

End-of-Sale and End-of-Life Announcement for the Cisco ISR4200, ISR4300 and select ISR4400 Series Platform Spares

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Overview

EOL15205 - Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco ISR4200, ISR4300 and select ISR4400 Series Platform Spares. The last day to order the affected product(s) is January 26, 2024. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco ISR4200, ISR4300 and select ISR4400 Series Platform Spares

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 26, 2023
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 26, 2024
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 25, 2024
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 25, 2025
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 25, 2025
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 22, 2028
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2029

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Product Part Numbers

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
ACS-4220-RM-19=	19 inch rack mount kit for Cisco ISR 4220 & VG400
ACS-4320-BEZEL=	Cisco ISR 4320 Series Front Bezel
ACS-4320-FANASSY=	Cisco ISR 4330 Fan Assembly, Spare
ACS-4320-RM-19=	19 inch rack mount kit for Cisco ISR 4320
ACS-4330-BEZEL=	Cisco ISR 4330 Series Front Bezel
ACS-4330-DCBEZEL=	Cisco ISR 4330 Series Front Bezel (DC Power Supply)
ACS-4330-FANASSY=	Cisco ISR 4330 Fan Assembly, Spare
ACS-4330-RM-19=	19 inch rack mount kit for Cisco ISR 4330
ACS-4330-RM-23=	23 inch rack mount kit for Cisco ISR 4330
ACS-4330-WM=	Wall mount kit for Cisco ISR 4330
ACS-4350-BEZEL=	Cisco ISR 4350 Series Front Bezel
ACS-4430-BEZEL=	Cisco ISR 4430 Series Front Bezel
ACS-4430-FANASSY	Cisco ISR 4430 Fan Assembly
ACS-4430-FANASSY=	Cisco ISR 4430 Fan Assembly, Spare
ACS-4430-RM-19=	19 inch rack mount kit for Cisco ISR 4430
ACS-4430-RM-23=	23 inch rack mount kit for Cisco ISR 4430
ACS-4430-WM=	Wall mount kit for Cisco ISR 4430
ACS-4450-BEZEL=	Cisco ISR 4450 Series Front Bezel
ACS-4450-FANASSY	Cisco ISR 4450 & 4350 Fan Assembly
ACS-4450-FANASSY=	Cisco ISR 4450 & 4350 Fan Assembly, Spare
ACS-4450-RM-19=	19 inch rack mount kit for Cisco ISR 4450 & 4350
ACS-4450-RM-23=	23 inch rack mount kit for Cisco ISR 4450 & 4350
FL-4220-BOOST-K9=	Booster Performance License for 4220 Series (SPARE)
FL-4220-PERF-K9=	Performance on Demand License for 4220 Series
FL-4320-BOOST-K9=	Booster Performance License for 4320 Series, SPARE
FL-4320-HSEC-K9=	U.S. Export Restriction Compliance license for 4320 series
FL-4320-PERF-K9=	Performance on Demand License for 4320 Series
FL-4330-BOOST-K9=	Booster Performance License for 4330 Series, SPARE
FL-4330-HSEC-K9=	U.S. Export Restriction Compliance license for 4330 series
FL-4330-PERF-K9=	Performance on Demand License for 4330 Series
FL-4350-BOOST-K9=	Booster Performance License for 4350 Series, SPARE
FL-4350-HSEC-K9=	U.S. Export Restriction Compliance license for 4350 series

End-of-Sale Product Part Number	Product Description
FL-4350-PERF-K9=	Performance on Demand License for 4350 Series
FL-44-BOOST-K9=	Booster Performance License for 4450 Series, SPARE
FL-44-HSEC-K9=	U.S. Export Restriction Compliance license for 4400 series
FL-44-PERF-K9=	Performance on Demand License for 4400 Series
FL-4430-BOOST-K9=	Booster Performance License for 4430 Series SPARE
MEM-43-4G=	4G DRAM (1 x 4G) for Cisco ISR 4300
MEM-4300-8G=	8G DRAM (1 DIMM) for Cisco ISR 4330, 4350, Spare
MEM-4400-2G=	2G DRAM (1 DIMM) for Cisco ISR 4400, CP or Data Plane, Spare
MEM-4400-4G=	4G DRAM (1 DIMM) for Cisco ISR 4400, Spare
MEM-4400-8G=	8G DRAM (1 DIMM) for Cisco ISR 4400, Spare
MEM-4400-DP-2G=	2G DRAM (1 DIMM) for ISR4400 DataPlane. Same as MEM-4400-2G=
MEM-FLASH-16G=	16G Compact Flash Memory for Cisco ISR 4450 Spare
MEM-FLASH-32G=	32G Compact Flash Memory for Cisco ISR 4450 Spare
MEM-FLASH-8G=	8G Compact Flash Memory for Cisco ISR 4450 Spare
MEM-FLSH-16G=	16G eUSB Flash Memory for Cisco ISR 4430, 4350 & 4330 Spare
MEM-FLSH-32G=	32G eUSB Flash Memory for Cisco ISR 4430 Spare
MEM-FLSH-8G=	8G eUSB Flash Memory for Cisco ISR 4430 & 4300 Spare
PWR-4220-AC=	AC Power Supply for Cisco ISR 4220
PWR-4320-AC	AC Power Supply for Cisco ISR 4320
PWR-4320-POE-AC=	AC Power Supply with POE for Cisco ISR 4320, Spare
PWR-4330-AC=	AC Power Supply for Cisco ISR 4330, Spare
PWR-4330-POE-AC=	AC Power Supply for Cisco ISR 4330, Spare
PWR-4430-AC=	AC Power Supply for Cisco ISR 4430, Spare
PWR-4430-DC=	DC Power Supply for Cisco ISR 4430, Spare
PWR-4430-POE-AC=	500W AC Power Supply for Cisco ISR 4430, Spare
PWR-4450-AC=	AC Power Supply for Cisco ISR 4450 and ISR 4350, Spare
PWR-4450-DC=	DC Power Supply for Cisco ISR 4450 and 4350, Spare
PWR-4450-POE-AC=	1000W AC PS w/ POE Module for Cisco ISR4450/4350, Spare
PWR-GE-POE-4400=	POE Module for On Board GE for Cisco ISR 4400 & 4350
SL-4220-APP-K9=	AppX License for Cisco ISR 4220 Series
SL-4220-SEC-K9=	Security License for Cisco ISR 4220 Series
SL-4220-SECNPE-K9=	SEC No Payload Encryption License for Cisco ISR 4220 Series
SL-4320-SEC-K9=	Security License for Cisco ISR 4320 Series
SL-4320-SECNPE-K9=	SEC No Payload Encryption License for Cisco ISR 4320 Series
SL-4320-UC-K9=	Unified Communication License for Cisco ISR 4320 Series

End-of-Sale Product Part Number	Product Description
SL-4330-SEC-K9=	Security License for Cisco ISR 4330 Series
SL-4330-SECNPE-K9=	SEC No Payload Encryption License for Cisco ISR 4330 Series
SL-4330-UC-K9=	Unified Communication License for Cisco ISR 4330 Series
SL-4350-SEC-K9=	Security License for Cisco ISR 4350 Series
SL-4350-SECNPE-K9=	SEC No Payload Encryption License for Cisco ISR 4350 Series
SL-4350-UC-K9=	Unified Communication License for Cisco ISR 4350 Series
SL-44-SEC-K9=	Security PAK for Cisco ISR 4400 Series
SL-44-SECNPE-K9=	SEC No Payload Encryption PAK for Cisco ISR 4400 Series
SL-44-UC-K9=	Unified Communication PAK for Cisco ISR 4400 Series
ACS-4220-RM-19	19 inch rack mount kit for Cisco ISR 4220 & VG400
MEM-4300-8G	8G DRAM (4G+4G) for Cisco ISR 4330, 4350,
MEM-4400-8G	8G DRAM (4G+4G) for Cisco ISR 4400, Spare

Product migration options

Customers There is no replacement available for the Cisco ISR4200, ISR4300 and select ISR4400 Series Platform Spares at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco ISR4200, ISR4300 and select ISR4400 Series Platform Spares through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<https://www.cisco.com/go/eos>.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to:

<https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to:

<https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://cway.cisco.com/mynotifications>.

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