



Poly EncorePro 310 Stereo USB-A Headset TAA (767G1AA)

Overview

Comfort. Reliability. Value.

Make the most of every call. The EncorePro 300 Series, contact center headsets, are good for workers, callers, and your bottom line. Long-lasting comfort. Total reliability. Noise canceling so customers hear clearly. And exceptional value.

Get top quality audio

Give your teams and customers the quality audio you expect from Poly, with a flexible noise-canceling microphone to tune out background buzz and chatty neighbors.

Make conversations clear

Better understanding leads to better outcomes, and happier customers. That's why we use voice-optimized frequency response to make conversations clearer — and more accurate.

Features

Flexible microphone boom

Give your teams and customers quality audio with a flexible noise-canceling microphone.

Acoustic protection

SoundGuard Digital uses sophisticated algorithms to provide additional acoustic protection, above and beyond the protection of SoundGuard while it maintains natural-sounding speech.

Inline call controls

Make every call productive, with inline call control for easy volume adjustment and muting (USB versions only).^[1]

Voice-optimized frequency

Create clearer and better conversations with voice-optimized frequency response.

Fold flat earpieces

Help agents stay responsive and comfortable with ear cushions that fold flat and around-the-neck placement between calls.

[1] EncorePro 300 USB models only.

Additional specifications

| | |
|---|---|
| Acoustic protection technology | SoundGuard Digital ^[1,2] |
| Audio | Noise and echo reduction |
| Boom mic length (ft) | 0.44 ft |
| Boom mic length (mm) | 135 mm |
| Boom mic rotation | 290° |
| Button user controls | Call answer/end; Mute; Volume +/- |
| Cable length | 2190 mm |
| Cable length (imperial) | 86.2 in |
| Cartons per layer | 4 |
| Cartons per pallet | 16 |
| Certifications and compliances | CE |
| Certified collaboration software | Works With Chromebook Certified |
| Color | Black |
| Compatible Operating Systems | Windows 10; macOS |
| Connection type | Wired USB Type-A |
| Connects to | PC; Mobile |
| Ear cushions | Artificial leather (surface material) |
| Headphone type | On-ear (stereo) |
| Impedance | 32 ohms |
| Indicator light | On call; On muted call |
| Management Software | Poly Lens |
| Manufacturer Warranty | Poly standard two-year limited warranty |
| Microphone bandwidth | 35 Hz to 21 kHz |
| Microphone type | Omnidirectional |
| Minimum System Requirements | USB Type-A port |
| Minimum dimensions (W x D x H) | 11.1 x 14.9 x 6.7 cm |
| Minimum dimensions (W x D x H) | 4.3 x 5.8 x 2.6 in |
| Number of microphones | 1 |
| Package dimensions (W x D x H) | 14.2 x 17.7 x 5.5 cm |
| Package dimensions (W x D x H) | 5.59 x 6.96 x 2.16 in |
| Package weight | 0.16 kg |
| Package weight | 0.36 lb |
| Pallet (layers) | 4 |

| | |
|----------------------------------|---------------------|
| Pallet weight | 328.79 lb |
| Pallet weight | 149.14 kg |
| Products per pallet | 800 |
| Products per pallet layer | 200 |
| Sensitivity (microphone) | -38 +/-3 dB |
| Signal-to-noise ratio | >53 dB |
| Speaker size | 5.6 mm |
| Special features | UC certified |
| UNSPSC code | 43191638 |
| Weight | .23 lb |
| Weight | .105 kg |
| What's in the box | User guide; Headset |

[1] SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the

[2] Requires Poly Lens Desktop App to enable SoundGuard Digital features.

Services

Poly Services

★ : Recommended

Poly Support Services

| | |
|--|---------------------|
| 3 year Poly+ EncorePro Service | PENCORP312 ★ |
| 3 year Partner Poly+ EncorePro Service | PENCORP362 |

Disclaimer — Copyright

© Copyright 2023 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

Generated by Dynamic Collateral Tool – (ww-en) – Sep 27, 2023 12:44 PM UTC+0000