

# HP EliteOne 840 G9 All-in-One PC Wolf Pro Security Edition (69S92UT)



## Be there even when you're not

The HP EliteOne 840 AiO empowers your team to be at their best with experiences that delight users and IT. Featuring a new sleek design, the latest Intel® processor[2], and packed with a new set of premium collaboration tools, it's ready for all your demanding projects and virtual conferences.



HP recommends Windows 11 Pro for business

### HP Auto Frame[5]

Bring your meetings to life powered by premium audio and video features.[4]

### Powerful Intel® processor[2]

Multitask with ease thanks the latest Intel® processor[2], massive storage, and agile DDR5 memory.

### Protected by HP Wolf Security

HP Wolf Pro Security Edition PCs interlace HP Sure Click Pro with HP Sure Sense Pro providing more in-depth coverage than the standard versions through a 1-year or 3-year user license with HP Support.[7] This creates a powerful, single solution that doesn't require an IT-managed PC environment.

# Specifications

Form factor	All-in-one
Operating system	Windows 11 Pro (preinstalled with Windows 10 Pro Downgrade) <sup>[1,2]</sup>
Processor family	12th Generation Intel® Core™ i5 processor
Processor	Intel® Core™ i5-12500 (up to 4.6 GHz with Intel® Turbo Boost Technology, 18 MB L3 cache, 6 cores, 12 threads) <sup>[6,7]</sup>
Chipset	Intel® Q670 (vPro®) <sup>[3]</sup>
Memory	8 GB DDR5-4800 MHz RAM (1 x 8 GB)
Memory Slots	2 SODIMM
Internal Storage	256 GB PCIe® NVMe™ TLC SSD
Graphics	Integrated
Graphics (integrated)	Intel® UHD Graphics 770
Display	60.5 cm (23.8") diagonal, FHD (1920 x 1080), IPS, anti-glare, 250 nits, 72% NTSC
Display	23.8" diagonal, FHD (1920 x 1080), IPS, anti-glare, 250 nits, 72% NTSC
Audio	Audio by Bang & Olufsen, 5 W stereo speakers, headset and headphone side ports (3.5 mm), high performance integrated stereo speakers
Minimum dimensions (W x D x H)	53.96 x 23.8 x 55.81 cm (System dimensions may fluctuate due to configuration and manufacturing variances.)
Minimum dimensions (W x D x H)	21.14 x 9.37 x 21.97 in (System dimensions may fluctuate due to configuration and manufacturing variances.)
Weight	9.26 kg (Exact weight depends on configuration.)
Weight	20.42 lb (Exact weight depends on configuration.)
Keyboard	HP Wired Desktop 320K Keyboard
Pointing device	HP 125 Wired Mouse
Camera	5 MP Swivel camera with integrated dual array digital microphones <sup>[11]</sup>
Ports	1 headphone/microphone combo
Expansion slots	1 M.2 2230; 3 M.2 2280 (1 M.2 2230 slot for WLAN and Bluetooth® combo. 3 M.2 2280 for NVMe SSD for storage one attached to CPU PCIe Gen 4.0 and two attached to PCH PCIe Gen 3.0)
Ports	1 USB Type-C® 20Gbps signaling rate (charging); 1 USB Type-A 10Gbps signaling rate
Ports	1 USB Type-C® 10Gbps signaling rate (DisplayPort™ 1.4); 2 USB Type-A 10Gbps signaling rate; 2 USB Type-A 5Gbps signaling rate; 1 HDMI-in 1.4; 1 dual-mode DisplayPort™ 1.4; 1 RJ-45
Package dimensions (W x D x H)	62.8 x 18.6 x 67.5 cm
Package weight	12.5 kg
Network interface type	WLAN
Wireless	Intel® Wi-Fi 6E AX211 (2x2) and Bluetooth® 5.3 wireless card (supporting gigabit data rate)
Power	240 W internal power supply, up to 92% efficiency, active PFC
Ecolabels	TCO Certified
Energy star certified	ENERGY STAR® certified
Management features	HP Client Catalog (download); HP Driver Packs (download); HP Image Assistant (download); HP Client Management Script Library (download); HP Connect for Microsoft Endpoint Manager; HP Manageability Integration Kit (download); HP Patch Assistant (download); HP CECF Enabled Configuration <sup>[12,13,14]</sup>
Sustainable impact specifications	Ocean-bound plastic in speaker enclosure; 40% post-consumer recycled plastic; 30% ITE-derived closed loop plastic; Low Halogen; 80 Plus® Platinum power supplies available
Security management	Trusted Platform Module TPM 2.0 Embedded Security Chip shipped with Windows 10 (Common Criteria EAL4+ Certified)(FIPS 140-2 Level 2 Certified); HP Sure Start; HP Secure Erase; HP Sure Click; HP Sure Sense; Absolute Persistence module; HP Sure Admin; HP BIOSphere Gen6; HP Client Security Manager Gen7; HP Tamper Lock; HP Sure Run Gen6; HP Sure Recover Gen6; HP Plarform Certificate; Seamless Firmware Update Service; Secured-CORE PC Disable; Windows Hello Enhanced Sign-in Security (ESS) Enable <sup>[19,20,21,22,23,24,25,26,27,28]</sup>
Software included	HP Notifications; HP PC Hardware Diagnostics UEFI; HP Support Assistant; HP Connection Optimizer; HP Privacy Settings; HP PC Hardware Diagnostics Windows; HP Desktop Support Utilities; MyHP; HP QuickDrop; HP Easy Clean; Touchpoint Customizer for Commercial; HP Easy Clean Keyboard Driver; HSA Fusion for Commercial; HSA Telemetry for Commercial <sup>[15,16,17]</sup>
UPC number	196548574360

Support service included

HP 3 year Next Business Day Onsite Desktop Hardware Support. For terms and conditions, please visit  
[https://cpc.ext.hp.com/portal/site/cpc/details/?  
serviceProductNumber=U6578E&selectedCountry=US&lang=en\\_US](https://cpc.ext.hp.com/portal/site/cpc/details?serviceProductNumber=U6578E&selectedCountry=US&lang=en_US)

Top Recommended Displays, Accessories and Services

Series 7 Pro

HP Series 7 Pro 27 inch QHD Monitor - 727pq	8J4D8AA
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E-Series

HP E27 G5 FHD Monitor	6N4E2AA
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Personal Systems Hardware Support Onsite Service

HP 3 year Next Business Day Onsite for CSR Parts Only DT HW Support	UE379E
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Personal Systems Commercial Care Pack Services

HP 3 year Active Care Next Business Day Onsite Desktop Hardware Support	U17ZGE
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Wireless Combo

HP 655 Wireless Keyboard and Mouse Combo	4R009AA
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Mounting Brackets

HP EliteOne G9 VESA Plate	6H1W8AA
HP Quick Release Bracket 2	6KD15AA

**Messaging Footnotes**

[2] Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

[4] Requires Windows 11 OS.

[5] Requires myHP application and Windows OS.

[7] HP Wolf Pro Security Edition (including HP Sure Click Pro and HP Sure Sense Pro) is available preloaded on select SKUs and, depending on the HP product purchased, includes a paid 1-year or 3-year license. The HP Wolf Pro Security Edition software is licensed under the license terms of the HP Wolf Security Software - End-User license Agreement (EULA) that can be found at: [https://support.hp.com/us-en/document/ish\\_3875769-3873014-16](https://support.hp.com/us-en/document/ish_3875769-3873014-16) as that EULA is modified by the following: "7. Term. Unless otherwise terminated earlier pursuant to the terms contained in this EULA, the license for the HP Wolf Pro Security Edition (HP Sure Sense Pro and HP Sure Click Pro) is effective upon activation and will continue for either a twelve (12) month or thirty-six (36) month license term ("Initial Term"). At the end of the Initial Term you may either (a) purchase a renewal license for the HP Wolf Pro Security Edition from HP.com, HP Sales or an HP Channel Partner, or (b) continue using the standard versions of HP Sure Click and HP Sure Sense at no additional cost with no future software updates or HP Support.

**Technical Specifications Footnotes**

[1] Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.

[2] This system is preinstalled with Windows 10 Pro software and also comes with a license for Windows 11 Pro software and provision for recovery software. You may only use one version of the Windows software at a time. Switching between versions will require you to uninstall one version and install the other version. You must back up all data (files, photos, etc.) before uninstalling and installing operating systems to avoid loss of your data.

[3] For full Intel® vPro® functionality, Windows 11 Pro 64 bit, a vPro supported processor, vPro enabled chipset, vPro enabled wired LAN and/or WLAN card and TPM 2.0 are required. Some functionality requires additional 3rd party software in order to run. See <http://intel.com/vpro>.

[6] Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

[7] Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See <http://www.intel.com/technology/turboboost/> for more information.

[11] Sold separately or as an optional feature.

[12] HP Connect for Microsoft Endpoint Manager is available from the Azure Market Place for HP Pro, Elite, Z and Point-of-Sale PCs managed with Microsoft Endpoint Manager. Subscription to Microsoft Endpoint Manager required and sold separately. Network connection required.

[13] HP Patch Assistant available on select HP PCs with the HP Manageability Kit that are managed through Microsoft System Center Configuration Manager. HP Manageability Integration Kit can be downloaded from <http://www8.hp.com/us/en/ads/clientmanagement/overview.html>.

[14] HP Manageability Integration Kit can be downloaded from <http://www.hp.com/go/clientmanagement>.

[15] myHP requires Windows OS.

[16] HP Quick Drop requires Internet access and Windows 10 or higher PC preinstalled with HP QuickDrop app and either an Android device (phone or tablet) running Android 7 or higher with the Android HP QuickDrop app, and /or an iOS device (phone or tablet) running iOS 12 or higher with the iOS HP QuickDrop app.

[17] HP Support Assistant requires Windows and Internet access.

[19] HP Sure Click requires Windows 10 Pro or higher or Enterprise. See [https://bit.ly/2PrLT6A\\_SureClick](https://bit.ly/2PrLT6A_SureClick) for complete details.

[20] HP Sure Sense is available on select HP PCs with Windows 10 Pro, Windows 10 Enterprise, Windows 11 Pro, or Windows 11 Enterprise OS.

[21] HP Sure Run Gen5 is available on select HP PCs and requires Windows 10 and higher.

[22] HP Sure Recover Gen5 with Embedded Reimaging is an optional feature which requires Windows 10 and higher must be configured at purchase. You must back up important files, data, photos, videos, etc. before use to avoid loss of data. Network based recovery using Wi-Fi is only available on PCs with Intel Wi-Fi Module.

[23] HP Sure Start Gen7 is available on select HP PCs and requires Windows 10 and higher.

[24] HP Sure Admin requires Windows 10 or higher, HP BIOS, HP Manageability Integration Kit from <http://www.hp.com/go/clientmanagement> and HP Sure Admin Local Access Authenticator smartphone app from the Android or Apple store.

**Learn more at**  
[25] HP Client Security Manager Gen7 requires Windows and is available on the select HP Elite and Pro PCs  
[hp.com](http://hp.com)

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