

# HP All-in-One 20-c210



**Redesigned. Reliable.  
Ready for you.**

Whether your family is looking to surf, stream or tackle that next big assignment, this budget friendly All-in-One has been redesigned to give everyone what they need.

## Product overview

- **Powered for every day:** The latest processors and plenty of storage power your family's content to new heights.
- **Quality everyone can count on:** Backed by over 100 tests, our All-in-Ones deliver durability you can trust.<sup>(52)</sup>
- **A pop of personality:** Completely redesigned with a stylish ripple pattern and a new, elevated stand.

## Key specifications

- **Operating system:** Windows 10 Home<sup>(1)</sup>
- **Processor:** Intel® Celeron® processor J3355<sup>(2b)</sup>
- **Integrated Display:** 19.5" diagonal widescreen HD+<sup>(33a)</sup> TN WLED-backlit display (1600 x 900)
- **Memory:** 4 GB DDR3L-1600 SDRAM memory<sup>(3)</sup>
- **Hard drive:** 1 TB 7200RPM SATA hard drive<sup>(4b)</sup>
- **Graphics:** Intel® HD Graphics 500<sup>(16)</sup>
- **Mouse and keyboard:** HP USB White Wired Keyboard with volume control and USB White Wired Optical Mouse
- **Webcam:** HP Webcam<sup>(10)</sup>
- **Optical drive:** DVD-Writer<sup>(6a)</sup>
- **USB ports:** 4 (2 x 2.0, 2 x 3.0)
- **Connectivity:** HDMI Out
- **Wireless:** Wireless LAN 802.11a/b/g/n/ac (1x1) and Bluetooth® 4.2 M.2<sup>(19a)(26)</sup>
- **Warranty:** 1-Year limited Hardware warranty

## Product features

- **Windows 10 Home:** Do great things confidently with the familiar feel of Windows - only better.<sup>(1)</sup>
- **Dual-core Intel® Celeron processor:** The perfect combination of performance, power consumption, and value helps your device run smoothly.
- **Intel® HD Graphics:** Renders all the visuals on screen with smooth, vivid quality.
- **HD+ display:** Enjoy your photos, movies, and games with the crisp quality of 1.4 million pixels.<sup>(33a)</sup>
- **RAM:** The more RAM, the better multitasking performance you'll enjoy.
- **Hard drive storage:** Grow your digital collections and still have room left over.
- **DTS Studio Sound:** Experience deep bass and clear dialogue for all your games, videos, and music.<sup>(49a)</sup>
- **Re-writable DVD drive:** Watch and write DVDs using the integrated optical drive.<sup>(6)</sup>
- **HP Webcam:** Clear, smooth video chats so you can stay in touch with the whole family.<sup>(10)</sup>
- **Dropbox:** If you don't have it today, sign up to get 25 GB of Dropbox space free for 12 months with your HP device.<sup>(22)</sup>
- **McAfee® LiveSafe™:** Protect your operating system with a free 30-day McAfee LiveSafe trial.<sup>(8)</sup>

## Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP All-in-One that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified<sup>(62)</sup>
- EPEAT® Silver registered<sup>(27)</sup>
- Low Halogen<sup>(61)</sup>
- Mercury-free display backlights
- Arsenic-free display glass
- All HP computing products are delivered by SmartWay carriers.<sup>(63)</sup>
- Recycled Packaging: Count on easy recycling every time. HP designs products and packaging that can be conveniently recycled or reused.<sup>(31)</sup>

## Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

### Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support for Software & initial set-up:** Complimentary Limited Technical Support, including initial setup support, is available from HP via multiple contact methods for 90 (ninety) days from date of purchase.

### Support Options:

- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.<sup>(56)(57)</sup>
- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.<sup>(10)</sup>
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Forum at [hp.com/go/supportforum](http://hp.com/go/supportforum), on Twitter at [twitter.com/HPsupport](https://twitter.com/HPsupport), and Facebook at [facebook.com/HPsupport](https://facebook.com/HPsupport).<sup>(10)</sup>

### Extend your coverage:

- **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit [www.hp.com/go/smartfriend](http://www.hp.com/go/smartfriend) to learn more or call toll-free 1.844.814.1800 to get started.<sup>(95)</sup>
- **Care Packs:** Extend protection beyond the standard limited warranty. For more info, visit [www.hp.com/go/cpc](http://www.hp.com/go/cpc) or call toll-free at 1.877.232.8009.<sup>(83)</sup>



## Specifications

|                              |  |
|------------------------------|--|
| <b>Operating system</b>      | • <b>Windows 10 Home</b> <sup>(1)</sup>  |
| <b>Processor</b>             | • Intel® Celeron® processor J3355 <sup>(2b)</sup><br>• Dual-Core   |
| <b>Processor speed</b>       | • 2.00GHz <sup>(2b)</sup>  |
| <b>Cache</b>                 | • 2 MB Cache   |
| <b>Memory</b>                | • 4 GB DDR3L-1600 SDRAM memory <sup>(3)</sup> (1x4 GB) (expandable to 8 GB)  |
| <b>Hard drive</b>            | • 1 TB 7200RPM SATA hard drive <sup>(4b)</sup>   |
| <b>Finish</b>                | • HP finish in snow white  |
| <b>Optical drive</b>         | • DVD-Writer <sup>(6a)</sup>   |
| <b>Video graphics</b>        | • Intel® HD Graphics 500 <sup>(16)</sup>   |
| <b>Network interface</b>     | • 10/100/1000 Base-T Network <sup>(29)</sup>   |
| <b>Wireless connectivity</b> | • Wireless LAN 802.11a/b/g/n/ac (1x1) and Bluetooth® 4.2 M.2 <sup>(19a)(26)</sup>  |
| <b>Sound</b>                 | • DTS Studio Sound™ <sup>(49a)</sup><br>• Integrated speakers  |
| <b>Memory slots</b>          | • 2 DDR3L DIMM (SODIMM) (one available)  |
| <b>Expansion slots</b>       | • 1 M.2 (occupied)   |
| <b>Memory card reader</b>    | • HP 3-in-1 Media Card Reader—Supports SD, SDHC, SDXC.   |
| <b>External ports</b>        | • Headphone/Microphone Combo<br>• HDMI Out<br>• Rear I/O: 2 USB 2.0, 2 USB 3.0   |
| <b>Mouse and keyboard</b>    | • HP USB White Wired Keyboard with volume control and USB White Wired Optical Mouse  |
| <b>Web camera</b>            | • HP Webcam <sup>(10)</sup>  |
| <b>Microphone</b>            | • Dual array digital microphones   |
| <b>Integrated display</b>    | • 19.5" diagonal widescreen HD+ <sup>(33a)</sup> TN WLED-backlit display (1600 x 900)  |
| <b>Display resolution</b>    | • 1600 x 900 (HD+) <sup>(20)</sup>   |
| <b>Power supply</b>          | • 65 W external AC power adapter   |
| <b>Dimensions</b>            | • <b>Unpackaged:</b> 18.40 in (L) x 7.24 in (W) x 14.56 in (H) approx.<br>• <b>Packaged:</b> 23.40 in (L) x 8.90 in (W) x 18.54 in (H) approx.   |
| <b>Weight</b>                | • <b>Unpackaged:</b> 10.56 lb approx.<br>• <b>Packaged:</b> 14.33 lb approx.   |
| <b>Warranty and support</b>  | • 1-Year limited Hardware warranty. Additional information available at <a href="http://www.support.hp.com">www.support.hp.com</a><br>• 90 days Limited Technical support for Software and Initial Setup (from date of purchase) <sup>(53)</sup> |

## Learn more at [hp.com](http://hp.com)

<sup>(1)</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.microsoft.com>. <sup>(2a)</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance. Intel, Pentium, Intel Core, Celeron, Intel logo and the Intel Inside logo are trademarks of Intel Corporation in the U.S. and other countries. <sup>(2)</sup> Up to 512MB of main system memory may be allocated to support video graphics. <sup>(4b)</sup> For storage drives, TB = 1 trillion bytes. Actual formatted capacity is less. Up to 35GB of drive is reserved for system recovery software. <sup>(6)</sup> Actual speeds may vary. Does not permit copying of commercially available DVD movies or other copyright-protected materials. Intended only for creation and storage of original material and other lawful uses. <sup>(6a)</sup> DVD-Writer does not support DVD RAM. Don't copy copyright protected materials. <sup>(8)</sup> Internet access required and not included. Subscription required after 30 days trial period. McAfee, LiveSafe and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the United States and other countries. <sup>(10)</sup> Internet access required and not included. <sup>(16)</sup> Part of the total system memory (RAM) is used for graphics/video performance. System memory dedicated to graphics/video performance is not available for other use by other programs. <sup>(19a)</sup> Wireless access point and Internet service required. Availability of public wireless access points limited. The specifications for the 802.11ac WLAN are draft specifications and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the PC to communicate with other 802.11ac WLAN devices. <sup>(20)</sup> All specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower. <sup>(22)</sup> New Dropbox users are eligible to get 25 GB of Dropbox space free for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at [www.dropbox.com](http://www.dropbox.com). Internet service required and not included. <sup>(23)</sup> Intended for your original content and other lawful purposes. Do not copy copyright protected material. <sup>(26)</sup> Bluetooth® is a trademark owned by its proprietor and used by HP Inc. under license. <sup>(27)</sup> EPEAT® Silver registered where applicable. EPEAT registration varies by country. See [www.epeat.net](http://www.epeat.net) for registration status by country. <sup>(28)</sup> Actual speeds may vary. <sup>(31)</sup> Free recycling in select countries. Program may not be available in your area. Check [www.hp.com/go/recycling](http://www.hp.com/go/recycling) to see if HP offers free recycling in your area. <sup>(33a)</sup> High-definition Plus (HD+) content is required to view high definition plus images. <sup>(49a)</sup> For DTS patents, see <http://patents.dts.com>. Manufactured under license from DTS Licensing Limited. DTS, the Symbol, & DTS and the Symbol together are registered trademarks, and DTS Studio Sound is a trademark of DTS, Inc. © DTS, Inc. All Rights Reserved. <sup>(52)</sup> HP Total Test Process testing is not a guarantee of future performance under these test conditions. Damage under the HP Total Test Process test conditions or any accidental damage requires an optional HP Accidental Damage Protection Care Pack. <sup>(53)</sup> Call 1.800.474.6836 or [www.support.hp.com](http://www.support.hp.com) for more information on Care Packs available after 90 days. After 90 days, an incident fee may apply. <sup>(56)</sup> For more information visit [hp.com/go/hpsupportassistant](http://hp.com/go/hpsupportassistant) [Link will vary outside of the U.S.] HP Support Assistant is available for Android and Windows based PCs. <sup>(57)</sup> Internet connection required for updating and connecting to HP Support. <sup>(61)</sup> External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. <sup>(62)</sup> ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. <sup>(63)</sup> Designation based on actions to reduce transportation-related emissions. <sup>(64)</sup> Internet service required and not included. Click the Office icon for more details on the Office product that is right for you. Optional features sold separately or as add-on features. <sup>(79)</sup> Games may be limited during trial period. Full version games may be purchased at any time. Internet access required and not included. <sup>(83)</sup> Service levels and response times for Care Packs may vary depending on your geographic location. Restrictions and limitations apply. Service starts at date of hardware purchase. HP Care Packs are sold separately. For details, visit [www.hp.com/go/carepack-services](http://www.hp.com/go/carepack-services). <sup>(89)</sup> HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSX, iOS, Android, and Chrome OS. 24x7 support is available in English and in the US & Canada (excluding the Province of Quebec) only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown on datasheet. © Copyright 2017 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. 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## Software

|  |  |
|--|--|
| <b>Games</b>                           | • <b>Wild Tangent Games for HP pre-installed:</b> Your HP computer comes with two free sessions of RuneFall <sup>(79)</sup>  |
| <b>HP help and support</b>             | • <b>HP Support Assistant:</b> Help with your HP PC and printers whenever you need it. <sup>(56)(57)</sup><br>• <b>HP Jumpstart:</b> When you boot up your PC for the first time, get a personal walkthrough during the setup and get an informative overview of your PC's features.   |
| <b>Books, music, photos and videos</b> | • <b>CyberLink Power Media Player:</b> Universal media player with enhanced playback quality.<br>• <b>Cyberlink PowerDirector:</b> Create picture-perfect portraits and pro-quality videos with powerful editing tools. <sup>(23)</sup><br>• <b>DTS Studio Sound™:</b> Provides an immersive listening experience for music, videos, and games. <sup>(49a)</sup><br>• <b>Netflix:</b> Watch movies and TV online or via DVDs with subscription. <sup>(10)</sup>  |
| <b>Productivity and tools</b>          | • <b>Dropbox:</b> Keep your files safe, synced, and easy to share with Dropbox. If you don't have it today, sign up to get 25 GB of Dropbox space free for 12 months to save and access your photos, docs, and videos across all your devices. <sup>(22)</sup><br>• <b>HP Recovery Manager:</b> Recover, restore, and create recovery media for your PC.<br>• <b>Meet the new Office:</b> The most powerful Office yet. Your content when and where you need it. <sup>(64)</sup><br>• <b>HP Orbit:</b> This bridge between your PC and mobile device lets you share mobile content right to your PC with a simple, secure WiFi connection. |
| <b>Security and protection</b>         | • <b>McAfee®:</b> Protect your operating system with a free 30-day McAfee LiveSafe™ trial. <sup>(8)</sup>  |

## Additional information

|                           |   |
|---------------------------|---|
| <b>Product number</b>     | • Z5M01AA#ABA   |
| <b>Ad embargo date</b>    | • 06/02/2017  |
| <b>UPC code</b>           | • 190781086055  |
| <b>Country of origin</b>  | • China   |
| <b>Tariff number</b>      | • 8471500085  |
| <b>Pallet information</b> | • <b>Dimensions:</b> 47.24 in (L/D) x 39.37 in (W) x 80.00 in (H) approx.<br>• <b>Total weight:</b> 538.00 lb approx.<br>• <b>Layers:</b> 4<br>• <b>Products per layer:</b> 8<br>• <b>Total products per pallet:</b> 32 |

