



EARFORCE® Z11



User Guide

ENGINEERED FOR



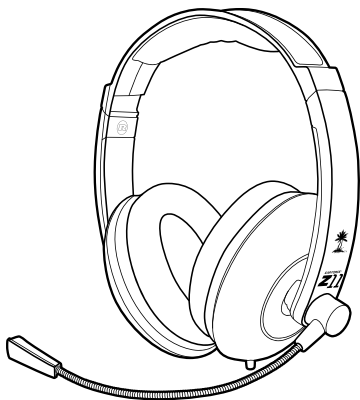
PC MAG

ALSO WORKS WITH MOBILE DEVICES

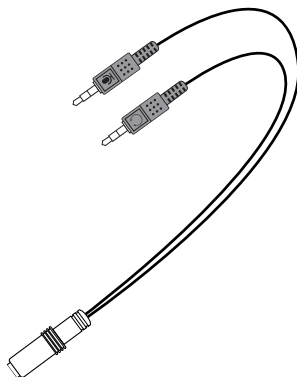


EARFORCE®
Z11

Package Contents



Z11 Headset



PC Adapter Cable

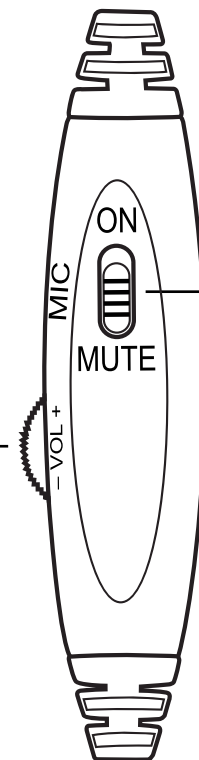


Turtle Beach Sticker

In-line Controls

Master Volume

Adjusts the master volume of the incoming game and chat audio.



Mic Mute Switch*

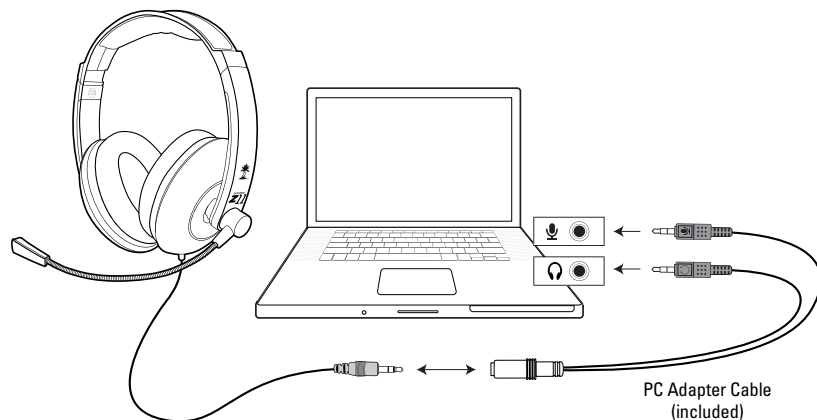
Switch to MUTE to mute the microphone.

***NOTE:** When using the Z11 with mobile phones, the mic mute switch control should not be used as it may cause issues during phone calls. To mute the microphone, use the mute control directly on the phone.

PC/Mac® Setup

PC/Mac with separate headphone and mic jacks

The included PC adapter cable is used for setup with computers that have individual headphone and microphone inputs. Connect the 3.5mm male end of the Z11 headset to the female end of the PC adapter cable. Then connect the plugs to the corresponding headphone and mic jacks on the computer.



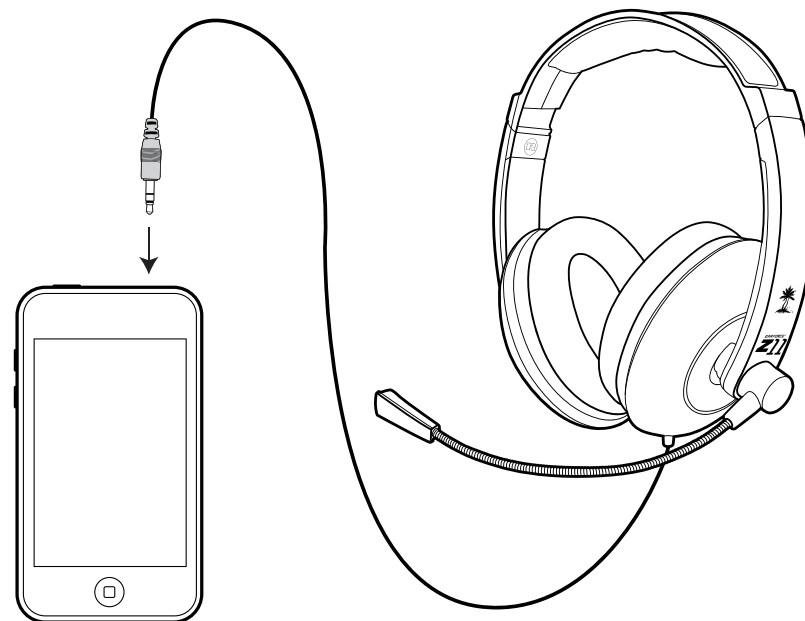
PC/Mac with single 4-pole headphone/mic jack

Some newer PCs and Mac computers have a single 3.5mm connection for both the headphone and mic audio signals. If this is the case, simply plug the 3.5mm end of the headset into the jack. The PC adapter cable is not required for this setup.



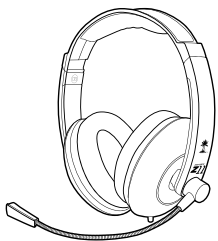
Mobile Setup

The Z11 includes a 3.5mm, 4-pole plug for easy compatibility with most smartphones*, tablets, digital music players and portable game systems. Simply plug the 3.5mm connector into the device's headphone jack.



***NOTE:** When using the Z11 with mobile phones, the mic mute switch control should not be used as it may cause issues during phone calls. To mute the microphone, use the mute control directly on the phone.

Technical Specifications



- 50mm diameter speakers
- Speaker Frequency Response: 20Hz - 20kHz, >120dB SPL @ 1kHz
- Condenser Microphone Frequency Response: 50Hz - 15kHz
- Maximum analog input level with volume control on maximum setting: 2Vpp (700mV rms)
- 3.5mm, 4-pole plug for line and mic output
- Mic mute switch
- Cable length: 4 ft. (1.2m)

Safety Notice

To avoid potential damage to the device, always disconnect all cables before transporting it.

WARNING: Permanent hearing damage can occur if a headset is used at high volumes for extended periods of time, so it is important to keep the volume at a safe level. Over time, your ears adapt to loud volume levels, so a level that may not cause initial discomfort can still damage your hearing. If you experience ringing in your ears after listening with the headset, it means the volume is set too loud. The louder the volume is set, the less time it takes to affect your hearing. So, please take care to listen at moderate levels.

- Before placing a headset on your ears, turn the volume down completely, then slowly increase it to a comfortable level.
- Turn down the volume if you can't hear people speaking near you.
- Avoid turning up the volume to block out noisy surroundings.

Limited Warranty for Turtle Beach Products

Voyetra Turtle Beach, Inc. ("VTB") warrants to the original end-user purchaser ("Purchaser") that the retail Turtle Beach hardware product herein ("Product") will be free of defects in materials and workmanship for a period of one year from the date of purchase by the Purchaser ("Warranty Period"). Any Extended Warranty or Service Plans purchased through a Retail store are not honored by VTB. The Warranty refers to the repair/replacement of a defective product during this period and not a refund.

This limited warranty extends only to the Purchaser and is not transferable or assignable to any subsequent purchaser. This limited warranty is applicable only in the country or territory where the Product was purchased from an authorized VTB retailer and does not apply to a Product that has been purchased as used or refurbished (except refurbished by VTB) or was included as part of a non-VTB product.

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VTB does not warrant uninterrupted or error-free operation of the Product and is under no obligation to support the Product for all computer operating systems or future versions of such operating systems.

If a defect should occur during the Warranty Period, Purchaser must contact VTB to obtain a Return Merchandise Authorization ("RMA") number. Purchaser will be responsible for shipping costs incurred in returning the defective Product to an authorized VTB service center, or to the repair facility located at VTB's corporate headquarters. A copy of the dated proof of purchase and a description of the problem must be included with the defective Product. VTB will not be responsible for other products or accessories included with the defective Product sent to VTB. The RMA number must be clearly indicated on the outside of the package. Packages without an RMA number will be refused by VTB or its representatives and returned to sender at the sender's expense. In the event of a defect, Purchaser's sole and exclusive remedy, and VTB's sole liability, is expressly limited to the correction of the defect by adjustment, repair, or replacement of the Product at VTB's sole option and expense. VTB owns all Products it has replaced and all parts removed from repaired Products. VTB uses new and reconditioned parts made by various manufacturers in performing warranty repairs and building replacement products. If VTB repairs or replaces a product, the original Warranty Period is not extended, however, VTB warrants that repaired or replacement parts will be free from defects in material and workmanship for a period of thirty (30) days from the date of repair or replacement, or for the remainder of the Warranty Period, whichever is greater.

This warranty does not apply to any Product that has had its serial number altered, removed or defaced, or any Product damage caused by shipping, improper storage, accident, problems with electrical power, abuse, misuse, neglect, ordinary wear, acts of God (e.g. flood), failure to follow directions, improper maintenance, use not in accordance with product instructions, unauthorized modification or service of the Product or damage resulting from the use of the Product with hardware, software or other products not provided by or specifically recommended by VTB.

Limited Warranty for Turtle Beach Products

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EXCLUSIONS FROM LIMITED WARRANTY:

This Limited Warranty shall not apply and VTB has no liability under this Limited Warranty if the Turtle Beach Product:

- is used for commercial purposes such as "LAN Centers" (including rental or lease);
- is modified or tampered with;
- is damaged by Acts of God, power surge, misuse, abuse, negligence, accident, wear and tear, mishandling, misapplication, or other causes unrelated to defective materials or workmanship;
- serial number is defaced, altered or removed;
- is not used in accordance with the documentation and use instructions; or
- is repaired, modified or altered by other than authorized repair centers.
- product is no longer available because it was discarded.



For more products, accessories and general product information, please visit
TurtleBeach.com

For warranty information and product support, please visit
TurtleBeach.com/support



DESIGNED AND ENGINEERED BY TURTLE BEACH IN NEW YORK, USA

MODEL: TBS-2145-01

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Notes

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