

# V7 SEVEN



## V7 QD Call Center Stereo Headset



## HQ511

SKU: 12GN36

### Optimized for exceptional communication.

Call center headsets are a vital piece of equipment for any customer service team and your associates need reliable headsets that provide clear, optimized communication, acoustic protection, and the comfort and durability for all-day wear.

The V7 QD Call Center headset can make the most of every call. The noise cancelling microphone technology helps reduce ambient noise while the speakers, optimized for telephony, reproduce exceptional speech clarity.

The quick-disconnect (QD) connectors are designed to allow you to unplug and move away from your desk during a call without needing removing your headset. Calls are put on hold simply by disconnecting the QD during a call. It's an ideal solution for heavy telephone use environments like those of heavy call-volume customer care centers, tech support services and IT help-desks.

- Lightweight design - perfect for all-day wear
- Speaker frequency response optimized for voice clarity
- Noise cancelling boom microphone reduces background noise
- Poly (Plantronics) style Quick Disconnect (QD) connector

### General

Sku: 12GN36  
 Model: HQ511  
 UPC: 662919116526  
 Warranty: 2 years  
 Compliance: CE, RoHS, UKCA  
 Country Of Origin: China  
 Package Type: 4 Color Box  
 Package Includes: Headset, quickstart guide, compliance & warranty documents

### Color

Color: Black  
 Accent Color: Silver

### Design

Audio Segment: Premium  
 Headset Form Factor: On Ear

### Package Dimensions

Package Dimensions (L/W/H): (190.5 x 129.5 x 55.9mm (7.5 x 5.1 x 2.2 in )  
 Shipping Weight: 190g (6.7 oz)

### Product Dimensions

Product Dim (L/W/H): 133 x 53 x 160 mm (7.25 x 2.1 x 6.3 in)  
 Product Weight: 106.3 g (3.75 oz)

### A+ Content

Description:

### California Prop 65

No warning required



Customer  
 Centers  
 Support  
 Communication  
 Comfort  
 noise  
 cancelling  
 boom  
 microphone  
 consideration  
 in  
 comfort

### Technical

Connectivity: Quick Disconnect (QD)  
 Decibels: 122 ±3dB at 1kHz  
 Impedance: 32 Ω ± 10%  
 Driver Size: 30mm  
 Frequency Range: 20 Hz to 20 kHz  
 Mic Sensitivity: -49 dBV/Pa ± 3dB