

ProductSheet

# HP EliteOne 840 G9 All-in-One PC Wolf Pro Security Edition (69T31UT)



**Be there even when you're not**

The HP EliteOne 840 AiO empowers your team to be at their best with experiences that delight users and IT. Featuring a new sleek design, the latest Intel® processor[2], and packed with a new set of premium collaboration tools powered by HP Presence[3], it's ready for all your demanding projects and virtual conferences.



HP recommends Windows 11 Pro for business

#### **HP Auto Frame[5]**

Bring your meetings to life powered by premium audio and video features powered HP Presence.[3]

#### **Powerful Intel® processor[2]**

Multitask with ease thanks the latest Intel® processor[2], massive storage, and agile DDR5 memory.

#### **Protected by HP Wolf Security**

HP Wolf Pro Security Edition PCs interlace HP Sure Click Pro with HP Sure Sense Pro providing more in-depth coverage than the standard versions through a 1-year or 3-year user license with HP Support.[7] This creates a powerful, single solution that doesn't require an IT-managed PC environment.

Specifications

<b>Form factor</b>	All-in-one
<b>Operating system</b>	Windows 10 Pro (available through downgrade rights from Windows 11 Pro) <sup>[1,2]</sup>
<b>Processor family</b>	12th Generation Intel® Core™ i7 processor
<b>Processor</b>	Intel® Core™ i7-12700 (up to 4.9 GHz with Intel® Turbo Boost Technology, 25 MB L3 cache, 12 cores, 20 threads) <sup>[6,7]</sup>
<b>Chipset</b>	Intel® Q670 (vPro®); Intel® Q670 (non-vPro®) <sup>[3]</sup>
<b>Memory</b>	16 GB DDR5-4800 MHz RAM (1 x 16 GB)
<b>Memory Slots</b>	2 SODIMM
<b>Internal Storage</b>	256 GB PCIe® NVMe™ TLC SSD
<b>Graphics</b>	Integrated
<b>Graphics (integrated)</b>	Intel® UHD Graphics 770
<b>Display</b>	60.5 cm (23.8") diagonal, FHD (1920 x 1080), IPS, anti-glare, 250 nits, 72% NTSC
<b>Display</b>	23.8" diagonal, FHD (1920 x 1080), IPS, anti-glare, 250 nits, 72% NTSC
<b>Audio</b>	Audio by Bang & Olufsen, headset and headphone side ports (3.5 mm), high performance integrated stereo speakers
<b>Minimum dimensions (W x D x H)</b>	53.96 x 23.8 x 55.81 cm <i>(System dimensions may fluctuate due to configuration and manufacturing variances.)</i>
<b>Minimum dimensions (W x D x H)</b>	21.14 x 9.37 x 21.97 in <i>(System dimensions may fluctuate due to configuration and manufacturing variances.)</i>
<b>Weight</b>	8.96 kg <i>(Exact weight depends on configuration.)</i>
<b>Weight</b>	19.75 lb <i>(Exact weight depends on configuration.)</i>
<b>Keyboard</b>	HP Wired Desktop 320K Keyboard
<b>Pointing device</b>	HP 125 Wired Mouse
<b>Camera</b>	5 MP Swivel camera with integrated dual array digital microphones <sup>[11]</sup>
<b>Ports</b>	1 headphone/microphone combo
<b>Expansion slots</b>	1 M.2 2230/2280; 2 M.2 2280 <i>(1 PCIe M.2 2230/2280 slot for WLAN or Storage and 2 PCIe M.2 2280 slot for storage.)</i>
<b>Ports</b>	1 SuperSpeed USB Type-C® 10Gbps signaling rate (charging); 1 SuperSpeed USB Type-A 10Gbps signaling rate
<b>Ports</b>	1 RJ-45; 1 HDMI 2.0a; 2 SuperSpeed USB Type-A 10Gbps signaling rate; 2 SuperSpeed USB Type-A 5Gbps signaling rate; 1 Dual-Mode DisplayPort™ 1.4; 1 SuperSpeed USB Type-C® 20Gbps signaling rate
<b>Package dimensions (W x D x H)</b>	62.8 x 18.6 x 67.5 cm
<b>Package weight</b>	12.5 kg
<b>Network interface type</b>	WLAN
<b>Wireless</b>	Intel® Wi-Fi 6E AX211 (2x2) and Bluetooth® 5.2 combo (Supporting Gigabit data rate)
<b>Management features</b>	HP Client Catalog (download); HP Driver Packs (download); HP Image Assistant (download); HP Client Management Script Library (download); HP Connect for Microsoft Endpoint Manager; HP Manageability Integration Kit (download); HP Patch Assistant (download) <sup>[12,13,14]</sup>
<b>Sustainable impact specifications</b>	Ocean-bound plastic in speaker enclosure; 40% post-consumer recycled plastic; 30% ITE-derived closed loop plastic; Low Halogen; 80 Plus® Platinum power supplies available
<b>Security management</b>	Trusted Platform Module TPM 2.0 Embedded Security Chip shipped with Windows 10 (Common Criteria EAL4+ Certified)(FIPS 140-2 Level 2 Certified); HP Secure Erase; HP Sure Click; HP Sure Sense; Absolute Persistence module; HP Sure Admin; HP BIOSphere Gen6; HP Client Security Manager Gen7; HP Tamper Lock; HP Sure Start Gen7; HP Sure Run Gen5; HP Sure Recover Gen5 <sup>[19,20,21,22,23,24,25,26,27,28]</sup>
<b>Software included</b>	HP Notifications; HP PC Hardware Diagnostics UEFI; HP Support Assistant; HP Connection Optimizer; HP Privacy Settings; HP PC Hardware Diagnostics Windows; HP Desktop Support Utilities; MyHP; HP QuickDrop; HP Easy Clean; Touchpoint Customizer for Commercial; HP Easy Clean Keyboard Driver; HSA Fusion for Commercial; HSA Telemetry for Commercial <sup>[15,16,17]</sup>
<b>UPC number</b>	(ABA) 196548581641; (ABC) 196548581658

## Top Recommended Displays, Accessories and Services

---

### Z Displays

HP Z27q G3 QHD Display	1C4Z7AA
------------------------	---------

---

### E-Series

HP E27 G4 FHD Monitor	9VG71AA
-----------------------	---------

HP E27q G4 QHD Monitor	9VG82AA
------------------------	---------

---

### Keyboard and Mouse Kits

HP 655 Wireless Keyboard and Mouse Combo	4R009AA
------------------------------------------	---------

---

### Mounting Kits

HP Quick Release Bracket 2	6KD15AA
----------------------------	---------

## Messaging Footnotes

[2] Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

[3] HP Presence requires myHP application and Windows OS.

[5] Requires myHP application and Windows OS.

[7] HP Wolf Pro Security Edition (including HP Sure Click Pro and HP Sure Sense Pro) is available preloaded on select SKUs and, depending on the HP product purchased, includes a paid 1-year or 3-year license. The HP Wolf Pro Security Edition software is licensed under the license terms of the HP Wolf Security Software - End-User license Agreement (EULA) that can be found at: [https://support.hp.com/us-en/document/ish\\_3875769-3873014-16](https://support.hp.com/us-en/document/ish_3875769-3873014-16) as that EULA is modified by the following: "7. Term. Unless otherwise terminated earlier pursuant to the terms contained in this EULA, the license for the HP Wolf Pro Security Edition (HP Sure Sense Pro and HP Sure Click Pro) is effective upon activation and will continue for either a twelve (12) month or thirty-six (36) month license term ("Initial Term"). At the end of the Initial Term you may either (a) purchase a renewal license for the HP Wolf Pro Security Edition from HP.com, HP Sales or an HP Channel Partner, or (b) continue using the standard versions of HP Sure Click and HP Sure Sense at no additional cost with no future software updates or HP Support.

## Technical Specifications Footnotes

[1] Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.

[2] This system is preinstalled with Windows 10 Pro software and also comes with a license for Windows 11 Pro software and provision for recovery software. You may only use one version of the Windows software at a time. Switching between versions will require you to uninstall one version and install the other version. You must back up all data (files, photos, etc.) before uninstalling and installing operating systems to avoid loss of your data.

[3] For full Intel® vPro® functionality, Windows 10 Pro 64 bit, a vPro supported processor, vPro enabled chipset, vPro enabled wired LAN and/or WLAN card and TPM 2.0 are required. Some functionality requires additional 3rd party software in order to run. See <http://intel.com/vpro>.

[6] Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

[7] Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See <http://www.intel.com/technology/turboboost/> for more information.

[11] Sold separately or as an optional feature.

[12] HP Connect for Microsoft Endpoint Manager is available from the Azure Market Place for HP Pro, Elite, Z and Point-of-Sale PCs managed with Microsoft Endpoint Manager. Subscription to Microsoft Endpoint Manager required and sold separately. Network connection required.

[13] HP Patch Assistant available on select HP PCs with the HP Manageability Kit that are managed through Microsoft System Center Configuration Manager. HP Manageability Integration Kit can be downloaded from <http://www8.hp.com/us/en/ads/clientmanagement/overview.html>.

[14] HP Manageability Integration Kit can be downloaded from <http://www.hp.com/go/clientmanagement>.

[15] myHP requires Windows OS.

[16] HP Quick Drop requires Internet access and Windows 10 or higher PC preinstalled with HP QuickDrop app and either an Android device (phone or tablet) running Android 7 or higher with the Android HP QuickDrop app, and /or an iOS device (phone or tablet) running iOS 12 or higher with the iOS HP QuickDrop app.

[17] HP Support Assistant requires Windows and Internet access.

[19] HP Sure Click requires Windows 10 Pro or higher or Enterprise. See [https://bit.ly/2PrLT6A\\_SureClick](https://bit.ly/2PrLT6A_SureClick) for complete details.

[20] HP Sure Sense is available on select HP PCs with Windows 10 Pro, Windows 10 Enterprise, Windows 11 Pro, or Windows 11 Enterprise OS.

[21] HP Sure Run Gen5 is available on select HP PCs and requires Windows 10 and higher.

[22] HP Sure Recover Gen5 with Embedded Reimaging is an optional feature which requires Windows 10 and higher must be configured at purchase. You must back up important files, data, photos, videos, etc. before use to avoid loss of data. Network based recovery using Wi-Fi is only available on PCs with Intel Wi-Fi Module.

[23] HP Sure Start Gen7 is available on select HP PCs and requires Windows 10 and higher.

[24] HP Sure Admin requires Windows 10 or higher, HP BIOS, HP Manageability Integration Kit from <http://www.hp.com/go/clientmanagement> and HP Sure Admin Local Access Authenticator smartphone app from the Android or Apple store.

[25] HP Client Security Manager Gen7 requires Windows and is available on the select HP Elite and Pro PCs.

[26] HP BIOSphere Gen6 features may vary depending on the platform and configuration.

[27] HP Secure Erase for the methods outlined in the National Institute of Standards and Technology Special Publication 800-88 "Clear" sanitation method. HP Secure Erase does not support platforms with Intel® Optane™.

[28] Absolute firmware module is shipped turned off and can only be activated with the purchase a license subscription and full activation of the software agent

© Copyright 2022 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

Intel®, the Intel logo, Intel Core, vPro®, Optane™, and Core Inside are trademarks or registered trademarks of Intel Corporation or its subsidiaries in the United States and other countries. Bluetooth® is a trademark of its proprietor, used by HP Inc. under license. USB Type-C® and USB-C® are registered trademarks of USB Implementers Forum. ENERGY STAR is a registered trademark of the U.S. Environmental Protection Agency. DisplayPort™ and the DisplayPort™ logo are trademarks owned by the Video Electronics Standards Association (VESA®) in the United States and other countries. AMD is a trademark of Advanced Micro Devices, Inc. All other trademarks are the property of their respective owners.

