



Warranty



Protection



Factory Services



Managed Services



Asset Recovery and Disposal



Lenovo<sup>®</sup>

# LENOVO™ ON-SITE + TECHNICIAN INSTALLATION OF CUSTOMER REPLACEABLE UNIT PARTS

## MAKE WARRANTY REPAIR EASY

Basic System Warranty coverage requires customer replacement of many PC parts and components (CRUs - Customer Replaceable Unit Parts). Lenovo's On-site + Technician Installation Of CRUs lets you avoid the time and hassle associated with CRU part replacement and have the convenience of on-site installation by a qualified Lenovo™ technician.

### ULTIMATE CONVENIENCE

On-site + Technician Install of CRU parts is ideal for remote locations where technical resources are not available or for organizations with inexperienced end-users.

### OPTIMIZES IT RESOURCE TIME

Free IT staff from internal part installation so they have more time to deal with mission critical business.

### QUALITY ASSURANCE

Consistent, best-in-class quality of Lenovo™-Qualified Parts and Lenovo™-Qualified Technicians ensures the on-going value of your product.

### THE OFFER

With Lenovo's On-site Technician Installation of CRUs, parts that would normally be installed by the user are now installed by a certified Lenovo™ Technician<sup>1</sup>.

Lenovo's On-site + Technician Installation of CRUs is available for your Think notebooks, desktops, workstations and All-in-Ones, and comes standard with some warranty upgrades.

### WARRANTY COMPARISON

#### Standard On-site Warranty

- ▶ Self-service replacement for many parts (e.g., memory modules, hard drive, etc).

#### On-site + Tech Install of CRUs

- ▶ Full-service solution - On-site technician dispatched for all internal parts.

**Lenovo** Services

Lenovo™ offers a comprehensive portfolio of services supporting the entire lifecycle of your PC. For more information on On-site + Technician Install of CRU or any of our service offerings, please visit [www.lenovo.com/services](http://www.lenovo.com/services) or call your Lenovo™ Sales Representative at **1-855-253-6686**.

<sup>1</sup>) On-site Warranty service is required in order to purchase On-site + Technician Installation of Customer Replaceable Unit Parts. Offering for service calls handled directly by Lenovo. All products and offers are subject to availability. Lenovo reserves the right to alter product offerings and specifications at any time, without notice. Lenovo makes every effort to ensure accuracy of all information but is not liable or responsible for any editorial, photographic or typographic errors. All images are for illustration purposes only. For full Lenovo product, service and warranty specifications visit [www.lenovo.com](http://www.lenovo.com). The following are trademarks or registered trademarks of Lenovo: Lenovo, the Lenovo logo, For Those Who Do, ThinkPad. Other company, product and service names may be trademarks or service marks of others. ©2016 Lenovo. All rights reserved.