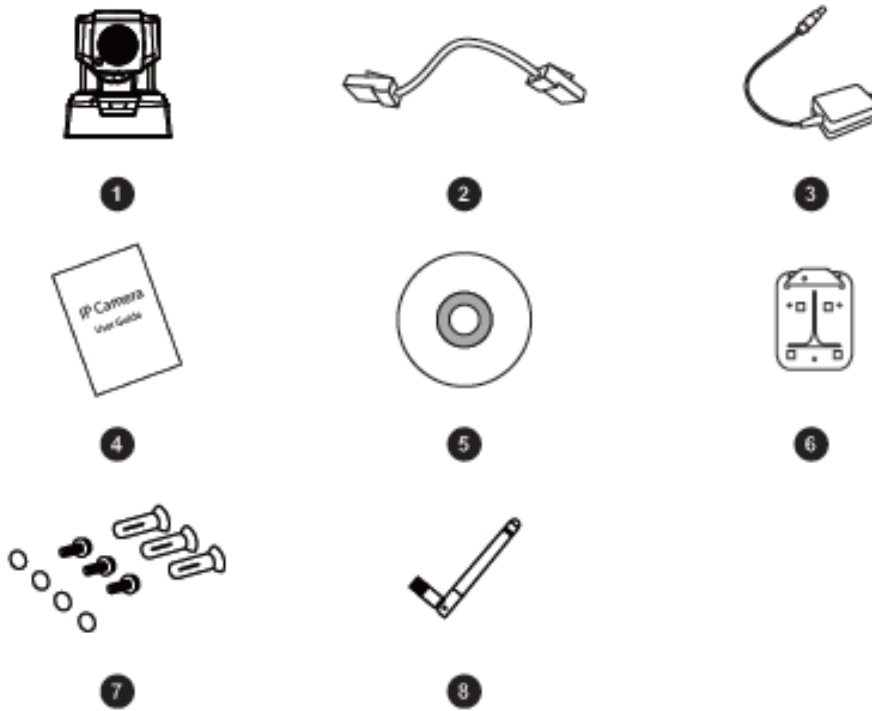
Note:

This symbol indicates additional information or tips to help the user operate the product.

2 Getting to know your IPC-2605N

2.1 Package Contents

Before setup, ensure your package contains all contents. If anything is missing, contact your distributor.



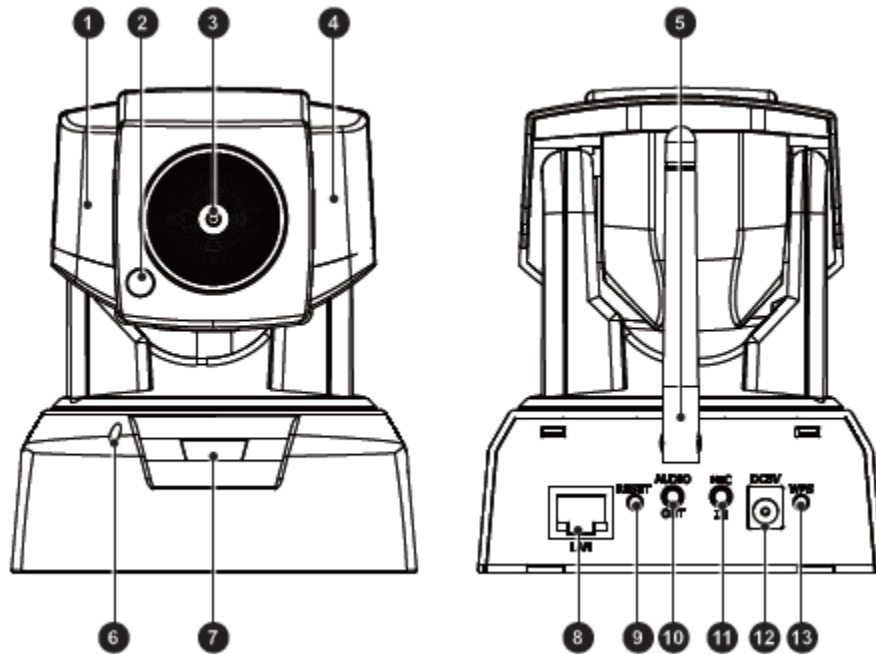
Number	Contents
1	IPC-2605N Network Camera
2	Ethernet Cable
3	Power Adapter
4	Quick Installation Guide
5	Install Disk
6	Wall/Ceiling Mount Plate
7	Camera Pad x4, Screw Mount x3, Screw x3
8	Detachable Wireless Antenna

2.2 Features

ZyXEL's IPC-2605N sports an advanced 340-degree pan and 100-degree tilt mechanical design, ideal for deployment in warehouses, offices, restaurant, lobby area, or anywhere it's important to have a wide field of view.

- Pan/Tilt with 10x digital zoom
- Day/Night functionality
- Network bandwidth detection
- SMS & E-Mail Notification
- Built-in microphone
- Two-way audio communication
- Plug n Play installation

2.3 Camera Layout



Number	Contents
1	IR LEDs x6 (12 in total)
2	Light Sensor
3	Lens 2.0 mm, F2.8, fixed iris
4	IR LEDs x6 (12 in total)
5	Detachable Wireless Antenna
6	Microphone
7	LED Status Indicator
8	Ethernet Port
9	Reset Button
10	Audio Output
11	Microphone In
12	Power Connector
13	WPS Button

2.4 LED Status Indicator

The LED status indicator consists of a blue status indicator and red IR LEDs. The LEDs appear as follows:



Red IR LEDs (Left), Blue Status LED (Right)

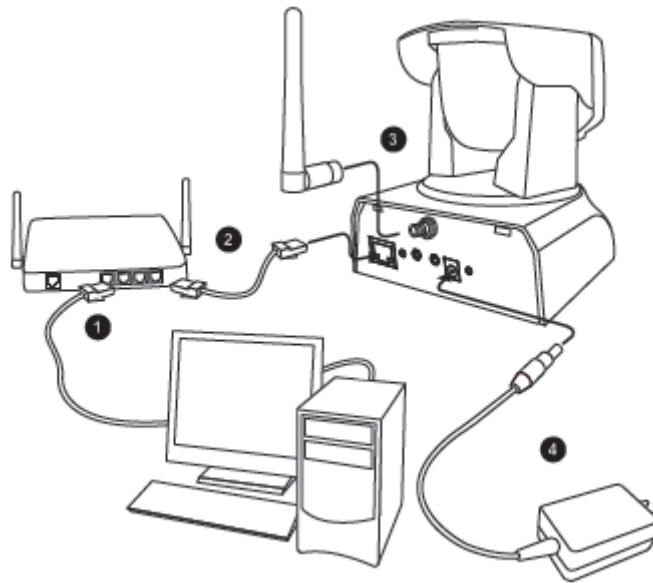
When the IP camera is turned on, the LEDs will light in the following patterns:

Red LEDs	Blue LED	Indication
On	On	System booting
Off	On	Successfully established network connection
On	Off	Performing hardware test
Off	Off	Powered off
Blinking (Every 0.5 seconds)	Off	Failed to connect to network/Failed to establish WPS connection
Off	Blinking (Every 0.5 seconds)	Attempting to establish a WPS connection
Off	Blinking (Every 0.2 seconds)	Successfully established a WPS connection
Blinking	Blinking	Attempting to establish a network connection

3 Installation

3.1 Connecting Your IPC-2605N

The picture below illustrates the basic connection of your IPC-2605N camera:



The following table describes the numbered items:

Number	Contents
①	Ethernet cable from PC to hub/router.
②	Ethernet cable from router to camera.
③	Wireless antenna. Attach to connector on the back of the camera.
④	Power: Attach the power adapter to the camera's power port, and connect the plug to a power outlet.



Important!

- Do not rotate your camera by hand. Doing so can damage the camera
- After unplugging the camera's power cable, wait at least 4 seconds before restoring power to the camera.

3.2 Wireless

While using the ZyXEL Wireless antenna, you'll be able to connect your camera to your network via WiFi. Keep in mind that you can only have one active connection at any given time – either through LAN or a wireless network.

Note: If the wireless connection drops or seems slow, try moving your IP camera closer to the wireless access point for an improved signal.



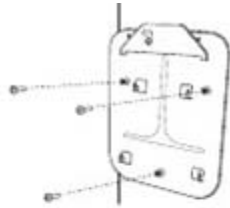
Important!

- Obstacles between your camera and wireless access point, particularly if made of materials like wood, cement, or metal, will weaken the strength of your wireless signal.
- Other 2.4 GHz devices such as microwaves and wireless phones may degrade performance. Attempt to keep your camera away from such devices.

3.3 Wall and Ceiling Mounting

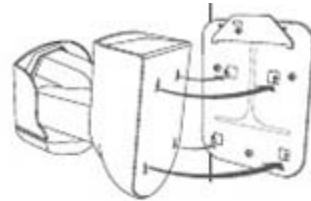
1

Screw the mounting plate into the mounting surface



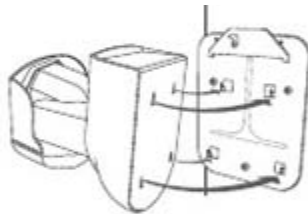
2

Secure the IP camera to the mounting plate



3

Loosen the top screw on the trapezoid-shaped fastening bracket.



4

Insert the tips of the fastening bracket into the IP camera as shown.



5

Return fastening bracket to its original position.



6

Use a screwdriver to tighten the fastening bracket firmly back in place.



4 Initial Setup

Before running the setup utility, make sure you have the IP Camera properly connected. To begin setup, insert the installation CD supplied with the camera into the CD-ROM drive of the viewing PC, and the eaZy Wizard utility will start and guide you during the installation process of the hardware and software for your IP camera.

5 Accessing your camera

Your camera's video feeds can be accessed in a number of ways, as follows.

- 1) Your camera is CloudEnabled™ and can be viewed from any PC running a modern web browser with the Flash plug-in installed. When you first setup your camera using the included CD, it will register your camera with iSecurity+. Simply point your web browser to <http://zyxel.isecurityplus.com> and login with the username and password you created during setup. You can also download the iSecurity+ app from iTunes or the Android Market to view your camera from a smartphone or tablet. This is by far the easiest way to view & control your camera.
- 2) View the live video stream on the web browser of any computer. This feature is compatible with all Desktops, Laptops, or Tablets modern browser. This is the easiest way to view the video of the IP camera and requires little learning time. This may require advanced configuration of your home router in order to view the camera remotely.
(Note: Non-IE web browsers, such as FireFox and Safari, are supported after a VLC plug-in installation.)
- 3) View the live video stream on the mobile web browser of your iPhone/iPod, Android phone, BlackBerry, PDA, or any other mobile phones with a built-in web browser. Through live Motion-JPEG video streaming, you can view your ZyXEL IP camera while on the go. This may require advanced configuration of your home router in order to view the camera remotely.
(Note: This functionality requires that a secondary video stream be enabled. Motion-JPEG mode only offers live viewing function.)

5.1 CloudEnabled™ Viewing

5.1.1 Accessing via iSecurity+ Smartphone App

iSecurity+ is an iOS/Android App designed to allow you to quickly and easily access, control, and view your camera's video feeds from anywhere.

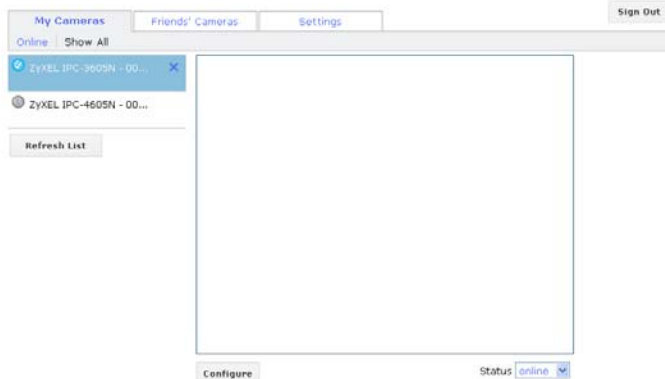
The iSecurity+ can be located on the App Store and Android Market from your device by searching “iSecurity+,” or directly from your computer at the Android Market (<http://market.android.com>) for Android devices, or the App Store through iTunes (<http://www.apple.com/itunes>).

5.1.2 Accessing via iSecurity+ Web App

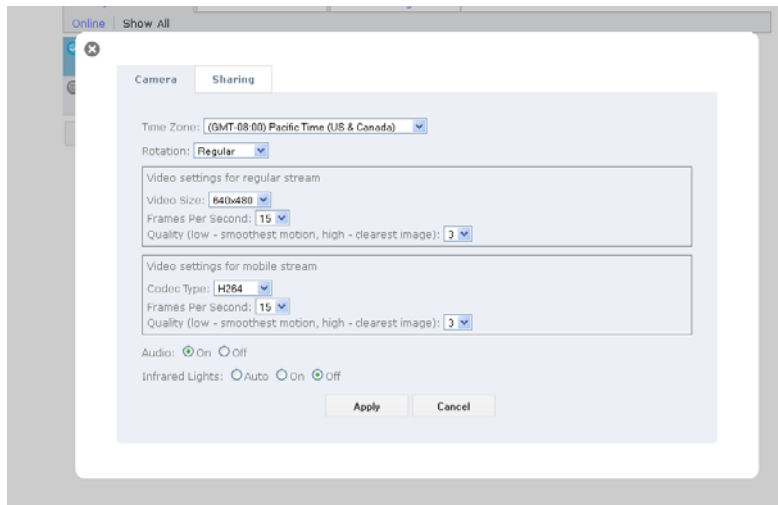
Once a second stream has been successfully enabled on your ZyXEL camera, you can use the iSecurity+ web app to view your video feeds. To access the app, simply navigate to <http://zyxel.isecurityplus.com/login> in your web browser.

From the login screen, simply enter the username and password you configured during the camera's initial setup (For more information, see the eaZy Setup Wizard).

The following screen will appear:

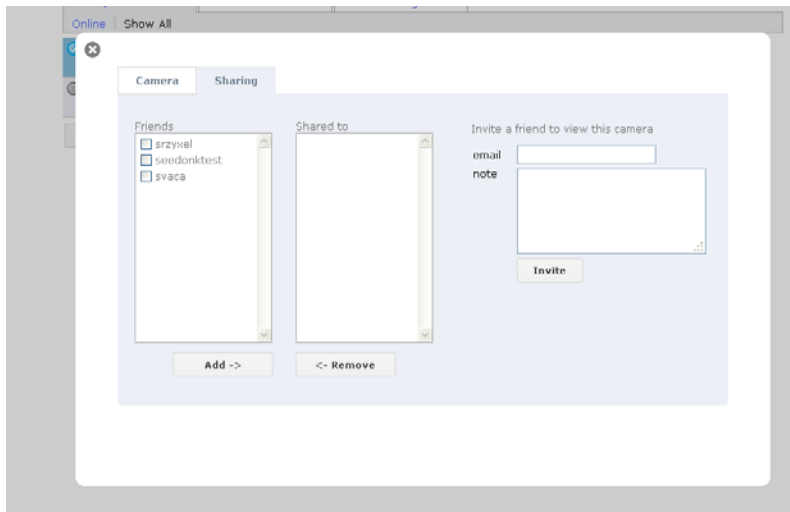


To configure your camera's settings, click the Configure button beneath the video display.



This page allows you to easily adjust your camera's time zone, display and audio settings, and infrared lighting.

Sharing options can be accessed from the Sharing tab at the top of the screen.



5.2 Direct Viewing of your Camera (For Advanced Users)

5.2.1 Accessing via PC web browser

Users can access their video feeds and camera management tools easily through any web browser. Simply follow these steps.

- 1) Open any web browser (Internet Explorer, Safari, Firefox, Chrome, etc.)
- 2) Type in your camera's IP address (eg. 192.168.1.11. This number can be easily found by using the eaZy set up Wizard utility)
- 3) A dialogue box will appear requesting a user name and password.
Default Username: admin
Default Password: 1234



- 4) After entering a valid username and password, your browser will prompt installation of camera software from ZyXEL Communications Corporation. Click on the warning message, and choose to Install ActiveX
- 5) A confirmation dialogue box will appear. Select [Install] twice to install both USActiveX.cab and IPCamClientActiveX.cab.



Note: ZyXEL ActiveX only supports 32-Bit browsers. If you're running a 64-bit Operating System, you'll still have to run the 32-Bit version of your browser in order to access your camera.

- 6) If a security alert appears, select "Unblock."



7) You're now ready to view and manage your camera from your web browser.




Note: If your IP camera is behind a firewall, you will need to enable ports 80 and 554 in your firewall and forward them to the internal IP address of the camera. Should you have more than one, increase the values above by 1 (For example, the second camera would have ports 81 and 555.)

5.2.1.1 Page Layout

On the first page, you can see the basic control panel on the top and left, and live video on the right hand side. Click the ▲ icon to collapse control panels.













The following table describes the labels found on this screen.

Number	Label	Description
1	Left control panel	provides control over voice communication, Pan/Tilt, zoom, and snapshot
2	PTZ speed	set the pan and tilt speed on a scale of 1 to 10
3	Top control panel	Allows you to adjust Speaker volume, microphone volume, view size, and camera settings
4	Preset Point	Changing the preset point allows you move the camera to a pre-defined point. (Preset points can be configured in [setup] > [PTZ control])
5	Digital Zoom Control	Move the slider to zoom in and out. Select viewable area by clicking on the picture.
6	Live video pane	Live video stream. Click any spot on the video window to pan/tilt. You can switch to full-screen mode by right-clicking on the video pane and selecting "Fullscreen"
7	X-Axis	Adjust the camera's position on the X-Axis
8	Y-Axis	Adjust the camera's position on the Y-Axis
9		Collapse the Settings pane

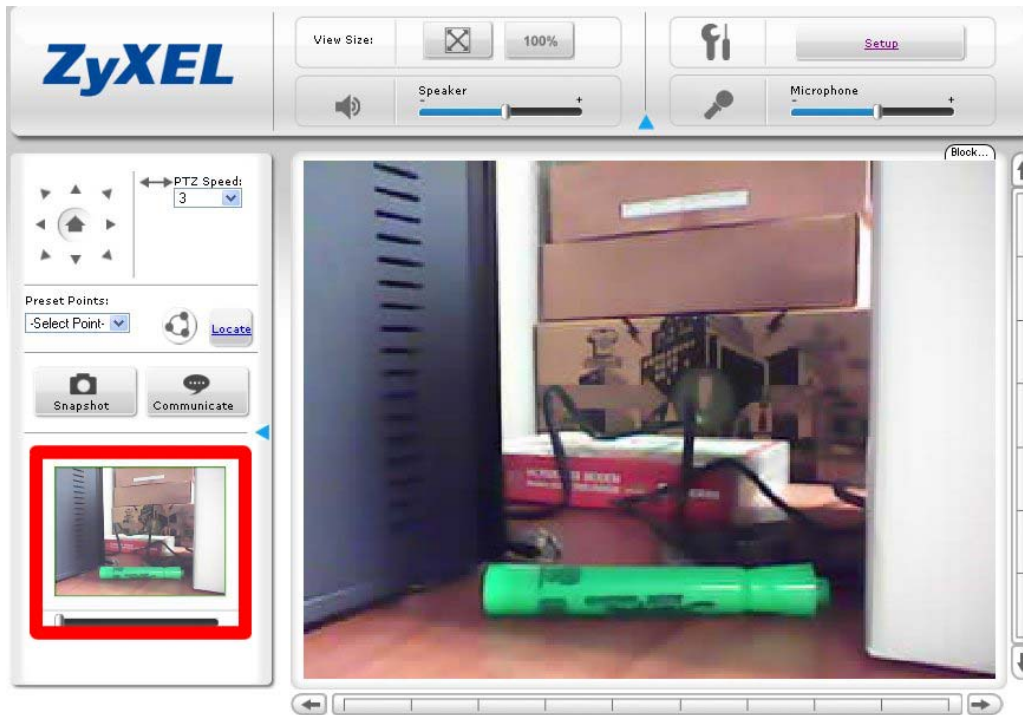
5.2.1.2 Icons

The following table describes the icons found on this screen.



Icon	Label	Description
	Fit browser	Resizes the live video pane to fit your browser window
	Actual size	Resizes the live video pane to the original size
	Microphone Volume	Adjust microphone volume. Click the icon to mute the built-in microphone
	Setup	Click the [Setup] button to access the settings for you camera.
	Speaker Volume	Adjust speaker volume. Click this icon to mute the built-in speaker
	Control	Direction control buttons to rotate the camera, and a home button for returning to the preset position.
	Patrol Mode	Use patrol mode to make the camera rotate through different predefined camera positions. Predefined positions can be defined in [Setup] > [PTZ control] > [Patrol mode]
	Locate	Shows your camera's position on the X-Axis and Y-Axis
	Snapshot	Click the snapshot button to take a snapshot from live view. A preview window will pop up. Right-click and choose 'Save Image As...' to save the snapshot to your PC.
	Communicate	Allows you to speak into your PC microphone and broadcast through the camera's speaker. See the Voice Communication section for details.

5.2.1.3 Digital Zoom

To adjust digital zoom, move the slider at the lower left of the screen to the left to zoom out, or to the right to zoom in. To select viewable area, click the image above the slider – highlighted in the picture below.



5.2.1.4 Voice Communication

Pressing the  button allows you to speak into your PC microphone and broadcast through the camera's speaker or audio line out. To talk through the external speaker connected to the IP camera, place your cursor on the  button and click. This will allow you to speak through your microphone and be heard from the camera for 90 seconds.



Note:

When using the voice communication feature, you may experience various degrees of delay between transmission from the computer and playback on the camera, depending on the condition of your network environment.

6 Configuration

6.1 Video Settings

The Video Settings screen consists of all the basic settings options. To access the main setup page, click the setup button at the top right in the live view screen. You can configure detailed settings of your IP camera here.

ZyXEL LiveView Setup Event Viewer Maintenance

Video settings

Resolution: QVGA
Codec: Motion-JPEG
Framerate: 15
Quality: Medium

Viewing on PC: <http://66.85.124.30>
You may wish to bookmark the above links in your browser for future reference.

Save Reset

The following table describes the labels found on this screen.

Label	Description
Resolution	Resolution settings. Options are QQVGA, QVGA, and VGA,
Codec	The codec used to encode video.
Framerate	Framerate. 5~30 FPS. Higher framerate is more bandwidth-intensive.
Quality	Video quality settings. Adjust if encountering issues with bandwidth.
Save	Saves current settings
Reset	Reset to defaults.

6.2 Camera Settings

To access the Camera Settings screen, click on 'Camera' on the navigation bar in the settings menu. From this page, you can control image and color related settings, as well as the IR lights of your camera.

ZyXEL LiveView Setup Event Viewer Maintenance

Camera Setting

Video
Camera
Audio
Users
Network
PTZ Control
Event Setup
Recording Setup
Recording History
Date

Video Properties

Brightness: 53 [0-100]
Sharpness: 19 [0-100]
Contrast: 28 [0-100]
Saturation: 40 [0-100]

Flickerless

Flickerless-60Hz

Exposure Control

☒ Auto:
Mode: Indoor
☐ Manual:
Shutter Speed: 1/5s

Low Light Mode setting

☒ Enable Low-Light Mode

LED Indicator

☒ Enable LED Indicator

IR Light Control

Operation Mode: Always Off

Activate IR Light on :
☐ always
☐ only during time frame ☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat

Deactivate IR Light on :
☐ always
☐ only during time frame ☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat

Embed Text and Image

Location: ☒ Upper Left ☐ Upper Right ☐ Lower Left ☐ Lower Right
Text: (You may input up to 16 English characters or 8 characters with non-English characters.)
Image: [Upload Image](#)

Flip Mode

☐ Enable Flip Mode

Save Reset

The following table describes the labels found on this screen.

Label	Description
Video Properties	
Brightness	Set image brightness
Sharpness	Set image sharpness
Saturation	Set image saturation
Contrast	Set image's contrast to compensate for different lighting conditions.
Flickerless	Sets Flickerless mode. 50(default) or 60 Hz
Exposure Control	
Auto	Allow the camera to automatically control shutter speed. Can be set to Indoor or Outdoor mode.
Manual	Manually configure shutter speed (1/5s~1/15000s)
Low Light Behavior	
Enable Low Light Mode	Allows the camera to function in low light conditions
LED Indicator	Turns the blue LED on the front of your camera On/Off
IR Light Control	
Operation Mode	Allows you to set when your camera's IR lights will turn on. Options include Always Off, Always On, Auto, or By Schedule.
Activate/Deactive IR light on...	Allows you to set days and times when the camera's IR lights will be active.
Embed Text and Image	
Location	Embed text in the upper left, upper right, lower left, or lower right of the video feed.
Text	Enter the text you wish to display.
Enable Flip Mode	Flips the image 180 degrees vertically. Enable this feature when the camera is mounted upside-down.

6.3 Audio Settings

The Audio Settings screen allows you to enable or disable audio, as well as adjust volume.

To access the Audio Settings screen, go to settings, then select Audio from the sidebar. The following screen will appear.

ZyXEL LiveView Setup Event Viewer Maintenance

Audio Settings

Enable Audio: ☒ YES ☐ NO

Codec: G.711 PCM

Volume: 0

Save Reset

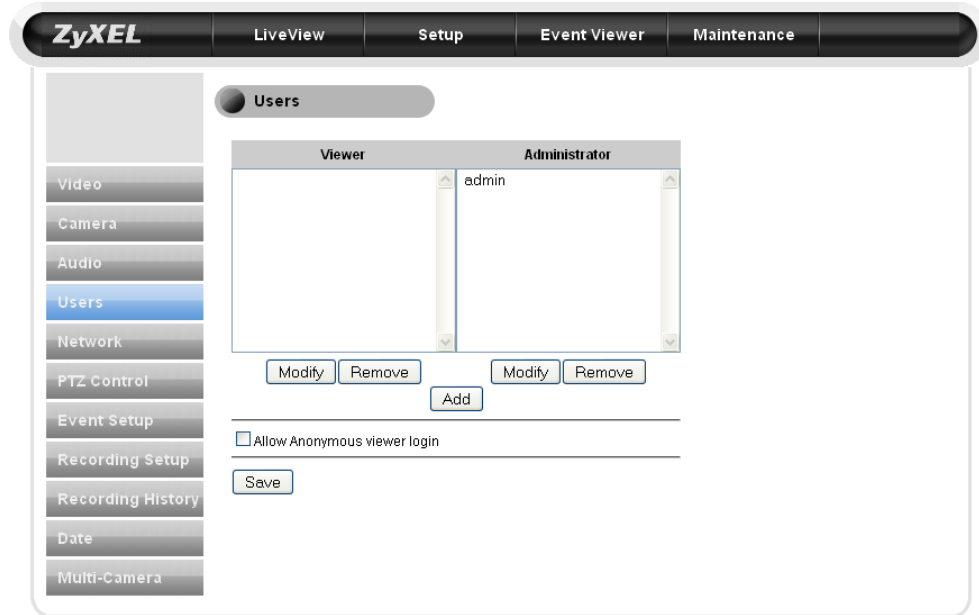
The following table describes the labels found within this screen.

Label	Description
Enable Audio	Select Yes or No to enable or disable audio.
Codec	Select the codec which will be used to encode audio.
Volume	Select volume level (1~10)
Save	Save settings
Reset	Reset to default settings

6.4 User Settings

The User Settings pane allows you to add, modify, or remove viewers/administrators. Viewers are only able to view live audio, and can't change any camera settings. Administrators may control the camera and make changes to settings.

To access the user settings pane, navigate to Settings, then select Users from the sidebar. The following screen will appear.



The following table describes the labels found within this screen.

Label	Description
Modify/Remove	Click here to Modify or Remove an existing viewer
Add	Click here to add a new viewer or administrator
Allow anonymous viewer login	Click here to allow anonymous viewers without requiring name and password. These viewers are restricted to viewing live video only.

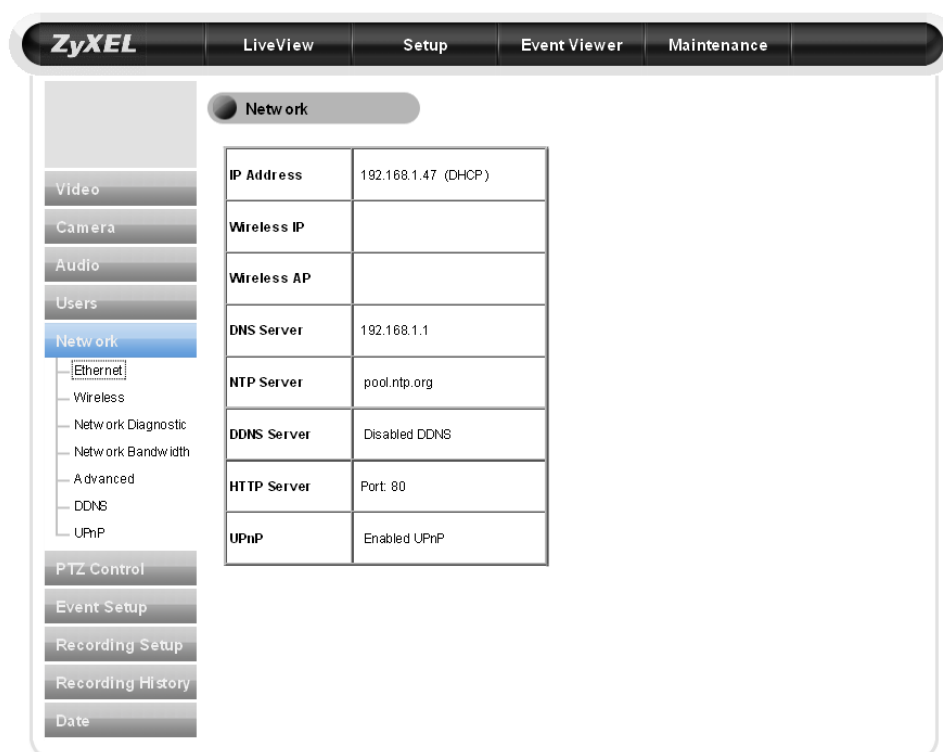
When you add a new user, the following screen will appear to allow you to provide user name, password, and group type.



6.5 Network Settings

The Network Settings page allows you to check your network settings and make detailed adjustments.

To access the Network Settings pane, navigate to settings and select Network from the sidebar. The following screen will appear.



6.5.1 Ethernet Settings

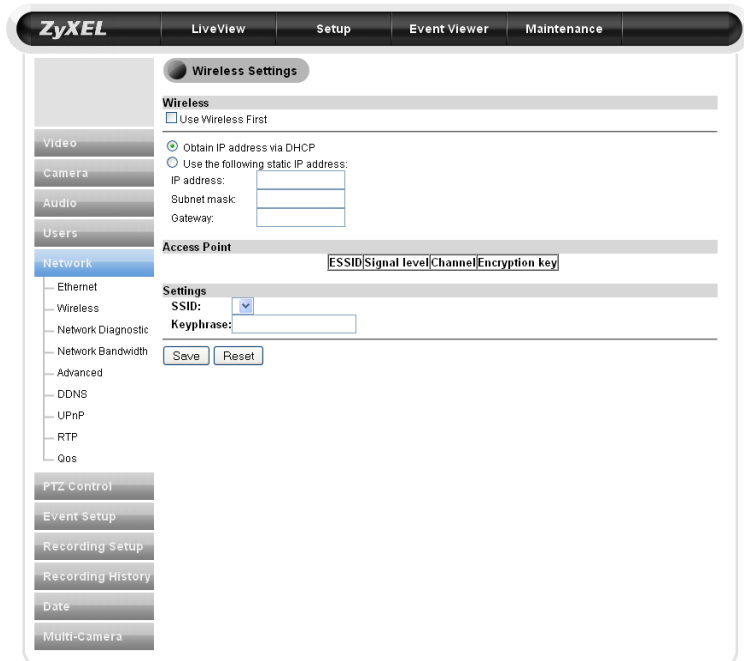
The Ethernet Settings page will allow you to choose your IP address configuration. To access the Ethernet Settings page, navigate to Settings, then select Network, and Ethernet from the sidebar. The following page will appear.

On this page, you can set the camera to obtain an IP address via DHCP (recommended), use a manual IP address, or obtain an IP address via PPPoE, for which a valid user name and password are required.

6.5.2 Wireless Settings

If you have installed the wireless antenna, you'll be able to set up a wireless connection from this page. To connect wirelessly, check the [Use Wireless First] box to give priority to wireless connections when the LAN network is also connected. You will also be able to choose to connect via DHCP or a static IP address and specific access point.

To access the wireless settings, navigate to Settings, then to Network on the side panel, then select Wireless from the dropdown menu. The following screen will appear.



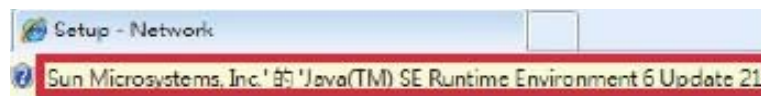
6.5.3 Network Diagnostic

Here you can run the diagnostic tool for your current network settings, and it will show error messages if any anomaly is detected. For further information on error messages, please refer to the troubleshooting section.

6.5.4 Network Bandwidth

This automatic network connection test helps users better define the appropriate video bitrate for their network. To perform the network bandwidth test:

1. Go to [Setup] > [Network], and click on [Network Bandwidth] located on the left menu to start.
2. Wait for your browser to prompt the installation of a java plug-in. Click the text to accept.



3. The camera will begin testing your connection's speed.
4. When the diagnostic is complete, the camera will advise you as to the optimal settings for your camera.



The camera's current connection speed can provide a smooth viewing of the video and you may open 10x simultaneous viewing of the 1st stream.

This message indicates that the currently connected network has the capacity to support up to 10 network cameras of identical bit rate settings (either on Stream 1 or Stream 2). If the message shows a less favorable result, go to [Setup] > [Video] to select a lower bitrate.

6.5.5 Advanced

This page allows you to adjust advanced network settings. To access this pane, navigate to [Setup] > [Network] > [Advanced]. The following screen will appear.

ZyXEL LiveView Setup Event Viewer Maintenance

Advanced

☒ Obtain DNS server address via DHCP

☐ Use the following DNS server address:

Domain name:

Primary DNS server:

Secondary DNS server:

NTP Configuration

Use the following NTP server address

Network address: (host name or IP address)

HTTP Server

HTTP Port: (Default: 80, Range: 1~32767)

Navigation Menu:

- Video
- Camera
- Audio
- Users
- Network**
 - Ethernet
 - Wireless
 - Network Diagnostic
 - Network Bandwidth
 - Advanced
 - DDNS
 - UPnP
- PTZ Control
- Event Setup
- Recording Setup
- Recording History
- Date

The following table describes the labels on this screen.

Label	Description
DNS Server	Set the DNS server to be found via DHCP, or enter a manual DNS address
NTP Configuration	NTP stands for Network Time Protocol. To synchronize your camera's clock with an NTP server, choose to either obtain an NTP server address via DHCP, or use an external NTP server (default address is pool.ntp.org)
HTTP Server	Set the HTTP port for your IP camera to be viewed and controlled from the internet. Valid port ranges fall between 1 and 32767 (Default port: 80). If your network setup requires port forwarding, refer to the Port Forwarding section of this manual.

6.5.6 DDNS

This page allows you to use DDNS (Dynamic Domain Name Service) to tie your camera's current IP address to a domain name, making it easier to remember. If you already have an account with DDNS or no-ip, you can input your domain name here for easier access to your camera.

To access the DDNS page, navigate to [Settings] > [Network] > [DDNS]. The following screen will appear.

LiveView Setup Event View

DDNS

☐ Enable dynamic DNS

Register Server: iDDNS

Register ID:

Password:

Domain Name: .iddns.org

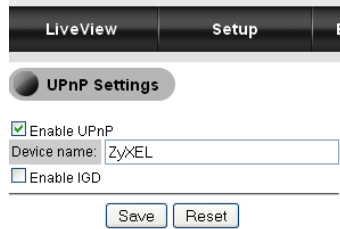
TTL (minutes):

Save Reset

6.5.7 UPnP

This page allows you to enable/disable the Universal Plug and Play feature of your IP camera, as well as change your device's name. If your operating system supports UPnP, and DHCP is in use on your current network, the IPC2605 will automatically be detected and added to My Network Places in Windows. If you want to use the IGD (Internet Gateway Device) protocol on your camera, it can be enabled from this screen.

To access the UPnP screen, navigate to [Settings] > [Network] > [UPnP]. The following screen will appear.



Note: To enable UPnP on Windows, go to Add or Remove Programs in Control Panel, then click Add/Remove Windows Components, double-click “Network Services,” and check “UPnP User Interface.”

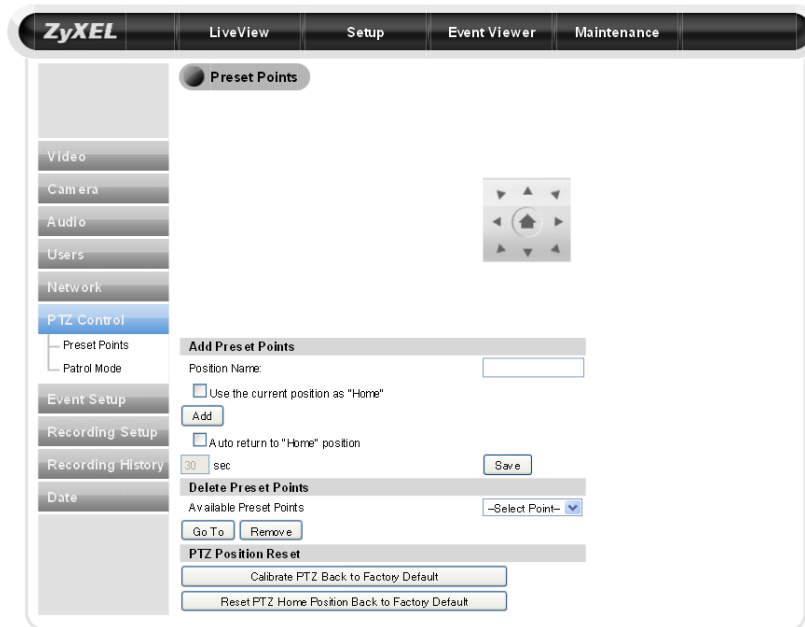
6.6 PTZ Control

The PTZ control page allows you to manage your camera’s preset positions and configure patrol mode to allow the camera to patrol the preset positions.

6.6.1 Preset Points

6.6.1.1 Add Preset Points

To access the Preset Points menu, navigate to [Settings] > [PTZ Control] > [Preset Points]. The following screen will appear.



To add preset points, follow these steps:

- 1) Use the directional buttons to navigate your IP camera to the desired position
- 2) Enter a position name into the “Position Name” field.
- 3) Press the “Add” button.
 - a. If you would like to designate this as your camera’s ‘Home’ position, check the ‘Use the current position as “home”’ box.
 - b. If you would like the camera to always return to this position after moving, check the “Auto return to “Home” position” box, then enter a period of time you wish the camera to wait before returning to “Home.” (Between 30 and 300 seconds.)
- 4) Press Save.

6.6.1.2 Delete Preset Points

To delete a preset point, select a preset point from the “Available Preset Points” list, click [Go To] to be sure this is the correct point, then click [Remove].

6.6.1.3 PTZ Position Reset

The PTZ Position reset menu allows you to reset the PTZ functionality back to factory defaults. There are two reset buttons:

Button	Function
Calibrate PTZ Back to Factory Default	Calibrates Pan/Tilt position back to factory defaults
Reset PTZ Home Position Back to Factory Default	Resets the camera's Home position back to factory default.

6.6.2 Patrol Mode

The Patrol Mode menu allows you to define your camera's behavior while in patrol mode. To access this menu, navigate to [Settings] > [PTZ Control] > [Patrol Mode]

6.6.2.1 Patrol Ordering

After you have created preset points, you'll be able to configure how long the camera will stay in each position while in patrol mode. To set the patrol order, check and select preset positions from the drop-down menu, then enter the duration for each preset position. Press [Save] to apply settings.

Patrol Ordering	
<input checked="" type="checkbox"/> mk1	Duration: 5 Second(s)
<input checked="" type="checkbox"/> mk2	Duration: 10 Second(s)
<input checked="" type="checkbox"/> home	Duration: 3 Second(s)
<input type="button" value="Save"/> <input type="button" value="Reset"/>	

6.6.2.2 Patrol Speed

The Patrol Speed settings allow you to choose how quickly your camera will patrol – Fast, Medium, or Slow. After you've chosen a speed setting, click the [save] button to save your settings.

6.7 Event Setup

From this page, your camera can be programmed to respond to events – such as detected motion, or a triggered I/O device – and send a snapshot directly to your e-mail account, ftp server, image server, notification server, HTTP server, or SMS server in order to warn you about what's happened.

6.7.1 Event Servers

This page provides 5 different server-types capable of receiving notification of events: E-mail, FTP, Image, Image, HTTP, and SMS. To set up Event Servers, navigate to [Setup] > [Event Setup] > [Event Server Setup]. The following screen will appear.

LiveView	Setup	Event Viewer	Maintenance
Event Servers			
Configuration	Server Information		
Email Server	Please Setup SMTP Server First.		
FTP Server	Please Setup FTP Server First.		
Image Server	Please Setup Image Server First.		
Notify Server	Please Setup Notify Server First.		
HTTP Server	Please Setup HTTP Server First.		
SMS Server	Please Setup SMS Server First.		

6.7.1.1 E-Mail Server

Your camera supports standard SMTP on SSL-protected webmail platforms such as Hotmail (Windows Live), and Gmail. To utilize this function, navigate to [Setup] > [Event Setup] > [Event Server Setup] > [Email Event Server Setup]. The following screen will appear.

Email Event Server Setup	
SMTP Server:	<input type="text"/>
SMTP Port:	<input type="text"/>
From Address:	<input type="text"/>
To Address:	<input type="text"/>
Authentication Method:	none <input type="button" value="v"/>
User Name:	<input type="text"/>
Password:	<input type="text"/>
Subject:	Alarm from IP Camera
<input type="button" value="Save"/> <input type="button" value="Clear"/> <input type="button" value="Cancel"/>	

The following table describes the labels found in this screen.

Label	Description
SMTP Server	Enter SMTP server information in this field (ie. smtp.gmail.com)
SMTP Port	Enter your SMTP server's port information
From Address	Enter your full e-mail address (ie. xxxx@xx.com)

To Address	Enter the full e-mail address you wish to receive notifications.
Authentication Method	Login or Plain. For most e-mail servers, select Login.
User Name	Enter your full username (ie. xxxx@xxx.com)
Password	Enter your e-mail account's password
Subject	Enter the subject line you want alert e-mails to have.
Save	Save settings
Clear	Clear settings
Cancel	Cancel

6.7.1.2 FTP Server

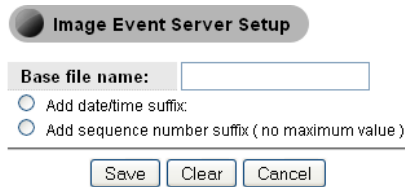
This page allows you to set up your camera to automatically upload triggered snapshots to an FTP server. To access this page, navigate to [Setup] > [Event Server Setup] > [FTP Server]. The following screen will appear.

The following table describes the labels found within this screen.

Label	Description
FTP Address	Enter the address of your FTP server
FTP Port	Enter the port of your FTP server
User Name	Enter your user name here
Password	Enter your Password here
Upload Path	Enter the file path of the folder where you want snapshots to be stored.
Save	Save settings
Clear	Clear settings
Cancel	Cancel

6.7.1.3 Image Server

This page allows you to set the file name that will be used when snapshots are taken. To access this page, navigate to [Setup] > [Event Setup] > [Event Server Setup] > [Image]. The following screen will appear.

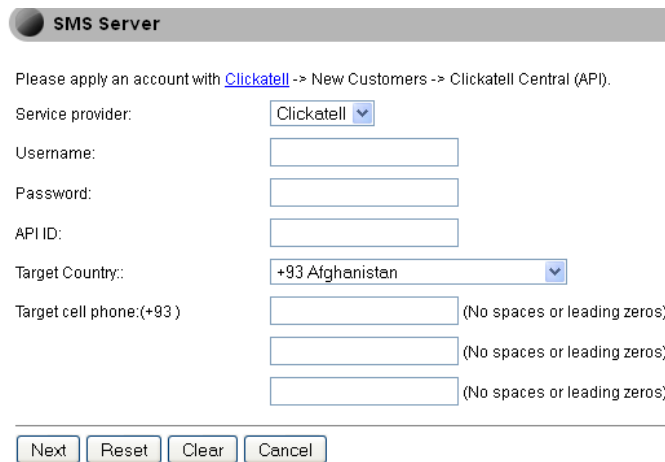


The screenshot shows the 'Image Event Server Setup' window. It has a title bar with a camera icon and the text 'Image Event Server Setup'. Below the title bar, there is a label 'Base file name:' followed by a text input field. Underneath the input field, there are two radio button options: 'Add date/time suffix' and 'Add sequence number suffix (no maximum value)'. At the bottom of the window, there are three buttons: 'Save', 'Clear', and 'Cancel'.

6.7.1.4 SMS Server

Your IP camera is capable of sending SMS notifications to one or more pre-defined recipients in case an event is triggered. This feature requires no additional hardware – users need only to have an account with a third-party web-based SMS gateway service provider.

To access this page, navigate to [Setup] > [Event Setup] > [Event Server Setup] > [SMS Server]. The following screen will appear.



The screenshot shows the 'SMS Server' window. It has a title bar with a camera icon and the text 'SMS Server'. Below the title bar, there is a line of text: 'Please apply an account with [Clickatell](#) -> New Customers -> Clickatell Central (API)'. Below this, there are several labels and input fields: 'Service provider:' with a dropdown menu showing 'Clickatell'; 'Username:' with a text input field; 'Password:' with a text input field; 'API ID:' with a text input field; 'Target Country:.' with a dropdown menu showing '+93 Afghanistan'; and 'Target cell phone:(+93)' with three text input fields. To the right of each of the three phone number input fields is the text '(No spaces or leading zeros)'. At the bottom of the window, there are four buttons: 'Next', 'Reset', 'Clear', and 'Cancel'.

The following table describes the labels found within this screen.

Field	Description
Service Provider	Your SMS gateway service provider. (Default: Clickatell)
User Name	Your user name
API ID	API ID provided by your service provider
Target country	The country code for the recipient's phone number

Target Cell Phone recipient's mobile phone number	Cell phone number of the recipient.
Next	Accept settings and move to the next page
Reset	Reset settings
Clear	Clear settings
Cancel	Cancel

After you input your settings, click [Next]. The following page will appear.

SMS Message

You may wish to customize the message content which you receive.

Note: The maximum characters allowed in a message is 39 characters.

#camera has been triggered by #event.

characters: 37 / 39

Parameters: You may enter the following parameters into the text cell above and it will automatically gather the required information from the camera.

#camera: Camera's name
#event: Event type

NextPreviousResetCancel

This page allows you to input the message that will be sent when an event is triggered. Enter your message, then click [Next]. The following screen will appear.

SMS Server

Send me a SMS message via the SMS Gateway

You should be receiving a test message within 20 seconds of pressing the test button. If you hadn't receive the message after more than a minute, please check the Clickatell setting or check if your cell phone operator is supported here. [Clickatell](#).

Note: You must top your account with Clickatell in order to receive alarms from your camera. The service provider does not allow sending of custom messages with free messages.

PreviousFinishCancel

This page will allow you to test your camera's SMS functionality. To send yourself a test SMS, click the [Send me a SMS message via the SMS Gateway] button.

Click [Finish] to complete setup.

6.7.2 Trigger Setup

This page allows you to create, modify, or delete event triggers. To access the Trigger Setup page, navigate to [Setup] > [Event Setup] > [Trigger Setup]. The following screen will appear.

ID:	Trigger:	Action:
-----	----------	---------

[Create](#) [Modify](#) [Delete](#)

To create an event trigger, click the [Create] button. The following screen will appear.

ZyXEL LiveView Setup Event Viewer Maintenance

Create Event

Event Trigger **Schedule**

Schedule

Time :

☐ always

☒ only during time frame ☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat

Motion Detection

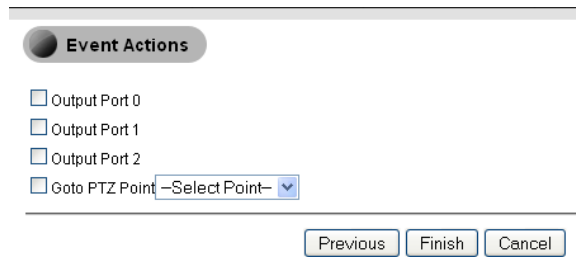
Trigger Area

[Next](#) [Cancel](#)

The following table describes the fields in this screen.

Field	Description
Event Trigger	Set the trigger for this event. Triggers can be based on schedule, I/O port activity, or audio detection.
Schedule	If you wish to schedule an event, input the time and day on which you want events to be triggered.
Motion Detection	Select the area in which motion detection will trigger an event.
Next	Accept settings and move to the next page
Cancel	Cancel

Upon clicking [Next], users will be able to define actions to take when an event is triggered.

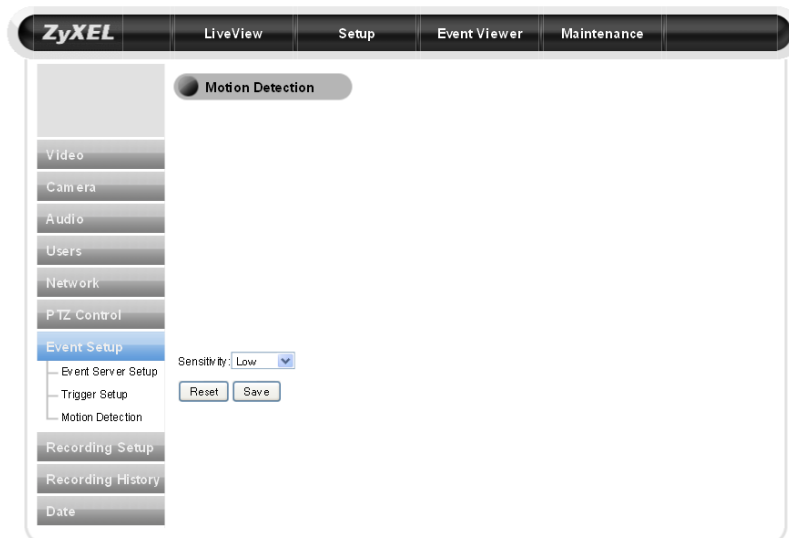


The 'Event Actions' configuration screen features a title bar with a 'Motion Detection' icon and label. Below the title bar, there are four checkboxes: 'Output Port 0', 'Output Port 1', 'Output Port 2', and 'Goto PTZ Point'. The 'Goto PTZ Point' checkbox is selected, and its corresponding dropdown menu is open, showing '-Select Point-'. At the bottom of the screen, there are three buttons: 'Previous', 'Finish', and 'Cancel'.

Select the actions to be taken, then click [Finish] to complete trigger setup.

6.7.3 Motion Detection

Motion Detection allows you to define regions that will trigger an event if motion is detected.



The 'Motion Detection' configuration screen is part of the ZyXEL web interface. It has a top navigation bar with 'ZyXEL', 'LiveView', 'Setup', 'Event Viewer', and 'Maintenance'. A left sidebar contains a list of menu items: 'Video', 'Camera', 'Audio', 'Users', 'Network', 'PTZ Control', 'Event Setup' (highlighted), 'Event Server Setup', 'Trigger Setup', 'Motion Detection', 'Recording Setup', 'Recording History', and 'Date'. The main content area has a title bar with a 'Motion Detection' icon and label. Below the title bar, there is a 'Sensitivity' dropdown menu set to 'Low'. At the bottom of the main content area, there are 'Reset' and 'Save' buttons.

Select a region, sensitivity level (S1: Lowest ~ S5: Highest) from the dropdown list, and then click and drag on the video display to define the region. Click [Save] for settings to take effect.

6.8 Recording Setup

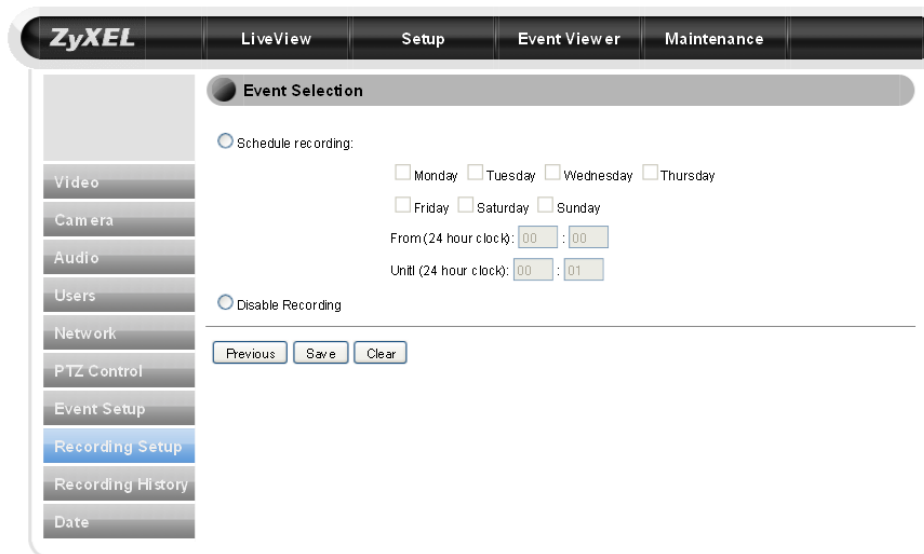
The recording setup page allows users to store video clips to local or remote storage. To enable, go to [setup] > [recording setup]. The following screen will appear.

The screenshot shows the ZyXEL Recording Setup interface. The top navigation bar includes 'ZyXEL', 'LiveView', 'Setup', 'Event Viewer', and 'Maintenance'. The left sidebar menu lists 'Video', 'Camera', 'Audio', 'Users', 'Network', 'PTZ Control', 'Event Setup', 'Recording Setup' (which is highlighted), 'Recording History', and 'Date'. The main content area, titled 'Recording Setting', features a dropdown menu currently set to 'NAS'. Below this is a checkbox for 'Use domain name'. The 'IP Address' field is composed of four separate input boxes. There is a single-line 'Directory' field, followed by 'User Name' and 'Password' fields. A 'Check NAS Status' button is positioned below the password field, with a 'Status:' label underneath it. At the bottom of the form are 'Next' and 'Clear' buttons.

The following table describes the labels found within this screen:

Label	Description
Dropdown Menu	Allows the user to choose between saving to an NAS or NFS
Use Domain Name	Select Use Domain Name for NAS setup. For NFS, leave unchecked.
Directory	Storage Path
User Name/Password	User Authentication data
Check NAS Status	Determine if the given settings are working
Next	Accept settings and go to next screen
Clear	Clear settings

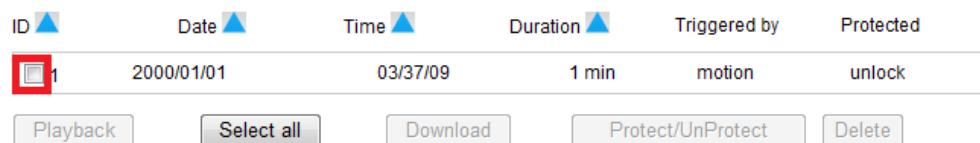
After you click Next, the following screen will appear:



On this screen, you can select the dates and times you want the IPC-2605 to record.

6.8.1 Recording Playback

In [Setup], click on [Recording History] located on the left menu, then playback menu will be shown as follows:



To play recorded video, first select a video clip on the list (red square shown above).

File format: AVI.

The following table describes the labels found on this screen.

Label	Description
Playback	Download video to local storage and play back
Download	Download video to local storage
Protect/UnProtect	Selected clips can not be deleted/erased
Select All	Selects all available videos
Delete	Deletes selected clips

6.9 Recording History

The Recording History page allows users to manage video clips that have been recorded by the camera. You'll see a playback menu as displayed below.

Recording History

ID	Date	Time	Duration	Triggered by	Protected
Empty.					

▼ Playback Select all Download Protect/UnProtect Delete

The following table describes the labels found within this screen.

Label	Description
Playback	Click to download then play the selected clip
Download	Click to download the selected clip to your PC
Protect/UnProtect	Protected files will not be erased. Click this button to Protect or remove protection from selected clips
Select All/Deselect/Delete	File Management

6.10 Date

This page allows you to set the current Date/Time information stored in your camera, as well as set time zones, enable or disable daylight savings time, synchronize the clock of your camera system with your PC, and obtain time information from an NTP server. To access this page, navigate to [Setup] > [Date]. The following page will appear.

Date

Current Time on Camera: 2011/12/12 15:39:17

Set Time:

Time Zone: (GMT-08:00) Pacific Time (US & Canada) ▼

☐ Enable daylight saving

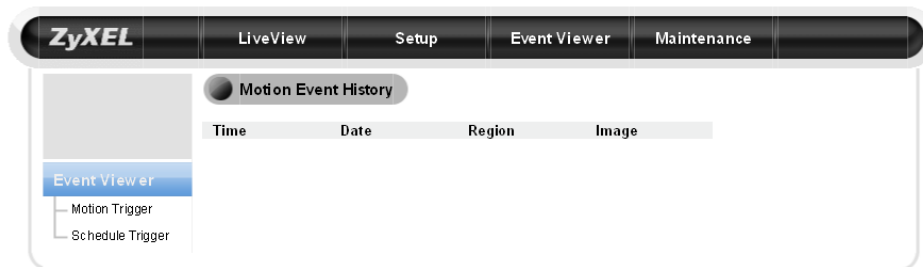
Get time from NTP server ok

Date: 2011 / 12 / 12 Time: 15 : 39 : 09 Sync with PC

Date: / / Time: : : Set manually

7 Event Viewer

The Event Viewer allows you to view detailed logs of events which have been triggered. To access this page, navigate to [Setup], then select [Event Viewer] from the top panel. Select any type of event from the sidebar (Motion, Scheduled Triggers) to view that type's history, or click on image links to view event-triggered snapshots.

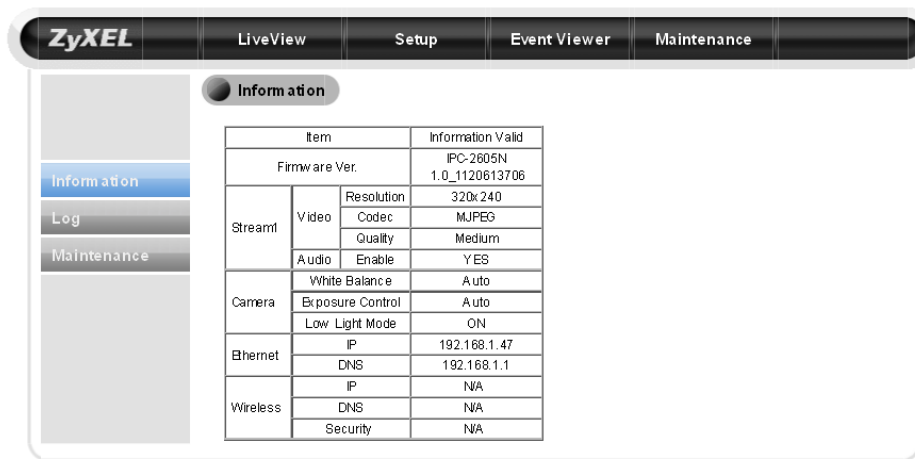


8 Maintenance

The Maintenance screen provides information about your IP camera, access to the history log, and system maintenance functions.

8.1 Information

To access the Maintenance Information screen, navigate to [Setup], then select [Maintenance] from the top panel. The following screen will appear.




8.2 Log

This page provides a system log for your camera. To access this page, navigate to [Setup], select [Maintenance] from the top panel, and then select [Log] from the side panel.

To clear the system log, click the [Clear Log] button.

8.3 Maintenance

The Maintenance page allows you to reboot your IP camera, change the User Interface language, export/import profiles, reset to factory defaults, or update your camera's firmware.

 **System Maintenance**

Reboot Camera

Warning: Once the reboot button is pressed, the camera will be offline for approximately 1 minute, depending on your configuration. All monitoring and reporting capability will be offline until the system comes back online.

Language Select

English

Profile Management

Reset all settings to default

Firmware Update

Warning: Upgrading firmware may take 3 minutes, please don't turn off the power or press the reset button. If the network is congestion, it may take more time to complete the upgrading.

8.3.1 Reboot Camera

Press the [Reboot] button to reboot your camera.

8.3.2 Profile Management

Profile Management allows users to easily set up multiple cameras. After one camera is properly configured, users can export that camera's configuration to a profile on their PC, which can then be loaded onto other cameras. This feature also serves as a backup in case settings need to be restored.

- 1) After the first camera has been properly configured, go to [Maintenance] > [Profile Management], and click [Export] to download a profile to a user-specified location.
- 2) To load an existing profile into a camera, log into that camera's System Maintenance page, press [Browse], and locate the profile you wish to load. Click [Import] to load the profile.
- 3) The camera will reboot, which can take approximately 60 seconds. Do not interrupt the reboot process, as this can damage your camera permanently



Caution:

You may only import profiles among identical camera models.

8.3.3 Reset All Settings to Default

This will reset your camera to its factory default settings. All changes you've made will be lost.

8.3.4 Firmware Update

Firmware updates are available at us.zyxel.com/support. After downloading the latest firmware for your camera, click the [Browse] button to locate the firmware file on your hard drive, then click the [Upgrade] button to update the camera's firmware. Once the upgrade process begins, it must not be interrupted or you risk permanently damaging your camera.

If some icons are out of place after reboot, press [Ctrl] + [F5] to force your browser to refresh its cache.



Caution:

Before updating firmware, close all other browser windows and background applications.



Note: Should you accidentally close your browser's window during the upgrade process, **DO NOT** unplug the power cable or reset the camera immediately. Try waiting 3-5 minutes, as the camera may complete the upgrade process on its own.

9 Troubleshooting

During the course of installation, you might encounter various issues. The following section contains some troubleshooting procedures to help you solve these problems.

9.1 Reconfiguring Your Device

Anytime you need to re-configure your IP camera, you can simply double-click on the eaZy Wizard icon to launch the eaZy Wizard configuration tool. During the configuration, the eaZy Wizard will automatically scan for all of the available ZyXEL IP surveillance products installed on your LAN network (even if they are not on the same subnet). Scanning generally takes around 1 minute to complete, and once it completes, you will see all available IP cameras populate the list.



9.2 Cabling Check

If your camera doesn't appear on the device list in the eaZy Wizard, follow these steps to check your cables:

- 1) Check that your IP camera has been connected to the LAN network and powered on for more than 1 minute
- 2) Check to see if your computer has a successful connection to the network.



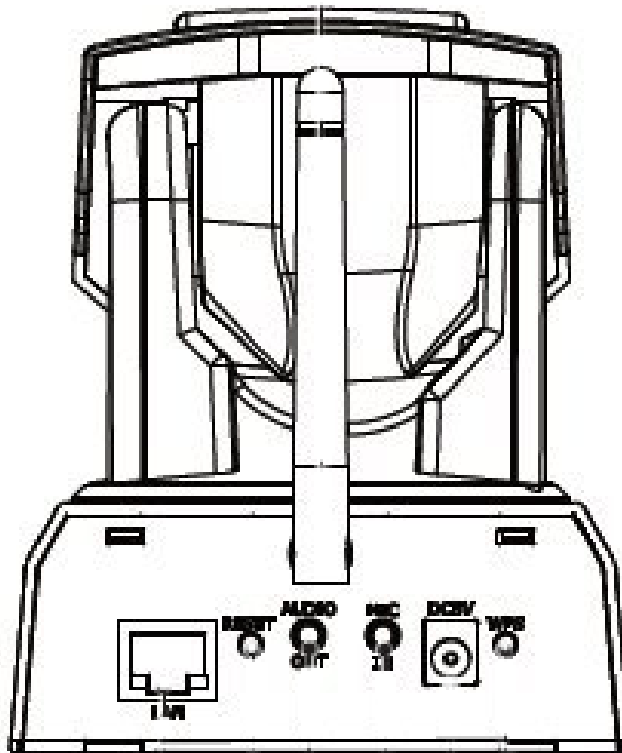
Note: You can check your router's connection status from the maintenance page of your router's settings.

9.3 Resetting to Factory Defaults

If you've forgotten your password, or your camera's been acting generally strange, you can follow the steps below to reset the camera to its default settings. To reset the camera:

- 1) Press and hold the reset button (located on the camera's rear panel) for approximately 10 seconds. When successful, you should see the status indicator light turn off.
- 2) After approximately 5 more seconds, the status indicator light should turn on again. This indicates that the camera has been successfully reset to factory defaults.
- 3) Reconfigure your camera using the eaZy Wizard.

Once the camera is reset, it will take approximately 1 minute to reboot. Wait for it to finish, then load the eaZy Wizard to scan for the camera.



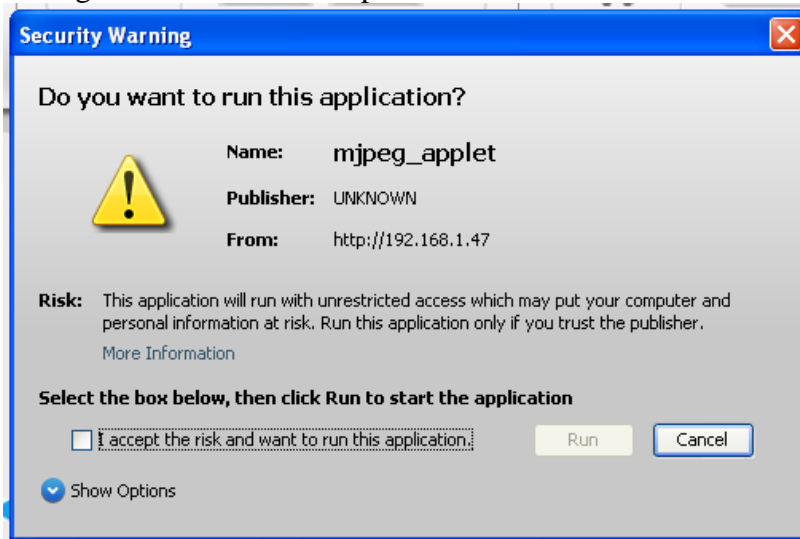
9.4 Trouble with Java

After launching your browser and entering your camera's IP address, you'll be asked for the username and password combination (Default is admin/admin, case sensitive.)

No User Interface in the Browser

This issue could have three possible causes.

- 1) Java Virtual Machine was not installed. Follow the instructions on-screen to install Java, or you won't have access to the user interface.
- 2) ActiveX was installed but not enabled. Ensure that ActiveX has been properly registered in Internet Explorer.



- 3) Browser security settings. Ensure your browser's security settings allow the installation of Java by adding the IP address of the camera to the list of trusted sites in Internet Explorer.

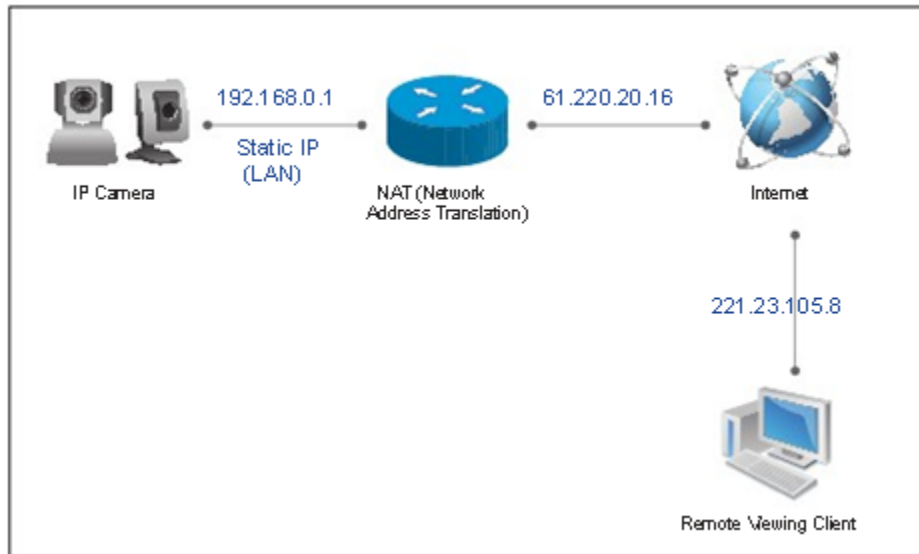


If you've gone through all above steps but still can't obtain video/audio on your browser, close all browser windows and delete the 'IPSurveillance Embedded' folder found in C:\Program Files. (If using 64-bit windows, look in C:\Program Files (x86)), then open your browser, log into your IP camera, and reinstall the ActiveX client.

If your browser is returning a "213 file not found" error, try rebooting your computer.

9.5 Trouble with Remote Viewing on Browser

You can view your camera's video streams remotely over the Internet. If you're having trouble viewing video remotely, refer to the section below for troubleshooting tips.



The above figure depicts a typical setup in which:

- The IP camera has a static virtual IP address of 192.168.0.1
- The WAN IP address at the IP camera site is 61.220.20.16
- The client (user) is trying to receive the video/audio stream remotely.

To successfully view live video streamed from the IP camera, you need to:

- 1) Ensure that the camera's image quality setting stays within the bandwidth limit of your local network. You can check the camera's image quality setting in [Setup] > [Video]. If your quality setting exceeds your bandwidth limit, you will experience stuttering video or a blank screen.
- 2) Check the ports used by the camera in [Setup] > [Network] and note the HTTP server ports, in this case port 80.
- 3) Enable port forwarding on your router and allow traffic on the ports the IP camera is using. You may need to consult the manufacturer of your router for setting details. Note: Your router may require a reboot after port forwarding is set. The following figure details the settings required to remotely view the IP camera.

Fill in any name

Punch in HTTP port number here

<input checked="" type="checkbox"/>	Name NVR HTTP	<< Application Name	TCP 80	Schedule Always
	IP Address 192.168.0.170	<< Computer Name	UDP	Inbound Filter Allow All
<input checked="" type="checkbox"/>	Name NVR RTSP	<< Application Name	TCP 554	Schedule Always
	IP Address 192.168.0.170	<< Computer Name	UDP	Inbound Filter Allow All

Camera's IP Address

Punch in RTSP port number here

Allow Traffic

After taking the above steps, you should be able to log into your IP camera from a remote location by entering the DDNS address or the static IP address into the navigation field of your web browser. For example, in this case, you could enter <http://61.220.20.16:80> into the location field of Internet Explorer to access your IP camera.



Important:

- If you have multiple IP cameras installed on a network, you'll need to change the HTTP port manually so each camera uses a different port. For example, the second device in the above example would need to use port 80, and the second device would be accessed at <http://61.220.20.16:81>

9.6 Symptoms, Causes, and Solutions

Listed below are some common problems, and their solutions.

Symptom	Possible Cause/Solution
Problems accessing from LAN network using web browser	<p>The entered IP address is incorrect.</p> <p>Make sure the IP address you entered matches the IP address of your camera. If you are certain that your camera is configured with the same subnet mask as that of your PC, you can first disconnect other cameras, then run the eaZy Wizard to scan for the camera on your network. It will display the camera's IP address on your network.</p> <p>(Note: If you're running Windows7/Vista, you'll need to run the eaZy Wizard tool with system administrator rights. Simply right-click the eaZy Wizard icon and select "run as administrator")</p> <p>If you're not sure whether your camera is on the same subnet as your PC, reconnect your camera to your PC directly (configure the IP address of your PC as 192.168.0.X), and run eaZy Wizard again to reconfigure its subnet address to match that of your PC, then reconnect it to your router or switch and run eaZy Wizard again.</p>
	<p>The viewing PC is not connected to the LAN network.</p> <p>Check to see if your PC has a successful connection to the LAN network your camera is installed on. You can open a command prompt window (by pressing Winkey+R, typing "cmd," and hitting OK), then input 'ipconfig' and press [Enter]. When your PC is connected to the network, it will display information about your IP address, subnet mask, etc.</p>
Problems accessing via wireless connection	<p>The wireless antenna is not firmly screwed in to the camera.</p> <p>Check if the wireless antenna is firmly screwed in to the camera. When camera has established wireless connection successfully, the LED status indicator of the wireless dongle will appear green and blue.</p>
	<p>Wireless settings are not configured properly.</p> <p>Check to see if wireless settings are configured correctly. Go to the camera's Wireless Settings page and make sure you have inputted the right IP address, SSID and Keyphrase.</p>
	<p>The wireless connection is broken.</p> <p>If you intend to access your camera by way of wireless connection, please check that:</p> <ol style="list-style-type: none">1. The IP camera is connected to the correct wireless access point.2. You have correctly set the encryption type and key for the wireless connection. If you didn't use a router on your network, the default IP address for the camera will be 192.168.0.128. <p>You can check the status of the connection by logging on to your router's maintenance page. Consult with the manufacturer of your router for detailed instructions.</p>

Symptom	Possible Cause/Solution
Scanning and connecting to wireless AP takes a long time	<p>Too many wireless APs nearby.</p> <p>The amount of time taken to scan wireless APs depends on the number of wireless APs around the camera. If there are too many wireless APs (30 or more), it may take as long as 3 minutes to complete the scanning process. A possible workaround is to turn down the video setting a notch temporarily, and then turn it up again after you have completed configuring your wireless connection.</p> <p>For example, you can first set your video setting as QVGA, MJPEG, 5fps, 512Kbps; Then go to network page for wireless connection setup and set the video setting back to its original state. This could reduce scanning time</p>
Successful login to the camera, but no image is displayed	<p>The ActiveX component is not installed.</p> <p>If you are viewing the camera video on Internet Explorer, make sure you have installed and enabled the camera's ActiveX components. Open Internet Explorer and go to [Tools] > [Manage Add-ons] and check that you've got both the "IPCamClientActiveX.cab" and "USActiveX.cab" control components registered and enabled. Refer to the "Trouble with the ActiveX Client" section of this manual for further help.</p>
	<p>The VLC plugin is not installed for non-IE browsers.</p> <p>If you're viewing the camera from Firefox, Safari, or Chrome, make sure your VLC plugin is properly installed. (Visit www.videolan.org/vlc/ to download the codec.)</p>
Successful access on local network, but trouble accessing from the Internet.	<p>The entered hostname/WAN IP address is incorrect.</p> <p>Make sure you entered the correct hostname (if you use DDNS) or the WAN IP address of your camera in the location field of the web browser.</p>
	<p>The LAN network is not connected to Internet.</p> <p>Both the device you're using and the camera need to have a connection to the Internet. Check if you can browse the Internet on your LAN network. If not, contact your network administrator for assistance.</p>
	<p>The camera's WAN IP address has changed but yet to be updated into DNS cache.</p> <p>If you use DDNS service, the information of your camera's IP address and the domain name the IP address is linked to are stored in the DNS cache. The cache is used to retrieve the IP information by the DNS server which translates entered hostname into the camera's IP address. Though the information is updated every few minutes (determined by the value of TTL, Time to Live), occasionally the DNS information changes (e.g. your camera acquires a new IP address) but the old information is still stored in the cache, resulting in connection failure.</p> <p>When this happens, try waiting a few minutes for the new IP information to be updated to the DNS server and then retry connection, or try to decrease the TTL value. If it still doesn't work, refer to other possible causes and solutions.</p>
	<p>The router's configuration does not allow incoming traffic to the camera.</p> <p>To access your camera from the internet, you'll need to enable port forwarding on your router and allow incoming traffic on the HTTP port your camera is using (your router may require a reboot after port forwarding is set). Refer to the "Remote Viewing via Internet Explorer" section in the user manual for detailed information. If you don't know how to enable port forwarding on the router, consult the manufacturer of your router for instruction.</p>

Symptom	Possible Cause/Solution
Network diagnosis shows error icon	<p>Network connection error.</p> <p>The network connection test verifies that the camera has successfully connected to the LAN network. When the diagnosis result shows a red exclamation mark icon, it means that the camera fails to connect to the LAN network. Check if the LAN cable is securely connected to the Ethernet port of the camera and to your hub/router, or check if the LAN cable is functioning normally. Also check whether the gateway address your camera uses is identical to that of your router</p>
	<p>Internet connection error.</p> <p>The Internet connection test verifies if the camera is connected to the Internet. When the diagnosis result shows a red exclamation mark, it may represent a failed connection to the LAN network. It could also be caused by inappropriate settings on your router that makes your router unable to connect to the Internet, such as the wrong PPPoE user name/password, or wrong WAN IP settings (when your ISP provides you with fixed IP address). See if the PC connected to your router can also access the Internet. If not, consult your ISP/ router manufacturer for correct Internet setting. If your router can connect to the Internet but your camera connected to your router cannot, check whether the IP, subnet mask and gateway is correctly set on your camera.</p>
	<p>HTTP/ port error.</p> <p>The HTTP port is used for transmitting web pages and commands over the Internet. This will fail whenever port forwarding is not enabled. Make sure you have enabled port forwarding on your router and have allowed traffic on ports your IP camera is using. Refer to the "Remote Viewing via Internet Explorer" section of this manual for more information</p>
Problem using DDNS service	<p>The user information is incorrect.</p> <p>Go to the main setup page. On the left menu, select [Network] > [DDNS], and check if the ID and password is correct. Also check with your service provider to see if your service account is active.</p>
	<p>The entered address is incorrect.</p> <p>Go to the main setup page and select [Network] > [DDNS] on the left menu, and then check if the DDNS service is enabled and if you have the correct address.</p>
	<p>Incoming traffic to the network camera is not allowed.</p> <p>Please refer to the "Remote Viewing via Internet Explorer" section in the troubleshooting chapter of this manual and look for instruction on enabling port forwarding.</p>
Problem using eaZy Wizard	<p>The IP camera's IP address is repeatedly displayed as "DHCP mode" in eaZy Wizard.</p> <p>This means the camera cannot obtain an IP address from DHCP Server or the IP address assigned to the camera is not on the same subnet as the LAN network. Please try to set the camera's IP address to a static one. Note that you have to set up the DNS server for your camera (in the advanced network settings) if your camera uses a static IP address.</p>

Symptom	Possible Cause/Solution
Part of the image becomes pixilated/Image artifacts appear	<p>Network bandwidth is insufficient. Without sufficient bandwidth, video quality will deteriorate and image errors like pixilation or frame-drop may occur. When you view your camera remotely from the Internet, your camera needs sufficient upload bandwidth to transmit video stream and you need sufficient download bandwidth to download video stream at the remote location.</p> <p>To gain satisfactory video quality, ensure there is sufficient upload bandwidth available to your network camera by taking the following actions:</p> <ol style="list-style-type: none"> 1. Contact your Internet Service Provider (ISP) to confirm the upload/download speed limit of your service. If the bit rate of the video stream is set at 512Kbps or higher but your Internet service only provides a max. of 512Kbps for upload bandwidth, then try to lower the bit rate setting in [Setup] > [Video]. 2. Run a network speed diagnostics on WebVUer to determine the bandwidth level of the currently connected network. To do so, log in to your camera using WebVUer and go to [Setup] > [Network] > [Network Bandwidth]. When the speed diagnostics is done, the WebVUer will advise you of the appropriate setting. <p>Consider the following actions to ensure sufficient download bandwidth at your remote viewing location:</p> <ol style="list-style-type: none"> 1. Contact your Internet Service Provider (ISP) to confirm the upload/download speed limit of your service. If the bit rate of the video stream is set at 3Mbps or higher but your Internet service only provides a max. of 2Mbps download bandwidth, then try to lower the bit rate setting in [Setup] > [Video]. 2. Upgrade to a Gigabit network switch. Regular 10/100 Mbps network switches cannot handle multiple megapixel streams. 3. While you are viewing the network camera remotely, shutting down any other applications that are also consuming network bandwidth in the background.
Gray images are seen repeatedly	<p>Network quality is insufficient. Seeing lots of gray images in live view mode indicates that many data packets which carry video data are dropped during the transmission. This might be caused by network congestion, wireless congestion, or the limited upload/download bandwidth of your network. To measure the upload/download capability of your network, you can use either the "Network Bandwidth" testing tool in the network settings page, or visit speedtest.net (http://speedtest.net/).</p> <p>When using wired connection: Test your bandwidth to determine whether this problem is the result of poor network quality. Alternatively, try connecting your camera to your viewing computer directly to see if there are any faulty devices on your network.</p> <p>When using wireless connection: Besides the possible network bandwidth issue, your wireless signal strength could also come into play. Low wireless signal strength can lead to the same problem. You can check your wireless signal strength in the camera's network settings page. The wireless signal level seen in the network settings is measured in dBm. To gain the optimal wireless connection quality, a signal level greater than -60 dBm is recommended. When the signal level is too low, you may have to place your wireless Access Point in a different location, use a wireless repeater, or remove obstacles between the camera and the wireless AP.</p>
Ghost image is seen	<p>Network quality is too low. This is a common problem when the network's quality is low or the video setting is too high. Lower your camera's video bit rate and see if the problem continues.</p>

Symptom	Possible cause/solution
A warning message appears stating “Your video quality is too high for your Internet bandwidth.”	<p>Network quality is not high enough.</p> <p>This means the camera’s browser interface, WebVUer, could not receive a steady stream of video data from your camera. The loss of video data might also be caused by network congestion or insufficient bandwidth. Please refer to other related troubleshooting tips. Additionally, if the CPU usage on your viewing computer is too high, the same warning message will be showed. You can monitor the CPU usage by right clicking on your Windows taskbar and choose “task manager”, and then click the Performance tab.</p>

Technical Support Information

In the event of problems that cannot be solved, please contact your vendor. If you cannot contact your vendor, contact a ZyXEL office in the region in which you bought the device. Regional offices are listed at www.zyxel.com/web/contact_us.php

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10 Technical Specifications

Category		IPC-2605N
Camera	Image Sensor	1/7" CMOS Progressive Scan Sensor
	Lens	<ul style="list-style-type: none"> Focal Length: 2.0mm Max Aperture Ratio: F2.8 Fixed Iris
	Pan Range	-170° ~ +170°; total of 340 degrees
	Tilt Range	-10° ~ +90°; total of 100 degrees
	Max Speed	Pan 60°/sec., Tilt 50°/sec.
	Zoom	10x Digital zoom
	Angle of View	50° horizontal
	Focus Range	0.5m ~ INF
	Minimum Illumination	IR Mode: 0 lux with built in IR LEDs on (12 LEDs in total; effective distance up to 10m) Color mode: 1.0 lux
	Shutter Time	1/5 ~ 1/16000 Sec
Video	Video Compression	Motion JPEG
	Resolution	160x120, 320x240, 640x480
	Frame Rate	Up to 30 FPS at 640x480
	Image Settings	<ul style="list-style-type: none"> Adjustable image size and quality ACG, AWB, AES Configurable brightness, saturation, and sharpness
Audio	Audio Communication	Two-way audio with built-in MIC
	Audio Compression	G.711 PCM 64Kbit/sec
	Audio input/output	MIC input / Audio out
Network	Security	User ID/Password protection
	Supported Protocols	TCP/IP, HTTP, UDP, FTP, ICMP, ARP, DHCP, NTP, DDNS, DynDNS, UPnP, RTP, RTSP, RTCP, SMTP, IGMP, 3GPP, IPv4
Firmware	Firmware	<ul style="list-style-type: none"> Supports UPnP Supports online firmware update

Category		IPC-2605N
Web Browser	Internet Explorer (ActiveX)	<ul style="list-style-type: none"> Remotely view and configure camera on Internet Explorer Alarm and event management: FTP, I/O alarm, server notification, SMS/Email alert
	Supported Devices	<ul style="list-style-type: none"> PC, Laptop, Tablet, Nettop, MID with IE/ActiveX support Viewing in MJPEG mode on mobile phone, iPhone/iPad, BlackBerry, Android, Windows Mobile, PDA
Mobile Phone	MJPEG Mode	Viewing of camera image via phone browsers
General	Operating Conditions	5°C ~40°C
	Power Supply	DC5V/2A
	System Requirements	<ul style="list-style-type: none"> Computer with 2.8GHz dual core processor and 2GB memory or above Supported Operating Systems: Windows XP SP3, Vista SP1, Windows7 x86/x64
	Included Accessories	<ul style="list-style-type: none"> Software CD (electronic manual included) Quick Installation Guide Power Adapter Network Cable Screws for ceiling mounting Screw mount
	Dimensions	105mm x 125.5mm x 128.6mm

*Specifications are subject to change without prior notice.

11 Open-Sourced Components

3 rd Party Software	Version	License
Addgroup	V1.13.4	Busybox, GPLv2
Adduser	V1.13.4	Busybox, GPLv2
Ash	V1.13.4	Busybox, GPLv2
AVN-IPv4LL	V1.13.4	GPL
Busybox	V1.13.4	Busybox, GPLv2
Cat	V1.13.4	Busybox, GPLv2
Chattr	V1.13.4	Busybox, GPLv2
Chgrp	V1.13.4	Busybox, GPLv2
Chmod	V1.13.4	Busybox, GPLv2
Chown	V1.13.4	Busybox, GPLv2
ComproRTSP	V1.13.4	GPL, modified from live.2008.12.20
Cp	V1.13.4	Busybox, GPLv2
Cttyhack	V1.13.4	Busybox, GPLv2
Date	V1.13.4	Busybox, GPLv2
Dd	V1.13.4	Busybox, GPLv2
Delgroup	V1.13.4	Busybox, GPLv2
Deluser	V1.13.4	Busybox, GPLv2
Df	V1.13.4	Busybox, GPLv2
Dmesg	V1.13.4	Busybox, GPLv2
Echo	V1.13.4	Busybox, GPLv2
Egrep	V1.13.4	Busybox, GPLv2
Email	V3.1.2	GPL
Ethtool	V6	GPL
False	V1.13.4	Busybox, GPLv2
Fgrep	V1.13.4	Busybox, GPLv2
ftp	V0.16	GPL
Grep	V1.13.4	Busybox, GPLv2
Gnuzip	V1.13.4	Busybox, GPLv2
Gzip	V1.13.4	Busybox, GPLv2
Hostname	V1.13.4	Busybox, GPLv2
Htpasswd	V1.19	GPL
Ip	V1.13.4	Busybox, GPLv2
Ipaddr	V1.13.4	Busybox, GPLv2
Iplink	V1.13.4	Busybox, GPLv2
Iproute	V1.13.4	Busybox, GPLv2
Iptables	V1.4.10	GPL
Iptables-multi	V1.4.10	GPL
Iptables-restore	V1.4.10	GPL
Iptables-save	V1.4.10	GPL
iwconfig	V29	GPL

Iwlist	V29	GPL
Iwpriv	V29	GPL
Kill	V1.13.4	Busybox, GPLv2
Ln	V1.13.4	Busybox, GPLv2
Login	V1.13.4	Busybox, GPLv2
Ls	V1.13.4	Busybox, GPLv2
Lsattr	V1.13.4	Busybox, GPLv2
Mini_httpd	V1.19	GPL
Mkdir	V1.13.4	Busybox, GPLv2
Mkdosfs	V2.11	GPL
Mknod	V1.13.4	Busybox, GPLv2
Mktemp	V1.13.4	Busybox, GPLv2
More	V1.13.4	Busybox, GPLv2
Mount	V1.13.4	Busybox, GPLv2
Mountpoint	V1.13.4	Busybox, GPLv2
Mv	V1.13.4	Busybox, GPLv2
Netstat	V1.13.4	Busybox, GPLv2
Nice	V1.13.4	Busybox, GPLv2
Ping	V1.13.4	Busybox, GPLv2 Busybox, GPLv2
Ping6	V1.13.4	Busybox, GPLv2
Ps	V1.13.4	Busybox, GPLv2
Pwd	V1.13.4	Busybox, GPLv2
Rm	V1.13.4	Busybox, GPLv2
Sed	V1.13.4	Busybox, GPLv2
Sh	V1.13.4	Busybox, GPLv2
Sleep	V1.13.4	Busybox, GPLv2
Stat	V1.13.4	Busybox, GPLv2
Stty	V1.13.4	Busybox, GPLv2
Stunnel	V4.36	GPL
Su	V1.13.4	Busybox, GPLv2
Sync	V1.13.4	Busybox, GPLv2
Tar	V1.13.4	Busybox, GPLv2
Touch	V1.13.4	Busybox, GPLv2
True	V1.13.4	Busybox, GPLv2
Umount	V1.13.4	Busybox, GPLv2
Uname	V1.13.4	Busybox, GPLv2
Upnpc-static	V20071003	GPL
Vi	V1.13.4	Busybox, GPLv2
Watch	V1.13.4	Busybox, GPLv2
Zcat	V1.13.4	Busybox, GPLv2
Ld-2.11.so		GPLv3
Ld-linux.so.3		GPLv3
Libc.so	V2.11	GPLv3
Libc.so.6	V2.11	GPLv3

Libc-2.11.so	V2.11	GPLv3
Libcrypt.so	V2.11	GPLv3
Libcrypt.so.1	V2.11	GPLv3
Libcrypt-2.11.so	V2.11	GPLv3
Libcrypto.so	V0.98m	GPL
Libcrypto.so.0.9.8	V0.98m	GPL
Libdl.so	V2.11	GPLv3
Libdl.so.2	V2.11	GPLv3
Libdl-2.11.so	V2.11	GPLv3
Libgcc_s.so	V4.4.0	GPLv3
Libgcc_s.so.1	V4.4.0	GPLv3
Libip4tc.a	V1.4.10	GPL
Libip4tc.la	V1.4.10	GPL
Libip6tc.a	V1.4.10	GPL
Libip6tc.la	V1.4.10	GPL
Libiptc.a	V1.4.10	GPL
Libiptc.la	V1.4.10	GPL
Libiw.so.29	V29	
Libxml.so	V1.4.10	GPL
Libxml.so.2	V1.4.10	GPL
Libxml.so.2.0.2	V1.4.10	GPL
Libm.so	V2.11	GPLv3
Libm.so.6	V2.11	GPLv3
Libm-2.11.so	V2.11	GPLv3
Libnsl.so	V2.11	GPLv3
Libnsl.so.1	V2.11	GPLv3
Libnsl-2.11.so	V2.11	GPLv3
Libnss_dns.so	V2.11	GPLv3
Libnss_dns.so.2	V2.11	GPLv3
Libnss_dns-2.11.so	V2.11	GPLv3
Libnss_files.so	V2.11	GPLv3
Libnss_files.so.2	V2.11	GPLv3
libnss_files-2.11.so	V2.11	GPLv3
Libpthread.so	V2.11	GPLv3
Libpthread.so.0	V2.11	GPLv3
Libpthread-2.11.so	V2.11	GPLv3
Libresolv.so	V2.11	GPLv3
Libresolv.so.2	V2.11	GPLv3
Libresolv-2.11.so	V2.11	GPLv3
Librt.so	V2.11	GPLv3
Librt.so.1	V2.11	GPLv3
Librt-2.11.so	V2.11	GPLv3
Libsc.so	V2.11	GPLv3
Libsc.so.1.0.2	V2.11	GPLv3
Libsockipc.so	V2.11	GPLv3

Libsockipc.so.1.2	V2.11	GPLv3
Libssl.so	V0.98m	GPL
Libssl.so.0.9.8	V0.98m	GPL
Libstdc++.so	V4.4.0	GPLv3
Libstdc++.so.6.0.11	V4.4.0	GPLv3
Libthread_db.so	V4.4.0	GPLv3
Libthread_db.so.1	V2.11	GPLv3
Libthread_db-1.0.so	V2.11	GPLv3
Libthreadutil.so	V1.4.1	GPL
Libthreadutil.so.2	V1.4.1	GPL
Libthreadutil.so.2.0.2	V1.4.1	GPL
Libupnp.so	V1.4.1	GPL
Libupnp.so.2	V1.4.1	GPL
Libupnp.so.2.0.2	V1.4.1	GPL
Libutil.so	V2.11	GPLv3
Libutil.so.1	V2.11	GPLv3
Libutil-2.11.so	V2.11	GPLv3
Libxtables.a		GPLv3
Libxtables.la		GPLv3
Adjtimex	V1.13.4	Busybox, GPLv2
Arp	V1.13.4	Busybox, GPLv2
Blkid	V1.13.4	Busybox, GPLv2
Depmod	V1.13.4	Busybox, GPLv2
devmem	V1.13.4	Busybox, GPLv2
Fdisk	V1.13.4	Busybox, GPLv2
Freeramdisk	V1.13.4	Busybox, GPLv2
Fsck	V1.13.4	Busybox, GPLv2
Fsck.minix	V1.13.4	Busybox, GPLv2
Getty	V1.13.4	Busybox, GPLv2
Halt	V1.13.4	Busybox, GPLv2
Hwclock	V1.13.4	Busybox, GPLv2
Ifconfig	V1.13.4	Busybox, GPLv2
Ifdown	V1.13.4	Busybox, GPLv2
Ifup	V1.13.4	Busybox, GPLv2
Init	V1.13.4	Busybox, GPLv2
Insmod	V1.13.4	Busybox, GPLv2
Klogd	V1.13.4	Busybox, GPLv2
Logread	V1.13.4	Busybox, GPLv2
Losetup	V1.13.4	Busybox, GPLv2
Lsmmod	V1.13.4	Busybox, GPLv2
makedevs	V1.13.4	Busybox, GPLv2
Mdev	V1.13.4	Busybox, GPLv2
Mkds.minix	V1.13.4	Busybox, GPLv2
Mkswap	V1.13.4	Busybox, GPLv2
Modprobe	V1.13.4	Busybox, GPLv2

Pivot_root	V1.13.4	Busybox, GPLv2
Poweroff	V1.13.4	Busybox, GPLv2
Reboot	V1.13.4	Busybox, GPLv2
Rmmod	V1.13.4	Busybox, GPLv2
Route	V1.13.4	Busybox, GPLv2
Runlevel	V1.13.4	Busybox, GPLv2
Start-stop-daemon	V1.13.4	Busybox, GPLv2
Sulogin	V1.13.4	Busybox, GPLv2
Swapoff	V1.13.4	Busybox, GPLv2
Swapon	V1.13.4	Busybox, GPLv2
Switch_root	V1.13.4	Busybox, GPLv2
Sysctl	V1.13.4	Busybox, GPLv2
Syslogd	V1.13.4	Busybox, GPLv2
Udhcpc	V1.13.4	Busybox, GPLv2
Watchdog	V1.13.4	Busybox, GPLv2
haserl	V0.9.26	GPL

This product contains AVN-IPv4LL, ComproRTSP, email, ethtool, ftp, htpasswd, iptables, iptables-multi, iptables-restore, iptables-save, iwconfig, iwlist, iwpriv, mini_httpd, stunnel, upnpc-static, libcrypto.so, libcrypto.so.0.9.8, libip4tc.a, libip4tc.la, libip6tc.a, libip6tc.la, libiptc.la, libiw.so.29, libxml.so, libxml.so.2, libxml.so.2.0.2, libssl.so, libssl.so.0.9.8, libthreadutil.so, libthreadutil.so.2, libthreadutil.so.2.0.2, libupnp.so, libupnp.so.2, libupnp.so.2.0.2, libxtables.a, libxtables.la, and haserl under the following license.

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The precise terms and conditions for copying, distribution and modification follow.

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