



Poly EncorePro 320 with Quick Disconnect Binaural Headset TAA (77T26AA)

Overview

Comfort. Reliability. Value.

Make the most of every call. The EncorePro 300 Series, contact center headsets, are good for workers, callers, and your bottom line. Long-lasting comfort. Total reliability. Noise canceling so customers hear clearly. And exceptional value.

Get top quality audio

Give your teams and customers the quality audio you expect from Poly, with a flexible noise-canceling microphone to tune out background buzz and chatty neighbors.

Make conversations clear

Better understanding leads to better outcomes, and happier customers. That's why we use voice-optimized frequency response to make conversations clearer — and more accurate.

Features

Flexible microphone boom

Give your teams and customers quality audio with a flexible noise-canceling microphone.

Acoustic protection

SoundGuard acoustic limiting technology is used to protect against Acoustic Shock by limiting sounds to below 118dBA.

Poly Quick Disconnect (QD)

Enable your flexible workforce with the features they need and use every day, like Poly Quick Disconnect (QD).

Voice-optimized frequency

Create clearer and better conversations with voice-optimized frequency response.

Fold flat earpieces

Help agents stay responsive and comfortable with ear cushions that fold flat and around-the-neck placement between calls.

Additional specifications

Acoustic protection technology	SoundGuard ^[1]
Audio	Passive noise cancellation (PNC)
Boom mic length (ft)	0.44 ft
Boom mic length (mm)	135 mm
Boom mic rotation	290°
Cable length	762 mm
Cable length (imperial)	30 in
Cartons per layer	4
Cartons per pallet	16
Certifications and compliances	CE
Color	Black
Compatible Operating Systems	Windows 10; macOS
Connection type	USB Type-A; QD (Quick-Disconnect)
Connects to	Desk phone; PC; Mobile
Ear cushions	Artificial leather (surface material)
Headphone type	On-ear (stereo)
Impedance	32 ohms
Manufacturer Warranty	Poly standard two-year limited warranty
Microphone bandwidth	35 Hz to 21 kHz
Microphone type	Omnidirectional
Minimum dimensions (W x D x H)	11.1 x 14.9 x 6.7 cm
Minimum dimensions (W x D x H)	4.3 x 5.8 x 2.6 in
Number of microphones	1
Package dimensions (W x D x H)	14.2 x 17.7 x 5.5 cm
Package dimensions (W x D x H)	5.59 x 6.96 x 2.16 in
Package weight	0.36 lb
Package weight	0.16 kg
Pallet (layers)	4
Pallet weight	149.14 kg
Pallet weight	328.79 lb
Products per pallet	800
Products per pallet layer	200
Sensitivity (microphone)	-38 +/-3 dB

Signal-to-noise ratio	>53 dB
Speaker size	5.6 mm
Special features	UC certified
UNSPSC code	43191638
Weight	.23 lb
Weight	.105 kg
What's in the box	User guide; Headset

[1] Protects against Acoustic Shock by limiting sounds to below 118 dBA.

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