ProductSheet

HP EliteBook 840 14 inch G9 Notebook PC (6C178UT)



Redefine corporate standards

Remove barriers to hybrid work with the HP EliteBook 840. This enterprise business laptop brings new conferencing capabilities powered by HP Presence[3], productivity, and security that is easily managed in hybrid work environments.



HP recommends Windows 11 Pro for busified camera with HP Auto Frame[8]

Connect with people in a more personal way with conferencing features built into the HP EliteBook 840.

14-inch diagonal 16:10 display

Performance continues to improve with new technology that powers the HP EliteBook 840.

Adjusts to its environment

HP Context Aware provides Al based optimization to maximize performance, comfort, and responsiveness.[7]

Featuring

Let nothing stand in your way

Power through your day with Windows 10 Pro and the powerful security, collaboration and connectivity features from HP. [1]

Security is your top priority

The HP Wolf Pro Security Edition provides preconfigured enterprise-level PC protection for small and medium sized businesses. $^{[2]}$

Keep visual hackers in the dark

Instantly block prying eyes' ability to view your screen with HP Sure View Reflect that produces a copper reflective finish when the screen is viewed from the side making it appear unreadable. ^[5]

HP Sure Sense

Malware is evolving rapidly and traditional antivirus can't always recognize new attacks. Protect your PC against never-before-seen attacks with HP Sure Sense, which uses deep learning Al to provide exceptional protection against advanced malware.

Fast and efficient wireless LAN

The portability of your PC and the reliability of a fast connection determines where you can work. Get a fast and reliable connection in dense wireless environments with gigabit-speed Wi-Fi 6. ^[6]

Specifications

-	41.21
Operating system	Windows 10 Pro (available through downgrade rights from Windows 11 Pro) ^[1,2]
Processor family	12th Generation Intel® Core™ i7 processor
Processor	Intel® Core™ i7-1255U (up to 4.7 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 10 cores, 12 threads) ^[6,7]
Memory	16 GB DDR5-4800 MHz RAM (2 x 8 GB)
Memory Slots	2 SODIMM
Internal Storage	512 GB PCle® NVMe™ SSD
Optical drive	Not included
Graphics	Integrated
Graphics (integrated)	Intel® Iris® Xe Graphics
Display	14" diagonal, WUXGA (1920 x 1200), IPS, anti-glare, 1000 nits, 100% sRGB, HP Sure View Reflect integrated privacy screen $^{[16,17,18,19]}$
Display size (diagonal)	14"
Audio	Audio by Bang & Olufsen, dual stereo speakers, dual array world-facing microphones
Minimum dimensions (W x D x H)	31.56 x 22.4 x 1.92 cm
Minimum dimensions (W x D x H)	12.42 x 8.82 x 0.76 in
Weight	Starting at 1.36 kg (Weight will vary by configuration.)
Weight	Starting at 2.99 lb (Weight will vary by configuration.)
Keyboard	HP Premium Keyboard – spill-resistant, backlit keyboard
Pointing device	Clickpad with multi-touch gesture support, taps enabled as default
Camera	5 MP camera
Ports	2 Thunderbolt [™] 4 with USB4 [™] Type-C® 40Gbps signaling rate (USB Power Delivery, DisplayPort [™] 1.4); 2 SuperSpeed USB Type-A 5Gbps signaling rate (1 charging); 1 HDMI 2.0; 1 AC power ^[12] (HDMI cable sold separately.)
Wireless	Intel® Wi-Fi 6E AX211 (2x2) and Bluetooth® 5.2 combo (Supporting Gigabit data rate)
Power	65 W USB Type-C™ adapter ^[35]
Battery type	HP Long Life 3-cell, 51 Wh Li-ion
Management features	HP Client Management Script Library (download); HP Driver Packs (download); HP Manageability Integration Kit Gen4 (download); HP Image Assistant Gen5 (download); HP Patch Assistant (download); HP Cloud Recovery; HP Connect for Microsoft Endpoint Manager ^[21,22,39,40,41]
Sustainable impact specifications	Low Halogen
Security management	Absolute persistence module; HP DriveLock and Automatic DriveLock; HP Secure Erase; HP Sure Click; HP Sure Sense; BIOS Update via Network; HP Sure Admin; HP BIOSphere Gen6; HP Client Security Manager Gen7; Secured-core PC capable; TPM 2.0 embedded security chip (Common Criteria EAL4+ and FIPS 140-2 Level 2 Certified); HP Sure Start Gen7; HP Wake on WLAN; HP Tamper Lock; HP Sure Run Gen5; HP Sure Recover Gen5[23,24,26,27,28,29,30,31,33,45]
Software included	HP Connection Optimizer; HP Image Assistant; HP Hotkey Support; HP MAC Address Manager; HP Support Assistant; HP Easy Clean; HP Power Manager; myHP; HP Privacy Settings; Touchpoint Customizer for Commercial; HP Notifications; HP QuickDrop; Tile App; HP Quick Touch; HP PC Hardware Diagnostics Windows ^[20,33,34]
UPC number	196548684069
Manufacturer Warranty	1-year warranty and 90 day software limited warranty options depending on country. Batteries have a default one year limited warranty. Refer to http://www.hp.com/support/batterywarranty/ for additional battery information. On-site service and extended coverage is also available. HP Care Pack Services are optional extended service contracts that go beyond the standard limited warranties. To choose the right level of service for your HP product, use the HP Care Pack Services Lookup Tool at: http://www.hp.com/go/cpc . [37]

Top Recommended Displays, Accessories and Services

Z Displays	1047744
HP Z27q G3 QHD Display	1C4Z7AA
E-Series	
HP E27 G4 FHD Monitor	9VG71AA
HP E27q G4 QHD Monitor	9VG82AA
Docking Stations	
HP Thunderbolt Dock G2 with Combo Cable	3TR87AA
Cases	
HP Prelude Pro 15.6-inch Recycled Top Load	1X645AA
Keyboard and Mouse Kits	
HP 235 Wireless Mouse and Keyboard Combo	1Y4D0AA
Mice	
HP 635 Multi-Device Wireless Mouse	1D0K2AA
HP Bluetooth Travel Mouse	6SP30AA
Keyboards	
HP 975 Dual-Mode Wireless Keyboard	3Z726AA
AC Adapters	
HP 65W USB-C Slim Travel Power Adapter	3PN48AA
Headsets	
HP Stereo USB Headset G2	428K6AA
HP Stereo 3.5mm Headset G2	428K7AA
Personal Systems Hardware Support Onsite Service	
HP 3 year Next Business Day Response Onsite Notebook Hardware Support	U4414E
Personal Systems Commercial Care Pack Services	
HP 4 year Active Care Next Business Day Response Onsite Notebook Hardware Support	U17YHE
HP 5 year Active Care Next Business Day Response Onsite w/Accidental Damage Protection NB HW Supp	U17YME

Messaging Footnotes

[1] Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See http://www.windows.com. This system is preinstalled with Windows 10 Pro software and also comes with a license for Windows 11 Pro software and provision for recovery software. You may only use one version of the Windows software at a time. Switching between versions will require you to uninstall one version and install the other version. You must back up all data (files, photos, etc.) before uninstalling and installing operating systems to avoid loss of your data.

[2] This product includes a one (1) year license of HP Wolf Pro Security Edition which includes HP Sure Click Pro and HP Sure Sense Pro. The HP Wolf Pro Security Edition software is licensed under the license terms of the HP End User License Agreement (EULA) that can be found at: https://support.hp.com/us-en/document/ish_3875769-3873014-16 as modified by the following: "7. Term. Unless otherwise terminated earlier pursuant to the terms contained in this EULA, the license for the HP Wolf Pro Security Edition (HP Sure Sense Pro and HP Sure Click Pro) is effective upon activation and will continue for twelve (12) months thereafter ("Initial Term"). At the end of the Initial Term you may either (a) purchase a renewal license for the HP Wolf Pro Security Edition from HP.com, HP Sales or an HP Channel Partner, or (b) continue using the standard versions of HP Sure Click and HP Sure Sense at no additional cost with no future software updates or HP Support."

- [3] HP Presence requires the myHP application and Windows OS.
- [5] HP Sure View Reflect integrated privacy screen is designed to function in landscape orientation.
- [6] Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 is backwards compatible with prior 802.11 specs. The specifications for Wi-Fi 6 (802.11ax) are draft and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the PC to communicate with other 802.11ax devices. Wi-Fi® supporting gigabit speeds is achievable with Wi-Fi 6 (802.11ax) when transferring files between two devices connected to the same router. Requires a wireless router, sold separately, that supports 160MHz channels.
- [7] Available on select HP PCs with Windows 10 and higher and Intel processors.
- [8] Requires the myHP application and Windows OS.

Technical Specifications Footnotes

- [1] Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See http://www.windows.com.
- [2] This system is preinstalled with Windows 10 Pro software and also comes with a license for Windows 11 Pro software and provision for recovery software. You may only use one version of the Windows software at a time. Switching between versions will require you to uninstall one version and install the other version. You must back up all data (files, photos, etc.) before uninstalling and installing operating systems to avoid loss of your data.
- [6] Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
- [7] Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See http://www.intel.com/technology/turboboost/ for more information.
- [12] SuperSpeed USB 20Gbps is not available with Thunderbolt $^{\text{\tiny{TM}}}$ 4.
- [16] HD content required to view HD images.
- [17] Resolutions are dependent upon monitor capability, and resolution and color depth settings.
- [18] HP Sure View Reflect integrated privacy screen is an optional feature that must be configured at purchase and is designed to function in landscape orientation.
- [19] Actual brightness will be lower with touchscreen or Sure View.
- [20] HP Support Assistant requires Windows and Internet access.
- [21] HP Driver Packs not preinstalled, however available for download at http://www.hp.com/go/clientmanagement .
- $\hbox{[22] HP Manageability Integration Kit can be downloaded from $http://www.hp.com/go/clientmanagement.}$
- [23] Absolute firmware module is shipped turned off and can only be activated with the purchase a license subscription and full activation of the software agent. License subscriptions can be purchased for terms ranging multiple years. Service is limited, check with Absolute for availability outside the U.S. Certain conditions apply. For full details visit: https://www.absolute.com/about/legal/agreements/absolute/
- [24] HP Secure Erase for the methods outlined in the National Institute of Standards and Technology Special Publication 800-88 "Clear" sanitation method. HP Secure Erase does not support platforms with Intel® Optane™.
- [26] HP Sure Click requires Windows 10 Pro or higher or Enterprise. See https://bit.ly/2PrLT6A_SureClick for complete details.
- [27] HP Sure Sense is available on select HP PCs with Windows 10 Pro, Windows 10 Enterprise, Windows 11 Pro, or Windows 11 Enterprise OS.
- [28] HP Sure Start Gen7 is available on select HP PCs and requires Windows 10 and higher.

[20] LID Cura Dun CapE is qualishin an aslast LID DCs and requires Windows 10 and higher

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