

DIGITAL AND USB Corded Contact Center Headsets

BENEFITS

- Create clear, private conversations with a unique curved, telescoping microphone and pivoting boom and voice-optimized frequency response.
- Adjust the acoustic perspective of every call for more natural-sounding conversation with the adjustable sidetone (USB only).
- Supports SoundGuard Digital advanced acoustic protection (Anti-startle, G616 and TWA.
- Provide workers with the strength and durability of a reinforced, lightweight headband based on Poly contact center grade design.

ENCOREPRO 700 SERIES

A high-performing headset sets up a great contact center experience. EncorePro 700 Series features excellent noise canceling for accurate voice interactions and fewer repeats—and helps keep customers happy. The adjustable microphone with its pivoting boom can be positioned in just the right place for transmitting super-clear calls. So customers catch every word—and you catch theirs. Each headset is rigorously tested in our own manufacturing facility—so we didn't miss a thing. Award-winning design? Check. Superior audio quality? Check. Premium look and feel? Check. The EncorePro 700 Series is highly reliable in the most intensive environments—it's built to last.

- Adjustable sidetone (USB only).
- HiFi stereo for media playback (USB only).
- Reinforced, lightweight headband.
- Quick Disconnect (QD) tested to over 30,000 cycles.
- Inline call control for easy volume adjustment and muting (USB only).

ENCOREPRO 700 SERIES



ENCOREPRO 710 over-the-head, monaural

ENCOREPRO 700 SERIES

CONNECTS TO

- PC or desk phone with Poly audio processors or cables
- Chromebook

IDEAL FOR

• Telephone-intensive users, including formal customer care centers, and customer service organizations

AUDIO PERFORMANCE

• Wideband audio (up to 6,800 Hz), telescoping noise-canceling microphone

HEARING PROTECTION

• SoundGuard technology: acoustic limiting for protection against sounds above 118 dBA

ENCOREPRO 700 USB SERIES

CONNECTS TO

- PC
- Chromebook

IDEAL FOR

• Telephone intensive users, including formal customer care centers and customer service organisations where employees have their own desks

AUDIO PERFORMANCE

• Wideband audio (up to 6,800 Hz), telescoping noise-canceling microphone

HEARING PROTECTION

- SoundGuard DIGITAL: G616 support limits the level to 102 dBSPL; Time Weighted Average (TWA) prevents average daily sound exposure from exceeding 85 dBA or 80 dBA.
- Built-in support helps IT meet the appropriate Noise at Work regulations

SOFTPHONE COMPATIBILITY

 Certified for Skype for Business and Optimized for Microsoft[®] Lync[®]. Built for UC&C applications and softphones from Zoom Contact Center, Avaya, Cisco, and others.*



ENCOREPRO 700 DIGITAL SERIES

CONNECTS TO

- PC via DA90 Audio processor
- Chromebook

IDEAL FOR

 Telephone intensive users, including formal customer care centers and customer service organisations who want to track headset inventory

AUDIO PERFORMANCE

• Wideband audio (up to 6,800 Hz), telescoping noise-canceling microphone

HEARING PROTECTION

• SoundGuard technology, acoustic limiting for protection against sounds above 118 dBA

LIMITED WARRANTY

• Two years (applies to all models)

* Requires Plantronics Hub

LEARN MORE

For more information about EncorePro 700 Series, please visit poly.com/encorepro-700